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WORKFORCE TRANSITION

April 6, 2004

Mr. Jim Houck
Michigan Jobs Commission
Workforce Transition Unit
201 North Washington Square
Victor Office Center, 5th Floor
Lansing, Michigan 48913

Re: Notice of Layoff

Dear Mr. Houck:

In accordance with the Worker Adjustment and Retraining Notification Act, 29 USC §2101 et seq, you are hereby notified that a mass layoff will occur at:

MSX International, Inc. ("MSXI")
19855 W. Outer Drive
Dearborn, MI 48124

The layoff is expected to be permanent.

The name and telephone number of a company official to contact for further information is:

Alethea Wilson, Corporate Counsel
(248) 829-6309

The Ford Motor Co. Extended Service Plan Call Center managed by MSX International is being relocated to a Ford location in Melbourne, Florida. The anticipated date of transition is July 1, 2004. It is possible that some layoffs may occur prior to and/or after that date.

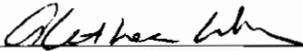
MSXI verbally notified all affected employees of this layoff on March 19, 2004 and we will be issuing the required WARN Act letters to employees within the next 5 business days. At this point, this loss of business affects 60 employees. At this date, the total number of employees at this project location is 134.

The job titles of positions to be affected, and number of affected employees in each job classification, are set forth in the attached schedule.

Bumping rights will not exist following this layoff.

The affected employees are not represented by a labor organization.

Very truly yours,


By: Alethea Wilson, Corporate Counsel

<u>Job Classification</u>	<u># of Affected Employees in Classification</u>
Supervisor	3
Group Leader	6
Customer Service Representative	10
Technical Service Representative	44
Administrative Coordinator	2
Receptionist	1
Courier	1