

CSHCS ALERT #25-2014 - New Language Line
Mon 12/29/2014 9:44 AM

Dear Colleagues:

CSHCS has joined with other state agencies, effective December 1, 2014, on a joint contract with a company called "Linguistica International" for language line services.

Attached is information on the new toll-free phone number and how to use their language line. It's also important to always give our CSHCS account number (9965) for billing purposes when assisting CSHCS clients.

It's very important to only use the CSHCS account number for CSHCS client needs. The CSHCS account number is not to be given out to others or used for any other clientele.

We will also update the GM to reflect this information.

Please start using this contractor and toll-free number immediately as the need comes up. If you have any questions please contact Karla McCandless at mccandlessk@michigan.gov or (517) 241-7511. You can usually get a faster response through email. Thanks.

Karla McCandless, Manager
Policy & Program Development
Children's Special Health Care Services
MI Dept. Of Community Health
320 S. Walnut – 6th Floor
Lansing, MI 48913