



**MCOLES**  
Michigan Commission on Law Enforcement Standards

To: Authorized MCOLES Network Operators  
Subject: Encrypted Connection Error  
Date: June 21, 2007

If you are unable to log onto the MCOLES Network and receive the following error message, please follow the steps below to re-establish your connection.

**Error Message**

Error establishing encrypted connection to mcoles-mitn.state.mi.us  
Error code – 12210

**Solution**

Open Internet Explorer.  
Go to the Tools menu.  
Select Internet Options...Advanced Tab.  
Scroll down to the Security section.  
**UN**check 'Use SSL 2.0'  
Check 'Use SSL 3.0'  
Apply your changes.

If you continue to have problems after this solution has been applied, please call the MCOLES Help Desk at 517-322-5615.