

March 26, 2013

PARENT/RESPONSIBLE PARTY NAME
ADDRESS1
ADDRESS1

For questions and/or problems, or help to translate, call the Beneficiary Help Line at 1-800-642-3195 or TTY 1-866-501-5656.

Spanish: Si necesita ayuda para traducir o entender este texto, por favor llame al telefono, 1-800-642-3195 or TTY 1-866-501-5656

Arabic: TTY 1-866-501-5656

إذا كان لديكم أي سؤال، يرجى الإتصال بخط المساعدة على الرقم المجاني ١-٨٠٠-٦٤٢-٣١٩٥

Dear PARENT/RESPONSIBLE PARTY NAME:

Children's Special Health Care Services (CSHCS) is a program that focuses on family-centered services for children with special health care needs. We help families get needed services for children with CSHCS. Beginning last fall, all Medicaid clients that are eligible for Children's Special Health Care Services will now receive this additional benefit.

Your doctor or Medicaid Health Plan sent us information that shows that <client full name> qualifies for CSHCS for <diagnosis description>. <Client First Name> has CSHCS coverage from <start date> through <end date>. If <Client First Name> is enrolled in a Medicaid Health Plan (MHP), all medical services must be coordinated through the MHP.

What Medicaid Health Plan (MHP) enrollees need to know

Please call the MHP's Member Services Department when you have questions or need help getting medical care and let them know that you have CSHCS. The number is on the health plan ID card. The MHP will work with providers and the local health department to make sure <Client First Name> gets needed services and supplies.

What Does CSHCS Cover

CSHCS coverage is an added benefit to Medicaid. Enclosed is information about what CSHCS covers. You can get more information on our website at www.michigan.gov/cshcs.

What families need to know about Local Health Departments

Local health departments can help families with **community-based** services. Your local health department will contact you soon to talk about what help your family may need.

Questions? Call either your local health department or the Family Phone Line.

**<County Name Health Department at phone number> or
Family Phone Line at 1-800-359-3722**

We look forward to serving your family.

Children's Special Health Care Services

Children's Special Health Care Services (CSHCS) Program

CSHCS is a state of Michigan program that serves children, and some adults, with special health care needs. CSHCS covers more than 2,700 medical diagnoses.

Additional Benefits for Medicaid beneficiaries with Children's Special Health Care Services

1. Help from your **Local Health Department** with:
 - Community resources – schools, community mental health, financial support, childcare, Early On, and the Women Infants and Children (WIC) program
 - Transitioning to adulthood
 - Orthodontia
 - Only for specific CSHCS qualifying diagnosis, such as Cleft Palate/Cleft lip
 - Medically necessary, related to condition
 - Not for cosmetic purposes
 - Respite
 - CSHCS covers 180 hours of respite care annually when a beneficiary requires skilled nursing and a CSHCS nurse consultant determines appropriate

2. Help from the **Family Center for Children and Youth with Special Health Care Needs**
 - CSHCS Family Phone Line – a toll-free phone number (800-359-3722) available Monday through Friday from 8am to 5pm
 - Parent-to-parent support network
 - Parent/Professional training programs
 - Financial help to go to conferences about CSHCS medical conditions and “Relatively Speaking,” a conference for siblings of children with special needs

3. Help from the **Children's Special Needs (CSN) Fund**

The CSN Fund helps CSHCS families get items not covered by Medicaid or CSHCS. To see if you qualify for help from the CSN Fund, call 517-241-7420.

Examples include:

- Wheelchair ramps
- Van lifts and tie downs
- Therapeutic tricycles
- Air conditioners
- Adaptive recreational equipment
- Electrical service upgrades for eligible equipment