



Tuesday, September 29, 2015
DeVos Place, Grand Rapids

General Information

Going Green

No paper packets, handouts or flash drives will be provided at the conference today. All materials can be downloaded at http://www.michigan.gov/lara/0,4601,7-154-35299_63294-290587--,00.html.

Continuing Education Credits

If you will be requesting Continuing Education Credits (RN, LPN, NHA, or SW), you must print and sign your name on your Professional Discipline Sheet at your profession's CE table in the Secchia Lobby by 9:15 am on Tuesday, September 29.

Evaluations will be online and must be completed by Friday October 23, 2015.

Internet Access

Username: JPST2015

Password: devosplace

Parking

The Bureau of Community and Health Systems will validate participants parking who park at **The DeVos Place Ramp or Government Center Ramp**. The green validation slip will only work for these parking ramps. When Parking in the DeVos Parking Ramp, Sections A,B and Care closest to the ballrooms. The validation slips will not work for The Amway Grand Plaza Hotel Ramp.

You can pick up your green validation slip when you register.

As participants exit the parking structures, you must present both your validation slip and your parking ticket to the attendant to receive the validated parking. Attendants are not permitted to validate your parking if you do not have the green validation slip.

If there is not an attendant when you exit, you will complete the same process with the Pay In Lane Machine. You will input your parking ticket and when it asks for payment, you will input the green validation slip.

Directions to vending machine

From Ballrooms: go north out of the Secchia Lobby and take a right into the Grand Gallery Lobby. The vending machine is on the right hand side in front of the Box Office. There is also an ATM machine there.

2016 Joint Provider Surveyor Training

April 5, 2016- Lansing Center, Lansing, MI

September 20, 2016- DeVos Place, Grand Rapids MI

Joint Provider Surveyor Training

Positive Approaches to Compliance and Person-Centered Care
Tuesday, September 29, 2015 • 8:00 am - 4:00 pm
DeVos Place, Grand Rapids, MI

Time	Topic	Speaker	Room
8:00 -8:45 am	Registration		Secchia Lobby
8:00 -8:45 am	Continental Breakfast		Steelcase Ballrooms A & B
8:45	Welcome	Gail Maurer , RN, BSN, Director Long Term Care Division, BCHS	Steelcase Ballrooms A & B
8:50-10:30 am		Bureau Update Larry Horvath , BA, Director, Bureau of Community & Health Services (BCHS) Governor's Initiative for Older Adult Services Leslie Shanlian , NHA, MSA, BS Deputy Director, Michigan Aging and Adult Service Agency	Steelcase Ballrooms A & B
10:30-10:45 am	BREAK		
10:45 am-12:15 pm	Plenary B	Resident-Driven Communities for Persons with Dementia Cameron Camp , Ph.D., Director of Research, Center for Applied Research in Dementia	Steelcase Ballrooms A & B
12:15 pm	LUNCH		

Joint Provider Surveyor Training

Positive Approaches to Compliance and Person-Centered Care
Tuesday, September 29, 2015 • 8:00 am - 4:00 pm
DeVos Place, Grand Rapids, MI.

TIME	Steelcase Ballroom C	Steelcase Ballroom D	Grand Gallery Room
1:15-2:30 pm	<p style="text-align: center;">Discharging Residents into the Community: Available Resources</p> <p>Eric Berke, BA, Manger, Field Services and Support Unit, Michigan Aging and Adult Service Agency</p> <p>Lori Kriebel, RN, Surveyor, BCHS</p> <p>Sarah Miller, LLBSW, LNHA, Social Worker, Heartland-Oakland</p>	<p style="text-align: center;">Residents Setting Their Own Schedules: How does it work?</p> <p>Percell Smith, BA, MSW, LNHA, Vice President Resident Loyalty, Trinity Senior Living Communities</p> <p>Barbara Zabitz, BS, Registered Dietician, Survey Monitor, BCHS</p>	<p style="text-align: center;">Dining Assistants: A New Opportunity in Michigan</p> <p>Amy Mulwa, RN, BSN, Staff Development Coordinator, Clark Retirement Community</p> <p>Tom Bissonnette, MS, RN, Nurse Consultant & Trainer, BCHS</p>
2:30-2:45 pm	BREAK		
2:45- 4:00 pm	<p style="text-align: center;">Life Safety Code Update</p> <p>Jim Scott, BS, MS, Licensed Engineer, Manager, Health Facilities Engineering Section, BCHS</p> <p>John Hanes, Fire Safety Inspector, BCHS</p>	<p style="text-align: center;">Clinical Guidelines: Bed Rails</p> <p>Laura Funsch, RN, BSN, MSA, Director Regulatory Strategies, LeadingAge Michigan</p> <p>Karen Williams, RN, BA, CPHQ,CM, Surveyor, BCHS</p>	<p style="text-align: center;">Walking Through the Kitchen</p> <p>Andrea Ellens, BS, Registered Dietician, The Peplinksi Group</p> <p>Laura Remus, REHS, BS, Registered Sanitarian, BCHS</p> <p>Kassie Cole, BS, Surveyor, BCHS</p>
4:00	CONFERENCE ENDS		



Presenter Biographies

Eric Berke, BA

**Manager, Field Services and Support Unit
Michigan Aging and Adult Services Agency**

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Eric Berke has worked for the Michigan Department of Health and Human Services, Aging and Adult Services Agency (previously known as the Michigan Office of Services to the Aging) for 41 years. Initially, he was a policy analyst focused on transportation issues. In 1976 Mr. Berke became a field representative, based in West Michigan, and functioned as the primary liaison for up to 8 regional area agencies on aging. In succeeding years he was also designated the lead staff person for development and management of statewide policy governing the operation of area agencies on aging and service programs provided under area plans. He now manages the Field Services and Support Unit, comprised of 6 field representatives, that provides oversight and technical assistance for implementation of Older Americans Act funded programs throughout Michigan.

Tom Bissonnette, MS, RN

**Nurse Consultant
Bureau of Community and Health Systems**

bissonnettet@michigan.gov

Mr. Bissonnette currently serves as a nurse consultant and trainer for the Bureau of Community and Health Systems. He has been a registered nurse since 1979 with a Master's degree in psychiatric/mental health nursing. He is experienced in geriatric mental health both in the hospital inpatient and long term care settings.

Cameron Camp, Ph.D.

**Director of Research
Center for Applied Research in Dementia**

Cameron@cen4ard.com

Cameron J. Camp, Ph.D., is a noted psychologist specializing in applied research in gerontology. He currently serves as Director of Research for the Center for Applied Research in Dementia. Dr. Camp gives workshops on designing cognitive and behavioral interventions for dementia internationally. These interventions are all designed to reduce challenging behaviors and increase the level of functioning of persons with dementia. He has co-authored three college textbooks and published over 100 peer-reviewed articles. Dr. Camp is a Fellow and past-president of Division 20 (Adult Development and Aging) of the American Psychological Association, a Fellow of the Gerontological Society of America, and a Charter Member of the Association for Psychological Science. His research has been funded by grants from the National Institutes of Health, and the national Alzheimer's Association.

Kassie Cole, BS

Surveyor

Bureau of Community and Health Systems

Colek9@michigan.gov

Kassie Cole is a health care surveyor with the Long Term Care Division within the LARA Bureau of Community and Health Systems and conducts federal certification surveys for Long Term Care Facilities. Kassie has been with the State of Michigan since 2015 and also has previous experience as a dietary manager in long term care settings. She holds a bachelor's degree in Dietetics from MSU.

Andrea Ellens, BS

Registered Dietician

The Peplinski Group

aellens@peplinsigroup.com

Andrea Became a Registered Dietitian in December 2010. Ms. Ellens worked in a Skilled Nursing facility for a few short months then landed a position as a state surveyor for the State of Michigan. Andrea Stayed worked as a surveyor for two years and now uses her knowledge to oversee 10 skilled nursing facilities. She and her husband have 2 dogs and enjoy camping, fishing and being outdoors.

Laura Funsch, RN, BSN, MSA

Director for Regulatory Services

LeadingAge Michigan

lfunsch@leadingagemi.org

Laura Funsch has over 30 years of professional nursing experience providing post-acute services for elderly in Michigan in a variety of employment positions and venues. Laura's nursing experience includes working with and caring for individuals due to the long-term sequela of a disease or injury. Prior to employment with LeadingAge Michigan, Laura was a licensing officer for the Long Term care Division within the Bureau of LARA. In this role, she was part of the team who monitored state and federal compliance of the long term care nursing facilities in northern Michigan and examined licensure/certification survey documents to assure deficiency reports were based on regulatory requirements.

John Hanes

Fire Safety Inspector

Bureau of Community and Health Systems

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John is a Life Safety Code Surveyor for Michigan CMS facilities, with 40 years of inspecting experience from his careers at the Illinois Central Railroad and the Grand Rapids Fire Department. Continuing to pursue training and education throughout those years, John has acquired many job related certificates and achievements, such as Fire Officer, Fire Inspector, Hazardous Materials Technical, Training Officer and others which play an important part in observing and recognizing hazardous conditions affecting the health and well-being of a facility's staff, residents, visitors, and the community. John and his wife have 10 grandchildren which keep them very busy during his time off from work.

Larry Horvath, BA

Director

Bureau of Community and Health Systems

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Larry has over 20 years of experience in the Public Health field. He managed a communicable disease clinic for seven years and conducted community assessments for three years with the Berrien County Health Department. For the last 15 years, he has worked for the State of Michigan as a policy analyst, and then as the Certificate of Need manager within the Michigan Department of Community Health for approximately 11 years. Over the last four years, he has been the division director for state licensing and federal certification for non-long term care facilities within the Department of Licensing and Regulatory Affairs. Most recently, starting in 2015 he began work as the director for the Bureau of Community and Health Systems. This new Bureau oversees state licensing and federal certification for all facilities, agencies and programs in the State.

Lori Kriebel, RN

Surveyor

Bureau of Community and Health Systems

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Lori has been a Registered Nurse since 1979, and never wanted to be anything else. After graduation, she moved to Michigan and worked at St. Mary's Hospital in Grand Rapids on a primary care, medical-surgical unit. She began working in the Urgent Care Department of the Blue Care Network Health Centers in Lansing in 1989. Later, Lori assisted internists, family practitioners and pediatricians to manage their practice by communicating with home care agencies, nursing homes and specialists, and providing education and management assistance, especially to the elderly. Lori joined the State of Michigan, Long Term Care Division as a nurse surveyor in 2011, continuing her service to the elderly.

Sarah Miller, LLBSW, LNHA

Social Worker

Heartland-Oakland

Sarah.miller@hcd-manorcare.com

Sarah Miller, LLBSW, LNHA, is a Social Worker at Heartland-Oakland, a 160 bed post-acute care facility in Troy Michigan. After graduating in 1993 from Western Michigan University with a Bachelor's in Social Work and Minor in Gerontology, Sarah worked for Region IV Area Agency on Aging while the Medicaid Waiver program was a pilot program for the State of Michigan. The most recent 20 years of her career have been embracing the long term care industry in multiple capacities including; Social Work, Admissions, and Administrator. Sarah has been a volunteer for the Alzheimer's Association; she is a certified "Circle of Care" trainer with Heartland, and an avid blood donor.

Amy Mulwa, RN, BSN

Staff Development Coordinator

Clark Retirement Community

amym@clarkretirement.org

Ms. Mulwa currently serves as staff development coordinator at Clark Retirement Community and concurrently Clinical Care Coordinator of a long term care unit. She has been a nurse since 1997 obtaining her Bachelor of Science Degree in 2011. She is experienced in geriatric nursing both in rehab inpatient and long term care settings.

Laura Remus, REHS, BS
Sanitarian
Bureau of Community and Health Systems
remusl@michigan.gov

Laura Remus is a Sanitarian with the Health Facilities Engineering Section within the LARA Bureau of Community and Health Systems. Laura conducts plan reviews of all licensed or certified healthcare facility types, with a specialty in food service plan review. She also conducts opening surveys for construction projects as well as federal certification surveys for non-Long Term Care facilities. Laura has been with the State of Michigan since 2007 and also has previous experience as a Sanitarian in Local Public Health. She holds a bachelor's degree in Environmental Health and Safety Management from Ferris State University and is a Registered Environmental Health Specialist (REHS) with the National Environmental Health Association (NEHA).

Jim Scott, BS, MS, Licensed Engineer
Manager, Health Facilities Engineering Section
Bureau of Community and Health Systems
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Jim is a graduate of Michigan State University with a BS in Civil Engineering and MS in Sanitary Engineering. After 7 years regulating wastewater treatment facilities for the Department of Natural Resources, he transferred to the Department of Public Health to regulate health care facility construction in the Health Facilities Engineering Section where he has served for the last 31 years. Jim was the main staff engineer on the committee that developed the 1998 Minimum Design Standards and as Section Manager oversaw the 2007 update of those standards. He has also represented the State of Michigan on the Health Guidelines Revision Committee for the last 3 cycles of revisions to the Facility Guidelines for Design and Construction of Health Care Facilities. During his tenure in the Health Facilities Engineering Section, Jim has attended several NFPA courses on the Life Safety Code and has completed the CMS Basic Life Safety Code course. He has also served on ad hoc rules committees to update the State of Michigan Fire Safety Rules and has worked closely with the Bureau of Fire Services throughout his career. Jim currently supervises the Life Safety Code Surveyors for Long Term Care facilities.

Leslie Shanlian, NHA, MSA, BS
Deputy Director
Michigan Aging and Adult Services Agency
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Leslie Shanlian has worked or volunteered in long term care for over 25 years, starting as a dietary aide, a cook, Diet Technician, nursing home administrator, senior independent living and AFC and HFA administrator, volunteer driver for Meals on Wheels to Associate Executive Director in a Continuing Care Retirement Community. Leslie came to the state as the Director of the Long Term Care Division and was promoted to her current position of Deputy Director for Aging and Adult Services.

Percell Smith, BA, MSW, LNHA

V.P. Resident Loyalty

Trinity Senior Living Communities

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Percell is Vice President, Resident Loyalty for Trinity Senior Living Communities. Percell leads person centered care initiatives, culture change, and the implementation of the Sanctuary Model in all Trinity Senior Living Communities. He is passionate about the customer experience. Percell oversees the measurement of Resident and Family satisfaction. He works with communities to improve customer service through strategic planning, education, team building, and empowerment.

Percell has an extensive background as a healthcare executive in long term care operations with 25 years of experience as a licensed nursing home administrator. He is a career coach/mentor for long term care professionals; and has taught at the collegiate level, preparing students aspiring to become administrators.

Percell is a licensed nursing home administrator in the State of Michigan, and Eden Associate. He received both his undergraduate and graduate degrees from the University of Michigan

Karen Williams, RN, BA, CPHQ,CM

Surveyor

Bureau of Community and Health Systems

Williamsk21@michigan.gov

Karen Williams worked for three years as staff RN St Mary's Hospital. She has also worked for nine years in long term care as staff RN, house supervisor, and as a Train the Trainer nurse aide instructor/tester. Ms. Williams has worked for nine years with an HMO as a Quality Management Coordinator. For the past six years, Karen has served as a Health Care Surveyor in long term care for the State of Michigan.

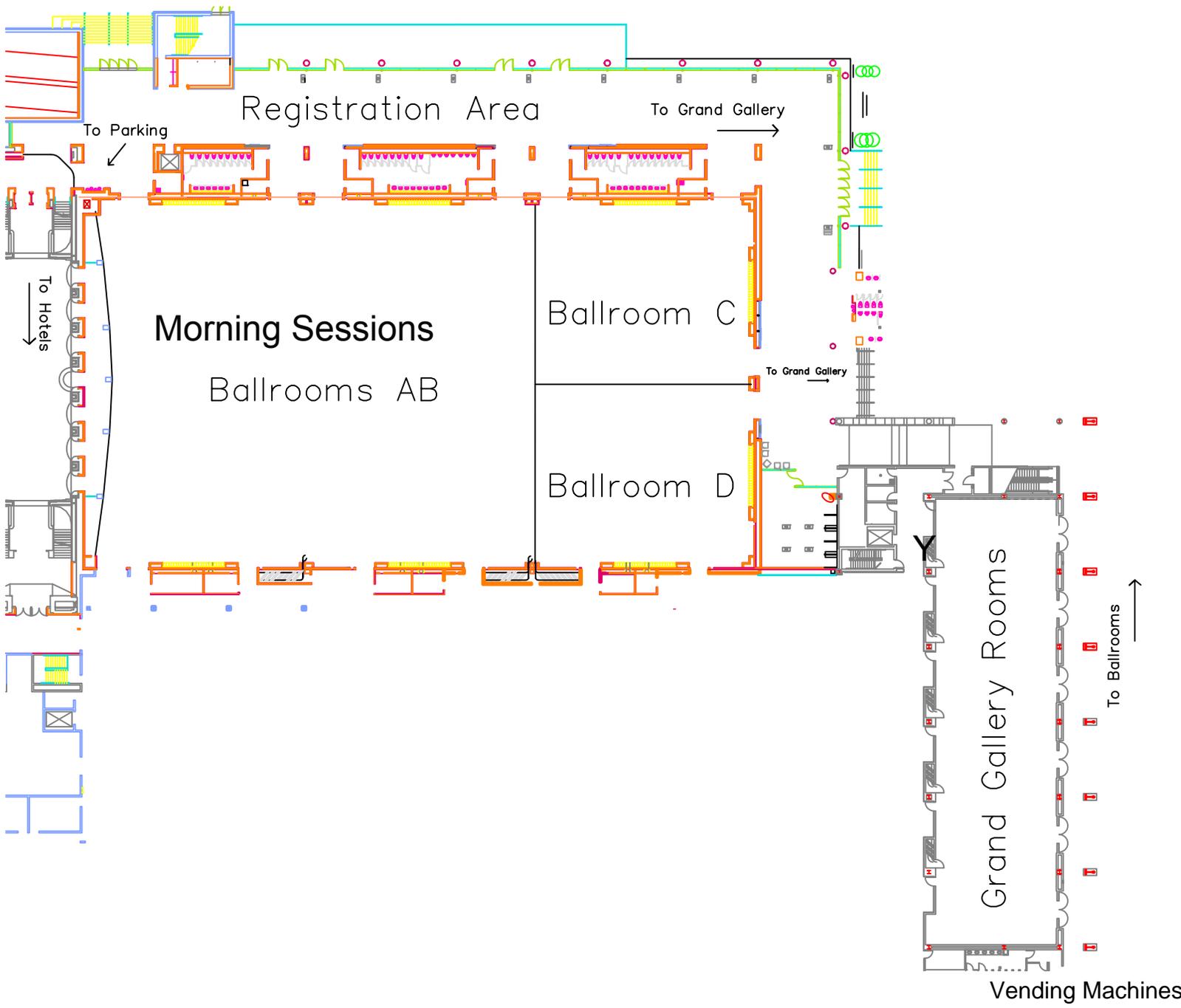
Barbara Zabitz, BS

Survey Monitor

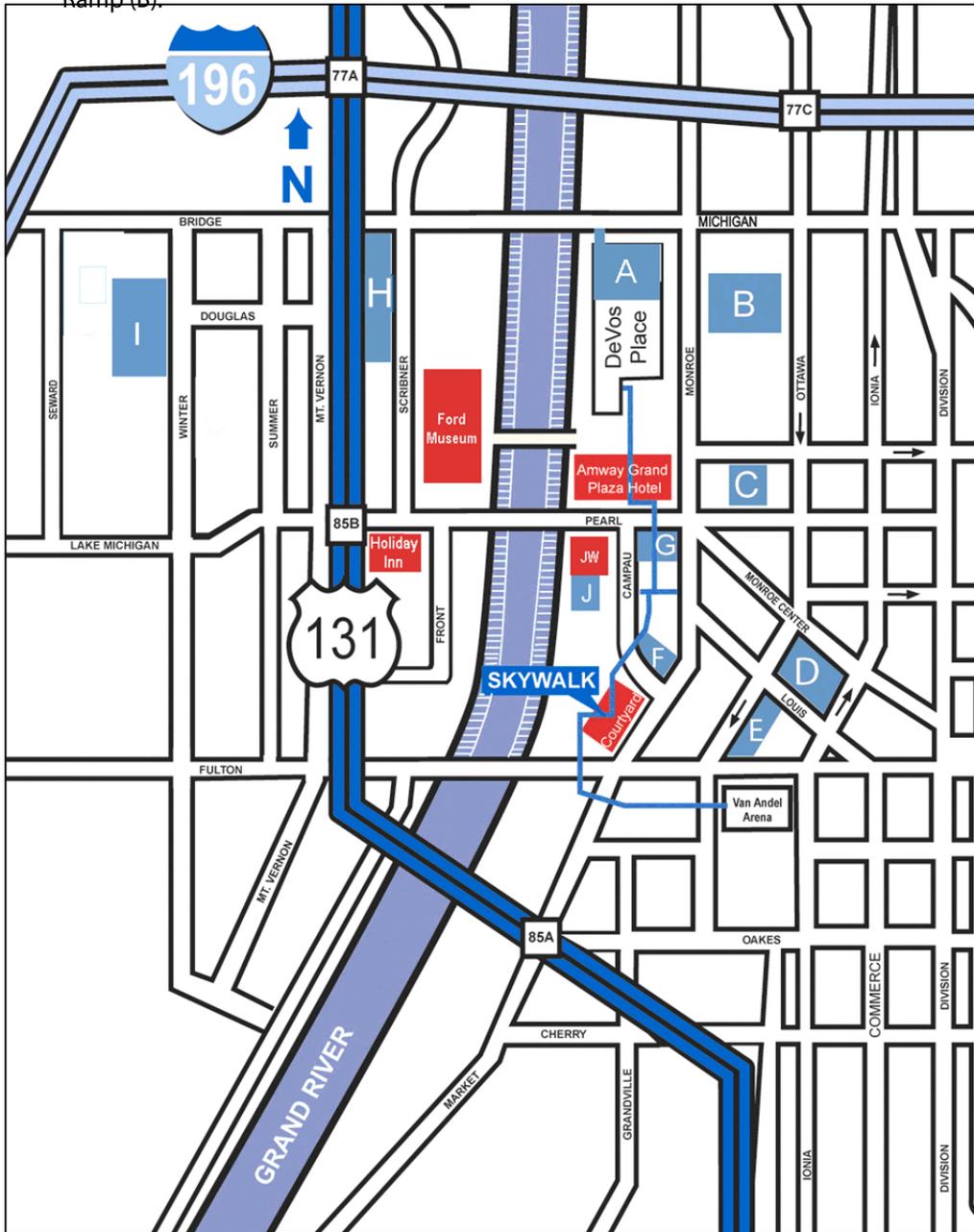
Bureau of Community and Health Systems

zabitzb@michigan.gov

Barbara Zabitz, R.D.N., M.Ed., completed her ungraduated education at Penn State University and her graduate training at Tufts University. Additionally, she is a graduate of the Frances Stern Nutrition Center Dietetic Internship and was awarded the credential of Registered Dietitian Nutritionist in 1975. In 1992, after being employed in a variety of health care settings, she became a long term care surveyor in what was then known as the Michigan Department of Public Health. In 2011, Ms. Zabitz became one of the Survey Monitors with the Complaint Investigation Unit (CIU) and continues as a Survey Monitor after the merger of the CIU and the LTC Division. She also has been a faculty member at Wayne County Community College since 2004, teaching an introductory nutrition course.



Parking Vouchers will be provided to JPST participants who park at the following Grand Rapids City Parking structures: DeVos Place Ramp (A) or Government Center Ramp (B).



Downtown Hotels

Amway Grand Plaza Hotel
187 Monroe Ave NW

CityFlats Hotel
83 Monroe Center NW

Courtyard by Marriott Downtown
11 Monroe Ave NW

Holiday Inn Downtown
310 Pearl St NW

JW Marriott
235 Louis St NW

Downtown Venues

DeVos Place Convention Center
303 Monroe Ave NW

Van Andel Arena
130 W Fulton St

Downtown Parking Facilities and Rates

- A. DeVos Place Ramp**
\$1.25/half hour - \$12.00 max; \$8.00 evening rate after 5 pm
- B. Government Center Ramp**
\$1.00/half hour - \$12.00 max; \$8.00 evening rate after 5 pm
- C. Ellis Midtown Ramp**
\$2.00/half hour - \$15.75 max; \$10 evening rate after 5pm
- D. Monroe Center Ramp** *(Sixty minutes free parking before 6:00pm)*
\$1.00/half hour - \$14.00 max; \$8.00 evening event rate
- E. Ottawa Fulton Ramp**
\$1.00/half hour - \$10.00 max; \$8.00 evening rate after 5 pm
- F. Louis Campau Ramp**
\$1.00/half hour - \$10.00 max; \$8.00 evening rate after 5 pm
- G. Amway Grand Plaza Hotel Ramp**
\$2/half hour; \$4/hour; \$15.00 max 6:00am-5:30pm;
\$10.00 max 5:30-2:00pm; \$16 overnight; \$20 max day use
- H. *Dash Shuttle Lot—Scribner**
\$4.00 coin, cash or credit card - \$5.00 event rate
- I. *Dash Shuttle Lot—Area 8**
\$2.00 coin, cash or credit card - \$5.00 event rate
- J. JW Marriott Ramp**
\$4.00/hr. \$16 overnight; \$20 max day use

*Dash Shuttles provide a FREE ride if you park in the Dash Lots

Monday-Thursday

The *Dash West Bus* will stop on the SE corner on Michigan at Monroe and runs from 5:30am-6:00pm and picks up approximately every 20 minutes. The *Dash To The Hill Bus* also follows that route and stops at the same corner, but runs until 11:00pm

Friday

The Friday Dash to the Hill runs from 6:40pm to 10:50 pm and runs every hour.

Saturday

Saturday Dash to the Hill runs from 8:20am to 5:10pm and runs every hour.