

# New Electronic Plan of Correction (ePOC) System for Michigan Nursing Home Certification Surveys

**Updated 1/7/16**

**Please note:** The revised facility webinar training completion and confirmation due date is April 1, 2016.  
The new ePOC implementation date is April 15, 2016.

The LARA Bureau of Community and Health Services (BCHS) - Long Term Care (LTC) Division will be implementing the Centers for Medicare and Medicaid Services (CMS) Electronic Plan of Correction (ePOC) system effective April 15, 2016. All survey findings completed by the BCHS on or after 4/15/16 for certified nursing homes will be posted to the CMS ePOC site. This will include both Health and Life Safety Code surveys. Licensed Only Nursing Homes will not be included in the ePOC system as it is only for Certified Facilities. Certification surveys will no longer be posted in the SPOTS system.

Training materials and webinar are available at: [www.qtso.com](http://www.qtso.com) Click on the **Online Training** link from the list on the left side of the page and then select **ePOC**.

**Each facility is required to watch the CMS training video and confirm completion before access is provided to the ePOC system. Confirm completion by email to [LARA-MDS-OASIS@michigan.gov](mailto:LARA-MDS-OASIS@michigan.gov) no later than **April 1, 2016**. Include your Facility Name and State Facility ID in your message and name(s) and title(s) of the person(s) who completed the training video.**

User registration will also be required for access to ePOC <https://www.qtso.com/accessepoc.html> – (see the Steps to Access ePOC Application document). **Please Note** – if you already have an existing CMSNet MDS account, you can skip Step 2 of the document. **NOTE: DO NOT PROCEED WITH REGISTRATION FOR an ePOC USER ACCOUNT UNTIL YOU ARE NOTIFIED TO BEGIN THIS PROCESS.** BCHS will notify nursing homes when CMS activates the ePOC system in Michigan and registration for user accounts can begin.