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WORKFORCE PROGRAMS

August 12, 2005

Ms. Deborah Hennessey
Michigan Department of Career Development
201d N. Washington Square, 5th Floor
Lansing, MI 48913

Dear Ms Hennessey:

This notice is being provided to you pursuant to the Worker Adjustment and Retraining Notification Act of 1988, which requires employers to give official notice to certain government units or officials of a pending plant closure. The original notice was sent to you on June 28, 2005 indicating a closing date of August 31, 2005.

Metro One has determined that it is in the best interest of the company to extend the closure of its Detroit Call Center to September 30, 2005. Attached is a letter which was sent to each employee explaining the length of the delay as well as the reasons for doing so.

The Company intends to offer severance benefits and transition information to all employees. It is our hope that this information will lessen the impact of the call center closing on individual employees and on the community as a whole. Should you have any questions please call me at 503 524 1612.

Sincerely,



L. Lynne Michaelson
Vice President
Human Resources

FROM: Kathy Podgorniak, Regional Manager
Vera Mendez, General Manager

TO: Detroit Call Center Employees

DATE: August 12, 2004

RE: Consolidation Date

As we near our planned closing date of August 31, 2005 we are making preparations to ensure that our customers will continue to receive quality service. Nextel has extended the relocation of their traffic until no later than September 30, 2005. We will, therefore, not be consolidating our Detroit Call Center until that date.

We understand that many of you have already made commitments which preclude you from continuing employment with us until that time. For those of you who are unable to continue employment, severance will still be paid as agreed on August 31, 2005. For those of you who are able to remain with us until the September 30 consolidation date, severance will be paid at that time.

Many of you will continue seeking employment and if you find another position and give Metro One a minimum of one week notice of resignation you will receive your severance on your last day of employment. If, on the other hand, you leave without notice, fail to maintain service, quality and attendance standards, or are discharged prior to the consolidation date, no severance will be paid.

Please indicate your intent below.

I expect my last day of employment with Metro One to be _____.

If my plans change and I leave Metro One prior to the date stated above, I will give a minimum of one week notice or I will forfeit my severance pay.

Employee

Date