

Documentation EZLink VPS Installation Guide



Documentation EZLink Virtual Print Solution (VPS) Installation Guide

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About this Guide

This guide is intended for Documentation EZLink Security Administrators. The guide provides installation instructions and basic system requirements to assist Security Administrators when dealing with questions and issues regarding the installation and setup of the Documentation EZLink Virtual Print Solution.

This guide includes:

- Documentation EZLink system requirements for installation.
- Installation instructions.
- Launch application instructions.

Documentation EZLink System Requirements

Documentation EZLink™ is a web-based application hosted on SSL secured servers. To print documents from another application and have them appear in Documentation EZLink, the installation of the Documentation EZLink Virtual Print Solution is required on each user system or network.

This section describes the software and minimum system requirements for a user's PC to be able to properly install the Documentation EZLink virtual print solution on a Windows system.

Required Component	Minimum Requirements
Desktop Operating System	<ul style="list-style-type: none"> • Windows 2000 SP4 • Windows 2000 SP4 Terminal Services • Windows XP SP2 • Windows 2003 • Windows 2003 SP1 • Windows 2003 SP1 Terminal Services
Microsoft .NET Framework	<ul style="list-style-type: none"> • .NET FW 1.1 or • .NET FW 2.0 - this is the version of the .NET FW that is packaged and deployed within the EXE deployment option
Supported Environment and Configurations	<ul style="list-style-type: none"> • Citrix Metaframe 1.8 for Terminal Servers • Citrix Metaframe XP for Terminal Servers
Desktop Browser Requirements	<ul style="list-style-type: none"> • Microsoft Internet Explorer 5.5 or higher (6.0 Recommended) • Browsers must be configured to allow JavaScript and Cookies • Browsers should be configured to check for newer versions of stored pages "automatically."
Hardware Recommendations	<ul style="list-style-type: none"> • Minimally Pentium II (Pentium III or better processor recommended) • Minimally 128 MB RAM (256 or greater strongly recommended)

Note: The following Desktop operating systems are no longer or not supported:

- Windows 95
- Windows 98
- Windows ME
- Windows NT 4.0 SP6
- Windows NT 4.0 SP6 Terminal Services
- Windows Vista

Note: The following Microsoft .NET Framework is not supported:

- .NET FW 1.0 - At install time, the installer checks for at least .NET FW 1.1, and the installer will intentionally fail the install if this condition is not met.
- .NET FW 3.0

Installation Requirements and Notes

- Uninstall the old version of the print driver and reboot machine.
- The installation executable is a *.msi file.
- The filename of the installer is Documentation EZLink-Virtual-Print-Solution<drop number>.msi.
- The installation supports the following types of installs:
 - o client installation from the local machine
 - o network installation from a central server through group policy.
- To install (or to uninstall) the application, you must be an administrator of the local machine. The setup program will warn you if you are not an administrator, and then will refuse to install.
- Windows installer 3.x must be installed on the local machine.
- The installation of the application is now implemented with the Microsoft MSI specification. For an overview of MSI installation through group policies refer to <http://www.windowsdevcenter.com/pub/a/windows/2006/11/14/how-to-deploy-software-using-group-policy.html>
- Microsoft NET version 1.1 Framework or higher must also be installed on the user's PC. Download the Microsoft .NET software at <http://www.microsoft.com/downloads/details.aspx?FamilyID=262d25e3-f589-4842-8157-034d1e7cf3a3&displaylang=en>.

Installation Procedure

To install the software, download the distribution package executable program from the Michigan Department of Community Health Portal. Once the software is installed, all users of the machine, including non-administrators, can use it. No system restart is required after installation.

1. Log in to the Michigan Department of Community Health Portal.
<https://healthcare.covisint.com/portal/private/mdch>
2. From the MDCH Portal home page locate the Library Services section.
3. Click on the **EZLink Virtual Print Driver** folder.
4. Click on the **EZLink-Virtual-Print-Solution-v2.0-CCA.msi** file.
5. Select **Save to Disk** and click **OK** to download the print driver application.
6. On the user's PC, open the **EZLink-Virtual-Print-Solution-v2.0-CCA.msi** file.
7. Operating system displays the message "The publisher could not be verified..."
8. Click **Run**.
9. Print application install wizard displays.
10. Select **Next** to proceed with the installation.
11. Select either:
 - a. Select the default installation directory (recommended)
 - b. Browse for a directory on their local machine
 - c. Type in the fully qualified path for installation
12. Click **Next** to proceed with the installation.
13. The installer displays the "Ready to Install" dialog.
14. Click **Install** to proceed with the installation.

15. The installer displays a progress dialog and begins installing the application.
16. The install displays the “Completing the installation...” dialog.
17. Click **Finish**.

Launch VPS Application

To launch Documentation EZLink Virtual Print Solution, go to **Start→Programs→ProviderLink**.

1. Click **ProviderLink Virtual Print Solution**. The *Documentation EZLink log in* screen displays.
2. The user enters his/her Documentation EZLink **username** and **password**.
3. Click **Login** to open the application.
4. For detailed instructions on how to use the application, click **Help→Contents** on the menu bar.

Uninstall Notes

To uninstall the software, use the Add or Remove Programs from the system's Control Panel. Important requirements:

- Restart the machine after an uninstall if you are planning to re-install. The prompt to reboot the system displays in the background on the tray at the bottom of the screen.
- To uninstall the software, you must be an administrator of the local machine.