

Bureau/Fund	REVENUE	EXPENDITURES	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	# OF ENFORCEMENT ACTIONS	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Bureau of Fire Services												
No fund association	Regulatory activities performed with No Fee	expenditures not tracked at this level	86	4	32	16,109	3	3	0	0	0	0
Fire Alarm Fees	\$ 7,765	expenditures not tracked at this level	16	0	0	N/A	0	0	0	0	0	0
Fireworks Safety Fund	\$ 551,081	expenditures not tracked at this level	563	3	N/A	N/A	33	28	5 (unsubstantiated)	N/A	228	2
Total - Bureau of Fire Services	\$ 558,846		665	7	32	16,109	36	31	5 (unsubstantiated)	0	228	2
Bureau of Construction Codes												
State Construction Code Fund	\$ 12,335,966	\$ 8,008,494	28,053	0	34,937	0	54	1	0	0	0	0
State Boiler Inspection Fund	\$ 2,472,379	\$ 1,980,636	3,269	0	2,131	0	0	1	0	0	0	0
Elevator Fees	\$ 3,042,638	\$ 2,583,952	7,896	0	698	0	0	0	0	0	0	0
Mobile Home Code Fund	\$ 1,532,482	\$ 1,022,492	212	0	1	0	256	194	132	0	0	0
Licensing & Regulation Fund	\$ 6,253,226	\$ 1,416,000	3,645	3	41,440	0	325	341	128	13	42	10
Total Bureau of Construction Codes	\$ 25,636,691	\$ 15,011,574	43,075	3	79,207	0	635	537	260	13	42	10
Bureau of Community & Health Systems												
Adult Foster Care Facilities Licensing Fund	\$ 532,318	\$ 13,243,467	323	2	1,909	N/A	2,360	2,473	2,623	20	43	3
Child Care Homes and Centers Licensing Fund	475,989.00	\$ 15,627,323	533	4	1,863	N/A	1,086	1,020	969	22	51	9
Health Systems Fees	3,530,992	8,403,621	239	0	1,940	0	7,637	1,689	5,948	0	0	0
Nurse Aide Registry Fund	50,177	\$ 14,780	3,950	66	18,181	9,215	1,704	1,699	1,657	42	32	12
Interdepartmental grant from Michigan Department of Education for Child Care Licensing	\$ 165											
Total - Bureau of Community & Health Systems	\$ 4,589,641	\$ 37,289,191	5,045	72	23,893	9,215	12,787	6,881	11,197	84	126	24
Bureau of Professional Licenses												
Health Professional Regulatory Fund	\$ 35,284,110	\$ 27,389,283	42,673	25	145,325	1,199	5,775	1,876	349	150	2,488	128
Licensing & Regulation Fees	\$ 13,712,478	\$ 12,417,792	13,487	7	54,907	10,004	1,619	1,269	223	94	1,258	54
Total - Bureau of Professional Licenses	\$ 48,996,588	\$ 39,807,074	56,160	32	200,232	11,203	7,394	3,145	572	244	3,746	182
Corporations, Securities, and Commercial Licensing Bureau												
Licensing and Regulation Fund	L&R Fund rev & exp amts posted in BPL		525	0	2,422	45	304	304	557	41	122	5
Unarmed Combat Fund	66,667	577,467	160	0	148	0	40	40	59	21	39	15
Security Business Fund	106,248	104,933	765	0	2,742	47	351	351	623	62	163	20
Securities Fees	6,409,790	6,409,790	201,928	0	23,948	0	144	413	456	5	57	6
Continuing Care Administration	3,692	0	2	0	28	1	0	0	0	0	0	0
Total - Corporations, Securities, and Commercial Licensing Bureau	6,586,397	7,092,190	203,380	0	29,288	93	839	1,108	1,695	129	381	46
Liquor Control Commission												
LIQUOR LICENSE REVENUE	\$ 14,169,055	\$ 13,440,511	5,031	161	22,111	N/A	3,667	3,221	1,648	815	N/A	582

Department of Licensing and Regulatory Affairs
Department Summary
Section 226 of PA 60 of 2019
Fiscal Year 2019 (October 1, 2018 - September 30, 2019)

[illegible]

Department of Licensing and Regulatory Affairs
Department Summary
Section 226 of PA 207 of 2018
Fiscal Year 2018 (October 1, 2017 - September 30, 2018)

[illegible]

Department of Licensing and Regulatory Affairs
Bureau: Bureau of Fire Services
Section 226 of PA 166 of 2020
Fiscal Year 2020 (October 1, 2019 - September 30, 2020)

	REVENUE	EXPENDITURES									
Regulatory activities performed with No Fee	N/A	N/A									
PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	# OF COMPLAINTS RECEIVED
Fire Inspector Certification	0	3 yr cycle	N/A	60	0	32	2 days	N/A	N/A	N/A	N/A
Certification of Qualified Persons for the fire alarm/fire suppression firms	0	3 yr. cycle	N/A	26	4	N/A	15 days	N/A	N/A	internal discussion first; then appeal to State Fire Safety B	N/A
Fire Figher Training Division Certificates	0	Yearly	N/A	N/A	N/A	N/A	N/A	16,109	Classes cancelled with little notice, instructors not prepared for class and little time spent on practical trainings. Issues with training coordinators.	Investigation is done. Action is taken depending on the findings of the investigation.	3
Fire Alarm Fees	\$ 7,765	expenditures not tracked at this level									
PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	# OF COMPLAINTS RECEIVED
Certification of Fire Alarm/Fire Suppression Firms	\$ 7,765	3 year cycle	\$50 - \$150 depends on year they register.	16	0	0	15 days	N/A		internal discussion first; then appeal to State Fire Safety B	0
Fireworks Safety Fund	\$ 551,081	expenditures not tracked at this level									
PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	# OF COMPLAINTS RECEIVED
Consumer Fireworks - Temporary Certificates	\$ 355,701	Yearly	\$700-\$1,000 depends if they have 10 or more nonpermane bnt buildings or structures.	415	2	N/A	30 days	N/A	We had complaints by the public, industry and some generated by the enforcement unit.	The process to resolve complaints is to open a complaint and conduct the investigation.	33*
Consumer Fireworks - Permanent Certificates	\$ 195,380	Yearly	\$ 1,250.00	148	1	N/A	30 days	N/A	We had complaints by the public, industry and some generated by the enforcement unit.	The process to resolve complaints is to open a complaint and conduct the investigation.	*

*We don't track if they are for temporary or permanent certificates.

Regulatory activities performed with No Fee

PROFESSION/LICENSE	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Fire Inspector Certification	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Certification of Qualified Persons for the fire alarm/fire suppression firms	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Fire Figher Training Division Certificates	3	0	N/A	8 hours	N/A	N/A	N/A
Fire Alarm Fees							

PROFESSION/LICENSE	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Certification of Fire Alarm/Fire Suppression Firms	0	0	0	N/A	0		-

Fireworks Safety Fund

PROFESSION/LICENSE	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Consumer Fireworks - Temporary Certificates	28*	5 (unsubstantiated) *	N/A	3 days	228*	For illegal sales we open an investigation, conduct research, conduct surveillance or visual observation of alleged violations and could conduct undercover purchase and seize product. The product could be being sold illegally, manufactured or overloaded.	2*
Consumer Fireworks - Permanent Certificates	*	*	N/A	3 days	*	For illegal sales we open an investigation, conduct research, conduct surveillance or visual observation of alleged violations and could conduct undercover purchase and seize product. The product could be being sold illegally, manufactured or overloaded.	-

*We don't track if they are for temporary or permanent certificates.

PROFESSION/LICENSE	REVENUE	RENEWAL	AMOUNT	# INITIAL	# INITIAL	# RENEWAL	AVERAGE TIME	NUMBER OF EXAMS	DESCRIPTION OF	DESCRIPTION OF
		CYCLE	OF FEE	APPLICATIONS	APPLICATIONS DENIED	LICENSES	TO APPROVE OR DENY APPLICATION	PROCTORED FOR INITIAL APPLICATION	TYPE OF COMPLAINTS RECEIVED	PROCESS USED TO RESOLVE COMPLAINTS
State Construction Code Fund	REVENUE	EXPENDITURES								
	\$ 12,335,966	\$ 8,008,494								
Plumbing Contractor License	\$ 43,600	3 Year (Apr)	\$ 300.00	61	0	76	10 business days	79	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Plumbing Apprentice Registration	\$ 72,476	Annual (Apr)	\$ 15.00	1,114	0	2871	90 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Plumbing Permit Applications	\$ 1,104,756	Daily	\$150.00 Base Fee	3,660	0	0	5 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Plumbing Master License	\$ 58,070	3 Year (Apr)	\$ 300.00	120	0	115	10 business days	118	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Plumbing Journey License	\$ 183,764	Annual (Apr)	\$ 40.00	407	0	3671	10 business days	343	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Plumbing Affidavit	\$ -	Annual (Apr)	\$ 100.00	1	0	21	90 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Electrical Permit Applications	\$ 2,776,316	Daily	\$150.00 Base Fee	7,612	0	0	5 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Electrical Contractor License	\$ 33,600	3 Year (Dec)	\$ 300.00	139	0	113	10 business days	115	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Electrical Master License	\$ 434,290	Annual (Dec)	\$ 50.00	211	0	8701	10 business days	139	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.

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State Construction Code Fund								
Plumbing Contractor License	4	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Plumbing Apprentice Registration	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Plumbing Permit Applications	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Plumbing Master License	10	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Plumbing Journey License	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Plumbing Affidavit	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Electrical Permit Applications	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Electrical Contractor License	11	1	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Electrical Master License	3	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0

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		CYCLE	OF FEE	APPLICATIONS	APPLICATIONS DENIED	LICENSES	TO APPROVE OR DENY APPLICATION	PROCTORED FOR INITIAL APPLICATION	TYPE OF COMPLAINTS RECEIVED	PROCESS USED TO RESOLVE COMPLAINTS
Electrical Journey License	\$ 486,070	Annual (Dec)	\$ 40.00	989	0	12126	10 business days	845	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Electrical Fire Alarm Contractor License	\$ 1,650	3 Year (Dec)	\$ 300.00	17	0	8	10 business days	14	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Electrical Fire Alarm Contractor Registration	N/A	Annual (Dec)	\$ 25.00	1	0	5	10 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Electrical Fire Alarm Tech License	\$ 29,650	Annual (Dec)	\$ 50.00	42	0	588	10 business days	25	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Electrical Sign Contractor License	\$ 850	3 Year (Dec)	\$ 200.00	6	0	6	10 business days	8	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Electrical Sign Contractor Registration	N/A	Annual (Dec)	\$ 25.00	1	0	0	10 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Electrical Sign Specialty License	\$ 10,080	Annual (Dec)	\$ 40.00	14	0	255	10 business days	6	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Electrical Apprentice Registration	\$ 109,205	Annual (Dec)	\$ 15.00	1,628	0	5446	10 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Electrical License Transfer	\$ 3,765	Daily	Varies	27	0	0	90 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Building Permit Applications	\$ 2,867,661	Daily	100.00 Base Fee	1,516	0	0	5 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Inspector Registrations	\$ 54,965	3 Year (Sep)	75.00 per Class.	184	0	164	10 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.

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Electrical Journey License	1	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Electrical Fire Alarm Contractor License	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Electrical Fire Alarm Contractor Registration	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Electrical Fire Alarm Tech License	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Electrical Sign Contractor License	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Electrical Sign Contractor Registration	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Electrical Sign Specialty License	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Electrical Apprentice Registration	1	0	0	0	0	0	Penalties applied as outlined in the regulatory statute.	0
Electrical License Transfer	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Building Permit Applications	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Inspector Registrations	6	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0

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		CYCLE	OF FEE	APPLICATIONS	APPLICATIONS DENIED	LICENSES	TO APPROVE OR DENY APPLICATION	PROCTORED FOR INITIAL APPLICATION	TYPE OF COMPLAINTS RECEIVED	PROCESS USED TO RESOLVE COMPLAINTS
BCC Plan Review	\$ 1,049,713	Daily	125.00 Base Fee	2,707	0	0	21 calendar days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Approval of Compliance Assurance	N/A	Daily	\$ 500.00	10	0	0		NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Pre-manufactured Inspection Agency Renewal	\$ 18,146	Annual	\$ 750.00	0	0	0	21 calendar days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
BFD Exception Application	\$ 1,500	Daily	\$ 500.00	3	0	0	90 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Mechanical Permit Applications	\$ 1,883,455	Daily	150.00 Base Fee	6,957	0	0	5 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Mechanical Contractor License	\$ 357,573	3 Year (Aug)	\$ 300.00	626	0	771	10 business days	1,120	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
State Boiler Inspection Fund	REVENUE \$ 2,472,379	EXPENDITURES \$ 1,980,636								
Boiler Permits - Install	\$ 212,385	Daily	\$75/\$125	2,711	0	0	5 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Boiler Permits - Repair	\$ 38,039	Daily	\$ 75.00	451	0	0	5 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Boiler Installer License	\$ 140,345	Annual (Dec)	\$ 80.00	62	0	1502	5 business days	56	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Boiler Repairer License	\$ 11,050	Annual (Dec)	\$ 80.00	15	0	112	5 business days	13	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.

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BCC Plan Review	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Approval of Compliance Assurance	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Pre-manufactured Inspection Agency Renewal	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
BFD Exception Application	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Mechanical Permit Applications	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Mechanical Contractor License	18	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
State Boiler Inspection Fund								
Boiler Permits - Install	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Boiler Permits - Repair		0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Boiler Installer License	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Boiler Repairer License	1	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0

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		CYCLE	OF FEE	APPLICATIONS	APPLICATIONS DENIED	LICENSES	TO APPROVE OR DENY APPLICATION	PROCTORED FOR INITIAL APPLICATION	TYPE OF COMPLAINTS RECEIVED	PROCESS USED TO RESOLVE COMPLAINTS
Boiler Special Inspector License	\$ 1,280	Annual (Dec)	\$ 80.00	13	0	118	5 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Boiler Operator Registration	\$ 33,245	Annual (Dec)	\$ 80.00	17	0	399	90 business days	6	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Elevator Fees	REVENUE \$ 3,042,638	EXPENDITURES \$ 2,583,952								
Elevator Install Permits Application Fee Only	N/A	Daily	\$ 60.00	662	0	0	5 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Elevator Alteration Permits Application Fee Only	N/A	Daily	\$ 150.00	1,677	0	0	5 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Elevator Journey License	\$ 27,295	Annual	\$ 40.00	45	0	597	10 business days	40	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Elevator Contractor License	\$ 9,780	Annual (Dec)	\$ 100.00	9	0	101	10 business days	10	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Elevator Certificate of Competency	N/A		\$ 50.00	2	0	0	90 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Elevator Certificates Issued	\$ 2,371,391	1 or 2 Year	Varies	5,501	NA	NA	NA	NA	NA	NA
Mobile Home Code Fund	REVENUE \$ 1,532,482	EXPENDITURES \$ 1,022,492								
Manufactured Home License - Installer-Repairer	\$ 5,440	3 Year (Oct)	\$ 150.00	35	0	0	5 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Manufactured Home License - Retailer	\$ 35,386	3 Year (Oct)	\$ 450.00	71	0	0	5 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.

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Boiler Special Inspector License	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Boiler Operator Registration	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Elevator Fees								
Elevator Install Permits Application Fee Only	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Elevator Alteration Permits Application Fee Only	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Elevator Journey License	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Elevator Contractor License	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Elevator Certificate of Competency	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Elevator Certificates Issued	NA	NA	NA	NA	NA	NA	NA	NA
Mobile Home Code Fund								
Manufactured Home License - Installer-Repairer	2	1	1	0	57	0	Penalties applied as outlined in the regulatory statute	0
Manufactured Home License - Retailer	3	0	2	0	0	0	Penalties applied as outlined in the regulatory statute	0

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		CYCLE	OF FEE	APPLICATIONS	APPLICATIONS DENIED	LICENSES	TO APPROVE OR DENY APPLICATION	PROCTORED FOR INITIAL APPLICATION	TYPE OF COMPLAINTS RECEIVED	PROCESS USED TO RESOLVE COMPLAINTS
*Manufactured Home License - Community	\$ 49,528	3 Year (Oct)	Varies	93	0	1	5 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Permit to Construct/Plan Approval	\$ 4,839	Daily	Varies	13	0	0	5 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Licensing & Regulation Fund	REVENUE \$ 6,253,226	EXPENDITURES \$ 1,416,000								
Res Builder License - M&A Company	N/A	3 Year (May)	\$ 195.00 \$ 150.00	36	0	397	10 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Res Builder License - M&A Individual	N/A	3 Year (May)	\$ 195.00 \$ 150.00	88	0	907	10 business days	50	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Res Builder License - Individual	N/A	3 Year (May)	\$ 195.00 \$ 150.00	2,290	0	30975	10 business days	1,640	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Res Builder License - Company	N/A	3 Year (May)	\$ 195.00 \$ 150.00	897	0	7240	10 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Res Builder License - Salesperson	N/A	3 Year (May)	\$ 195.00 \$ 150.00	299	0	504	10 business days	431	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Res Builder License - Branch Office	N/A	3 Year (May)	\$ 195.00 \$ 150.00	7	0	164	10 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
Amusement Permit & Inspection - Kiddie	N/A		\$ 50.00	3	0	171	10 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.

PROFESSION/LICENSE	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
*Manufactured Home License - Community	251	193	129	0	66	0	Penalties applied as outlined in the regulatory statute	0
Permit to Construct/Plan Approval	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Licensing & Regulation Fund								
Res Builder License - M&A Company	1	2	4	1	0	0	Penalties applied as outlined in the regulatory statute	0
Res Builder License - M&A Individual	8	12	3	1	216	3	Penalties applied as outlined in the regulatory statute	0
Res Builder License - Individual	172	193	77	9	47	28	Penalties applied as outlined in the regulatory statute	8
Res Builder License - Company	134	125	44	2	36	11	Penalties applied as outlined in the regulatory statute	2
Res Builder License - Salesperson	10	9	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Res Builder License - Branch Office	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0
Amusement Permit & Inspection - Kiddie	0	0	0	0	0	0	Penalties applied as outlined in the regulatory statute	0

PROFESSION/LICENSE	REVENUE	RENEWAL	AMOUNT	# INITIAL	# INITIAL	# RENEWAL	AVERAGE TIME	NUMBER OF EXAMS	DESCRIPTION OF	DESCRIPTION OF
		CYCLE	OF FEE	APPLICATIONS	APPLICATIONS DENIED	LICENSES	TO APPROVE OR DENY APPLICATION	PROCTORED FOR INITIAL APPLICATION	TYPE OF COMPLAINTS RECEIVED	PROCESS USED TO RESOLVE COMPLAINTS
		Annual	\$ 50.00							
Amusement Permit & Inspection - Miscellaneous	N/A		\$ 60.00	23	0	489	10 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
		Annual	\$ 60.00							
Amusement Permit & Inspection - Coaster	N/A		\$ 100.00	2	0	14	10 business days	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
		Annual	\$ 100.00							
Amusement Permit & Inspection - Aerial Lift	N/A		\$ 125.00	0	0	1	NA	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
		Annual	\$ 125.00							
Amusement Permit - Miscellaneous Zip Line	N/A		\$ 10.00	0	0	296	NA	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
		Annual	\$ 10.00							
Ski Permit & Inspection - Rope Tow*	N/A		\$ 33.00	0	2	114	NA	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
		Annual	\$ 10.00							
Amusement Permit - Special Inspector's Commission	N/A		\$ 5.00	0	2	254	NA	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
		Annual	\$ 5.00							
Ski Permit & Inspection - Surface Lift*	N/A		\$ 200.00	0	1	36	NA	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
		Annual	\$ 25.00							
Ski Permit & Inspection - Chair Lifts*	N/A		\$ 200.00	0	0	135	NA	NA	Violations of the statute.	Process as outlined in the regulatory statute and the Administrative Procedures Act.
		Annual	\$ 75.00							

*Minimum permit fee is \$25.00; if the subtotals combined amount is less than \$25, pay the minimum. If greater than \$25, pay the great amount.

PROFESSION/LICENSE	# OF	# OF	# OF	# OF COMPLAINTS	AVERAGE AMOUNT OF	# OF	DESCRIPTION OF	# OF
	COMPLAINTS RECEIVED	COMPLAINTS INVESTIGATED	INVESTIGATIONS CLOSED W/NO ACTION	RESULTING IN ADMINISTRATIVE HEARING	TIME TO COMPLETE INVESTIGATION	ENFORCEMENT ACTIONS	TYPE OF ENFORCEMENT ACTIONS TAKEN	ADMINISTRATIVE HEARING ADJUDICATIONS
Amusement Permit & Inspection - Miscellaneous	0	0	0	0	0	0	Penalties applied as outlined in the regulatory 0 statute	0
Amusement Permit & Inspection - Coaster	0	0	0	0	0	0	Penalties applied as outlined in the regulatory 0 statute	0
Amusement Permit & Inspection - Aerial Lift	0	0	0	0	0	0	Penalties applied as outlined in the regulatory 0 statute	0
Amusement Permit - Miscellaneous Zip Line	0	0	0	0	0	0	Penalties applied as outlined in the regulatory 0 statute	0
Ski Permit & Inspection - Rope Tow*	0	0	0	0	0	0	Penalties applied as outlined in the regulatory 0 statute	0
Amusement Permit - Special Inspector's Commission	0	0	0	0	0	0	Penalties applied as outlined in the regulatory 0 statute	0
Ski Permit & Inspection - Surface Lift*	0	0	0	0	0	0	Penalties applied as outlined in the regulatory 0 statute	0
Ski Permit & Inspection - Chair Lifts*	0	0	0	0	0	0	Penalties applied as outlined in the regulatory 0 statute	0

*Minimum permit fee is \$25.00; if the subtotals combined amc

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		REVENUE	EXPENDITURES								
<u>Adult Foster Care Facilities Licensing Fund (1573)</u>		\$ 532,318	\$ 13,243,467								
PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	
Adult Foster Care Homes	\$ 335,915	Annual	\$85 - \$360 per applicant	246	2	1,497	< 180 days	N/A	Medication errors, lack of supervision, abuse by staff, not providing adequate care, resident injuries/deaths, etc.	Conduct investigation that can include onsite visit, interviews of residents and staff, review of resident/staff files, and other facility documents.	
Homes for the Aged	\$ 152,203	Annual	\$6.27 per licensed bed	38	0	176	< 180 days	N/A	Medication errors, lack of supervision, abuse by staff, not providing adequate care, resident injuries/deaths, etc.	Conduct investigation that can include onsite visit, interviews of residents and staff, review of resident/staff files, and other facility documents.	
Camps	\$ 44,200	Annual	\$120 per applicant	39	0	236	< 180 days	N/A	Camper injuries, lack of supervision, camper abuse, etc.	Conduct investigation that can include onsite visit, interviews of campers and staff, review of staff files and other camp documents.	
		REVENUE	EXPENDITURES								
<u>Child Care Homes and Centers Licensing Fund (1574)</u>		475,989.00	\$ 15,627,323								
PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	

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Adult Foster Care Facilities Licensing Fund (1573)

PROFESSION/LICENSE	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Adult Foster Care Homes	1,953	2,031	2,184	18	< 45 days	42	Revoke, refuse to renew, modify, suspend, or deny a license when licensee willfully and substantially violates statute, rules, or falsifies application.	3
Homes for the Aged	395	409	406	2	< 45 Days	1	Revoke, refuse to renew, modify, suspend, or deny a license when licensee willfully and substantially violates statute, rules, or falsifies application.	0
Camps	12	33	33	0	< 45 days	0	Revoke, refuse to renew, modify, suspend, or deny a license when licensee willfully and substantially violates statute, rules, or falsifies application.	0

Child Care Homes and Centers Licensing Fund (1574)

PROFESSION/LICENSE	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
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PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS
Child Care Homes and Centers Licensing	\$ 475,989	Annual	\$25 - \$300 per home/center license	533	4	1,863	< 180 days	N/A	Licensing complaints involve allegations of a violation of statute or administrative rule.	Onsite investigation. Special investigation report is posted on bureau's website.

	REVENUE	EXPENDITURES								
Health Systems Fees (1298)	3,530,992	8,403,621								
PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS
Freestanding Surgical Outpatient Facilities	\$ 81,000	Annual	\$500 per facility license	3	0	146	< 45 days	N/A	Allegations of noncompliance with administrative rules and the public health code.	Complaint is evaluated for allegations of noncompliance. If so, then complaint is investigated. Findings are reported to complainant.
Hospice Agencies	\$ 88,000	Annual	\$500 per agency license	10	0	145	< 45 days	N/A	Allegations of noncompliance with administrative rules and the public health code.	Complaint is evaluated for allegations of noncompliance. If so, then compliant is investigated. Findings are reported to complainant.
Hospice Residences	\$ 10,165	Annual	\$500 per facility license and \$5 per licensed bed	0	0	17	< 45 days	N/A	Allegations of noncompliance with administrative rules and the public health code.	Complaint is evaluated for allegations of noncompliance. If so, then compliant is investigated. Findings are reported to complainant.

PROFESSION/LICENSE	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Child Care Homes and Centers Licensing	1,086	1,020	969	22	< 60 days	51	Revoke, refuse to renew, modify, suspend, or deny a license when licensee willfully and substantially violates statute, rules, or falsifies application.	9

Health Systems Fees (1298)

PROFESSION/LICENSE	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Freestanding Surgical Outpatient Facilities	46	5	41	0	< 20 days	0	N/A	0

Hospice Agencies	36	17	19	0	< 20 days	0	N/A	0
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Hospice Residences	Included in Hospice Agencies Line	Included in Hospice Agencies Line	Included in Hospice Agencies Line	0	< 20 days	0	N/A	0
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PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS
Hospitals	\$ 338,600	Annual	\$500 per facility license and \$10 per licensed bed	0	0	166	< 45 days	N/A	Allegations of noncompliance with administrative rules and the public health code.	Complaint is evaluated for allegations of noncompliance. If so, then compliant is investigated. Findings are reported to complainant.
Nursing Homes	\$ 265,028	Annual	\$500 per facility license and \$3 per licensed bed over 100 beds.	0	0	446	< 45 days	N/A	Allegations of noncompliance with administrative rules and the public health code.	Complaint is evaluated for allegations of noncompliance. If so, then compliant is investigated. Findings are reported to complainant.
Psychiatric Hospitals/Units	\$ 58,806	Annual	\$500 per facility license plus \$10 per licensed bed	1	0	56	< 45 days	N/A	Allegations of noncompliance with administrative rules and the public health code.	Complaint is evaluated for allegations of noncompliance. If so, then compliant is investigated. Findings are reported to complainant.
Substance Use Disorder Programs	\$ 530,500	Annual	\$500 per program license	68	0	964	< 90	N/A	Recipient Rights, Covid-19, Facility Complaints (Staffing)	Recipient Rights forwarded to regional entity. COVID-19 and facility complaints investigated.
Construction Permits (plan review)	\$ 2,219,443	One fee per plan review	0.5% to 0.85% of total project cost capped at \$60,000	157	N/A	N/A	N/A	N/A	N/A	N/A
Background Check System Access Fees	\$ 8,633									
Revenue from Freedom of Information Act Fees	\$ 6,406									
Reduction BCHS Fees - LARA Support	\$ (77,375)									
Refund Correction Prior Year Expenditures	\$ 1,786									
Nurse Aide Registry Fund (1656)	REVENUE 50,177	EXPENDITURES \$ 14,780								

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR	NUMBER OF EXAMS PROCTORED FOR	DESCRIPTION OF TYPE OF COMPLAINTS	DESCRIPTION OF PROCESS USED TO
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PROFESSION/LICENSE	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Hospitals	855	128	727	0	< 20 days	0	N/A	0
<u>Nursing Homes</u>	6,501	1,498	5,003	0	< 20 days	0	N/A	0
Psychiatric Hospitals/Units	186	35	151	0	< 45 days	0	N/A	0
Substance Use Disorder Programs	13	6	7	0	15 - 45 days	None. We work with facilities on plans of correction.	Ask for plans of correction prior to enforcement action being needed.	0
Construction Permits (plan review)	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Background Check System Access Fees								
Revenue from Freedom of Information Act Fees								
Reduction BCHS Fees - LARA Support								
Refund Correction Prior Year Expenditures								
<u>Nurse Aide Registry Fund (1656)</u>								

PROFESSION/LICENSE	# OF COMPLAINTS	# OF COMPLAINTS	# OF INVESTIGATIONS	# OF COMPLAINTS RESULTING IN	AVERAGE AMOUNT OF TIME TO COMPLETE	# OF ENFORCEMENT	DESCRIPTION OF TYPE OF ENFORCEMENT	# OF ADMINISTRATIVE HEARING
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PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS
					DENIED		DENY APPLICATION	INITIAL APPLICATION	RECEIVED	RESOLVE COMPLAINTS
Nurse Aide Registration	\$ 48	Biennial	\$20 per applicant	3,881	N/A	17,766	3.13 days	9,215	Abuse, neglect, and misappropriation of resident property.	Investigations and possible administrative hearings.
Nurse Aide Trainer Permit	\$ 12,085	Biennial	\$40 per applicant	50	47	222	14	N/A	No complaints received	N/A
Nurse Aide Training Program Permit	\$ 38,577	Biennial	\$300 per site; \$100 per site if secondary education or skilled nursing facility.	19	19	193	60	N/A	No complaints received	Recission of authority to operate program or limitation.
Refund Correction Prior Year Expenditures	\$ 165									
	REVENUE	EXPENDITURES								
Total Revenue and Expenditures	\$ 4,589,476	\$ 37,289,091								

PROFESSION/LICENSE	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
	RECEIVED	INVESTIGATED	CLOSED W/NO ACTION	ADMINISTRATIVE HEARING	INVESTIGATION	ACTIONS	ACTIONS TAKEN	ADJUDICATIONS
Nurse Aide Registration	1,704	1,699	1,657	42	< 90 days	32	Revocation	12
Nurse Aide Trainer Permit	0	0	0	N/A	N/A	0	0	0
Nurse Aide Training Program Permit	0	0	0	N/A	N/A	0	0	0
Refund Correction Prior Year Expenditures								
Total Revenue and Expenditures								

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	REVENUE	EXPENDITURES									
Health Professional Regulatory Fund	\$ 35,284,110	\$ 27,389,283									
PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE Per Year/Total	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION*	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED**	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS***	# OF COMPLAINTS RECEIVED
Accupuncturist	\$ 45,991	2 Year	\$ 216.35	9	-	101	107				1
Athletic Trainer	\$ 285,428	3 Year	\$ 108.15	51	-	850	23				12
Audiologist	\$ 125,908	2 Year	\$ 162.30	12	-	351	28				5
Chiropractor	\$ 444,750	2 Year	\$ 102.75	82	-	2,038	33				74
Dentistry	\$ 1,302,878				3						334
Dentist		3 Year	\$ 96.90	372		2,270	40				
Dentist - Clinical Academic/Ed Limited		1 Year	\$ 25.50	69		55	90				
Dental Assistant		3 Year	\$ 15.30	114		538	134				
Dental Hygenist		3 Year	\$ 15.30	328		3,211	41				
Dental Hygenist Specialty				249							
Dentist Specialty Field		3 Year	\$ 20.40	64							
Marriage & Family Therapy	\$ 46,306				-						10
Marriage & Family Therapist		2 Year	\$ 59.45	41		270	98				
Marriage & Familiy Therapist Ed Ltd		1 Year	\$ 59.45	13		103	76				
Massage Therapist	\$ 878,840	3 Year	\$ 81.10	277	-	3,276	63				77
Medicine					1						1,845
Medical Doctor	\$ 4,985,603	3 Year	\$ 102.75	2,142		11,027	35				
Medical Doctor - Ed Ltd/Clinical Academic		1 Year	\$ 32.40	1,496		3,134	33				
Nursing Home Administrator	\$ 93,029	2 Year	\$ 65.85	118	1	531	140				117
Nursing	\$ 9,860,617				-						1,507
Licensed Practical Nurse, Registered Nurse		2 Year	\$ 64.25	11,754		52,195	43				
Nurse Specialty		2 Year	\$ 14.90	1,188							
Occupational Therapy	\$ 709,225				-			385			10
Occupational Therapist		2 Year	\$ 81.10	308		3,115	49				
Occupational Therapy Assistant		2 Year	\$ 81.10	77		936	47				
Optometry	\$ 199,594				-			69			22
Optometrist		2 Year	\$ 102.75	74		806	56				
DPA/TPA certification		2 Year	\$ 59.45	4							
Osteopathic Medicine and Surgery	\$ 1,119,899				-						291
Osteopathic Physician		3 Year	\$ 102.75	579		2,580	34				
Osteopathic Physician -Ed Ltd/Cinical Ltd		1 Year	\$ 32.40	574		1,246	28				

Health Professional Regulatory Fund

PROFESSION/LICENSE	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN****	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Accupuncturist	1						
Athletic Trainer	11	3		499	13		
Audiologist	2		-				
Chiropractor	22	29	2	84	40		
Dentistry	182	1	12	168	88		12
Dentist							
Dentist - Clinical Academic/Ed Limited							
Dental Assistant							
Dental Hygenist							
Dental Hygenist Specialty							
Dentist Specialty Field							
Marriage & Family Therapy	3	1	-	76	3		-
Marriage & Family Therapist							
Marriage & Familiy Therapist Ed Ltd							
Massage Therapist	30	15	4	128	52		-
Medicine	389	-	33	188	255		33
Medical Doctor							
Medical Doctor - Ed Ltd/Clinical Academic							
Nursing Home Administrator	47	49	1	255	35		1
Nursing	515	-	46	127	922		46
Licensed Practical Nurse, Registered Nurse							
Nurse Specialty							
Occupational Therapy	2	4	-	121	2		-
Occupational Therapist							
Occupational Therapy Assistant							
Optometry	4	-	-	167	4		-
Optometrist							
DPA/TPA certification							
Osteopathic Medicine and Surgery	80	-	7	200	71		7
Osteopathic Physician							
Osteopathic Physician -Ed Ltd/Cinical Ltd							

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE Per Year/Total	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION*	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED**	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS***	# OF COMPLAINTS RECEIVED
Pharmacy	\$ 8,549,039				3						672
Controlled substance		Varies	\$ 81.10	6,835			27				
Pharmacist		2 Year	\$ 37.80	841		7,259	27				
Pharmacist Intern		1 Year	\$ 16.20	577		1,222	34				
Pharmacy		2 Year	\$ 59.45	1,094		1,635	73				
Drug control		Varies	\$ 21.60	1,131			27				
Manufacturer		2 Year	\$ 32.40	142		263	89				
Pharmacy Technician		2 Year	\$ 32.40	3,617		6,485	28				
Remote Pharmacy				36			41				
Wholesale Distributor		2 Year	\$ 32.40	1,093		700	84				
Physical Therapy	\$ 1,823,343				-			713			42
Physical Therapist		2 Year	\$ 97.35	370		5,038	79				
Physical Therapy Assistant		2 Year	\$ 97.35	199		3,635	105				
Physician's Assistant	\$ 437,552	2 Year	\$ 59.45	525	-	2,728	22				106
Podiatric Medicine and Surgery	\$ 84,312				-			32			34
Podiatrist		3 Year	\$ 102.75	31		224	37				
Podiatrist - Ed. Ltd.		1 Year	\$ 27.00	38		69	40				
Professional Counselor	\$ 707,203				9						106
Professional Counselor		3 Year	\$ 64.85	490		2,437	61				
Professional Counselor - Ltd		1 Year	\$ 27.00	430		2,649	71				
Psychology	\$ 681,609				6						139
Psychologist - Doctoral		2 Year	\$ 68.50	96		1,537	44				
Psychologist - Doctoral Temp Ed Ltd				53		22	21				
Psychologist - Doctoral Ed Ltd				53		156	65				
Masters Limited Psychologist				31		1,455	27				
Masters Limited Psychologist - Temp Ed Ltd				100		103	25				
Respiratory Care	\$ 451,324	2 Year	\$ 81.10	197	-	2,545	80				23
Sanitarian	\$ 18,654	2 Year	\$ 59.45	1	-	157	98				-
Social Worker	\$ 725,737				2						204
Social Worker Masters (LMSW)		3 Year	\$ 27.00	902		3,434	33				
Social Worker Masters Limited		1 Year	\$ 27.00	1,421		4,535	51				
Social Worker Bachelors (LBSW)		3 Year	\$ 27.00	57		296	67				
Social Worker Bachelors Limited		1 Year	\$ 27.00	240		1,089	55				
Social Service Technician (SST)		3 Year	\$ 27.00	52		250	96				
Speech-Language Pathology	\$ 635,495				-						3
Speech-Language Pathologist		2 Year	\$ 81.10	144		3,382	30				
Speech-Language Pathologist - Ltd/Ed Ltd		2 Year	\$ 81.10	114		83	43				
Veterinary	\$ 657,109				-						120
Veterinarian		3 Year	\$ 71.40	215		1,858	45				
Veterinarian - Ed Ltd/Clinical Ltd		1 Year	\$ 25.50	24		53	26				
Veterinary technician		3 Year	\$ 40.80	116		1,349	66				
Behavioral Analyst	\$ 392,848				-						19
Behavior Analyst		4 Year	\$ 81.11	789		-	22				
Assistant Behavior Analyst		4 Year	\$ 81.11	71		-	23				

PROFESSION/LICENSE	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN****	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Pharmacy	223	-	17	93	342		17
Controlled substance							
Pharmacist							
Pharmacist Intern							
Pharmacy							
Drug control							
Manufacturer							
Pharmacy Technician							
Remote Pharmacy							
Wholesale Distributor							
Physical Therapy	13	9	-	132	172		-
Physical Therapist							
Physical Therapy Assistant							
Physician's Assistant	30	-	4	156	22		3
Podiatric Medicine and Surgery	6	-	2	227	5		2
Podiatrist							
Podiatrist - Ed. Ltd.							
Professional Counselor	58	48	6	114	68		1
Professional Counselor							
Professional Counselor - Ltd							
Psychology	55	56	4	161	125		3
Psychologist - Doctoral							
Psychologist - Doctoral Temp Ed Ltd							
Psychologist - Doctoral Ed Ltd							
Masters Limited Psychologist							
Masters Limited Psychologist - Temp Ed Ltd							
Respiratory Care	10	8	-	138	11		-
Sanitarian	-	-	-	-	-		-
Social Worker	130	125	9	123	200		-
Social Worker Masters (LMSW)							
Social Worker Masters Limited							
Social Worker Bachelors (LBSW)							
Social Worker Bachelors Limited							
Social Service Technician (SST)							
Speech-Language Pathology	3	1	-	179	17		-
Speech-Language Pathologist							
Speech-Language Pathologist - Ltd/Ed Ltd							
Veterinary	59	-	3	158	40		3
Veterinarian							
Veterinarian - Ed Ltd/Clinical Ltd							
Veterinary technician							
Behavioral Analyst	1	-	-	190	1		-
Behavior Analyst							
Assistant Behavior Analyst							

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE Per Year/Total	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION*	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED**	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS***	# OF COMPLAINTS RECEIVED
Midwifery					-						2
Midwife	\$ 21,816	2 Year	\$ 204.00	9		44	41				
Midwife - Temporary				4							
Interstate Medical Licensure Compact	\$ 184,171	3 Year	\$ -	540	-	-	1				-

* Reflects the average number of days to issue a license from receipt of application

**Complaints received involve potential violations of Article 7 or 15 of the Public Health Code (MCL 333.7101 et seq, and MCL 333.16101 et seq, respectively) and/or corresponding administrative rules promulgated thereunder; or violations of the Occupational Code (MCL 339.101 et seq) and/or corresponding administrative rules promulgated thereunder.

***For Article 7 and 15 Public Health Code licensees, see this guide for the process used to resolve complaints: https://www.michigan.gov/documents/lara/BPL-LAD-100_523225_7.pdf. For Occupational Code licensees, see this guide for the process used to resolve complaints: https://www.michigan.gov/documents/lara/BPL-LAD-100_523225_7.pdf.

****For Article 7 or 15 Public Health Code licensees, enforcement action may include: administrative complaint, order to compel a substance abuse or mental health evaluation, order to cease and desist, or order of summary suspension; and sanctions may include denial, reprimand, fine, restitution, probation, limitation, suspension, revocation, or permanent revocation. For Occupational Code licensees, enforcement action may include: formal complaint, citation, order to cease and desist, or order of summary suspension; and sanctions may include denial, censure, fine, restitution, probation, limitation, suspension, or revocation.

	REVENUE	EXPENDITURES
Licensing & Regulation Fees	\$ 13,712,478	\$ 12,417,792

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION*	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED**	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS***	# OF COMPLAINTS RECEIVED
Collection Agency	\$ 128,807				-						42
Agency Non-Owner Managers		1 Year	\$ 125.00	36		401	58	66			
Agency- Owner Manager		1 Year	\$ 125.00	3		175	56				
Non-Owner Manager		1 Year	\$ 50.00	36		540	106				
Real Estate					-			6,737			742
Broker, associate broker, broker company	\$ 582,471	3 Year	\$ 36.00	298		-	22				
Salesperson		3 Year	\$ 26.00	4,630		-	64				
Branch office		3 year	\$ 20.00	10		-	4				
Professional Surveyors	\$ 24,635	2 Year	\$ 50.00	10	-	227	3	29			20
Hearing Aids Dealers	\$ 46,140				-			28			5
Dealer		2 Year	\$ 80.00	8		164	73				
Salesperson		2 Year	\$ 50.00	9		80	122				
Trainee		1 Year	\$ 40.00	37		43	17				
Landscape Architects	\$ 83,910	2 Year	\$ 60.00	38	-	553	24				5
Personnel Agencies	\$ 177,435				-			9			6
Personnel agency		1 Year	\$ 125.00	2		31	222				
Agent		1 Year	\$ 40.00	2		16	147				
Real Estate Appraisers	\$ 682,515				-			70			82
Certified, licensed		2 Year	\$ 175.00	123		1,211	43				
Limited		2 Year	\$ 125.00	69		163	28				
Appraisal Management Company		3 Year	\$ 500.00	7		98	26				

PROFESSION/LICENSE	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN****	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Midwifery	-	-	-	-	-		-
Midwife							
Midwife - Temporary							
Interstate Medical Licensure Compact	-	-	-	-	-		-

Licensing & Regulation Fees

PROFESSION/LICENSE	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN****	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Collection Agency	69	80	-	76	13		-
Agency Non-Owner Managers							
Agency- Owner Manager							
Non-Owner Manager							
Real Estate	495	5	47	185	683	-	6
Broker, associate broker, broker company							
Salesperson							
Branch office							
Professional Surveyors	5	15	-	76	6		-
Hearing Aids Dealers	-	2	-	-	-		-
Dealer							
Salesperson							
Trainee							
Landscape Architects	-	3	-	-	-		-
Personnel Agencies	-	2	-	-	-		-
Personnel agency							
Agent							
Real Estate Appraisers	80	57	1	79	14	-	-
Certified, licensed							
Limited							
Appraisal Management Company							

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE Per Year/Total	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION*	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED**	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS***	# OF COMPLAINTS RECEIVED
Accountancy	\$ 364,655		\$ -		-						123
License		2 Year	\$ 100.00	676		944	26				
Registration		2 Year	\$ 25.00	172		813	13				
Firm		2 Year	\$ 100.00	71		226	13				
Professional Engineer	\$ 585,292	2 Year	\$ 40.00	214	1	6,034	18				24
Cosmetology	\$ 2,687,269				4			2,888			429
Cosmelologist, manicurist, natural hair culturist, esthetician, electrologist, instructor		2 Year	\$ 24.00	3,504		40,216	34				
Cosmetology establishment		2 Year	\$ 25.00	2,749		687	33				
Cosmetology school		2 Year	\$ 100.00	27		11	44				
Barbers	\$ 164,607				1			177			170
Student barber				231		19	2				
Barber		2 Year	\$ 30.00	154		602	19				
Student instructor		2 Year	\$ 30.00	6		-	7				
Barber instructor		2 Year	\$ 40.00	8		-	16				
Barbershop		2 Year	\$ 40.00	266		178	35				
Barber college		2 Year	\$ 150.00	4		-	88				
Architects	\$ 133,870	2 Year	\$ 35.00	87	1	1,475	17				13

* Reflects the average number of days to issue a license from receipt of application

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PROFESSION/LICENSE	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN****	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Accountancy	155	75	2	54	117		3
License							
Registration							
Firm							
Professional Engineer	6	49	1	644	66		1
Cosmetology	426	-	41	63	292		41
Cosmelologist, manicurist, natural hair culturist, esthetician, electrologist, instructor							
Cosmetology establishment							
Cosmetology school							
Barbers	100	-	2	76	53		2
Student barber							
Barber							
Student instructor							
Barber instructor							
Barbershop							
Barber college							
Architects	2	15		195	27		1

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	REVENUE	EXPENDITURES							
<u>Licensing and Regulation Fund</u>	<u>13,712,478</u>	<u>12,417,492</u>							
PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	FEE TYPE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION
Professional Employer Organization	164,297		Application Fee	\$1,500.00				Reviewed within 5 business days.	0
PEO		Annual			13	0	61		
PEO Group	0	Annual	License Fee	\$1,611.00	5	0	32		
PEO Group Member		Annual		\$0.00	0	0	0		
PEO LTD	0	Annual		\$0.00	17	0	53		
Professional Investigator	121,500		Application Processing Fee	\$150.00		0		Reviewed within 5 business days.	0
Professional Investigator Agency		Triennial			84	0	190		
Professional Investigator Agency Branch	0	Triennial	Initial License Fee	\$600.00	4	0	2		
	0		Additional Branch License	\$125.00					
	0		Agency Renewal Fee	\$300.00					
	0		Branch Renewal Fee	\$125.00					
Security Alarm Contractors, Systems and Agencies	106,248		Security Alarm System Contractor License	\$500.00		0		Reviewed within 5 business days.	0
Security Alarm Agency		Biennial			38	0	156		
Security Alarm Agency Branch	0	Biennial	Branch Office License	\$100.00	4	0	4		
	0		Security Alarm System Contractor Renewal	\$250.00					
	0		Branch Office Renewal	\$100.00					
	0		Late Renewal Fee	\$25.00					
	0		Security Alarm System Contractor Relicensure	\$500.00					
	0		Branch Office Relicensure	\$100.00					
	0		Reinstatement	\$100.00					

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	FEE TYPE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION
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PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	FEE TYPE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION
Forensic Polygraph Examiners	4,625		Intern License	\$25.00			0	Reviewed within 5 business days.	0
Intern		6 months			0		0		13
Out State Examiner	0	Annual	Private Examiner	\$100.00	0		0		1
Private Examiner		Annual			0		0		29
Public Examiner	0	Annual	Public Examiner	\$25.00	5		0		55
	0		Temporary 100Day License	\$100.00					
	0		Temporary Annual License	\$200.00					
	0		Intern License Renewal	\$25.00					
	0		Private Examiner Renewal	\$50.00					
	0		Public Examiner Renewal	\$25.00					
			Temporary 100Day License						
	0		Renewal	\$100.00					
			Temporary Annual License						
	0		Renewal	\$200.00					
	0		Late Renewal Fee	\$25.00					
	0		Duplication/Alteration of License	\$10.00					
	0		Reinstatement Fee	\$25.00					
Prepaid Funeral and Cemetery Sales Contract Sellers	6,750		New Application	\$120.00			0	Reviewed within 5 business days.	0
Seller/Provider		Triennial			24		0		141
	0		Renewal Fee	\$30.00					
	0		Reregistration Fee	\$120.00					
	0		Reinstatement Fee	\$120.00					
Vehicle Protection Product Warrantors	16,775		Application Fee	\$250.00			0	Reviewed within 5 business days.	0
Warrantor		Annual			0		0		0
Warrantor Company	0	Annual	Renewal Fee	\$250.00	9		0		59

PROFESSION/LICENSE	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
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PROFESSION/LICENSE	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
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Forensic Polygraph Examiners	N/A	Complaint sent to respondent to have a chance to respond.	0	0	0	0	0	0	N/A	0
Intern										
Out State Examiner		Response is then sent to complainant to add any other information.								
Private Examiner		Department makes a decision on whether or not any law or rule violations exist.								
Public Examiner										

Prepaid Funeral and Cemetery Sales Contract Sellers		Complaint sent to respondent to have a chance to respond.	55	55	107	34	157	20	Fine, Registration Revocation, Restitution, Requiring Other Documentation	1
Seller/Provider	Contract not funded by Registrant; services not provided; unlicensed activity	Response is then sent to complainant to add any other information.								

Vehicle Protection Product Warrantors	N/A	Complaint sent to respondent to have a chance to respond.	0	0	0	0	0	0	N/A	0
		Response is then sent to complainant to add any other information.								
		Department makes a decision on whether or not any law or rule violations exist.								

Warrantor
Warrantor Company

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	FEE TYPE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION
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PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	FEE TYPE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION
Cemetery	20,680		Crematory/Cemetery Application Fee	\$1,500.00		0		Reviewed within 5 business days.	0
Crematory		Annual			0	0	44		
Greater Than 10 Acres	0	Annual	Crematory/Cemetery Renewal Fee	\$20.00	8	0	74		
Ten Acres or Less		Annual			0	0			
	0		Cemeteries Greater than 10 acres	\$20.00					
	0		Cemetery Change of Control Fee	\$1,500.00					
Mortuary Science	113,360		1 Year License	\$60.00		0		Reviewed within 5 business days.	45

Mortuary Science Establishment		Biennial			33	0	223		
Mortuary Science Licensee	0	Biennial	2 Year License	\$100.00	25	0	809		
Trainee		Annual			54	0	25		
			Funeral Establishment 1 Year License						
Mortuary Science Courtesy License	0		License	\$170.00	3	0	6		
			Funeral Establishment 2 Year License						
	0		License	\$225.00					
	0		Resident Trainee Fee	\$45.00					

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	FEE TYPE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION
	0		Mortuary Science Relicensure	\$80.00					
	0		Funeral Establishment Relicensure	\$190.00					
	0		Resident Trainee Relicensure	\$65.00					
	0		Mortuary Science License Renewal	\$80.00					
	0		Funeral Establishment Renewal	\$110.00					
	0		Resident Trainee Renewal	\$30.00					
			Mortuary Science License						
	0		Reinstatement	\$20.00					
			Funeral Establishment						
	0		Reinstatement	\$115.00					
	0		Verification of License Status	\$15.00					
	0		Duplicate License	\$10.00					
	0		Name/Address Change	\$10.00					

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PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	FEE TYPE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION
Transportation Company	236,117		1-10 Vehicles Application Fee	\$25.00		0		Reviewed within 5 business days.	0
Taxicab Carrier	14,987	Annual	11-25 Vehicles Application Fee	\$50.00	33	0	45		
	0		26+ Vehicles Application Fee	\$100.00					
	0		1 Vehicle	\$100.00					
	0		2 Vehicles	\$150.00					
	0		3 Vehicles	\$200.00					
	0		4 Vehicles	\$250.00					
	0		5 Vehicles	\$300.00					
	0		6 Vehicles	\$350.00					
	0		7 Vehicles	\$400.00					
	0		8 Vehicles	\$450.00					
	0		9 Vehicles	\$500.00					
	0		10 Vehicles	\$550.00					
	0		11-25 Vehicles	\$1,000.00					
	0		26-100 Vehicles	\$2,500.00					
	0		101-500 Vehicles	\$5,000.00					
	0		501-1,000 Vehicles	\$10,000.00					
	0		1,001 or More Vehicles	\$30,000.00					
	REVENUE	EXPENDITURES							

Unarmed Combat Fund
66,667
577,467

PROFESSION/LICENSE	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
	but cremains not returned to family & not available for memorial service; Lack of refrigeration for bodies; Next of kin not notified of death; arrangements not made by next of kin; Cremains left in abandoned funeral home; failure to provide services; acts of incompetence; falsifying documents, theft; possible executive order violations									

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PROFESSION/LICENSE	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Transportation Company Taxicab Carrier	Unregistered provider; Liability insurance expired; no trip records, no zero tolerance policy, no driver applications; no driver background and sex offender checks; vehicles in poor condition; possible executive order violations	Complaint sent to respondent to have a chance to respond. Response is then sent to complainant to add any other information. Department makes a decision on whether or not any law or rule violations exist.	62	62	54	0	35	12	Fine, Cease and Desist Order from Violating the Act, Requiring Proof of Insurance, Requiring Other Documentation.	0

Unarmed Combat Fund

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	FEE TYPE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION
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Department of Licensing and Regulatory Affairs
 Corporations, Securities & Commercial Licensing Bureau
 Section 226 of 2020 PA 166
 Fiscal Year 2020 (October 1, 2019 to September 30, 2020)

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	FEE TYPE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION
Unarmed Combat Commission	66,667		Professional Boxer or MMA	\$45.00		0		Reviewed within 5 business days.	0
Judge	0	Annual	Judges, Timekeepers	\$30.00	3		24		
Timekeeper	0	Annual	Matchmaker, Referees	\$30.00	1		6		
Professional Boxer	0	Annual	Promoters	\$500.00	60		19		
			Professional Boxer or MMA						
Professional Promoter - Business	0	Annual	Renewal	\$45.00			8		
Show Permit	0	N/A	Judges, Timekeepers Renewal	\$70.00	16				
	0		Matchmaker, Referees Renewal	\$150.00					
	0		Promoters Renewal	\$300.00					
	0		Show Permit	\$500.00					
			Professional Boxer or MMA						
	0		Relicensure	\$120.00					
	0		Judges, Timekeepers Relicensure	\$130.00					
	0		Matchmaker, Referees Relicensure	\$210.00					
	0		Promoters Relicensure	\$830.00					
	0		Late Renewal Fee	\$30.00					
			Fee for issuance of duplicate						
	0		license or registration	\$15.00					

	REVENUE	EXPENDITURES
<u>Security Business Fund</u>	<u>155,323</u>	<u>104,933</u>

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	FEE TYPE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION
Security Guards/Security Alarm System Contractor	106,248								
Security Guards			Sole Proprietorship License	\$200.00		0		Reviewed within 5 business days.	0
Security Guard Agency			Firm, Company, Partnership, LLC or Corporation License	\$300.00	50		129		
	0	Biennial	Branch Office 0 Security Guard License	\$50.00					
	0		Sole Proprietorship Renewal	\$100.00					
			Firm, Company, Partnership, LLC or Corporation Renewal	\$150.00					
	0		Branch Office 0 Security Guard Renewal	\$50.00					
	0		Late Renewal Fee	\$25.00					
	0		Fingerprints	\$49.25					

PROFESSION/LICENSE	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
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Department of Licensing and Regulatory Affairs
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PROFESSION/LICENSE	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Unarmed Combat Commission Judge Timekeeper Professional Boxer Professional Promoter - Business Show Permit	Failure to notify the Department if the contestant is unable to compete; Illegal head butt; incorrect decision; Interference by a promoter; incorrect bout result reported; unlicensed activity; failure to pay individuals; Failing a post-contest drug and alcohol screening.	Complaint sent to respondent to have a chance to respond. Response is then sent to complainant to add any other information. Department makes a decision on whether or not any law or rule violations exist.	40	40	59	21	166	39	Fine & Administrative Cost, 90 Day Suspension, 1 year suspension or until the fine and costs are paid, whichever later, License Suspension 18 months or until the fine and costs are paid whichever later, License Revocation	15

Security Business Fund

PROFESSION/LICENSE	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Security Guards/Security Alarm System Contractor										
Security Guards Security Guard Agency	Unlicensed activity; failure to provide service or documents; illegally altering documents; lapsed surety bond/ liability insurance	Complaint sent to respondent to have a chance to respond. Response is then sent to complainant to add any other information. Department makes a decision on whether or not any law or rule violations exist.	7	7	7	0	92	2	Reinstatement fee following license suspension, Suspension	0

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	FEE TYPE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION
	0	Relicensure		\$50.00					
	0	Reinstatement		\$100.00					

PROFESSION/LICENSE	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
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PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	FEE TYPE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION
Security Alarm System Contractor			License	\$500.00		0		Reviewed within 5 business days.	2
Contractor License		Annual			12		12		
	0		Security Alarm System Contractor Renewal	\$250.00					
	0		Security Alarm System Contractor Relicensure	\$500.00					

Department of Licensing and Regulatory Affairs
Corporations, Securities & Commercial Licensing Bureau
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Fiscal Year 2020 (October 1, 2019 to September 30, 2020)

	REVENUE	EXPENDITURES
<u>Securities Fees</u>	<u>6,409,790</u>	<u>6,409,790</u>

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	FEE TYPE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION
Securities Regulation	6,409,790		Agents Renewal Fee	\$65.00			0	Data Not Tracked	0
Coordination Filings		Annual			13		0		
Qualification Filings	0	Annual	Broker Dealers Renewal Fee	\$300.00	1		0		11
MILE Filings		N/A			1		0		0
Regulation A+ Filings	0	N/A	Investment Adviser Reps Renewal Fee	\$65.00	64		0		0
Investment Company Notice Filing		Annual			1,845		0		N/A
Regulation D Filings	0	N/A	Investment Adviser Firms Renewal Fee	\$200.00	1,875		0		N/A
Investment Advisor Firms		Annual			583		0		N/A
Broker Dealer Firms	0	Annual	Federal Investment Adviser Notice Filers Fee	\$200.00	1,611		0		N/A
Investment Adviser Representatives		Annual			14,249		0		N/A
Agents	0	Annual	MILE Filing Fee	\$100.00	179,383		0		N/A
Non-Profit Filing (201g)		Annual			3		0		34
Mutual Fund	0	N/A	Qualification Filing Fee	\$250.00	2,300		0		23,877
	0		Coordination Filing Fee	\$1,250.00					
	0		Regulation A Filing Fee	\$100.00					
	0		Regulation D Filing Fee	\$100.00					
	0		Mutual Fund Filing Fee	\$500.00					
	0		Mutual Fund Renewal Fee	\$100 - \$1400					

	REVENUE	EXPENDITURES
<u>Continuing Care Administration</u>	<u>3,692</u>	<u>0</u>

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	FEE TYPE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION
Continuing Care	3,692		Initial Registration Fee	\$250.00				120 days	
Continuing Care Community		Annual			2		28		1
	0		Registration Renewal	\$100.00				45 days	

*A report generated from online applications show a discrepancy for Transportation Network Companies. Several applicants submit the wrong applications and their information is transferred to the appropriate registration and the transfer is not captured in the report. Between October 1, 2019 and September 30, 2020 there were 477 Limousine Companies, 52 Taxicab Companies, and 20 Transportation

PROFESSION/LICENSE	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Security Alarm System Contractor Contractor License	Contractual, bill payment issues; not providing services in contract; unlicensed activity	Complaint sent to respondent to have a chance to respond. Response is then sent to complainant to add any other information.	0	0	0	0	0	0	N/A	0

Department of Licensing and Regulatory Affairs
 Corporations, Securities & Commercial Licensing &
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Securities Fees

PROFESSION/LICENSE	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Securities Regulation Coordination Filings Qualification Filings MILE Filings Regulation A+ Filings Investment Company Notice Filing Regulation D Filings Investment Advisor Firms Broker Dealer Firms Investment Adviser Representatives Agents Non-Profit Filing (201g) Mutual Fund	Sale of unregistered security, omission of material information, unregistered broker-dealer activity, unregistered agent activity, unregistered investment adviser activity, unregistered investment adviser representative activity, insolvency, dishonest/unethical business practices.	Complaint sent to respondent to have a chance to respond. Response is then sent to complainant to add any other information. Department makes a decision on whether or not any law or rule violations exist.	144	413	456	5	122 days	57	Fine, Conditional Registration, Registration revocation, Restricted registration, Requiring Other Documentation, Cease and Desist from Violating the Michigan Uniform Securities Act, Pay Registration fees, Respondent agree to permanently cease an desist offering or selling securities in Michigan, 1-year heightened supervision	6

Continuing Care Administration

PROFESSION/LICENSE	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Continuing Care Continuing Care Community	No complaint Received	Complaint sent to	0	0	0	0	0	0	N/A	0

*A report generated from online applications showing appropriate registration and the transfer is not complete

Department of Licensing and Regulatory Affairs
Bureau: Michigan Liquor Control Commission
Section 226 of PA 166 of 2020
Fiscal Year 2020 (October 1, 2019 - September 30, 2020)

	REVENUE	EXPENDITURES
LIQUOR LICENSE REVENUE	\$ 14,169,055	\$ 13,440,511

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS
General Application Information For All Application Types	\$ 14,169,055			5,031	161	22,111	N/A	N/A	N/A	N/A
Complaint Investigation Information									Complaints received include public complaints for common MLCC violations, Licensing requests, Finance Division requests, and Hearings & Appeals requests.	All complaints are reviewed to determine if they are valid complaints pursuant to MLCC Code and Rules violations and the level of attention required. Appropriate action is then taken.
Class C	N/A	Annual	\$ 600							
B-Hotel	N/A	Annual	\$600 minimum + \$3.00 per guest room over 20 rooms							
Tavern	N/A	Annual	\$ 250							
A-Hotel	N/A	Annual	\$250 minimum + \$1.00 per guest room over 20 rooms							
Class C Resort	N/A	Annual	\$ 600							
B-Hotel Resort	N/A	Annual	\$600 minimum + \$3.00 per guest room over 20 rooms							
Tavern Resort	N/A	Annual	\$ 250							
Club	N/A	Annual	\$300 + \$1.00 per member over 150 members; \$750 maximum							
SDD	N/A	Annual	\$150 base fee + \$3.00 for each \$1,000 or major fraction of that amount over \$25,000 of spirits purchased from the Commission in a year							
SDM	N/A	Annual	\$ 100							
Aircraft	N/A	Annual	\$ 600							
SDD Resort	N/A	Annual	\$150 base fee + \$3.00 for each \$1,000 or major fraction of that amount over \$25,000 of spirits purchased from the Commission in a year							
Watercraft	N/A	Annual	\$100 minimum fee + \$1.00 per passenger over 100; \$500 maximum							

LIQUOR LICENSE REVENUE

PROFESSION/LICENSE	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
General Application Information For All Application Types	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Complaint Investigation Information	3,667	Total Investigated = 3,221 Invalid = 446 Assigned to Law Enforcement = 104 Assigned to MLCC Investigators = 3,117	1,648	815	Varies; amount of time to complete investigations is determined by the complexity of the matter		Enforcement action includes educating licensee, assisting licensee in an effort to get them in compliance, verbal warnings, written warnings, violations, fines, suspensions, and revocations	582 (This is based on hearings that did not have an acknowledgement by the licensee prior to the hearing)
Class C B-Hotel								
Tavern A-Hotel								
Class C Resort B-Hotel Resort								
Tavern Resort Club								
SDD								
SDM Aircraft SDD Resort								
Watercraft								

Department of Licensing and Regulatory Affairs
Bureau: Michigan Liquor Control Commission
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	REVENUE	EXPENDITURES
LIQUOR LICENSE REVENUE	\$ 14,169,055	\$ 13,440,511

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS
Train	N/A	Annual	\$ 100							
G1	N/A	Annual	\$ 1,000							
G2	N/A	Annual	\$ 500							
24 hr Special License	N/A	Annual	\$25 for organization over 1 year old; \$50 for organziation under a year old or a municipality							
Additional Bar	N/A	Annual	\$ 350							
Development District	N/A	Annual	\$ 20,000							
Redevelopment	N/A	Annual	\$ 20,000							
New On-Premises Resort	N/A	Annual	\$ 19,400							
National Sporting Event	N/A	Annual	\$ 1,000							
Motorsports License - Beer & Wine Only	N/A	Annual	\$ 250							
Motorsports License - Beer, Wine, & Spirits	N/A	Annual	\$ 600							
Manufacturer of Spirits	N/A	Annual	\$ 10,000							
Brewer (per 1,000 barrels)	N/A	Annual	\$ 50							
Maximum fee	N/A	Annual	\$ 1,000							
Outstate Seller of Beer	N/A	Annual	\$ 1,000							
Wine Maker	N/A	Annual	\$ 100							
Small Wine Maker	N/A	Annual	\$ 25							
Outstate Seller of Wine	N/A	Annual	\$ 300							
Outstate Seller of Mixed Spirit Drink	N/A	Annual	\$ 300							
Wholesaler	N/A	Annual	\$ 300							
Each additional motor vehicle	N/A	Annual	\$ 50							
Warehouser	N/A	Annual	\$ 50							
Brandy Manufacturer	N/A	Annual	\$ 100							
Mixed Spirit Drink Manufacturer	N/A	Annual	\$ 100							
Industrial Manufacturer	N/A	Annual	\$ 10							
Limited Alcohol Buyer	N/A	Annual	\$ 10							
Seller of Alcohol	N/A	Annual	\$ 10							
Direct Shipper	N/A	Annual	\$ 100							
On-Premises Tasting Room Permit (this is a permit fee)	N/A	Annual	\$ 100							
Off-Premises Tasting Room	N/A	Annual	\$ 100							
Joint Off-Premises Tasting Room	N/A	Annual	\$ 100							
Salesperson/Broker License	N/A	Triennial	\$ 35							
Small Distiller	N/A	Annual	\$ 100							
Vendor Representative	N/A	Triennial	\$ 50							
License Fee - Sunday AM Sales (this is a permit fee)	N/A	Annual	\$ 160							
Inspection Fee	N/A	N/A	\$ 70							
Sunday AM Sales Permit (this is a permit fee)	N/A	Annual	\$ 160							
Sunday PM Sales Permit (this is a permit fee)	N/A	Annual	Varies							
Catering Permit Permit (this is a permit fee)	N/A	Annual	\$ 100							
License Fee - Transfer Fees	N/A	N/A	Varies							

LIQUOR LICENSE REVENUE

PROFESSION/LICENSE	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Train								
G1								
G2								
24 hr Special License								
Additional Bar								
Development District								
Redevelopment								
New On-Premises Resort								
National Sporting Event								
Motorsports License - Beer & Wine Only								
Motorsports License - Beer, Wine, & Spirits								
Manufacturer of Spirits								
Brewer (per 1,000 barrels)								
Maximum fee								
Outstate Seller of Beer								
Wine Maker								
Small Wine Maker								
Outstate Seller of Wine								
Outstate Seller of Mixed Spirit Drink								
Wholesaler								
Each additional motor vehicle								
Warehouser								
Brandy Manufacturer								
Mixed Spirit Drink Manufacturer								
Industrial Manufacturer								
Limited Alcohol Buyer								
Seller of Alcohol								
Direct Shipper								
On-Premises Tasting Room Permit (this is a permit fee)								
Off-Premises Tasting Room								
Joint Off-Premises Tasting Room								
Salesperson/Broker License								
Small Distiller								
Vendor Representative								
License Fee - Sunday AM Sales (this is a permit fee)								
Inspection Fee								
Sunday AM Sales Permit (this is a permit fee)								
Sunday PM Sales Permit (this is a permit fee)								
Catering Permit Permit (this is a permit fee)								
License Fee - Transfer Fees								

	REVENUE	EXPENDITURES
LIQUOR LICENSE REVENUE	\$ 14,169,055	\$ 13,440,511

PROFESSION/LICENSE	REVENUE	RENEWAL CYCLE	AMOUNT OF FEE	# INITIAL APPLICATIONS	# INITIAL APPLICATIONS DENIED	# RENEWAL LICENSES	AVERAGE TIME TO APPROVE OR DENY APPLICATION	NUMBER OF EXAMS PROCTORED FOR INITIAL APPLICATION	DESCRIPTION OF TYPE OF COMPLAINTS RECEIVED	DESCRIPTION OF PROCESS USED TO RESOLVE COMPLAINTS
Continuing Care Retirement Center License	N/A	Annual	\$	600						
Brewpub	N/A	Annual	\$	100						
Third Party Facilitator Service License	N/A	Annual	\$	1,000						
Third Party Facilitator Service License Application Fee	N/A	Annual	\$	100						

LIQUOR LICENSE REVENUE

PROFESSION/LICENSE	# OF COMPLAINTS RECEIVED	# OF COMPLAINTS INVESTIGATED	# OF INVESTIGATIONS CLOSED W/NO ACTION	# OF COMPLAINTS RESULTING IN ADMINISTRATIVE HEARING	AVERAGE AMOUNT OF TIME TO COMPLETE INVESTIGATION	# OF ENFORCEMENT ACTIONS	DESCRIPTION OF TYPE OF ENFORCEMENT ACTIONS TAKEN	# OF ADMINISTRATIVE HEARING ADJUDICATIONS
Continuing Care Retirement Center License								
Brewpub								
Third Party Facilitator Service License								
Third Party Facilitator Service License Application Fee								