

Volunteer Dental Program

(FY2007 Appropriation Bill - Public Act 330 of 2006)

December 1, 2006

Section 1109(2): (1) From the amounts appropriated in part 1 for dental programs, funds shall be allocated to the Michigan dental association for the administration of a volunteer dental program that would provide dental services to the uninsured in an amount that is no less than the amount allocated to that program in fiscal year 1996-1997.

(2) Not later than December 1 of the current fiscal year, the department shall make available upon request a report to the senate or house of representatives appropriations subcommittee on community health or the senate or house of representatives standing committee on health policy the number of individual patients treated, number of procedures performed, and approximate total market value of those procedures through September 30, 2006.

*Michigan Department
of Community Health*



**Jennifer M. Granholm, Governor
Janet Olszewski, Director**

**Donated Dental Services (DDS) Program
Legislative Report**

Reporting Period: October 1, 2005 to September 30, 2006

Report Addressing: Section 1109(2) of P.A. 330 of 2006

Overview of FY 2005/2006 Achievements		
	FY 2006	FY 2005
Number of Patients receiving completed dental care:	390	426
Number of dental procedures provided:	5,146	5,874
Number of volunteer dentists:	806	807
Number of dentists involved with patients treated:	387	407
Value of donated services by dentists:	\$898,055	\$954,150
Number of volunteer dental laboratories:	190	190
Value of donated laboratory services:	\$89,087	\$92,290
Value of donated treatment:	\$987,142	\$1,046,440

This program is in its tenth year and is funded at \$138,000. The funds provide for the administration of the program, which matches dentists who are willing to donate services to persons in specific target groups (identified below) needing extensive dental care. The department contracts with the Michigan Dental Association, which subcontracts, with the National Foundation of Dentistry for the Handicapped in Denver, Colorado. The funding to the National Foundation supports employee costs to administer and operate the program, some lab fees and recognition plaques for the dentists.

The populations for whom dental services are provided are the following:

- Persons who are physically and/or mentally impaired
- Persons with sensory impairments
- Persons who are medically comprised
- Elderly persons

MICHIGAN DONATED DENTAL SERVICES (DDS) PROGRAM PROGRESS REPORT FOR FY 2006

Background

The Michigan Dental Association (MDA) and the Foundation of Dentistry for the Handicapped (FDH) launched the statewide Michigan Donated Dental Services (DDS) project in 1995. This program is similar to others developed by FDH in 33 other states that collectively will generate \$13.7 million worth of care this year. Delta Dental Plan of Michigan is also a major partner in the Michigan effort and donates office space as well as many other support services.

Despite the return of \$7.03 worth of care for every dollar spent, the reduction of \$12,000 from the \$150,000 appropriation has cost the State over \$90,960 annually on dental care that could have been provided through this program.

Accomplishments

This fiscal year's goal was to provide \$1,100,000 worth of treatment for 440 disabled, aged, or medically compromised individuals statewide. By the end of the September 30th fiscal year, the goal fell short of predictions with \$987,142 worth of care donated for 390 individuals. The 390 individuals who completed treatment required 5,146 dental procedures, or an average of 13.19 procedures per person. Moreover, each individual received an average of \$2,303 worth of care.

In addition to the 390 people who finished treatment, 312 more were receiving care at the end of the September 30th reporting period (i.e., active cases). A second goal was to generate \$110,000 worth of donated laboratory fabrications. During the fiscal year, labs donated \$89,087 worth of fabrications – again below the goal because fewer people were helped. Over 190 dental laboratories volunteered their resources to achieve this goal.

Staffing

Services are managed by two DDS coordinators. Working from an office in Farmington Hills so generously donated by Delta Dental Plan of Michigan, Ms. Judith Berry coordinates services in the southeast section of the state. Ms. Michele Baldwin manages services for the rest of the state from an office donated by Foote Hospital in Jackson. In December, a redistribution of active dentists was completed that balances the sections of the state between the two staff members. The area formerly covering Metro Detroit now includes the counties of Genesee, Lapeer, Lenawee, Livingston, Macomb, Oakland, St. Clair, Washtenaw, and Wayne and is now referred to as the southeastern section of the state.

Applications

At the end of the last reporting period, 591 people were waiting for care. Applications have been suspended since August 2004 due to long waiting lists. When the waiting list is too long, the coordinators must spend too much time processing new applications and responding to people requesting applications; time that could be used to refer people to dentists. During this fiscal year, 405 people were determined ineligible and 447 others were referred to dentists. The waiting list continues to be monitored, and at the end of each quarter it is assessed if the application process can be reopened. This fiscal year, for example, applications were accepted in

some parts of the state where dentists are available yet few people had requested help, particularly the Detroit suburbs and Grand Rapids.

A continuing challenge to helping more people is the geographical diversity of the volunteers and applicants, which is not always aligned and creates difficulties in using all the volunteer dentists. For example, in the vast rural areas of the upper part of the state, applicants often live very far from volunteers. In the City of Detroit, 49 people have applied for help, yet only 10 dentists volunteer for DDS. Though we have 397 volunteers in the surrounding counties, many of the people in the city cannot get to the suburban dentists. Nonetheless, 9 Detroit residents received care during the fiscal year and 8 other Detroit residents are currently receiving care. In other words, despite the geographic challenges, DDS still manages to get care for many people who could not otherwise access treatment.

Volunteers

Since DDS recruitment efforts were launched in the fall of 1995, the cadre of volunteer dentists has grown to 806; 407 who practice in the southeastern section of the state and the other 399 in the rest of Michigan. In addition, 190 dental laboratories donate some of the fabrications needed by so many of the people treated.

With 591 applications pending, or waiting to be referred, more volunteers are still needed everywhere in the state, especially Detroit and its suburbs, Jackson, Bay City, Flint, Saginaw, and the Thumb area where we have received many requests for help. We are very grateful for the involvement of the leadership of the MDA in recruiting new volunteer dentists. Dr. George Goodis and Dr. John S. Buchheister, both Past Presidents of the MDA, along with their colleagues have increased the number of volunteers by more than 10 percent in the last two years.

Future Plans

Having reached a milestone of \$5 million in services since starting in 1995 in Michigan, the goal for the 06-07 fiscal year that begins October 1, 2006 is to provide \$1,120,000 worth of donated treatment for 435 individuals, including \$98,000 worth of donated laboratory fabrications.

Plans have been made to utilize more volunteer dentists. To do so, applications will be generated in specific areas where they are needed, assist the coordinators to be as efficient as possible in processing referrals, and recruit more dentists in areas where people are waiting for care.

Attachments

A financial statement for the fiscal year is attached along with program services summaries. Reports are available that depict treatment county and disability.

**Michigan Donated Dental Service Program
Fourth Quarterly Report of Services
Combined Statewide and Southeastern Programs**

Table I

<u>CATEGORY</u>	1 st Qtr. <u>10/05-12/05</u>	2 nd Qtr. <u>1/06-3/06</u>	3 rd Qtr. <u>4/06-6/06</u>	4 th Qtr. <u>7/06-9/06</u>	FY 2006 <u>Year-to-date</u>
<u>PATIENTS</u>					
# of Active Cases	295	321	329	312	312
# of Referrals	93	144	122	103	447 ¹
# Deceased or Otherwise Withdrew	0	0	0	2	2
# of Patients Treated	86	97	110	154	390 ¹
# of Dental Procedures	1,020	967	1,461	1,698	5,146
<u>APPLICANTS</u>					
# Received	59	135	97	88	379
# Not Eligible	151	100	71	83	405
# of Applications pending (as of 9/30/05)	772	697	639	591	591
<u>VOLUNTEERS</u>					
# of Volunteer Dentists	806	807	807	806	806
# involved with patients treated	89	98	111	147	387 ²
# of Volunteer Labs	188	187	188	190	190
# involved with patients treated	31	44	43	51	110 ²
<u>FINANCIAL</u>					
Value of Care to Patients Treated	\$163,747	\$210,061	\$246,640	\$277,607	\$898,055
Average Value of Treatment/Case	\$1,904	\$2,166	\$2,242	\$1,803	2,303
Value of Donated Lab Services ³	\$19,118	\$21,815	\$21,681	\$26,473	\$89,087
Value of Paid Lab Services	\$1,947	\$1,775	\$2,938	\$2,214	\$8,874
Operating Costs	\$31,373	\$30,337	\$33,137	\$32,983	\$127,830
Ratio/Donated Treatment per Dollar of Operating Costs	\$5.22	\$6.92	\$7.44	\$8.42	\$7.03
Total Patients Treated (Since 10/95)	3,120				

1 Value also included in Value of Care to Patients Treated

2 Total is less than the sum of quarterly periods because it represents an unduplicated count of patients for year, whereas some patients may have been counted in all periods

3 Total may be lower than sum of quarterly periods because some dentists/labs donated service to more than one patient during the year, but the annual statistics reflect an unduplicated count.

Michigan Donated Dental Service Program
Fourth Quarterly Report of Services
Program Services for Southeast Michigan

Table 2

<u>CATEGORY</u>	1st Qtr. Detroit <u>10/05-12/05</u>	2nd Qtr. Detroit <u>1/06-3/06</u>	3rd Qtr. Detroit <u>4/06-6/06</u>	4th Qtr. Detroit <u>07/06-09/06</u>	FY 2006 Detroit <u>Year-to-date</u>
<u>PATIENTS</u>					
# of Active Cases	138	137	145	146	146
# of Referrals	36	59	58	62	236 ¹
# Deceased or Otherwise Withdrew	0	1	0	1	3
# of Patients Treated	49	53	54	79	203 ¹
# of Dental Procedures	646	1,010	785	1,072	3,712
<u>APPLICANTS</u>					
# Received	31	6	19	14	46
# Not Eligible	118	78	152	31	281
# of Applications pending (as of 9/30/05)	249	575	406	357	357
<u>VOLUNTEERS</u>					
# of Volunteer Dentists	401	386	394	400	400
# involved with patients treated	40	60	54	71	205 ²
# of Volunteer Labs	104	102	103	105	105
# involved with patients treated	16	23	21	21	48 ²
<u>FINANCIAL</u>					
Value of Care to Patients Treated	\$75,315	\$133,509	\$125,879	\$167,367	\$530,962
Average Value of Treatment/Case	\$2,092	\$2,519	\$2,331	\$2,119	\$2,616
Value of Donated Lab Services ³	\$7,830	\$11,700	\$11,958	\$12,108	\$48,178

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Michigan Donated Dental Service Program

Fourth Quarterly Report of Services

Program Services for Rest of State

Table 3

<u>CATEGORY</u>	1 st Qtr. Rest of State <u>10/05-12/05</u>	2 nd Qtr. Rest of State <u>1/06- 3/06</u>	3 rd Qtr. Rest of State <u>4/06-6/06</u>	4 th Qtr. Rest of State <u>7/06-9/06</u>	FY 2006 Rest of State <u>Year-to-date</u>
<u>PATIENTS</u>					
# of Active Cases	157	171	175	163	163
# of Referrals	57	70	65	55	235 ¹
# Deceased or Otherwise Withdrew	0	0	0	2	2
# of Patients Treated	50	61	47	79	207 ¹
# of Dental Procedures	374	458	400	546	1,778
<u>APPLICANTS</u>					
# Received	28	41	40	34	143
# Not Eligible	33	62	28	37	160
# of Applications pending (as 9/30/05)	523	449	430	392	392
<u>VOLUNTEERS</u>					
# of Volunteer Dentists	405	400	399	399	399
# involved with patients treated	49	62	47	76	201 ²
# of Volunteer Labs	84	84	85	88	88
# involved with patients treated	15	22	17	24	53 ²
<u>FINANCIAL</u>					
Value of Care to Patients Treated	\$88,432	\$131,228	\$101,394	\$132,206	\$453,260
Average Value of Treatment/Case	\$1,769	\$2,151	\$2,157	\$1,673	\$2,190
Value of Donated Lab Services ³	\$11,288	\$12,961	\$11,563	\$12,555	\$48,367

1 Value also included in Value of Care to Patients Treated

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3 Total may be lower than sum of quarterly periods because some dentists/labs donated service to more than one patient during the year, but the annual statistics reflect an unduplicated count

TREATMENT BY COUNTY 10/1/05 – 9/30/06

County	# of Transactions	Treatment Value		County	# of Transactions	Treatment Value
Alcona	2	\$4,429		Lenawee	3	\$4,901
Allegan	6	\$12,556		Livingston	13	\$23,521
Alpena	1	\$4,000		Macomb	53	\$109,691
Antrim	1	\$5,431		Mackinac	1	\$614
Arenac	2	\$2,854		Manistee	1	\$2442
Barry	1	\$828		Marquette	1	\$4,901
Bay	7	\$9,676		Mecosta	1	\$1,745
Berrien	6	\$12,103		Midland	4	\$2,174
Branch	2	\$3,525		Missaukee	1	\$4,104
Calhoun	3	\$6,950		Montcalm	4	\$6,726
Cheboygan	1	\$98		Montmorency	3	\$7,761
Chippewa	1	\$1,000		Muskegon	12	\$17,943
Clare	2	\$8,116		Newaygo	1	\$1,906
Clinton	4	\$10,768		Oakland	75	\$127,922
Delta	2	\$2,531		Ogemaw	1	\$675
Dickinson	2	\$2,756		Ostego	4	\$3,627
Eaton	8	\$12,955		Ottawa	9	\$16,818
Emmet	2	\$3,073		Roscommon	2	\$3,038
Genesee	5	\$10,904		Saginaw	5	\$9,444
Gogebic	1	\$1,950		Sanilac	1	\$106
Grand Traverse	8	\$22,269		Shiawassee	8	\$11,468
Gratiot	3	\$2,164		St. Clair	8	\$17,822
Hillsdale	3	\$942		St. Joseph	2	\$150
Huron	4	\$5,119		Tuscola	2	\$3,277
Ingham	18	\$35,031		Van Buren	2	\$4,317
Ionia	9	\$13,639		Washtenaw	6	\$14,022
Iosco	2	\$4,790		Wexford	1	\$174
Jackson	15	\$20,311		Wayne	65	\$1861
Kalamazoo	13	\$23,425				
Kalkaska	2	\$343		Total Patients Treated 389		
Kent	43	\$82,226		Total Patient Transactions 477		
Lapeer	9	\$13,238		Total Treatment Value \$44,795		