

# INDEX OF DOCUMENTS

## CONSUMER TASK FORCE

OCTOBER 28, 2008

MICHIGAN QUALITY COMMUNITY CARE COUNCIL  
OPEN HOUSE INVITATION

MEMBERSHIP DIVERSITY

CONSUMER TASK FORCE MANUAL EXCERPT

THREE EXAMPLES OF HOW TO WRITE A MISSION  
STATEMENT

PROJECT UPDATES

COLA FACTS



## **The Board and Staff of the Michigan Quality Community Care Council (QC3)**

would like to invite you to  
an Open House at our new office!

**Date:** Wednesday, November 19, 2008

**Time:** 3:00 p.m. - 5:30 p.m.

**Location:** 3186 Pine Tree Road; Lansing, MI 48911

There has been a ton of activity in the past four years (since we had an open house at our first office). We would love to visit with everyone who has been a part of this adventure!

### **Directions:**

**From the West:** Take 496 East to 127 South. Take 127 South to the Jolly Road Exit. Turn right onto Dunckel. Take Dunckel to Jolly Road. Turn left at the light. Get into your right hand lane. The lane ends at Pine Tree Road. Take Pine Tree Road for approximately .7 miles. Our driveway is on the left just before the Michigan Concrete Association sign. (We don't have a sign yet.) We are the first building on that driveway on the right.

OR

Take 96 East to 127 North. Take 127 North to the Jolly Road Exit. Turn right onto Dunckel. Take Dunckel to Jolly Road. Turn left at the light. Get into your right hand lane. The lane ends at Pine Tree Road. Take Pine Tree Road for approximately .7 miles. Our driveway is on the left just before the Michigan Concrete Association sign. (We don't have a sign yet.) We are the first building on that driveway on the right.

**From the East:** Take 96 West to 127 North. Take 127 North to the Jolly Road Exit. Turn left onto Dunckel. The next light is Collins Road. Turn right onto Collins. Collins ends at Jolly Road. Turn right onto Jolly. After the overpass, you will start to see Genesis buildings on your left and the big, red and white sign for Delphi Glass. Pine Tree Road is just before Delphi Glass on your left. Take Pine Tree Road for approximately .7 miles. Our driveway is on the left just before the Michigan Concrete Association sign. (We don't have a sign yet.) We are the first building on that driveway on the right.

**Questions? Call 1-800-979-4662.**

<b>NAME</b>	<b>CAPACITY</b>	<b>REPRESENTS</b>	<b>LOCATION</b>	
Bouchard, Megan	Consumer/Advocate	Disability	Bourchard Unlimited	Hazel Park
Day, Jacqui	Consumer	Aging		Lansing
Goodrich, Clark	Consumer	Disability		Grand Rapids
Gully, Orystine	Consumer	Aging		Lansing
Hall, Laura	Consumer	Disability	Disability Network Michigan	Haslett
Hall, Sharon	Consumer	Disability		Kentwood
Harrison, Sara	Consumer	Aging		Lansing
Hold, Sharon	Consumer	Disability		Plainwell
March, Leah	Consumer/Advocate	Disability	UCP Michigan	East Lansing
McBrien, Suanne	Consumer	Disability		East Lansing
Palmer, Paul	Consumer	Disability		Lansing
Ripmaster, Robin	Consumer	Disability		Grand Rapids
VanHammen, Esther	Consumer	Aging		Grand Rapids
Ways, Marva L.	Consumer	Disability		Inkster
Widder, Colleen	Consumer	Disability		Lansing
Yeomans, Tammy	Consumer	Disability		Grand Rapids
Ablan, Mary	Advocate	Aging	Area Agency on Aging Assoc	Lansing
Bridges, Tameshia	Advocate	Aging/Disability	Paraprofessional Healthcare Institute	Lansing
Brown, Carolyn	Advocate	Disability	UCP Association	East Lansing
Chaney, RoAnne	Advocate	Disability	Mich Disability Rights Coalition	East Lansing
Chang, JD, MS LLP, Roxanne	Advocate	Aging/Disability	Mich Dementia Coalition	Plymouth
DeLisle, Norman	Advocate	Disability	Mich Disability Rights Coalition	East Lansing
Farmer, Andrew	Advocate	Aging	AARP	Lansing
Gerrie, Jill	Advocate	Disability	Disability Network Michigan	Haslett
Hall, Laura	Advocate/Consumer	Disability	Disability Network Michigan	Haslett
Hirschel, Alison E	Advocate	Aging/Disability	MI Poverty Law	East Lansing
Hoyle, Dohn	Advocate	Aging/Disability	Arc Michigan	Lansing
Kozlowski-Hicks, Helen	Advocate	Aging/Disability	Citizens for Better Care	Detroit
LeJuste, Ph.D., Carolyn	Advocate	Disability	Mich Disability Rights Coalition	East Lansing
March, Leah	Advocate	Disability	UCP Michigan	East Lansing
McRae, Cathy	Advocate	Aging/Disability	MI Quality Community Care Council	Lansing
Morehead-Ross, Portia	Advocate	Aging/Disability	Alzheimer's Assoc of MI	Southfield
Owen, Marion	Advocate	Aging/Disability	TriCounty Office on Aging	Lansing
Steinke, Susan	Advocate	Aging/Disability	MI Quality Community Care Council	Lansing
Viars, Cyndy	Advocate	Disability	Disability Network Kent County	Grand Rapids
White, Kate	Advocate	Aging/Disability	Elder Law of MI	Lansing
Wong, R. Anthony (Tony)	Advocate	Aging	Arc Michigan	Lansing

<b>NAME</b>	<b>CAPACITY</b>	<b>REPRESENTS</b>	<b>LOCATION</b>
Curtner, Robert	State Staff	DCH/OLTCSS	Lansing
Alward, Marty	State Staff	DCH/BMH&SAS	Lansing
Bidinger, Tandy	State Staff	DD Council	Lansing
Brey, Peggy	State Staff	DCH/OLTCSS	Lansing
Church, Jane	State Staff	DCH/OLTCSS	Lansing
Eby, Sue	State Staff	DCH/BMH&SAS/Housing	Lansing
Hyman, Ellen Sugrue	State Staff	DCH/OLTCSS	Lansing
Jokisch, John M.	State Staff	DCH/BMH&SAS	Lansing
Kemp, Edmund	State Staff	DCH/Medical Services Administration	Lansing
Longcor, Joe	State Staff	DCH/BMH&SAS	Lansing
Middleton, Wendi	State Staff	DCH/OSA	Lansing
Muniz, Tari	State Staff	DCH/OLTCSS	Lansing
Slocum, Sarah	State Staff	DCH/OSA	Lansing
Tichnell, Jackie	State Staff	DCH/OLTCSS	Lansing

# CONSUMER TASK FORCE

## **BACKGROUND MANUAL EXCERPT**

### **Why Was it Created**

The Consumer Task Force was created to advise the State on the development and implementation of Real Choice Systems Change grants from the federal Centers for Medicare and Medicaid Services (CMS). These grants have required the State to show meaningful consumer input in the process.

## Writing a mission statement

### ***A free how-to on creating a mission statement***

© [Estela Kennen](#)  
[Nov 16, 2006](#)

A mission statement is a succinct statement that conveys your organization's reason for being. Coming up with an effective mission statement is worth the time and effort.

A mission statement should be more than a series of hokey buzz words strung together or a stiff, bland dictum. Instead, a mission statement's purpose is to convey your organization's reason for being to your staff, board, and members of the community. The statement should be clear, powerful, and broad enough to guide your decision-making and help explain your organization's efforts to potential funders. Thus, the time you and your team spend on developing or revising your mission statement is well spent.

#### **Collaborate**

The first step in developing an effective mission statement is to seek input from staff and board members. Because a) large meetings tend to be inefficient, b) stronger voices may drown out better ideas, and c) no one enjoys sitting through a three-hour meeting without even agreeing on the wording of two sentences; it's best to break the process up.

#### **Develop a List**

At smaller meetings over the course of weeks (or through emails, if that works best for your organizational culture), ask people to describe the organization's:

- Values
- Target Audience
- Core Services
- Unique Attributes

**Note:** There will be a certain amount of variation in responses, particularly if you seek input from people who fill diverse rolls in your organization. However, patterns should appear and when you share the results with the entire staff, the responses should be closer to "That's right! We do do that!" than "What's that doing on the list?" If your organization cannot come up with a cohesive picture of what it stands for and what it does, you are probably trying to do too much and/or not effectively communicating in-house.

## **Be Selective**

Once you have captured the organization's responses, the next step is to make sense of them. Select a committee of people who represent diverse facets of the organization to go through the list:

- Weed out ideas that do not describe your organization's core services (for instance, fundraising and publicity probably do not belong in your mission statement, though they may be critical to your organization's survival).
- Integrate like concepts (for instance, "finding creative solutions", "being innovative", "thinking outside the box" are all similar values that could be described with one phrase)

## **Be cohesive**

Now it's time to string the core concepts together. A straightforward boiler plate for a mission statement is *The mission of [Organization Name] is to [verb] the [population served] of [location] through [core services].*

- Think broadly. You do not want your mission statement to be an exhaustive list of what you do, but you do want it to fit in all the services that you currently do and foresee doing in the future. For instance "improve the lives of all domestic animals in XYZ County" is better than "provide an animal shelter, spay/neutering services, adoption services, obedience classes, and information about pet care in XYZ County"
- Give yourself options. Do you enhance or do you empower? Do you provide job training or career counseling (or both?) Play around with wording and write down two or five potential mission statements.

## **Vote on it**

Depending on your organization's bylaws, the board probably has final say on what the wording of the mission statement is. That shouldn't stop you from polling staff and letting the board know what their preference is. Take the top ideas to the board and make it official through whatever decision-making process you use.

Voila! You now have a new mission statement. Live by it, advertise it liberally, and look it over every couple of years to make sure it is still as fresh and relevant as it was on the day you first adopted it.

## What Is a Mission Statement?

Every nonprofit organization must have a mission statement. It describes the purpose for which your organization exists. Without a clear mission statement, you may drift off course. With one, you can measure every activity against it. It will keep you clear-headed and out of trouble.

Essentially, your mission is your goal--your reason for being. Try answering the question, "Why did I start this organization?" The answer will be your first try at writing your mission statement.

To carry out your mission, you will develop tactics and objectives. All of these will be part of your strategic plan. But first, pay attention to writing a clear, succinct mission statement. It will pay off in the end and keep you from wasting time and resources on non-essential activities.

## The Benefits of a Well-Defined Mission Statement

- **It focuses your energy and clarifies your purpose.** When you try to write your mission statement, you will find that you have to really define what you are going to do. Many questions will come up that must be resolved. For instance, who will you serve? And, who will you not? Are you concerned about just your local area? Or the whole state? Be careful to keep your mission narrowly focused to ensure that you don't bite off more than you can chew.
- **A well-defined mission can attract people and resources.** A mission statement is not just for internal use or to submit to the IRS for tax-exempt status. It is a beacon that will attract people and resources to your cause. And, they will be the right people and resources. Make your mission statement compelling as well as clear. It will be your best public relations tool.
- **A good mission can help you get 501(c)(3) status.** If you plan to apply for tax-exempt status--501(c)(3) or some other IRS classification--the IRS will be looking at your mission statement to see if your organization matches its requirements for that type of entity. Know what you are applying for and draft your mission to match the requirements.

## Some Tips for Writing Your Mission Statement

- **Bring in many perspectives.** Get lots of input from the community you plan to serve, as well as from your board, staff,

and volunteers. This will help you develop a broad base of support. You can get this input through meetings, surveys, or phone calls. Ask people what they think or need in regard to the area of services you plan to offer.

- **Allow enough time.** Time spent now will pay off later. So, don't rush the process. Provide time to reflect on the information you gather, to write an initial draft, to allow key participants to read it, and to make changes.
- **Be open to new ideas.** This is especially important for the founders of the organization. You may have had tunnel vision while getting your organization set up, but now it is time to get some fresh perspective. Be open to different interpretations of what you should be doing and new ideas about how to accomplish your goals. Use brainstorming techniques to ensure that all ideas come forward freely. You can winnow them down later.
- **Write short and only what you need.** The best mission statements are short and state the obvious. Your statement's length and complexity depends on what your organization wants to do, but keep it as brief as possible. You should be able to use the statement frequently, so make it brief and succinct.

## Examples of Real Mission Statements

- **Sierra Club/South Carolina**  
"To explore, enjoy, and protect the wild places of the earth; to practice and promote the responsible use of the earth's ecosystems and resources; to educate and enlist humanity to protect and restore the quality of the natural and human environment; and to use all lawful means to carry out these objectives."
- **Humane Society of the United States**  
"To create a humane and sustainable world for all animals, including people, through education, advocacy, and the promotion of respect and compassion."
- **March of Dimes**  
"To improve the health of babies by preventing birth defects, premature birth, and infant mortality. We carry out this mission through research, community services, education and advocacy to save babies' lives. March of Dimes researchers, volunteers, educators, outreach workers and advocates work together to give

all babies a fighting chance against the threats to their health: prematurity, birth defects, low birthweight."

- **The Tucson Arizona Boys Chorus**  
"To provide boys in the community an enriched educational experience through the study and performance of choral music."

**CONSUMER TASK FORCE**

**UPDATE OF PROJECTS**

**OCTOBER 2008**

## **STATE PROFILE TOOL GRANT OCTOBER 2008**

The sections are starting to fill in. Once a section is completed and approved by the Office, it will be distributed for comments.

The Stakeholder Advisory Council has met several times. Each time, a different department has presented their role in long-term care. The presentations have been very informative and the department staff are very willing to share information with the Council. Comments from the Council will be included in the Profile Tool.

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## **LONG-TERM CARE PARTNERSHIP OCTOBER 2008**

CMS has tied approval of the State Plan Amendment for this program to estate recovery. There continues to be correspondence back and forth between MSA and CMS, but no approval yet. Until the State Plan Amendment is approved, further work on this project is stalled.

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### **Michigan Long-Term Care Supports and Services Advisory Commission October Update**

The September 22, 2008 meeting of the Long-Term Care Supports and Services Advisory Commission was held in Detroit at the Detroit Wayne County Long-Term Care Connections Office. The all day meeting included a Detroit Special Public Input Session in the morning. The public hearing provided an opportunity for service providers, older adults, persons with disabilities, paid caregivers, family members, and the public to voice concerns and recommendations for long-term care reform and improving the quality and delivery of long-term care supports and services.

In the afternoon, the Commission held its regular bi-monthly business meeting. The agenda included,

- Ms. Susan Kangas, Deputy Director, Operations Administration, Department of Community Health, provided a briefing on highlights of FY 2009 budget and long-term care.
  
- Ms. Peggy Brey, Interim Director for the Office of Long-Term Care Supports and Services provided an overview of the organization structure and a description of the section responsibilities. Ms. Nora Barkey provided an update on the System Transformation Section development and planning. The Section will establish dialogue with the Commission workgroup chairs and members; identify and involve stakeholders who can help support the LTC Task Force recommendations. The Section will work with the Commission to prioritize and process strategies based on the Task Force recommendations. Ms. Pamela McNab provided an update on the progress of the Long-Term Care Connections (SPEs), and discussed the process for developing a quality management plan.
  
- Chairperson, Andrew Farmer, lead a brief Commission focus group session on the future state budget advocacy scope and consensus areas. One of the important advocacy areas for the Commission to consider is how various state departments budgets support Task Force recommendations and the array of long-term care, services, and supports. The Commission will continue its work to establish the framing, scale and scope of its budget advocacy efforts.

The next meeting of the Michigan Long-Term Care Supports and Services Advisory Commission is scheduled for November 24, 2008, from 10:00 AM until 4:00 PM, at the Michigan Department of Community Health, Capitol View Building, 1st Floor Conference Center in Lansing.

Prepared by Gloria Lanum, Office of Long-Term Care Supports and Services, MDCH  
October 21, 2008

## DEFICIT REDUCTION ACT/MONEY FOLLOWS THE PERSON OCTOBER 2008

Michigan's Operational Protocol for the Money Follows the Person grant was approved by CMS in July, so the program is now up and running. Almost 50 individuals have been transitioned from nursing facilities back into community life under the MFP grant since mid-July. MFP participants must be a Medicaid eligible seniors or adults with disabilities, have been a resident in a nursing facility for at least six months, and must move into a home or apartment owned or leased by the individual or a family member, or an unlicensed home with less than four unrelated individuals. Waiver agents and Centers for Independent Living facilitate these transitions.

In 2006, Michigan transitioned 278 individuals (229 into MI Choice; 49 into other community programs including Adult Home Help, Adult Foster Care, and Assisted Living). In 2007, 457 nursing facility residents were transitioned (345 into MI Choice; 112 into other community programs). In 2008, with data still coming in, we have 515 transitions (340 MI Choice; 175 into other community programs).

To give you an idea as to who is being transitioned, of the 178 individuals who transitioned into MI Choice the first half of FY 2008:

- The average age of transitionees was 67.7 years.
- One was younger than 30 years of age.
- Five were younger than 40.
- 76 were older than 70.
- 41 were older than 80.
- Six were between 90 and 100 years of age.
- The average length of time in a nursing facility before transitioning was 331 days (almost a year)
- Three had been in for more than 5 years
- Two had been in for more than 7 years.
- The longest term transitionee had been a nursing facility resident for more than 8 years.

**LONG-TERM CARE CONNECTIONS ACTIVITIES**  
**MONTH OF SEPTEMBER 2008**  
**SERVICES REPORT**

	<b>Actual</b>				<b>Totals</b>
	<b>SWMLTCC</b>	<b>WMCLTCC</b>	<b>DWCLTCC</b>	<b>UPLTCC</b>	
<b>I and A Calls</b>					
Long Term Care Contacts	807	0	558	276	1,641
Referred to Options Counselors	77	0	278	214	569
Total Contacts	884	0	836	490	2,210
<b>Resource Database</b>	802	0	357	707	1,866
<b>Options Counseling (OC) Cases</b>					
Cases Opened	95	0	228	55	378
Cases Closed	76	0	101	33	210
Cases Continuing Open	3,639	0	2,495	645	6,779
Level of Care Determinations	252	0	280	114	646
<b>Community Education Presentations</b>					
Number of Presentations	6	0	1	247	254
Number Present	81	0	290	1,289	1,660
<b>Outreach Activities</b>					
Number of Activities	26	0	1	5	32
Number of brochures distributed	558	0	108	400	1,066
<b>Stakeholder Meetings</b>					
Number of Meetings	17	0	23	0	40
Number of Participants	20	0	44	0	64
Partnership agreements	4	0	0	0	4
<b>Board Meetings</b>					
Number of Meetings	1	0	1	0	2
<b>Consumer Advisory Board Meetings</b>					
Number of Meetings	1	0	1	0	2
<b>Nursing Facility Transitions</b>					
Transferred to Waiver	17	0	12	3	32
Transferred to CIL	30	0	3	1	34
Transitioned by LTCC					
Opened	54	0	11	2	67
Completed	1	0	0	4	5
Continuing	27	0	7	17	51
<b>Requests for Emergent Services</b>	1	0	29	1	31

Medicaid Infrastructure Grant (MIG) Update:  
October 2008

There are presently 1120 Freedom to Work (FTW) participants.

Tony Wong met with Linda Kusnier about possible tweaks to the proposed FTW amendment language. Tony said the meeting went well with several positive suggestions by Linda to simplify the language. Linda and Tony discussed the proposed premium schedule noting the administrative challenge of implementing it as proposed. Linda also expressed concerns related to the request to discontinue charging FTW enrollees for Medicare Part B. The next MSA/MIG joint meeting is on October 21 and these concerns will be discussed to move the proposed amendments along.

Marty is learning that several clubhouses across MI are beginning to focus on employment in the community. At least two clubhouses have shared that individuals have accepted work in the past few months compared to last year when actually accepting employment was almost a non-topic. Marty also visited many different offices in the Upper Peninsula in early October. He shared and updated information, listened to concerns and is attempting to connect people to information sources relevant to their needs.

Marty, Su Min Oh, and Joe attended the National Consortium for Health Systems Development (the MIG's TA provider) in Chicago September 3 and 4. Key presentations included:

- Walgreen's recent efforts to tap into the labor pool of workers with disabilities – Randy Lewis, Senior Vice President of Distribution and Logistics
- Work Incentives Infrastructure: Identifying What you Need and When You Need It
- Discussions about Sustainability
- Web-based Technology
- Ticket to Work – Marie Strahan, SSA
- Leveraging Supplier Diversity for Disability-Owned Businesses, Patti Lind – The Abilities Fund
- MIG National Marketing Campaign

Joe attended the SSA Work Incentives Advisory Group (WIAG) meeting in Chicago. Tony Wong and Karen Larsen also attended (Deb Hemgesberg is also a member of this group). Topics discussed, advised on, and action to be taken included:

- Addressing overpayments – how to lessen the burden on the individual
- Language in letters received by individuals – related to above

- Enhanced Benefits Planning Query (BPQY) features – enhancing this SSA tool to more fully know where a beneficiary/recipient is in earnings
- Work receipts – are they or are they not necessary
- SSA website – lack of consumer friendliness, lack of info for people with disabilities
- Telephone Service Centers presentation – similar to above
- SSDI “\$2 for \$1” Benefits Offset National Demonstration (BOND) grant – anticipated in greater Detroit SSA region late next year. But many details have not been addressed.

The WIAG will be sending several suggestions on to Jim Martin, SSA Chicago Region Director. Individuals with key insights about SSA (both positive or challenging) are welcome to share these with Tony, Deb, Karen, or Joe to share as topics at upcoming WIAG meetings (generally 2 times a year).

The Evidence-Based Practices (EBP) subcommittee led by Su Min Oh and the Recharging Supported Employment Workgroup led by Joe met on September 12. The key topic was to clarify what is “employment” (integrated, competitive, customized, # of hours, anyone able to apply, sheltered, peer specialists, etc.).

Joe also attended a Fairweather Lodge presentation at Kellogg Center. Lodge members and related agency/support staff from Minnesota and Pennsylvania presented. There is interest in nurturing this model in MI. Joe will be attending the National Fairweather Lodge Conference in Frankenmuth, MI on October 16 & 17. A task force related to this initiative is evolving.

Joe attended the US Business Leadership Network (USBLN) Conference in Portland, OR in early October. MI Business Leadership Network (MI BLN) representatives Greg Ulferts, Terry Howard, and Vickey Argo attended. Two representatives from Herman Miller in MI also attended as did Roz Kenroy with Oakland CMH and Vandella Collins with the MI Developmental Disabilities Council. Key presentations at this conference included:

- Career Fairs & Mock Interviews for Youth (nearly 200 in attendance)
- Advance Learning Technology & Business Strategies – focus on immersive worlds, serious games, social networks, and groundbreaking research in accessibility for 3D human interface technologies.
- Leveraging Supplier Diversity (same as at the NCHSD conference) – MI may well be involved in a partnership with USBLN and the Abilities Fund to develop and launch a self-sustaining Diversity/Disability Supplier Program.
- Several presentations focused on disability benefits and its role with Employers. Included time with CESSI representatives discussing Employment Networks (ENs).
- Youth driven track of presentations.
- Hidden Disabilities in the workplace.

- USBLN and Job Accommodation Network (JAN) breakfast focused on the ADA Restoration Act.
- Major presenters included: IBM, Ernst & Young, Hanamura Consulting (great message and presenter), Gary Carp – Motivational Speaker, Wal-Mart Stores, Inc.

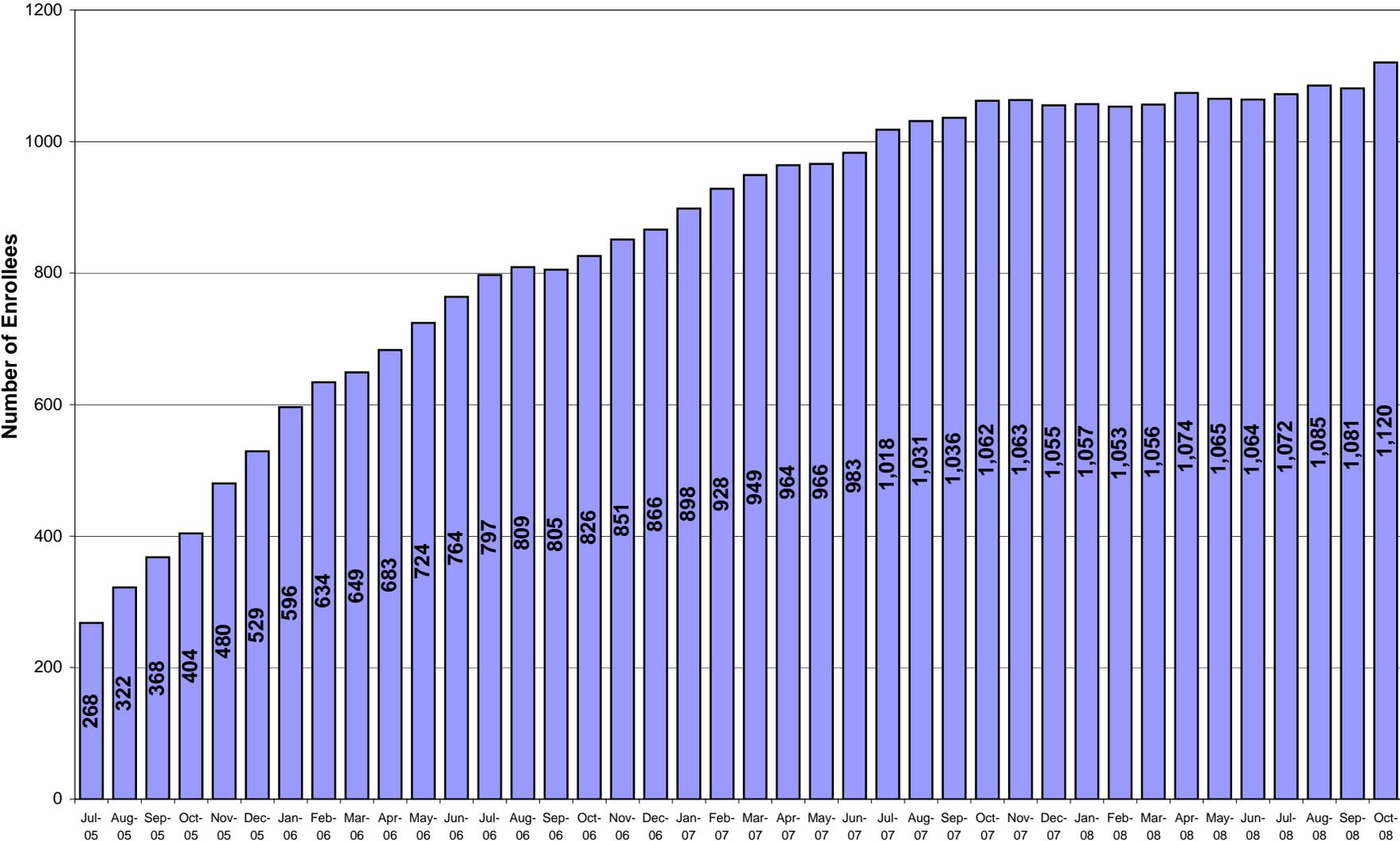
The Project Search steering committee is developing both a principles and standard expectation documents to help provide direction to Michigan communities interested in starting a Project Search initiative. Jill Gerrie is the coordinator of this steering committee.

Freedom to Work Enrollment - By County  
OCTOBER 2008

Alcona	3	Grand Traverse	23	Montcalm	3
Alger	1	Gratiot	3	Montmorency	2
Allegan	15	Hillsdale	8	Muskegon	41
Alpena	6	Houghton	7	Newaygo	7
Antrim	5	Huron	5	Oakland	97
Arenac	3	Ingham	46	Oceana	1
Baraga	2	Ionia	2	Ogemaw	3
Barry	6	Iron	3	Ontonagon	1
Bay	34	Isabella	3	Osceola	1
Benzie	2	Jackson	11	Otsego	7
Berrien	26	Kalamazoo	58	Ottawa	26
Branch	7	Kalkaska	2	Roscommon	1
Calhoun	44	Kent	111	Saginaw	10
Cass	5	Lapeer	9	St. Clair	13
Charlevoix	6	Leelanau	2	St. Joseph	10
Cheboygan	2	Lenawee	15	Sanilac	3
Chippewa	14	Livingston	5	Shiawassee	14
Clare	3	Luce	1	Tuscola	5
Clinton	6	Mackinac	1	VanBuren	5
Crawford	1	Macomb	64	Washtenaw	39
Delta	12	Manistee	7	Wayne	101
Dickinson	8	Marquette	15	Wexford	3
Eaton	24	Mason	5		
Emmet	5	Mecosta	8		
Genesee	32	Menominee	5		
Gladwin	1	Midland	12		
Gogebic	3	Monroe	19	TOTAL	1,120

# Michigan FTW Enrollees

## October 2008



**Michigan Quality Community Care Council**  
**Executive Director's Report**  
**October 14, 2008**

**Training**

Marilyn and colleagues have reviewed the Home Skills Enhancement courses and made changes based on last year's observations. The changes will result in some rearranging of these lines in the training breakouts. In essence, three of the Home Skills topics have been combined; one has been dropped; and one will stay the same.

**Marketing**

The focus groups have been completed. Kristy will have an analysis of the information for the November Board meeting.

**Other**

The Expansion Stakeholders Group has hit a small snag in going forward with the research and feasibility study of the Emergency Home Help Provider proposal. Medicaid staff are unable to meet again until November or later. The group will continue to work on the other expansion possibilities.

The proposed budget for FY 10 also will be available at the November meeting. Staff is still gathering data to support the requests as directed by the Board.

Slide 1



**Person Centered Planning  
and Self Determination in  
Long Term Care**

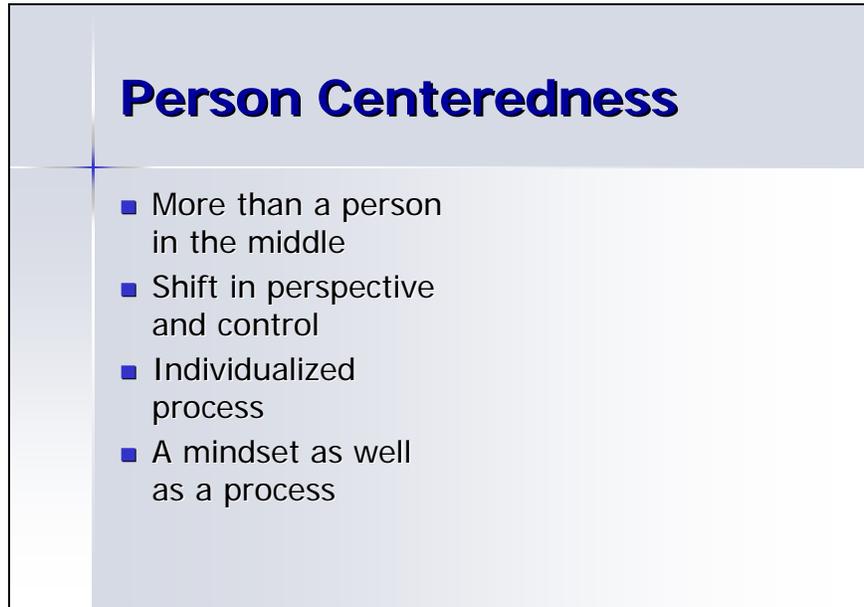
Long Term Care Connection  
Conference  
October 23, 2008  
Tari Muñiz, Project Coordinator

Slide 2

## **Person Centered Planning**

- Foundation
- Been around
- Newly defined
- Contract requirements and review criteria

Slide 3

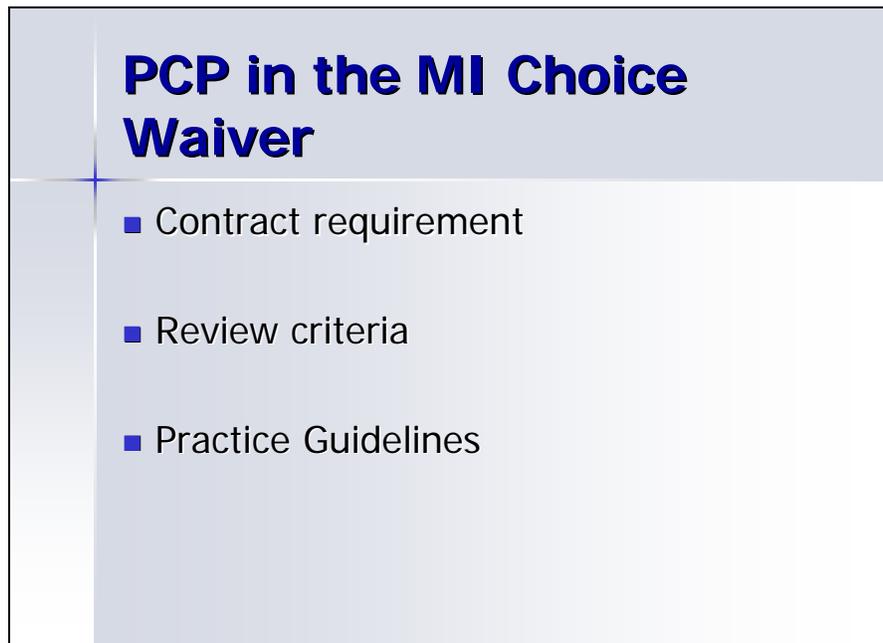


**Person Centeredness**

- More than a person in the middle
- Shift in perspective and control
- Individualized process
- A mindset as well as a process

This slide features a light blue header with the title 'Person Centeredness' in bold blue font. Below the header, a white background contains a bulleted list of four items, each preceded by a blue square bullet point. The list items are: 'More than a person in the middle', 'Shift in perspective and control', 'Individualized process', and 'A mindset as well as a process'.

Slide 4



**PCP in the MI Choice Waiver**

- Contract requirement
- Review criteria
- Practice Guidelines

This slide features a light blue header with the title 'PCP in the MI Choice Waiver' in bold blue font. Below the header, a white background contains a bulleted list of three items, each preceded by a blue square bullet point. The list items are: 'Contract requirement', 'Review criteria', and 'Practice Guidelines'.



Slide 5

## **Essential Elements**

- Preplanning
- Identification of and invitation to allies
- Support to participate
- Participant controlled logistics
- Follow up

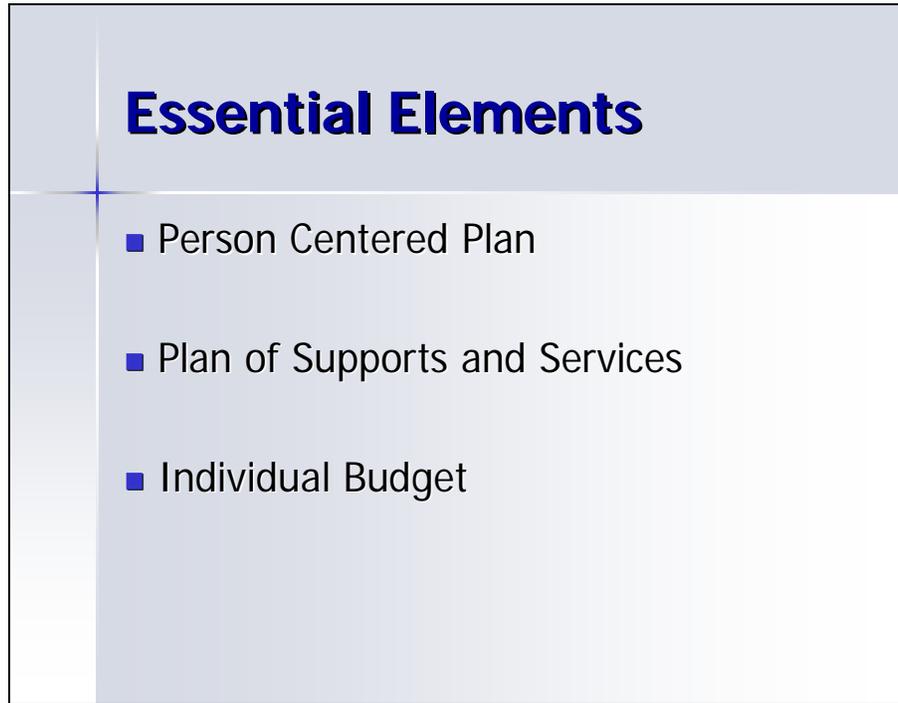
Slide 6

## **Self Determination in Long Term Care**

- The ability to hire direct care workers and control the funds for services
- Funding from RWJF in October 2004
- Enrolling Since December 2006



Slide 7

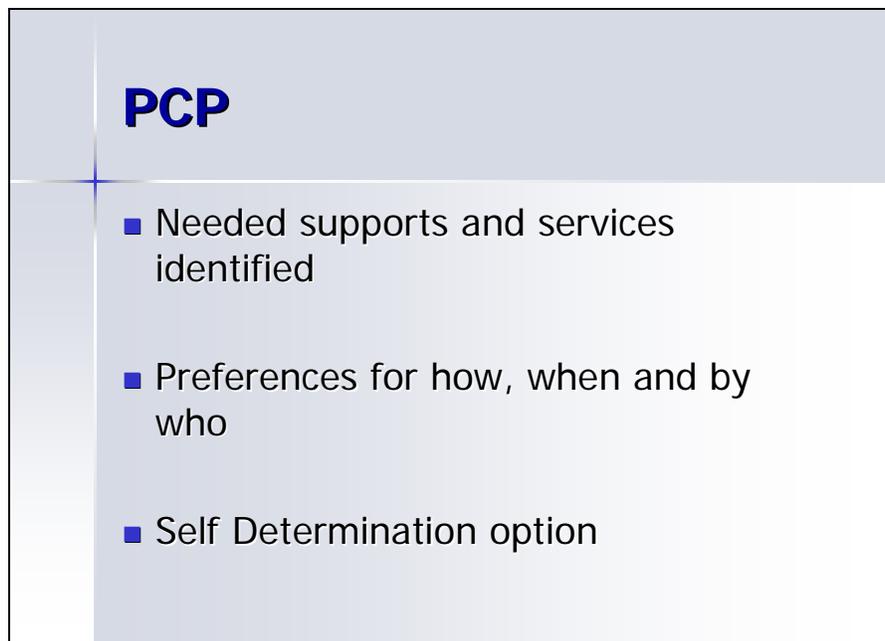


**Essential Elements**

- Person Centered Plan
- Plan of Supports and Services
- Individual Budget

This slide features a light blue header with the title 'Essential Elements' in bold blue font. Below the header, a white background contains a bulleted list of three items, each preceded by a blue square bullet point.

Slide 8



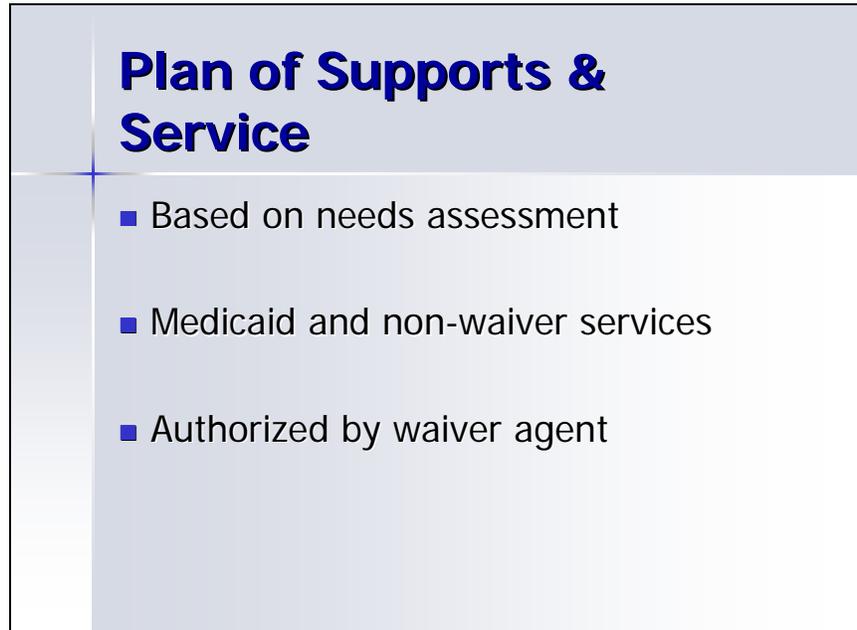
**PCP**

- Needed supports and services identified
- Preferences for how, when and by who
- Self Determination option

This slide features a light blue header with the title 'PCP' in bold blue font. Below the header, a white background contains a bulleted list of three items, each preceded by a blue square bullet point.



Slide 9

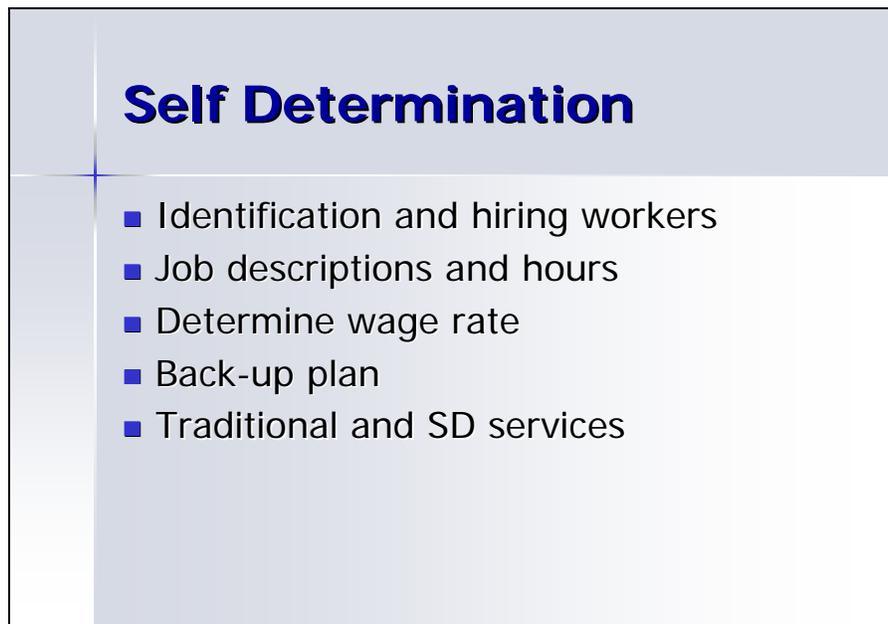


**Plan of Supports & Service**

- Based on needs assessment
- Medicaid and non-waiver services
- Authorized by waiver agent

This slide features a light blue header with the title 'Plan of Supports & Service' in bold blue text. Below the header, a white background contains three bullet points, each marked with a blue square. The slide is framed by a thin black border.

Slide 10



**Self Determination**

- Identification and hiring workers
- Job descriptions and hours
- Determine wage rate
- Back-up plan
- Traditional and SD services

This slide features a light blue header with the title 'Self Determination' in bold blue text. Below the header, a white background contains five bullet points, each marked with a blue square. The slide is framed by a thin black border.



## **Individual Budget**

- Reflects the costs for supports and services in the plan
- Includes employer related expenses
- Authorized by waiver agent

## **Fiscal Intermediary**

- Waiver Service
- Contracts with waiver agent
- Pays for supports and services on behalf of participant
- Reports monthly to participant and waiver agent



Slide 13

**SD Services**

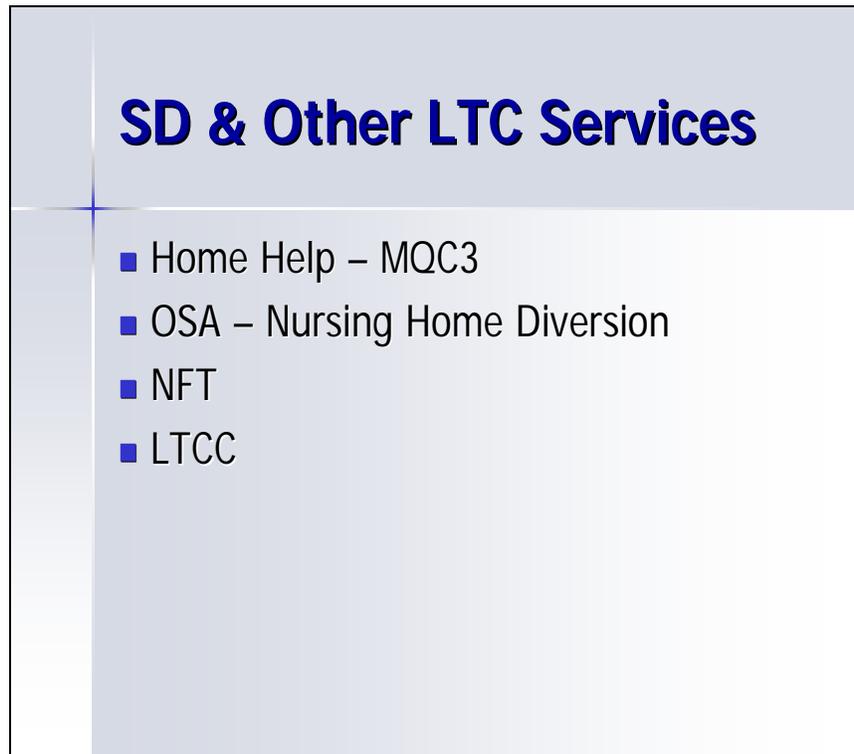
- Personal Care
- Home making
- Chore
- Respite
- Environmental modifications
- Non-medical transportation
- Private Duty Nursing
- Goods & Services
- Community Living Supports
- Fiscal Intermediary

Slide 14

## **Service Standards**

- 18 years of age
- Criminal back-ground check
- Deemed capable of performing duties
- CPR & Universal precaution training for PAS
- NOT- legally recognized spouse or guardian/representative

Slide 15

A rectangular box with a light gray header and a white body. The header contains the title "SD & Other LTC Services" in bold blue font. The body contains a bulleted list of four items: "Home Help – MQC3", "OSA – Nursing Home Diversion", "NFT", and "LTCC".

## **SD & Other LTC Services**

- Home Help – MQC3
- OSA – Nursing Home Diversion
- NFT
- LTCC

Slide 16

## **LTCC**

- Provide initial information on SD
- Collect participant information from a “pre-planning” perspective
- Listen for triggers that SD may be good option

## Triggers

- Had a relative/friend who provided care but couldn't make enough money to stay
- Have lots of family in the area
- Only want a certain person to provide care
- Are nervous about having strangers provide their care



# Fact Sheet

## SOCIAL SECURITY

### 2009 SOCIAL SECURITY CHANGES

o **Cost-of-Living Adjustment (COLA):**

Based on the increase in the Consumer Price Index (CPI-W) from the third quarter of 2007 through the third quarter of 2008, Social Security and Supplemental Security Income (SSI) beneficiaries will receive a 5.8 percent COLA for 2009. Other important 2009 Social Security information is as follows:

	<u>2008</u>	<u>2009</u>
o <b><u>Tax Rate:</u></b>		
Employee	7.65%	7.65%
Self-Employed	15.30%	15.30%

NOTE: The 7.65% tax rate is the combined rate for Social Security and Medicare. The Social Security portion (OASDI) is 6.20% on earnings up to the applicable taxable maximum amount (see below). The Medicare portion (HI) is 1.45% on all earnings.

o **Maximum Taxable Earnings:**

Social Security (OASDI only)	\$102,000	\$106,800
Medicare (HI only)	No Limit	

o **Quarter of Coverage:**

Earnings needed to earn one Social Security Credit	\$1,050	\$1,090
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o **Retirement Earnings Test Exempt Amounts:**

Under full retirement age	\$13,560/yr. (\$1,130/mo.)	\$14,160/yr. (\$1,180/mo.)
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NOTE: One dollar in benefits will be withheld for every \$2 in earnings above the limit.

The year an individual reaches full retirement age	\$36,120/yr. (\$3,010/mo.)	\$37,680/yr. (\$3,140/mo.)
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NOTE: Applies only to earnings for months prior to attaining full retirement age. One dollar in benefits will be withheld for every \$3 in earnings above the limit.

There is no limit on earnings beginning the month an individual attains full retirement age.

o **Social Security Disability Thresholds:**

Substantial Gainful Activity (SGA)

Non-Blind	\$ 940/mo.	\$ 980/mo.
Blind	\$1,570/mo.	\$1,640/mo.
Trial Work Period (TWP)	\$ 670/mo.	\$ 700/mo.

o **Maximum Social Security Benefit: Worker Retiring at Full Retirement Age:**

	\$2,185/mo.	\$2,323/mo.
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o **SSI Federal Payment Standard:**

Individual	\$637/mo.	\$674/mo.
Couple	\$956/mo.	\$1,011/mo.

o **SSI Resources Limits:**

Individual	\$2,000	\$2,000
Couple	\$3,000	\$3,000

o **SSI Student Exclusion:**

Monthly limit	\$1,550	\$1,640
Annual limit	\$6,240	\$6,600

o **Estimated Average Monthly Social Security Benefits Payable in January 2009:**

	<b><u>Before 5.8% COLA</u></b>	<b><u>After 5.8% COLA</u></b>
All Retired Workers	\$1,090	\$1,153
Aged Couple, Both Receiving Benefits	\$1,773	\$1,876
Widowed Mother and Two Children	\$2,268	\$2,399
Aged Widow(er) Alone	\$1,051	\$1,112
Disabled Worker, Spouse and One or More Children	\$1,695	\$1,793
All Disabled Workers	\$ 1,006	\$1,064