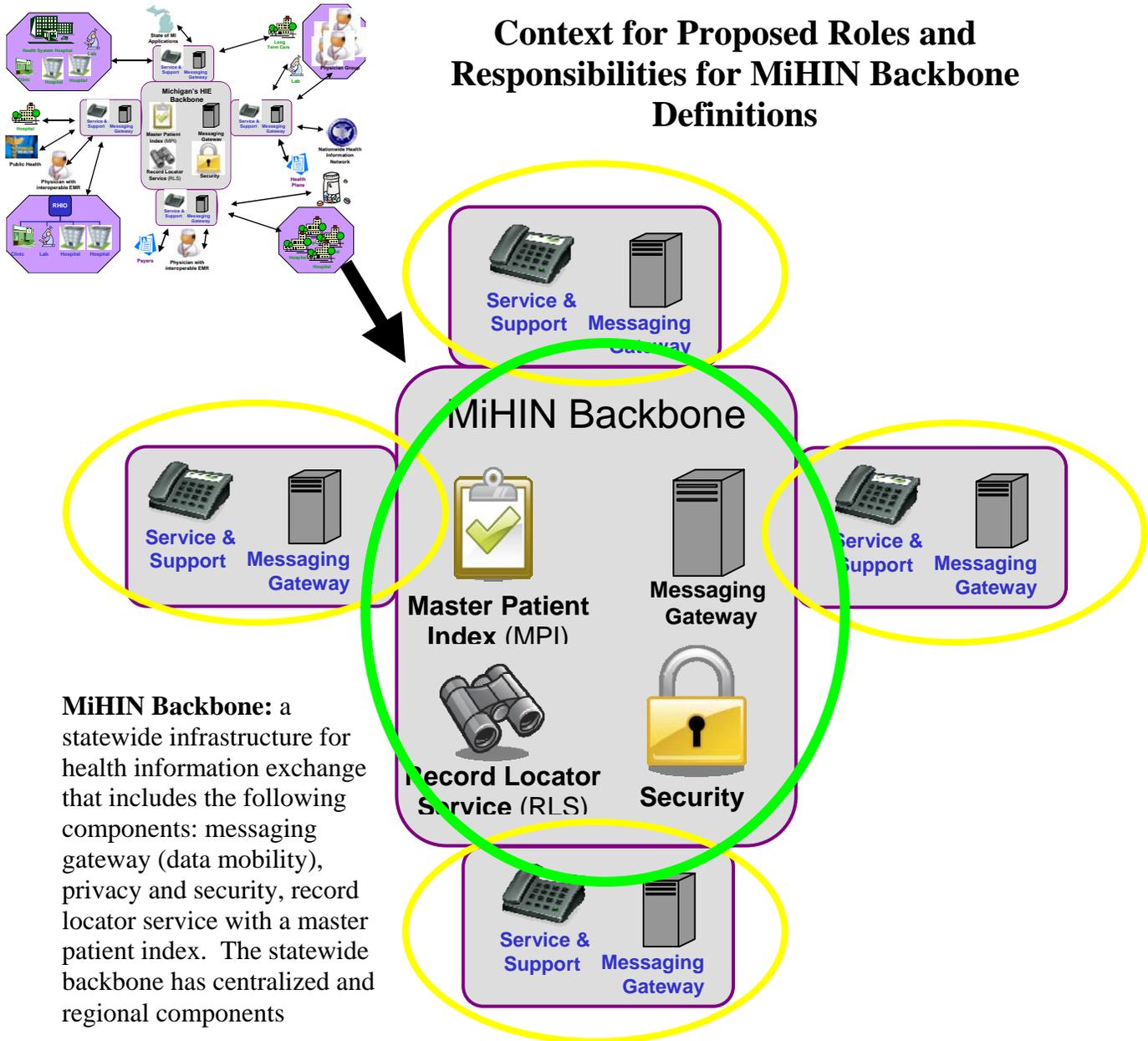
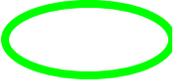


Context for Proposed Roles and Responsibilities for MiHIN Backbone Definitions



MiHIN Backbone: a statewide infrastructure for health information exchange that includes the following components: messaging gateway (data mobility), privacy and security, record locator service with a master patient index. The statewide backbone has centralized and regional components

-  The Yellow circle is the regionalized components and corresponds to the roles and responsibilities listed as “regional” in the attached document
-  The Green circle is the centralized components and corresponds to the roles and responsibilities listed as “centralized” in the attached document

With the centralized approach there are some application decisions (i.e. master patient index, record locator service, etc.) that will be implemented and operated centrally with distributed support and services. There are other applications that will be implemented and operated by the regions, health systems, physicians, and other stakeholders examples include, which EMR and/or ePrescribing solution to implement and use. There may be cases where a centralized offering might also be available – for example, providing a very low cost ePrescribing or EMR lite solution for those who are not likely to purchase on their own. The decision to centralize some solutions like a master patient index does not preclude regions or health systems from also implementing their own solutions. These decentralized solutions will need to be connected to what is centralized.

**Pertaining to the MiHIN Backbone:
Proposed Roles and Responsibilities : Definitions**

DRAFT 4/15/2009

Activity	<p>Centralized: any central statewide entity that can deliver the proposed activities, not necessarily the State of Michigan government</p>	<p>Together</p>	<p>Regional: a local entity with a defined territory to carry out the defined roles and responsibilities to support the MiHIN Backbone. The territories will be based on the consulting firm designing the business architecture recommendations.</p>
<p>Business Plan & Operational policies</p>	<p>A central entity will execute a business plan to sustain the technical and administrative components of the system. A central entity will be in charge of executing operational policies.</p>	<p>Business plan and operational policies will be developed with input from statewide entities and regional stakeholders. Together, this group will define value propositions/ROI with stakeholders and determine the method of sustainability.</p>	<p>Regional entities will promote the business plan and operational policies to all applicable entites.</p>
<p>Funding/ Revenue</p>	<p>A central entity will be in charge of collecting funding and revenue in a manner that is consistent with the business plan.</p>	<p>Funding and revenue will come from a mix of stakeholders to be determined by the central and regional entity</p>	<p>Assist applicable entities within region understand funding/revenue model</p>
<p>Privacy & Security</p>	<p>Privacy and security policies will be executed and maintained centrally</p>	<p>Privacy and security policies will be developed with statewide entities and regional stakeholders</p>	<p>Consumer Op-out forms will be processed locally.</p>
<p>Vendor procurement</p>	<p>A central entity will procure the technical and administrative vendors.</p>	<p>Requirements for vendors will be developed with statewide entities and regional stakeholders</p>	<p>Regional entities will monitor vendor performance in region</p>
<p>Data Sharing Agreements</p>	<p>Data sharing agreements will be maintained and held centrally.</p>	<p>Data Sharing agreements will be developed with statewide enties and regional stakeholders</p>	<p>Regional entites will communciate the data sharing agreements with applicable entites.</p>
<p>Governance</p>		<p>The MiHIN will be governed by a board that consists of statewide entities and regional stakeholders.</p>	

<p>Vendor selection</p>		<p>Technical vendors will be selected by a governance board that consists of statewide entities and regional stakeholders.</p>	
<p>Help Desks</p>		<p>Operational policies for the help desks will be developed with region and statewide input</p>	<p>Help Desks will be located locally and will provide service and support to providers within their locality. The Help Desks will resolve errors 24/7 and will also serve as data stewards that will help resolve ID matching issues. Help Desks will also assist providers with complying with the operational policies</p>
<p>Enrollment Process</p>		<p>Operational policies for the enrollment will be developed with region and statewide input</p>	<p>Enrollment of providers in the system will be done locally by an entity that administers all local functions (help desk, training & support and community outreach). The enrollment process will include being able to explain the data sharing agreements and getting them signed by users.</p>
<p>Training and Support</p>		<p>Operational policies for the training and support will be developed with region and statewide input</p>	<p>Training of providers in their offices will be done locally by an entity that administers all local functions (help desk, enrollment and community outreach) This same entity will provide user support on an on-going basis</p>
<p>Community Outreach</p>		<p>Operational policies for community outreach will be developed with region and statewide input</p>	<p>Community outreach will be done locally by an entity that administers all local functions (help desk, enrollment and training and support) This same entity will be responsible for marketing, education and outreach of the MiHIN system to a myriad of stakeholders including consumers in their locality.</p>