

Acceptable Outcomes for VOCA Grantees

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This is a menu of acceptable outcomes you can choose from for your VOCA-funded activities. Pick three for each activity. If you choose NOT to use one or more of these outcomes you must obtain permission from Leslie O'Reilly for different outcomes.

Every program needs to estimate the percentage of clients they would expect to achieve the outcome. When you use an outcome, please replace xx% with your own estimate. For these outcomes we have intentionally intermixed the words victims, survivors and clients because each program has their own philosophy about terms. Please use the word that best fits your own orientation.

Telephone Crisis Lines

1. XX% of victims who utilize the crisis line will find it to be helpful to them.
2. XX% of survivors will have access to information about community resources they might need in the future.
3. XX% of survivors will have access to supportive services 24 hours a day, 7 days a week.

In-Person, Brief Crisis Intervention

1. XX% of victims will have access to accurate information about the medical system, in order to make informed decisions and choices.
2. XX% of survivors will have access to accurate information about the legal system, in order to make informed decisions and choices.
3. XX% of clients will have access to accurate information about support services available in the community that they might need.
4. XX% of victims will have safety plans in place by the end of the interaction with the advocate.
5. XX% of clients will have access to information about the effects of [sexual or whatever is applicable here] victimization.

Counseling AND Support Group Outcomes (Adults)

1. XX% of victims will find the program to be helpful to their healing process.
2. XX% of survivors will have increased understanding about the natural responses to trauma.
3. XX% of clients will have increased knowledge about community resources they might need in the future.
4. XX% of victims will have more ways to plan for their safety.
5. XX% of survivors will feel more hopeful about the future.
6. XX% of clients will feel less isolated.

Counseling AND Support Group Outcomes (Children)

1. XX% of children will understand the abuse was not their fault.
2. XX% of children will have increased knowledge about the common responses to child [sexual] abuse.
3. XX% of children will be able to identify a safe place or person in their lives.
4. XX% of caregivers will have increased knowledge about children's common responses to child [sexual] abuse.
5. XX% of caregivers will have increased knowledge about community resources they might need in the future.
6. XX% of caregivers will understand that the lack of physical evidence does not negate that abuse occurred.
7. XX% of caregivers will report having more coping strategies for dealing effectively with their children's healing process.

Criminal Legal Advocacy

1. XX% of victims will have increased knowledge on the range of their legal options.
2. XX% of survivors will have increased knowledge about community resources they might need in the future.
3. XX% of victims will have more ways to plan for their safety.
4. XX% of clients going through the court process will understand their role in the court procedure.
5. XX% of survivors will understand their rights as crime victims.

If Focus is On Children:

1. XX% of caregivers will have increased knowledge on the range of their legal options.
2. XX% of children going through the court process will understand their role in the court procedure.

Civil Legal Advocacy

1. Crime victim compensation forms will be accurately completed and filed for XX% of survivors eligible for and seeking compensation.
2. PPO applications will be accurately completed and filed for XX% of victims eligible for and seeking PPOs.
3. XX% of clients will have increased knowledge on the range of their legal options.
4. XX% of survivors will have increased knowledge about community resources they might need in the future.
5. XX% of victims will have more ways to plan for their safety.
6. XX% of clients will understand what PPOs can and cannot do for them.
7. XX% of survivors will understand what to do if their PPO is violated.
8. XX% of survivors will understand their rights as crime victims.
9. XX% of clients will understand their rights with regard to filing crime victim compensation forms.

Inter-Agency Collaboration

1. Inter-agency collaboration will expand the knowledge of XX% of providers on services available to victims of [child abuse, domestic violence, sexual violence, etc.].
2. Inter-agency collaboration will expand the knowledge of XX% of providers on issues facing victims of [child abuse, domestic violence, sexual violence, etc.].
3. XX% of collaborators will feel better able to provide accurate information to victims of [child abuse, domestic violence, sexual violence, etc.].

Inter-Agency Collaboration for Child Advocacy Centers

1. XX% of collaborators will understand children's common responses to child [sexual] abuse.
2. XX% of collaborators will feel better able to provide accurate information to victims of [child abuse, sexual violence, incest, etc.].
3. XX% of judges will have the information they need to make informed decisions in the best interest of the child.
4. XX% of collaborators will understand that multiple interviews revictimizes children.
5. XX% of children will be interviewed only once as a result of inter-agency collaboration.

Volunteer Training

1. XX% of volunteers will show an increase in knowledge regarding crisis intervention after training.
2. XX% of volunteers will show an increase in knowledge regarding empathic listening after training.
3. XX% of volunteers will show an increase in knowledge regarding dynamics of victimization after training.