



Right to Farm Complaint Response

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The Right to Farm (RTF) program responds to nuisance complaints involving farms. Program staff evaluate farm activities to decide whether a farm is following the Generally Accepted Agricultural and Management Practices (GAAMPs). GAAMPs are guidelines for good farm management that also help promote a positive image of Michigan agriculture.

IMPACT FOR MICHIGAN:

Right to Farm Complaint Response assists in resolving nuisance issues related to farming operations. This promotes environmental protection, improved quality of life for non-farm rural residents and a strong and stable agricultural industry

FY18 ACCOMPLISHMENTS:

- Developed and implemented a streamlined complaint response process
- Decreased the time of complaint resolution by approximately 66%
- Closed approximately 60 old complaint cases during the current fiscal year
- Responded to an over 50% increase in complaints above the 5-year average

MEASURING SUCCESS:

Metric	FY17	FY18
New Complaints Received	107	176
Initial Inspections Conducted within 7 Business Days	85%	90%
On-Farm Investigations	168	251
Complaint Cases Closed	88	250

FY19 PROGRAM GOALS:

- Improve customer service and communication via survey response
- Implement a new inspection data handling system with a revised database
- Attempt 100% of initial inspections within 7 business days, with an average response of 3 days or less
- Work with all stakeholders to promote understanding of the Right to Farm Act and adoption of GAAMPs on Michigan farms.

KEY STAKEHOLDERS

- Michigan farmers
- Non-farm rural residents
- Local governments
- Commodity organizations
- State and federal conservation and environmental agencies

LEGAL AUTHORITY:

- Michigan Right to Farm Act, Public Act 93 of 1981, as amended.

