

STATE OF MICHIGAN CENTRAL PROCUREMENT SERVICES

Department of Technology, Management, and Budget

525 W. ALLEGAN ST., LANSING, MICHIGAN 48913 P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number 4

to

Contract Number **071B7700021**

THE REHMANN GROUP	
675 Robinson Road	
Z Jackson, MI 49203-1155	
Stephen Blann	
616-975-2810	
stephen.blann@rehmann.com	
CV0045122	

	Program Manager	Andrew Brisbo	SW
		(517) 284-8590	
ST/		brisboa@michigan.gov	
Ţ	Contraction of the Contraction o	Joy Nakfoor	DTMB
		(517) 249-0481	
		nakfoorj@michigan.gov	

ESTIMATED AGGREGATE CONTRACT VALUE

\$7,848,125.00

CONTRACT SUMMARY									
FINANCIAL ACCOUNTING AND AUDITING SERVICES - PREQU									
INITIAL EFF	FECTIVE DATE INITIAL EXPIRATION DATE		INITIAL AVAILABLE OPTIONS		EXPIRATION DATE BEFORE				
Novemb	ber 1, 2016	October 31	, 2019	2 - 1 Year	October	· 31, 2021			
PAYMENT TERMS DELIVERY TIMEFRAME									
2NET10, NET30				N/A					
		ALTERNATE PA	YMENT OPTION	NS EXTENDED PURCHASING					
□ P-Ca	ırd	□ PRC	☐ Oth	er	× \	⁄es	□ No		
MINIMUM DE	LIVERY REQUIF	REMENTS							
N/A									
	DESCRIPTION OF CHANGE NOTICE								
OPTION	LENGT	H OF OPTION	EXTENSION						
			×	4 months		February	y 28, 2022		

Effective October 12, 2021 the Statement of Work related to CN 1 for LARA is being extended until February 28, 2022 and \$2,300,000.00 is being added. Please note the Contractor Program Manager has been changed to Stephen Blann (616-975-

2810, stephen.blann@rehmann.com).

CURRENT VALUE

\$5.548.125.00

All other terms, conditions, specifications, and pricing remain the same. Per contractor and agency agreement, DTMB Central Procurement approval, and State Administrative Board approval on October 12, 2021.

VALUE OF CHANGE NOTICE

\$2,300,000.00



THE DEHMANN COOLD

STATE OF MICHIGAN **CENTRAL PROCUREMENT SERVICES**

Department of Technology, Management, and Budget

DTMD

□ No

EXTENDED PURCHASING

525 W. ALLEGAN ST., LANSING, MICHIGAN 48913 P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number 3

to

Contract Number 071B7700021

675 Robinson Road				> ₽	JOY NAKIOOI D'IVID		
				Program Manager	517-249-0481		
N	Jackson, MI 49203-11	55	/TS	e n	nakfoorj@michigan.gov		
\[\R_A\]	Mark Kettner		ATE	Adn	Joy Nakfoor DTMB		
517-841-4880				Contract Administrator	517-249-0481		
mark.kettner@rehmann.com				ct rator	nakfoorj@michigan.gov		
	CV0045122						
		CONTRAC	T SUMM	ARY			
FIN	ANCIAL ACCOUNTIN	NG AND AUDITING SERVICES					
INI ⁻	TIAL EFFECTIVE DATE	INITIAL EXPIRATION DATE	IN	ITIAL .	AVAILABLE OPTIONS	EXPIRATION DATE BEFORE	
November 1, 2016 October 31, 2019			2 - 1 Year October 3		October 31, 2019		
PAYMENT TERMS					DELIVERY TIMEFR	AME	
2NET10. NET30			N/A				

MINIMUM DELIVERY REQUIREMENTS

N/A

☐ P-Card

	DESCRIPTION OF CHANGE NOTICE									
	OPTION LENGTH OF OPTION		EXTENSION	LENGTH OF EXTENSION	REVISED EXP. DATE					
	\boxtimes	2	2-years		N/A	October 31, 2021				
	CURRENT VALUE		VALUE OF CHAN	GE NOTICE	ESTIMATED AGGREGATE CO	NTRACT VALUE				
\$2,348,125.00		8,125.00	\$3,200,000.00		\$5,548,125.00					

□ Other

ALTERNATE PAYMENT OPTIONS

Effective October 1, 2019 please note the following:

- 1. The State is exercising both option years available under Contract, the revised Contract expiration date is October 31, 2021.
- 2. This Contract is here by increased by \$3,200,000.00
- 3. The Contract Administrator and Program Manager have been changed to:

□ PRC

Name: Joy Nakfoor Phone: 517-249-0481 Email: NakfoorJ@michigan.gov

All other terms, conditions, specifications, and pricing remain the same. Per Contractor and Agency agreement, DTMB Central Procurement Services approval, and State Administrative Board approval on October 8, 2019.

Program Managers

for

Multi-Agency and Statewide Contracts

AGENCY	NAME	PHONE	EMAIL
LARA	Andrew Brisbo	(517) 284-8590	brisboa@michigan.gov



THE REHMANN GROUP

675 Robinson Road

STATE OF MICHIGAN CENTRAL PROCUREMENT SERVICES

Department of Technology, Management, and Budget

Various - See Attached

DTMB

525 W. ALLEGAN ST., LANSING, MICHIGAN 48913 P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number 2

to

Contract Number <u>071B7700021</u>

Z	Jackso	on, MI 49203-11	55		TATE					
NTRACTOR	Mark K	Mark Kettner				Co Adm	Lisa Spitzley	I	DTMB	
CT	517-84	17-841-4889				Contract Administrator	(517) 249-0440			
SR	mark.k	ettner@rehmar	nn.com			ct ator	spitzleyl4@michigan	.gov		
	CV004									
	_[CONTRAC	T SUMM	ARY				
FINA	ANCIAL	ACCOUNTIN	NG AND AUDITING				IFICATION - STAT	EWID	E	
INIT	ΓIAL EFF	ECTIVE DATE	INITIAL EXPIRAT	TION DATE	IN				TION DATE FORE	
	November 1, 2016 October 31, 2019					2 - 1 Year October 31, 201			er 31, 2019	
		PAYN	MENT TERMS		DELIVERY TIMEFRAME					
		2NE	T10, NET30				N/A	4		
			ALTERNATE PAY	MENT OPTION	S			EXT	ENDED PU	IRCHASING
	□ P-Ca	rd	□ PRC	☐ Othe	er			⊠ \	Yes	□ No
MINII	MUM DE	LIVERY REQUIF	REMENTS							
N/A										
				ESCRIPTION O						
OP	OPTION LENGTH OF OPTION EXTENSION				LENG	TH OF EXTENSION	REVISED EXP. DA		D EXP. DATE	
			N/A				N/A			N/A
	CURRE	NT VALUE	VALUE OF CHAN	GE NOTICE		ES	TIMATED AGGREGAT	E CON	ITRACT VA	LUE
	\$898	,125.00	\$1,450,00	0.00			\$2,348,1	25.00		
				DESC	DIDTION					

Effective January 8, 2019, This Contract is amended as follows:

- 1. The Estimated Aggregate Contract Value is increased by \$1,450,000.00
- 2. The State Contract Administrator (Standard Contract Terms, Section 3) and State Program Manager (Standard Contract Terms, Section 4) is hereby updated to Lisa Spitzley.

All other terms, conditions, specifications and pricing remain the same. Per Contractor and Agency agreement, and DTMB Procurement approval and State Administrative Board approval on January 8, 2019.

Program Managers

for

Multi-Agency and Statewide Contracts

AGENCY	NAME	PHONE	EMAIL
LARA	Andrew Brisbo	(517) 284-8590	brisboa@michigan.gov
DTMB	Lisa Spitzley	(517) 249-0440	SpitzleyL4@Michigan.gov



STATE OF MICHIGAN ENTERPRISE PROCUREMENT

Department of Technology, Management, and Budget

525 W. ALLEGAN ST., LANSING, MICHIGAN 48913 P.O. BOX 30026 LANSING, MICHIGAN 48909

CONTRACT CHANGE NOTICE

Change Notice Number 1

to

Contract Number <u>071B7700021</u>

PAYME	NT TERMS			DELIVERY TIM	IEFRAME
November 1, 2016	October 31, 2019			2 - 1 Year	
INITIAL EFFECTIVE DATE	INITIAL EXPIRATION DATE	INIT	ΓIAL A	AVAILABLE OPTIONS	EXPIRATION CHANGE(S)
FINANCIAL ACCOUNTING	AND AUDITING SERVICES -	PREC	QUAL	LIFICATION - STATE	WIDE
	CONTRACT	SUMM	ARY		
*****7911					
mark.kettner@rehmann.c	om		t ator	wilsonj31@michigan.g	ov
(517) 841-4889			ontract iinistrator	(517) 284-7027	
Mark Kettner		Ħ	Cor Admi	Joshua Wilson	DTMB
GONTRACTOR 675 Robinson Road Jackson, MI 49203-1155 Mark Kettner (517) 841-4889		STATE		WilsonJ31@michigan.	gov
675 Robinson Road			Program Manage	(517) 284-7027	
The Renmann Group			≂ ₽	Joshua Wilson	DIMP

MINIMUM DELIVERY REQUIREMENTS

2NET10, NET30

ALTERNATE PAYMENT OPTIONS

☐ Direct Voucher (DV)

N/A

☐ P-Card

DESCRIPTION OF CHANGE NOTICE							
OPTION LENGTH		OF OPTION	EXTENSION	LENGTH OF EXTENSION	REVISED EXP. DATE		
	N	I/A		N/A			
CURREN	CURRENT VALUE		ANGE NOTICE	ESTIMATED AGGREGATE	CONTRACT VALUE		
\$25,000.00		\$873,125.00		\$898,125.00			
DESCRIPTION							

□ Other

DATE BEFORE NOTED BELOW

□ No

EXTENDED PURCHASING

⊠ Yes

Effective September 27, 2017, this Contract is hereby amended incorporating the attached Change Notice No. 1 Statement of Work for the Medical Marihuana Facilities Licensing Act on behalf of the Department of Licensing and Regulatory Affairs (LARA). This Contract is hereby increased by \$873,125.00. Pricing breakdown is as follows:

250 Licensees \$349.25 per check 10 checks per Licensee 2500 x \$349.25 = \$873,125.00.

Please note that the State Contract Administrator (Standard Contract Terms, Section 3) and State Program Manager (Standard Contract Terms, Section 4) is hereby updated to Joshua Wilson. Please note that the LARA Program Manager for this Change Notice will be Andrew Brisbo.

All other terms, conditions, specifications and pricing remain the same per Contractor and Agency agreement, and DTMB

Procurement approval.

Program Managers for Multi-Agency and Statewide Contracts

AGENCY	NAME	PHONE	EMAIL
LARA	Andrew Brisbo	(517) 284-8590	brisboa@michigan.gov

STATE OF MICHIGAN

Contract No. 071B7700021 Change Notice No. 1

Financial Accounting, Integrity Oversight Monitoring or Auditing Services – Prequalification Program Medical Marihuana Facilities Licensing Act - LARA

EXHIBIT A STATEMENT OF WORK CONTRACT ACTIVITIES

1. PROJECT REQUEST

This is a Contract Change Notice for a Financial Accounting, Integrity Oversight Monitoring or Auditing service through the Department of Licensing and Regulatory Affairs to conduct financial and character background investigations for applicants for licensure under the Medical Marihuana Facilities Licensing Act, 281 PA 2016.

2. BACKGROUND

In September 2016, the Michigan Legislature passed and the governor subsequently signed into law three bills (House Bills 4209, 4827 and 4210, being Public Acts 281-283 respectively) that will create a regulatory framework for medical marihuana facilities. This establishes a support structure for medical marihuana provisioning centers (i.e. retailers), growers, processors, secure transporters and safety compliance facilities. It also creates a statewide monitoring system for the tracking, inventory and verification of medical marihuana and allows for the manufacture and use of marihuana-infused products. This regulatory framework must be implemented by December 15, 2017. Applicants for licensure are subject to a thorough background investigation by the State inclusive of all direct/indirect owners, beneficiaries, shareholders, officers, directors, partners, members, and managers to determine eligibility and evaluate an applicant's integrity, moral character, reputation, personal and business probity, financial ability and experience, and responsibility or means to operate or maintain a marihuana facility.

3. SCOPE

This is a Contract Change Notice for background check services for all applicants and licensees under the Michigan Medical Marihuana Facilities Act, 2016 PA 281. Background checks for the purpose of this statement of work refer only to the evaluation of character and financial background information and does not include criminal history information.

This project contains the following scope:

- Research on applicants (business entities or individuals) and the direct/indirect owners, beneficiaries, shareholders, officers, directors, partners, members, and managers of applicants
- Validation of applicant identity
- Salary/income sources
- Credit checks
- Bankruptcy checks
- Litigation checks
- Regulatory compliance checks
- Tax compliance checks
- Public records checks

The following is out of scope:

• FBI fingerprint criminal history checks

4. REQUIREMENTS

A. The Contractor must demonstrate the ability to establish a secure mechanism to transmit background check requests and findings to and from the State. The requests and findings will include sensitive information (e.g. personal, criminal, financial data, etc.). The Contractor must have a security policy in place and include a copy with the proposal.

- B. The Contractor must be able to demonstrate the ability to conduct background investigations including, but not limited to, all checks listed in the Scope section above.
- C. The Contractor must provide a list of documents, disclosures, questionnaires, etc. that will be required of applicants to facilitate the ability to conduct background investigations including, but not limited to, all checks listed in the Scope section above.
- D. The Contractor must be able to demonstrate the ability compile all findings into a summary report to be provided to the State as the result of the background investigation.
- E. The Contractor must be able to archive all documentation, memoranda, and correspondence associated with a background investigation for a period of 2 years and make all documentation, memoranda, and correspondence available to the State upon request.
- F. The Contractor must be able to submit a detailed billing statement per applicant.
- G. The Contractor must be able to demonstrate the ability to provide a preliminary response within 10 business days of the initial request from the State indicating whether relevant findings for an entity or individual were discovered that require further research and evaluation or whether information is uncovered that could be potentially disqualifying to provide the State with an opportunity to cease or continue the investigation. The preliminary response must indicate the estimated additional cost, if any, for completing the background investigation. If the State decides to cease the process the agency would only be charged for the tasks performed to that point.
- H. The Contractor must be able to demonstrate the ability to provide a complete report including all findings and analysis within 30 business days of the authorized request from the State. Extenuating circumstances for individual investigations may be considered at the agreement of all parties.
- I. The Contractor must provide an estimate of the maximum number of background investigations the Contractor has the ability to complete per month.

5. Acceptance

Acceptance will be determined following the criteria outlined in the State of Michigan Standard Terms and Conditions (Section 16).

6. Staffing

6.1. Contractor Representative

The Contractor must appoint a Single Point of Contact (SPOC), specifically assigned to State of Michigan accounts, who will respond to State inquiries regarding the Contract Activities, support the management of the Contract, facilitate dispute resolution, advise the State of performance under the terms of the contract, etc.

The Contractor must notify the Contract Administrator at least 30 calendar days before removing or assigning a new Contractor Representative. Please confirm acceptance.

Contractor Representative:

Mr. William J. Kowalski, CIS Director of Operations 1500 W. Big Beaver Rd Troy, MI 48084 (248) 458-7870 bill.kowalski@rehmann.com

6.2 Contractor Staff

The Contractor must identify the Staff who will be involved in the project, including the name of each individual, indicate where they will be physically located, describe the functions they will perform, and provide current chronological résumés.

Contractor Staff:

Name	Functions	Location
William Kowalski	Oversight management and report review	Troy, MI
William Edwards	Oversight management and report review	Troy, MI
Anne McDonald	Work flow management, intelligence research, quality control and	Saginaw, MI
	report review	
Megan Morris	Intelligence research and report preparation/review	Ann Arbor, MI
Thomas Murphy	Intelligence research and report preparation	Troy, MI
Brendan Quinn	Intelligence research and report preparation	Ann Arbor, MI
Aaron Thompson	Intelligence research and report preparation	Saginaw, MI
Joe Miceli	Intelligence research and report preparation	Saginaw, MI
Jason Holm	Intelligence research	Troy, MI
Randi Olson	Intelligence research	Troy, MI
Danielle Grabow	Intelligence research and billing review	Troy, MI
Rebecca Denyer	Intelligence research and billing management	Troy, MI
Eve Berton	Technical production, work flow management, reporting and tracking	Troy, MI
Patricia Upton	Intelligence research/administration	Troy, MI
Adrienne Hassberger	Intelligence research/administration	Troy, MI
Stephanie Shaffner	Intelligence research/administration	Saginaw, MI

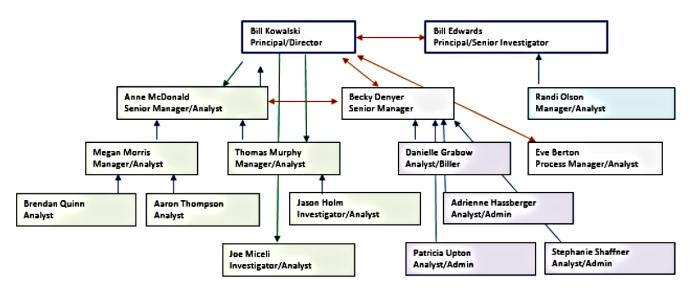
6.3. Work Hours

The Contractor must provide Contract Activities during the State's normal working hours Monday – Friday, 8:00 a.m. to 5:00 p.m. EST, and possible night and weekend hours depending on the requirements of the project.

6.4. Organizational Chart

The Contractor must provide an overall organizational chart that details staff members, by name and title, and subcontractors.

Rehmann CIS



6.5. Disclosure of Subcontractors

If the Contractor intends to utilize subcontractors, the Contractor must disclose the following:

The legal business name; address; telephone number; a description of subcontractor's organization and the services it will provide; and information concerning subcontractor's ability to provide the Contract Activities.

The relationship of the subcontractor to the Contractor.

Whether the Contractor has a previous working experience with the subcontractor. If yes, provide the details of that previous relationship.

A complete description of the Contract Activities that will be performed or provided by the subcontractor.

6.6. Security

The Contractor will be subject the following security procedures:

- All employees of the Contractor who will have access to applicant information supplied by the State must
 undergo a background check facilitated and paid for by the Contractor. Background check results must be
 provided to the State upon request.
- The Contractor must have a training program in place for all staff to ensure appropriate use of all information transmitted to and from the State regarding applicants for licensure.
- The Contractor must have policies and procedures in place to ensure the safeguarding of all confidential and sensitive data received from and sent to the State.
- The Contractor must explain any additional security measures in place to ensure the security of State data.

7. Project Management

The Contractor will carry out this project under the direction and control of the Program Manager. Within 30 calendar days of the Effective Date, the Contractor must submit a project plan to the Program Manager for final approval. The plan must include: (a) the Contractor's organizational chart with names and title of personnel assigned to the project, which must align with the staffing stated in accepted proposals; and (b) the project breakdown showing sub-projects, tasks, and resources required.

The Contractor must provide, in their bid response, both a project plan and a business plan for the project. The Contractor must present a project management plan, identifying methods, tools and processes proposed to oversee the project, address issues/changes as they may arise, and keep the appropriate parties apprised of progress. The business plan should identify how the Contractor will provide service within the timeframes established in this RFP. Included in this plan would be identification of all subcontractors and any other information about the provision of service that the Contractor determines would be helpful to the State in evaluating their ability to meet the terms of this RFP. A work plan and timeline for transition to a new Contractor at the end of the Contractual period should also be included in the event that a different Contractor is selected.

The Contractor must facilitate biweekly meetings during implementation of the contract services. The Contractor must provide a project report that includes an updated project plan, risks, and issues. The meetings may be held in Lansing, Michigan or via webinar, at a date and time mutually acceptable to the State and the Contractor.

7.2. Meetings

The Contractor must attend the following meetings:

- Within 30 calendar days of the execution of the contract, the Contractor must attend a project kick-off meeting to discuss the content and procedures of the Contract. The Contractor will review and validate the requirements with the State. The Contractor will identify any general, functional or technical issues that need to be addressed to ensure successful implementation and will propose resolutions to be undertaken and timing thereof. The meeting may be held in Lansing, Michigan or via webinar, at a date and time mutually acceptable to the State and the Contractor. At this meeting, Contractor will provide and review:
 - o Preliminary project plan and schedule
 - o Contractor and State resources and responsibilities
 - o Risk mitigation plan
 - Security plan
 - o Implementation of the secure mechanism for data transfer
- Yearly performance review meetings must be held to review and evaluate performance of the contract terms, management reports, metrics, risks, and issues. The meetings may be held in Lansing, Michigan or via webinar, at a date and time mutually acceptable to the State and the Contractor.

The State may request other meetings, as it deems appropriate.

7.3. Reporting

Separate monthly billing reports must be sent to the State. The required billing report information will be determined by the State upon award of the contract. The Contractor must have the ability to provide customized billing reports as requested at no additional cost to the State.

The Contractor must provide management reports to the State on a quarterly basis. The report content will be finalized after Contract implementation.

7.4. State Program Manager

The State Program Manager for will monitor and coordinate the day-to-day activities of the Contract.

8. Ordering

8.1. Authorizing Document

The appropriate authorizing document for the Contract will be a purchase order.

9. Invoice and Payment

9.1. Invoice Requirements

All invoices submitted to the State must include: (a) date; (b) purchase order; (c) quantity; (d) description of the Contract Activities; (e) unit price; (f) shipping cost (if any); and (g) total price. Overtime, holiday pay, and travel expenses will not be paid.

10. Liquidated Damages

Late or improper completion of the Contract Activities will cause loss and damage to the State and it would be impracticable and extremely difficult to fix the actual damage sustained by the State. Therefore, if there is late or improper completion of the Contract Activities the State is entitled to collect liquidated damages in the amount of \$5,000 and an additional \$100 per day for each day Contractor fails to remedy the late or improper completion of the Work in Exhibit A, Section 4.

Form No. DTMB-3522 (Rev. 10/2015) AUTHORITY: Act 431 of 1984 COMPLETION: Required PENALTY: Contract change will not be executed unless form is filed

STATE OF MICHIGAN

DEPARTMENT OF TECHNOLOGY, MANAGEMENT & BUDGET

PROCUREMENT

525 W. ALLEGAN STREET LANSING, MI 48933

P.O. BOX 30026 LANSING, MI 48909

NOTICE OF CONTRACT NO. 071B7700021

THE STATE OF MICHIGAN

and

NAME & ADDRESS OF CONTRACTOR	PRIMARY CONTACT	EMAIL
The Rehmann Group	Mark Kettner	mark.kettner@rehmann.com
675 Robinson Road	PHONE	VENDOR TAX ID # (LAST FOUR DIGITS ONLY)
Jackson MI, 49203-1155	517-841-4889	002

STATE CONTACTS	AGENCY	NAME	PHONE	EMAIL
PROGRAM MANAGER	DTMB	Dan Stevens	517-284-7049	StevensD6@michigan.gov
CONTRACT ADMINISTRATOR	DTMB	Dan Stevens	517-284-7049	StevensD6@michigan.gov

CONTRACT SUMMARY					
DESCRIPTION:					
Financial Accounting and A	uditing Services - Prequa	lification - Statewide			
<u>INITIAL TERM</u>	EFFECTIVE DATE	INITIAL EXPIRATION DATE AVAILABLE OPTIONS			<u>SLE</u> OPTIONS
3 Years	11/1/2016	10/31/2019 2, 1-year			1-year
PAYMENT TERMS	F.O.B.	SHIPPED TO			
2 NET 10, NET 30	N/A	N/A			
ALTERNATE PAYMENT OPTIONS EXTENDED PURCHASING				RCHASING	
☐ P-card ☐ Direct Voucher (DV) ☐ Other ☐ Yes ☐ No			□ No		
MINIMUM DELIVERY REQUIREMENTS					
N/A					
MISCELLANEOUS INFORMATION					
This Contract Agreement is awarded on the basis of our inquiry bearing					
the solicitation #0271147213B0000066. Orders for delivery will be issued directly by the					
Department of Treasury through the issuance of a Purchase Order Form.					
ESTIMATED CONTRACT VALU	ESTIMATED CONTRACT VALUE AT TIME OF EXECUTION \$25,000.00				

For the Contractor:	
Contract Administrator	Date
For the State:	
Tom Falik Samisas Division Director	
Tom Falik, Services Division Director DTMB Procurement	Date
State of Michigan	



STATE OF MICHIGAN

STANDARD CONTRACT TERMS

This STANDARD CONTRACT ("Contract") is agreed to between the State of Michigan (the "State") and The Rehmann Group ("Contractor"), a Michigan Corporation. The approximate Contract effective date is November 1, 2016("Effective Date"), and unless terminated, expires on October 31, 2019.

This Contract may be renewed for up to two additional one year period(s). Renewal is at the sole discretion of the State and will automatically extend the Term of this Contract. The State will document its exercise of renewal options via Contract Change Notice.

The parties agree as follows:

 Duties of Contractor. Contractor must perform the services and provide the deliverables described in Exhibit A – Statement of Work (the "Contract Activities"). An obligation to provide delivery of any commodity is considered a service and is a Contract Activity.

Contractor must furnish all labor, equipment, materials, and supplies necessary for the performance of the Contract Activities, and meet operational standards, unless otherwise specified in Exhibit A.

Contractor must: (a) perform the Contract Activities in a timely, professional, safe, and workmanlike manner consistent with standards in the trade, profession, or industry; (b) meet or exceed the performance and operational standards, and specifications of the Contract; (c) provide all Contract Activities in good quality, with no material defects; (d) not interfere with the State's operations; (e) obtain and maintain all necessary licenses, permits or other authorizations necessary for the performance of the Contract; (f) cooperate with the State, including the State's quality assurance personnel, and any third party to achieve the objectives of the Contract; (g) return to the State any State-furnished equipment or other resources in the same condition as when provided when no longer required for the Contract; (h) not make any media releases without prior written authorization from the State; (i) assign to the State any claims resulting from state or federal antitrust violations to the extent that those violations concern materials or services supplied by third parties toward fulfillment of the Contract; (j) comply with all State physical and IT security policies and standards which will be made available upon request; and (k) provide the State priority in performance of the Contract except as mandated by federal disaster response requirements. Any breach under this paragraph is considered a material breach.

Contractor must also be clearly identifiable while on State property by wearing identification issued by the State, and clearly identify themselves whenever making contact with the State.

2. Notices. All notices and other communications required or permitted under this Contract must be in writing and will be considered given and received: (a) when verified by written receipt if sent by courier; (b) when actually received if sent by mail without verification of receipt; or (c) when verified by automated receipt or electronic logs if sent by facsimile or email.

If to State:	If to Contractor:
Dan Stevens	Mark Kettner
525 W. Allegan ST., 1st Floor	675 Robinson Road
Lansing, MI 48909	Jackson MI, 49203-1155
StevensD6@michigan.gov	rmark.kettner@rehmann.com
517-284-7049	517-841-4889

3. Contract Administrator. The Contract Administrator for each party is the only person authorized to modify any terms of this Contract, and approve and execute any change under this Contract (each a "Contract Administrator"):

State:	Contractor:
Dan Stevens	Mark Kettner
525 W. Allegan ST., 1st Floor	675 Robinson Road
Lansing, MI 48909	Jackson MI, 49203-1155
StevensD6@michigan.gov	rmark.kettner@rehmann.com
517-284-7049	517-841-4889

4. Program Manager. The Program Manager for each party will monitor and coordinate the day-to-day activities of the Contract (each a "**Program Manager**"):

State:	Contractor:
Dan Stevens 525 W. Allegan ST., 1 st Floor Lansing, MI 48909 StevensD6@michigan.gov 517-284-7049	Mark Kettner and Stephen Blann 675 Robinson Road Jackson MI, 49203-1155 rmark.kettner@rehmann.com and stephen.blann@rehmann.com 517-841-4889 (Mark) and 616-975- 2810 (Stephen)

- 5. **Performance Guarantee**. Contractor must at all times have financial resources sufficient, in the opinion of the State, to ensure performance of the Contract and must provide proof upon request. The State may require a performance bond (as specified in Exhibit A) if, in the opinion of the State, it will ensure performance of the Contract.
- 6. Insurance Requirements. Contractor must maintain the insurances identified below and is responsible for all deductibles. All required insurance must: (a) protect the State from claims that may arise out of, are alleged to arise out of, or result from Contractor's or a subcontractor's performance; (b) be primary and non-contributing to any comparable liability insurance (including self-insurance) carried by the State; and (c) be provided by a company with an A.M. Best rating of "A" or better, and a financial size of VII or better.

Required Limits	Additional Requirements			
Commercial General Liability Insurance				
Minimal Limits: \$1,000,000 Each Occurrence Limit \$1,000,000 Personal & Advertising Injury Limit \$2,000,000 General Aggregate Limit \$2,000,000 Products/Completed Operations Deductible Maximum:	Contractor must have their policy endorsed to add "the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees, and agents" as additional insureds using endorsement CG 20 10 11 85, or both CG 2010 07 04 and CG 2037 07 0.			
\$50,000 Each Occurrence				
Automobile Liabili	ty Insurance			
Minimal Limits: \$1,000,000 Per Occurrence	Contractor must have their policy: (1) endorsed to add "the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees, and agents" as additional insureds; and (2) include Hired and Non-Owned Automobile coverage.			
Workers' Compensa	tion Insurance			
Minimal Limits: Coverage according to applicable laws governing work activities.	Waiver of subrogation, except where waiver is prohibited by law.			
Employers Liability Insurance				
Minimal Limits: \$500,000 Each Accident				

	T
\$500,000 Each Employee by Disease	
\$500,000 Aggregate Disease.	
Privacy and Security Liability	(Cyber Liability) Insurance
Minimal Limits: \$1,000,000 Each Occurrence \$1,000,000 Annual Aggregate	Contractor must have their policy: (1) endorsed to add "the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees, and agents" as additional insureds; and (2) cover information security and privacy liability, privacy notification costs, regulatory defense and penalties, and website media content liability.
Crime (Fidelity)	Insurance
Minimal Limits: \$1,000,000 Employee Theft Per Loss	Contractor must have their policy: (1) cover forgery and alteration, theft of money and securities, robbery and safe burglary, computer fraud, funds transfer fraud, money order and counterfeit currency, and (2) endorsed to add "the State of Michigan, its departments, divisions, agencies, offices, commissions, officers, employees, and agents" as Loss Payees.
Professional Liability (Errors a	nd Omissions) Insurance
Minimal Limits:	
\$3,000,000 Each Occurrence	
\$3,000,000 Annual Aggregate	
Deductible Maximum:	
\$50,000 Per Loss	

If any of the required policies provide **claims-made** coverage, the Contractor must: (a) provide coverage with a retroactive date before the effective date of the contract or the beginning of Contract Activities; (b) maintain coverage and provide evidence of coverage for at least three (3) years after completion of the Contract Activities; and (c) if coverage is canceled or not renewed, and not replaced with another claims-made policy form with a retroactive date prior to the contract effective date, Contractor must purchase extended reporting coverage for a minimum of three (3) years after completion of work.

Contractor must: (a) provide insurance certificates to the Contract Administrator, containing the agreement or purchase order number, at Contract formation and within 20 calendar days of the expiration date of the applicable policies; (b) require that subcontractors maintain the required insurances contained in this Section; (c) notify the

Contract Administrator within 5 business days if any insurance is cancelled; and (d) waive all rights against the State for damages covered by insurance. Failure to maintain the required insurance does not limit this waiver.

This Section is not intended to and is not be construed in any manner as waiving, restricting or limiting the liability of either party for any obligations under this Contract (including any provisions hereof requiring Contractor to indemnify, defend and hold harmless the State).

7. Administrative Fee and Reporting. Contractor must pay an administrative fee of 1% on all payments made to Contractor under the Contract including transactions with the State (including its departments, divisions, agencies, offices, and commissions), MiDEAL members, and other states (including governmental subdivisions and authorized entities). Administrative fee payments must be made by check payable to the State of Michigan and mailed to:

Department of Technology, Management and Budget Cashiering P.O. Box 30681 Lansing, MI 48909

Contractor must submit an itemized purchasing activity report, which includes at a minimum, the name of the purchasing entity and the total dollar volume in sales. Reports should be mailed to DTMB-Procurement.

The administrative fee and purchasing activity report are due within 30 calendar days from the last day of each calendar quarter.

8. Extended Purchasing Program. This contract is extended to MiDEAL members. MiDEAL members include local units of government, school districts, universities, community colleges, and nonprofit hospitals. A current list of MiDEAL members is available at www.michigan.gov/mideal. Upon written agreement between the State and Contractor, this contract may also be extended to: (a) State of Michigan employees and (b) other states (including governmental subdivisions and authorized entities).

If extended, Contractor must supply all Contract Activities at the established Contract prices and terms. The State reserves the right to impose an administrative fee and negotiate additional discounts based on any increased volume generated by such extensions.

Contractor must submit invoices to, and receive payment from, extended purchasing program members on a direct and individual basis.

- 9. Independent Contractor. Contractor is an independent contractor and assumes all rights, obligations and liabilities set forth in this Contract. Contractor, its employees, and agents will not be considered employees of the State. No partnership or joint venture relationship is created by virtue of this Contract. Contractor, and not the State, is responsible for the payment of wages, benefits and taxes of Contractor's employees and any subcontractors. Prior performance does not modify Contractor's status as an independent contractor. Contractor hereby acknowledges that the State is and will be the sole and exclusive owner of all right, title, and interest in the Contract Activities and all associated intellectual property rights, if any. Such Contract Activities are works made for hire as defined in Section 101 of the Copyright Act of 1976. To the extent any Contract Activities and related intellectual property do not qualify as works made for hire under the Copyright Act, Contractor will, and hereby does, immediately on its creation, assign, transfer and otherwise convey to the State, irrevocably and in perpetuity, throughout the universe, all right, title and interest in and to the Contract Activities, including all intellectual property rights therein.
- 10. Subcontracting. Contractor may not delegate any of its obligations under the Contract without the prior written approval of the State. Contractor must notify the State at least 90 calendar days before the proposed delegation, and provide the State any information it requests to determine whether the delegation is in its best interest. If approved, Contractor must: (a) be the sole point of contact regarding all contractual matters, including payment and charges for all Contract Activities; (b) make all payments to the subcontractor; and (c) incorporate the terms and conditions contained in this Contract in any subcontract with a subcontractor. Contractor remains responsible for the completion of the Contract Activities, compliance with the terms of this Contract, and the acts and omissions of the subcontractor. The State, in its sole discretion, may require the replacement of any subcontractor.
- 11. Staffing. The State's Contract Administrator may require Contractor to remove or reassign personnel by providing a notice to Contractor.

- **12. Background Checks.** Upon request, Contractor must perform background checks on all employees and subcontractors and its employees prior to their assignment. The scope is at the discretion of the State and documentation must be provided as requested. Contractor is responsible for all costs associated with the requested background checks. The State, in its sole discretion, may also perform background checks.
- 13. Assignment. Contractor may not assign this Contract to any other party without the prior approval of the State. Upon notice to Contractor, the State, in its sole discretion, may assign in whole or in part, its rights or responsibilities under this Contract to any other party. If the State determines that a novation of the Contract to a third party is necessary, Contractor will agree to the novation and provide all necessary documentation and signatures.
- 14. Change of Control. Contractor will notify, at least 90 calendar days before the effective date, the State of a change in Contractor's organizational structure or ownership. For purposes of this Contract, a change in control means any of the following: (a) a sale of more than 50% of Contractor's stock; (b) a sale of substantially all of Contractor's assets; (c) a change in a majority of Contractor's board members; (d) consummation of a merger or consolidation of Contractor with any other entity; (e) a change in ownership through a transaction or series of transactions; (f) or the board (or the stockholders) approves a plan of complete liquidation. A change of control does not include any consolidation or merger effected exclusively to change the domicile of Contractor, or any transaction or series of transactions principally for bona fide equity financing purposes.

In the event of a change of control, Contractor must require the successor to assume this Contract and all of its obligations under this Contract.

- **15. Ordering.** Contractor is not authorized to begin performance until receipt of authorization as identified in Exhibit A.
- 16. Acceptance. Contract Activities are subject to inspection and testing by the State within 30 calendar days of the State's receipt of them ("State Review Period"), unless otherwise provided in Exhibit A. If the Contract Activities are not fully accepted by the State, the State will notify Contractor by the end of the State Review Period that either: (a) the Contract Activities are accepted, but noted deficiencies must be corrected; or (b) the Contract Activities are rejected. If the State finds material deficiencies, it may: (i) reject the Contract Activities without performing any further inspections; (ii) demand performance at no additional cost; or (iii) terminate this Contract in accordance with Section 23, Termination for Cause.

Within 10 business days from the date of Contractor's receipt of notification of acceptance with deficiencies or rejection of any Contract Activities, Contractor must cure, at no additional cost, the deficiency and deliver unequivocally acceptable Contract Activities to the State. If acceptance with deficiencies or rejection of the Contract Activities impacts the content or delivery of other non-completed Contract Activities, the parties' respective Program Managers must determine an agreed to number of days for re-submission that minimizes the overall impact to the Contract. However, nothing herein affects, alters, or relieves Contractor of its obligations to correct deficiencies in accordance with the time response standards set forth in this Contract.

If Contractor is unable or refuses to correct the deficiency within the time response standards set forth in this Contract, the State may cancel the order in whole or in part. The State, or a third party identified by the State, may perform the Contract Activities and recover the difference between the cost to cure and the Contract price plus an additional 10% administrative fee.

- 17. Reserved
- 18. Reserved
- 19. Reserved
- 20. Terms of Payment. Invoices must conform to the requirements communicated from time-to-time by the State. All undisputed amounts are payable within 45 days of the State's receipt. Contractor may only charge for Contract

Activities performed as specified in Exhibit A. Invoices must include an itemized statement of all charges. The State is exempt from State sales tax for direct purchases and may be exempt from federal excise tax, if Services purchased under this Agreement are for the State's exclusive use. Notwithstanding the foregoing, all prices are inclusive of taxes, and Contractor is responsible for all sales, use and excise taxes, and any other similar taxes, duties and charges of any kind imposed by any federal, state, or local governmental entity on any amounts payable by the State under this Contract.

The State has the right to withhold payment of any disputed amounts until the parties agree as to the validity of the disputed amount. The State will notify Contractor of any dispute within a reasonable time. Payment by the State will not constitute a waiver of any rights as to Contractor's continuing obligations, including claims for deficiencies or substandard Contract Activities. Contractor's acceptance of final payment by the State constitutes a waiver of all claims by Contractor against the State for payment under this Contract, other than those claims previously filed in writing on a timely basis and still disputed.

The State will only disburse payments under this Contract through Electronic Funds Transfer (EFT). Contractor must register with the State at http://www.michigan.gov/cpexpress to receive electronic fund transfer payments. If Contractor does not register, the State is not liable for failure to provide payment.

Without prejudice to any other right or remedy it may have, the State reserves the right to set off at any time any amount then due and owing to it by Contractor against any amount payable by the State to Contractor under this Contract.

- 21. Liquidated Damages. Liquidated damages, if applicable, will be assessed as described in Exhibit A.
- 22. Stop Work Order. The State may suspend any or all activities under the Contract at any time. The State will provide Contractor a written stop work order detailing the suspension. Contractor must comply with the stop work order upon receipt. Within 90 calendar days, or any longer period agreed to by Contractor, the State will either:

 (a) issue a notice authorizing Contractor to resume work, or (b) terminate the Contract or purchase order. The State will not pay for Contract Activities, Contractor's lost profits, or any additional compensation during a stop work period.
- 23. Termination for Cause. The State may terminate this Contract for cause, in whole or in part, if Contractor, as determined by the State: (a) endangers the value, integrity, or security of any location, data, or personnel; (b) becomes insolvent, petitions for bankruptcy court proceedings, or has an involuntary bankruptcy proceeding filed against it by any creditor; (c) engages in any conduct that may expose the State to liability; (d) breaches any of its material duties or obligations; or (e) fails to cure a breach within the time stated in a notice of breach. Any reference to specific breaches being material breaches within this Contract will not be construed to mean that other breaches are not material.

If the State terminates this Contract under this Section, the State will issue a termination notice specifying whether Contractor must: (a) cease performance immediately, or (b) continue to perform for a specified period. If it is later determined that Contractor was not in breach of the Contract, the termination will be deemed to have been a Termination for Convenience, effective as of the same date, and the rights and obligations of the parties will be limited to those provided in Section 24, Termination for Convenience.

The State will only pay for amounts due to Contractor for Contract Activities accepted by the State on or before the date of termination, subject to the State's right to set off any amounts owed by the Contractor for the State's reasonable costs in terminating this Contract. The Contractor must pay all reasonable costs incurred by the State in terminating this Contract for cause, including administrative costs, attorneys' fees, court costs, transition costs, and any costs the State incurs to procure the Contract Activities from other sources.

- 24. Termination for Convenience. The State may immediately terminate this Contract in whole or in part without penalty and for any reason, including but not limited to, appropriation or budget shortfalls. The termination notice will specify whether Contractor must: (a) cease performance of the Contract Activities immediately, or (b) continue to perform the Contract Activities in accordance with Section 25, Transition Responsibilities. If the State terminates this Contract for convenience, the State will pay all reasonable costs, as determined by the State, for State approved Transition Responsibilities.
- 25. Transition Responsibilities. Upon termination or expiration of this Contract for any reason, Contractor must, for a period of time specified by the State (not to exceed 90 calendar days), provide all reasonable transition assistance requested by the State, to allow for the expired or terminated portion of the Contract Activities to continue without interruption or adverse effect, and to facilitate the orderly transfer of such Contract Activities to the State or its designees. Such transition assistance may include, but is not limited to: (a) continuing to perform the Contract Activities at the established Contract rates; (b) taking all reasonable and necessary measures to transition performance of the work, including all applicable Contract Activities, training, equipment, software, leases, reports and other documentation, to the State or the State's designee; (c) taking all necessary and appropriate steps, or such other action as the State may direct, to preserve, maintain, protect, or return to the State all materials, data, property, and confidential information provided directly or indirectly to Contractor by any entity, agent, vendor, or employee of the State; (d) transferring title in and delivering to the State, at the State's discretion, all completed or partially completed deliverables prepared under this Contract as of the Contract termination date; and (e) preparing an accurate accounting from which the State and Contractor may reconcile all outstanding accounts (collectively, "Transition Responsibilities"). This Contract will automatically be extended through the end of the transition period.
- 26. General Indemnification. Contractor must defend, indemnify and hold the State, its departments, divisions, agencies, offices, commissions, officers, and employees harmless, without limitation, from and against any and all actions, claims, losses, liabilities, damages, costs, attorney fees, and expenses (including those required to establish the right to indemnification), arising out of or relating to: (a) any breach by Contractor (or any of Contractor's employees, agents, subcontractors, or by anyone else for whose acts any of them may be liable) of any of the promises, agreements, representations, warranties, or insurance requirements contained in this Contract; (b) any infringement, misappropriation, or other violation of any intellectual property right or other right of any third party; (c) any bodily injury, death, or damage to real or tangible personal property occurring wholly or in part due to action or inaction by Contractor (or any of Contractor's employees, agents, subcontractors, or by anyone else for whose acts any of them may be liable); and (d) any acts or omissions of Contractor (or any of Contractor's employees, agents, subcontractors, or by anyone else for whose acts any of them may be liable).

The State will notify Contractor in writing if indemnification is sought; however, failure to do so will not relieve Contractor, except to the extent that Contractor is materially prejudiced. Contractor must, to the satisfaction of the State, demonstrate its financial ability to carry out these obligations.

The State is entitled to: (i) regular updates on proceeding status; (ii) participate in the defense of the proceeding; (iii) employ its own counsel; and to (iv) retain control of the defense if the State deems necessary. Contractor will not, without the State's written consent (not to be unreasonably withheld), settle, compromise, or consent to the entry of any judgment in or otherwise seek to terminate any claim, action, or proceeding. To the extent that any State employee, official, or law may be involved or challenged, the State may, at its own expense, control the defense of that portion of the claim.

Any litigation activity on behalf of the State, or any of its subdivisions under this Section, must be coordinated with the Department of Attorney General. An attorney designated to represent the State may not do so until approved by the Michigan Attorney General and appointed as a Special Assistant Attorney General.

27. Infringement Remedies. If, in either party's opinion, any piece of equipment, software, commodity, or service supplied by Contractor or its subcontractors, or its operation, use or reproduction, is likely to become the subject

of a copyright, patent, trademark, or trade secret infringement claim, Contractor must, at its expense: (a) procure for the State the right to continue using the equipment, software, commodity, or service, or if this option is not reasonably available to Contractor, (b) replace or modify the same so that it becomes non-infringing; or (c) accept its return by the State with appropriate credits to the State against Contractor's charges and reimburse the State for any losses or costs incurred as a consequence of the State ceasing its use and returning it.

- 28. Limitation of Liability. The State is not liable for consequential, incidental, indirect, or special damages, regardless of the nature of the action.
- 29. Disclosure of Litigation, or Other Proceeding. Contractor must notify the State within 14 calendar days of receiving notice of any litigation, investigation, arbitration, or other proceeding (collectively, "Proceeding") involving Contractor, a subcontractor, or an officer or director of Contractor or subcontractor, that arises during the term of the Contract, including: (a) a criminal Proceeding; (b) a parole or probation Proceeding; (c) a Proceeding under the Sarbanes-Oxley Act; (d) a civil Proceeding involving: (1) a claim that might reasonably be expected to adversely affect Contractor's viability or financial stability; or (2) a governmental or public entity's claim or written allegation of fraud; or (e) a Proceeding involving any license that Contractor is required to possess in order to perform under this Contract.

30. Reserved

31. State Data.

- a. Ownership. The State's data ("State Data," which will be treated by Contractor as Confidential Information) includes: (a) the State's data collected, used, processed, stored, or generated as the result of the Contract Activities; (b) personally identifiable information ("PII") collected, used, processed, stored, or generated as the result of the Contract Activities, including, without limitation, any information that identifies an individual, such as an individual's social security number or other government-issued identification number, date of birth, address, telephone number, biometric data, mother's maiden name, email address, credit card information, or an individual's name in combination with any other of the elements here listed; and, (c) personal health information ("PHI") collected, used, processed, stored, or generated as the result of the Contract Activities, which is defined under the Health Insurance Portability and Accountability Act (HIPAA) and its related rules and regulations. State Data is and will remain the sole and exclusive property of the State and all right, title, and interest in the same is reserved by the State. This Section survives the termination of this Contract.
- b. Contractor Use of State Data. Contractor is provided a limited license to State Data for the sole and exclusive purpose of providing the Contract Activities, including a license to collect, process, store, generate, and display State Data only to the extent necessary in the provision of the Contract Activities. Contractor must: (a) keep and maintain State Data in strict confidence, using such degree of care as is appropriate and consistent with its obligations as further described in this Contract and applicable law to avoid unauthorized access, use, disclosure, or loss; (b) use and disclose State Data solely and exclusively for the purpose of providing the Contract Activities, such use and disclosure being in accordance with this Contract, any applicable Statement of Work, and applicable law; and (c) not use, sell, rent, transfer, distribute, or otherwise disclose or make available State Data for Contractor's own purposes or for the benefit of anyone other than the State without the State's prior written consent. This Section survives the termination of this Contract.
- c. <u>Extraction of State Data</u>. Contractor must, within five (5) business days of the State's request, provide the State, without charge and without any conditions or contingencies whatsoever (including but not limited to the payment of any fees due to Contractor), an extract of the State Data in the format specified by the State.
- d. <u>Backup and Recovery of State Data</u>. Unless otherwise specified in Exhibit A, Contractor is responsible for maintaining a backup of State Data and for an orderly and timely recovery of such data. Unless otherwise described in Exhibit A, Contractor must maintain a contemporaneous backup of State Data that can be recovered within two (2) hours at any point in time.
- e. Loss of Data. In the event of any act, error or omission, negligence, misconduct, or breach that compromises or is suspected to compromise the security, confidentiality, or integrity of State Data or the physical, technical, administrative, or organizational safeguards put in place by Contractor that relate to the protection of the security, confidentiality, or integrity of State Data, Contractor must, as applicable: (a) notify the State as soon as practicable but no later than twenty-four (24) hours of becoming aware of such occurrence; (b) cooperate with the State in investigating the occurrence, including making available all relevant records, logs, files, data reporting, and other materials required to comply with applicable law or as otherwise required by the State;

(c) in the case of PII or PHI, at the State's sole election, (i) notify the affected individuals who comprise the PII or PHI as soon as practicable but no later than is required to comply with applicable law, or, in the absence of any legally required notification period, within 5 calendar days of the occurrence; or (ii) reimburse the State for any costs in notifying the affected individuals; (d) in the case of PII, provide third-party credit and identity monitoring services to each of the affected individuals who comprise the PII for the period required to comply with applicable law, or, in the absence of any legally required monitoring services, for no less than twenty-four (24) months following the date of notification to such individuals; (e) perform or take any other actions required to comply with applicable law as a result of the occurrence; (f) without limiting Contractor's obligations of indemnification as further described in this Contract, indemnify, defend, and hold harmless the State for any and all claims, including reasonable attorneys' fees, costs, and expenses incidental thereto, which may be suffered by, accrued against, charged to, or recoverable from the State in connection with the occurrence; (g) be responsible for recreating lost State Data in the manner and on the schedule set by the State without charge to the State; and, (h) provide to the State a detailed plan within 10 calendar days of the occurrence describing the measures Contractor will undertake to prevent a future occurrence. Notification to affected individuals, as described above, must comply with applicable law, be written in plain language, and contain, at a minimum: name and contact information of Contractor's representative; a description of the nature of the loss; a list of the types of data involved; the known or approximate date of the loss; how such loss may affect the affected individual; what steps Contractor has taken to protect the affected individual; what steps the affected individual can take to protect himself or herself; contact information for major credit card reporting agencies; and, information regarding the credit and identity monitoring services to be provided by Contractor. This Section survives the termination of this Contract.

- **32. Non-Disclosure of Confidential Information**. The parties acknowledge that each party may be exposed to or acquire communication or data of the other party that is confidential, privileged communication not intended to be disclosed to third parties. The provisions of this Section survive the termination of this Contract.
 - a. Meaning of Confidential Information. For the purposes of this Contract, the term "Confidential Information" means all information and documentation of a party that: (a) has been marked "confidential" or with words of similar meaning, at the time of disclosure by such party; (b) if disclosed orally or not marked "confidential" or with words of similar meaning, was subsequently summarized in writing by the disclosing party and marked "confidential" or with words of similar meaning; and, (c) should reasonably be recognized as confidential information of the disclosing party. The term "Confidential Information" does not include any information or documentation that was: (a) subject to disclosure under the Michigan Freedom of Information Act (FOIA); (b) already in the possession of the receiving party without an obligation of confidentiality; (c) developed independently by the receiving party, as demonstrated by the receiving party, without violating the disclosing party's proprietary rights; (d) obtained from a source other than the disclosing party without an obligation of confidentiality; or, (e) publicly available when received, or thereafter became publicly available (other than through any unauthorized disclosure by, through, or on behalf of, the receiving party). For purposes of this Contract, in all cases and for all matters, State Data is deemed to be Confidential Information.
 - b. Obligation of Confidentiality. The parties agree to hold all Confidential Information in strict confidence and not to copy, reproduce, sell, transfer, or otherwise dispose of, give or disclose such Confidential Information to third parties other than employees, agents, or subcontractors of a party who have a need to know in connection with this Contract or to use such Confidential Information for any purposes whatsoever other than the performance of this Contract. The parties agree to advise and require their respective employees, agents, and subcontractors of their obligations to keep all Confidential Information confidential. Disclosure to a subcontractor is permissible where: (a) use of a subcontractor is authorized under this Contract; (b) the disclosure is necessary or otherwise naturally occurs in connection with work that is within the subcontractor's responsibilities; and (c) Contractor obligates the subcontractor in a written contract to maintain the State's Confidential Information in confidence. At the State's request, any employee of Contractor or any subcontractor may be required to execute a separate agreement to be bound by the provisions of this Section.
 - c. Cooperation to Prevent Disclosure of Confidential Information. Each party must use its best efforts to assist the other party in identifying and preventing any unauthorized use or disclosure of any Confidential Information. Without limiting the foregoing, each party must advise the other party immediately in the event either party learns or has reason to believe that any person who has had access to Confidential Information has violated or intends to violate the terms of this Contract and each party will cooperate with the other party in seeking injunctive or other equitable relief against any such person.
 - d. Remedies for Breach of Obligation of Confidentiality. Each party acknowledges that breach of its obligation of confidentiality may give rise to irreparable injury to the other party, which damage may be inadequately compensable in the form of monetary damages. Accordingly, a party may seek and obtain injunctive relief

against the breach or threatened breach of the foregoing undertakings, in addition to any other legal remedies which may be available, to include, in the case of the State, at the sole election of the State, the immediate termination, without liability to the State, of this Contract or any Statement of Work corresponding to the breach or threatened breach.

e. <u>Surrender of Confidential Information upon Termination</u>. Upon termination of this Contract or a Statement of Work, in whole or in part, each party must, within 5 calendar days from the date of termination, return to the other party any and all Confidential Information received from the other party, or created or received by a party on behalf of the other party, which are in such party's possession, custody, or control; provided, however, that Contractor must return State Data to the State following the timeframe and procedure described further in this Contract. Should Contractor or the State determine that the return of any Confidential Information is not feasible, such party must destroy the Confidential Information and must certify the same in writing within 5 calendar days from the date of termination to the other party. However, the State's legal ability to destroy Contractor data may be restricted by its retention and disposal schedule, in which case Contractor's Confidential Information will be destroyed after the retention period expires.

33. Data Privacy and Information Security.

- a. <u>Undertaking by Contractor</u>. Without limiting Contractor's obligation of confidentiality as further described, Contractor is responsible for establishing and maintaining a data privacy and information security program, including physical, technical, administrative, and organizational safeguards, that is designed to: (a) ensure the security and confidentiality of the State Data; (b) protect against any anticipated threats or hazards to the security or integrity of the State Data; (c) protect against unauthorized disclosure, access to, or use of the State Data; (d) ensure the proper disposal of State Data; and (e) ensure that all employees, agents, and subcontractors of Contractor, if any, comply with all of the foregoing. In no case will the safeguards of Contractor's data privacy and information security program be less stringent than the safeguards used by the State, and Contractor must at all times comply with all applicable State IT policies and standards, which are available to Contractor upon request.
- b. <u>Audit by Contractor</u>. No less than annually, Contractor must conduct a comprehensive independent thirdparty audit of its data privacy and information security program and provide such audit findings to the State.
- C. Right of Audit by the State. Without limiting any other audit rights of the State, the State has the right to review Contractor's data privacy and information security program prior to the commencement of Contract Activities and from time to time during the term of this Contract. During the providing of the Contract Activities, on an ongoing basis from time to time and without notice, the State, at its own expense, is entitled to perform, or to have performed, an on-site audit of Contractor's data privacy and information security program. In lieu of an on-site audit, upon request by the State, Contractor agrees to complete, within 45 calendar days of receipt, an audit questionnaire provided by the State regarding Contractor's data privacy and information security program.
- d. <u>Audit Findings</u>. Contractor must implement any required safeguards as identified by the State or by any audit of Contractor's data privacy and information security program.
- e. <u>State's Right to Termination for Deficiencies</u>. The State reserves the right, at its sole election, to immediately terminate this Contract or a Statement of Work without limitation and without liability if the State determines that Contractor fails or has failed to meet its obligations under this Section.
- 34. Reserved
- 35. Reserved
- 36. Records Maintenance, Inspection, Examination, and Audit. The State or its designee may audit Contractor to verify compliance with this Contract. Contractor must retain, and provide to the State or its designee and the auditor general upon request, all financial and accounting records related to the Contract through the term of the Contract and for 4 years after the latter of termination, expiration, or final payment under this Contract or any extension ("Audit Period"). If an audit, litigation, or other action involving the records is initiated before the end of the Audit Period, Contractor must retain the records until all issues are resolved.

Within 10 calendar days of providing notice, the State and its authorized representatives or designees have the right to enter and inspect Contractor's premises or any other places where Contract Activities are being performed, and examine, copy, and audit all records related to this Contract. Contractor must cooperate and provide reasonable assistance. If any financial errors are revealed, the amount in error must be reflected as a credit or debit on subsequent invoices until the amount is paid or refunded. Any remaining balance at the end of the Contract must be paid or refunded within 45 calendar days.

This Section applies to Contractor, any parent, affiliate, or subsidiary organization of Contractor, and any subcontractor that performs Contract Activities in connection with this Contract.

- 37. Warranties and Representations. Contractor represents and warrants: (a) Contractor is the owner or licensee of any Contract Activities that it licenses, sells, or develops and Contractor has the rights necessary to convey title, ownership rights, or licensed use; (b) all Contract Activities are delivered free from any security interest, lien, or encumbrance and will continue in that respect; (c) the Contract Activities will not infringe the patent, trademark, copyright, trade secret, or other proprietary rights of any third party; (d) Contractor must assign or otherwise transfer to the State or its designee any manufacturer's warranty for the Contract Activities; (e) the Contract Activities are merchantable and fit for the specific purposes identified in the Contract; (f) the Contract signatory has the authority to enter into this Contract; (g) all information furnished by Contractor in connection with the Contract fairly and accurately represents Contractor's business, properties, finances, and operations as of the dates covered by the information, and Contractor will inform the State of any material adverse changes; and (h) all information furnished and representations made in connection with the award of this Contract is true, accurate, and complete, and contains no false statements or omits any fact that would make the information misleading. A breach of this Section is considered a material breach of this Contract, which entitles the State to terminate this Contract under Section 23, Termination for Cause.
- 38. Conflicts and Ethics. Contractor will uphold high ethical standards and is prohibited from: (a) holding or acquiring an interest that would conflict with this Contract; (b) doing anything that creates an appearance of impropriety with respect to the award or performance of the Contract; (c) attempting to influence or appearing to influence any State employee by the direct or indirect offer of anything of value; or (d) paying or agreeing to pay any person, other than employees and consultants working for Contractor, any consideration contingent upon the award of the Contract. Contractor must immediately notify the State of any violation or potential violation of these standards. This Section applies to Contractor, any parent, affiliate, or subsidiary organization of Contractor, and any subcontractor that performs Contract Activities in connection with this Contract.
- 39. Compliance with Laws. Contractor must comply with all federal, state and local laws, rules and regulations.
- 40. Reserved
- 41. Reserved
- **42. Nondiscrimination.** Under the Elliott-Larsen Civil Rights Act, 1976 PA 453, MCL 37.2101, *et seq.*, and the Persons with Disabilities Civil Rights Act, 1976 PA 220, MCL 37.1101, *et seq.*, Contractor and its subcontractors agree not to discriminate against an employee or applicant for employment with respect to hire, tenure, terms, conditions, or privileges of employment, or a matter directly or indirectly related to employment, because of race, color, religion, national origin, age, sex, height, weight, marital status, or mental or physical disability. Breach of this covenant is a material breach of this Contract.
- **43. Unfair Labor Practice.** Under MCL 423.324, the State may void any Contract with a Contractor or subcontractor who appears on the Unfair Labor Practice register compiled under MCL 423.322.

- **44. Governing Law.** This Contract is governed, construed, and enforced in accordance with Michigan law, excluding choice-of-law principles, and all claims relating to or arising out of this Contract are governed by Michigan law, excluding choice-of-law principles. Any dispute arising from this Contract must be resolved in Michigan Court of Claims. Contractor consents to venue in Ingham County, and waives any objections, such as lack of personal jurisdiction or *forum non conveniens*. Contractor must appoint agents in Michigan to receive service of process.
- **45. Non-Exclusivity.** Nothing contained in this Contract is intended nor will be construed as creating any requirements contract with Contractor. This Contract does not restrict the State or its agencies from acquiring similar, equal, or like Contract Activities from other sources.
- **46. Force Majeure.** Neither party will be in breach of this Contract because of any failure arising from any disaster or acts of god that are beyond their control and without their fault or negligence. Each party will use commercially reasonable efforts to resume performance. Contractor will not be relieved of a breach or delay caused by its subcontractors. If immediate performance is necessary to ensure public health and safety, the State may immediately contract with a third party.
- 47. Dispute Resolution. The parties will endeavor to resolve any Contract dispute in accordance with this provision. The dispute will be referred to the parties' respective Contract Administrators or Program Managers. Such referral must include a description of the issues and all supporting documentation. The parties must submit the dispute to a senior executive if unable to resolve the dispute within 15 business days. The parties will continue performing while a dispute is being resolved, unless the dispute precludes performance. A dispute involving payment does not preclude performance.

Litigation to resolve the dispute will not be instituted until after the dispute has been elevated to the parties' senior executive and either concludes that resolution is unlikely, or fails to respond within 15 business days. The parties are not prohibited from instituting formal proceedings: (a) to avoid the expiration of statute of limitations period; (b) to preserve a superior position with respect to creditors; or (c) where a party makes a determination that a temporary restraining order or other injunctive relief is the only adequate remedy. This Section does not limit the State's right to terminate the Contract.

- **48. Media Releases.** News releases (including promotional literature and commercial advertisements) pertaining to the Contract or project to which it relates must not be made without prior written State approval, and then only in accordance with the explicit written instructions of the State.
- **49. Website Incorporation.** The State is not bound by any content on Contractor's website unless expressly incorporated directly into this Contract.
- 50. Entire Agreement and Order of Precedence. This Contract, which includes Exhibit A Statement of Work, and expressly incorporated schedules and exhibits, is the entire agreement of the parties related to the Contract Activities. This Contract supersedes and replaces all previous understandings and agreements between the parties for the Contract Activities. If there is a conflict between documents, the order of precedence is: (a) first, this Contract, excluding its schedules, exhibits, and Exhibit A Statement of Work; (b) second, Exhibit A Statement of Work as of the Effective Date; and (c) third, exhibits and schedules expressly incorporated into this Contract as of the Effective Date. NO TERMS ON CONTRACTOR'S INVOICES, ORDERING DOCUMENTS, WEBSITE, BROWSE-WRAP, SHRINK-WRAP, CLICK-WRAP, CLICK-THROUGH OR OTHER NON-NEGOTIATED TERMS AND CONDITIONS PROVIDED WITH ANY OF THE CONTRACT ACTIVITIES WILL CONSTITUTE A PART OR AMENDMENT OF THIS CONTRACT OR IS BINDING ON THE STATE FOR ANY PURPOSE. ALL SUCH OTHER TERMS AND CONDITIONS HAVE NO FORCE AND EFFECT AND ARE DEEMED REJECTED BY THE STATE, EVEN IF ACCESS TO OR USE OF THE CONTRACT ACTIVITIES REQUIRES AFFIRMATIVE ACCEPTANCE OF SUCH TERMS AND CONDITIONS.
- **51. Severability.** If any part of this Contract is held invalid or unenforceable, by any court of competent jurisdiction, that part will be deemed deleted from this Contract and the severed part will be replaced by agreed upon language that achieves the same or similar objectives. The remaining Contract will continue in full force and effect.
- **52. Waiver.** Failure to enforce any provision of this Contract will not constitute a waiver.

- 53. Survival. The provisions of this Contract that impose continuing obligations, including warranties and representations, termination, transition, insurance coverage, indemnification, and confidentiality, will survive the expiration or termination of this Contract.
- **54. Contract Modification.** This Contract may not be amended except by signed agreement between the parties (a "Contract Change Notice"). Notwithstanding the foregoing, no subsequent Statement of Work or Contract Change Notice executed after the Effective Date will be construed to amend this Contract unless it specifically states its intent to do so and cites the section or sections amended.

EXHIBIT A STATEMENT OF WORK CONTRACT ACTIVITIES

BACKGROUND

This is a Contract to pre-qualify Contractors for financial accounting, integrity oversight monitoring or auditing services for State Departments and MiDEAL members (authorized local units of government) on a fast-track, asneeded basis. The Contractor must primarily provide services to Department of Technology, Management & Budget (DTMB).

Department of Technology, Management and Budget, under the direction of Office of Performance and Transformation (OPT), State Budget Office (SBO), and Office of Internal Audit Services (OIAS), herein after collectively referred to as "DTMB" provides independent and objective assurance and consulting services to State departments and agencies which are designed to improve the operations of the State of Michigan. DTMB assists the State in attaining its objectives by bringing a systematic, disciplined approach to examine, evaluate, and improve the effectiveness of the risk management, control, and governance processes. DTMB needs to ensure the State can deploy the appropriate level of expertise to address emerging risks within the State and forthcoming legislation that could require an integrity oversight monitor (a private entity that contracts to provide specialized services to ensure legal compliance, detect misconduct, and promote best practices in the administration of recovery and rebuilding projects, which services may include, but shall not be limited to, investigative, accounting, forensic accounting, engineering, other professional specialties, risk assessment, developing compliance system constructs, loss prevention, monitoring, contract managers, and independent private inspectors general) for local municipalities. For additional integrity oversight monitor information refer to pages 277-278 of the following link: http://www.legislature.mi.gov/documents/2015-2016/publicact/pdf/2016-PA-0268.pdf

The scope of services subsequent statement of works may include but not limited to the following:

- a. Reviewing the reliability and integrity of financial and operating information and the means used to identify, measure, and report such information.
- b. Reviewing the internal control systems established to ensure compliance with policies, plans, procedures, laws, and regulations that could have a significant impact on the State's operation and reporting on the State's compliance with them.
- c. Reviewing the means of safeguarding assets and, as appropriate, verifying the existence of such assets.
- d. Assisting with the investigation of financial and operating irregularities or suspected fraud within departments or agencies.

Work performed will be on as "as-needed" basis and project frequency will be wholly dependent on the need for services as outlined herein.

SCOPE

The Contractor(s) must provide Financial Accounting, Integrity Oversight Monitoring or Accounting Services. Initially, this Contract will service the needs of DTMB's OPT, SBO, and OIAS, but will be open to statewide needs.

A. After formalizing a comprehensive Statement of Work (SOW) and Request for Proposal (RFP), prequalified Contractor qualifications and availability will be evaluated for each contracting effort. The RFP will identify the SOW, period of performance, deliverables, unique service levels, specific response information required, additional insurance requirements, and any special terms and conditions. DTMB will send out the solicitation to pre-qualified Contractors. These Contractors must respond directly to DTMB within the timeframe specified in the RFP. DTMB will evaluate the responses and determine the Contractor that will provide the best overall value for the RFP.

1. General Requirements

Contractor must provide Deliverables/Services and staff, and otherwise do all things necessary for or incidental to the performance of work:

A. Provide financial accounting, integrity oversight monitoring or auditing services as required by each SOW issued by DTMB. Services may include, but not be limited to, the following:

- 1. Cash Management
- 2. Forensic Accounting/Auditing
- 3. Budgeting
- 4. Financial Forecasting
- 5. Internal Controls
- 6. Managing Pensions
- 7. Administering Payroll
- 8. Tax Collection
- 9. Tax Assessing
- 10. Managing Debt/Issuing Public Debt
- 11. Applying for Grants/Administering Grant Monies
- 12. Cybersecurity
- 13. Information Technology Systems
- B. Each SOW will contain unique service levels and requirements.
- C. The State will issue each SOW to pre-qualified Contractors. The SOW will identify the deliverables, period of performance, specific response information required, work evaluation and payment criteria, and any additional terms and conditions that may apply to that SOW. The process for the State issuing and the Contractor(s) responding to an SOW follows:
 - 1. Issue an SOW to pre-qualified Contractors with a timeline including due dates for questions, due dates for responses, and period of performance.
 - 2. Contractor responses must follow criteria required in each SOW, and Contractor pricing must not exceed rates provided in Exhibit C.
 - 3. The State's selection will be based on a best value evaluation using the criteria identified in the SOW. Other selection criteria or tools which may be in the best interest of the State may be utilized to make a selection.
- D. End of Contract Data Conversion Responsibility: At the expiration or termination of this Contract, the Contractor must work with State and/or local unit of government personnel to ensure the transitional and operational continuity of the services under this Contract. The Contractor agrees to assist the State for a reasonable period of time that in no event will exceed 60 days after the expiration or termination date of this Contract and to assign key personnel as needed to assist in the transition. Key system staff will be available to ensure data integrity and system continuity (also see section 25 of standard contract terms).
- E. If the Contractor receives a subpoena for any information related to services under contract, the Contractor must contact the Program Manager immediately.
- F. The Contractor may be requested to provide legislative testimony.
- G. The Contractor must keep costs down to the lowest amount possible by using Contractor staff appropriately throughout the course of project work; be responsible for its own supplies and equipment to perform and complete each project; and work under the direction of DTMB or others designated by DTMB.
- H. The Contractor will be subject to the security procedures outlined in the State of Michigan Standard Terms and Conditions.

Contractor personnel proposed for any SOW must satisfy the security requirements for the agencies or local unit in which they will be working. This may include signing the security forms. Any agency specific requirements will be identified in the SOW.

 The Bidder's staff may be required to make deliveries to or enter State facilities. The State may require the Contractor's personnel to wear State issued identification badges.

Contractor must ensure the security of State facilities and perform background checks.

2. Acceptance

Unless otherwise provided for in the SOW/RFP document, Acceptance will be determined following the criteria outlined in the State of Michigan Standard Terms and Conditions (Section 16).

3. Staffing

A. Contractor Representative

1. The Contractor must appoint one individual, specifically assigned to State of Michigan accounts, that will respond to State inquiries regarding the Contract Activities, answering questions related to ordering and delivery, etc. (the "Contractor Representative").

Contractor Representatives follow:

Mark Kettner mark.kettner@rehmann.com 517-841-4889

And

Stephen Blann stephen.blann@rehmann.com

616-975-2810.

2. The Contractor must notify the Contract Administrator at least 14 calendar days, in advance, before removing or assigning a new Contractor Representative.

B. Customer Service Number

The Contractor must provide a phone number for the State to make contact with the Contractor Representative. The Contractor Representative must be available for calls during the hours of 7:00 am to 6:00 pm EST.

C. Work Hours

The Contractor must provide Contract Activities during the State's normal working hours Monday – Friday, 7:00 a.m. to 6:00 p.m. EST, and possible night and weekend hours depending on the requirements of the SOW requirements. Specific work schedules will be provided with each SOW. No overtime will be authorized or paid. The State reserves the right to modify the work hours in the best interest of the project. Contractors must observe the same standard holidays as State employees. The Contractor will not be compensated for holiday pay. Contractors will not be reimbursed for travel expenses or travel time.

D. Key Personnel

- The Contractor must appoint one individual who will be directly responsible for the day-to-day
 operations of the applicable SOW ("Key Personnel"). Key Personnel must be specifically assigned to
 the State account, be knowledgeable on the SOW contractual requirements, and respond to State
 inquires within 48 hours.
- With each individual SOW/RFP, the Contractor must identify the Key Personnel, indicate where they will be physically located, describe the functions they will perform, and provide current chronological résumés.
- 3. The State has the right to recommend and approve in writing the initial assignment, as well as any proposed reassignment or replacement, of any Key Personnel. Before assigning an individual to any Key Personnel position, Contractor will notify the State of the proposed assignment, introduce the individual to the State's Project Manager, and provide the State with a resume and any other information about the individual reasonably requested by the State. The State reserves the right to interview the individual before granting written approval. In the event the State finds a proposed individual unacceptable, the State will provide a written explanation including reasonable detail outlining the reasons for the rejection. The State may require a 30-calendar day training period for replacement personnel.
- 4. Contractor will not remove any Key Personnel from their assigned roles on this Contract without the prior written consent of the State. The Contractor's removal of Key Personnel without the prior written consent of the State is an unauthorized removal ("Unauthorized Removal"). An Unauthorized Removal does not include replacing Key Personnel for reasons beyond the reasonable control of Contractor, including illness, disability, leave of absence, personal emergency circumstances, resignation, or for cause termination of the Key Personnel's employment. Any Unauthorized Removal may be considered

by the State to be a material breach of this Contract, in respect of which the State may elect to terminate this Contract for cause under Termination for Cause in the Standard Terms. It is further acknowledged that an Unauthorized Removal will interfere with the timely and proper completion of this Contract, to the loss and damage of the State, and that it would be impracticable and extremely difficult to fix the actual damage sustained by the State as a result of any Unauthorized Removal. Therefore, Contractor and the State agree that in the case of any Unauthorized Removal in respect of which the State does not elect to exercise its rights under Termination for Cause, Contractor will issue to the State the corresponding credits set forth below (each, an "Unauthorized Removal Credit"):

a. For the Unauthorized Removal of any Key Personnel designated in the applicable Statement of Work, the credit amount will be \$25,000 per individual if Contractor identifies a replacement approved by the State and assigns the replacement to shadow the Key Personnel who is leaving for a period of at least 30 calendar days before the Key Personnel's removal.

b. If Contractor fails to assign a replacement to shadow the removed Key Personnel for at least 30 calendar days, in addition to \$25,000.00 credit specified above, Contractor will credit the State \$833.33 per calendar day for each day of the 30 calendar-day shadow period that the replacement Key Personnel does not shadow the removed Key Personnel, up to \$25,000.00 maximum per individual. The total Unauthorized Removal Credits that may be assessed per Unauthorized Removal and failure to provide 30 calendar days of shadowing will not exceed \$50,000.00 per individual.

Contractor acknowledges and agrees that each of the Unauthorized Removal Credits assessed above: (i) is a reasonable estimate of and compensation for the anticipated or actual harm to the State that may arise from the Unauthorized Removal, which would be impossible or very difficult to accurately estimate; and (ii) may, at the State's option, be credited or set off against any fees or other charges payable to Contractor under this Contract.

E. Reserved

F. Disclosure of Subcontractors

1. If the Contractor intends to utilize subcontractors, the Contractor must disclose the following:

The legal business name; address; telephone number; a description of subcontractor's organization and the services it will provide; and information concerning subcontractor's ability to provide the Contract Activities, including but not limited to names, titles, and credentials of the subcontractor's staff.

The relationship of the subcontractor to the Contractor. Whether the Contractor has a previous working experience with the subcontractor. If yes, provide the details of that previous relationship.

A complete description of the Contract Activities that will be performed or provided by the subcontractor. Of the total bid, the price of the subcontractor's work.

4. Project Management

A. Project Plan

1. Within five business day of the award of any SOW, the Contractor must submit, for final approval, a detailed project plan to the Program Manager. The final Project Plan must be in agreement with the Contractor's SOW proposal and accepted by the State. Detailed requirements will be outlined in the SOW but should identify items such as the required personnel; project management process; project breakdown identifying sub-projects, tasks, and resources required; expected frequency and mechanisms for updates/progress reviews; process for addressing issues/changes; and individuals responsible for receiving/reacting to the requested information, and the Contractor's organizational chart with names and title of personnel assigned to the project, which must align with the staffing stated as outlined in the Contract. Necessary substitutions due to change of employment status and other unforeseen circumstances may only be made with prior approval of the State.

B. Meetings

1. Although there will be continuous liaison with the Contractor team, the Program Manager will meet quarterly as a minimum, or as requested by the State, with the Contractor for the purpose of reviewing progress and providing necessary guidance to the Contractor in solving problems which arise. The State may require other meetings, as it deems appropriate.

C. Reporting

Reporting requirements will be identified in the SOW/RFP and may include but not be limited to, analysis in the form of summaries, reports, spreadsheets, or as otherwise requested.

5. Pricing

Pricing is firm for the entire length of the Contract. Contractor pricing, for any SOW/RFP, must not exceed rates provided in Exhibit C. Contractor's out-of-pocket expenses are not separately reimbursable by the State unless, on a case-by-case basis for unusual expenses, the State has agreed in advance and in writing to reimburse Contractor for the expense at the State's current travel reimbursement rates. See http://www.michigan.gov/dtmb/0,5552,7-150-9141_13132----,00.html for current rates.

6. Ordering

A. Authorizing Document

The appropriate authorizing document for the Contract will be a purchase order.

7. Invoice and Payment

A. Invoice Requirements

All invoices submitted to the State must include: (a) date; (b) blanket purchase order; (c) purchase order; (d) quantity; (d) description of the Contract Activities; (e) unit price; (f) shipping cost (if any); and (g) total price. Overtime, holiday pay, and travel expenses will not be paid.

The State reserves the right to request additional invoicing requirements in the SOW/RFP.

B. Payment Methods

The State will make payment for Contract Activities via Electronic Funds Transfer (EFT).

C. Procedure

Final pricing will be submitted per the SOW/RFP requirements.

8. Transition

End of Contract Data Conversion Responsibility: At the expiration or termination of this Contract, the Contractor must work with the State to ensure the transitional and operational continuity of the services under this Contract. The Contractor agrees to assist the State for a reasonable period of time that in no event will exceed 90 days after the expiration or termination date of this Contract and to assign key personnel as needed to assist in the transition.

9. Liquidated Damages

Late or improper completion of the Contract Activities will cause loss and damage to the State and it would be impracticable and extremely difficult to fix the actual damage sustained by the State. Therefore, if there is late or improper completion of the Contract Activities the State is entitled to collect liquidated damages in the amount of \$500 and an additional \$1,000 per day for each day Contractor fails to remedy the late or improper completion of the Work in Exhibit A and SOW requirements.

EXHIBIT B

Reserved

EXHIBIT C - Pricing

Contractor provides a 2NET10 prompt-pay discount.

A. The hourly rate (not-to-exceed) for each staff level and all applicable personnel assigned to the Contract for the services in Exhibit A – Statement of Work.

Staff Member	Hourly Rate (1)
Principal	\$250-375
Senior Manager	\$190-260
Manager	\$150-220
Senior Associate	\$125-175
Associate	\$100-125

⁽¹⁾ Travel costs must be included in the hourly rates. Travel costs must be calculated using current State travel reimbursement rates located at www.michigan.gov/dtmb.

The specific rate will depend on the timing of the project (e.g., quick response versus less urgency), travel requirements and other project qualitative factors (such as project sensitivity and public visibility).