

Who pays for services?

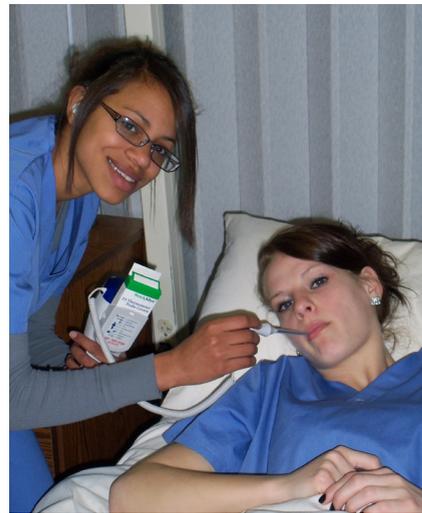
Many services are available to you at no cost. These include:

- Vocational counseling
- Disability assessment
- Vocational evaluation
- Placement services
- Cover letter and resume writing

Some offices have on-site job clubs with ongoing workshops and access to computers.

MRS may help with the purchase of other services from public and private sources when they are identified in your plan and are necessary for your employment success.

To help thousands of individuals each year, MRS has an obligation to responsibly manage funds. As a result, you will be asked



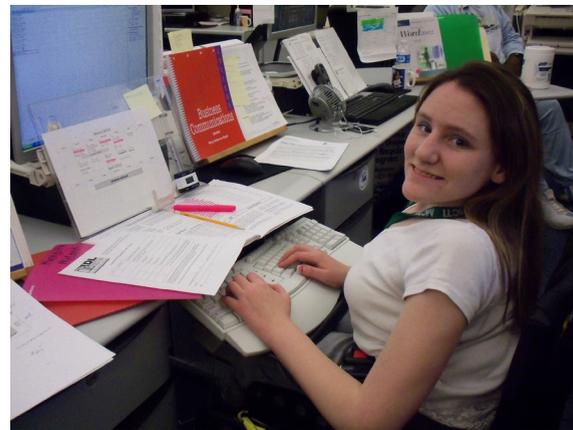
to contribute to the cost of services identified in your plan to the extent you are able. If you are unable to contribute financially, those needed services will still be provided.

What is Order of Selection for Services?

Order of Selection for Services is a process required by law to manage vocational rehabilitation services when resources are inadequate to serve all eligible customers. It goes into effect if MRS does not have enough staff or money to serve all customers who qualify for services. If we cannot serve everyone who is eligible right away, federal law states we must serve:

1. People with the **most significant disabilities** first
2. People with **significant disabilities** second
3. People whose disabilities are **not significant** third

For more information and the definition of the three priority categories listed above, ask for the publication, "Order of Selection for Services."



Mission: MRS partners with individuals and employers to achieve quality employment outcomes and independence for individuals with disabilities.

How is a referral made?

Any person with a disability who is interested in receiving job rehabilitation services to become employed may call the nearest MRS office. Referrals also may be made by family members, hospitals, school counselors, mental health professionals, social workers, churches and other community agencies.

Michigan Rehabilitation Services
Michigan Department of Health and
Human Services
PO Box 30010
Lansing, MI 48909
800-605-6722* (toll-free, voice)

*TTY users may contact MRS by dialing 711 and providing the relay operator with the MRS toll-free number.

MRS-CustomerAssistance@michigan.gov

www.michigan.gov/mrs

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The Michigan Department of Health and Human Services (MDHHS) does not discriminate against any individual or group because of race, religion, age, national origin, color, height, weight, marital status, genetic information, sex, sexual orientation, gender identity or expression, political beliefs or disability.



Meaningful Careers for People with Disabilities

A Partnership with MRS will Open the Door to Your Future

Chances are ... MRS is the right place

Welcome to Michigan Rehabilitation Services, often called MRS. If you or someone you know has a disability and wants to find a meaningful career, MRS is here to help. Each year, more than 7,000 Michigan citizens with disabilities are assisted into jobs through MRS services.

Who should go to MRS?

MRS works with people with a wide range of disabilities, such as:

- Amputation ● Kidney disease
- Back disability ● Learning disability
- Brain injury ● Mental illness
- Cancer ● Mental limitation
- Cerebral palsy ● Multiple sclerosis
- Diabetes ● Muscular dystrophy
- Epilepsy ● Paraplegia
- Hearing loss ● Quadriplegia
- Heart disease ● Substance abuse

A person with a disability may be eligible for MRS services if the disability causes problems in preparing for, finding or keeping a job. The individual must also require MRS services to become employed. Individuals who are eligible for Supplemental Security Income (SSI) or Social Security Disability Insurance (SSDI) meet these requirements, if they want to work. It is taken for granted that all MRS applicants want to work and can work with the help of MRS unless the

applicant's disability is too serious to allow the applicant to work. This includes SSI and SSDI recipients. People who are legally blind are served by the Bureau of Services for Blind Persons.

How does MRS work?

Each customer who comes to MRS for services is teamed up with a rehabilitation counselor. Once a person is found eligible, the customer and counselor follow these four steps:

1 Decide on a job goal

The customer working with the counselor chooses a job goal that matches his or her aptitudes and interests. The counselor helps to obtain needed information so the customer can make the best job goal choices. Sometimes this requires gathering information from other people or programs or getting assessments. Assessments may include medical exams, aptitude testing, work evaluations and job tryouts.



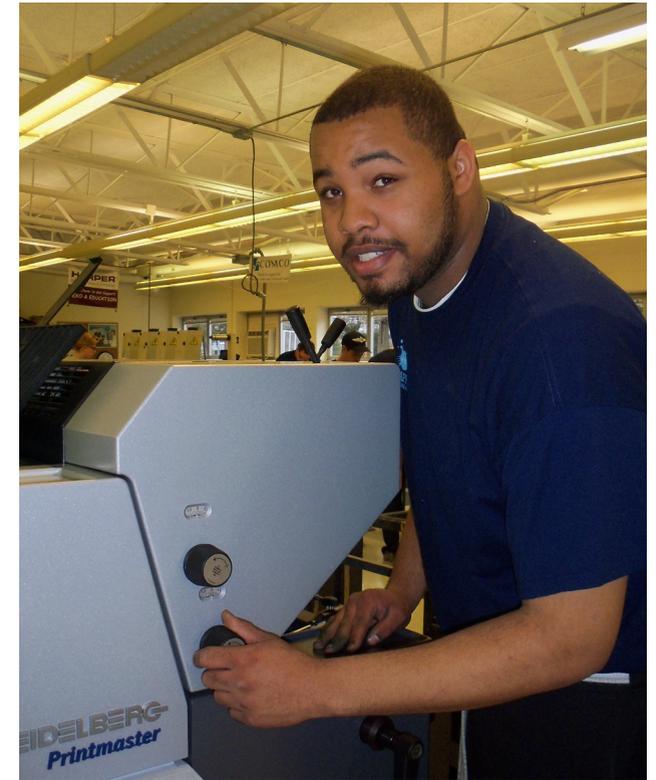
2 Develop a plan

The customer can choose to work with a counselor or others to develop a plan for employment. The plan will clearly identify services that will be needed. It will also state who will provide the services and how to determine if they are beneficial. Some services will be provided directly by the counselor or other MRS staff. Other services may be purchased or provided by other agencies. The counselor must approve the plan.

3 Follow the plan

The customer completes activities and services outlined in his or her plan. The services are based on individual need. See some examples of services below. The plan is reviewed annually and can be changed as necessary.

- Job-seeking skills training
- Job placement assistance
- Accommodations/assistive technology
- Job coaches
- Tools, equipment or licenses
- Job training
- Prostheses or other medical services
- Support services such as interpreters, readers or transportation



4 Reach the goal

The counselor and other service providers work with the customer to reach the final goal – finding the right job. Once the customer is on the job, MRS staff follow up for at least 90 days to make sure both the employer and new employee are satisfied. Sometimes additional services are needed. When this happens, MRS can begin working with the customer again to make sure he or she is able to stay on the job.