



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS

MIKE ZIMMER
DIRECTOR

March 3, 2016

Rebecca Norlin
23408 Dogwood
Dollar Bay, MI 49922

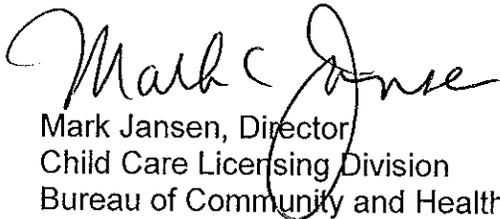
Re: DF310254630

Dear Ms. Norlin:

On or about January 7, 2016, you were mailed a Notice of Intent to Revoke Certificate of Registration to operate a family child care home.

In accordance with that Notice, and because you did not exercise your right of appeal, your Certificate has been revoked effective February 19, 2016. It is further understood that you will not receive children for care now, or in the future, without being legally certified to do so.

Sincerely,



Mark Jansen, Director
Child Care Licensing Division
Bureau of Community and Health Systems

MJ/sw

cc: Rose Rafferty-Aguirre, Area Manager



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS

MIKE ZIMMER
DIRECTOR

December 14, 2015

Rebecca Norlin
23408 Dogwood
Dollar Bay, MI 49922

License #: DF310254630
SIR #: 2015D0741011

Dear Ms. Norlin:

Enclosed is a copy of a NOTICE OF INTENT TO REVOKE YOUR CERTIFICATE OF REGISTRATION to operate a family child care home, alleging that you have violated the Child Care Organizations Act. Your options are as follows:

- 1) You may appeal the Notice of Intent and attend a pre-hearing compliance conference. A Notice of Compliance Conference, which provides the date, time, location, and guidelines of the conference, is enclosed.
- 2) You may appeal the Notice of Intent, waive the compliance conference, and proceed directly to an administrative law hearing.
- 3) You may choose not to appeal the Notice of Intent.

If you choose to appeal the Notice of Intent, the Department must receive your WRITTEN APPEAL within 30 days of your receipt of this Notice. If the Department does not receive your written appeal within 30 days of your receipt of this Notice, you will have WAIVED YOUR RIGHT to an administrative law hearing and the proposed action will be final.

Sincerely,

Mark C. Jansen, Division Director
Child Care Licensing Division
Bureau of Community and Health Systems

Enclosures

Cc: Rose Rafferty-Aguirre, Area Manager

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
BUREAU OF COMMUNITY AND HEALTH SYSTEMS

In the matter of

License #: DF310254630

SIR #: 2015D0741011

Rebecca Norlin

NOTICE OF INTENT TO
REVOKE CERTIFICATE OF REGISTRATION

The Michigan Department of Licensing and Regulatory Affairs, by Mark C. Jansen, Division Director, Child Care Licensing Division, Bureau of Community and Health Systems, provides notice of the intent to revoke the certificate of registration of Registrant, Rebecca Norlin, to operate a family child care home pursuant to the authority of the Child Care Organizations Act, 1973 PA 116, as amended, MCL 722.111 et seq., for the following reasons:

1. On or about June 13, 2003, Registrant was issued a certificate of registration to operate a family child care home, with a current registered capacity of six, at 23408 Dogwood, Dollar Bay, MI 49922.
2. On September 22, 2015, at approximately 7:30 a.m., Child A (male; age 23 months) and B's (female; age 23 months) mother arrived at Registrant's home to drop off Child A and Child B. After knocking on the door for about 20 minutes without a response, Child A and B's mother called Registrant, who then answered the door and let her in the house. Registrant appeared disheveled, smelled of alcohol, was making

strange gestures, and laughing inappropriately. Child E (female; age 29 months) was present in the home when Child A and Child B's mother arrived.

3. On September 22, 2015, at a little before 9:00 a.m., Child C and D's mother arrived to drop off her children at Registrant's home. She knocked for several minutes but Registrant did not answer the door. Child C and D's mother entered the home and found Registrant asleep in a recliner with an alarm buzzing, Child E asleep on a mat in the living room, and heard Child A crying. Child C and D's mother nudged Registrant's arm three times to wake her up. Once awake, Registrant was moving slowly and her speech was slightly slurred.
4. On September 22, 2015, at approximately 9:30 a.m., Child A and B's mother began calling and texting Registrant every fifteen minutes to check on Child A and Child B, as she felt uneasy about Registrant's behavior that morning. Registrant did not respond until 11:30 a.m., and when they did speak, Registrant's speech was slurred and gargled.
5. On September 22, 2015, at approximately 11:50 a.m., Child C and D's mother spoke to Registrant over the phone, and Registrant still sounded groggy. Child C and D's mother arranged for Child C and D's father to pick up the children earlier than scheduled.
6. On September 22, 2015, at about 12:00 p.m., Child A and B's mother left work early to pick up Child A and Child B. When Child A and B's mother arrived at Registrant's home, Child A and Child B were crying and wearing soaked diapers. Registrant still appeared disheveled.

7. On September 22, 2015, at around 12:30 p.m., Child C and D's father arrived at Registrant's home to pick up Child C and Child D. Registrant was frazzled and stumbling on her words.
8. On September 23, 2015, Licensing Consultant Michelle Marenger attempted an onsite inspection at Registrant's home, but no one answered the door at her house. Ms. Marenger spoke to Registrant later that day and asked that she submit a written statement regarding the incident with her child care on September 22, 2015.
9. On September 24, 2015, Registrant emailed a written statement to Ms. Marenger. In her statement, Registrant indicated that on September 21, 2015, she went out for dinner and had a few beers. When she arrived home, she drank a glass and a half of wine and a dose of Nyquil. Registrant admitted that on the following day, sometime between 7:30 a.m. and 9:00 a.m., she "dozed off for a few minutes" while caring for children.
10. On September 28, 2015, at approximately 2:00 p.m., Ms. Marenger conducted an onsite inspection at Registrant's home. During the inspection, Registrant admitted that she was asleep in the recliner when Child C and D's mother arrived with the children on September 22, 2015. She indicated while she was sleeping, Child A and Child B were in their cribs and she thought Child E was asleep on her mat. However, Registrant acknowledged that sometimes Child E did not stay on her mat.
11. On September 28, 2015, during the onsite inspection, Ms. Marenger reviewed the child care information cards and attendance records. On the morning of September 22, 2015, Registrant was the only caregiver for the following children:
 - a. Child A; age 23 months

- b. Child B; age 23 months
- c. Child C; age 24 months
- d. Child D; age 3 months
- e. Child E; age 29 months

The attendance records indicate that Registrant had been caring for five children under the age of 30 months at least two days a week since July 2015.

12. On September 28, 2015, during the onsite inspection, Registrant told Ms. Marenger that on September 22, 2015, she checked Child A's and Child B's diapers at 9:30 a.m. when they woke up, and they were dry. She acknowledged that she did not check their diapers again prior to their mother arriving at 12:00 p.m. to pick them up.

COUNT I

The conduct of Licensee, as set forth in paragraphs 2, 3, 9, and 10 above, evidences a willful and substantial violation of:

R 400.1902

Caregiver and child care home family.

- (2) An applicant or the caregiver shall be of responsible character and shall be suitable and able to meet the needs of children and provide for their care, supervision, and protection.

COUNT II

The conduct of Licensee, as set forth in paragraphs 2, 3, 6, 9, 10, and 12 above, evidences a willful and substantial violation of:

R 400.1911 Supervision.

- (1) The caregiver shall assure appropriate care and supervision of children at all times.

COUNT III

The conduct of Licensee, as set forth in paragraph 11 above, evidences a willful and substantial violation of:

R 400.1910 Ratio of caregiving staff to children

- (2) For each caregiving staff person, not more than 4 children shall be under the age of 30 months, with not more than 2 of the 4 children under the age of 18 months.

COUNT IV

The conduct of Licensee, as set forth in paragraph 12 above, evidences a willful and substantial violation of:

R 400.1923 Diapering and toilet learning.

- (3) Diapers or training pants shall be changed when wet or soiled.

COUNT V

The conduct of Licensee, as set forth in paragraphs 3, 9, and 10 above, evidences a willful and substantial violation of:

R 400.1911 Supervision.

- (3) Caregiving staff shall be up and awake at all times when children are in care except as provided in R 400.1922(2) of these rules.

NOTICE IS GIVEN that, Licensee is offered the opportunity to show compliance with all lawful requirements for retention of the license. If Licensee appeals the Notice of Intent and compliance is not shown, formal proceedings will be commenced pursuant to the Child Care Organizations Act, 1973 PA 116, as amended, MCL 722.111 et seq., rules promulgated thereunder, and the Administrative Procedures Act, 1969 PA 306, as amended; MCL 24.201 et seq. Should formal proceedings commence, you have the right to attorney representation at your own expense.

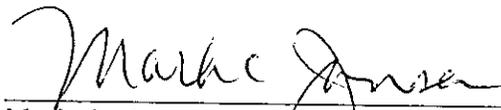
LICENSEE IS NOTIFIED that pursuant to MCL 722.121(2) of the Child Care Organizations Act, Licensee has 30 days from the date of receipt of the Notice of Intent to file a written appeal of the proposed action. The appeal shall be addressed to Jennifer Kerr, Departmental Analyst, Bureau of Community and Health Systems, Michigan Department of Licensing and Regulatory Affairs. Your written appeal must include your name and license number, and must be submitted using one of the following methods:

- Mail your written appeal to the Bureau of Community and Health Systems, P.O. Box 30664, Lansing, MI 48909. You should obtain some type of delivery confirmation to verify delivery;
- Fax your written appeal to the Bureau of Community and Health Systems at (517) 284-9709. You should keep a copy of your fax confirmation as proof of submittal; or
- Email your written appeal to DAappeals@Michigan.gov. You should keep a copy of the sent email as proof of submittal.

LICENSEE IS FURTHER NOTIFIED that failure to file a written appeal of this action within 30 days will result in revocation of the certificate of registration.

DATED: _____

12/14/15



Mark C. Jansen, Division Director
Child Care Licensing Division
Bureau of Community and Health Systems

This is the last and final page of a NOTICE OF INTENT in the matter of Rebecca Norlin, DF310254630, consisting of eight pages, this page included.

JEK