

CSHCS Info #16-2012: Template letters and MHP Information
Fri 10/5/2012

Colleagues,

1) As indicated earlier this week (see CSHCS Alert #16-2012), we are providing two welcome letter templates to assist LHDs with communications to Medicaid Health Plan (MHP) members. These templates are based on correspondence prepared by both Kent and Ottawa Counties. One welcome letter template is for existing CSHCS enrollees that have recently become enrolled in a MHP. The other welcome letter template is for enrollees that are new to both CSHCS and the MHP. Communications with MHP members must be coordinated with the MHP, and these template letters can be modified in order to align with the care coordination agreements that are being developed locally.

2) Attached is an updated map and county listing depicting the service areas for each of the Medicaid Health Plans.

Please contact me if you have questions on these materials.

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