

Report on the 2011 Michigan Clubhouse Survey

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Michigan Department of Community Health

Prepared by:

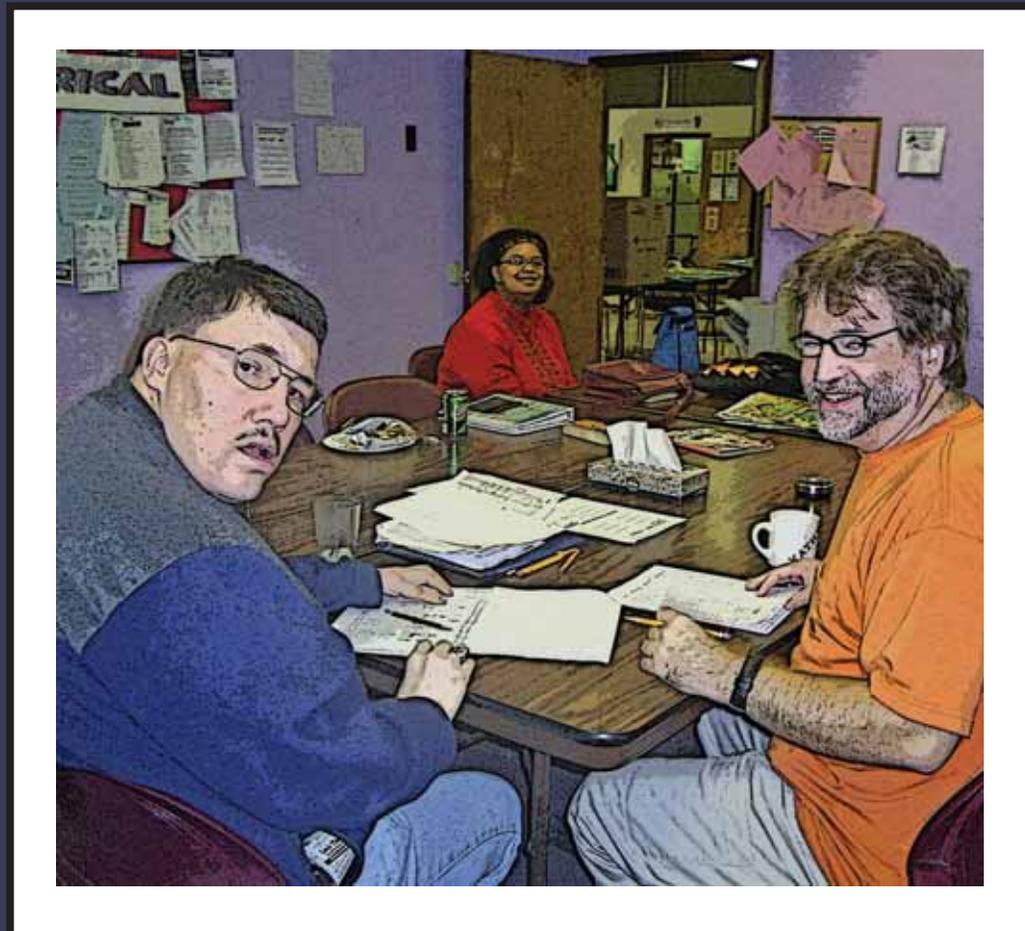
Esther E. Onaga, Ph.D.

Eun-Jin Han, M.A.

Department of
Human Development & Family Studies

Michigan State University

East Lansing, MI



Michigan Clubhouse Program and Performance Indicators: 2011-2012

Executive Summary

The clubhouse model of psychiatric rehabilitation has been extensively replicated throughout the United States as well as in over 330 clubhouse communities around the world creating international community of clubhouses. Today Michigan has 44 clubhouses (45 in 2010) associated with 18 different Prepaid Inpatient Health Plan (PIHP) providers in Michigan. They are located in urban, suburban, and rural areas serving approximately 2,799 active members.

In the summer 2011, clubhouse directors completed the Michigan Clubhouse Survey for the second consecutive year. The first year's survey instrument was revised, but most of the questions were retained. A total of 44 surveys were completed in this follow-up survey, showing a 100% response rate. The goals of this report are to: (1) quantitatively describe the program and performance indicators of clubhouses in Michigan; (2) provide clubhouses and stakeholders information about how Michigan clubhouses are performing; (3) provide information that can stimulate discussion within each of the clubhouses about areas for improvement; and (4) provide 2010-2011 information alongside 2009-2010 data.

Data was collected on eleven dimensions: Organization (budget & length of operation), Staff, Membership, Employment, Education, Health and Wellness, Member Support Services, Housing or Living Situation, Outreach, Social and Recreational Activities and Social Connection in the Community.

For the reporting period of July 1, 2010 through June 30, 2011:

Clubhouse Structure

Budget

- The annual budget for the clubhouses varied widely from \$150,000 to \$979,327 with an average of \$469,150.
- Thirty clubhouses had a staff allocation of 50% or more.
- In three of the clubhouses, the "other" category was close to

50% of the budget.

- Transportation cost over 20% of the budget for four clubhouses.
- One clubhouse had a land/building cost close to 50% of their budget.

Length of Operation

- Clubhouses have been in operation for a long time with an average of 16 years, spanning from 3 to 33 years.

Staff

- Clubhouse staff come in many forms: full-time (work more than 35 hours per week), part-time, support staff who are not part of the core work-ordered day of the clubhouse, and peer specialists hired by the clubhouse.
- Full-time staff ranged from 1 to 9 with an average of 5 staff.
- Part-time staff ranged from 0 to 6.
- Twenty-four clubhouses used support staff for such tasks as job coaching and driving; these staff are not involved with the core programming of the work-ordered day. Support staff ranged from 0 to 7.
- Peer specialists hired by the clubhouses were found in 15 clubhouses.

Clubhouse Membership

Membership

- Active membership, defined those who participated in the work-ordered day at least once in a month; this number ranged from 18 to 160 members with an average of 63.6 members.
- 122 members were homeless in 2010 - 2011.

- 947 members or 33.8% of the active membership in clubhouses live in group homes.

Clubhouse Offerings

Implementation of the Work-Ordered Day

- The number of days in a month in which clubhouses implemented the work-ordered day varied little, ranging from 20 to 26 days. The majority, 34 clubhouses, reported 22 work-ordered days in the month of June. This figure remained stable from 2009-2010 data to 2010-2011.
- There was greater variability in the work-ordered day hours of implementation, ranging from 3.8 hours to 8.25 hours. When comparing 2010 with 2011, the hours implemented remained constant for 19 clubhouses, decreased for 8 clubhouses, and increased for 17 clubhouses.

Employment and Educational Supports

- Only 24 clubhouses offered TE as an option for their members. Furthermore, six clubhouses increased their number of TE positions from 2010 to 2011 while 15 clubhouses lost TE positions.
- Employment services offered to employed members.
- Fifteen clubhouses offered all nine employment services.
- Four clubhouses offered three or less employment services.
- Job skills, access to benefits counseling, transportation to job interviews, job support meetings and off-site job training were offered by more than 30 of the 44 clubhouses.
- The percentage of members who were assisted in furthering their educational goals ranged from 0% to 34.5% with an average of 7.4%.
- The percent of members enrolled in some type of formal education ranged from 0% to 41.9% with an average of 4.4%; ten clubhouses reported having no one enrolled in formal education.

Member Support Services

- Forty-three clubhouses offered transportation supports in the form of van rides, bus tickets, mobility training and assistance with using public transportation.
- All clubhouses have engaged in some form of promotion of healthy living.
- Clubhouses reached out to members who were sick and/or inactive in their membership. A total of 1,651 members received either phone calls, e-mails or cards, and 204 members received face-to-face contact.
- The number of days opened on evenings and weekends, and holidays significantly varied.
- The numbers of days opened on evenings and weekend ranged from 1 to 220 days with an average of 66.3 days.
- The number of holidays opened ranged from 0 to 18 days with an average of 5.8 holidays; notably nine clubhouses were not opened for holidays in 2011.
- The yearly attendance of social and recreational activities was 22,314 during the Saturdays, Sundays, and evenings and of 2,834 during the holidays.

Volunteer Activities

- Over 50% of clubhouses have five or more of their members volunteering in clubhouse sponsored activities.

Social Connectedness Facilitated by the Clubhouse

- Forty-two clubhouses reported that they assisted members to connect with others in the community.
- Twenty-seven clubhouses facilitated social connectedness by encouraging members to participate in community-sponsored activities; the number of social connectedness related activities facilitated by the clubhouses varied among the clubhouses ranging from one to six with an average of 2.69.

Clubhouse Performance

Cost

- The average cost for a member varied widely across clubhouses.

Employment

- Of the clubhouses having TE as an option, the percentage of members who participated in TE ranged from 0.6% to 10.71% with an average of 4.9%.

- Supported employment numbers ranged from 1.45% to 34.48% of the members participating with an average of 9.6%. Five of the clubhouses with no members holding SE in 2010 was able to facilitate SE positions in 2011. Fifteen clubhouses increased the number of SE positions in 2011 and 12 clubhouses decreased the number of members holding SE positions in 2011.

- Members holding independent employment ranged from 1.2% to 51.7% of the clubhouse membership.

- Four clubhouses did not have any members holding either TE or SE positions.

Psychiatric Hospitalization

- The number of members being hospitalized remained fairly unchanged between 2010 and 2011.

Recommendations

- Variability of TE, SE, and IE across the clubhouses suggests that employment is not necessarily a routine part of Michigan clubhouses and should be addressed.

- Many clubhouses have 10% or less members supported with education, suggesting more efforts to be taken in providing educational supports.

- Future reports should include a focus on the assistance clubhouses give to members trying to obtain housing.

- There should be an investigation on why the cost for each member's participation in clubhouses is so widely varied.

- Further explorations are necessary to answer questions about clubhouses that reported the largest cost item being in the category, "other".

- Four clubhouses are ICCD accredited and can be thus considered evidence-based clubhouses. The other 40 clubhouses have wide variability around program characteristics and practices. Accountability around the areas of fidelity to the core factors that make the program a clubhouse must be practiced.

- The current data collection does not tap into the degree to which tasks in the work-ordered day are meaningful or to what extent tasks are engaging to members.

- Yearly collection of data that brings transparency to the operations of Medicaid funded clubhouses can support greater accountability across programs.

Conclusions

- The interpretation of this information is subject to caution. Readers should note that a number of factors that play into the figures provided.

- Various structures that affect programmatic implementation may play a role in affecting some of the data provided.

- It is hopeful that the data provided will continue to improve on clubhouses' many positive effects.

Report on the 2011 Michigan Clubhouse Survey



Table of Contents

Introduction and Method	1	<i>Securing more independent living</i>	9
Clubhouse Structure	2	<i>Health and Wellness Information and Activities</i>	9
<i>Budget</i>	2	<i>Social and Recreational Activities</i>	10
<i>Length of operation</i>	2	<i>Volunteer Activities</i>	13
<i>Staffing</i>	3	<i>Social Connectedness with the Community</i>	14
Clubhouse Membership	3	Clubhouse Performance	15
<i>Number of members</i>	3	<i>Cost</i>	15
<i>Members engaged in Formal Education</i>	4	<i>Employment</i>	15
<i>Members enrolled with MRS or MCB</i>	4	<i>Transitional Employment</i>	16
<i>Members' Housing Status</i>	4	<i>Supported Employment</i>	17
Clubhouse Offerings	4	<i>Independent Employment</i>	18
<i>Work-ordered Day</i>	4	<i>Psychiatric Hospitalization</i>	20
<i>Transitional Employment</i>	5	Recommendations	21
<i>Employment Support Services</i>	5	Conclusion	22
<i>Educational Support Services</i>	8	References	23
<i>Member Support Services</i>	8	Appendix	25

List of Appendices

<i>Appendix A: Annual Budget (2010 & 2011)</i>	26
<i>Appendix B: Annual Budget/ IPOS (2010 & 2011)</i>	28
<i>Appendix C: Length of Program Operation (2011)</i>	30
<i>Appendix D: Full-time Staff (2010 & 2011)</i>	32
<i>Appendix E: Part-time Staff (2010 & 2011)</i>	33
<i>Appendix F: Support Staff (2010 & 2011)</i>	34
<i>Appendix G: Membership (2010 & 2011)</i>	35
<i>Appendix H: Members in Formal Education (2010 & 2011)</i>	37
<i>Appendix I: Housing Status (2010 & 2011)</i>	39
<i>Appendix J: Number of Work-Ordered Days in June 2011</i>	41
<i>Appendix K: Total Hours of Work-Ordered Day in June 2010 & June 2011</i>	42
<i>Appendix L: Member Support Servicesa (Outreach; 2010 & 2011)</i>	43
<i>Appendix M: Member Support Services (Transportation; 2010 & 2011)</i>	45
<i>Appendix N: Number of Members Participated in Social & Recreational Activities (2011)</i>	47
<i>Appendix O: Employment Support from MRS or MCB (2010 & 2011)</i>	49
<i>Appendix P: Members who Secured Housing with Clubhouse Help (2010 & 2011)</i>	51
<i>Appendix Q: Health and Wellness Programs (Nutrition Domain; 2011)</i>	52
<i>Appendix R: Health and Wellness Programs (Exercise Domain; 2011)</i>	53
<i>Appendix S: Health and Wellness Programs (Smoking Cessation Domain; 2011)</i>	54
<i>Appendix T: Health and Wellness Programs (Evaluation; 2011)</i>	55
<i>Appendix U: Opportunities for Social Connectedness in the Community</i>	56
<i>Appendix V: Individual TE Earnings (2010 & 2011)</i>	57
<i>Appendix W: Survey</i>	58

Michigan Clubhouse Program and Performance Indicators: 2010 - 2011

Introduction

The clubhouse model of psychiatric rehabilitation is based on the beliefs that an individual who has a severe and persistent mental illness can contribute meaningfully to society through community support (Vorspan, 1988). This community based program aims to create a supportive, positive environment in which individuals with psychiatric disabilities work side by side with staff engaged in the daily operations and decisions of the program (Beard, Propst, & Malamud, 1982). Clubhouses provide a wide range of services, including employment and vocational supports, education, outreach, advocacy, housing, assistance with accessing health care, substance abuse services, and social support (McKay, Johnsen, Banks, & Stein, 2006). The primary community activity within a clubhouse is the work-ordered day in which members and staff work side-by-side to operate the program (Bolton & Roessler, 1986). The work-ordered day sends a clear message to members that they are capable, competent, and needed (Marcias, Barreira, Alden, & Boyd, 2001).

The clubhouse model of psychiatric rehabilitation has been implemented in urban, suburban, and rural areas with a variety of ethnic, cultural and socioeconomic groups (ICCD, 2010). It has been extensively replicated throughout the United States as well as in over 330 clubhouses around the world, serving approximately 55,000 individuals annually and creating international community of clubhouses (ICCD, 2010). The ICCD Clubhouse Model has been included on the National Registry of Evidence Based Practices and Programs (NREPP) of the U.S. Substance Abuse Mental Health Services Administration (NREPP, 2010). The three variables chosen by SMHSA were employment, quality of life, and perceived recovery from a mental illness. Today Michigan has 44 clubhouses that associated with 18 different Prepaid Inpatient Health Plan (PIHP) providers in Michigan. Of 44 clubhouses, four clubhouses are ICCD certified and several clubhouses are currently preparing for the ICCD certification process. All Michigan clubhouses participated in

this survey. They are located in urban, suburban, and rural areas serving approximately 2,799 active members, defined as those who attended the clubhouse at least once during the month of June 2011. There are a total of 3,566 clubhouse members who have listed their clubhouses in their Individual Plan of Service (IPOS). IPOS members differ from active members in that they participate in work-ordered days. For the purpose of this report, outcome percentages were calculated using 3,566 as the total membership figure.

Methods

In 2011, in partnership with Michigan Department of Community Health (MDCH), Michigan State University's clubhouse assessment team conducted a survey to collect information on a set of performance indicators based on Michigan's Medicaid requirements and a survey conducted by Mental Health Services Research, Evaluation, and Training Program of the University of Hawai'i for the Behavioral Health Administration of Hawai'i State Department of Health (Larsen, Raab, Subica, Merriam, & Claypoole, 2009). Survey instrument and methods followed in the 2011 survey were very similar to those used in the 2010 baseline survey. The 2011 questionnaire was revised; some questions modified while some questions were added, but the basic structure and focus of the questionnaire did not undergo significant change. The goals of this report are four-fold: (1) quantitatively describe the program and performance indicators of clubhouses in Michigan; (2) provide clubhouses and stakeholders with information about how Michigan clubhouses are performing; (3) provide information that can stimulate discussion within each of the clubhouses about areas for improvement; and (4) provide 2010-2011 information alongside 2009-2010 data.

Data was collected on eleven dimensions: Organization, Staff, Membership, Employment, Education, Member Support Services,

Health and Wellness, Housing or Living Situation, Outreach, Social and Recreational Activities and Social Connected in the Community. The survey items were reviewed by a small group of clubhouse staff and members from the Michigan Association of Clubhouses prior to finalizing the instrument. They reviewed the survey for clarity of the variables being measured, the ease in which directors would be able to collect the information, and the utility of the information from the perspective of clubhouses using the information for quality improvement.

The survey was disseminated by the administrative office of Michigan Department of Community Health to the Executive Directors of Prepaid Inpatient Health Plans (PIHPs) and Community Mental Health Services Programs (CMHSPs) and the clubhouses with a request that the clubhouse directors complete the survey either on the paper and pencil form or through the electronic option of Survey Monkey. A hardcopy survey was mailed to all clubhouses. The survey was distributed in June 2011 and the final response was received in September 2011. In order to increase trustworthiness of the data, we contacted clubhouses when we found some outliers from the data provided. We also emailed the copy of completed survey to the clubhouses that submitted their survey through the Survey Monkey as well as asked for them to review their answers carefully and inform us any incorrect information they detected. All 44 clubhouses in Michigan completed their survey: 26 clubhouses filled out their survey online while 18 clubhouses completed a paper version of survey. The data was to cover the period between July 1, 2010 and June 30, 2011 for information on employment, educational supports, health and wellness, housing, clubhouse sponsored volunteer activities, recipients of Michigan Rehabilitation Services (MRS) or Michigan Commission for the Blind (MCB), and social and recreational activities. For other variables such as the number of Work-Ordered Days, unduplicated active members, members receiving transportation services and outreach services, the period of coverage was for the month of June 2011.

The survey analysis in this report describes the result obtained for

the statewide sample of 44 clubhouses. In this section, we have selected the findings which are most remarkable in providing information on the above-mentioned variables.

Clubhouse Structure

The Structural Program Indicators provide descriptive information about the basic operating parameters of clubhouses. These indicators include: budget, length of operation, and staffing.

Budget

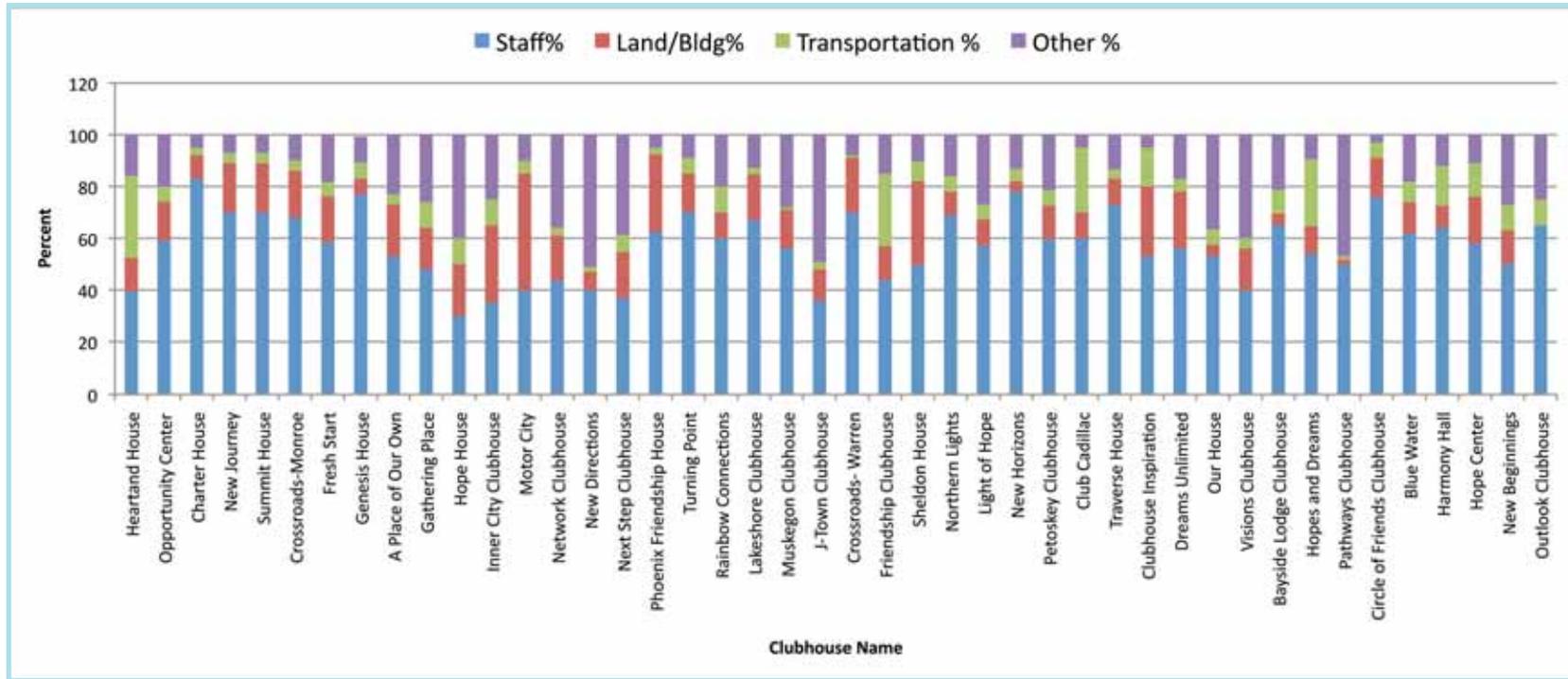
The annual budget for the clubhouses varied widely from \$150,000 to \$979,327 with an average of \$469,150 (see Appendix A). Fourteen clubhouse budgets stayed the same within \$10,000, 20 increased, and 10 decreased from 2010 to 2011. The average cost per member, calculated by dividing the annual budget with the number of people receiving clubhouse services (IPOS) yielded a range from \$617 to \$20,076 ($SD = 3787.36$) with an average of \$7,033. There was a slight change in the average annual budget per person, i.e., increasing from \$6,935 in 2010 to \$7,033 in 2011.

Budget Allocation. As noted in Figure 1, the majority of clubhouses allocated more than 40% of their budget to staff. Three of the clubhouses allocated close to 50% in the “other” category which covers food, conference attendance, trainings, outings and office/maintenance supplies. Transportation costs exceeded 20% of the budget for four clubhouses, and one clubhouse had a land/building cost close to 50% of their budget. The budget allocation item was a new item added to the 2011 survey.

Length of Operation in Years

Clubhouses varied widely in length of operation, ranging from 3 to 33 years with an average of 16 years. Less than 20.5% of the clubhouses ($n = 9$) in Michigan were developed in the past decade.

Figure 1. Budget Allocation (2011)



Staffing

Data on staff were measured according to type of staff: full-time, part-time, support staff and peer support specialists. Full-time staff are those who worked more than 35 hours per week. Full time staff ranged from 1 to 9 staff with an average of 5. Part-time staff ranged from 0 to 6. Twenty-four clubhouses utilized support staff (e.g., job coaches and drivers) who were not involved in the work-ordered day activities. Support staff ranged from 0 to 7. A small number of clubhouses, 15 in all, utilized peer support specialists, inclusive of certified and non-certified peer specialists. The numbers of peer support specialists ranged from 0 to 1.

Clubhouse Membership

Operational program indicators describe the composition and functions of the clubhouses. They include aspects of membership and the member support services offered.

Number of Members

Membership specifically covered the number of active members, the number of new members in the month of June, and the number of members who were MRS/MCB clients. This study also reports the number of members engaged in recreational activities sponsored by

the clubhouse, the number of members enrolled in formal education, and the number of members hired by auspice agency. In the area of housing, we addressed the number of people living in group homes, the number of members who moved from group homes to more independent homes, and the number of members who are homeless.

Two numbers were used to measure membership: the number provided for the Individual Plan of Service (IPOS) and active members. Active members were defined as those who attended the work-ordered day at least once a month. The members who listed their clubhouse in their IPOS ranged from 22 to 243 with an average of 81 per clubhouse. Active membership ranged from 18 to 160 with an average of 63.6. A total of 176 new members were recruited in the month of June 2011 across the state. The number of new members recruited ranged from 0 to 65 with an average of 4. Of 44 clubhouses, four clubhouses didn't have any new member join their clubhouses during the month of June 2011.

Members Engaged in Formal Education

Membership can also be described by the number of members enrolled in some type of formal educational program. The percent of members enrolled in some type of formal education ranged from 0 to 41.9% with an average of 4.4%. The number of clubhouses that reported having no one enrolled in formal education was slightly increased from eight clubhouses in 2010 to ten clubhouses in 2011.

Employment Support

Clubhouses where employment is a high priority often have members receiving supports from the Michigan Rehabilitation Services (MRS) or the Michigan Commission for the Blind (MCB). Of 44 clubhouses, ten clubhouses did not have any members enrolled as clients of either MRS or MCB in 2011, while there were only four clubhouses that did not have any members enrolled as clients of either MRS or MCB in 2010. The percentages of members enrolled as MRS or MCB clients ranged from 0% to 62.2% with an average of 16.3%.

Members Housing Status

The housing status of members was also measured. There were 122 members who were homeless for the period between July 1, 2010 and June 30, 2011 (see Appendix I). The number of members who were homeless has been decreased from 137 in 2010 to 122 in 2011, while the number of members who live in group homes has been increased from 905 in 2010 to 947 in 2011, indicating that out of the 2,799 active members, 33.8% of them reside in group homes. One hundred twenty four members moved from group homes to more independent living status in the year. When compared with the last year's data, the number of members who moved from group homes to more independent living status was decreased (i.e., from 151 to 124). The number of members who secured housing with the support from their clubhouses was a bit decreased from 91 in 2010 to 87 in 2011. Eighteen clubhouses helped their members to secure housing this year while 22 clubhouses assisted their members in securing housing last year.

Clubhouse Offerings

The Work-Ordered Day

The work-ordered day is a core element of clubhouse operations. It is dedicated to meaningful jobs and tasks that are central to the clubhouse. This group of program Indicators includes the number of Work-Ordered Days in the month of June 2011, and the number of hours in a work-ordered day.

Number of Work-Ordered Days in the Month of June 2011.

There was a little variation in the number of work-ordered days (WODs) among 44 clubhouses. A majority of clubhouses (n = 34) had 22 work-ordered days during the month of June 2011. The number of WODs ranged from 20 to 26 days with an average of 21.9 days.

Number of hours in a Work-Ordered Day. The number of hours in a work-ordered day showed more variations among the clubhouses. The number ranged from 4 hours to 8.9 hours with an average

of 6.2 hours. Total number of hours of work-ordered day in June 2011 ranged from 20 hours to 44.5 hours with an average of 30.4 hours (See Appendix K).

Transitional Employment

The number of TE positions available for members also varied. Twenty-two clubhouses had TE position(s) available for their members. The number of individual TE positions available also showed variations, ranging from 0 to 12 with an average of two positions. The number of individual TE positions available has greatly decreased from 145 in 2010 to 90 in 2011. Seventeen clubhouses had members working for their auspice agency. The number ranged from 0 to 45 with an average of 10.18 members.

Employment Support Services

A number of specific employment supports are part of member support services. They include: access to benefits counseling, job skills, help with job hunting and preparation of resume, transportation to job interviews, transportation to work, job development for individual members, coverage of employee absentee, on-site job training/coaching, off-site job training/coaching, and job support meetings. All clubhouses except one provided employment services to their members in 2011. The number of employment services offered shows variations. Fourteen clubhouses offered all nine employment services to their members while eight clubhouses offered four or less services. Forty-three clubhouses provided job skill enhancement services. However, less than 50% of clubhouses (n = 19) offered coverage for employee absentees.

Table 1. Number of Individual TE Positions

PHP	Clubhouse	Individual TE Positions (2010)	Individual TE Positions (2011)
Access Alliance	Heartland House	0	2
	Opportunity Center	2	3
CMH Affiliation of Mid Michigan	Charter House	24	6
	New Journey	0	0
	Summit House	0	0
CMH Partnership of Southeast MI	Crossroads-Monroe	0	0
	Fresh Start	2	2
Detroit-Wayne	Genesis House	6	5
	A Place of Our Own	2	0
	Gathering Place	17	9
	Hope House	19	8
	Inner City Clubhouse	9	12
Network Clubhouse	Motor City	0	0
	Network Clubhouse	0	0
	New Directions	2	4

Table 1. Number of Individual TE Positions (continued)

PHP	Clubhouse	Individual TE Positions (2010)	Individual TE Positions (2011)
	Next Step Clubhouse	0	0
	Phoenix Friendship Clubhouse	1	2
	Turning Point	0	0
Genessee Co CMH Services	Rainbow Connections	8	8
Lakeshore Behavioral Health	Lakeshore Clubhouse	0	0
	Muskegon Clubhouse	1	1
Lifeways	J-Town Clubhouse	0	0
Macomb Co CMH Services	Crossroads-Warren	2	1
	Friendship Clubhouse	0	0
Network 180	Sheldon House	0	0
North Care	Northern Lights	0	0
Northern Affiliation	Light of Hope	0	0
	New Horizons	10	2
	Petoskey Clubhouse	7	5
Northwest CMH Affiliation	Club Cadillac	8	6
	Traverse House	7	6
Oakland Co CMH Authority	Clubhouse Inspiration	1	2
	Dreams Unlimited	3	2
	Our House	0	0
	Visions Clubhouse	1	0
Saginaw Co CMH Authority	Bayside Lodge Clubhouse	3	2
Southwest MI Urban & Rural Consortium	Hopes and Dreams	0	0
	Pathways Clubhouse	7	1
	Circle of Friends Clubhouse	0	0
Thumb Alliance	Blue Water	3	1
	Harmony Hall	0	0
Venture Behavioral Health	Hope Center	0	0
	New Beginnings	0	0
	Outlook Clubhouse	0	0
Total		145	90
Average		6.3	2.04

Figure 2. Employment Services Offered for Employed Members (2011)

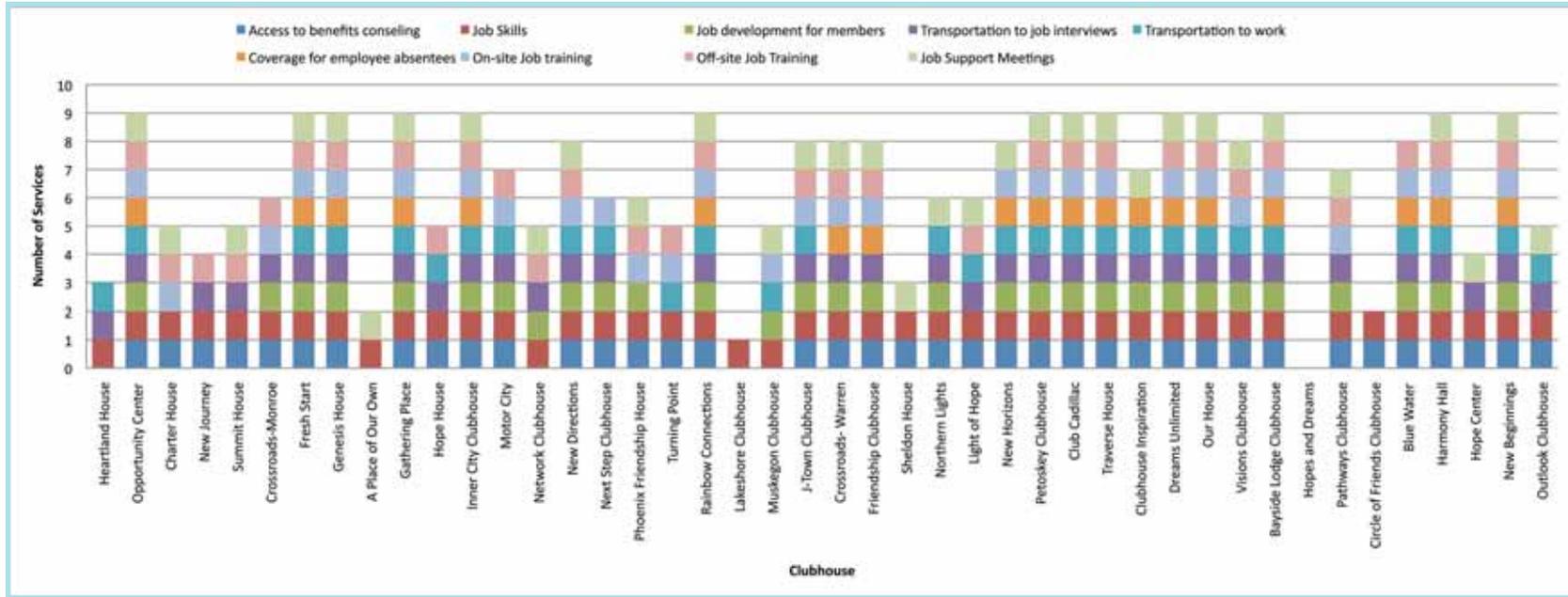
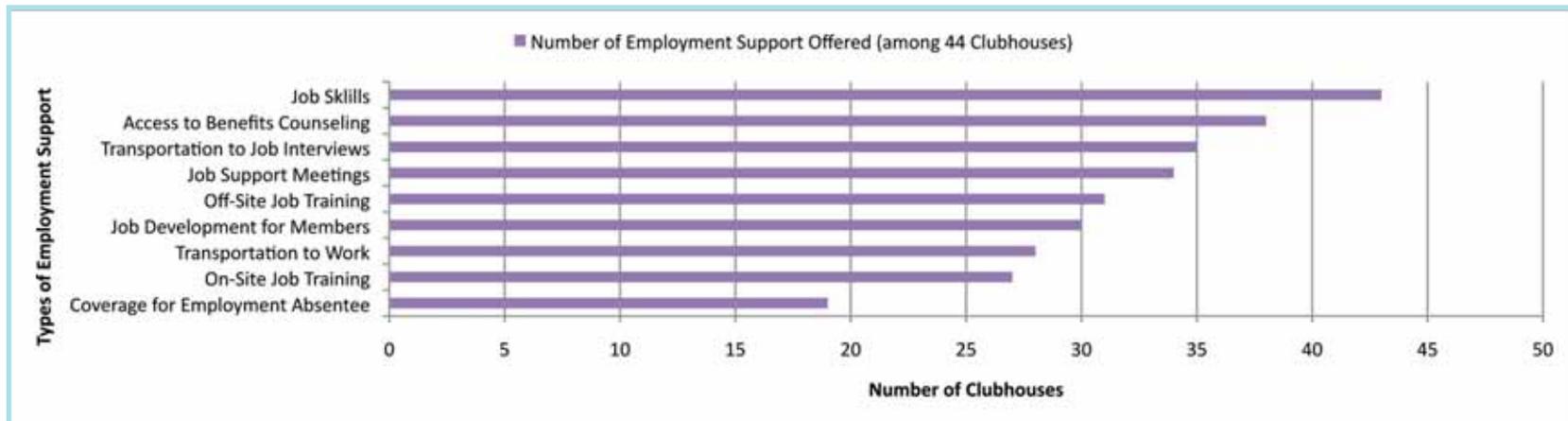


Figure 3. Types of Employment Services Offered (2011)



Educational Support Services

The percentage of members who were assisted in furthering their educational goals ranged from 0% to 34.5% with an average of 7.4% in 2011, while it ranged from 0.9% to 94.8% with an average of 16.1% in 2010.

Member Support Services

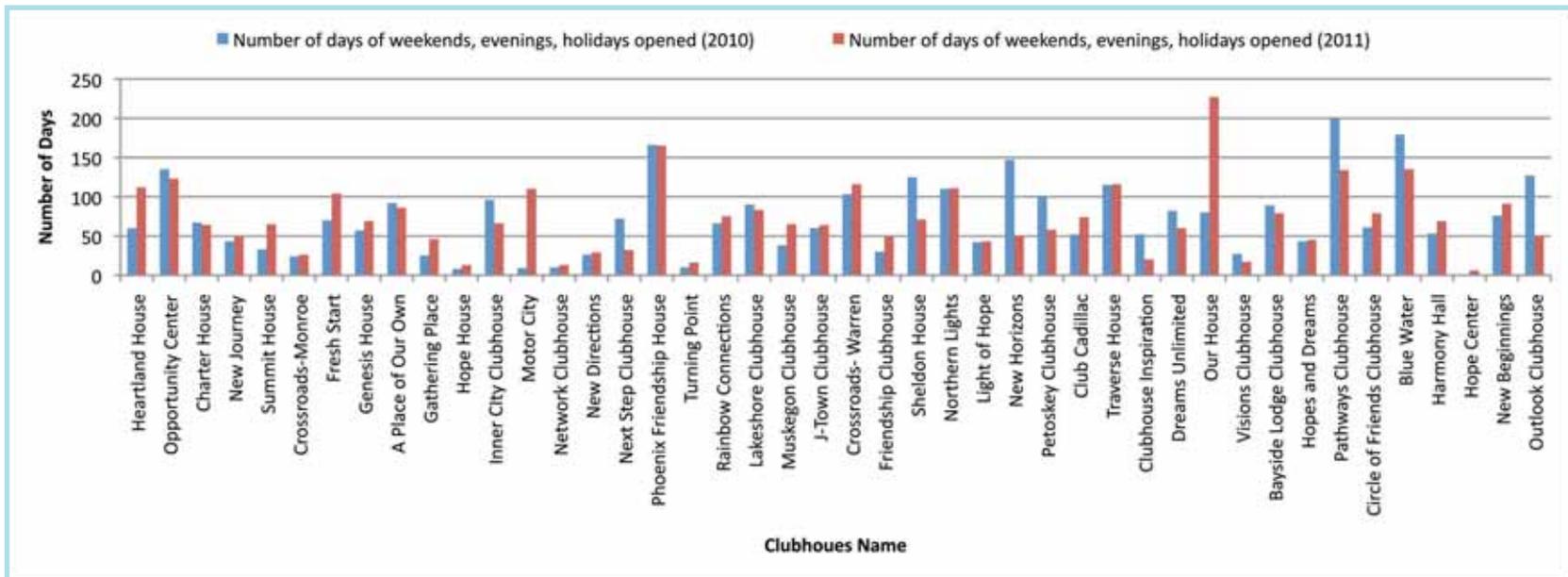
Member support services describe programmatic supports that members may receive from the clubhouse. They include transportation, involvement in health and wellness activities, outreach services by mail, email, or phone, and outreach services through face-to-face contact.

Outreach and Transportation. A majority of clubhouses also put a great deal of effort to reach out to members who were sick, inactive, or less active. A total of 1,651 members received outreach services through phone conversation, e-mail, and/or cards, while 204

members received face-to-face contact with members of the clubhouse community during the month of June 2011. The number of members who received outreach services in various forms has greatly decreased from 2207 in June 2010 to 1855 in June 2011 (see Appendix L). During the month of June 2011, 2,071 members in 43 clubhouses received transportation supports which were provided in the form of clubhouse vans, bus tickets, mobility training, and assistance with utilizing public transportation (see Appendix M).

Access to Clubhouse. Members’ access to clubhouses on weekends, evenings and holidays were also assessed. The total number of days each clubhouse was open for the period between July 1, 2010 and June 30, 2011 showed significant variations among the 44 clubhouses. The number of days of weekends and evenings open ranged from one day to 220 days with an average of 66.3 days, while the number of days of holidays open ranged from 0 to 18 days with an average of 5.8 days.

Figure 4. Access to Clubhouse during the Weekends and Evenings



Securing More Independent Living Arrangements

Eighteen clubhouses have assisted members in securing housing. The percentages of members helped ranged from 0.6% to 19.42% with an average of 4.9%. Over the year, an average of 15.9% of the members were admitted into the hospital. Four clubhouses reported that there was no member who was admitted into the hospital. The range was from 1.1% to 62.22% with an average of 15.9% per clubhouse (see Appendix I).

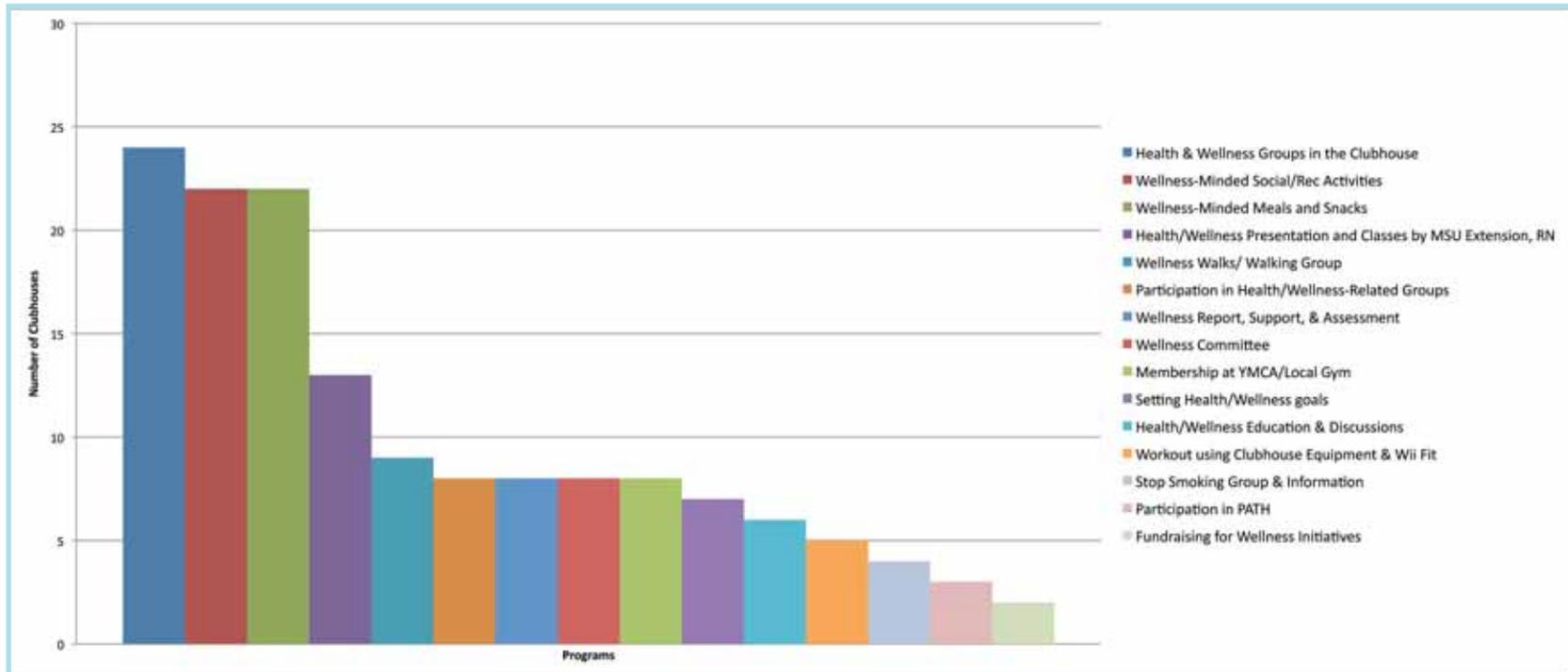
Health and Wellness Programs

During the month of May 2011, the members of the Michigan Association of Clubhouses (MAC) discussed ways to implement health

and wellness initiatives via conference calls and proposed to expand the wellness section of the 2011 Michigan Clubhouse Survey. They did this by adding several domains, including overall clubhouse focus, nutrition and weight loss, exercise, smoking cessation, other programs, and evaluation method.

The members at MAC identified two objectives for the health and wellness initiative: (1) it aims to influence organizational change to support wellness activities involving healthy eating habits, physical exercise, and health related behaviors (e.g., smoking cessation) in clubhouses; and (2) it strives to support individuals in making healthy choices. The specific objectives at the organizational level identified

Figure 5. Health and Wellness Program (Overall; 2011)



by MAC include: (1) helping clubhouses become more aware of their members' health status, (2) motivating clubhouses to create a plan on how the organization can weave health promotion into the clubhouse culture, (3) implementing wellness promotion that requires organizational change to support healthy choices for clubhouse members, and (4) collecting information about the implementation of clubhouse wellness activities (MAC, 2011).

All Michigan clubhouses provided a variety of health and wellness programs to their members. The types of health and wellness programs identified by clubhouses include: health and wellness groups in the clubhouse, wellness-minded social and recreational activities, wellness-minded meals and snacks, health/wellness presentation and classes by MSU Extension, wellness walks/walking group, participation in health/wellness-related groups, wellness reports, support & assessment, wellness committee, membership at YMCA/local gym, setting health/wellness goals, health/wellness education, workouts using clubhouse equipment and "Wii Fit," stop smoking group and information, participation in PATH, and fundraising for wellness initiatives. It appears that very little has been done to assess how these wellness activities are meeting their goals (see Appendix O).

Social and Recreational Activities

Social and recreational programs have been also part of program indicators. Clubhouses organized social and recreational activities outside of the work-ordered day (e.g., on evenings, weekends, and holidays), and members would have the opportunity to participate in decision making process (e.g., voicing their thoughts on what types of activities they want to do). When counting members multiple times, the total number that attended social or recreational activities during the weekends and evenings as well as during the holidays for the period between July 1, 2010, and June 30, 2011 were 22,314 and 2,834 respectively. The number of members who attended social and recreational activities during the weekends and evenings ranged from 22 to 1,512 members with an average of 507.14 members. The number of members who attended social and recreational activities during the weekends and holidays ranged from 0 to 212 members with an average of 64.41 members. The total number of members who attended social and recreational activities during the weekends, evenings, and holidays has increased from 23,155 in 2010 to 25,148 in 2011 (see Appendix N).

Table 2. Number of Members Participated in Social & Recreational Activities

PHP	Clubhouse	Members Participated in Soc./Rec. Activities (2010)	Members Participated in Soc./Rec. Activities (2011)
Access Alliance	Heartland House	172	297
	Opportunity Center	978	1,444
CMH Affiliation of Mid Michigan	Charter House	NR	434
CMH Central Michigan	New Journey	232	377
	Summit House	197	217
CMH Partnership of Southeast MI	Crossroads-Monroe	284	144
	Fresh Start	324	750
Detroit-Wayne	Genesis House	714	715
	A Place of Our Own	1,028	796

Table 2. Number of Members Participated in Social & Recreational Activities (continued)

PHP	Clubhouse	Members Participated in Soc./Rec. Activities (2010)	Members Participated in Soc./Rec. Activities (2011)
	Gathering Place	187	386
	Hope House	660	70
	Inner City Clubhouse	50	680
	Motor City	48	796
	Network Clubhouse	61	257
	New Directions	253	262
	Next Step Clubhouse	65	300
	Phoenix Friendship Clubhouse	NR	1,260
	Turning Point	200	150
Genessee Co CMH Services	Rainbow Connections	156	167
Lakeshore Behavioral Health	Lakeshore Clubhouse	1,064	957
	Muskegon Clubhouse	183	92
Lifeways	J-Town Clubhouse	483	637
Macomb Co CMH Services	Crossroads-Warren	757	969
	Friendship Clubhouse	130	320
Network 180	Sheldon House	1,059	617
North Care	Northern Lights	779	826
Northern Affiliation	Light of Hope	373	288
	New Horizons	694	209
	Petoskey Clubhouse	1,161	770
Northwest CMH Affiliation	Club Cadillac	614	674
	Traverse House	567	389
Oakland Co CMH Authority	Clubhouse Inspiration	337	468
	Dreams Unlimited	652	626
	Our House	1,201	1,026
	Visions Clubhouse	334	240
Saginaw Co CMH Authority	Bayside Lodge Clubhouse	717	716
Southwest MI Urban & Rural Consortium	Hopes and Dreams	15	122

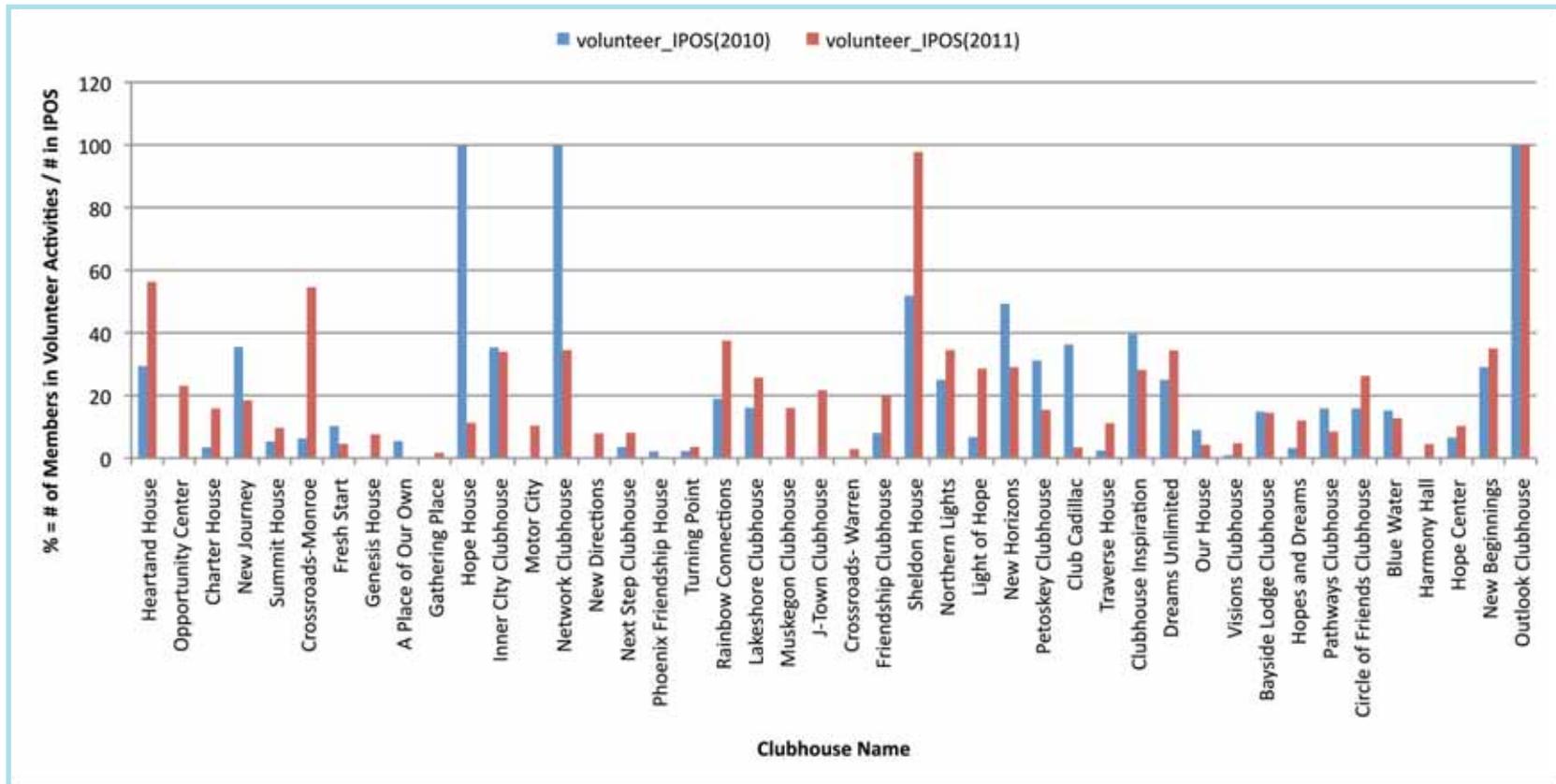
Table 2. Number of Members Participated in Social & Recreational Activities (continued)

PHP	Clubhouse	Members Participated in Soc./Rec. Activities (2010)	Members Participated in Soc./Rec. Activities (2011)
	Pathways Clubhouse	2,770	1,610
	Circle of Friends Clubhouse	610	994
Thumb Alliance	Blue Water	1,269	1,357
	Harmony Hall	508	615
Venture Behavioral Health	Hope Center	24	16
	New Beginnings	487	370
	Outlook Clubhouse	758	738
Total		23,155	25,148

Volunteer Activities

Thirty-two clubhouses supported members who were interested in volunteer activities during the period between July 1, 2010 and June 30, 2011. The total number of members who were involved in clubhouse sponsored volunteer activities has significantly decreased from 714 (reported by 35 clubhouses) in 2010 to 454 (reported by 32 clubhouses) in 2011. Two hundred and four members from 40 clubhouses independently participated in volunteer activities in 2011.

Figure 6. Members Involved in Volunteer Activities

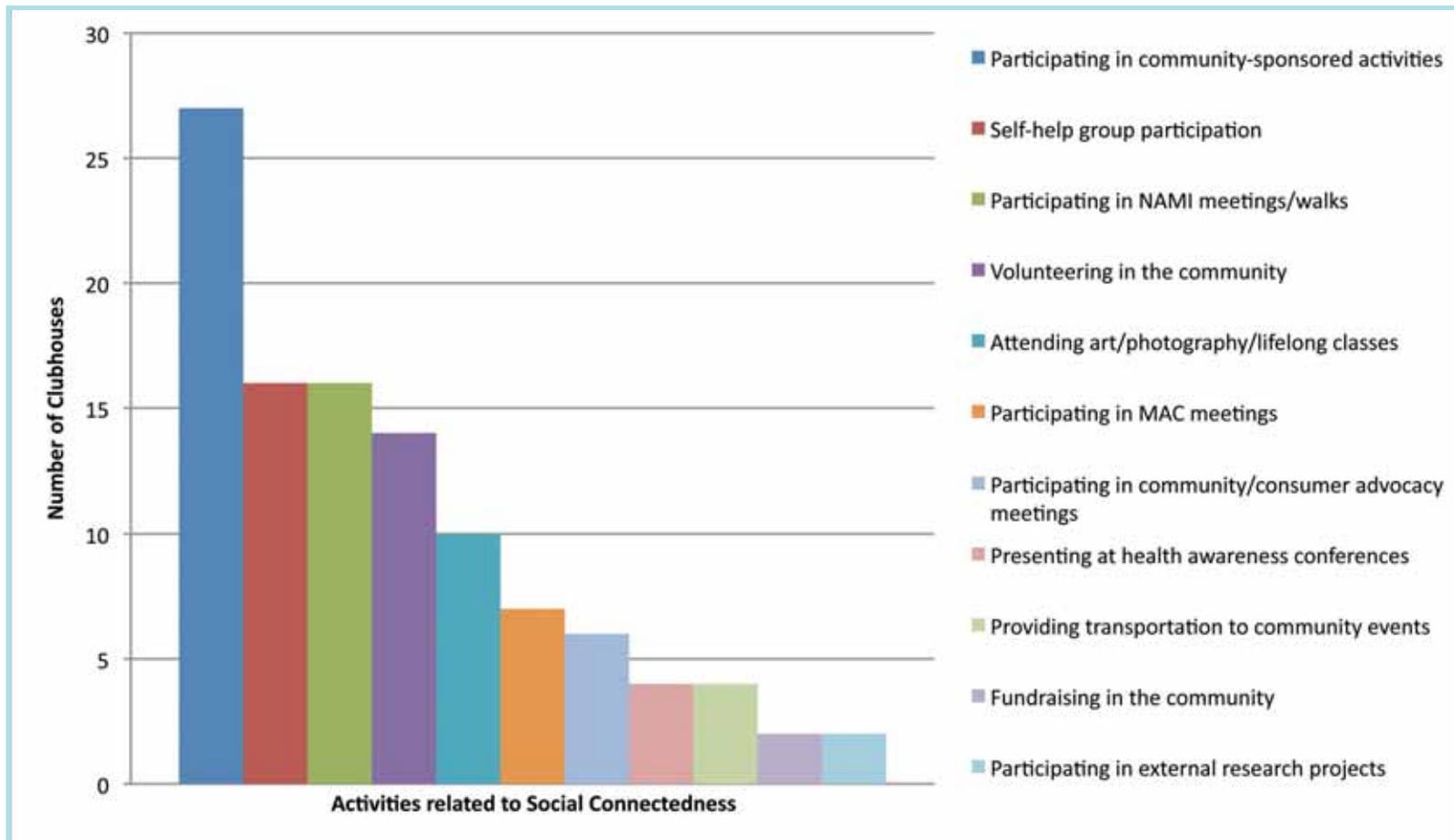


Social Connectedness Facilitated by the Clubhouse

Forty-two clubhouses reported that they assisted members to connect with others in the community. Twenty-seven clubhouses facilitated social connectedness by encouraging members to participate in community-sponsored activities. Activities implemented by the clubhouses to promote members’ social connectedness were: participating in community-sponsored activities; self-help group (e.g., AA, NA) participation;

participating in NAMI meetings/walks; attending art/photography/lifelong classes; participating in community/consumer advocacy meetings; participating in MAC meetings; presenting at health awareness conferences; providing transportation to community events; fund-raising campaigns; and participating in external research projects. The number of social connectedness related activities facilitated by the clubhouses varied among the clubhouses ranging from one to six with an average of 2.69.

Figure 7. Social Connectedness (2011)



Clubhouse Performance Indicators

Clubhouse performance indicators in this survey include: cost-per-member, employment, education, enrollment with Michigan Rehabilitation Service, and housing/living situation. To enable comparative metrics across clubhouses, the number of members listed in the Individual Plan of Services (IPOS) was used as a denominator which provided percentages for most of the variables. MDCH (2009) defined the IPOS as the document that identifies the needs and goals of the individual beneficiary and the medical necessity, amount, duration, and scope of the services and supports to be provided. For those who receive mental health services, the IPOS should be developed through a person-centered planning process.

Cost per member

The annual budget was divided by the members listed in the Individual Plan of Service to yield the average cost-per-member in the clubhouse. As mentioned earlier in this report, the cost ranged from \$617 to \$16,478 per member with an average cost of \$7,033.

Employment

Employment is comprised of individual and group transitional employment, supported employment, and independent employment.

Transitional Employment (TE). The percentage of members engaged in transitional employment of the individual type ranged

Figure 8. Individual Transitional Employment (2010 & 2011)

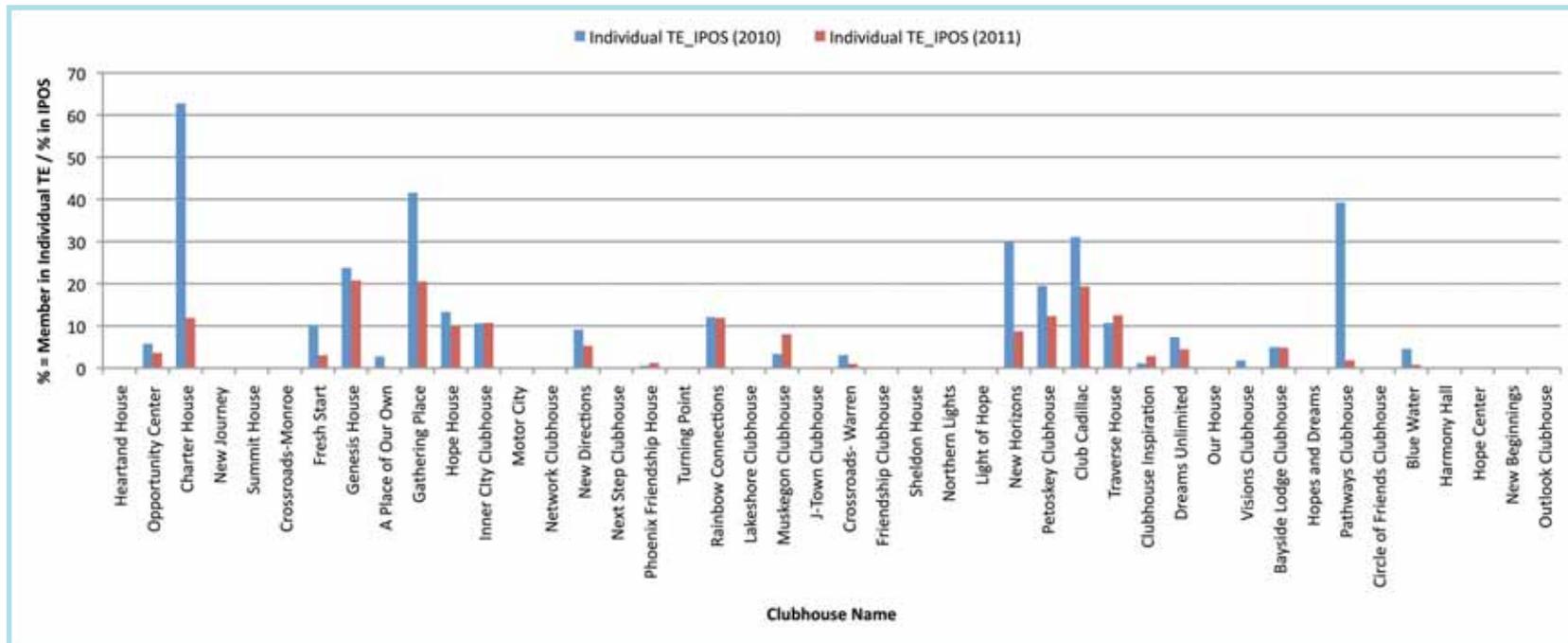
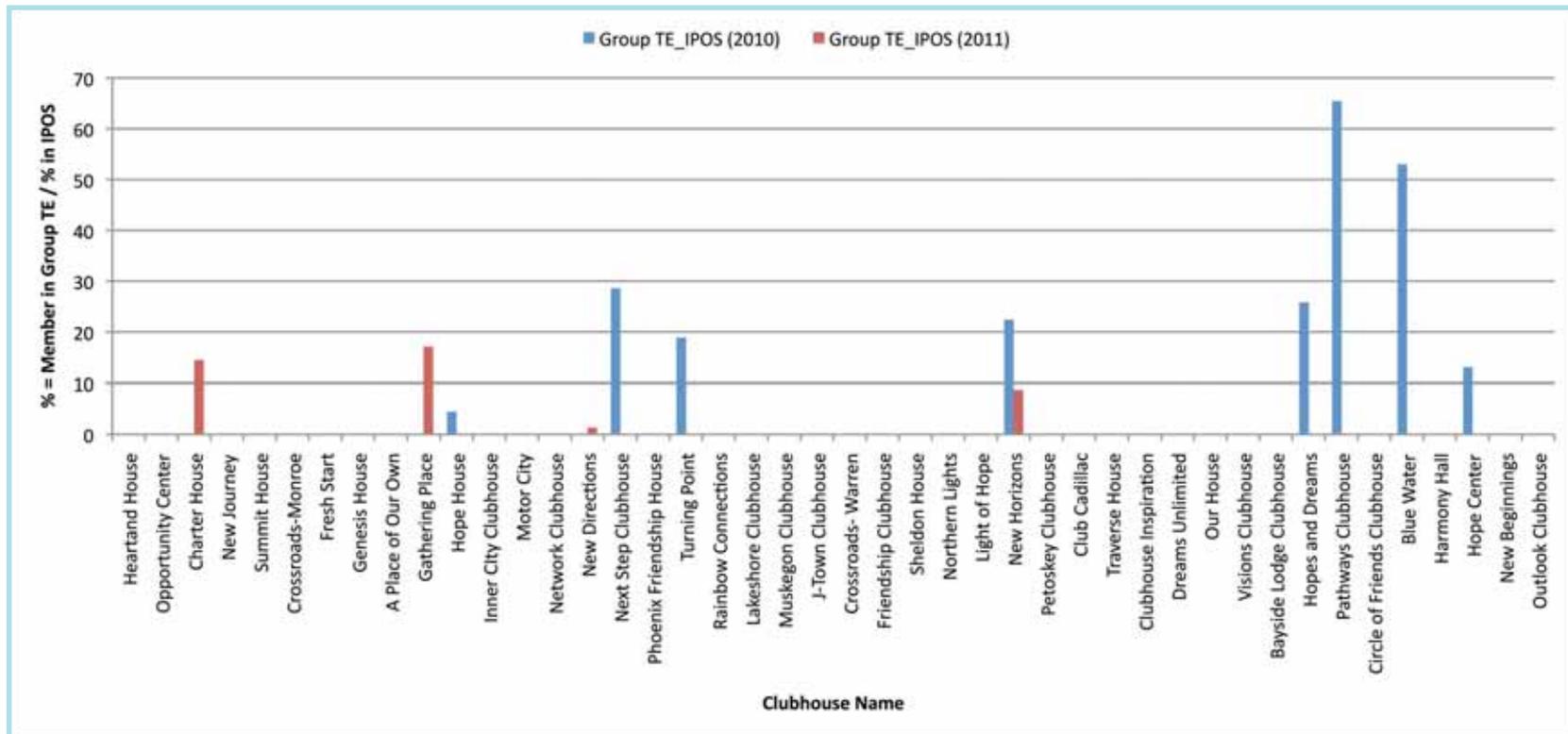


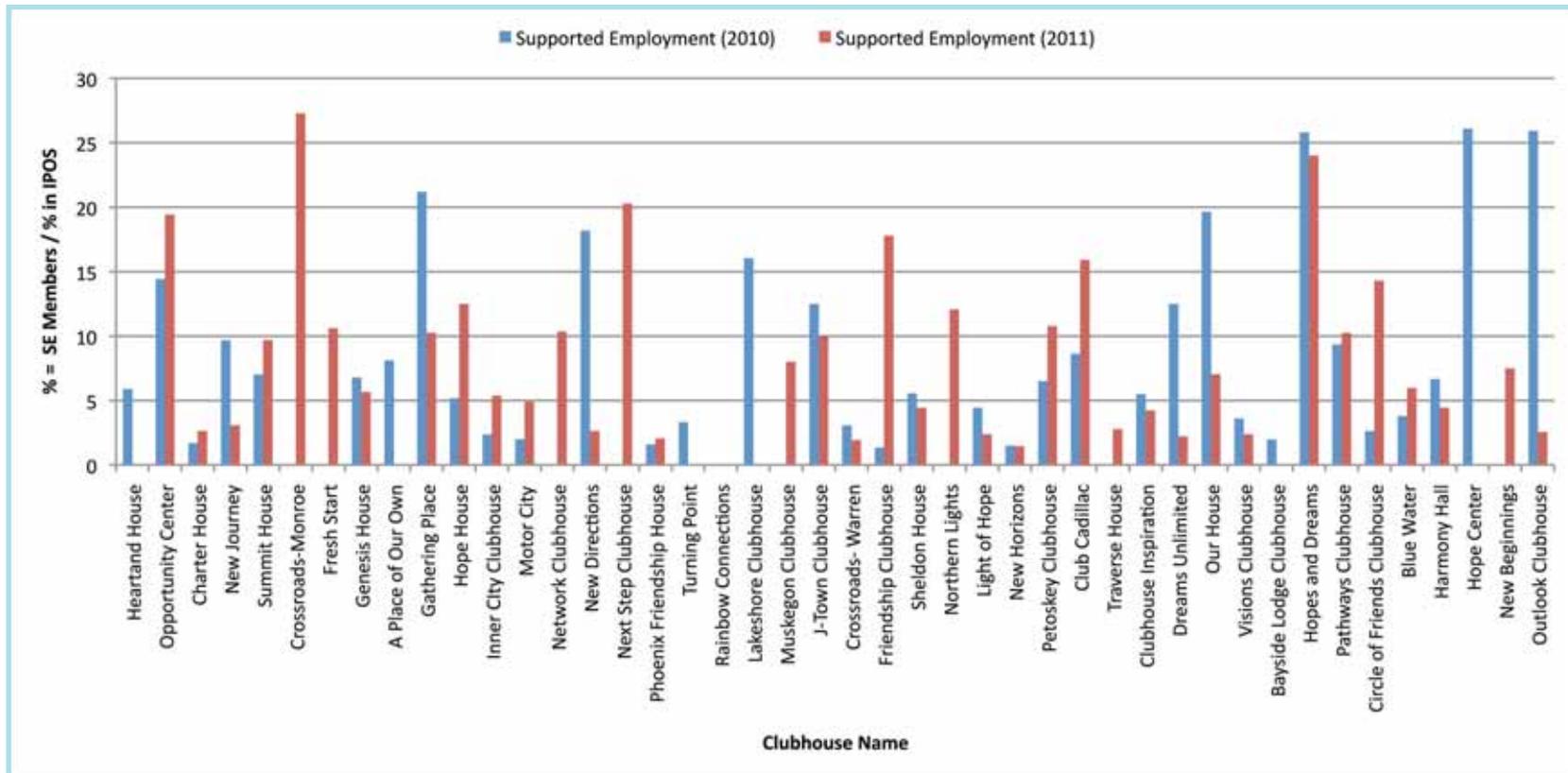
Figure 9. Group Individual Transitional Employment



from 0.7 % to 20.8 % with an average of 8.4 % in 2011, while it ranged from 0.5 % to 62.7 % with an average of 15.2 % in 2010, showing a significant decrease in the number of members who were in individual TE. The number of clubhouses that reported having group transitional employment has also decreased from eight in 2010 to four in 2011.

The range was from 1.32 % to 17.1 % with an average of 10.4 % in 2011 while it was from 4.5 % to 65.4 % with an average of 29 %. Twenty-two out of 44 clubhouses reported having transitional employment (individual TE and/or group TE) in 2011 while 27 clubhouses reported having TE in 2010.

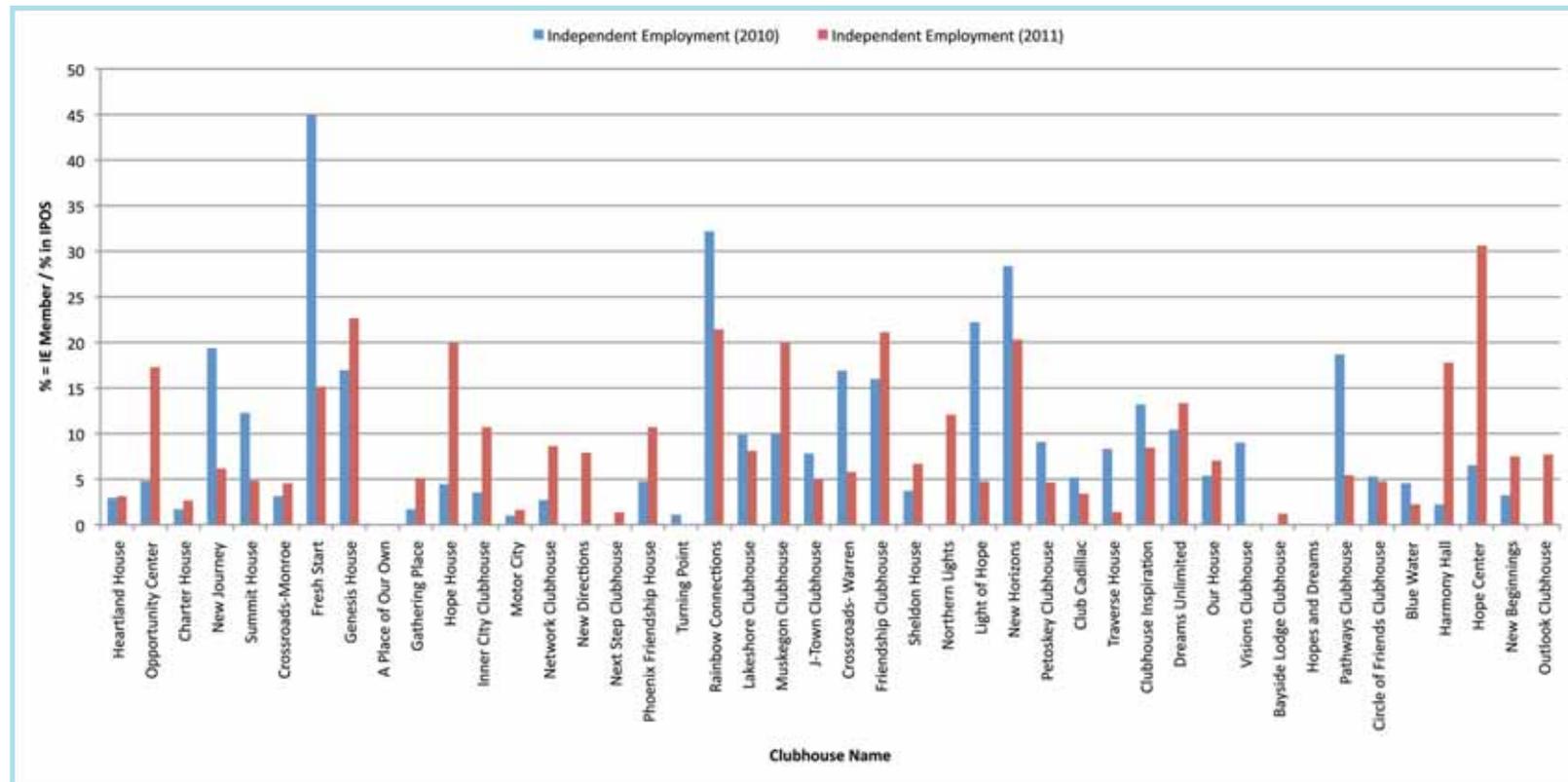
Figure 10. Supported Employment (2010 & 2011)



Supported Employment (SE). Supported employment numbers in 2011 ranged from 1.45% to 27.3% of the members participating with an average of 8.6% while SE numbers in 2010 ranged from 1.3% to 26.1% with an average of 8.9% (see Figure 10). Seven out of 44 clubhouses reported having no one participating in supported employment for the year. Seventy-seven members from 15 clubhouses were

employed in individual supported employment, but they were not supported by their clubhouses. The total number of members who were in SE has increased from 222 in 2010 to 310 in 2011. However, the cumulative hours of SE reported has been significantly decreased from 85,294 in 2010 to 64,807 in 2011.

Figure 11. Independent Employment



Independent Employment (IE). Independent employment is less accurately tracked within clubhouses as those working individuals' involvement with the clubhouses become less frequent and more informal. The percentages of members engaged in independent employment ranged from 1.2% to 30.6% with an average of 9.34%. Three out of 44 clubhouses reported no members holding independent employment. Three clubhouses had no members in any type of clubhouse sponsored employment.

Changes in Employment. Sixteen clubhouses reported that they helped move members from transitional employment to another type of employment. The range was from 1% to 10.2% with an average

of 3.5%. Fifteen clubhouses reported that they assisted members to move from supported employment to independent employment during the period between July 1, 2009 and June 30, 2010. The range was from 0.5% to 9.3% with an average of 2.8%.

Earnings from Employment. The total amount of earnings for individual transitional employment reported in 2011 ranged from \$422 to \$57,000 while it ranged from \$326 to \$60,479 in 2010. The average earnings for individual TE have been decreased from \$17,681 in 2010 to \$12,837 in 2011. The total amount of earnings for group transitional employment ranged from \$473.60 to \$55,406.49 in 2011 while it ranged from \$931.3 to \$124,920 in 2010. The average earnings

for group TE reported have been significantly decreased from \$230,334 in 2010 to \$13,851 in 2011. The variability of clubhouses across each of the areas measured is especially notable with respect to earnings. There existed variations in the total amount of earnings from individual and group TE among 21 clubhouses who reported their amount of earnings. It ranged from \$706 to \$57,000 for the year.

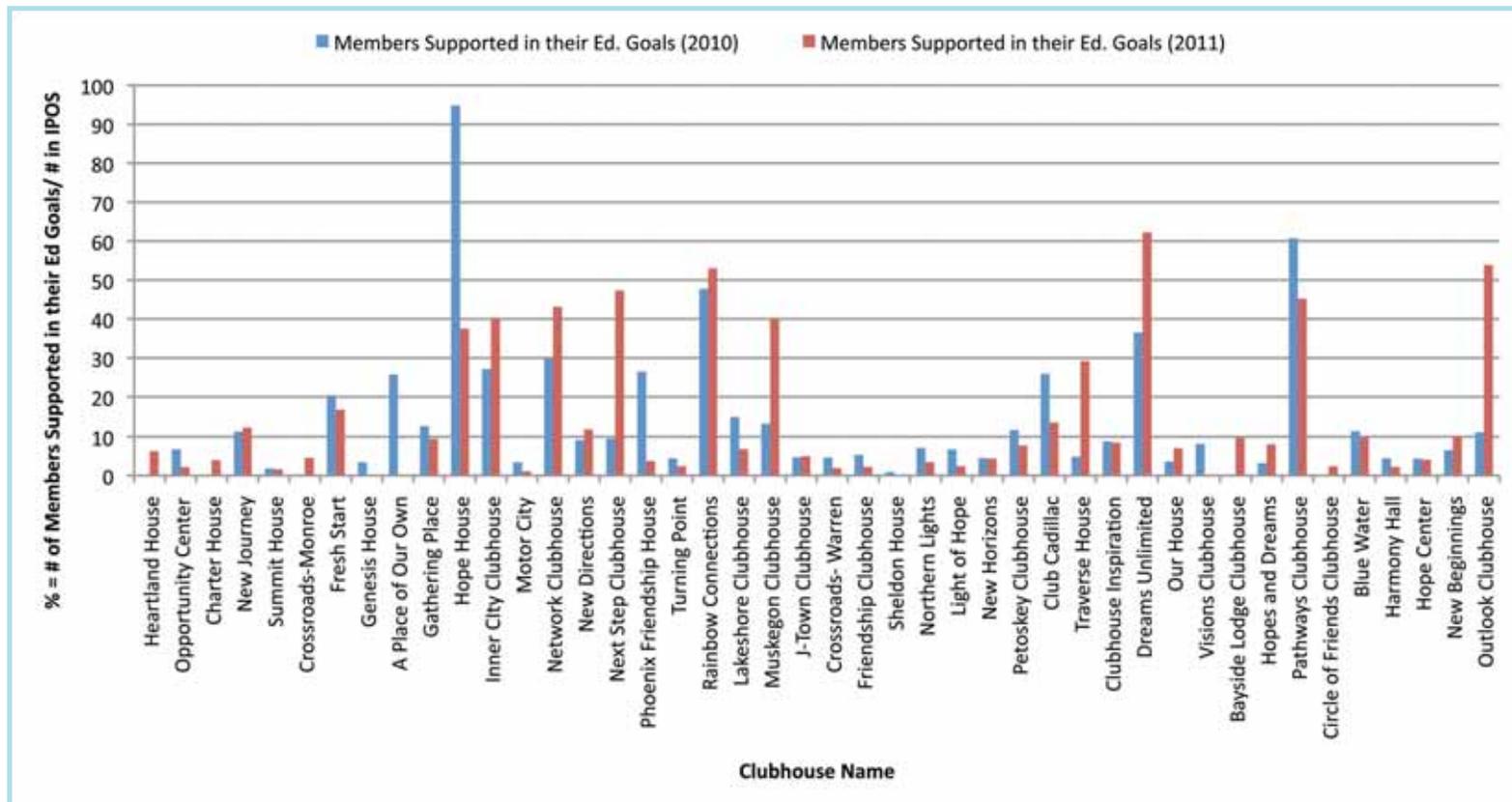
The clubhouse with very high earnings has implemented employment services in a unique way where a few staff have been predominantly dedicated their time to employment and having an entity embedded in the clubhouse that focused on employment. Thus, while

their earnings are reported under individual and group transitional employment, theirs is not a “pure” definition of TE. Likewise some of the others may not be earnings from the “pure” definition of TE as defined in the survey (see Appendix: The Survey).

Education

Forty-one clubhouses supported their members’ educational goals for the year, while 39 clubhouses assisted their members’ educational goals in 2010. Among these clubhouses, the percentage of members who were assisted in furthering their educational goals in 2011 ranged

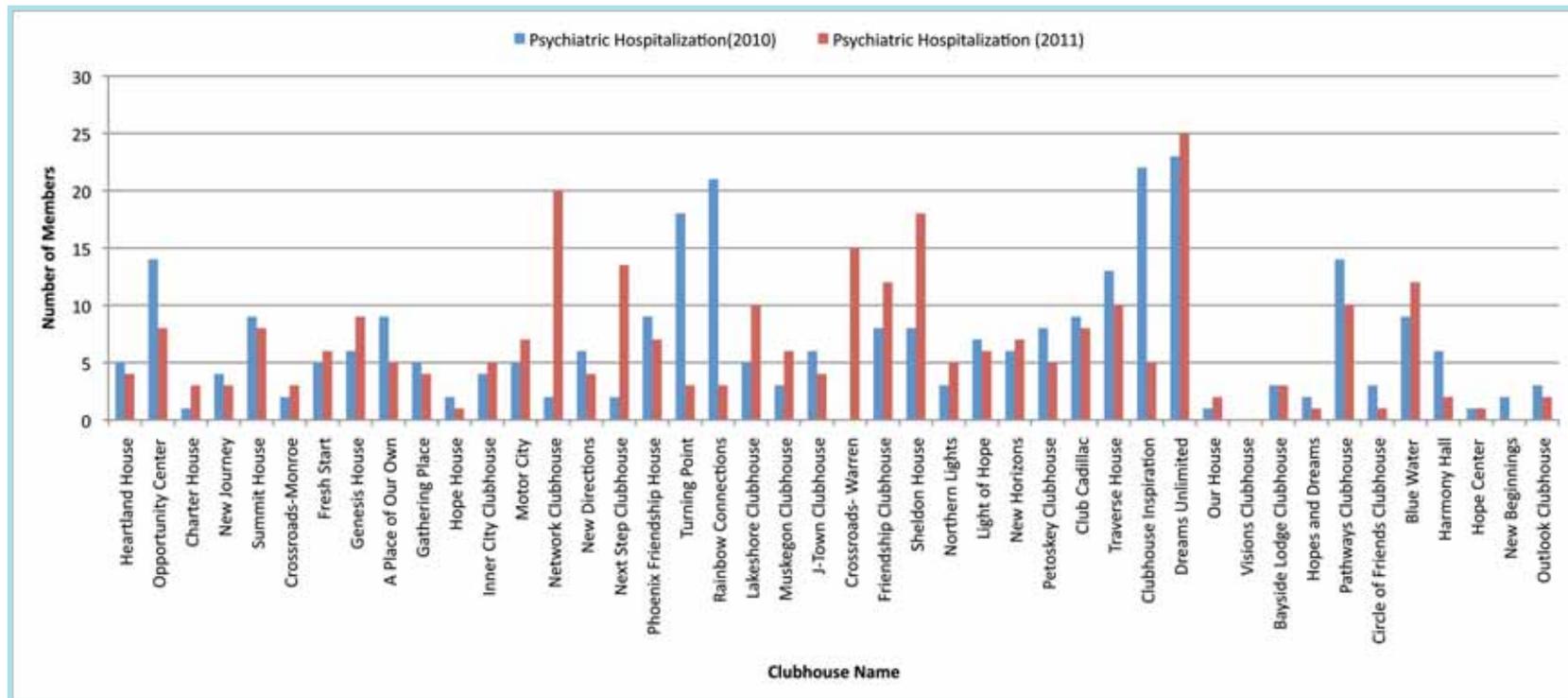
Figure 12. Members Supported in their Education



from 1.1% to 62% with an average of 15.74%. Although two more clubhouses supported their members' educational goals in 2011 when compared with the data in 2010, the total number of members who were supported by their clubhouses to further their educational goals has significantly decreased from 724 in 2010 to 532 in 2011.

Psychiatric Hospitalization. The total number of members who were admitted for psychiatric hospitalization has been slightly decreased from 294 in 2010 to 287 in 2011. The number of members who were hospitalized during the period between July 31, 2010 and June 30, 2011 varied among the clubhouses, ranging from 0 to 25.

Figure 13. Psychiatric Hospitalization



Recommendations

Employment

- The variability of TE, SE, and IE across the clubhouses suggests that employment is not necessarily a routine part of Michigan clubhouses. Having four clubhouses with neither TEs nor SEs suggests a need to address employment.
- There seems to be a downward turn for TE and SE from 2010 to 2011. This may be reflective of the general economy in Michigan, but the percentage of members engaged in employment tends to be very low, confirming the historic nature of people with disabilities having a high unemployment rate. Jobs are important, and people with psychiatric disabilities need jobs as well. Clubhouses, when implemented with fidelity, can be resources that promote jobs for members.

Education

- There are many clubhouses that have 10% or less members supported with education. This shows that more efforts can be taken to motivate and provide educational supports to members.

Housing

- The rate of psychiatric hospitalizations cannot be fully attributed to a clubhouse. Likewise, we cannot attribute the number of homeless people therein to clubhouse efficacy either. These issues are external to the quality of the clubhouse in question.
- What is important, however, is the clubhouse assistance to members obtaining housing. In future reports, the strategies used in this assistance might be of interest.

Cost per Member

- The cost for each member's participation in the clubhouse is widely varied, not too dependent on rural or urban factors. Investigating what could be factors creating these wide variations may be helpful. The breakdown of type of costs related to implementing a clubhouse program was helpful. However, further explorations are necessary to answer questions about clubhouses that reported the largest cost item being in the category, "other".

Accountability

- Four clubhouses are ICCD accredited and can be thus considered evidence-based clubhouses. The other 40 clubhouses have wide variability around program characteristics and practices. For example, many of the 40 clubhouses have no TEs and very low employment outcomes. Accessibility around evenings, weekends, and holidays are also another area of extreme variability. If clubhouses are to have continued support, then greater accountability around the areas of fidelity to the core factors that make the program a clubhouse must be practiced. The Medicaid requirements are fairly general and do not specify conditions for Medicaid funding as the ICCD requirements require. Perhaps Michigan clubhouses need to have more stringent standards so they can be better aligned with evidence-based programs.
- Central to the clubhouse program is the work-ordered day. This aspect of the program requires clubhouses to have meaningful tasks that provide a diversity of roles. These roles engage members to perceive that they are important contributors in that setting. The current data collection does not tap into the degree to which these tasks in the

work-ordered day are meaningful or to what extent tasks are engaging to members. A method to measure meaningful tasks should be considered before the next survey is designed.

Ongoing data collection

- Yearly collection of data that brings transparency to the operations of Medicaid funded clubhouses can support greater accountability across programs. Furthermore, this data helps provide a basis for looking at clubhouse strategic planning with documentation of areas of strengths and areas requiring further work. The collaborative discussion between staff and members can be based on a routinized source of information which can be anticipated annually.
- Clubhouses that might serve as resources for ideas on areas of improvement can be identified from the annual report.
- Connecting the recovery measure with this yearly survey would connect how clubhouses contribute to the goal of recovery --a major theme in services for people with psychiatric disabilities. Survey data that doesn't have a connection to a measure of recovery provides only a partial picture of how clubhouses contribute to Michigan consumers of mental health services.

Conclusions

The interpretation of this information is subject to caution. Readers should note that a number of factors that play into the figures provided. The first is the interpretation of terms, although some were explicitly defined in the survey. An example is Transitional Employment and hours worked and earnings from such employment. Clubhouses may have implemented employment services adhering to some aspects of TE but not all of its elements. The second factor is the variability of clubhouses' access to accurate programmatic data for this first survey. The third factor is the contextual settings under which clubhouses exist. Various structures that affect programmatic implementation may play a role in affecting some of the data provided. For example, the building in which the clubhouse exists may prohibit access to the program on certain holidays or weekends.

Nevertheless, clubhouses in Michigan provided a wide array of member supports such as outreach services, transportation services, and health/wellness programs, as well as community based vocational and educational opportunities, although there were variations in the number of services and opportunities each clubhouse provided. Over time, it is hopeful that the data provided will have increased accuracy and provide increased awareness about the status of Michigan clubhouse implementation and performance indicators.

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Appendices



Appendix A
Annual Budget

PHP	Clubhouse	Annual Budget	
		2010	2011
Access Alliance	Heartland House	\$351,533	\$389,189
	Opportunity Center	\$403,000	\$400,000
CMH Affiliation of Mid Michigan	Charter House	\$812,500	\$591,648
CMH Central Michigan	New Journey	\$275,600	\$264,636
	Summit House	\$276,793	\$285,460
CMH Partnership of Southeast MI	Crossroads-Monroe	\$397,845	\$362,523
	Fresh Start	\$300,000	\$409,740
	Genesis House	\$380,000	\$412,000
Detroit-Wayne	A Place of Our Own	\$546,000	\$570,095
	Gathering Place	\$700,000	\$910,000
	Hope House	\$373,725	\$343,521
	Inner City Clubhouse	\$380,388	\$350,000
	Motor City	\$154,231	\$486,000
	Network Clubhouse	\$419,963	\$320,000
	New Directions	\$738,238	\$732,245
	Next Step Clubhouse	\$725,000	\$815,724
	Phoenix Friendship Clubhouse	\$150,000	\$150,000
	Turning Point	\$859,000	\$483,985
Genessee Co CMH Services	Rainbow Connections	\$1,074,487	\$863,260
Lakeshore Behavioral Health	Lakeshore Clubhouse	\$618,020	\$477,674
	Muskegon Clubhouse	\$422,200	\$501,909
Lifeways	J-Town Clubhouse	\$555,443	\$555,185
Macomb Co CMH Services	Crossroads-Warren	\$800,274	\$793,882
	Friendship Clubhouse	\$316,000	\$352,000
Network 180	Sheldon House	\$650,000	\$540,000
North Care	Northern Lights	\$70,424	\$184,912
Northern Affiliation	Light of Hope	\$332,155	\$332,236
	New Horizons	\$331,094	\$367,592
	Petoskey Clubhouse	\$548,696	\$562,735
Northwest CMH Affiliation	Club Cadillac	\$292,109	\$368,089

Appendix A (continued)
Annual Budget

PHP	Clubhouse	Annual Budget	
		2010	2011
	Traverse House	\$309,248	\$309,931
Oakland Co CMH Authority	Clubhouse Inspiration	\$467,591	\$475,580
	Dreams Unlimited	\$440,000	\$440,000
	Our House	\$429,996	\$429,996
	Visions Clubhouse	\$600,000	\$600,000
Saginaw Co CMH Authority	Bayside Lodge Clubhouse	\$370,000	\$380,000
Southwest MI Urban & Rural Consortium	Hopes and Dreams	\$315,000	\$290,825
	Pathways Clubhouse	\$854,577	\$979,327
	Circle of Friends Clubhouse	\$296,223	\$324,413
Thumb Alliance	Blue Water	\$515,000	\$541,639
	Harmony Hall	\$527,268	\$413,099
Venture Behavioral Health	Hope Center	\$437,034	\$467,899
	New Beginnings	\$499,429	\$619,681
	Outlook Clubhouse	\$200,000	\$194,000
Average		\$466,275	\$469,150

Appendix B
Annual Budget / IPOS

PHP	Clubhouse	Annual Budget	
		2010	2011
Access Alliance	Heartland House	\$10,339	\$12,162
	Opportunity Center	\$3,875*	\$2,877
CMH Affiliation of Mid Michigan	Charter House	\$13,771	\$7,784
CMH Central Michigan	New Journey	\$4,445	\$4,071
	Summit House	\$4,856	\$4,604
CMH Partnership of Southeast MI	Crossroads-Monroe	\$12,433	\$16,478
	Fresh Start	\$6,122	\$6,208
	Genesis House	\$6,441	\$7,773
Detroit-Wayne	A Place of Our Own	\$7,378	\$7,216
	Gathering Place	\$5,932	\$7,778
	Hope House	\$2,768	\$4,294
	Inner City Clubhouse	\$4,475	\$3,125
	Motor City	\$771	\$2,641
	Network Clubhouse	\$3,783	\$5,517
	New Directions	\$9,588	\$9,634
	Next Step Clubhouse	\$8,631	\$11,023
	Phoenix Friendship Clubhouse	\$397	\$617
	Turning Point	\$9,544	\$5,761
Genessee Co CMH Services	Rainbow Connections	\$6,175	\$5,138
Lakeshore Behavioral Health	Lakeshore Clubhouse	\$7,630	\$6,455
	Muskegon Clubhouse	\$14,073	\$20,076
Lifeways	J-Town Clubhouse	\$8,679	\$9,253
Macomb Co CMH Services	Crossroads-Warren	\$12,312	\$7,633
	Friendship Clubhouse	\$4,213	\$3,911
Network 180	Sheldon House	\$6,019	\$6,000
North Care	Northern Lights	\$1,258	\$3,188
Northern Affiliation	Light of Hope	\$7,381	\$7,910
	New Horizons	\$4,942	\$5,327
	Petoskey Clubhouse	\$7,126	\$8,657
Northwest CMH Affiliation	Club Cadillac	\$5,036	\$4,182

Appendix B (continued)
Annual Budget / IPOS

PHP	Clubhouse	Annual Budget	
		2010	2011
	Traverse House	\$3,682	\$4,304
Oakland Co CMH Authority	Clubhouse Inspiration	\$5,138	\$6,689
	Dreams Unlimited	\$4,583	\$4,889
	Our House	\$7,679	\$6,056
	Visions Clubhouse	\$5,405	\$7,173
Saginaw Co CMH Authority	Bayside Lodge Clubhouse	\$3,663	\$4,578
Southwest MI Urban & Rural Consortium	Hopes and Dreams	\$10,161	\$11,633
	Pathways Clubhouse	\$7,987	\$5,899
	Circle of Friends Clubhouse	\$7,795	\$7,724
Thumb Alliance	Blue Water	\$3,902	\$4,042
	Harmony Hall	\$11,717	\$9,180
Venture Behavioral Health	Hope Center	\$9,501	\$9,549
	New Beginnings	\$16,111	\$15,492
	Outlook Clubhouse	\$7,407	\$4,974
Average		\$6,935	\$7,033

*The number of active members instead of IPOS was used to derive these numbers.

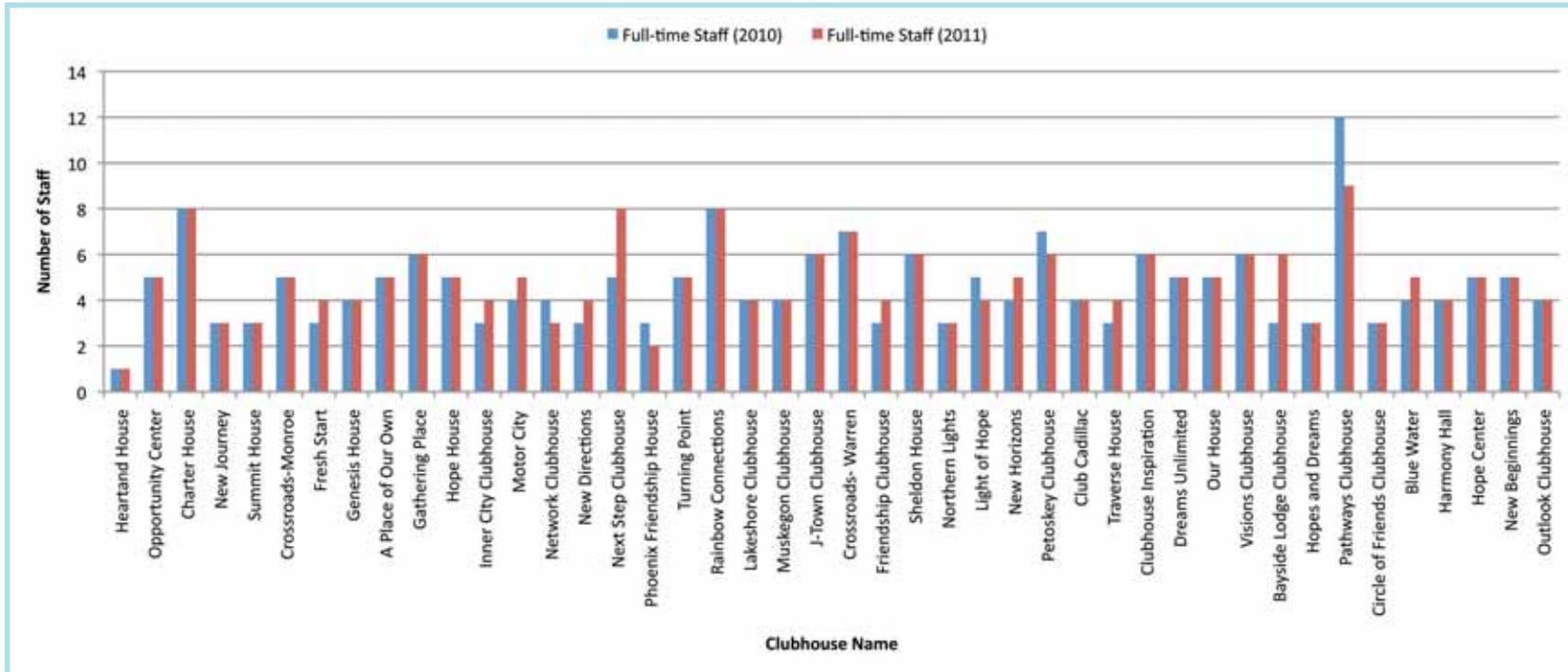
Appendix C
Length of Program Operation

PHP	Clubhouse	Length of Program (Years)
Access Alliance	Heartland House	16
	Opportunity Center	15
CMH Affiliation of Mid Michigan	Charter House	33
CMH Central Michigan	New Journey	15
	Summit House	14
CMH Partnership of Southeast MI	Crossroads-Monroe	21
	Fresh Start	9
	Genesis House	18
Detroit-Wayne	A Place of Our Own	11
	Gathering Place	17
	Hope House	4
	Inner City Clubhouse	8
	Motor City	8
	Network Clubhouse	4
	New Directions	3
	Next Step Clubhouse	16
	Phoenix Friendship Clubhouse	6
	Turning Point	21
Genessee Co CMH Services	Rainbow Connections	21
Lakeshore Behavioral Health	Lakeshore Clubhouse	15
	Muskegon Clubhouse	12
Lifeways	J-Town Clubhouse	7
Macomb Co CMH Services	Crossroads-Warren	18
	Friendship Clubhouse	12
Network 180	Sheldon House	21
North Care	Northern Lights	17
Northern Affiliation	Light of Hope	16
	New Horizons	17
	Petoskey Clubhouse	17
Northwest CMH Affiliation	Club Cadillac	18

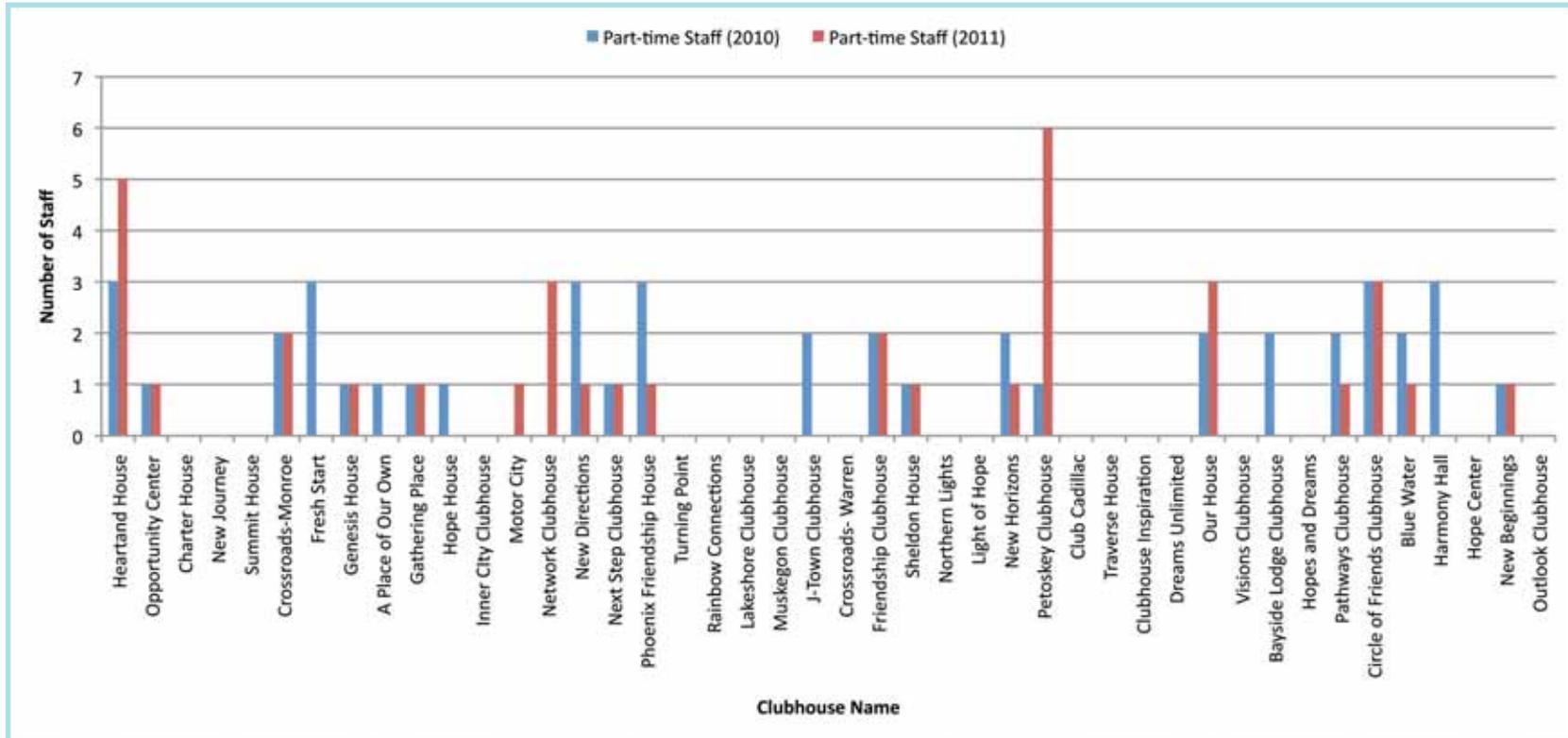
Appendix C (continued)
Length of Program Operation

PHP	Clubhouse	Length of Program (Years)
	Traverse House	19
Oakland Co CMH Authority	Clubhouse Inspiration	13
	Dreams Unlimited	20
	Our House	18
	Visions Clubhouse	13
Saginaw Co CMH Authority	Bayside Lodge Clubhouse	20
Southwest MI Urban & Rural Consortium	Hopes and Dreams	17
	Pathways Clubhouse	18
	Circle of Friends Clubhouse	21
Thumb Alliance	Blue Water	12
	Harmony Hall	15
Venture Behavioral Health	Hope Center	21
	New Beginnings	18
	Outlook Clubhouse	9
Total		664
Average		16

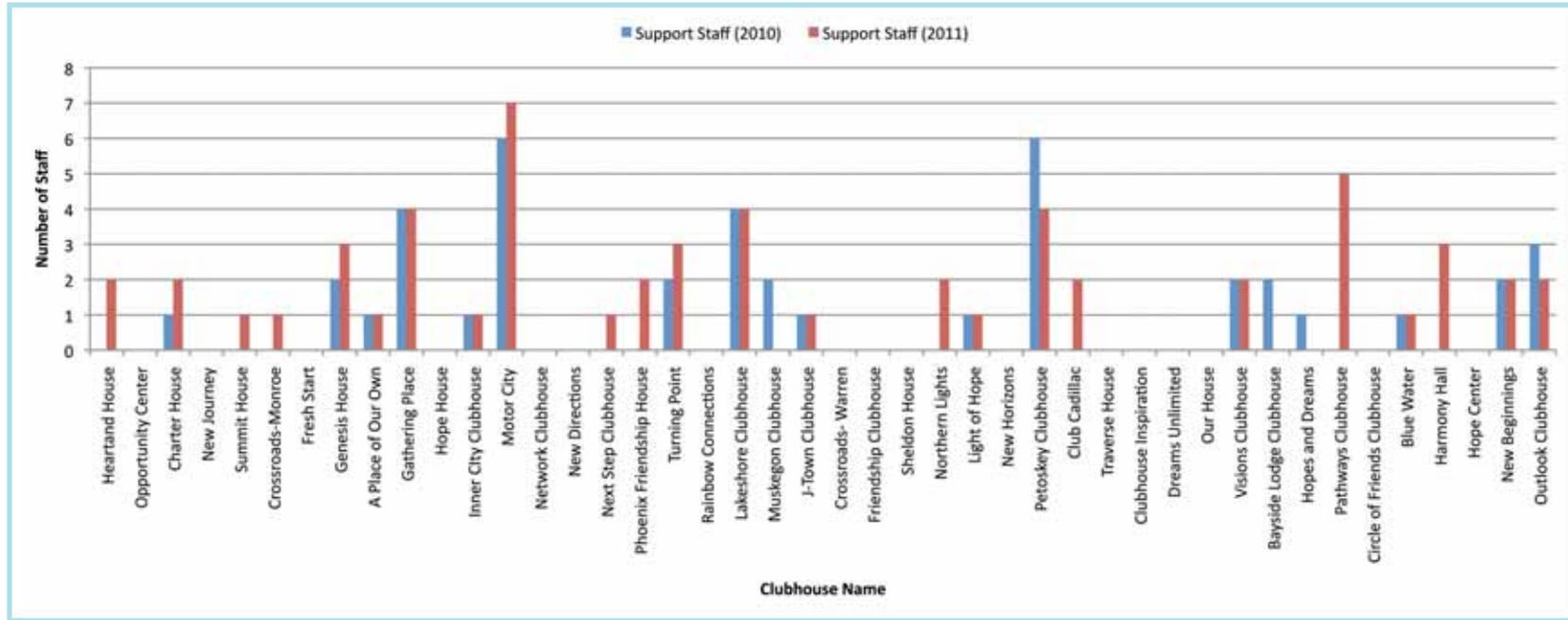
Appendix D Full-Time Staff



Appendix E Part-Time Staff



Appendix F Support Staff



Appendix G
Membership

PHP	Clubhouse	Members In IPOS		Active Members	
		2010	2011	2010	2011
Access Alliance	Heartland House	34	32	32	32
	Opportunity Center	104*	139	104	121
CMH Affiliation of Mid Michigan	Charter House	59	76	57	73
CMH Central Michigan	New Journey	62	65	56	54
	Summit House	57	62	47	45
CMH Partnership of Southeast MI	Crossroads-Monroe	32	22	20	18
	Fresh Start	49	66	60	72
	Genesis House	59	53	61	51
Detroit-Wayne	A Place of Our Own	74	79	69	70
	Gathering Place	118	117	114	109
	Hope House	135	80	40	27
	Inner City Clubhouse	85	112	63	62
	Motor City	200	184	74	90
	Network Clubhouse	111	58	35	58
	New Directions	77	76	79	70
	Next Step Clubhouse	84	74	60	66
	Phoenix Friendship Clubhouse	378	243	60	65
	Turning Point	90	84	80	68
	Genessee Co CMH Services	Rainbow Connections	174	168	163
Lakeshore Behavioral Health	Lakeshore Clubhouse	81	74	54	47
	Muskegon Clubhouse	30	25	26	23
Lifeways	J-Town Clubhouse	64	60	61	51
Macomb Co CMH Services	Crossroads-Warren	65	104	134	112
	Friendship Clubhouse	75	90	86	92
Network 180	Sheldon House	108	90	105	92
North Care	Northern Lights	56	58	41	41
Northern Affiliation	Light of Hope	45	42	43	34
	New Horizons	67	69	59	54
Northwest CMH Affiliation	Petoskey Clubhouse	77	65	59	20
	Club Cadillac	58	88	54	68

Membership

PHP	Clubhouse	Members In IPOS		Active Members	
		2010	2011	2010	2011
	Traverse House	84	72	62	59
Oakland Co CMH Authority	Clubhouse Inspiration	91	71	75	79
	Dreams Unlimited	96	90	94	90
	Our House	56	71	69	74
	Visions Clubhouse	111	84	111	84
Saginaw Co CMH Authority	Bayside Lodge Clubhouse	101	83	75	74
Southwest MI Urban & Rural Consortium	Hopes and Dreams	31	25	15	20
	Pathways Clubhouse	107	166	107	140
	Circle of Friends Clubhouse	38	42	36	39
Thumb Alliance	Blue Water	132	134	75	63
	Harmony Hall	45	45	22	44
Venture Behavioral Health	Hope Center	46	49	46	22
	New Beginnings	31	40	26	31
	Outlook Clubhouse	27	39	27	35
	Total	3,704	3,566	2,836	2,799
	Average	84.2	81.0	64.5	63.6

*The number of active members instead of IPOS was used to derive these numbers.

Appendix H
Members In Formal Education

PHP	Clubhouse	Education (Members in formal education / IPOS)	
		2010	2011
Access Alliance	Heartland House	2.9% (1)	0% (0)
	Opportunity Center	4.8% (5)*	4.3% (6)
CMH Affiliation of Mid Michigan	Charter House	0% (0)	0% (0)
CMH Central Michigan	New Journey	1.6% (1)	0% (0)
	Summit House	5.3% (3)	1.6% (1)
CMH Partnership of Southeast MI	Crossroads-Monroe	0% (0)	9.1% (2)
	Fresh Start	10.2% (5)	7.6% (5)
	Genesis House	1.7% (1)	5.7% (3)
Detroit-Wayne	A Place of Our Own	9.5% (7)	2.5% (2)
	Gathering Place	3.4% (4)	3.4% (4)
	Hope House	5.2% (7)	2.5% (2)
	Inner City Clubhouse	22.4% (19)	41.9% (47)
	Motor City	4.0% (8)	1.1% (2)
	Network Clubhouse	0% (0)	17.2% (10)
	New Directions	6.5% (5)	7.9% (6)
	Next Step Clubhouse	0% (0)	0% (0)
	Phoenix Friendship Clubhouse	1.1% (4)	2.9% (7)
	Turning Point	1.1% (1)	3.6% (3)
Genessee Co CMH Services	Rainbow Connections	5.2% (9)	5.9% (10)
Lakeshore Behavioral Health	Lakeshore Clubhouse	1.2% (1)	0% (0)
	Muskegon Clubhouse	10.0% (3)	0% (0)
Lifeways	J-Town Clubhouse	7.8% (5)	0% (0)
Macomb Co CMH Services	Crossroads-Warren	4.6% (3)	2.9% (3)
	Friendship Clubhouse	5.3% (4)	2.2% (2)
Network 180	Sheldon House	2.8% (3)	2.2% (2)
North Care	Northern Lights	7.1% (4)	1.7% (1)
Northern Affiliation	Light of Hope	2.2% (1)	2.4% (1)
	New Horizons	0% (0)	0% (0)
	Petoskey Clubhouse	11.7% (9)	4.6% (3)

Appendix H (continued)
Members In Formal Education

PHP	Clubhouse	Education (Members in formal education / IPOS)	
		2010	2011
Northwest CMH Affiliation	Club Cadillac	15.5% (9)	4.5% (4)
	Traverse House	4.8% (4)	0% (0)
Oakland Co CMH Authority	Clubhouse Inspiration	6.6% (6)	2.8% (2)
	Dreams Unlimited	4.2% (4)	6.7% (6)
	Our House	3.6% (2)	0% (0)
	Visions Clubhouse	1.8% (2)	1.2% (1)
Saginaw Co CMH Authority	Bayside Lodge Clubhouse	0% (0)	3.6% (3)
Southwest MI Urban & Rural Consortium	Hopes and Dreams	3.2% (1)	1.2% (3)
	Pathways Clubhouse	15.0% (16)	7.2% (12)
	Circle of Friends Clubhouse	0% (0)	4.8% (2)
Thumb Alliance	Blue Water	5.3% (7)	5.9% (8)
	Harmony Hall	2.2% (1)	2.2% (1)
Venture Behavioral Health	Hope Center	0% (0)	2.0% (1)
	New Beginnings	6.5% (2)	2.5% (1)
	Outlook Clubhouse	11.1% (3)	2.6% (1)
Total		158	167
Average		4.9%	4.4%

**The number of active members instead of IPOS was used to derive these numbers.*

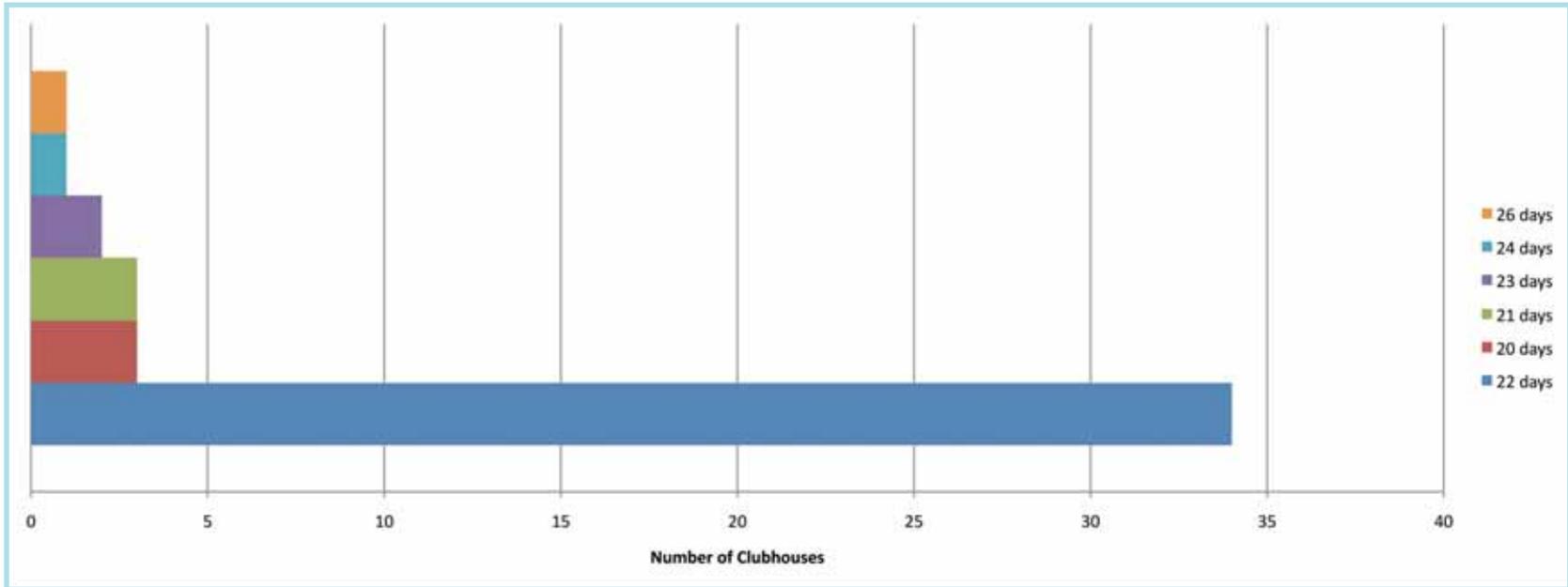
Appendix I
Housing Status

PHP	Clubhouse	# of Homeless		# in Group Homes	
		2010	2011	2010	2011
Access Alliance	Heartland House	0	0	11	14
	Opportunity Center	35	48	22	24
CMH Affiliation of Mid Michigan	Charter House	0	0	16	20
CMH Central Michigan	New Journey	2	2	8	10
	Summit House	0	1	8	14
CMH Partnership of Southeast MI	Crossroads-Monroe	0	0	4	4
	Fresh Start	6	4	16	14
	Genesis House	0	0	9	8
Detroit-Wayne	A Place of Our Own	0	0	44	40
	Gathering Place	1	0	28	25
	Hope House	2	1	48	50
	Inner City Clubhouse	13	20	30	42
	Motor City	2	3	27	20
	Network Clubhouse	3	5	5	15
	New Directions	8	4	13	13
	Next Step Clubhouse	0	0	35	2
	Phoenix Friendship Clubhouse	2	2	14	60
Genessee Co CMH Services	Turning Point	0	0	28	40
	Rainbow Connections	1	1	28	25
	Lakeshore Behavioral Health	1	2	21	21
Lakeshore Behavioral Health	Muskegon Clubhouse	0	0	14	12
	J-Town Clubhouse	0	0	17	19
Macomb Co CMH Services	Crossroads-Warren	0	0	55	52
	Friendship Clubhouse	1	0	46	47
Network 180	Sheldon House	2	1	45	34
North Care	Northern Lights	0	0	8	6
Northern Affiliation	Light of Hope	2	0	6	8
	New Horizons	4	2	25	23
Northwest CMH Affiliation	Petoskey Clubhouse	10	4	9	9
	Club Cadillac	15	9	32	27

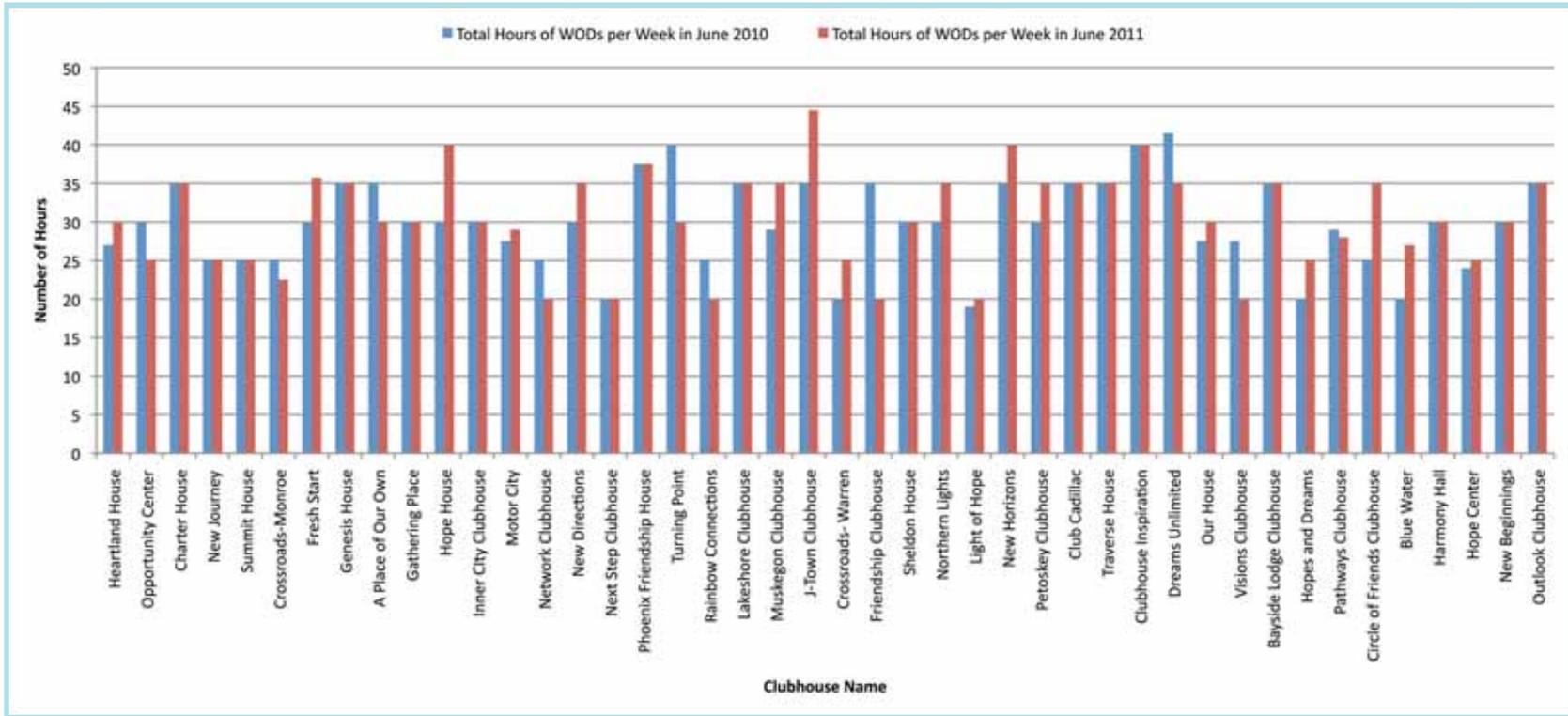
Appendix I (continued)
Housing Status

PHP	Clubhouse	# of Homeless		# in Group Homes	
		2010	2011	2010	2011
	Traverse House	9	2	24	22
Oakland Co CMH Authority	Clubhouse Inspiration	2	1	27	28
	Dreams Unlimited	0	1	17	13
	Our House	0	0	0	27
	Visions Clubhouse	0	0	30	20
Saginaw Co CMH Authority	Bayside Lodge Clubhouse	0	0	51	39
Southwest MI Urban & Rural Consortium	Hopes and Dreams	1	0	4	7
	Pathways Clubhouse	3	2	16	13
	Circle of Friends Clubhouse	1	0	13	13
Thumb Alliance	Blue Water	7	3	4	19
	Harmony Hall	0	0	27	24
Venture Behavioral Health	Hope Center	1	0	9	11
	New Beginnings	3	4	7	9
	Outlook Clubhouse	0	0	4	4
Total		137	122	905	947

Appendix J
Work Ordered Days In June



Appendix K Total Hours of Work Ordered Days Per Week



Member Support Services (Outreach)

PHP	Clubhouse	Outreach			
		Receiving Outreach Services		Receiving Face-to-Face Contact Outreach Services	
		2010	2011	2010	2011
Access Alliance	Heartland House	5	16	0	0
	Opportunity Center	15	23	9	10
CMH Affiliation of Mid Michigan	Charter House	49	17	3	1
CMH Central Michigan	New Journey	13	15	0	0
	Summit House	25	10	0	0
CMH Partnership of Southeast MI	Crossroads-Monroe	15	4	1	1
	Fresh Start	150	80	2	3
Detroit-Wayne	Genesis House	22	39	2	2
	A Place of Our Own	28	11	0	0
	Gathering Place	46	65	2	2
	Hope House	41	90	135	17
	Inner City Clubhouse	45	85	20	45
	Motor City	68	25	12	6
	Network Clubhouse	100	30	30	20
	New Directions	52	54	3	5
	Next Step Clubhouse	17	75	2	10
	Phoenix Friendship Clubhouse	400	180	0	4
Genessee Co CMH Services	Turning Point	6	3	20	1
	Rainbow Connections	19	18	3	1
Lakeshore Behavioral Health	Lakeshore Clubhouse	12	15	2	0
	Muskegon Clubhouse	11	20	0	1
Lifeways	J-Town Clubhouse	24	21	10	3
Macomb Co CMH Services	Crossroads-Warren	86	204	4	2
	Friendship Clubhouse	8	12	0	0
Network 180	Sheldon House	3	12	2	0
North Care	Northern Lights	19	19	0	1
Northern Affiliation	Light of Hope	20	5	3	0
	New Horizons	18	22	3	6

Member Support Services (Outreach)

PHP	Clubhouse	Outreach			
		Receiving Outreach Services		Receiving Face-to-Face Contact Outreach Services	
		2010	2011	2010	2011
	Petoskey Clubhouse	40	16	0	3
Northwest CMH Affiliation	Club Cadillac	96	49	4	6
	Traverse House	17	18	0	0
Oakland Co CMH Authority	Clubhouse Inspiration	22	13	1	2
	Dreams Unlimited	24	39	3	2
	Our House	13	13	0	0
	Visions Clubhouse	17	18	2	1
Saginaw Co CMH Authority	Bayside Lodge Clubhouse	26	15	1	2
Southwest MI Urban & Rural Consortium	Hopes and Dreams	26	10	0	2
	Pathways Clubhouse	216	190	4	1
	Circle of Friends Clubhouse	6	13	1	0
Thumb Alliance	Blue Water	50	25	10	10
	Harmony Hall	9	1	1	0
Venture Behavioral Health	Hope Center	13	36	2	9
	New Beginnings	4	4	1	0
	Outlook Clubhouse	9	21	13	25
Total		1915	1651	292	204

Appendix M
Member Support Services (Transportation)

PHP	Clubhouse	Receiving Transportation Support	
		2010	2011
Access Alliance	Heartland House	27	27
	Opportunity Center	104	44
CMH Affiliation of Mid Michigan	Charter House	12	18
CMH Central Michigan	New Journey	56	51
	Summit House	42	32
CMH Partnership of Southeast MI	Crossroads-Monroe	13	12
	Fresh Start	20	15
	Genesis House	54	29
Detroit-Wayne	A Place of Our Own	48	49
	Gathering Place	118	110
	Hope House	120	18
	Inner City Clubhouse	42	59
	Motor City	100	55
	Network Clubhouse	25	35
	New Directions	65	62
	Next Step Clubhouse	76	75
	Phoenix Friendship Clubhouse	0	0
	Turning Point	50	45
Genessee Co CMH Services	Rainbow Connections	42	153
Lakeshore Behavioral Health	Lakeshore Clubhouse	38	37
	Muskegon Clubhouse	10	7
Lifeways	J-Town Clubhouse	45	28
Macomb Co CMH Services	Crossroads-Warren	42	60
	Friendship Clubhouse	8	30
Network 180	Sheldon House	62	73
North Care	Northern Lights	21	43
Northern Affiliation	Light of Hope	29	28
	New Horizons	54	52
	Petoskey Clubhouse	54	49

Member Support Services (Transportation)

PHP	Clubhouse	Receiving Transportation Support	
		2010	2011
Northwest CMH Affiliation	Club Cadillac	40	52
	Traverse House	20	43
Oakland Co CMH Authority	Clubhouse Inspiration	52	43
	Dreams Unlimited	13	145
	Our House	39	52
	Visions Clubhouse	58	79
Saginaw Co CMH Authority	Bayside Lodge Clubhouse	98	70
Southwest MI Urban & Rural Consortium	Hopes and Dreams	26	17
	Pathways Clubhouse	20	71
	Circle of Friends Clubhouse	31	33
Thumb Alliance	Blue Water	75	41
	Harmony Hall	43	45
Venture Behavioral Health	Hope Center	46	20
	New Beginnings	26	31
	Outlook Clubhouse	27	33
Total		2058	2071

Participation in Social & Recreational Activities (2011)

PHP	Clubhouse	Members Participated in Soc./Rec. Activities (Evenings & Weekends)	Members Participated in Soc./Rec. Activities (Holidays)
Access Alliance	Heartland House	261	36
	Opportunity Center	1,266	178
CMH Affiliation of Mid Michigan	Charter House	421	13
CMH Central Michigan	New Journey	288	89
	Summit House	205	12
CMH Partnership of Southeast MI	Crossroads-Monroe	121	23
	Fresh Start	720	30
	Genesis House	662	53
	Detroit-Wayne	720	76
	Gathering Place	349	37
	Hope House	40	30
	Inner City Clubhouse	650	30
	Motor City	756	40
	Network Clubhouse	250	7
	New Directions	262	0
	Next Step Clubhouse	250	50
	Phoenix Friendship Clubhouse	1,200	60
	Turning Point	97	53
	Genessee Co CMH Services	167	0
Lakeshore Behavioral Health	Lakeshore Clubhouse	889	68
	Muskegon Clubhouse	89	3
Lifeways	J-Town Clubhouse	637	0
Macomb Co CMH Services	Crossroads-Warren	969	0
	Friendship Clubhouse	300	20
Network 180	Sheldon House	597	20
North Care	Northern Lights	707	119
Northern Affiliation	Light of Hope	190	98
	New Horizons	172	37
	Petoskey Clubhouse	709	61

Participation in Social & Recreational Activities (2011)

PHP	Clubhouse	Members Participated in Soc./Rec. Activities (Evenings & Weekends)	Members Participated in Soc./Rec. Activities (Holidays)
Northwest CMH Affiliation	Club Cadillac	511	163
	Traverse House	177	212
Oakland Co CMH Authority	Clubhouse Inspiration	318	150
	Dreams Unlimited	472	154
	Our House	988	38
Saginaw Co CMH Authority	Visions Clubhouse	90	150
	Bayside Lodge Clubhouse	634	82
Southwest MI Urban & Rural Consortium	Hopes and Dreams	22	100
	Pathways Clubhouse	1,512	98
	Circle of Friends Clubhouse	880	114
Thumb Alliance	Blue Water	1,198	159
	Harmony Hall	551	64
Venture Behavioral Health	Hope Center	16	0
	New Beginnings	313	57
	Outlook Clubhouse	688	50
Total		22,314	2,834

Appendix O
Employment Support from MRS or MCB

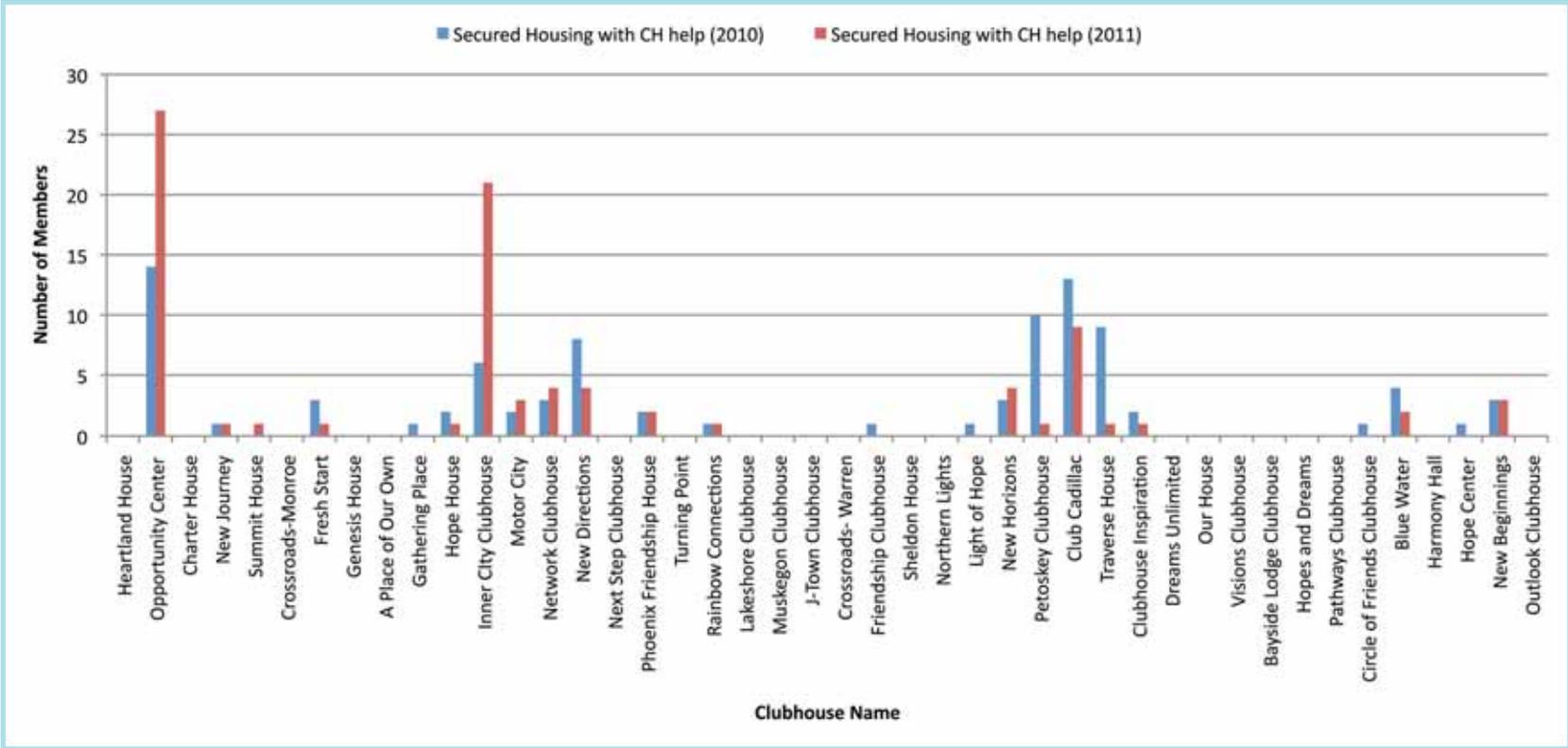
PHP	Clubhouse	Employment Support (MRS or MCB clients/IPOS)	
		2010	2011
Access Alliance	Heartland House	5.9% (2)	12.5% (4)
	Opportunity Center	9.6% (10)*	12.2% (17)
CMH Affiliation of Mid Michigan	Charter House	NA	2.6% (2)
CMH Central Michigan	New Journey	12.9% (8)	7.7% (5)
	Summit House	1.8% (1)	0% (0)
CMH Partnership of Southeast MI	Crossroads-Monroe	3.1% (1)	13.6% (3)
	Fresh Start	22.4% (11)	16.7% (11)
	Genesis House	10.2% (6)	20.7% (11)
Detroit-Wayne	A Place of Our Own	4.1% (3)	5.0% (4)
	Gathering Place	15.3% (18)	16.2% (19)
	Hope House	12.6% (17)	5.0% (4)
	Inner City Clubhouse	10.6% (9)	11.6% (13)
	Motor City	2.0% (4)	1.6% (3)
	Network Clubhouse	5.4% (6)	34.5% (20)
	New Directions	5.2% (4)	3.4% (3)
	Next Step Clubhouse	6.0% (5)	6.8% (5)
	Phoenix Friendship Clubhouse	3.2% (12)	0% (0)
	Turning Point	2.2% (2)	1.2% (1)
Genessee Co CMH Services	Rainbow Connections	20.7% (36)	23.2% (39)
Lakeshore Behavioral Health	Lakeshore Clubhouse	2.5% (2)	4.1% (3)
	Muskegon Clubhouse	3.3% (1)	8% (2)
Lifeways	J-Town Clubhouse	1.6% (1)	0% (0)
Macomb Co CMH Services	Crossroads-Warren	6.2% (4)	4.8% (5)
	Friendship Clubhouse	5.3% (4)	6.8% (6)
Network 180	Sheldon House	1.9% (2)	0% (0)
North Care	Northern Lights	10.7% (6)	10.3% (6)
Northern Affiliation	Light of Hope	0% (0)	7.1% (3)
	New Horizons	4.5% (3)	2.9% (2)
	Petoskey Clubhouse	5.2% (4)	0% (0)

Appendix O (continued)
Employment Support from MRS or MCB

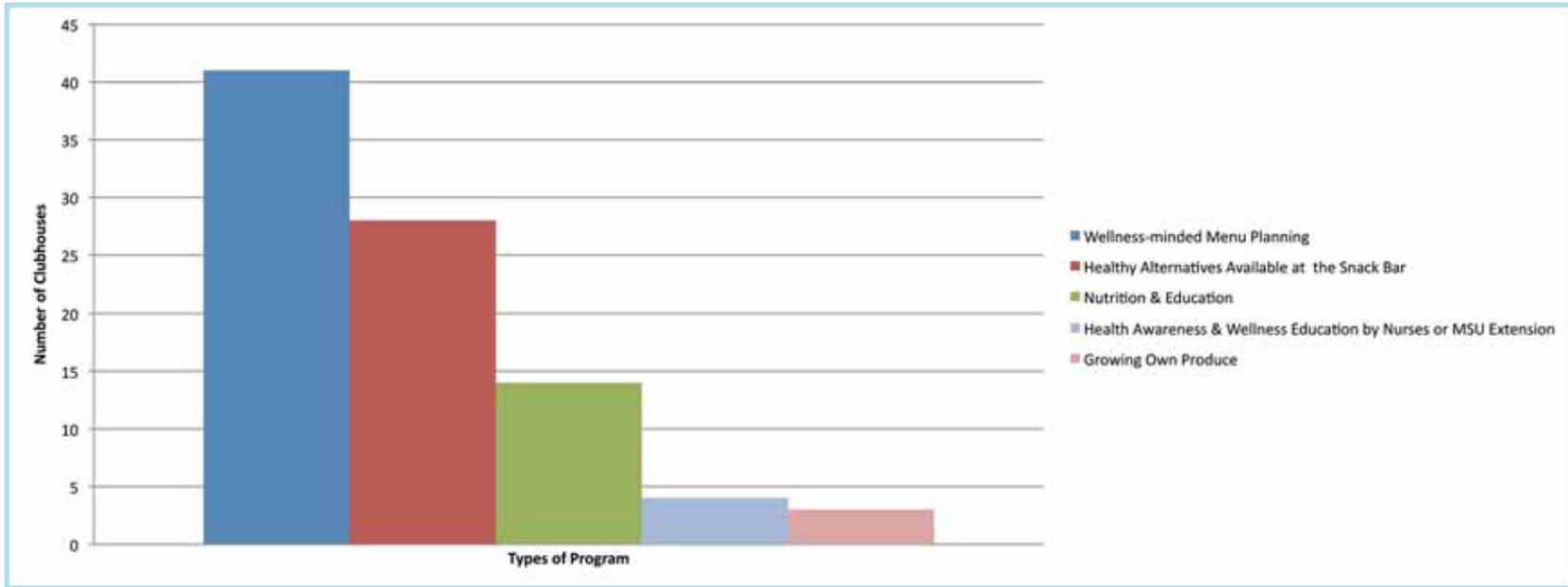
PHP	Clubhouse	Employment Support (MRS or MCB clients/IPOS)	
		2010	2011
Northwest CMH Affiliation	Club Cadillac	5.2% (3)	5.7% (5)
	Traverse House	3.6% (3)	4.2% (3)
Oakland Co CMH Authority	Clubhouse Inspiration	6.6% (6)	0% (0)
	Dreams Unlimited	20.8% (20)	12.2% (11)
	Our House	7.1% (4)	5.6% (4)
	Visions Clubhouse	11.7% (13)	0% (0)
Saginaw Co CMH Authority	Bayside Lodge Clubhouse	0% (0)	0% (0)
Southwest MI Urban & Rural Consortium	Hopes and Dreams	0% (0)	12% (3)
	Pathways Clubhouse	3.7% (4)	3.0% (5)
	Circle of Friends Clubhouse	2.6% (1)	4.8% (2)
Thumb Alliance	Blue Water	4.5% (6)	7.5% (10)
	Harmony Hall	4.4% (2)	13.3% (6)
Venture Behavioral Health	Hope Center	8.7% (4)	2.0% (1)
	New Beginnings	16.1% (5)	7.5% (3)
	Outlook Clubhouse	3.7% (1)	7.7% (3)
Total		234	247
Average		6.8%	7.4%

*The number of active members instead of IPOS was used to derive these numbers.

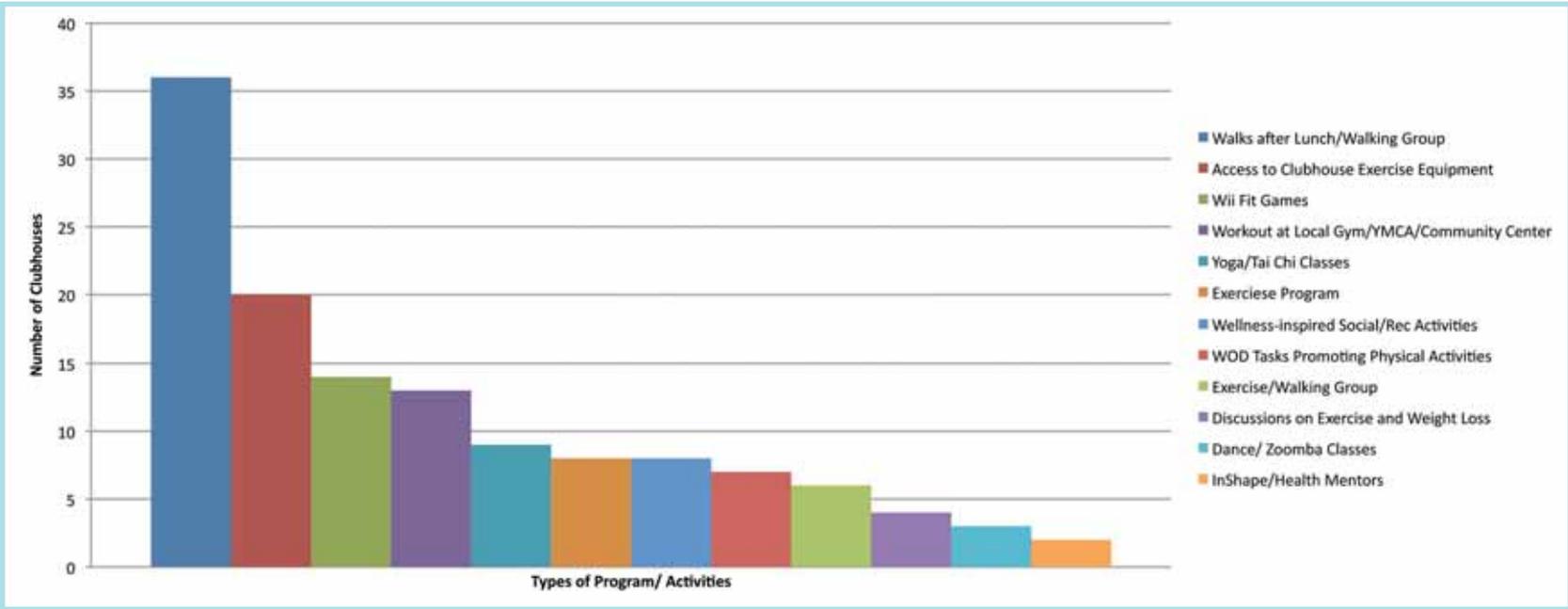
Appendix P
Secured Housing



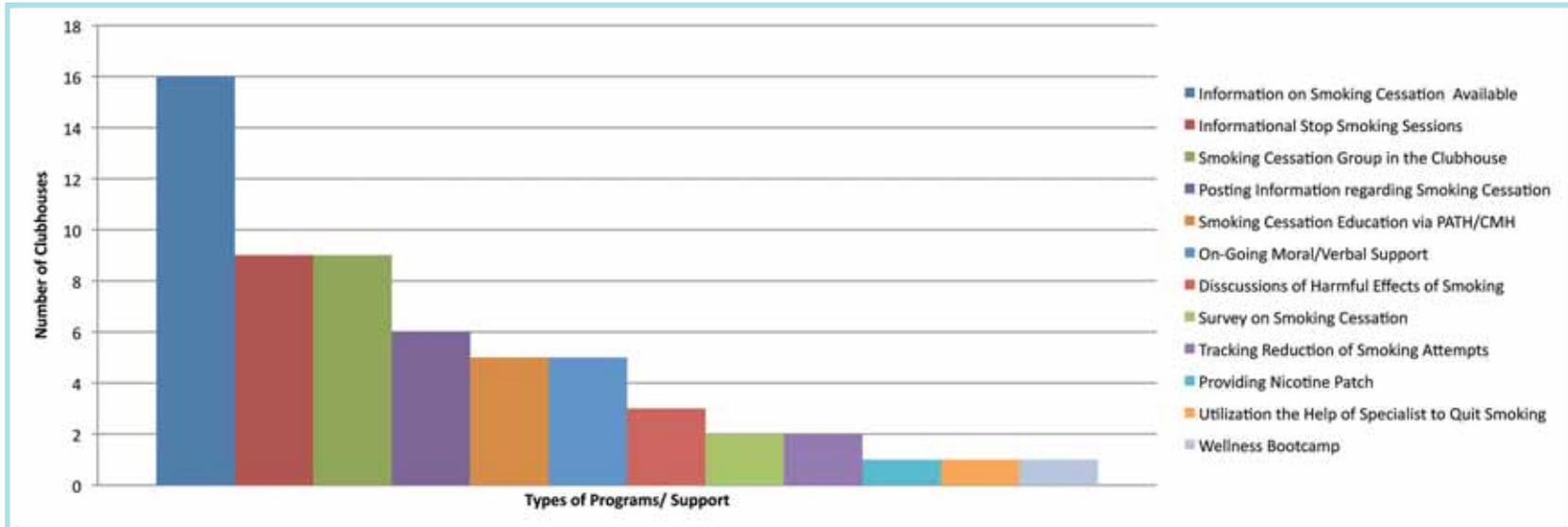
Health & Wellness (Nutrition)



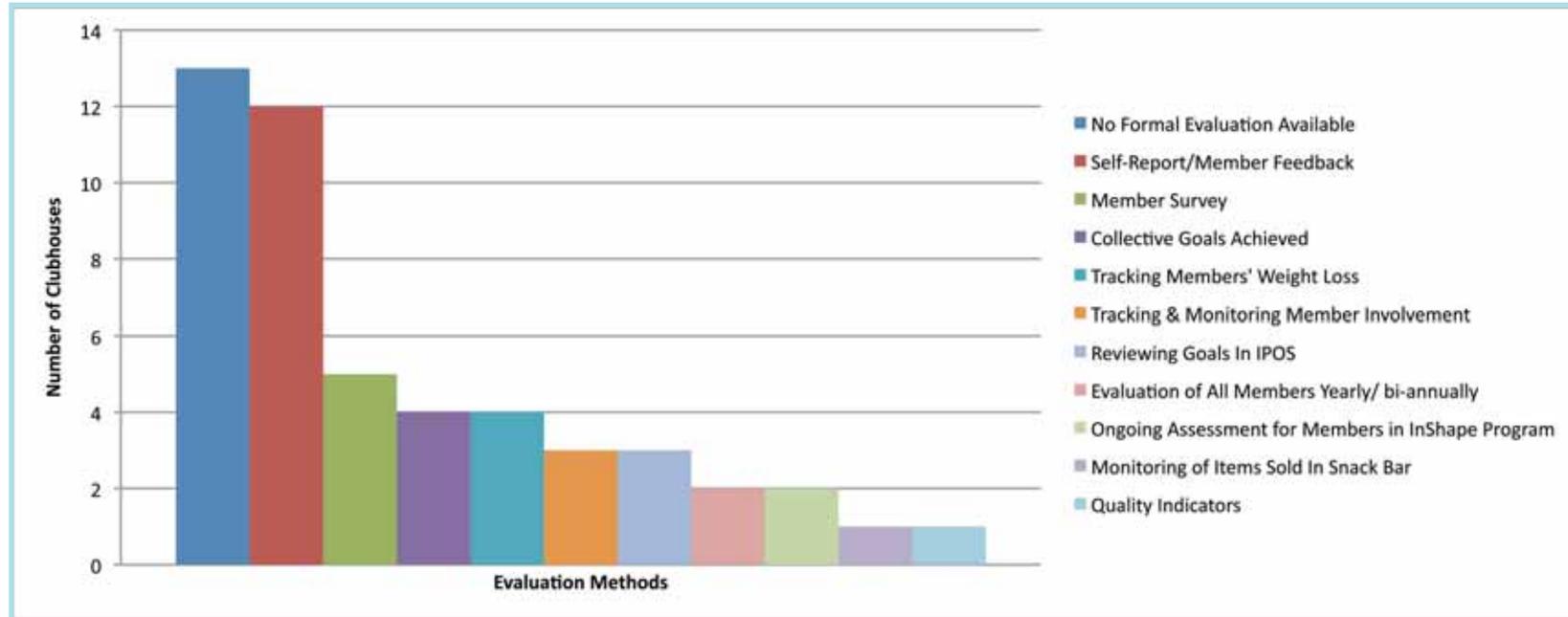
Appendix R
Health & Wellness (Exercise)



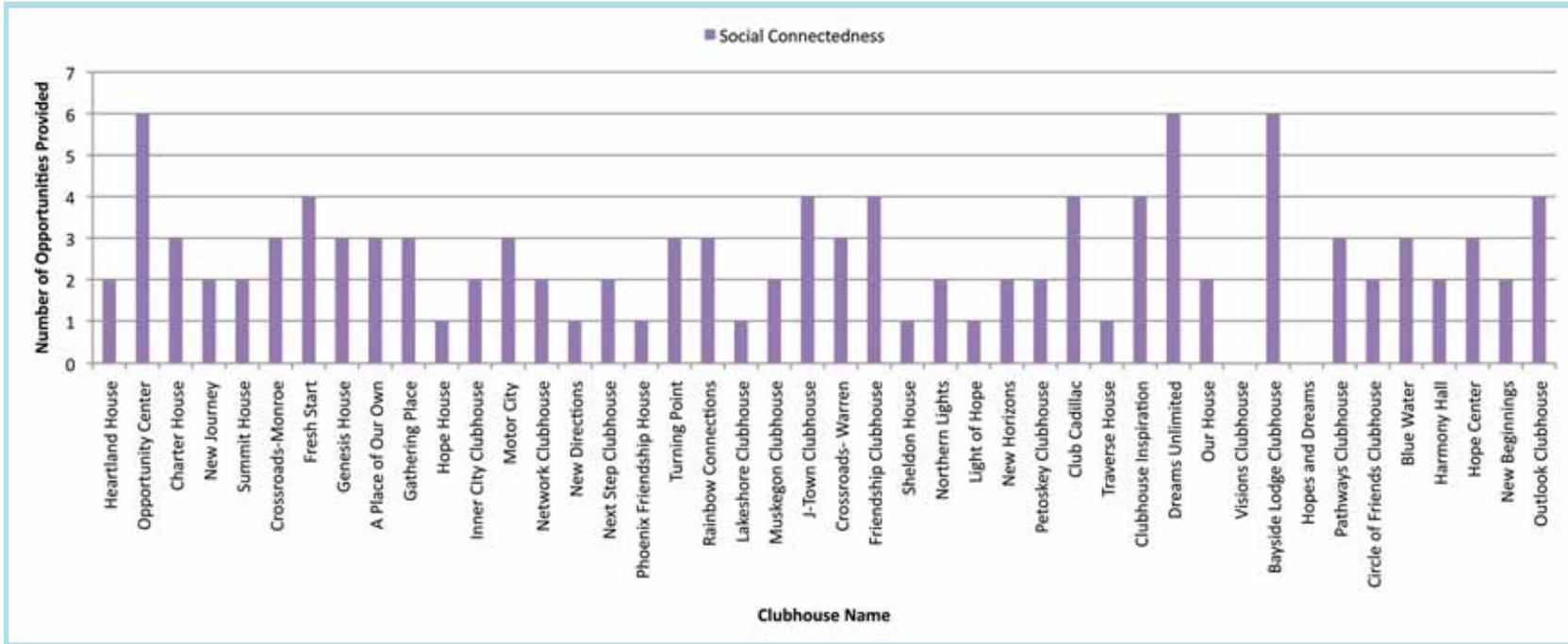
Health & Wellness (Smoking Cessation)



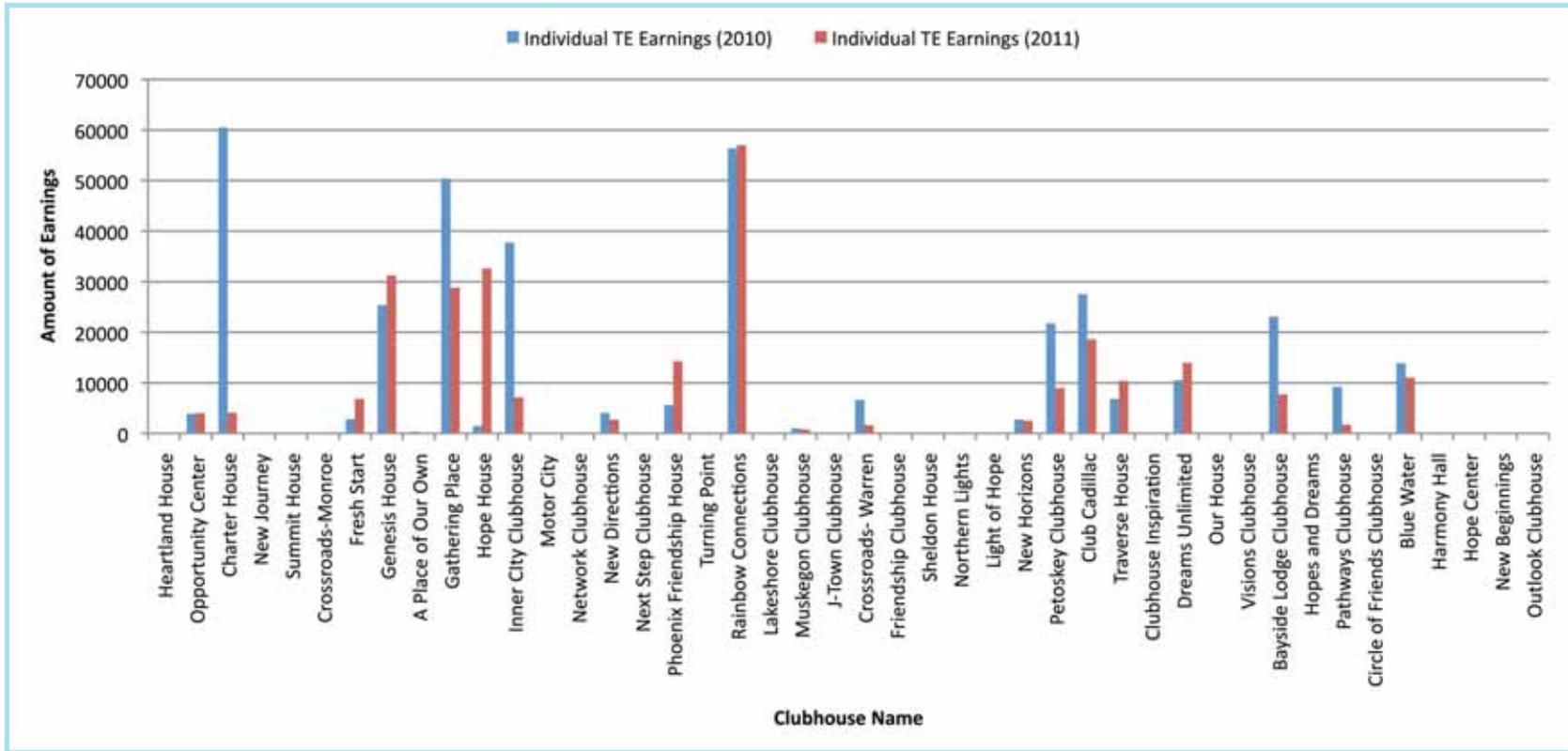
Appendix T
Health & Wellness Evaluation



Appendix U Social Connectedness



Employment Support from MRS or MCB



Appendix W
Survey Instrument

2011 Michigan Clubhouse Survey

Michigan Department of Community Health

This survey is supported by funds from Substance Abuse and Mental Health Services Administration Center for Mental Health Services, through the Michigan Department of Community Health.



Page 2

CLUBHOUSE PROFILE

1. Please fill out your Clubhouse profile.

Name of Director: _____

Clubhouse Name: _____

Year Clubhouse Opened: _____

Clubhouse Address: _____

City/Town: _____

State: _____

ZIP: _____

Auspice Agency Name: _____

Director's E-mail Address: _____

Phone Number: _____

2. Provide the annual operation budget for the current fiscal year. _____

STAFF CHARACTERISTICS

3. How many full-time unit staff including the Director do you have? _____

(Full-time employees are those who work more than 35 hours per week.)

4. How many part-time staff do you have? _____

(Part-time employees are those who work less than 35 hours per week.)

5. Do you have other support staff (e.g., job coaches from your auspice agency, drivers, etc.) who are **NOT** involved in

Work-Ordered Day activities of the clubhouse?

(If you have none, skip the question #6 and go directly to the question #7.)

____ Yes

____ No

6. If so, how many support staff do you have? _____

7. Do you have any certified peer support specialist (s) hired by your clubhouse?

(If you have none, skip the question #8 and go directly to the question #9.)

____ Yes

____ No

8. If yes, how many certified peer support specialists do you have? _____

MEMBERSHIP

9. Indicate the total number of members who listed your clubhouse in their IPOS (Individual Plan of Service). _____
10. Indicate the total number of unduplicated active* members who attended the Work-Ordered Day during the month of June 2011. (*Active defined as attend at least once a month.) _____
11. Indicate the number of Work-Ordered Days (Monday through Friday, excluding holidays) in June 2011. _____
12. Indicate the daily hours per each Work-Ordered Day (WOD) during the period between July 1, 2010 and June 30, 2011.

	Monday	Tuesday	Wednesday	Thursday	Friday
Daily Hours of the					

13. Provide the total number of new members in June 2011. _____

EMPLOYMENT

Competitive employment is the goal of each clubhouse. Following are the descriptions of these various types of employment defined by the Michigan Department of Community Health (MDCH) and the International Center for Clubhouse Development (ICCD). Please use the following definitions to complete the questions:

Transitional Employment (TE) is defined as a model of supported employment specific to persons with mental illness. It involves multiple part-time work placements with community based employers, paid by the employer. Support services are provided by a clubhouse program prior to and concurrent with the transitional employment experiences. Continued employment support would be available through the psychosocial clubhouse for subsequent job placement. A TE job is a time-limited opportunity, usually 6-9 months in duration. TE positions belong to the clubhouse. In TE the clubhouse develops and maintains a relationship with the employer and provides on-site training and support. Absence coverage is a key feature of the model. In TE Group Placements, a variation of transitional employment, the clubhouse has a relationship with the employer, and the work and/or jobs are facilitated through the clubhouse. Members get support from the clubhouse both on and off-site.

Supported Employment (SE) provides an employment opportunity that is not time-limited. The position belongs to the member. There is a competitive element to the interview process. In SE the clubhouse develops and maintains a relationship with the employer and assists with job site development and sometimes training. SE jobs may be full- or part-time. The clubhouse does not provide absence coverage. SE Group Placement (i.e., Mobile Crew) consists of a small group (8 or fewer individuals) which works together at a job site or moves from site to site to perform work. The crew may have their own equipment and job training and supervision are usually the responsibility of the service provider agency.

Independent Employment (IE) is a job for which the clubhouse provides support as requested by the member. There are no on-job-site services or responsibility to an employer. IE is distinguished from SE by the lack of a relationship between the employer and the clubhouse and absence of on-site supports. In IE, members participate in a fully competitive interview.

14. How many TE positions have you had for the period between July 1, 2010 and June 30, 2011? _____
15. How many members were employed in TE for the period between July 1, 2010 and June 30, 2011? _____
16. Provide the cumulative scheduled hours of participation in TE during the period between July 1, 2010 and June 30, 2011.

Page 4

17. How many members were involved in TE Group Placement during the period between July 1, 2010 and June 30, 2011?

18. Provide the cumulative scheduled hours of participation in TE Group Placement during the period between July 1, 2010 and June 30, 2011. _____
19. Among members who were employed in TE and TE Group Placement, how many members have worked with your auspice agency during the period between July 1, 2010 and June 30, 2011? _____
20. How many members were employed in Supported Employment (SE) during the period between July 1, 2010 and June 30, 2011? _____
21. How many members were employed in Supported Employment (SE) that's not supported by your clubhouse during the period between July 1, 2010 and June 30, 2011? _____
22. Provide the cumulative scheduled hours of participation in Supported Employment (SE) during the period between July 1, 2010 and June 30, 2011. _____
23. How many members were involved in SE Group Placement during the period between July 1, 2010 and June 30, 2011?

24. Provide the cumulative scheduled hours of participation in SE Group Placement during the period between July 1, 2010 and June 30, 2011. _____
25. How many members in Independent Employment (IE) were supported* by your clubhouse during the period between July 1, 2010 and June 30, 2011? _____
(*support comes in various forms, such as assisting with job applications and interviews as well as informing ways to solve work-related problem and to get along with co-workers)
26. How many members did your clubhouse help* members move from Transitional Employment (TE) to SE and IE during the period between July 1, 2010 and June 30, 2011? _____
(*Help members to find jobs, prepare for interviews, solve employment-related problems, benefits planning, offer employment dinners, connect with MRS, etc.)
27. How many members were moved from Supported Employment (SE) to Independent Employment (IE) during the period between July 1, 2010 and June 30, 2011? _____

EARNINGS

This section asks about amount earned (gross pay) from the following employment placements.

28. Provide total amount earned from individual Transitional Employment (TE) placements during the period between July 1, 2010 and June 30, 2011. _____
29. Provide total amount earned from both TE group placements and SE group placements for the period between July 1, 2010 and June 30, 2011. _____

EMPLOYMENT SUPPORT

30. Indicate the types of employment supports provided by the clubhouse: (Please check all that apply)

1. Access to Benefits Counseling
2. Job Seeking Skills (e.g., interviewing, applying online, resume, etc.)
3. Transportation to Job Interviews
4. Transportation to Work
5. Job Development for Individual Members
6. Coverage of Employee Absentee (for TE only)
7. On-site Job Training/Coaching
8. Off-site Job Training/Coaching
9. Job Support Meetings (e.g., employment dinner)

EDUCATIONAL SUPPORT

Formal education* programs include all structured and certified programs including technical schools, community colleges, supported education, etc.

Informal education** includes assistance with basic skill building such as reading, writing, and math skills.

31. How many members did your clubhouse support in enrolling members in formal education* programs for the period between July 1, 2010 and June 30, 2011? _____

32. How many members were assisted by the clubhouse to further their informal educational goals for the period between July 1, 2010 and June 30, 2011? _____

MEMBER SUPPORT/SERVICES

Count each member only once even if they received more than one support (Questions 33-37).

33. How many members were provided transportation supports* in June 2011? _____

(*Transportation supports include transportation-related supports provided in the form of clubhouse vans, bus tickets, mobility training, and assistance with utilizing public transportation.)

34. How many members were involved in volunteer activities independent of your clubhouse for the period between July 1, 2010 and June 30, 2011? _____

35. How many members were involved in the clubhouse-supported volunteer activities for the period between July 1, 2010 and June 30, 2011? _____

Page 6

36. How many members were MRS (Michigan Rehabilitation Services) or MCB (Michigan Commission for the Blind) clients for the period between July 1, 2010 and June 30, 2011? _____

37. Does your clubhouse provide health and wellness programs and/or education? _____

(If your answer is no, skip the question #38 and go to the question #39.)

____ Yes

____ No

38. If yes, describe the health promotion and wellness program/education currently utilized in your Clubhouse.

HOUSING OR LIVING SITUATION/HOSPITALIZATION/INCARCERATION

39. How many members have been assisted in the housing situation through your clubhouse for the period between July 1, 2010 and June 30, 2011? _____

40. How many members were ever homeless for the period between July 1, 2010 and June 30, 2011? _____

41. How many homeless members have secured housing with clubhouse assistance for the period between July 1, 2010 and June 30, 2011? _____

42. How many members are currently living in group home settings (e.g., AFC homes)? _____

43. How many members have moved from group homes to more independent homes for the period between July 1, 2010 and June 30, 2011? _____

44. How many members were admitted for psychiatric hospitalization during the period between July 1, 2010 and June 30, 2011? _____

45. How many members were ever incarcerated for the period between July 1, 2010 and June 30, 2011? _____

OUTREACH

46. How many members were provided outreach services through phone conversation, e-mail, and/or cards in June 2011?

47. How many members were provided face-to-face contact outreach services in June 2011? _____

SOCIAL & RECREATIONAL ACTIVITIES

48. How many members attended social or recreational activities held on Saturdays, Sundays, evenings, and

holidays for the period between July 1, 2010 and June 30, 2011? _____

(Note that this will involve counting members multiple times.)

Access to Clubhouse (Q47 & Q48)

49. Access to Clubhouse I:

Provide total number of Saturdays, Sundays, and evenings your Clubhouse was open for the period between July 1, 2010 and June 30, 2011. _____

50. Access to Clubhouse II:

Provide total number of legal holidays (e.g., New Year's Day, Martin Luther King, Jr. Day, Fourth of July, Thanksgiving Day, Christmas, etc.) your Clubhouse was open for the period between July 1, 2010 and June 30, 2011. _____

SOCIAL CONNECTEDNESS

51. Does your Clubhouse assist members to connect with others in the community?

(Examples: NAMI, Rotary Club, photography club, and art club, etc.)

____ Yes

____ No

52. If so, describe ways that the Clubhouse promotes members' social connectedness and increases their community participation. (Examples: NAMI meetings, self-help groups, etc.)

COMMENTS

In the space provided below, please describe circumstances, procedures, and practices that may better inform the reader around the following dimensions being measured in the survey.

53. Active Membership

COMMENTS cont.

54. Employment, Earnings, and Employment Support

55. Educational Support

56. Community Supports

57. Homelessness, Hospitalizations, and Incarcerations

COMMENTS cont.

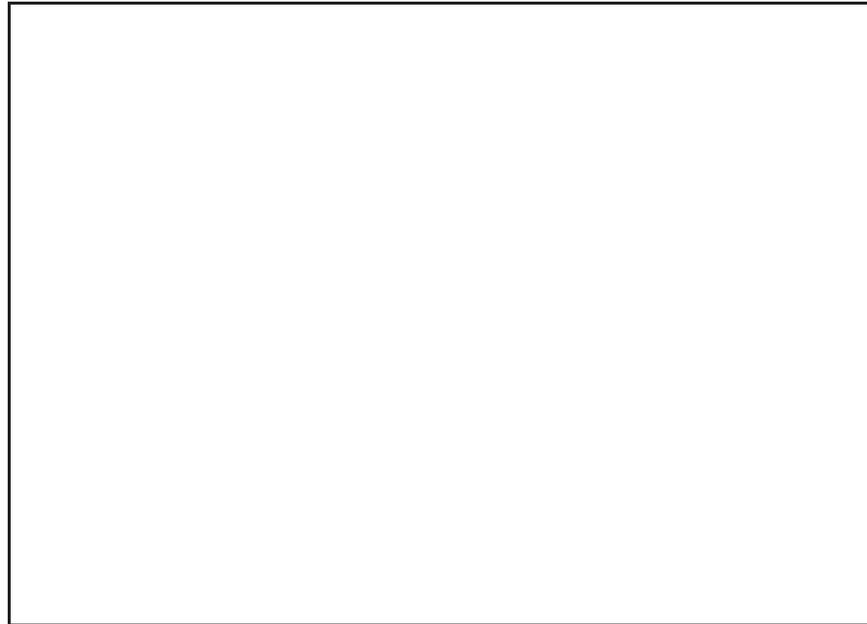
58. Outreach

59. Decision Making about clubhouse operation

60. Other

Page 10

Thank you for taking the time to complete this questionnaire. Your assistance in providing this information is very much appreciated. If there is anything else you would like to tell us about your Clubhouse, or any item on this survey, please do so in the space provided below.



Please return your completed questionnaire in the envelope provided to:

Department of Human Development & Family Studies
MICHIGAN STATE UNIVERSITY
2J Human Ecology Building
East Lansing, MI 48824-1030



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