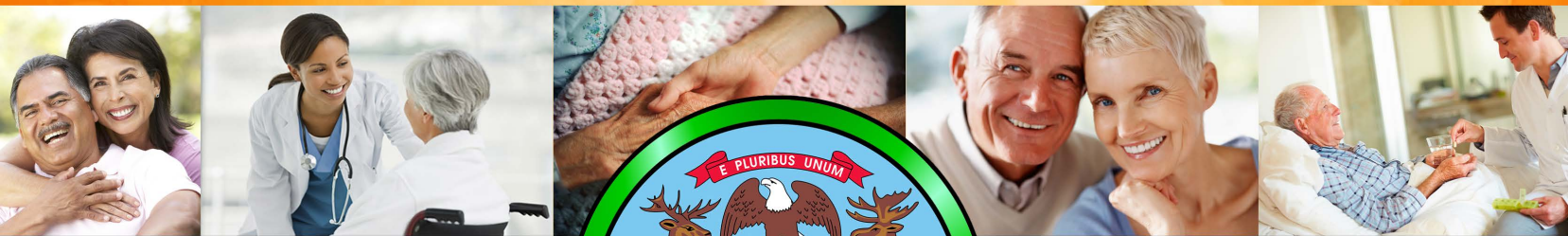


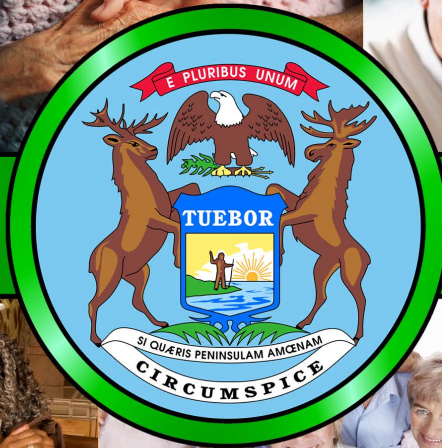
Bureau of Health Care Services
Presents

JOINT PROVIDER SURVEYOR TRAINING

Culture Change: Person-Centered Care in a Regulatory Environment



FALL



2014



Tuesday, September 23, 2014

Registration Begins at 8:00 am | Program Begins at 8:45 am

Early Check-In Available - September 22, 6:00 – 8:00 pm

 SUBURBAN COLLECTION
SHOWPLACE
46100 GRAND RIVER | NOVI, MI

For Overnight Accommodations

Hyatt Place Novi

46080 Grand River Avenue | Novi, MI
(800) 233-1234

Use Event Code – “G JPST”
Call by August 31, 2014

For More Information, visit: www.events.mphi.org or call 517-324-8330



September 23, 2014

Culture Change: Person-Centered Care in a Regulatory Environment



"Going Green" No paper packets or handouts will be provided. Complimentary USB flash drives will be available at registration containing all presentations. You may also download the presentations at www.events.mphi.org

Registration & Exhibitors - 8:00 am

Foyer & Expo Hall C

Continental Breakfast - 8:00 am

Expo Hall C

Welcome, Introductions & Bureau Update - 8:45 am

Diamond Ballroom

Carole H. Engle, Director, Bureau of Health Care Services

"Culture Change: One Vision" - 9:00 am

Diamond Ballroom

Anna Ortigara, RN, MS, FAAN; Cheryl Van Bemden, RN, NHA; and Mattie Warren, MSN, RN

Break - 10:30 am

IT Concierge Program - 10:45 am

Diamond Ballroom

Mark Stevens, MPA, NHA; Michelle Darnold, RN; Christopher Hamstra, RN, NHA, BSN; Tomika Timmons; Eugenia Dumlao Reedy, MSN, MPS, RN; Teri Grubaugh, RN; Cindy Pettit, RN; Jon Look, NHA; and Donald Haney, NHA

Lunch - 12:15 pm

Expo Hall C

Concurrent Sessions - 1:15 pm

- Emergency Preparedness: Nursing Home Incident Command System**
Sheri Waldron, RN, BSN
- Adequate Nutrition, Food Portions & Food Choices**
Hollis Turnham, J.D.; James Hunter, CDM, CFPP; and Barbara Phillips, MS, RD
- Holiday Decorations**
Cean Eppelheimer, BS; James C. Elenbaas, CFPS, MPA; Jay Sprunger, BS, RS; and Kathy Simko, BA

Crystal-Sapphire-Ruby Ballroom

Onyx-Opal-Garnet Ballroom

Emerald-Amethyst Ballroom

Break - 2:30 pm

Concurrent Sessions - 2:45 pm

Crystal-Sapphire-Ruby Ballroom

- Emergency Preparedness: Total Building Evacuation and Survey Readiness**
Sister Margaret Mary Turner, RSM, LNHA; and John Reed, RN, MSN
- Potlucks, Homemade Food & Garden/Pond Raised Foods**
Cean Eppelheimer, BS; Marna Robinson, BSN, NHA; Cheryl Patton, RN, BS; Anne Walsh, CDM, CFPP; Darlene Smith, D.O.N.; and Barbara Phillips, MS, RD
- The Great Outdoors**
Hollis Turnham, J.D.; Cheryl Van Bemden, RN, NHA; and Eugenia Dumlao Reedy, MSN, MPS, RN

Onyx-Opal-Garnet Ballroom

Emerald-Amethyst Ballroom

Conference Adjourns - 4:00 pm

Evaluation & Continuing Education Instructions

Each registered participant will receive an email with a link to the online evaluation. You may also scan the QR code available at the training. To obtain continuing education, you must complete the online survey and attestation question. Late submissions will not be accepted. If all criteria has been met, you will receive a Certificate by email within 45 days of the end of the learning activity held at the JPST training.

Thank you for your attendance.



JOINT PROVIDER SURVEYOR TRAINING

September 23, 2014

REGISTER TODAY!

REGISTRATION INFORMATION

Online registration is now available! The registration fee is \$125 per participant. Participants may pay online with a credit card. For check payments, please make payable to: Michigan Public Health Institute (MPHI) and mail to: MPHI, Education & Training, 2438 Woodlake Circle, Suite 240, Okemos, MI 48864. Deadline for registrations is Friday, September 5, 2014. After September 5, 2014, a \$25.00 charge will be added for late registrations.

Cancellation Policy: NO refunds will be given for cancellations, but substitutions will be accepted. To substitute, please revisit your registration account online at www.events.mphi.org and follow the prompts. Additional inquiries, contact Annette Curtis at MPHI at (517) 324-8330 or email acurtis@mphi.org.

REGISTRATION QUESTIONS?

Contact Annette Curtis at MPHI:
acurtis@mphi.org or (517) 324-8330

JPST Questions?

Contact Tammy Bagby at BHCS: bagbyt@michigan.gov



CONFERENCE LOCATION AND DIRECTIONS

Suburban Collection Showplace is conveniently located at 46100 Grand River Avenue, between Novi and Beck Roads in Novi, MI.

HOTEL ACCOMMODATIONS

Hyatt Place Detroit/Novi is the host hotel. It is located at 46080 Grand River Avenue, Novi, MI 48374. The hotel is available on a first-come, first-served at a discount rate of \$91.00. Please call (800) 233-1234 to make reservations before August 31, 2014 to secure the special rate. Use event code, "G-JPST"



Hyatt Place Detroit/Novi
46080 Grand River Avenue
Novi, MI 48374

REGISTER TODAY AT WWW.EVENTS.MPHI.ORG