

**MICHIGAN DEPARTMENT OF AGRICULTURE  
MOTOR FUEL INSPECTION REPORT  
December 16, 2008**

<b>Description</b>	<b>Fiscal Year 2008</b>	<b>Fiscal Year 2007</b>	<b>2008 Increase/ (Decrease)</b>
Meters Inspected	24,617	30,262	(5,645)
Compliance Rate (overall)	93.0%	92.1%	0.9%
Quantity Complaints	2,102	1,532	570
Quantity Complaint Substantiation Rate (all reasons)	6.3%	8.4%	-2.1%
Quantity Complaint Substantiation Rate (short measure)	1.88%	1.71%	0.17%
Quantity Fines (number)	11	23	(12)
Quantity Fines (amount)	\$12,500	\$113,933	(101,433)
Quality Samples Analyzed	1,508	2,746	(1,238)
Quality Compliance Rate (overall)	90.0%	90.6%	-0.6%
Quality Complaints	373	333	40
Quality Complaint Substantiation Rate	15.7%	21.4%	5.7%
Quality Administrative Fines (number)	236	266	(30)
Quality Administrative Fines (amount)	\$236,269	\$200,100	\$36,169

*\* report is required by Section 304(2) in PA 253 of 2008*

**Footnotes:**

Complaint levels increased in fiscal year 2008, which was likely attributed to gasoline prices exceeding \$4 per gallon. Complaint response is the highest priority within the motor fuels program. Investigating complaints dictates the inspectors travel route and often results in more travel time than random inspections.