



ADVISORY BULLETIN

November 1, 2019

Medical and Adult-Use Marijuana Delivery Procedures

Medical Marijuana Home Delivery Procedures

There are very specific guidelines that must be followed in order for a licensed facility to provide home delivery services to patients; they cover the following:

- Patient identification and access to an online ordering system
- Patient acknowledgement of release of information for home delivery services
- Online ordering system requirements
- Home delivery employee requirements
- Confirmation of patient identity, address, and valid patient status
- Sales documentation and daily/monthly limits
- Transport requirements – vehicle, driver, product safety and security
- Documentation requirements – transport manifest, daily logs
- Requirements regarding number of deliveries, payments, and hours of operation
- Requirement for emergency contingencies

The Marijuana Regulatory Agency (MRA) created a procedure [checklist](#) that must be followed to assure all requirements are met, as well as a [daily log](#) to assist in capturing the required information.

Provisioning Centers that would like to provide home delivery service must use the checklist to assist in developing a home delivery procedure. This procedure must be sent to MRA-Enforcement@michigan.gov for review and approval. Facilities cannot begin home delivery service until their procedure is approved by the MRA.

Adult-Use Marijuana Retailer Delivery Requirements

According to the MRTMA Emergency Rule 57, there are very specific guidelines that must be followed in order for a licensed Marijuana Retailer to provide delivery services to an individual 21 years of age or older at the residential address or at the address of a Designated Consumption Establishment provided at the time the order was placed. They cover the following:



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- Customer identification, address, and age verification
- Confirmation that the customer presented his or her valid driver's license or government-issued identification
- Customer consent for retail delivery services
- Online ordering system requirements
- Retail delivery employee requirements
- Sales documentation in the statewide monitoring system
- Marijuana transaction and transport limits
- Transport requirements – vehicle, driver, and product security
- Documentation requirements – delivery request, logs, route plan and manifest
- Requirements regarding number of deliveries, payments, and hours of operation
- Requirement for emergency contingencies and notifications of theft, loss of marijuana product, or criminal activity

The MRA created a procedure [checklist](#) that must be followed to assure all requirements are met, as well as a [daily log](#) to assist in capturing the required information.

Retailers that would like to provide residential or Designated Consumption Establishment delivery service must develop a delivery procedure, using the checklist to assist in creating the procedure.

This procedure must be sent to MRA-Enforcement@michigan.gov for review and approval. Retailers cannot begin residential or Designated Consumption Establishment delivery service until their procedure is approved by the MRA.