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STATE OF MICHIGAN
DEPARTMENT OF COMMUNITY HEALTH
CERTIFICATE OF NEED

PUBLIC HEARING
REVIEW STANDARDS FOR CT SCANNER SERVICES
and
NH/HLTCU UNIT BEDS

BEFORE ANDREA MOORE, DEPARTMENT TECHNICIAN TO CON COMMISSION
201 Townsend Street, Lansing, Michigan
Wednesday, February 6, 2008, 9:00 a.m.

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1 Lansing, Michigan
2 Wednesday, February 6, 2008 - 9:10 a.m.
3 MS. MOORE: Good morning, I am Andrea Moore;
4 Department Tech to the Certificate of Need Commission for
5 Certificate of Need Policy Section in the Department of
6 Community Health. Chairperson Norma Hagenow has directed
7 the Department to conduct today's hearing. Please be sure
8 that you have completed the sign-in log. And copies of the
9 standards and comment cards can be found on the back table
10 with the sign-in sheet. A comment card needs to be
11 completed and provided to me, if you wish to provide
12 testimony today.

13 The proposed CON Review Standards for CT Services
14 are being reviewed and modified to include, but not limited
15 to, the following points: Added language that would allow
16 for the relocation of a unit or a service. Modified
17 replacement/upgrade definition. Upgrade is proposed to be
18 removed and replaced and that would be defined as an
19 equipment change in the existing scanner which requires a
20 change in the Radiation Safety Certificate. Added language
21 that would allow for replacement of a scanner currently
22 operating below minimum volume requirement of 7500 CT
23 equivalents to receive a one-time exemption if the following
24 conditions are satisfied: The existing scanner is
25 performing at least 5000 CT equivalents in the preceding 12-
26 month period. The existing CT scanner at one point met the
27 volume requirements. The existing scanner is fully
28 depreciated.

29 The addition of language that would allow for
30 replacement of a scanner currently operating below minimum
31 requirements on an academic medical center campus to receive
32 a one-time exemption if the scanner is fully depreciated.
33 Modified language that would require projection of physician
34 referral commitments for initiation of service to be based
35 on actual physician referrals for the most recent 12-months
36 of verified data. Further, the use of referrals from an
37 existing facility cannot drop the facility below the minimum
38 volume requirement. Added geographic boundaries for
39 referral commitments, 75-mile radius for rural and
40 micropolitan statistical area counties and 20-mile radius
41 for metropolitan statistical area counties. Added language
42 that would establish a Pilot Program to implement hospital-
43 based portable CT scanners in a limited number of
44 facilities. The requirements include certification of a
45 Level I or Level II Trauma Facility. Qualified facilities
46 could obtain up to two scanners of their choice. Added
47 language that provides for expansion, replacement,
48 relocation and acquisition of Dental CT scanners. The
49 recommended volume threshold for expansion is 300 dental
50 examinations per year. The recommended volume threshold for
51 replacement, relocation, and acquisition is 200 dental
52 examinations per year. Added language that would establish
53 criteria for a dedicated Pediatric CT scanner. An
54 additional .25 conversion factor for pediatric patients to
55 the existing weights. Added language to clarify the
56 definition of a "billable procedure" by adding the CT

1 procedure to be "performed in Michigan." Addition of an
2 exclusion to the definition of "CT scanner" for
3 clarification purposes: "CT simulators used solely for the
4 treatment planning purposes in conjunction with an MRT
5 unit." And then technical changes.

6 The proposed CON Review Standards for Nursing
7 Home/Hospital Long Term Care Unit beds are being reviewed
8 and modified to include the following: The addition of
9 quality measures which would apply to the applicant facility
10 and all Nursing Homes and Hospital Long Term Care Units
11 under common ownership or control in Michigan and out-of-
12 state. The total number of facilities which meet the
13 criteria could not exceed 14 per cent or up to five of its
14 facilities. The quality measure criteria's apply differently
15 depending upon the CON activity. The measures are as
16 follows: A state enforcement action resulting in license
17 revocation, reduced license capacity, or receivership,
18 filing for bankruptcy, termination of medical assistance
19 provider enrollment and trading partner agreement, a number
20 of citations at level D or above, excluding life code safety
21 citations on the scope and severity grid of two consecutive
22 standard surveys that exceed twice the statewide average in
23 the state in which the Nursing Home/Hospital Long Term Care
24 Unit is located. Outstanding debt obligation to the State
25 of Michigan for Quality Assurance Assessment payment or
26 Civil Monetary Penalties. Two state rule violations showing
27 failure to comply with the state minimum staffing
28 requirement, repeat citations at the harm or substandard
29 quality of care level issued within the last three years.

30 Additionally, when a home with quality issues is
31 acquired, it must participate in a quality improvement
32 program, such as My Innerview, Advancing Excellence, or
33 another comparable program for five years and provide an
34 annual report to the Michigan State Long Term Care
35 Ombudsman, the Bureau of Health Systems, and the annual
36 report shall be posted in the facility that is acquired.
37 Additionally, the elimination of Alzheimer's Disease, Rural
38 beds and Religious beds from the Addendum for Special
39 Population Groups. These categories will no longer be
40 eligible for additional beds. However, the current programs
41 can be acquired, but if the facility de-licenses any of
42 these beds, those beds will be removed from the pool.

43 Addition of a rural high occupancy provision has
44 been provided with the following criteria: The planning
45 area must have a population density of less than 28
46 individuals per square mile. The facility must have an
47 average occupancy rate of 92% for the most recent 24 months.
48 Hospice and Ventilator Dependent beds would be maintained
49 within the special populations criteria. Behavioral
50 Patients and Traumatic Brain Injury/Spinal Cord Injury
51 Patients would be additions to the addendum.

52 The New Design Model has been made regular
53 criteria within the Standards and is no longer an addendum.
54 Additionally the language has been modified to require that
55 the Department recalculate the use rate and the bed need on
56 a biennial basis utilizing the most recent data available.

57 Criteria for comparative review has been modified

1 to include: Percentage of Medicaid days during the most
2 recent 12 months. Percentage of Medicaid licensed beds at
3 the facility during the most recent 12 months. Percentage
4 of Medicare participation during the most recent 12 months.
5 Deduction of points for non-renewal or revocation of license
6 or non-renewal or termination of Medicare or Medicaid
7 certification. Participation in a culture model.
8 Percentage of applicant cash. Facility in which it is fully
9 equipped with sprinklers and percentage of private rooms.

10 Additionally you'll find multiple technical
11 changes within those standards. Also today, the Department
12 and the Commission is soliciting public comment on potential
13 amendments to the proposed Nursing Home language which
14 you'll find on the back table. This document is labeled
15 "For CON Commission Public Hearing on February 6, 2008, with
16 Proposed Amendments." The modifications between the two
17 documents are as follows: Within the quality measures,
18 you'll see that the removal of the criteria for two state
19 rule violations showing failure to comply with the state
20 minimum staffing requirement and the criteria for repeat
21 citations at the harm or substandard quality level of care
22 have been removed. Additional changes included for the
23 criteria that looks at the number of citations at level D or
24 above would be calculated on a rolling year. So the quarter
25 in which the standard survey was completed would start the
26 12-month time clock.

27 Common ownership and control will apply to out-of-
28 state nursing homes only when an applicant has fewer than 10
29 Michigan nursing homes. Thus, if the applicant has 10
30 Michigan nursing homes, then only Michigan nursing homes
31 would be looked at when applying the quality measures. And
32 then additionally, non-compliance with the quality measures
33 will be calculated at 14 per cent of the total nursing
34 homes, but not more than five nursing homes.

35 If you wish to speak today on proposed CT or
36 Nursing Home Standards, please turn in your comment card to
37 me. Additionally, if you have written testimony, please
38 provide a copy of that as well. Just as a reminder, please
39 have all cell phones and pagers turned off or set to vibrate
40 during the hearing. As indicated on the Notice of Public
41 Hearing, written testimony may be provided to the Department
42 via our website at www.michigan.gov/con through Wednesday,
43 February 13, 2008 at 5:00 p.m.

44 Today is Wednesday, February 6, 2008. We will
45 begin taking hearing testimony on CT then will follow up
46 with Nursing Home and we will continue until the point that
47 all testimony has been heard today. Starting with CT, I
48 have Matt Jordan from Xoran Technologies.

49 MR. JORDAN: Good morning. My name is Matt
50 Jordan, and I am testifying on behalf of Xoran Technologies
51 regarding the proposed Michigan Certificate of Need changes
52 to the computer tomography standards. I appreciate the
53 opportunity to testify before you today. Xoran
54 Technologies, based in Ann Arbor, Michigan, is a world-class
55 developer of specialty-use CT scanners primarily used by
56 ear, nose and throat physicians. Our main product is the
57 "Mini-CAT," a low-dose, low-radiation -- a low-cost, low-

1 radiation dose specialty CT scanner designed for in-office
2 use. It's the combination of this lower cost and in-office
3 use of these specialty CT scanners that sets our products
4 apart from traditional CT scanners. By bringing a \$230,000
5 limited use specialty CT scanner to ENT physicians in their
6 office, patients and physicians have an opportunity to
7 achieve better, faster and safer diagnostic imaging that is
8 vital to treatment. And yet despite the promise of this
9 technology and its availability in 47 other states without
10 the requirements of a Certificate of Need application,
11 Michigan remains just one of three states that effectively
12 prohibit this in-office specialty CT due to restrictive CON
13 regulations. Simply put, the requirements that all CT CON
14 applicants, of the type of equipment demonstrate 7500
15 equivalent CT scans in order to achieve CON approval
16 effectively prohibits any ENT physician and most hospitals
17 from acquiring a low-dose, low-cost specialty CT scanner.
18 Both the current and proposed CON CT standards do not
19 consider this emerging technology and use, and we ask that
20 the CON Commission reconsider this vital use of specialty CT
21 scanners.

22 We believe that the approach that 47 other states
23 have taken towards exempting low-cost, low-dose specialty CT
24 scanners is the most effective and least restrictive manner
25 to achieving a balance of cost, quality and access when it
26 comes to this diagnostic equipment. Of the states that
27 retain CON regulations, the majority exempt low-cost, low-
28 dose specialty CT scanners from CON regulations by setting a
29 dollar threshold related to the equipment. These states
30 exempt CT scanners -- excuse me. These states exempt CT
31 scanners from CON by stating that CT scanners and medical
32 equipment costing -- for example, below \$750,000 in North
33 Carolina, do not have to file a CON application. Recently
34 West Virginia went further by approving new CON CT
35 regulations in January 2008 that specifically exempt a low-
36 dose CT scanner from CON that costs below \$2 million and has
37 either a radiation dose output of less than 1.0 millisievert
38 or a power output below 5 kilowatts. Xoran believes that
39 this is the best manner to achieve the goals of the CON
40 program and yet still adapt regulations to the ever-changing
41 advances in health care.

42 Xoran urges the CON Commission to make a change to
43 the proposed CON CT standards now before the Commission. In
44 the definition of a CT scanner in Section 2 (I), the
45 following language should be added, quote:

46 "The term (CT scanner) does not include CT scanner
47 systems that both generate a peak power of 5 kilowatts
48 or less and costs less than \$500,000."

49 We believe that this change will remove CON
50 regulations from low-dose, low-cost specialty CT scanners
51 just as most of the rest of the nation has chosen to do so,
52 while still allowing Michigan to apply CON regulations to
53 the health care additions that matter: Large capital
54 expenditures and procedure-intensive equipment. Michigan
55 has already chosen to not regulate other low-cost medical
56 equipment used in-office, most notably ultrasound, kidney
57 dialysis equipment and digital, two-dimensional x-ray

1 machines. Specialty CT scanners used in-office more closely
2 align with the purpose and cost of these unregulated
3 equipment via CON and thus should be treated in the same
4 manner in excluding from CON regulations.

5 We appreciate both the CT Standard Advisory
6 Committee and the CON Commission in permitting Xoran to
7 testify in the past six months about this important and
8 emerging technology. However, we feel that all the factors
9 surrounding in-office specialty use CT scanners have not
10 been fully discussed. The CT SAC did not inquire into the
11 benefits of limited use CT scanning for in-office
12 applications, but instead chose to vote against the concept
13 with little discussion. The end result is that ENT
14 physicians in Michigan are prohibited from acquiring these
15 specialty CT scanners for their offices; patients are
16 blocked from access to lower radiation dose CT scanning
17 despite national calls to limit x-ray exposure; and a
18 Michigan company, Xoran, is unable to sell its equipment in
19 its own home state.

20 What is particularly difficult for Xoran to
21 understand is that despite being granted over \$7,000,000
22 from the Michigan Economic Development Corporation and being
23 named one of the "50 companies to watch" by Governor
24 Granholm, Xoran is effectively unable to sell its MiniCAT
25 in-office CT scanner in Michigan. We feel that these
26 factors must be considered -- we feel that all these factors
27 must be considered by the CON Commission when deciding on
28 proposed CT standards, and that the right choice for our
29 State would be to exempt low-cost, low-dose specialty CT
30 scanners from the CON process with the language presented
31 above. The benefits in allowing in-office CT scanning far
32 outweigh any risks, and would improve the State's health
33 care environment for physicians, patients, employers and
34 employees across the board.

35 Additionally, other methods of controlling the
36 proper use of CT scanners will still remain, as CT scanners
37 used in-office will still have to achieve the requirements
38 of the Michigan Radiation Safety Section, must still be
39 approved by insurance companies via prior authorization for
40 the individual scans, and must meet the accreditation
41 requirements developed and rolled out nationally by both the
42 American College of Radiology and the Intersocietal
43 Accreditation Committee. We, again, urge the CON Commission
44 to make this necessary change to the proposed CT CON
45 standards now before you and permit in-office CT scanning by
46 ENT physicians.

47 Thank you for allowing me to testify before you
48 today, and I look forward to any questions and comments you
49 may have on this matter.

50 MS. MOORE: Thank you. And just noting for the
51 record, I have received testimony from written Dennis
52 McCafferty from Economic Alliance, and that will just be
53 placed on the record.

54 MS. MOORE: Thank you. Do I have any further
55 comments on CT scanners?

56 ALL: (No verbal response)

57 MS. MOORE: Hearing none, we will go ahead and

1 move on to Nursing Home and Hospital Long Term Care Unit
2 beds. We'll start this morning with Andy Farmer from AARP.

3 MR. FARMER: Thank you. AARP supports the
4 compromised SAC standards that are before us today. We --
5 AARP also supported the original SAC recommendations that
6 were presented to the Commission. And I thought today I'd
7 just quickly say that we would offer, in fact, a interactive
8 testimony this morning, in the sense that's saying that this
9 has been at least the second compromise. The first
10 standards we endorsed, but weren't enthusiastic about
11 because they were already a compromise from what we felt
12 should have been stronger standards that show that nursing
13 homes that perform well ought to be rewarded in the market.
14 And we still believe that principle.

15 The interactive part, I guess, is that the SAC
16 chair, Doug Chalgian, reported the process. He thought it
17 was fair, open, and that it was without controversy. And I
18 strongly urge the Commission to review the audio transcript
19 of his remarks if today this hearing witnesses more
20 testimony seeking furthering watering down and compromising
21 of the SAC standards. If that happens, then I think what
22 the Commission has is living evidence of what Doug Chalgian
23 talked about that might be disingenuous from some
24 stakeholders, wanting this to be accountable to the
25 Commission process of compromise and unanimity. If that
26 happens, then the interactive feature is this: AARP's
27 position reverts to we support the original SAC
28 recommendations instead of these further compromised ones
29 today. And we would invite the Commission to revert its own
30 position and adopt those original SAC standards also,
31 because we'll see this evidenced, if we see more attacking
32 of this further compromise, that there is a disingenuous
33 element and participation by stakeholders in adopting this
34 process. We urge that decision by the Commission. And I'll
35 close by saying not just because it's the right thing, but
36 because it would be an opportunity for the Commission to
37 show the State of Michigan that it's willing to stand up for
38 its own self. Thank you.

39 MS. MOORE: Thank you. Lacey, from Citizens for
40 Better Care?

41 MS. CHARBONEAU: Hello. My name is Lacey
42 Charboneau. I am a local long term care ombudsman with
43 Citizens for Better Care. As a long term care consumer
44 advocate, I have seen many frail people suffer because of
45 poor care. All too often these residents are living in
46 nursing homes that have extensive histories of providing
47 substandard care. Some of these homes are owned by large
48 corporations who continue to open new facilities while
49 neglecting some of their existing facility problems, such as
50 low staffing, abuse and neglect.

51 I'm here today to ask for support of the consensus
52 option for quality standards. These standards are a
53 necessary step towards protecting long term care consumers,
54 as well as improving the quality of care provided by long
55 term care facilities. Thank you.

56 MS. MOORE: Thank you. Renee Beniak, from
57 Michigan County Medical Care Facilities Council?

1 MS. BENIAK: Good morning, Renee Beniak from the
2 Michigan County Medical Care Facilities Council. I would
3 first like to start off with that we do support the amended
4 quality measures that were changed by the most recent
5 workgroup convened by the Department following the nursing
6 home SAC's recommendations.

7 Secondly, we would like to address the issue of
8 the high occupancy standard and request that some further
9 changes be made in that area. For example, for one county
10 medical care facility up in the northern Michigan area, they
11 consistently run a 97 percent to 98 percent occupancy and
12 have run that for the 12 most recent continuous quarters.
13 But however due to the further requirement of having that
14 same high occupancy in their planning area, they are unable
15 to seek and apply for additional beds. And this poses a
16 problem at least in their community because they have a
17 waiting list of 40 to 50 people in general who sometimes
18 have to choose a nursing home of second or third choice,
19 maybe 50 miles or so farther away while they wait to get
20 into the county medical care facility. So we would like to
21 see something severed in terms of the link to the planning
22 area which would allow facilities that really are the
23 provider of choice in their community be allowed to expand
24 and not be penalized because another nursing home in their
25 area has lower occupancy. We feel that this is in the best
26 interest of the community who want them to be able to
27 provide these services and expand and allow people to remain
28 and choose a nursing home that is much closer to them and
29 providing high quality care, high staffing ratios in a
30 patient-centered care environment. Thank you.

31 MS. MOORE: Thank you. Pat Anderson, from HCAM?

32 MS. ANDERSON: Good morning. I'm Pat Anderson,
33 representing the Health Care Association of Michigan. HCAM
34 is a statewide trade association, representing 240 skilled
35 nursing and rehabilitation facilities, caring for nearly
36 24,000 of Michigan's frail, elderly and disabled adults.
37 HCAM represents both proprietary, non-proprietary, county
38 medical care facilities and hospital long term care units.
39 Our memberships employs over 30,000 dedicated caregivers
40 providing quality care every day of the year.

41 HCAM has participated in the Nursing Home and
42 Hospital Long Term Care Unit's standards advisory committee,
43 reviewing the Certificate of Need review standards for
44 nursing homes and hospital attached units. We also
45 participated in the quality measure workgroup that was
46 formed by the CON Commission at their December meeting.
47 HCAM appreciated the Commission's efforts to establish the
48 workgroup to provide us additional time to come to a
49 consensus on an amendment to the SAC-proposed quality
50 measures.

51 HCAM is supportive of the quality measures crafted
52 by the workgroup at their January 2008 meetings. The HCAM
53 Board of Directors at their January meeting expressed
54 support of these measures as a starting point for addressing
55 quality in the CON process. HCAM continues to have concerns
56 about relying heavily on the survey process as the primary
57 indicator of quality of care. The survey process was

1 designed to address regulatory compliance issues and not as
2 a measure of quality. HCAM continues to support the
3 customer and their satisfaction as the best indicator of
4 quality of care. To reiterate, HCAM is supporting the
5 proposed CON Nursing Home and Hospital Long Term Care Units
6 review standards, labeled "With Proposed Amendments."

7 HCAM does have a few technical clarifications and
8 consistency issues that need to be addressed. Our concerns
9 are presented by each section. The first three sections, we
10 didn't have any comment. On Section 4, which is on the bed
11 need, item 4 of that section refers to the effective date of
12 the newly computed bed needs based on the updated 2006
13 cohorts (sic) and the population projections from 2010.
14 HCAM is concerned about when the new bed need is effective,
15 its impact on current CON applications, and those CONS that
16 are under appeal. We're not sure. What the question would
17 be, is how will the effective date take into account these
18 issues?

19 HCAM would propose that it seems reasonable to
20 have an effective date to be 6 to 9 months in the future, to
21 allow for any existing appeals or other issues to be
22 resolved before implementation of the new bed need. Just as
23 a side comment, the new bed need utilized the projection
24 population data for the year 2010. It is interesting to
25 note that in Macomb County if the bed need was set on the
26 2005 data -- actual data, which I think is a projection from
27 the 2000 census -- it would show 463 fewer beds. This would
28 indicate a tremendous increase in the aged population in
29 this particular county in a five-year time span. HCAM would
30 like to know how the projections were developed.

31 Section 5, the modification of the age specific
32 use rates, we didn't have any comments. Section 6, these
33 were -- the quality measure standards are in there. We just
34 had a few -- a couple technical changes. It's the
35 requirements for approval to increase the beds, that
36 section. Part 1 (B), line 336, requires an applicant at the
37 time of application to have certified that the minimum
38 design standards for health facilities will be met when the
39 construction plans are submitted for review and approval by
40 the Department. This seems unnecessary because the
41 applicant must comply with the design standards under the
42 licensure provisions of the Public Health Code. HCAM would
43 like to request that the item 1 (B) be removed due to the
44 redundancy of requiring it twice and add a timing issue. At
45 the time of application, the architectural plans typically
46 have not been approved by the Department at that time. The
47 plans will be approved prior to licensure, which is the
48 appropriate time during the construction.

49 Part 1 ©), line 341, addresses the need for the
50 Plan of Correction for any deficiencies resulting from a
51 survey. HCAM is concerned with the timing of when a
52 facility is notified by the Bureau of Health Systems
53 regarding survey deficiencies, when a POC is due, and when
54 the Bureau is able to approve the POC. We would suggest
55 some minor changes to maintain the intent of this part,
56 while overcoming some timing delays that are occurring with
57 the processing of the survey results. HCAM would suggest

1 the following wording: 1 ©) should be worded to just -- to
 2 change a written Plan of Correction for cited State or
 3 Federal code deficiencies at the health facility, if due for
 4 submission, it would come in at -- it says at the time of
 5 application:

6 "A written plan of correction for cited State or
 7 Federal code deficiencies at the health facility, if
 8 due for submission, has been submitted to the Bureau of
 9 Health Systems within the Department. Code
 10 deficiencies include any unresolved deficiencies still
 11 outstanding within the Department."

12 We also have a question with Part 2 ©), line 454.
 13 It was changed from single occupancy rooms to beds. HCAM
 14 requests that this be changed back to rooms to be consistent
 15 with the similar language contained in the comparative
 16 review criteria, the table on line 886. HCAM is also
 17 requesting that at least -- that at the "at least 80 percent
 18 single occupancy room requirement" be changed to "at least
 19 50 percent single occupancy rooms." The lowering of the
 20 percentage will substantially reduce the cost of
 21 construction. This cost reduction will allow those
 22 facilities that serve a higher Medicaid resident population
 23 to access sufficient capital that is closer to the Medicaid
 24 reimbursement limits. HCAM would suggest the following
 25 wording:

26 "The proposed project shall include at least 50
 27 percent of the rooms to be single occupancy resident
 28 rooms with an adjoining bathroom serving no more than
 29 two residents in both the central support inpatient
 30 facility and any supported small resident housing
 31 units."

32 Section 7, it's requirements to approve to
 33 relocate existing beds. Part 1 (D) provides a limitation on
 34 the frequency of beds that can be relocated under this
 35 standard. HCAM supports this change in the standards to
 36 accommodate changing population by being able to allow to
 37 relocate beds within a planning area, but feel the seven-
 38 year limitation is overly restrictive. HCAM would propose a
 39 modification to the standard to permit bed relocations every
 40 two years. The Michigan Medicaid program has a policy that
 41 allows a facility to takes beds offline. It's titled, "Beds
 42 Out of Service Policy." This policy contains a two-year
 43 limit to the length of time the beds can be removed out of
 44 service. Once -- then they must be either put back into
 45 service, removed from the facility or the facility suffers
 46 the consequences of being impacted by the 85 percent minimum
 47 occupancy standard. It would be consistent to align the
 48 relocation bed standards with this policy. We would suggest
 49 the wording to be:

50 "The Nursing Home/Hospital Long Term Care Unit
 51 from which the beds are being relocated has not
 52 relocated any beds within the last two years."

53 Also in Section 7, Part 2 (B), line 521, make reference to
 54 the submission of the POC. I think it's just for
 55 consistency that what was referenced about the change in the
 56 POC in Section 6 would follow through in Section 7.

57 In Section 8, which is requirements for approval

1 to replace beds, there's some consistency changes. Our
2 comments from Section 6 should carry over also to Section 8.
3 In Section 9, requirements for approval to acquire an
4 existing nursing home or renew a lease, there is a carryover
5 from Section 6 that would also apply to Section 9.

6 And then for Section 10 is the review standards
7 for comparative review. The changes in this section tend to
8 provide a level playing field for both the existing facility
9 and a proposed new construction. The one exception to the
10 level playing field occurs when the standards references
11 utilizing the most recent 12 months of facility history. A
12 new construction cannot meet this requirement because they
13 do not have a history. This does not allow them a
14 reasonable opportunity to succeed in the review process.
15 HCAM would request that the language be added to include a
16 certification or written commitment by the facility of their
17 willingness to participate in the Medicaid and Medicare
18 Program, including the percent of participation. The
19 language would need to be added to lines 803, 829, and 832.
20 Also in Section 10, Part 8, the table on the facility design
21 should be changed to be consistent with -- if there is any
22 changes to Section 6, to the percent of single occupancy
23 rooms. Also, we had a question: What is an "adjacent
24 private changing room"? I think maybe there needs to be a
25 definition of that. Is this another room? Or is this a
26 private space for changing?

27 We didn't have any comments on Sections 11, 12,
28 13, or 14. On Section 15, which is the effect on prior the
29 CON review standards, Part 2 (B), it references replacing
30 existing Nursing Home and Hospital Long Term Care Units
31 within two miles of the existing nursing home. HCAM
32 requests that the two-mile limit be changed to the "planning
33 area." We didn't have any comments on the special
34 population addendum, and support the moving of the new pilot
35 addendum into the regular standards.

36 Thank you for the opportunity to comment on these
37 standards. Our Michigan citizens who receive care in these
38 facilities need to be remembered, and each change should be
39 carefully evaluated based on the resident's quality life and
40 quality of care. Thank you.

41 MS. MOORE: Next we're going to have Pat Anderson
42 reading in testimony from David Stobb from Ciena Health, who
43 is out due to weather conditions today.

44 MS. ANDERSON: This is testimony from David Stobb,
45 who is general counsel of Ciena Health Care Management, Inc.
46 Ciena is a Southfield-based management company that provides
47 management services to 32 nursing homes throughout Michigan.
48 They care for over 3500 long term care, skilled care
49 residents in the state and employs nearly 4,000 employees in
50 Michigan. David says:

51 "I have been a frequent speaker at opportunities
52 for public comment at the various meetings of the
53 Hospital Long Term Care Unit standards" -- "Nursing
54 Home and Hospital Long Term Care unit standards SAC,
55 reviewing the Certificate of Need review standards for
56 Nursing Homes and Hospital Long Term Care Units. I
57 also attended and provided comments to the quality

1 measure workgroup that was formed by the CON Commission
2 at their December meeting, and participated as a member
3 of the public in the quality measure workgroup formed
4 by the SAC.

5 "Obviously quality measures for nursing homes CON
6 were the focal point of the SAC and the committee and
7 rightfully so, as the quality measure proposals marked
8 a significant departure from Michigan CON regulations
9 that have not been materially changed in 15 years or
10 so. We appreciate the wisdom of the Commission to send
11 the quality measures back -- quality measures" -- let's
12 see; sorry about that. "We appreciate the wisdom of
13 the Commission to send the quality measures back to a
14 balanced representative workgroup for refinement. The
15 workgroup worked hard on developing a quality measure
16 and thankfully was able to reach consensus on a
17 proposal.

18 "Ciena is generally supportive of this consensus
19 proposal reflected in the document now labeled 'With
20 Proposed Amendments.' Although Ciena continues to
21 oppose the use of overall survey results by chain
22 organization to determine eligibility for individual
23 CON's, workgroup recommendations are an acceptable
24 compromise and the first step in developing a quality
25 measure in the CON process for nursing homes. If
26 adopted, we strongly recommend these measures be
27 reviewed in three years, timed by the next Standards
28 Advisory Committee for long term care to determine the
29 impact of these measures and to explore other quality
30 measures to consider for CON purposes. Unlike the
31 current process, we hope the next time these measures
32 are reviewed, more time is given to evaluate the
33 quality standards and a better representation for all
34 long term care interests are selected for the SAC.

35 "There are two concerns regarding the proposed CON
36 standards that I will raise today. First, Ciena has
37 concern regarding the application of the proposed
38 quality measures as recommended by the workgroup. I've
39 spoken several times about fairness in the application
40 of the standards. Once they become effective, a fair
41 application of the quality measures from the standpoint
42 of providers, perhaps even the Department who must
43 administrate the standards, is to apply them on a
44 rolling forward basis. Assume the standards became
45 effective May 1st, 2008. Accordingly, if a provider
46 filed a CON application on the June 1st batch date for
47 comparative review applications, survey history from
48 May 1st through 2008" -- "through June 1st, 2008, would
49 be reviewed. If an application was filed on the June
50 1st, 2009, batch date, quality information from May of
51 2008 through June of 2009 would be considered.
52 Eventually there would be a three-year look-back, but
53 not until three years after the effective date. In the
54 interim, the standards would be effective, but survey
55 history would be only counted from the May 1st -- the
56 effective date of the standards. This application of
57 the standards would ease the administrative burden for

1 the Department of implementing these standards by
2 gradually implementing them and then allow providers to
3 be on notice of the CON impact of the future survey
4 results.

5 "Second, Ciena is concerned about a technical
6 change that was made in Section 15, line 1066 through
7 1070 that injects uncertainty into the formerly
8 straightforward process to replace an existing nursing
9 home. Section 15 requires projects that involve a
10 change in bed capacity to be subject to comparative
11 review except for the four exceptions listed in Section
12 15, 2 (A) through (D). Section 15 (B) created an
13 exception to the comparative review for a facility in a
14 metropolitan statistical area replaced within two miles
15 of the existing nursing home. The replacement zone for
16 a metropolitan statistical area is defined in Section
17 2, (GG), lines 189 to 194, as within the same planning
18 area and within a three-mile radius of the existing
19 facility. The existing standard in place today is that
20 any nursing home replaced in the three-mile replacement
21 zone is not subject to comparative review. In other
22 words, today you can replace a facility within a three-
23 mile radius of your existing facility as long as it's
24 within the replacement zone and you don't need to be
25 concerned with the comparative review. This makes
26 perfect sense. The proposed change before the
27 Commission in line 1069 creates a much different
28 scenario. Although a facility can be replaced anywhere
29 in the three-mile replacement zone, only those replaced
30 within a two-mile radius of the existing facility will
31 avoid comparative review. Those replaced within a
32 radius between two and three miles will be subject to
33 comparative review. This change will greatly limit
34 replacement of old facilities. No provider is going to
35 subject a replacement facility to comparative review,
36 in fear of losing the CON beds. How would this even be
37 administered? Would a provider lose their existing
38 beds to a competing CON application? Will providers
39 continually file strategic CON's in given planning
40 areas to block competitors from building new, more
41 desirable replacement facilities? The answer is I
42 don't know. Providers will not risk CON beds within
43 two miles of existing facilities. The impact is that
44 providers' abilities to find suitable property will be
45 significantly limited to a smaller area and providers
46 will be further restrained from locating replacement
47 facilities where the population wants them. A two-mile
48 radius is not a suitable standard. This is just bad
49 policy change. A better policy is to forget two- or
50 three-mile replacement zones and allow replacement
51 facilities within the wider planning area without
52 comparative review. This allows the market to better
53 dictate the location of facilities where they are
54 actually needed and desired by our changing long term
55 care population. The CON Commission has the authority
56 to allow replacement within the planning area. For
57 example, the new design model facilities can do this:

1 Allow a replacement facility that meets the minimum
2 design standards to be replaced within the planning
3 area. Allow the market to work and replace old and
4 aging facilities with new ones for our residents. The
5 proposed two-mile radius change simply is a shift in
6 the wrong direction for Michigan. Ciena therefore
7 strongly urges the issue to be re-examined and drafted
8 before adoption.

9 "Thank you for the opportunity to comment on these
10 proposed standards. Consider all of these proposed
11 changes very carefully, for they greatly impact the
12 delivery of care to the current and future long term
13 care residents of our state. Respectfully submitted by
14 David Stobb."

15 MS. MOORE: Thank you. I have Paul Verlee from
16 Fair Acres Care Center.

17 MR. VERLEE: My name is Paul Verlee; I'm from Fair
18 Acres Care Center. That's a nursing home in Macomb County.
19 I didn't come prepared with written commentary, but I did
20 want to make a comment on the bed need -- proposed bed need
21 revisions. Echoing in part what Pat Anderson said at one
22 point relative to the surprising results relative to the
23 Macomb County bed need, as a provider I wanted to give you
24 my personal perspective on that.

25 Briefly, I guess summarizing my initial surprise,
26 is I looked at the bed need. Overall there is a net drop in
27 beds across the State of 526 as part of these proposed
28 revisions. We have 526 fewer beds in the state if my
29 calculations are correct. Roughly, though, if you take all
30 the counties that gained beds without considering those that
31 dropped beds, there were a gain of 703 beds across various
32 counties in the state -- I'm sorry -- 1236 beds gained
33 across the state; 144 in Livingston, 167 in Ottawa being the
34 next two highest, and then in Macomb County, there's 532.
35 So I was curious as to -- as Pat said, wondering how those
36 numbers were reached. As a Macomb County provider, I looked
37 up in conferring with HCAM, apparently there's 87 percent
38 average occupancy in nursing homes in Macomb County today.
39 Based upon that, if you look at an additional 532 beds
40 coming into the county along with additional home and
41 community-based care alternatives, assisted living,
42 independent living with assistance, and other options in the
43 county, I think you can forecast a very good likelihood of a
44 over-bedding situation, if indeed, people were to proceed
45 with building an additional 532 beds, which is roughly --
46 currently there's only 3600 beds in the county now. So
47 adding another 532 is a very significant proportion.
48 Comparing that to what were projected in other areas of the
49 state, I'm just very concerned that we would end up with an
50 over-bedding situation that not only would be a hardship on
51 providers, but -- of course, one of the major concepts of
52 Certificate of Need planning is to make sure we have
53 accurate supply, not only as it relates enough beds but not
54 too many beds relative to the over-bedding creating economic
55 hardships not only on the provider, but on the State and the
56 taxpayers. So just questioning -- you know, definitely
57 questioning how those numbers were arrived at and would like

1 to see how those are calculated and hear the rationale
2 behind it. Thank you for your time for hearing my testimony
3 today.

4 MS. MOORE: Thank you. Clifton Porter from Manor Care?

5 MR. PORTER: Good morning. My name is Clifton
6 Porter. I'm here to testify on behalf of HCR ManorCare.
7 These comments are in support of the amendments that are
8 proposed today, and HCR ManorCare through its subsidiaries
9 and affiliates operate more than 275 licensed nursing homes
10 nationwide, including 20 nursing facilities here in the
11 State of Michigan. It's one of the largest long term care
12 providers in Michigan. We appreciate this opportunity to
13 provide public comment on the proposed revisions to the
14 Certificate of Need review standards for Nursing Home and
15 Hospital Long Term Care Unit beds.

16 The CON Commission took proposed action to approve
17 revised CON standards at its meeting on December 17th of
18 2007. We commend the Commission for taking action at its
19 December meeting to require the Michigan Department of
20 Community Health to hold workgroup meetings prior to today's
21 public hearing, given there were widespread material
22 concerns from the long term care provider community as to
23 the proposed standards. HCR ManorCare participated in this
24 workgroup and meetings -- I'm sorry -- participated in these
25 workgroup meetings and had an opportunity, along with other
26 providers, to express our concerns as to the many proposed
27 revisions.

28 HCR ManorCare supports the delivery of quality
29 services by all nursing homes. Although HCR ManorCare
30 continues to have reservations as to whether CON standards
31 based on survey outcomes will result in the most qualified
32 CON applicants, the compromise proposal on the quality
33 measures developed by the workgroup represents a substantial
34 improvement to the proposed standards approved by the
35 Commission at the December 2007 meeting. Thus, despite some
36 ongoing concerns with this approach, HCR ManorCare supports
37 the compromised proposal with the assumption that the CON
38 Commission will revisit the standards if this approach has
39 unintended consequences or irrational outcomes. In our
40 experience, good public policy is developed through positive
41 incremental change. We are pleased that the compromise
42 proposal represents a more incremental approach.

43 Unfortunately, though, the Commission's work on
44 these standards is not complete. Because the proposed
45 quality measures monopolized much of the SAC's time,
46 regrettably, many other critical issues in the proposed
47 standards received very little attention. Some of these
48 issues will implement potentially harmful policies or
49 materially and adversely impact the fairness of the Michigan
50 CON process. Also, in many instances, these additional
51 issues may prevent the most qualified applicant from
52 attaining -- obtaining, rather, additional nursing home
53 beds. These issues must be addressed before the standards
54 are finalized. These concerns are briefly outlined in my
55 subsequent comments. Please note that these references
56 below as to line numbers correspond to the amended version
57 of the proposed standards posted by the Department for

1 today's public hearing.

2 The first point deals with the "Comparative Review
3 Criteria," which are lines 791 through 920. The draft
4 comparative review criteria/scoring materially favor an
5 existing applicant or operator over a new legal entity. We
6 are not aware of any rational basis for this approach, as it
7 is a common legal structure in the health care arena to
8 establish a separate business entity for each licensed
9 facility. Unless corrected, these criteria will favor
10 expansion of existing buildings and materially disfavor the
11 development and construction of new facilities. Over the
12 past 10 years the trend in nursing home construction has
13 been away mega buildings, or extremely large facilities,
14 towards more residential buildings within the 125-bed range,
15 such as the new design model projects. In addition, the
16 construction of new nursing homes improves the
17 infrastructure of the Michigan nursing home inventory. We
18 are unclear why the Commission or Department would support
19 language that will restore the trend towards "super-sized"
20 nursing homes thereby discouraging construction of new and
21 innovative nursing home design.

22 The second point, "Approved Plan of Correction,"
23 these are line 341 through 344, 521 through 524, 577 through
24 580, 726 through 729, and 786 through 789. Language in the
25 CON standards would require an applicant to demonstrate that
26 it has Department-approved plan of corrections for any cited
27 deficiencies, regardless of the scope and severity level, at
28 the time the CON application is filed. This criterion
29 ignores the normal compliance schedule and framework for
30 licensed and certified nursing homes. In many instances, a
31 plan of correction may not even be due prior to the CON
32 filing date. Alternatively, the provider could submit the
33 plan of correction early, only to have a delay in the
34 processing of the plan of correction by the Department,
35 preclude the applicant from being able to submit a CON
36 application. We also note that the new design model
37 projects appear to be exempt from this general quality
38 assurance requirement, although we do not see any compelling
39 reason for that decision.

40 The next point deals with "Certification as to
41 Compliance with Minimum Design Standards." These are line
42 336 through 340, 572 through 576, and 621 through 625. We
43 see no reason for an applicant to certify the minimum design
44 standards for health facilities {health facility
45 construction/construction permit requirements) will be met
46 "when the architectural plans are submitted for review and
47 approval by the Department." Clearly the minimum design
48 standards must be met for a CON-approved project to obtain a
49 health facility construction permit. However, frequently
50 the plans are not 100-percent compliant with the
51 Department's interpretation and application of the minimum
52 design standards upon initial submission of the
53 architectural plans, even when prepared by an experienced
54 and qualified architect. Rather, the health facility
55 construction plan approval process involves some "give and
56 take" with the Department before full compliance is
57 achieved. There is no need to tie this requirement to the

1 CON standards as it already is legally required under Part
2 201 of the Public Health Code. Alternatively, if the CON
3 Commission retains this requirement, the standards should
4 simply say that the CON-approved applicant will demonstrate
5 compliance with the minimum design standards prior to
6 initiating construction, not upon initial submission of the
7 blueprints.

8 The next point, "New Design Model Language."
9 These are lines 454 through 457, and 656 through 662. It is
10 our understanding that the intent of the SAC was to move the
11 language from the addendum for the pilot program for new
12 design models to the body of the standards. In this
13 process, the requirement as to private accommodations was
14 modified from 80 percent private rooms to 80 percent private
15 beds. This is a materially more difficult and burdensome
16 standard that we believe will discourage providers from
17 constructing new design model facilities. Testimony at the
18 SAC suggested that construction costs for a new design model
19 nursing home may run up from 60,000 to 80,000 more per bed
20 than traditional nursing home construction. This is due in
21 part to the requirement for private rooms. Given the CON
22 Commission, by statute, must consider cost as well as
23 quality and access, we believe that the 80 percent private
24 bed requirement is unduly restrictive, cost prohibitive in
25 many instances and likely to discourage construction of new
26 design model facilities.

27 The fourth point, dealing with relocation of
28 nursing home beds, and this is line 489 to 525. HCR
29 ManorCare supports the addition of language to allow
30 relocation of some nursing home beds from one existing
31 facility to another existing facility within the same
32 planning area. In our view, relocation may help even out
33 small problems with the allocation of nursing home beds
34 within a planning area. However, we suggest a cap on the
35 number of beds that can be relocated, in addition to the
36 limit on relocation of up to 50 percent of a facility's
37 unoccupied beds. If a maximum of 40 existing beds, for
38 example, no more than two 20-bed units could be relocated,
39 this would provide some ability to even out allocation of
40 nursing home beds in the planning area but not allow for
41 establishment of entirely new nursing home facilities
42 outside of the bed need and comparative review process.

43 The last point deals with the "Implementation of
44 the New Quality Measures." The new quality measures clearly
45 constitute a significant departure from the existing CON
46 standards, and signal a new approach for awarding CON
47 approvals in Michigan. However, because this system is
48 materially so innovative, it would be reasonable to
49 implement the new criteria on a rolling basis as follows:
50 Assume the standards become effective May 1st, 2008. If a
51 provider filed a CON application on the June 1st batch date
52 for comparative review applications, quality history from
53 May 1st through June 1st of 2008 could be reviewed. If they
54 filed an application on the June 1st, 2009, batch date,
55 quality information from May 1st, 2008, through June 1st,
56 2009, would be considered. Eventually there would be a
57 three-year look-back, but not until three years after the

1 effective date. In the interim, the standards would be
2 effective but quality history would only count from the May
3 1st, 2008, date forward. This approach would give providers
4 an opportunity to become familiar with the new requirements,
5 reduce the likelihood of litigation in comparative review
6 applications and potentially ease the administrative burden
7 for the Department in implementing these new standards. We
8 expect the CON forms will need to be revised to address
9 these criteria and that a number of questions will arise
10 once the documents -- I'm sorry -- once the Department
11 starts receiving CON applications under the new standards.
12 This approach would allow for the gradual transition from
13 the existing system to the new requirements.

14 Thank you very much.

15 MS. MOORE: Thank you. Next we'll have Jonathan
16 Neagle from Extendicare Health Services.

17 MR. NEAGLE: Good morning, and thank you for
18 allowing me to be here today. Hello, my name is Jonathan
19 Neagle and I am here today representing Tendercare,
20 Michigan, Inc. I am the area vice president of Tendercare,
21 Michigan, Incorporated, and Extendicare Health Services,
22 Inc. I personally wish to thank you for the opportunity to
23 express our opinions today about the proposed Certificate of
24 Review standards.

25 Tendercare, Michigan, Inc., is a statewide
26 provider of long term care through our skilled nursing
27 facilities and our inpatient rehabilitation hospital here in
28 Michigan. Combined, we provide quality, clinically-based
29 services to over 3341 residents in the State of Michigan.
30 Nationally, through our parent corporation of Extendicare
31 Health Services and its affiliates and subsidiaries, we
32 provide on a daily basis care to over 19,145 residents in
33 our 165 facilities across the United States. Extendicare
34 Health Services, with its acquisition of Tendercare,
35 Michigan, in October of 2007, is pleased to have a presence
36 in the State of Michigan and looks forward to many years of
37 continuing to provide optimal care to the residents of the
38 State of Michigan.

39 As the Commission moves forward with an
40 examination of the proposed standards, we urge that the goal
41 remain focused on improving the quality of life and care for
42 our residents. It is important to remember that such
43 improvements can come about not only by implementation of
44 stringent restrictions but also by initiatives that help
45 foster, encourage and provide incentives for providers to
46 engage in needed improvements; whether by relocations,
47 renovations, or replacement of facility infrastructure. It
48 is the delicate balance of both the positive initiatives and
49 the restrictions that provide, often, the best outcomes.
50 Tendercare cites the FIDS program as an excellent example of
51 a program that provided such a balance.

52 Tendercare had a representative in attendance at
53 the January 2008 workgroup on quality measures, and wishes
54 to express our support of the quality measures that resulted
55 from that 2008 meeting. Nonetheless, while we are
56 supportive of the proposal that came forth from the
57 workgroup, we still remain concerned and dismayed at the

1 stringent use of the survey process as a measure of quality.
2 In addition, we still believe that the best type of changes
3 to a process, those that have the most benefit and success,
4 are those implemented in slow and incremental ways. We
5 continue to assert that the standards developed to date
6 proceed in a manner that implements new criteria in a way
7 that is not indicative of a slow and incremental process at
8 all. With that said, we still wish to reiterate that we do
9 support the standards for quality measures, as was brought
10 forth from the January 2008, meeting of the workgroup.

11 In addition, while we support the workgroup
12 proposal that was brought forth, there does clearly and
13 definitively exist a number of issues in the proposed
14 standards that Tendercare asserts to be in need of further
15 revision, clarification and/or alteration.

16 As I take a moment to outline our concerns and
17 comment, I will be referring to sections and line numbers as
18 contained in the CON review standards for Nursing Home and
19 HLTCU beds with proposed amendments.

20 Minimum Design Standards for Health Facilities:
21 In Section 6, line 336-340, (Section 6, 1 (B), page 7);
22 Section 8, line 572 to 576, (Section 8, 1 (D), page 12); and
23 Section 8, lines 621 through 625, (Section 8, 2 (D), page
24 13), a CON applicant will be required to certify compliance
25 with the minimum design standards for health facilities in
26 the initial plans. The minimum design standards are
27 required to be met already under the licensure provision of
28 the Public Health Code. Inserting them in a CON standard is
29 not only redundant, but inconsistent with the flow of
30 construction projects and the timing of submission of
31 architectural plans and revisions. The resulting effect
32 would be an applicant who certifies that they are in
33 compliance but later determined not to be in compliance by
34 the Department at the time of the submission of the
35 architectural plan. This could occur, for example, at the
36 time the construction permit is being issued. Further, this
37 could occur at a time significantly after the date the CON
38 is issued. As a result, a CON applicant who now has a
39 approved CON could be deemed to be out of CON compliance.
40 If the intent of this section was to try to make sure the
41 minimum design standards are complied with, the Public
42 Health Code Part 201 more than adequately addresses this,
43 due to the fact that no facility can obtain a license
44 without compliance. We ask how can somebody certify
45 something in advance of the time it is required to be
46 submitted and approved? The most one can certify is that
47 they will attempt to meet the standards at the time of
48 submission. In any event, prior to opening a facility's
49 doors to residents the design standards are met, or else the
50 facility would not be able to obtain a license. Thus, we
51 request the deletion of this section as it does not belong
52 in the CON standards, and already provided for at the
53 appropriate time during the construction project under the
54 Public Health Code.

55 Plan of Correction Requirements: In Section 6,
56 line 341, (Section 6, 1, C, page 7); Section 7, line 321 to
57 324 (Section 7, 2, B, page 11); Section 8, lines 577 through

1 580, (Section 8, 1, E, page 12), Section 8, lines 626
2 through 629, (Section 8, 2, E, page 13); Section 9, lines
3 726 to 729 (Section 9, 1, E, page 15), Section 9, lines 786
4 to 789 (Section 9, 3, C, 3, page 16), the standards would
5 require both the submission and approval of a plan of
6 correction, POC, for survey deficiencies at the time a CON
7 application is made. Unfortunately, the realities of the
8 survey process do not fit with this requirement as currently
9 worded. Often there is lag time between the survey and the
10 notice of deficiency, as well as a lag time in processing
11 the survey and approval of a POC. Also, there could be a
12 situation in which an applicant is surveyed close to the
13 time of the intended submission of a CON application, the
14 batch date, whereby a potential applicant would be
15 prohibited from making a CON application merely by the
16 timing of a survey. We therefore support a wording change
17 such that the plan of correction submission only stand as a
18 requirement if the POC is actually due prior to the date of
19 the CON application; and further request that the
20 requirement for approval of a POC be struck from the
21 standards.

22 Single Occupancy Rooms: In Section 6, lines 454
23 to 457 (Section 6, 2, C, page 9) and Section 8, lines 656 to
24 662 (Section 8, 3, B, page 13), each contain a requirement
25 for 80 percent of the beds to be single occupancy resident
26 rooms. It is important to note that the original pilot new
27 design projects percentage were based on the numbers of
28 rooms that were single occupancy, not the number of the beds
29 in the facility. This switch from "rooms" to "beds" is not
30 an insignificant change and results in a far stricter
31 requirement and a much more expensive project. In addition,
32 it could result in less projects being undertaken on the
33 part of providers to incorporate the new design standards.
34 It is our understanding that the State of Michigan wishes to
35 encourage the proliferation more facilities, either
36 renovating or constructing, using the new design standards.
37 We therefore request that the wording be switched back to
38 "rooms" to reflect the requirements of the original new
39 design standards. This change would also bring consistency
40 to the comparative review criteria in Section 10, line 866
41 (Section 10, 8, page 19) that correctly uses the criteria
42 based upon the number of rooms that are single occupancy and
43 not the number of beds.

44 In addition, we strongly assert that the 80-
45 percent requirement in both Section 6, 2 ©), and the
46 comparative review criteria in Section 10, line 886, would
47 similarly increase the cost of construction such that the
48 facilities with a large Medicaid population would be unable
49 to implement design and renovation or replacement changes.
50 The reality of the amount of reimbursement as provided for
51 under the Medicaid program, would not allow a facility who
52 has made the commitment to serve the Medicaid population, to
53 entertain facility construction projects, were the level of
54 single occupancy rooms to remain at an 80 percent level. We
55 therefore request that the percentage be brought down to 50
56 percent of the rooms. This percentage will more readily
57 allow all facilities, regardless of the payor mix, to make

1 needed improvements and changes to a facility for the
2 benefit of its residents.

3 Relocation Restriction Limited to Seven Years:
4 Further in Section 7, line 504 to -5, (Section 7, 1, D, page
5 10) a relocation of beds could only be accomplished once in
6 seven years. This provision limits the frequency in which
7 beds can be relocated. Under the Michigan Medicaid program,
8 beds are permitted to be taken out of service for a period
9 not to exceed two years without being impacted by a minimum
10 occupancy policy. We feel that the Medicaid standard of two
11 years more closely aligns with the reality of the market and
12 the ability of facilities to predict occupancy and future
13 financial constraints. Extendicare asserts that the seven
14 year limitation for relocation is unduly restrictive and
15 would require facilities to forecast population changes and
16 other factors seven years into the future. Tendercare
17 supports and recommends that the seven-year limit be reduced
18 to a two-year limitation.

19 Comparative Review Standards: Section 10 sets out
20 the comparative review standards. It would appear that as
21 currently written the comparative review criteria sets up a
22 system that favors those providers/applicants who are
23 already operating facilities over a newly created facility
24 or legal entity. As a result, new development of facilities
25 by way of new construction would be materially disadvantaged
26 under the proposed criteria. Under the criteria, it will be
27 easier to prevail on an application for expansion over one
28 for a new building. The FIDS program was an effort to
29 stimulate innovative design initiatives and culture change.
30 Many times such changes are not feasible within an existing
31 facility footprint. Thus if the State of Michigan truly
32 wishes to foster such innovation, it is important to
33 recognize at times new construction by operators who have
34 the capital to finance such projects is needed. Therefore
35 it makes little sense to implement criteria that squelches
36 the chances of new and potentially innovative facilities.
37 Therefore we recommend that Section 10, lines 800 to 850,
38 (Section 10, Part 2 and 3, page 16 and 17) the language
39 which awards points based upon a 12-month facility history
40 to be altered to allow for points to be awarded for a
41 commitment to participate in Medicaid. Such an addition
42 will provide for an even assessment between the existing
43 facility applicant and the new applicant.

44 Section 10 in the comparative review criteria
45 makes reference to facility design that would include a
46 space designated "adjacent private changing room." There
47 does not appear to be any defining criteria as to what this
48 space actually must be. Clarification as to how one would
49 meet the definition of "adjacent private room" would be
50 helpful. As this criteria is part of an assessment of a
51 central shower configuration, we request that the language
52 be changed such that it read "adjacent private changing
53 area."

54 Lastly, and of significance, Tendercare's concern
55 about the set of quality standards that will be implemented
56 in such a way that the survey criteria in the quality
57 measures get effectively applied retroactively. This

1 concern is even heightened by the stringent criteria that
2 look at Level D and above citations on the scope and
3 severity grid. Most, providers when receiving survey
4 citations, make a calculated cost benefit analysis as to
5 whether or not to contest a citation. It is clearly and
6 very possible that the cost benefit analysis equation under
7 the proposed quality measures would have a different than --
8 would have been different than without those measure. This
9 would be particularly true of citations at a Level D or
10 above on the scope and severity grid. Therefore Tendercare
11 respectfully submits that some form of progressive
12 introduction of the standards be introduced upon the
13 effective date of the standards. Such an approach would be
14 consistent with a slow and incremental change approach that
15 Tendercare favors and advocates.

16 Thus we would request for consideration that the
17 quality history is assessed from the effective date of the
18 standards going forward, such that eventually look-back of
19 quality history data would begin to be assessed, although
20 not immediately, upon implementation. However, the actual
21 point that the review approximates a look-back of data
22 history is then phased in. In the event that this phase-in
23 is not accepted as an approach, then the only alternative
24 and fair approach would be to alter the Level D and above
25 citation criteria to Level E and above criteria. This would
26 have the effect of mitigating some of the impact of the
27 retroactive look-back approach in the implementation of the
28 quality measures.

29 Thank you for your patience and time in allowing
30 us the opportunity to provide our comments regarding these
31 standards. As we move forward in the years to come, we hope
32 that everyone involved in the development and implementation
33 of these new standards will be able to look at the changes
34 they have brought about and see effects that are positive
35 for those who entrust us with their health care needs.
36 Thank you.

37 MS. MOORE: Thank you. Next we'll have Sarah
38 Slocum, State Long Term Care Ombudsman.

39 MS. SLOCUM: Good morning. Thank you for the
40 opportunity to comment on these proposed Certificate of Need
41 Standards for Nursing Homes and Hospital Long Term Care
42 Units. As the State Long Term Care Ombudsman, I am the --
43 charged with being an advocate of residents who live in long
44 term care facilities. And in that role I have served as
45 both a member of the Nursing Home Standard Advisory
46 Committee, the SAC, and the workgroup assembled in 200- --
47 January 2008, to review some parts of the quality standards
48 that were proposed. I feel that this effort has created a
49 true consensus document which you have before you today. I
50 deeply appreciate the CON Commission's action in December
51 2007, accepting the majority of the recommendations from the
52 Nursing Home SAC. And I continue to support the
53 implementation of the proposed standards which were
54 presented in December.

55 I strongly support Certificate of Need Commission
56 approval and Department implementation of the revised
57 quality standards as presented by the workgroup. Several

1 changes were made to deal with concerns from various
2 interested parties, including:

3 -- Out of State providers who also have a
4 significant Michigan presence were relieved of the
5 burden of producing lengthy reports of their track
6 records in other states.

7 -- The simplification of some of the quality
8 standards by removing two of the less serious
9 infractions from the list of incidents that restrict
10 CON activity (the repeat harm citations and repeat
11 staffing citations.)

12 -- Adjusting and clarifying the time period under
13 review for survey-based measures to make the measure
14 more real time, so that the survey data that is being
15 looked at in terms of the statewide average is based on
16 the average at the time of the survey being examined.

17 I really appreciated my provider colleagues'
18 participation and their earnest efforts to reach a
19 consensus, which we did in January. And I hope that they
20 will continue to support these efforts.

21 In some previous testimony we've heard that --
22 from Ciena Corporation, that it would be a good idea to
23 reexamine these standards after they've been put in use, and
24 we'll have about a two and a half year or less time period
25 to look at what actually happens once these standards are
26 put in place. I would suggest that the idea of a rolling
27 date of implementation or some time period where we would
28 only in fact be looking at a few months' performance is a
29 substantive change to the consensus document that we worked
30 on and agreed to in January. And I would object to the
31 Commission changing the implementation process and timing.

32 The survey process, which has been discussed at
33 great length in both the SAC and at smaller workgroups, is
34 not a surprise to any of the providers. So any provider
35 who's been operating in Michigan for some time period not
36 only has Certificate of Need as a motivating factor to
37 meeting and achieving and maintaining compliance, but they
38 have all manner of other enforcement mechanisms that prompt
39 them to want to be in compliance with the State rules. I
40 think implying that this is an unknown and new process that
41 should only be used on a rolled-out basis is not really
42 accurate, and I would object to changing the implementation
43 timing.

44 So with that said, I will close by saying that I'm
45 truly impressed with the level of cooperation and sincere
46 dedication to problem solving that's been shown by both
47 provider representatives and consumer representatives in the
48 workgroup. And I thank all who participated, and I hope for
49 swift adoption of this consensus proposal on quality by the
50 CON Commission. Thank you.

51 MS. MOORE: Thank you. Next we'll have Ian Engle.

52 MR. ENGLE: I thank you for allowing me to come up
53 and to speak. I would like to just offer a little bit of
54 testimony on behalf of the residents and the consumers who
55 are in nursing homes. I've spent a lot of time -- and I
56 just want to make clear that as a person who has gone into
57 nursing homes and an advocate who has had to investigate

1 abuse and neglect and monitor facilities that are really
2 below compliance and really terrible, to remind everyone
3 that these kind of facilities are out there and that these
4 minimum standards are important so that facilities like that
5 are not -- the companies that own facilities like that
6 aren't allowed to go out and invest money in new facilities
7 before they clean up what's going on in the problem areas.
8 And to say that there are already all these mechanisms for
9 making sure that certain standards are met and that the
10 Certificate of Need standards are redundant, doesn't make
11 sense to me either, because that would only be confirmation
12 of a thing that we need, which is good quality standards.
13 And I appreciate people talking about the need to create a
14 good quality of life and quality of service for the
15 residents and the consumers in these facilities, because
16 that is what this is really all about.

17 And the other couple things I wanted to mention
18 was that restriction of the construction of new facilities
19 is, I think, important in the areas where people should be
20 investing that money into making sure that the facilities
21 that are already being run, are being run up to standard
22 before they go investing into creating new facilities. I
23 don't think it would restrict innovative -- you know, the
24 ability for people who are doing a good job to then go out
25 and create innovative and new facilities.

26 It sounds like so much of a business to me and I'm
27 not familiar with that end of it, you know, with all the
28 financial restraints and the reality of the market and this
29 kind of thing. And I just want to really bring it back to
30 the fact that I, as an advocate and a consumer, really
31 appreciate the work of the Committee and the workgroup to
32 put together these standards which I feel are a long time
33 coming and just basically a minimum bar that needs to be met
34 to make sure that the consumers do receive good quality
35 care. And for those of you folks who are providing this
36 good quality care, I don't think it should be a problem
37 because I don't think you should have a problem meeting
38 these standards. And that's not to say that some of these
39 small little details can't be worked out. But I just want
40 to bring it back to the very important point that I'm sure
41 we all agree upon, which is the focus of quality of care and
42 the benefit to residents, and the ability to start providing
43 some kind of choice for residents so that the people who
44 provide the best quality facilities then have consumers and
45 families coming to them, wanting to be in that facility, and
46 let that drive the market -- competition drive the market.

47 That is basically it, other than I really, once
48 again, just want to thank the Committee and the workgroup
49 and everyone involved for putting the Certificate of Need
50 standards in place, because I think that it is a good first
51 step in improving the services that are going to be provided
52 to consumers, which is really what this is all about. Thank
53 you very much.

54 MS. MOORE: Thank you. Next we'll have Frank
55 Wrowski, from MediLodge.

56 MR. WROWSKI: Good morning. My name is Frank
57 Wrowski. I'm the president of the MediLodge Group. We have

1 several thousand nursing home beds in southeast Michigan.
2 And I would like to thank the Commission and all of the
3 committee work that was done. And I appreciate all of the
4 work and all of the compromises that had to be made. And I
5 only have a couple items. I would certainly echo everything
6 that has been said in the room already. I would like to
7 follow up on a couple things. Number one is the bed need
8 methodology, which I think is probably a fairly old formula
9 that I used to work with, I know back in the 1970's. It
10 currently does not take into account all of the new
11 alternatives -- assisted living, home health care, adult
12 foster care, home for the aged, and the like.

13 That's significant because over the past few
14 years, nursing home occupancy ratios have actually come down
15 rather than gone up. And when looking at the proposed
16 adopted bed need, there is some increase in some counties,
17 like Macomb County, for example, where we think the addition
18 of enormous amounts of beds might destabilize the existing
19 facilities and the existing population. So we would like to
20 have the Commission examine both the formula and the
21 methodology.

22 The other thing I wanted to mention is that should
23 the Commission adopt the new bed need as proposed, that the
24 implementation date be stretched out and put into a format
25 that fair and just comparative reviews can be examined. The
26 only other thing I want to mention is that the requirement
27 under the new design model requires an 80-percent either
28 private rooms or private beds. We think that's an arbitrary
29 number and it should be at least -- be justified by some
30 market studies and be determined by what's available in the
31 market. More importantly we think that that will drive
32 additional -- significant additional costs. And if we have
33 to have a standard, we would propose a 50-percent standard
34 of private rooms.

35 So those are my comments and I will wrap it up
36 with that. Thank you.

37 MS. MOORE: Thank you. And I just want to note
38 for the record that Kim Ringlever has provided written
39 testimony on behalf of MAHSA for today. And is there
40 anybody else that is interested in providing testimony today
41 for either sets of standards that we're looking at; CT or
42 Nursing Home?

43 ALL: (No verbal response)

44 MS. MOORE: Seeing no comments, we'll go ahead and
45 adjourn for today. I do want to remind everyone that if you
46 do have additional public testimony, please provide that
47 through the Department's electronic link. You'll find that
48 out on our website. Thank you for your time today.

49 (Meeting concluded at 10:34 a.m.)

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