

September 6, 2012

For questions and/or problems, or help to translate, call the Beneficiary Help Line at 1-800-642-3195 or TTY 1-866-501-5656.

Spanish: Si necesita ayuda para traducir o entender este texto, por favor llame al telefono, 1-800-642-3195 or TTY 1-866-501-5656

Arabic: TTY 1-866-501-5656

إذا كان لديكم أي سؤال، يرجى الإتصال بخط المساعدة على الرقم المجاني ١-٨٠٠-٦٤٢-٣١٩٥

Dear CSHCS Family:

We recently mailed a letter to people that have both Children's Special Health Care Services (CSHCS) and Medicaid about joining a Medicaid Health Plan. In the fall of 2012, **Michigan ENROLLS** will mail you a letter that tells how to enroll in a Medicaid Health Plan. They have information about which providers work with the health plans in your county. **Michigan ENROLLS** will help you pick the plan that works best for you and your family. When you get the letter, please call Michigan ENROLLS right away. Families will receive their enrollment letter at different times. If you don't call to pick a plan, Michigan ENROLLS will pick a plan for you. Joining a Medicaid Health Plan does **not** change your CSHCS covered services.

Benefits to joining a Medicaid Health Plan include:

- Help finding a primary care provider, if you don't already have one
- Help arranging all medical care including specialty, primary, and all other covered services
- Better access to transportation assistance
- Access to outpatient mental health services

Michigan's Medicaid Health Plans help improve the health status of their members. They work with their members to make sure they get all the services they need. This includes regular check-ups and immunizations (shots). The Michigan Department of Community Health and the health plans are working together to encourage relationships with providers that work with CSHCS beneficiaries. This will help beneficiaries keep their current doctors.

Beneficiaries age 18 and older are adults. If you want to be able to help adult beneficiaries enroll in an MHP, you must be named a guardian for the Medicaid case or listed in our system as a Personal Health Care Representative (PHCR). If you are not already the guardian on the Medicaid case for a beneficiary age 18 or older, please contact your DHS worker. If you are not already the PHCR for a beneficiary age 18 or older, please complete and return the enclosed form to the following address.

Michigan Department of Community Health
P.O. Box 30479
Lansing, MI 48909-7979
Fax: 517-241-8556

If you have questions now, please call the Family Center on the toll-free line at **1-800-359-3722** or your local health department. You can reach your local health department by calling the Family Center's toll free line and asking to be connected to your local health department.

Sincerely,

Children's Special Health Care Services