

2020 Loleta Fyan Small & Rural Libraries Conference

List of Sessions

MeL's eResources for K-12 Users and Their Teachers

Youth Services

Monday, 1:30-2:15, Council Room

The Michigan eLibrary has something for everyone, but this session will focus on partnerships with the K-12 community. We will dive into MeL.org to find ways the eResources and public libraries can support our state curriculum, Essential Instructional Practices in Literacy, EL Learners and much more!

Ann Kaskinen, Midwest Collaborative for Library Services

Swipe Right: How to Partner Up

Administration/Management

Monday, 1:30-2:15, Director's Room

Are you ready to look for partners within the community you serve but don't know how to get started? Or maybe it's time to expand your partner repertoire? In this interactive session you'll learn to map the people and organizations in your community and walk away with a plan to make a new partnership connection.

Cindy Fesemyer, Fesemyer Consulting

Thank You For Being A Friend

Trustees & Friends

Monday, 1:30-2:15, Level 17

A Friends of the Library group can be a great asset to your library. Learn about how to get started, where to find members, how to keep them on track, and other useful tips. Let's travel down that road and back again!

Jill Sodt, Mott Community College

Don't Stand Alone: the Benefits of a Shared ILS

Behind the Scenes

Monday, 1:30-2:15, Mackinac Ballroom

PAC2 Consortium is a group of 10 small libraries who share an ILS. This sharing has increased the available titles for patrons and stretched collection dollars through planned collection development amongst the libraries. A shared system greatly increases the benefits to the patrons, and also provides an instant support group for staff.

Valerie Meyerson, Petoskey District Library

Mary Sue Pranter, Petoskey District Library - PAC2

We're Not the "Little Old Lady Library" Anymore: How Fitness and Healthy Living Programs Lead the Way to Healthy Communities

Programming

Monday, 1:30-2:15, Michigan CD

For years, the Village of Pinckney's little library had been known for its quaint and comfortable atmosphere--a gathering of little old ladies knitting and gossiping about the doings in the small village, turned unruly during story hours and Summer Reading events where movement and play are considered "Just for kids!" Learn how offering fitness programs, such as weekly Yoga, Boot Camp with Babies, Fit Club and Cardio Drumming Classes, along with a variety of other "non-traditional library programs" centered on healthy living, such as the Project Play: Sport Port initiative, Mindfulness Meditation, Essential Oils, and Benefits of Herbal Teas, has opened the library to unexpected partnerships that brought "unlikely" users into the building and turned them into dedicated and supportive patrons. (Yes, there will be an exercise involved.)

P.J. Smith, Pinckney Community Public Library

Hope Siasoco, Pinckney Community Public Library

Cultivating a Positive Teen Experience @ the Library

Youth Services

Monday, 1:30-2:15, Michigan EFGH

This session will focus on how to create an atmosphere at the library that is inviting to teens. We will talk about programming ideas that focus on inclusion, acceptance and accountability. Idea sharing regarding successful programming and management skills will be addressed.

Barb Barger, Frankenmuth Wickson District Library

Cheri Stainforth, Frankenmuth Wickson District Library

Going Fine Free - Is it right for you?

Leadership

Monday, 1:30-2:15, Peninsula Ballroom

The Grace A. Dow Memorial Library was one of the first in the state of Michigan to go Fine Free. In this presentation I will discuss how we came to the decision of going fine free. How we implemented it, what was the response from the community before hand, and what has the response been since.

Miriam Andrus, Grace A. Dow Memorial Library

Appy Times! Creating A Virtual Tour

Information Technology

Monday, 1:30-2:15, Tower A

A simple audio-video tour app, used innovatively, has engaged the community of Alpena in a profound way. Learn about the low-cost and high-impact process by which our community was afforded the opportunity to explore historic Alpena through streaming mobile content. With a single download, one has access to a GPS-triggered guided tour of historic downtown Alpena, Michigan. Practical information on the steps necessary to replicate this successful project are outlined.

Nancy Mousseau, Alpena County George N. Fletcher Public Library

Marlo Broad, Alpena County George N. Fletcher Public Library

Senior Summer Camp: Nurturing Creativity and Community Among New Retirees

Patron Services

Monday, 1:30-2:15, Tower B

In Summer 2019, the University of Michigan School of Information and the Ypsilanti District Library's Michigan Avenue Branch, embarked on an eight-week pilot project to bring the community and creativity of the maker movement to a 55+ population. In this workshop, we'll share what we learned about building a community of creators over time; successful activities; and our seniors' wants, needs, and aspirations (they might surprise you!).

Kristin Fontichiaro, U of Michigan School of Information

Joy Cichiewicz, Ypsilanti District Library

Visualizing Success: Using Data and Infographics to Tell Your Story

Show & Tell

Monday, 1:30-2:15, Tower C

Do you want to prepare an annual report that people might actually read? Do you need to make a budget issue crystal clear for your board or your boss? Do you like learning about great new tools to make your life easier? This session is for you! Join us to learn ways to use data and infographics to help you tell your story, make a point, or sell your idea.

Virginia DeMumbrum, White Lake Community Library

Sharona Rosnik, Lapeer District Library

Basics of Library IT Infrastructure, and Tips and Tricks to Save Money

Information Technology

Monday, 2:30-3:15, Council Room

We all have IT infrastructure--our servers, backup software, networking equipment, etc.--that wear out and need replacing. Learn about ways you can be proactively curious and suspicious to save money and be better informed. We will also provide recommended dos & don'ts, and a Q/A to dig into your Libraries' issues.

Christian Dunham, Bullard Sanford Memorial Library

Awkward, But Critical: The ABC's of Management

Administration/Management

Monday, 2:30-3:15, Director's Room

This session is meant to highlight those ABC (awkward, but critical) conversations of management. Need a script for talking to a patron who consistently clogs up the bathroom? What about your long-time, but a bit stuck in their ways employee? We'll highlight some common issues we all deal with, and open the floor for practice and discussion of your own questions.

TJ Smith, Sherman Township Library

How to be a Good Library Advocate

Trustees & Friends

Monday, 2:30-3:15, Level 17

MLA advocates for your library, your state funding, the Michigan eLibrary and the support of the library profession. MLA will show us how to be a good Library advocate and we will discuss the top five legislative and political issues impacting your library and what you and your board can do to further the positive library message. You are encouraged to bring your questions about MLA or the current political agenda in Lansing

Deborah E. Mikula, Michigan Library Association

Outcome-based Evaluation for Programs in Small Libraries

Administration/Management

Monday, 2:30-3:15, Mackinac Ballroom

The Saginaw Chippewa Tribal Libraries recently completed a two-year IMLS Native American Library Services Enhancement Grant project during which they utilized Project Outcome for outcome-based program evaluation. Session attendees will learn about the process of using outcome-based evaluation from the beginning learning curve through the project's completion including lessons learned. Attendees will have the opportunity to participate in discussion about outcome-based evaluation and to share their experiences and knowledge.

Anne Heidemann, Saginaw Chippewa Tribal Libraries

Building an Organizational Culture: Finding Diamonds in the Rough

Administration/Management

Monday, 2:30-3:15, Michigan CD

"That's not my job." "That's a waste of my time." "That's the way it's always been." Changing the organizational culture of your library requires vision, planning, and communication. Join library directors for a discussion on developing a vision for your library, hiring and training staff, and setting service expectations and standards. Also included will be discussions of team building, leadership, personality psychology, and how to encourage employee engagement with your community.

Angela Semifero, Marshall District Library

Erin Schmandt, Caro Area District Library

MakerSpace - Full S.T.E.A.M. Ahead!

Youth Services

Monday, 2:30-3:15, Michigan EFGH

Maker and S.T.E.A.M. session programming does not have to break the bank! Join in on this lively and informative session as you create a simple hands-on project to make and take! Additional resources and project handouts will also be shared to create at YOUR library.

Tory Worland, TEI Landmark

From Michigan to Hawaii: Leadership Techniques in Action

Leadership

Monday, 2:30-3:15, Peninsula Ballroom

Through stories and photos, you will learn about the leadership opportunities available from rural libraries to island libraries. I will compare similarities and differences, and describe the challenges I've faced in serving diverse patrons and staff. Practical advice will be given as well as keeping a positive attitude in all circumstances while promoting a good working environment.

Michelle Moore, Loutit District Library

Making MeLCat Manageable and Righting RIDES Wrongs

Information Technology

Monday, 2:30-3:15, Tower A

A step by step review of the MeLCat and RIDES requesting and lending process, focusing on the lending library responsibilities followed by a step by step review of the MeLCat and RIDES borrowing process, focusing on the borrowing library responsibilities including reports. Time will be devoted to questions and comments from participants.

Sue Alt, MCLS

Megan Dudek, MCLS

Archives for Small Collections

Patron Services

Monday, 2:30-3:15, Tower B

Have a few items you'd like to preserve for future generations, but no time or resources? Come to this session and hear how one library decided to handle their archival collection.

Katrina Rogers, Crawford County Library

The Mackinac Bridge

Show & Tell

Monday, 2:30-3:15, Tower C

An entertaining, informative presentation about Michigan's iconic five-mile span that has seen historic, tragic, and hilarious events. Since construction began in 1954, the Mackinac Bridge has withstood gale-force winds, the pressure of crushing ice flows and blinding snowstorms. Since opening in 1957, it has been struck by lightning and hit by an airplane and a ship – yet still stands as perhaps the safest five miles of I-75. Take a trip through the first six decades of the bridge's history and you'll experience unusual crossings, triumph and tragedy. Parades of vehicles and pedestrians have crossed over the Mackinac Bridge and flotillas of ships have passed under it. Hear the stories, see the photos and meet the people who have made this engineering wonder a symbol of the state of Michigan. A Michigan Notable Book Winner!

Mike Fornes, Author

KEYNOTE: The ABC's of Library Leadership

Leadership

Monday, 3:30-4:45, Governors' Hall

The truth is that every library needs leaders. And don't be fooled into thinking that leaders are only people with titles and degrees. Anyone can be a leader or a person of influence. (POI)

In this interactive and thought provoking program, we will discuss the ABC's of Leadership and audience members will learn how other library leaders take small steps each day to lead their organizations to fulfill their mission and purpose. And, we will definitely talk more about those POI's!

Andrew Sanderbeck, People Connect Institute

KEYNOTE: From Potlucks to Planning: Community Engagement Success at a Small, Rural Library

Administration/Management

Tuesday, 9:00-10:15, Governors' Hall

Cindy Fesemyer was a newcomer to a small Wisconsin community when she took the job as their new Library Director. During her seven years in that position, she grew from a clueless newbie to a strong community advocate. With some training, strong partnerships, and little bit of fake-it-till-you-make-it, she and her team positioned the library as a go-to resource for the entire community. She shares her experience with community engagement efforts as an example of libraries at the center of small rural communities.

Cindy Fesemyer, Fesemyer Consulting

Dealing with Disaster (Literally and Figuratively)

Behind the Scenes

Tuesday, 11:30-12:15, Council Room

Murphy's Law says that if something can go wrong, it will. Whether you're having an emergency or you're planning a renovation, the responsibilities of building maintenance at a small library fall to the director and it gets complicated fast. A library director with six years of experience will share the good, the bad, and the ugly of dealing with your library building and all its quirks, including insurance policies, emergency procedures, and more. And she has really good advice about what not to do.

Maggie McKeithan, Spring Lake District Library

Decolonize Your Library

Administration/Management

Tuesday, 11:30-12:15, Director's Room

In this presentation, librarians will receive the tools they need to make their libraries welcoming and inclusive spaces for their local tribal communities and other marginalized people in their area. Learn about appropriate collection development, programming ideas, and ways in which we can help promote positive Native American influence and imagery in our public libraries.

Randi Dalton, Caro Area District Library

Contracting for Libraries

Trustees & Friends

Tuesday, 11:30-12:15, Level 17

Employment contracts, memoranda of understanding, licenses, and donor agreements are among the types of contracting libraries engage in regularly. When was the last time you reviewed contracts that affect your library? This presentation will discuss the basic components of contracting and what to look for when reviewing certain types of contracts.

Clare Membiela, Library of Michigan

My 20-Year Journey to Bestselling Author: How My Michigan-Based Novels Took Over the World

Author Talk

Tuesday, 11:30-12:15, Mackinac Ballroom

An author with a breakout book only seems to suddenly appear on the book scene. In reality, most breakout authors have been working toward this moment for years and even decades. In this session, Michigan native Karen Dionne explains how the volunteer work she did with writers groups and organizations helped take her from aspiring author to USA Today and #1 international bestselling author with an award-winning novel that is published in 25 languages and is in development as a major motion picture.

Karen Dionne, Author

It's All About "We"! How to Create Higher Levels of Internal Customer Satisfaction in Your Library

Patron Services

Tuesday, 11:30-12:15, Michigan CD

Your biggest assets are your employees and volunteers. Creating and maintaining a culture of professionalism is important to internal customer satisfaction, which includes providing services to those that use your library, and treating them as you would treat those external customers. In this interactive and informative program, we will look at three key skill sets to creating higher levels of internal customer satisfaction and how you can apply this information in your organization to build a culture of "We, not just me."

Andrew Sanderbeck, People Connect Institute

MakerSpace - Full S.T.E.A.M. Ahead!

Youth Services

Tuesday, 11:30-12:15, Michigan EFGH

Maker and S.T.E.A.M. session programming does not have to break the bank! Join in on this lively and informative session as you create a simple hands-on project to make and take! Additional resources and project handouts will also be shared to create at YOUR library.

Tory Worland, TEI Landmark

Best Practices for Library Service Contracts

Administration/Management

Tuesday, 11:30-12:15, Penninsula Ballroom

The session will provide library directors and trustees with information about contracting for library services, including specifics on how to determine the costs for providing library services to contracted areas; specific examples of contracts; and best practices for negotiating with officials.

Kathy Webb, Library of Michigan

What You Need to Know About Library Websites and Accessibility

Information Technology

Tuesday, 11:30-12:15, Tower A

Lauren Douglas, IT Manager for East Lansing Public Library, is currently in the process of negotiating with the U.S. Department of Education Office of Civil Rights (OCR) about an accessibility complaint filed against their library. Thousands of complaints have been filed in the last five years against schools and libraries. Attendees will learn about the process libraries face when dealing with the OCR. Also on the panel is Sonya Norris of the Library of Michigan (LM). LM was the first agency in the nation to sign an agreement with the OCR in 2014 as an office of the Michigan Department of Education. She will speak to LM's 5-year history of operating within the agreement including best practices for managing the transition to an accessible site and policy recommendations for ensuring continued compliance.

Lauren Douglass, East Lansing Public Library

Sonya Norris, Library of Michigan

Project BRIDGE; Bringing Library services to patrons with Alzheimer's and dementia

Patron Services

Tuesday, 11:30-12:15, Tower B

Project BRIDGE (Building Relationships in Diverse Generational Experiences) program was developed by the Jackson District Library (JDL) to expand programs for older adults and their caretakers in the community, including those with memory issues such as Alzheimer's disease and other dementias. This session will present attendees with an overview of how JDL is serving this population, and provide resources and examples of how other libraries can build programs to serve their own memory-challenged patrons.

Anna Clark, Jackson District Library

How to Land Your Next Job: Tips from an Insider

Show & Tell

Tuesday, 11:30-12:15, Tower C

Have you interviewed time and again and NOT landed your dream job? Have you walked out of an interview convinced that you will get a callback and instead receive the dreaded "No thanks" email? Are you worried that maybe you picked the wrong career? Don't panic! Join me for a workshop loaded with practical tips on how to land your next, best job! Not only will you receive these golden tips, but you will also receive insight into the interviewers' thought processes and rationale.

Rebecca Higgerson, Brandon Township Public Library

A New Approach to Teen Services

Youth Services

Tuesday, 1:30-2:15, Council Room

Get excited about Teens Services! Based on training from the Young Adult Library Services Association (YALSA), presenters will share why it's so important to serve teens, provide an overview on connected learning in teen services, and engage attendees on how to continue to raise the bar on teen services at your library.

Amanda Heidema, Herrick District Library

Cathy Lancaster, Library of Michigan

Privacy? What Privacy?

Administration/Management

Tuesday, 1:30-2:15, Director's Room

Guidelines of patron privacy are equally important whether you work in a large library system or a small and rural library. It can generate public complaints for the circulation manager and director, and result in a bad reputation from your community. Learn what mistakes you may be making at your library and ways to protect your patron's privacy at the circulation desk.

Shauna Quick, Brandon Township Public Library

Ruth Archer, Holly Township Public Library

Working Effectively Together: Local Municipal Officials and Library Leadership

Trustees & Friends

Tuesday, 1:30-2:15, Level 17

Need help tips and best practices for libraries working with municipal officials such as villages, cities and townships? Learn how to manage relationships, ideas for fostering understanding of roles and responsibilities, etc.

Anne Seuryneck, Foster Swift Collins & Smith PC Attorneys

Clare Membiela, Library of Michigan

Beds, Bugs, and Books: the Basics of Bed Bugs (Cimex lectularius)

Behind the Scenes

Tuesday, 1:30-2:15, Mackinac Ballroom

By understanding the cryptic nature of the bed bug (*Cimex lectularius*), be able to help protect your library from the possible impact of a *Cimex* infestation. Topics to be covered include: the threat - Life cycle and behavior of *Cimex*, the risk – impact of a possible infestation, the vulnerabilities – how *Cimex* may get in to a library, protection/prevention/mitigation, inspections – routine, detailed, canine, response – control and/or treatment, *Cimex* Management Plan and resources.

Sue Stejskal, Cimex Detector Canine Services

Michigan Grows! One Seed/One State

Programming

Tuesday, 1:30-2:15, Michigan CD

Learn about the MI Seed Library's initiative for 2020 called "Michigan Grows: One Seed/One state. Libraries can participate regardless of whether they currently have a seed library. This program will enhance interest in existing seed libraries and help jump-start the process for libraries considering opening a seed library.

Pamela Quackenbush, Lyon Township Public Library

Meet Up Eat Up and Read Up

Youth Services

Tuesday, 1:30-2:15, Michigan EFGH

Incorporating the Summer Food Service Program into established summer programs can expand services, build on community collaboration and embrace the whole child. Libraries will learn Summer Food Service Program basics, if their location is eligible as a site and how to work with local schools and organizations for a successful Meet Up Eat Up and Read Up program.

Stephanie Willingham, Michigan Department of Education, Office of Health Nutrition Services

Emotional Intelligence: The Other Kind of Smart

Leadership

Tuesday, 1:30-2:15, Peninsula Ballroom

This presentation will discuss the components of Emotional Intelligence, and how it is different than - but relates to - personality and IQ intelligence. And how it can be developed and utilized in the workplace. We will look at how the five key aspects of Emotional Intelligence: Self-Awareness, Self-Regulation, Motivation, Empathy, and Social Skills impact the workplace, and how they can be developed to create a better work environment.

Lisa Waskin, Superior District Library

Megan Buck, Dickinson County Library

Tea and Tech Time

Information Technology

Tuesday, 1:30-2:15, Tower A

Patrons often need assistance with learning how to use both the technology and programs available at the library, and their own laptops, tablets, eReaders, or phones. Invite them for a hot beverage and one-on-one help by appointment to offer exactly what your patrons need rather than planning computer classes with unpredictable attendance. Learn techniques in patience, how to deal with questions about unfamiliar technology, and how to limit your assistance to what's appropriate for time and privacy.

Karyn Ruley, Crawford County Library

Romancing the Librarian: Using Romance Novels in your Library.

Patron Services

Tuesday, 1:30-2:15, Tower B

Romance novels and their readers are undervalued in many libraries. I believe that by listening to these readers and helping to promote and foster a sense of acceptance in their chosen reading preferences the romance/erotica reader can and will be your biggest advocate. By presenting the small but powerful changes and accepting and embracing the average romance/erotica reader I can show how libraries can build lasting relationships with romance readers of all ages.

Carrie Ralston, Walled Lake City Library

Programming: Celebrate the Familiar and the Far-Away!

Programming

Tuesday, 1:30-2:15, Tower C

A tattoo artist, a state representative and an addictions counselor walk into a library....how our small, rural library featured local voices and found ways to learn about and connect with the broader world.

Christine Nofsinger, Marcellus Township Wood Memorial Library

Someday is Not a Day of the Week

Author Talk

Tuesday, 2:30-3:15, Council Room

Are you too busy? Do you find yourself saying "Someday I'll..." too often? Would you like an eighth day of the week? Take time to smell the roses and reflect on the most important aspects of your life.

Denise Brennan Nelson, Author

Leading Together: The 2019-2020 Next-Level Leadership for Small and Rural Libraries Program

Leadership

Tuesday, 2:30-3:15, Director's Room

Join members of the Small and Rural Library Leadership Program to hear about their goals, activities, and accomplishments to date of the project. Future plans and opportunities for new participants will be discussed.

Kristin Fontichiaro, U-M School of Information

Open Meetings Act and Freedom of Information Act Mistakes

Trustees & Friends

Tuesday, 2:30-3:15, Level 17

This session will focus on the key requirements of the Open Meetings Act (OMA) and Freedom of Information Act (FOIA) for Library Boards, committees and staff. We will address common mistakes and how to avoid them and how Library Boards can address the use of technology and e-mail in the context of the OMA and the FOIA. We will also address the most important elements of the new FOIA regulations that went into affect July 1, 2015. The goal is to make sure Library Boards understand and are in compliance with the law.

Anne Seuryneck, Foster Swift

The' Lo-down' on Collecting Locally: LM's New Local Collection Guidelines and How We Can Help You!

Behind the Scenes

Tuesday, 2:30-3:15, Mackinac Ballroom

Practical guidance for developing, scoping, and maintaining an appropriately focused local collection for small to large public libraries.

Bernadette Bartlett, Library of Michigan

Matt Pacer, Library of Michigan

The Marsh Kings Daughter: The Story Behind the Story

Author Talk

Tuesday, 2:30-3:15, Michigan CD

USA Today and #1 international bestselling author Karen Dionne reveals the inside story about how she came to write her breakout novel set in Michigan's Upper Peninsula wilderness. Karen will also share how she knows so much about the area's flora and fauna, resulting in an "authenticity" that the New York Times Book Review singled out as one of the elements that make her novel "so superb," as well as the writing risks she took that elevated her work from midlist to bestseller status.

Karen Dionne, Author

Coding for Littles: Coding Concepts Through Play

Youth Services

Tuesday, 2:30-3:15, Michigan EFGH

Kids don't need computers to code! Learn how young children can explore coding in an unplugged environment, through interactive games, songs, and stories. Experience our coding unplugged activities for yourself and walk away with ideas to replicate at your library.

Sarah Hashimoto, Jackson District Library

Erica Grimm, Jackson District Library

Do You Mind? Etiquette for Library and Life

Administration/Management

Tuesday, 2:30-3:15, Penninsula Ballroom

If you have ever looked at a coworker and wondered, "Does he own a mirror?", "Is she really talking about that at the desk?", or "Who ate my lunch?" you have experienced poor work etiquette. This presentation focuses on what workplace etiquette is and why it is important. From first impressions, interviews, and networking - to breakrooms, coworkers, and special events - the habitual workplace etiquette missteps and best practices for standard expectations will be highlighted and discussed. Whether a leader by choice, position, or both; this presentation will provide tips for fancy dinners and food for thought on the workplace etiquette at your library.

Megan Buck, Dickinson County Library

Lisa Waskin, Superior District Library

Relax! You Can Do It Pt. 1

Information Technology

Tuesday, 2:30-3:15, Tower A

Theresa Runyan, Midwest Collaborative for Library Services

Selection Criteria for Native American Materials

Patron Services

Tuesday, 2:30-3:15, Tower B

Learn how to help librarians review and select fiction and non-fiction materials that accurately represent Native American patrons who may come to their libraries. During the presentation, I'll discuss review criteria, suggestions for resources, and examples.

Angela Badke, Ojibwa Community Library/Keweenaw Bay Indian Community

Forget-Me-Not: Connecting with Dementia Patients and Their Caregivers

Show & Tell

Tuesday, 2:30-3:15, Tower C

With one in three seniors dying with Alzheimer's or other dementia related illness, providing resources for them and their caregivers is crucial, especially for rural areas that might lack other support systems. Learn about how our library developed partnerships and low-cost resources to support this critical need.

Johnna Schultz, Effingham Public Library

Library Millage Elections and Millage Campaigns

Trustees & Friends

Tuesday, 3:30-4:15, Council Room

Review election procedures for library millage proposals including; ballot proposal requirements, timing of elections, election deadlines, marketing, and understanding the permissible use of library resources for disseminating factual information about millage proposals.

Anne Seuryneck, Foster Swift

Higher Ed Trends & Opportunities for Public Libraries

Administration/Management

Tuesday, 3:30-4:15, Director's Room

The world of higher education is talking about the impact of demographic changes, advances in artificial intelligence, changing expectations for packaging academic credentials, the use of open educational resources. This session will review some of these trends and engage participants in a discussion of their relevance for public and school libraries.

Leslie Warren, Northern Michigan University

Intellectual Freedom for Libraries

Trustees & Friends

Tuesday, 3:30-4:15, Level 17

What is "Intellectual Freedom" as applied to the library context? How does a library balance "competing rights" of different types of patrons and still protect the rights (and safety) of all? What tools are available to assist staff in making what are often difficult and tricky determinations? Using an interactive format, this presentation will discuss Intellectual Freedom and the realities of supporting and enforcing it in public libraries.

Clare Membiela, Library of Michigan

RIDES for Fun (and Efficiency)

Behind the Scenes

Tuesday, 3:30-4:15, Mackinac Ballroom

Tips and tricks for making RIDES packaging processing more fun. Tools, templates and task review to comply with RIDES rules and ways to manage costs for deliveries.

Amanda Winnicki, Menominee County Library

Programming With Your Community In Mind.

Programming

Tuesday, 3:30-4:15, Michigan CD

Crafternoons, Book Clubs, children's programs, adult/teen/tween programs, programs for seniors, candidate forums, presenters... How can we have a program for everyone without breaking the budget? We'll discuss/share ideas of how to know which type of programs your community is interested in. How to utilize community resources to hold some of those programs. And lastly provide templates for some of our more popular programs.

Kelli Lovasz, North Branch Township Library

Christi Mortell, North Branch Township Library

Little STEMS: Exploring STEM with Preschoolers

Youth Services

Tuesday, 3:30-4:15, Michigan EFGH

Harness the power of "why!" Put preschoolers' natural curiosity to work through STEM exploration in library programming. It's fun, it's easy, it's cheap, and it makes a world of difference for our youngest patrons. See our road-tested program kits up close and personal and get program ideas, helpful resources, and tips for success.

Erica Grimm, Jackson District Library

Sarah Hashimoto, Jackson District Library

Ahead of the Curve

Leadership

Tuesday, 3:30-4:15, Penninsula Ballroom

The enticement of adopting a new idea, product, or service into a library can be strong and exciting. However, when it comes to implementation, there can be many challenges, including lack of time and funds. Often, due to these challenges, libraries are left feeling frustrated and like they are lagging behind instead of being ahead of the curve. At the session, hear ways to sort through ideas that may work for your library and those that may not, gain support for new ideas and services, discover resourceful funding opportunities for new ideas, and create a flexible, yet stable, environment conducive to changes

Holly Mercer, Southwest Kansas Library System

Relax! You Can Do It Pt. 2

Information Technology

Tuesday, 3:30-4:15, Tower A

Do you want to feel more confident and comfortable using eResources? If so, then this session is for you! Find out how to find information you can trust, quickly and easily.

Theresa Runyan, Midwest Collaborative for Library Services

"From Novice to Tech Geek: Technology Support in a Small, Rural Library"

Information Technology

Tuesday, 3:30-4:15, Tower B

Participants will learn how one small library was able to address a myriad of technology needs and questions from patrons without breaking the bank. Online resources, webinars, handouts, and other information will be shared. Participants will leave with information and suggestions as to creating their own technology support program, they will have tools to survey patrons and staff re: their technology support needs, and they will learn how to use their library's website to make technology support available remotely for patrons.

Cindi Place, Boyne District Library

Programs, Grants, and Capacity-Building: Michigan Humanities Opportunities for Your Library

Show & Tell

Tuesday, 3:30-4:15, Tower C

Curious about the way your library can receive funds for programming? Ready to take part in a statewide reading program or host a traveling exhibit? In an interactive session tailored to the needs of library staff, Michigan Humanities staff will highlight available programs and grants, including the Great Michigan Read, Museum on Main Street, Prime Time Family Reading Time, and Community Conversations programs and the Arts and Humanities Touring Grants, Action Grants, and Humanities Grants. The presentation will include an overview of each program and grant opportunity, examples of past and current library partnerships, details on how to apply or register through Michigan Humanities' online grants and program portal, and a Q&A session to address eligibility, timelines, and other helpful tips for successful grant and program experiences. The workshop will be interactive, so bring your laptop or tablet if possible.

Jennifer Rupp, Michigan Humanities

James Nelson, Michigan Humanities

Katie Wittenauer, Michigan Humanities

Binding Glue: Trauma, Resilience, and the Small Town Library

Patron Services

Wednesday, 9:00-10:15, Governors' Hall

Increasingly, the answers to our patrons' questions seem to lie outside the walls of our libraries rather than within them. As more and more folks approach our desks with questions regarding basic needs assistance and other social problems, we must begin to consider our work in ways beyond books and typical customer service. We know that libraries can change lives. In smaller communities, libraries can also save lives. This session will highlight the difficulties facing many patrons, how the public library serves to protect them, and ways our institutions can strengthen the resiliency of individuals and communities.

Patrick Lloyd, Georgetown Public Library

Wandoo Reader - Basic Overview

Youth Services

Wednesday, 10:30-11:15, Council Room

Looking for an online summer reading tracker? Or perhaps starting a 1,000 Books Before Kindergarten or Adult Winter Bookclub? Wandoo Reader is offered at no cost to all public libraries in Michigan by the Library of Michigan and supported in part by the Institute of Museum and Library Services. Come find out the hows and whys of Wandoo and get started on setting up your library's account today.

Demco Staff

Cathy Lancaster, Library of Michigan

Small Grants, Big Results!

Administration/Management

Wednesday, 10:30-11:15, Director's Room

Small grants are the perfect springboard for small libraries to do BIG things. From yoga story time to laptops for coding, small grants have let us purchase items for innovative programs and services that can be used well beyond the original intent, sparking even more programs. We will share examples of some of our "wish list" items and how we used them to expand library service for our community.

Katie Kirk, Gary Byker Memorial Library of Hudsonville

Melissa Huisman, Gary Byker Memorial Library of Hudsonville

Library Board Training Orientation Pt. 1

Trustees & Friends

Wednesday, 10:30-11:15, Level 17

Part 1 of this two-part session, Board Authority, will focus on the role of the Board in Michigan Library Governance and operations from a legal and functional perspective. Participants will learn the differences in boards based on establishment types and the "job description" of a Governing library Board in Michigan.

Clare Membiela, Library of Michigan

Beds, bugs, and Books: The Basics of Bed Bugs (*Cimex lectularius*)

Behind the Scenes

Wednesday, 10:30-11:15, Mackinac Ballroom

Goal: By understanding the cryptic nature of the bed bug (*Cimex lectularius*), be able to help protect your library from the possible impact of a *Cimex* infestation.

Topics to be covered include: the threat - Life cycle and behavior of *Cimex*, the risk – impact of a possible infestation, the vulnerabilities – how *Cimex* may get in to a library, protection/prevention/mitigation, inspections – routine, detailed, canine, response – control and/or treatment, *Cimex* Management Plan and resources.

Sue Stejskal, Cimex Detector Canine Services

Teaching Technology One-on-One

Information Technology

Wednesday, 10:30-11:15, Michigan CD

Do you get a lot of requests to help your patrons with technology, but feel like you don't know enough to help them? This session will focus on tips and resources to help you feel more comfortable helping patrons one-on-one. We will also go over resources for developing your own technology training.

Janelle Mercer, Southwest Kansas Library System

The Faygo Book: Tales of a pop, a people and a place

Author Talk

Wednesday, 10:30-11:15, Michigan EFGH

The Faygo Book is the social history of a company that has forged a bond with a city and its residents for more than a century. The story of Faygo, Detroit's beloved soda pop, begins over a hundred years ago with two Russian immigrant brothers who were looking to get out of the baking business. The Faygo

Book is the story of a pop, a people, and a place. These stories and facts will tickle the taste buds and memories of Detroiters and Faygo lovers everywhere. The Faygo Book is a 2019 Michigan Notable Book. There WILL be a pop quiz.

Joe Grimm, Author

Check it Out! a Clerks Chronicle

Leadership

Wednesday, 10:30-11:15, Peninsula Ballroom

Clerks are the face of our library, they make first contact and field some of the most delightful and challenging questions from our patrons. This program will bring the new tips and strategies to help the front line be masterful in the art of information archaeology and customer satisfaction. * New ways to search *New ways of making the library experience a positive one. * Connecting, creating, clerking are all part of the program.

Christi Mortell, North Branch Township Library

Age is Just a Number: Bridging the Gap through Intergenerational Programming

Programming

Wednesday, 10:30-11:15, Tower A

The presentation will share tried and true programs that can be easily replicated for any size library and staff with a smaller budget. Programs can be simplified and adapted to accommodate any number of participants in an all-inclusive way. Details, pros and cons, as well as instructions for implementation of successful past programs will be shared.

Emily Cummings, Dickinson County Library

Vicki Underhill, Dickinson County Library

Cataloging Basics

Behind the Scenes

Wednesday, 10:30-11:15, Tower B

Interested in what makes a good catalog record or just curious about the meaning of cataloging jargon? Come listen as we break down some of the key MARC fields and explain cataloging terminology. We'll discuss how to differentiate between a good record and a "not so good" record and provide links to free cataloging resources. Plus, we will share how you can get started cataloging your library of things.

Stephanie Marshall, Library of Michigan

Bryonna Barton, Library of Michigan

PLOUD Users' Group: Community Calendars

Show & Tell

Wednesday, 10:30-11:15, Tower C

Current PLOUD users will meet to discuss the product. Participants will also learn about the Community Calendar pilot project that is currently underway.

Erin Schmandt, Caro Area District Library

Wandoo Reader - A Deeper Dive

Youth Services

Wednesday, 11:30-12:15, Council Room

Learn tips & tricks to Wandoo Reader as staff from Demco lead a hands-on workshop. They will be leading you on a deeper dive into using your Wandoo Reader account, answering your set-up questions and giving you support information just in time for summer reading. Please come prepared with a fully-charged laptop, your login information for Wandoo Reader, and any questions you have. Wandoo Reader for Michigan public libraries is supported in part by the Institute of Museum and Library Services.

Demco Staff

Cathy Lancaster, Library of Michigan

Library Wages: Needing More than Books to Survive

Administration/Management

Wednesday, 11:30-12:15, Director's Room

The gender wage gap is especially prevalent in female dominated fields, including Librarianship. This session will look at data around the wage gap and employee benefits in librarianship and discuss possible solutions.

Holly Mercer, Southwest Kansas Library System

Library Board Training Orientation Pt. 2

Trustees & Friends

Wednesday, 11:30-12:15, Level 17

Part 2, Board Realities, will focus on priorities for learning- what kind of information Board Members need to know in order to effectively- and uneventfully-govern a Michigan Public Library.

Clare Membiela, Library of Michigan

What's New in E-Rate

Information Technology

Wednesday, 11:30-12:15, Mackinac Ballroom

Sonya Norris will speak to how Michigan's libraries treat E-Rate compared to other states. Then, Matt Stark, Director of the Michigan State Education Network (MiSEN), will talk about connecting our state's schools and soon offering that possibility to libraries. The MiSEN provides up to 10 GIG at .50 Cents a MB with less administrative burden. Do you want the E-Rate discounts but you don't want to file the forms? Listen to what the MiSEN is bringing to Michigan's libraries.

Sonya Norris, Library of Michigan

"Adult Programming that Really Works!"

Programming

Wednesday, 11:30-12:15, Michigan CD

Learn about the journey of a small, rural library offering very few adult programs to that same library offering adult programming which saw a 100% increase in participation in only one year. How we gathered information, planned programs, and found presenters without major expenses will be presented. Participants will leave with resources to survey and gather information from adult patrons, a rubric for planning appropriate and interesting programs, and insight into grant writing and other ways to fund raise for programs.

Cindi Place, Boyne District Library

Decolonizing Libraries to Foster Community Well-being

Leadership

Wednesday, 11:30-12:15, Michigan EFGH

The Saginaw Chippewa Tribal Libraries are undertaking a three-year IMLS National Leadership Grant-funded project to address the question: How can Tribal libraries use traditional ways of knowing and being to break free of the colonialist library organizational systems that reinforce a damaging worldview? This project is a starting point which will hopefully provide direction and examples for other libraries wishing to decolonize and Indigenize their systems. Session attendees will learn about the project and will have the opportunity to participate in discussion about the project and process and to share their experiences and knowledge about decolonizing and Indigenizing library classification and cataloging systems.

Anne Heidemann, Saginaw Chippewa Tribal Libraries

The Connected Library: Vetting and Partnering with Social Service Providers

Leadership

Wednesday, 11:30-12:15, Penninsula Ballroom

Libraries tend to think that we can do it all! While we may host events from weddings to videogame tournaments and although we may answer questions on everything from research papers to restaurant recommendations, sometimes we need to know when to reach out to experts in our communities. As libraries continue moving to address more than just the informational needs of our patrons, it is important that we connect and build relationships with local professionals focused on mental health, basic needs, and other social challenges of our communities. This session will explore why it is imperative that libraries connect with social service providers in their communities, how to cultivate these connections, and tips to make sure the agencies you work with are effective, ethical partners.

Patrick Lloyd, Georgetown Public Library

In the Middle: Fun and Relevant Tween Programs on a Budget

Information Technology

Wednesday, 11:30-12:15, Tower A

This presentation will highlight different successful programming types appealing to tweens. It includes partnerships with the community, easy STEAM-based ideas, and recurring clubs to bring tweens into the library. Tips and tricks for adaptability, minimal expenses, and ways to replicate the programs will be shared.

Emily Cummings, Dickinson County Library

How to Write a Great Grant Proposal: Tips and Tricks

Administration/Management

Wednesday, 11:30-12:15, Tower B

How can you meet grant funder expectations when you apply for a grant? What do they need to see in your application? What can you learn from their program priorities? What are their pet peeves that flag an application in the wrong way. Come learn about how the grant application and review process work and how you can write a great proposal. Bring grant ideas to discuss and learn good grant application habits. Funders want to give grants, but incomplete and incorrect proposals limit who they can support.

Karren Reish, Library of Michigan

Rabbit Island School

Show & Tell

Wednesday, 11:30-12:15, Tower C

Rabbit Island School is a unique, place-based arts and ecology program for students. Each summer, Portage Lake District Library staff select a small group of area High School students to spend one week on Rabbit Island, a remote, 91-acre forested island in lake Superior, where they participate in an open framework, student-led expedition. This session will explore the partnership between the Library and the Rabbit Island Foundation, what it took to get the project off the ground, and why it's such a beneficial program for the student participants and public patrons of the library.

Dillon Geshel, Portage Lake District Library

Andrew Ranville, Rabbit Island