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Professional Fighters Receive License Two Weeks Faster, Without a Trip to Lansing

Before RPM, applicants for an Unarmed Combat Commission (UCC) Professional Mixed Martial Artist (MMA) or Professional Boxer license had to submit a six-page application which included specific medical forms to be completed by the applicant's physician. In addition, the applicant was required to submit the application in person at the Corporations, Securities & Commercial Licensing (CSCL) Bureau offices in order to have their picture taken and obtain an identification card.

Faster Response: 60% reduction in processing time and a 94% reduction for professional boxers.

Reduction in Paper: Reduction from packet to two-page application.

Customers Who Benefit: Professional fighters.

Through the RPM process, the lengthy application packet combined multiple forms and was reduced from a packet down to a two-page application. Detailed medical reports no longer need to be gathered by the fighter prior to applying, as the new application only requires certification from their doctor stating the medical provisions have been met.

Additional process improvements now allow scanned pictures to be emailed to the Bureau for the identification cards, meaning applicants are no longer required to drive to the office to submit their application. To further streamline the application process, every new license applicant under the UCC profession can submit an online application and pay by credit card. Any additional required documents may be subsequently emailed or faxed to the office. This online process allows for instantaneous transmission of data and enables staff to begin the review process immediately.

Since November 2014, when the 15 different UCC license types were added to the MyLicense online application system, applying online has become popular with the UCC profession. Of the new applications received since the implementation date, 43 percent have been online applications.

As of February 2015, 63 percent of the new applications received were submitted through the online application process. Not only did these changes make applying easier for the applicant, it made the process more efficient. In 2014, the average processing time for all UCC licenses was five days, with the Professional Boxer license averaging 17 days to process. For 2015, the average for all UCC licenses is down to two days, with the Professional Boxer license averaging same-day processing. This is an overall reduction in processing time of 60 percent and a 94 percent reduction for professional boxers.

60%
Reduction in
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