

CSHCS Update

Regional Meeting

Spring 2012

Lonnie D. Barnett, MPH
Children's Special Health Care
Services Division
Michigan Department of Community Health

New CSHCS Director

- Started with CSHCS in August 2011
- Have been with MDCH since July 1998
- Managed MDCH Health Planning and Access to Care Section
- Community Health Planner at Kent County Health Department from 1993 to 1998
- All around good guy....

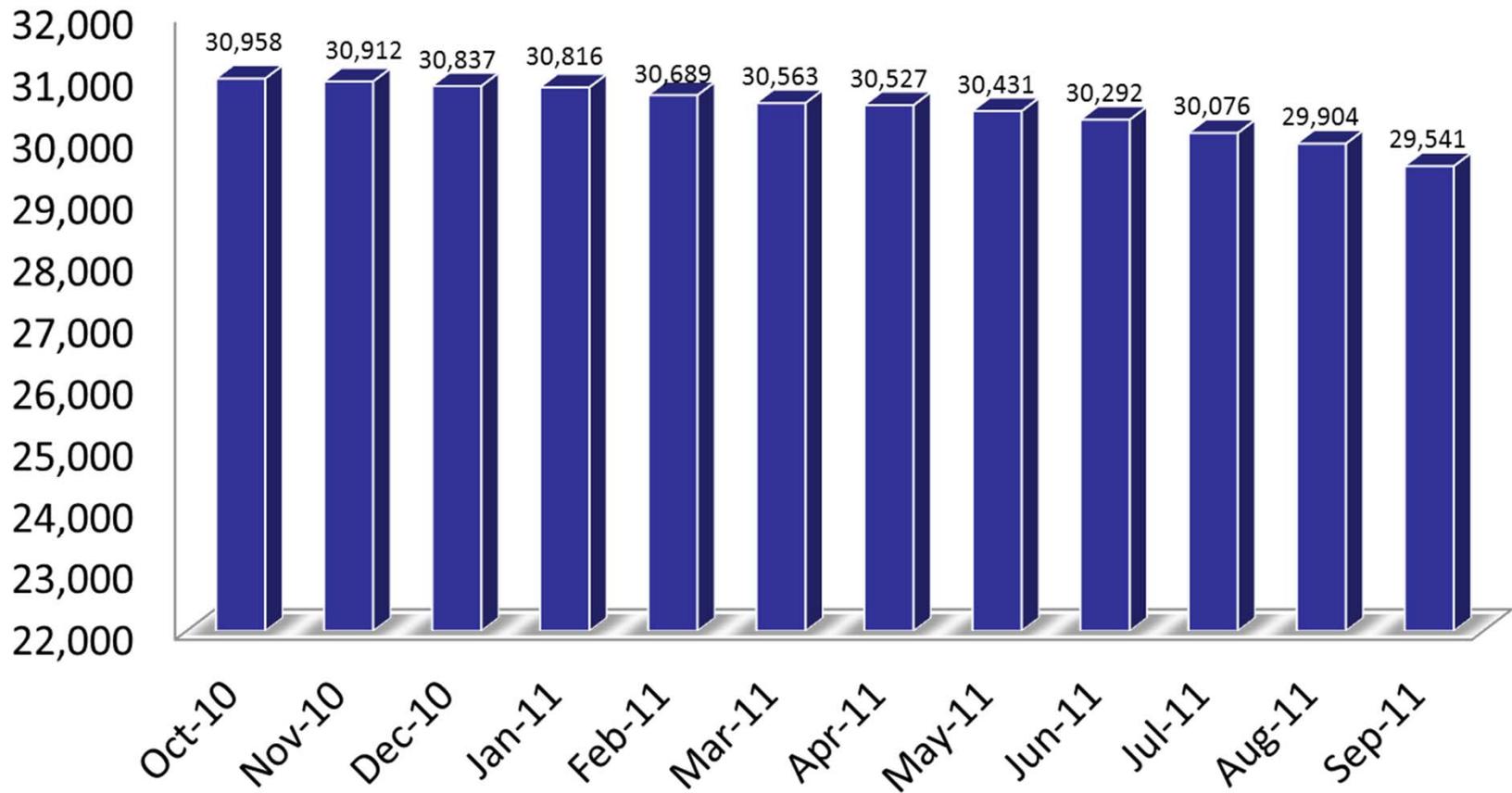
The First 8 Months

- Build Plane In The Air
- Established program
- Changing Environment
 - Accreditation
 - Managed Care
 - Health Care Reform
 - New Administration in Lansing

Focus on Outcomes

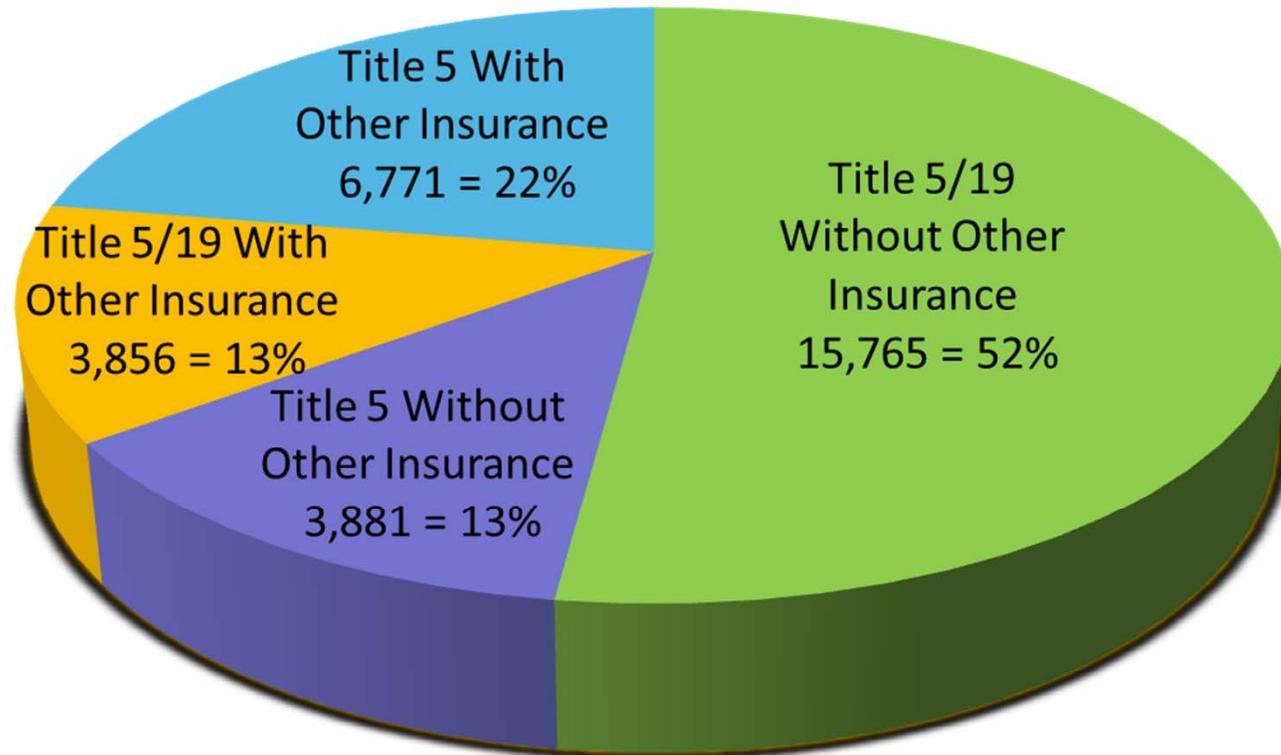
- Scorecards and Dashboards
- Costs and Quality
- Program Data
 - Enrollment
 - Family Phone Line Utilization
 - Billable Services
 - Program Expenditures and Diagnoses

CSHCS Fiscal Year 2011-Enrollment Per Month



CSHCS Clients with Other Insurance February 2011

Total Population: 30,273

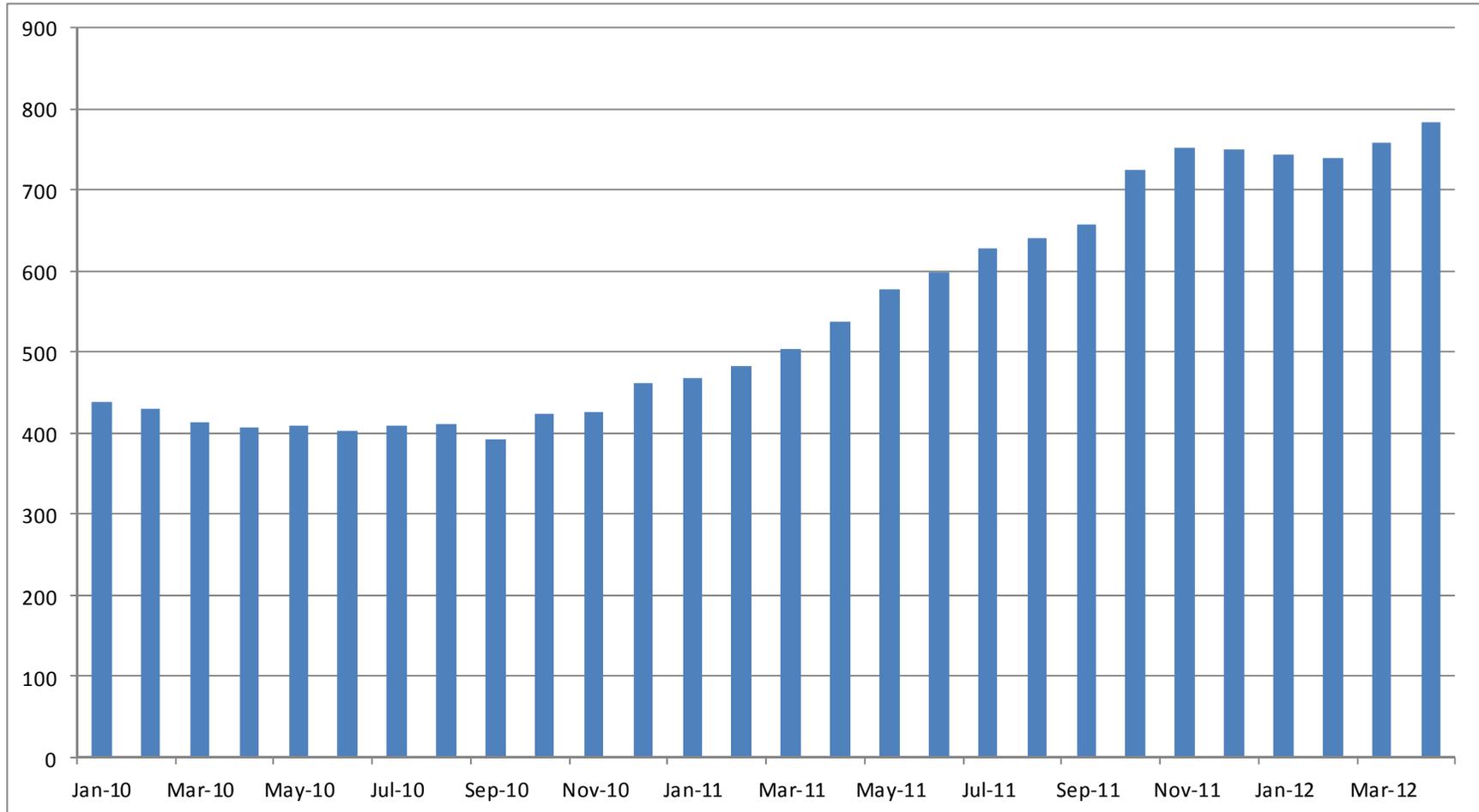




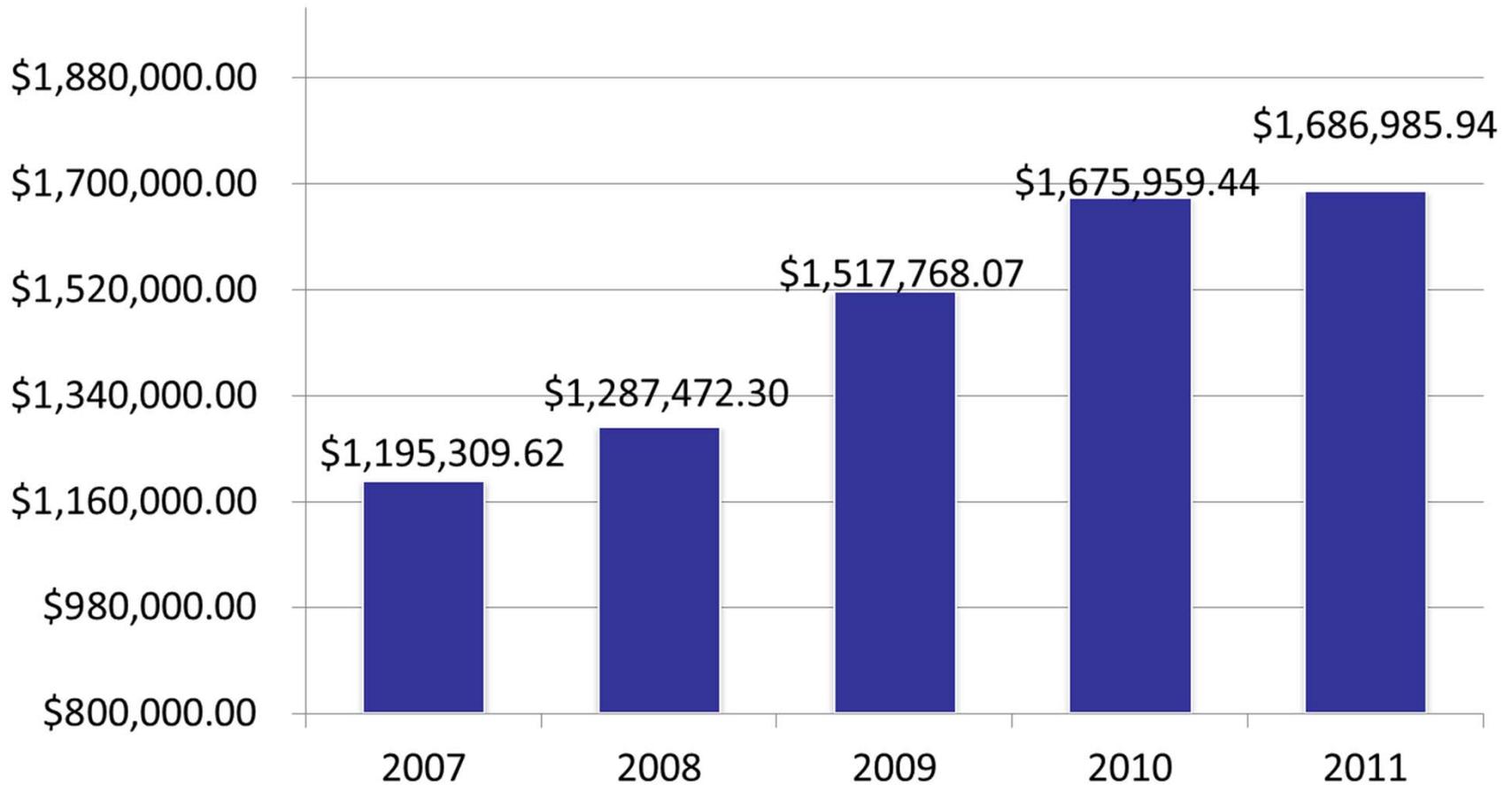
Family Phone Line Calls By Region January thru April 2012

Region	# of calls	% of calls
Northeast	98	2.0%
Northwest	146	2.9%
Southeast	3254	65.3%
Southwest	1351	27.1%
Upper Peninsula	135	2.7%

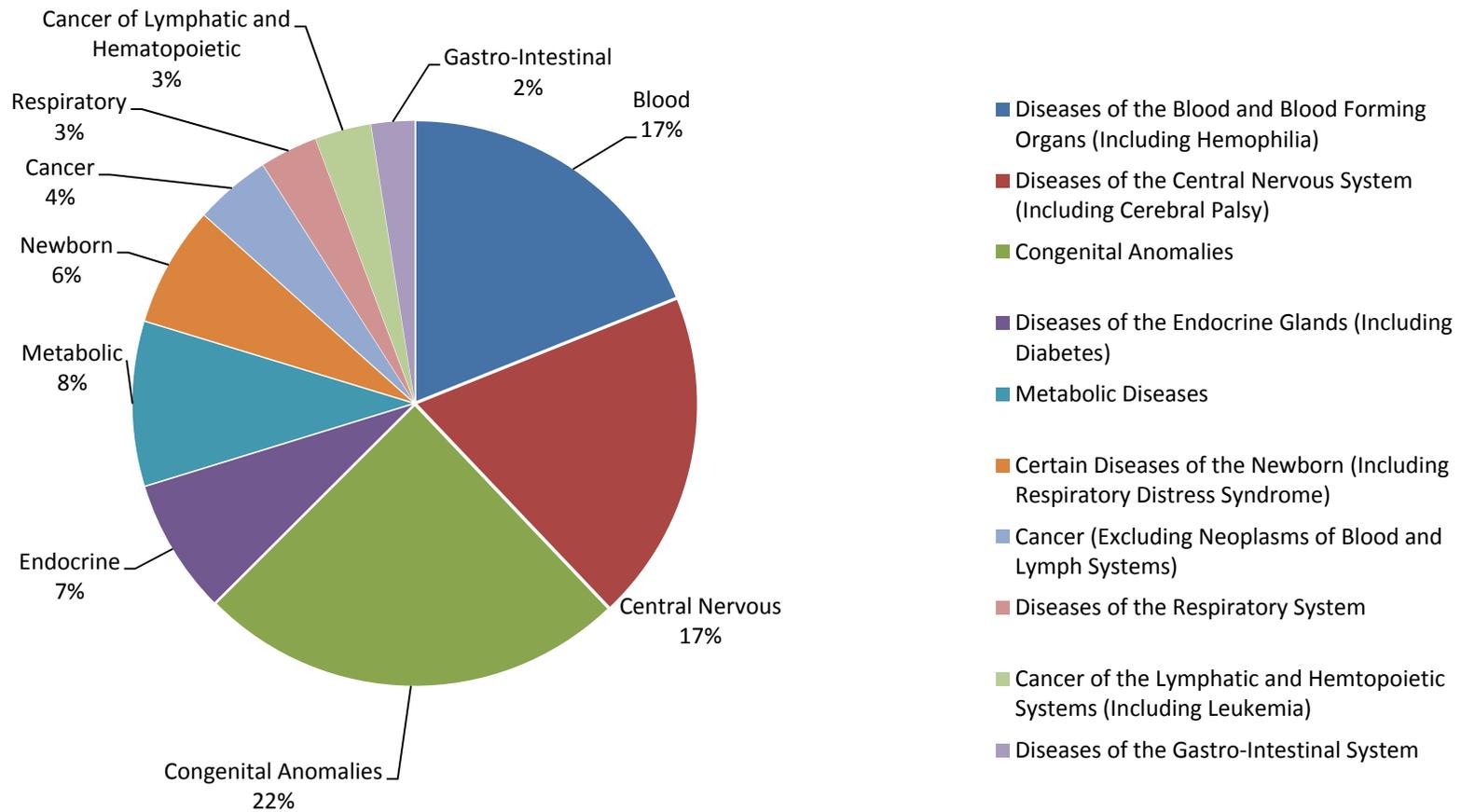
MICHILD Enrollees with CSHCS January 2010 – April 2012



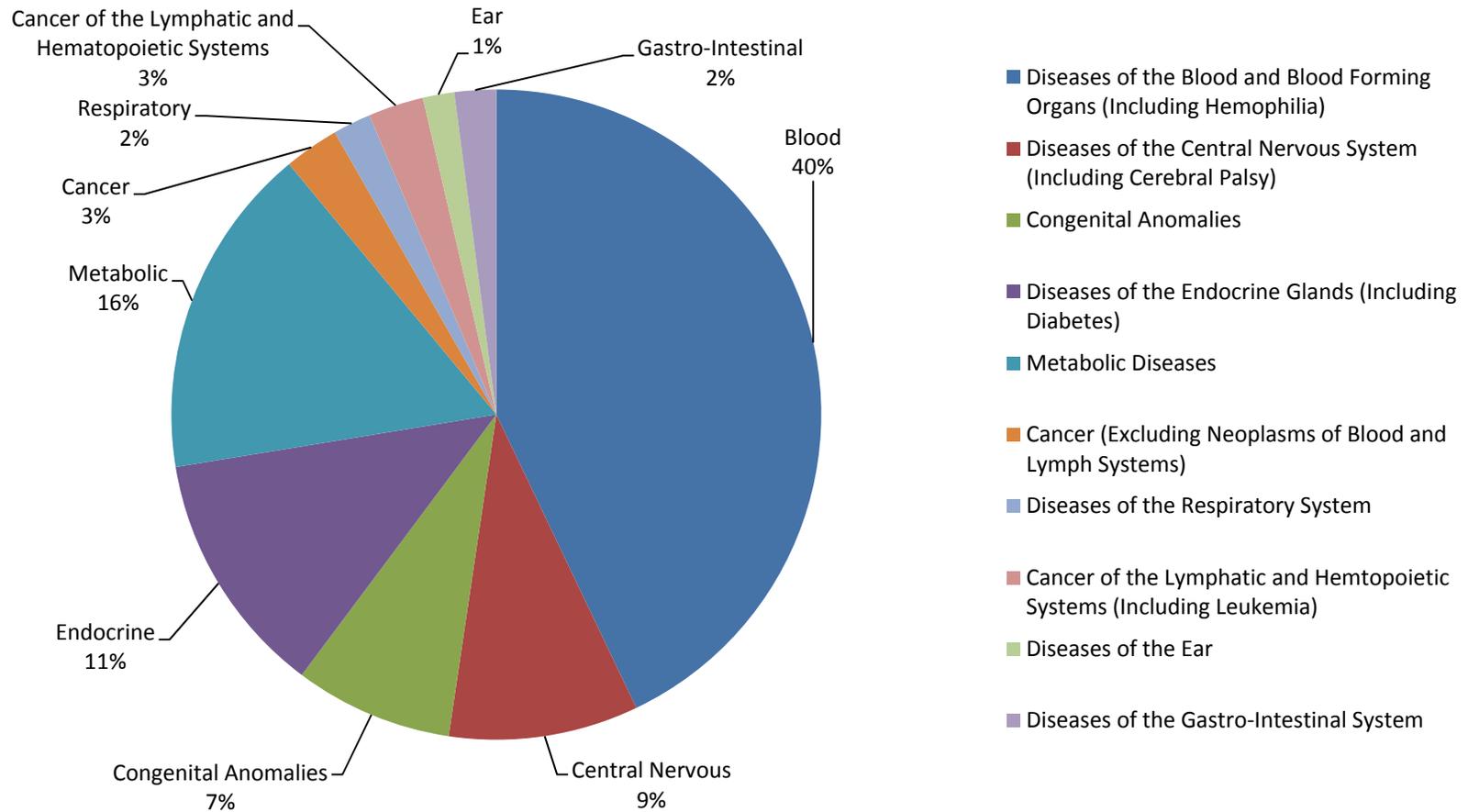
Local Health Department Total Billing Per Fiscal Year 2007 - 2011



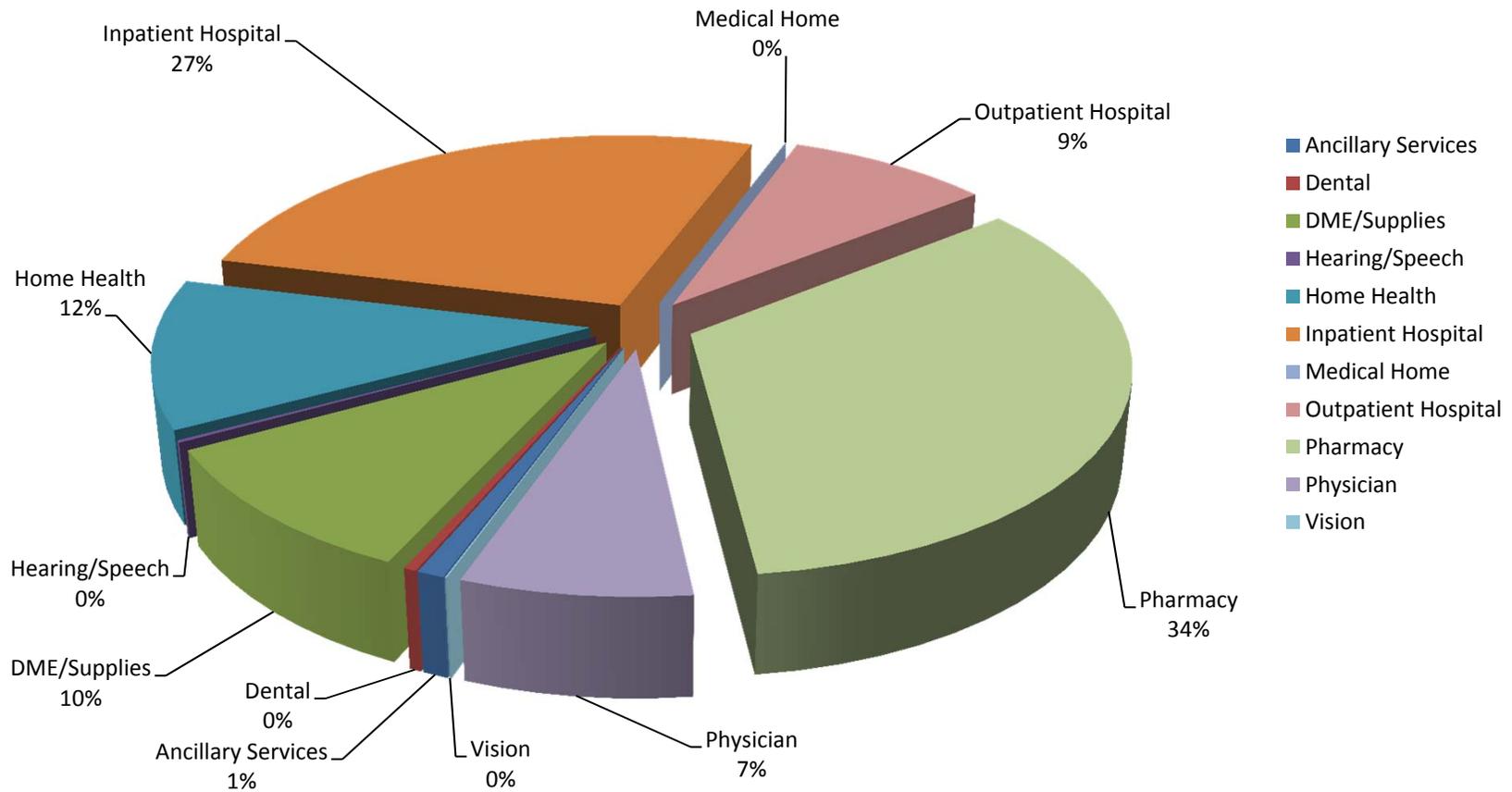
FY 11 CSHCS Top Ten Diagnosis by Expenditure – Title V/XIX Only



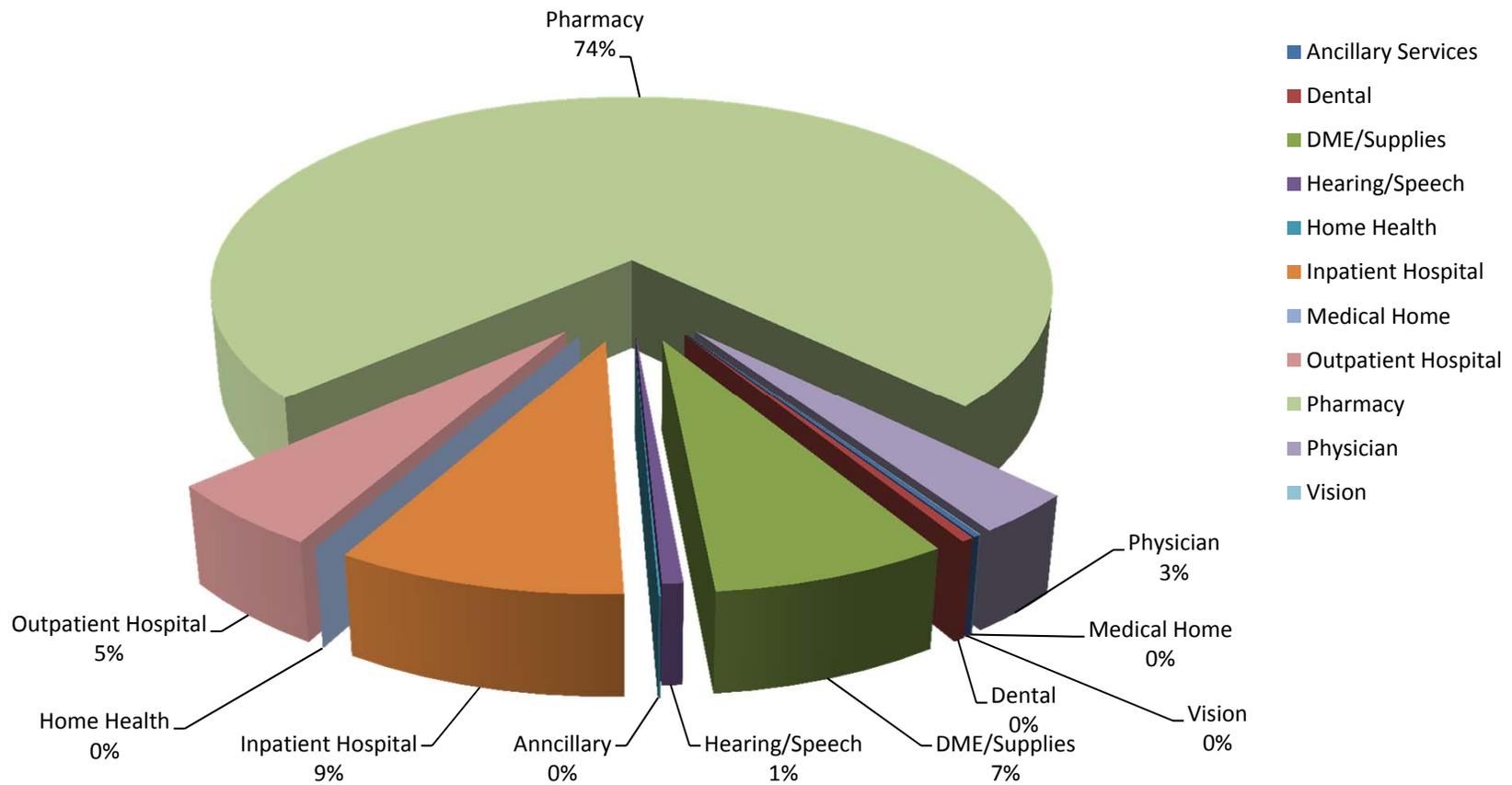
FY 11 CSHCS Top Ten Diagnosis by Expenditure – Title V Only



FY 11 CSHCS Expenditures by Provider Groups – Title V/XIX Only



FY 11 CSHCS Expenditures by Provider Group – Title V Only



Updates

- FY13 Budget
- Health Insurance Program of Michigan (HIP)
- Autism Legislation
- Health Care Reform
- Plans of Care

Transition to Medicaid Managed Care

Regional Meeting: Waterford, Michigan

June 19, 2012

Children's Special Health Care
Services Division
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Medicaid Managed Care

- Benefits
- Timeline
- Family/Parent Involvement
 - Theme: Network, Network, Network
- Roles for LHDs
- Communications
- LHD/MHP Collaboration
- Discussion/Questions

Benefits for Enrolling CSHCS into Managed Care

- Organized approach to primary care
- Addition of complex case management
- Ability for quality monitoring
- Access to outpatient mental health services
- Increased access to non-emergency transportation services

Timeline

	Oct-11	Nov-11	Dec-11	Jan-12	Feb-12	Mar-12	Apr-12	May-12	Jun-12	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12
Core Competencies	▶ ◀														
Carve Outs	▶ ◀														
Rates		▶ ◀													
Readiness Reviews								▶ ◀							
Waiver Amendment Process								▶ ◀							
Systems Revisions						▶ ◀									
PCMH/Care Planning/Care Coordination			▶ ◀												
Enrollment Planning						▶ ◀									
Enrollment												▶ ◀			
MHP Contract Changes/Data Sharing Agreements							▶ ◀								
Policy Promulgation								▶ ◀							
Communications							▶ ◀								
Monitoring/Compliance Review (CAHPS, EQR, HEDIS, etc.)									▶ ◀						
CSHCS led Training Sessions												▶ ◀			

Family/Parent Involvement

- Family Center Participation on Workgroups
- CSHCS Advisory Committee
- Parent Focus Groups
 - 3 Focus Groups with CSHCS Parents
 - Feedback from Other Parents
 - Additional Communications planned
- Network, Network, Network
- Communication Strategy

How Can LHDs Assist with this Transition?

- Plans of Care
- It is still premature to begin communications with families
- However, families may ask questions and will seek answers
- Much more clarity expected this summer
- Hard to reach families
- LHD/MHP Subcommittee

Communications Sub-Group

- First meeting in May
- Comprehensive Communications Strategy to convey information to families
 - Utilize Provider Network
 - Utilize LHD Network
 - Utilize existing communication structures
 - Family to Family, Family Center

LHD/MHP Collaboration

- Workgroup forming
- Review LHD Plans of Care and care coordination/case management and MHP complex case management requirements
- Identify opportunities to enhance service to families
- Regional MHP/LHD Meetings

Discussion/Questions

- FAQs
- Monthly RNC Calls
- Other Communications

State/Local Communications

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State/Local Communications

- How to assure effective communications with all health departments
 - Health Officers
 - Nurse Administrators
 - Finance Directors
 - CSHCS Program Staff

State/Local Communications: Purposes

- Information Sharing
- Training/Education
- Reporting
- Feedback from locals

State/Local Communications: Mechanisms

- Information and Alert E-mails
- RNC Calls
- Trainings (Formal and Informal)
- Guidance Manual
- CLAC
- MALPH Forums
- Regional Meetings
- Site Visits

State/Local Communications: Discussion

- What is working? Not working?
- Where can we improve?
- Value of current annual LHD report to State?
- Additional comments, questions, discussions?
- Connection with Accreditation efforts?