



January 14, 2005

Via Hand Delivery

Director
Workforce Transition Unit
Michigan Department of Career Development
Work Programs
Victor Office Center - 5th Floor
201 North Washington Square
Lansing, Michigan 48913

Dear Sir or Madam:

SBC Midwest ("Company") has developed plans to permanently close the SBC Local Service Center (LSC), located at 16025 Northland Drive, Southfield, Michigan 48075, effective March 14, 2005. Consistent with these plans, this operation is expected to permanently close effective March 14, 2005. (Note that this action does not constitute a shut down of all operations of this location.)

There are sixty-eight (68) non-management employees and five (5) managers at this location, all of who are expected to suffer a loss of employment effective March 14, 2005. The job titles and numbers of affected employees in each title are enclosed. Management employees at this location do not have bumping rights. Any bumping rights for bargained-for employees would be governed by union agreements. The Communications Workers of America (CWA) represents the affected bargained-for employees. By separate letter, the Company has described its plans to Mr. Jeff Rechenbach, Vice President, CWA District 4, 20525 Center Ridge Road, Suite 700, Cleveland, Ohio 44116.

This letter is intended to satisfy any statutory notice requirements under the Worker Adjustment and Retraining Notification Act. By providing this notice the Company does not concede that the Act applies or that notice is otherwise required. All requests for additional information should be directed to: Elizabeth Alba, Senior HR Generalist, One SBC Plaza, Room 1450, Dallas, Texas 75202, or by telephone to (214) 464-1342.

Sincerely,

Mary Jo Jones
Area Manager – Customer Service
Local Operations Midwest

Enclosure

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RAPID RESPONSE
WORKFORCE PROGRAMS

Enclosure to Letter Dated January 14, 2005

<u>Title</u>	<u># Affected</u>
Service Representative	66
Technical Associate	2
Manager – Customer Service	4
Area Manager – Customer Service	1