



January 24, 2003

Mr. James Houck, Director
Workforce Transition Unit
Michigan Department of Career Development
Workforce Programs
Victor Office Center - 5th Floor
201 North Washington Square
Lansing, Michigan 48913

RECEIVED
MDCD-OWD
JAN 31 2003
WORKFORCE TRANSITION

Dear Mr. Houck:

Pursuant to the WARN (Worker Adjustment and Retraining Notification) Act, this letter is to notify you that ALLTEL Communications, Inc. is permanently closing its call center located at 2650 Horizon Drive SE in Grand Rapids, Michigan. Employees' last date of employment is currently expected to be April 4, 2003. A list of the job titles of positions to be affected along with the number of affected employees in each job classification is enclosed. Bumping rights do not exist.

For further information, please feel free to contact the following ALLTEL representative:

Susan Schraibman
Regional Vice President – Human Resources
ALLTEL Communications, Inc.
50 Executive Parkway
Hudson, OH 44236
(330) 650-7695

Sincerely,

Andrea Parnell

Enclosure

Grand Rapids Call Center Position Eliminations

Job Title	Number of Positions Affected
Administrative Assistant	3
Clerk II - Mail Services	1
Customer Service Representative	53
Customer Service Tech II	1
Customer Service Tech Support Representative	25
Manager - Customer Service	1
Monitor/Coach	1
Receptionist	1
Supervisor - Customer Service	5
Trainer	1
TOTAL POSITIONS AFFECTED	92