



Metrc Support Bulletin

Bulletin Number: MI_IB_0008	Distribution Date: 5/10/19	Effective Date: 6/1/19
Contact Point: Metrc® Support	Subject: Metrc Support, Plant and Package Tag Updates	
Reason: MRA and Metrc are providing details on the upcoming change for plant and package tag orders. As well as the implementation of Metrc Support Fees.		

Greetings Metrc® Users,

The MRA and Metrc are providing an update on the upcoming transition of plant and package tag orders for industry users. On **June 1st, 2019**, licensees will be able to order unlimited amount of plant or package tags for each of their respective license types. For Growers, plant tags will be .45 cents per tag. For all license types, package tags will be .25 cents per tag. Secure Transporters will not be permitted to order tags as there is not a current requirement for repackaging on transfer packages.

Metrc will also be implementing a monthly support fee of \$40 for all licensees. The support fee covers the usage of Metrc Support and Training. There is no limitation for active licensees and their employees to utilize Metrc Support or attend Metrc Trainings.

Tag Orders Update

On **June 1st, 2019**, users will see the updated tag order screen below. Tag quantities will be set at a maximum of 5,000 per order, but there is no limit on the number of orders a licensee may place.



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Please Note:

- You must place separate tag orders for each facility. Plant and Package tags are programmed for each of your facilities individually and are placed within your Metrc account automatically once received.
- Don't receive your tag orders in Metrc until the physical tags are delivered.
- Make sure that you are in the correct facility within Metrc when you place the order.
- Tag orders are not transferrable between facilities.
- All tag orders are final, so please review your orders carefully.

Please feel free to contact support at support@metrc.com or 877-566-6506 with any questions or to request a copy of previous industry bulletins.