

*Michigan Department
of Community Health*



MDCH

**WORKING TOWARD A
HEALTHIER MICHIGAN**

This booklet provides a brief overview of the Michigan Department of Community Health (MDCH) and its services to the citizens of Michigan.

Many activities carried out at MDCH are mandated by the Public Health Code (Public Act 358 of 1978) and the Mental Health Code (Public Act 258 of 1974 as amended).

While MDCH is often associated with both Medicaid and public health services, people are often surprised to learn that we also:

- Provide assistance to victims of crimes;
- Oversee facilities to ensure that the Mammogram or X-ray you receive is safe, and that the person giving you the test is appropriately licensed;
- Work to recruit and retain health care staff in Michigan;
- Work closely with local health departments and other key stakeholders to respond to natural and bioterrorism events; and offer birth and death records to the public, among many other tasks.

We hope this booklet will help citizens learn about what we do, and where you can get information about our programs. You will note that helpful phone numbers and websites of interest are mentioned throughout the document.

Yours in good health,



Janet Olszewski
Director

www.michigan.gov/mdch

The MDCH Mission — MDCH will protect, preserve, and promote the health and safety of the people of Michigan with particular attention to providing for the needs of vulnerable and under-served populations.

Our Vision — Michigan will be a safe and healthy state where all people realize their fullest health potential and live enriched and productive lives.

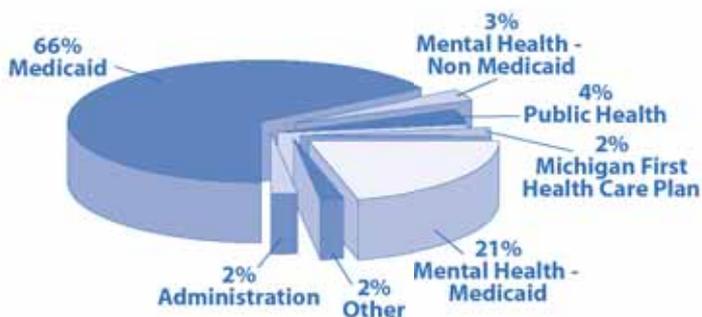
Values — Like other state departments, MDCH has the values of integrity, excellence, inclusion and teamwork, and a value unique to our department—compassion.

Department of Community Health Budget Overview

The Department of Community Health (DCH) is responsible for health policy and management of the state's publicly funded health care systems. These programs include Medicaid health coverage for those with limited incomes; mental health services for people who have a mental illness or developmental disability; services for individuals who need substance abuse treatment; and services provided through local public health operations. The department also provides services to promote the independence and preserve the dignity of Michigan's elderly through the Office of Services to the Aging.

The MDCH FY 2007 Budget totaled more than \$11 billion or 26.4% of total state appropriations.

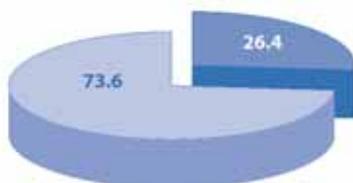
Medicaid Consumes More Than 85 percent of the DCH Budget



Total: \$11.3 billion

Michigan Department of Community Health Budget Overview

DCH appropriations as compared to all other state agencies



- The DCH operates within an appropriation of \$11.19 billion in FY 2007.
- DCH represents 26.4% of total state appropriations.



Services to Infants, Children and Families

- **Women, Infants, and Children (WIC)** — Local health departments and non-profit organizations work with MDCH to deliver WIC services and benefits. WIC provides supplemental food, offers professional nutrition education, and makes referrals based on health screening and needs assessments. WIC helps to correct or prevent malnutrition in low-income pregnant and breastfeeding women, women who recently had a baby, and infants and children up to five years old who are at health risk due to inadequate nutrition. To learn more, call the WIC agency nearest you, go to www.michigan.gov/wic or call 1-800-26-BIRTH.
- **Childhood Lead Poisoning Prevention Program** — Funded by a grant from the Centers for Disease Control and Prevention which supports the coordination of lead poisoning prevention and surveillance services for children in Michigan, and the funding of pilot sites for primary prevention of lead poisoning through the identification of lead hazards in housing and the use of special environmental cleaning techniques to minimize lead hazards. Additional information can be found at www.michigan.gov/leadsafe
- **Immunization** — Vaccines can prevent a variety of diseases in both children and adults. Young children can be particularly susceptible to preventable diseases. MDCH coordinates vaccination activity for the state of Michigan and we have demonstrated great success increasing the number of children protected by immunizations. While the state ranked last in 1994, in the number of fully-immunized children, in 2006, Michigan had increased its ranking dramatically to ninth highest in the nation.

- **MiChild** — MiChild is a comprehensive, health insurance program for uninsured children of Michigan's working families. MiChild covers regular checkups, shots, emergency care, dental care, pharmacy, hospital care, prenatal care and delivery, vision, hearing, mental health and substance abuse services. To learn more, call 1-888-988-6300 or visit www.michigan.gov/michild to apply on-line.
- **Children's Special Health Care Services (CSHCS)** — This program provides medical care and treatment for children with special health care needs. Adults with cystic fibrosis and hemophilia are also covered. The program includes coverage and referral for specialty services, based on the child's health problems; family-centered services, to support parents in their primary roles as caretakers of their children; community-based services, so the child can receive care at home and maintain routines; culturally-competent and coordinated services, so various providers working in different agencies can collaborate. To learn more, call 1-800-359-3722 or click on www.michigan.gov/cshcs or contact your local health department's CSHCS office.
- **Children with Special Needs Fund** — This fund provides the most direct, comprehensive and innovative opportunity to help Michigan's special needs children. Since its inception in 1944, thousands of children and families have benefited from the Fund. Its goals remain the same – to assist children and their families by providing support that is not provided by other public health care programs. Visit www.michigan.gov/csnfund for more information.
- **Healthy Kids** — Provides health care coverage and supportive services for babies, children under age 19 and pregnant women. Healthy Kids covers most medically necessary health care needs including ambulance, dental, doctor visits, family planning, health check-ups, hearing

and speech, home health care, hospice care, hospital care, immunizations, lab and x-ray tests, nursing home care, medical supplies, medicine, mental health, personal care services, physical therapy, prenatal care and support services, substance abuse, surgery, vision and well-child visits. To learn more, call 1-888-988-6300.

- **Healthy Kids Dental** — MDCH has partnered with Delta Dental and the Michigan Dental Association to provide dental coverage for thousands of children in Michigan. Healthy Kids Dental ensures that low-income children receive dental services in 59 counties of the state.
- **Plan First** — Family planning program for women 19-44 years of age who are not currently Medicaid-eligible, do not have full family planning benefits through private insurance, and are low-income. Beneficiary applications are available at local health departments, local Department of Human Services (DHS) offices, Title X clinics and on-line at www.michigan.gov/mdch. For more information, call 1-800-642-3195.
- **Hearing Screening** — The Hearing Screening Program supports local health department screening of children at least once between the ages of three and five years and every other year between the ages of five and 12 years to prevent permanent repercussions of hearing impairment by the application of appropriate treatments.
- **Vision Screening** — Vision screening of pre-school children is conducted by local health department staff at least once between the ages of three and five years, and school-age children are screened in grades 1, 3, 5, 7, 9, 11, or in grades 1, 3, 5, 7, and in conjunction with driver training classes. The battery of vision screening tests is administered by local health department staff who have been trained by the Vision Consultant in the Division of Family and Community at MDCH.

- **Oral Health** — The Michigan Dental Association, in conjunction with local health departments, provides community programs to serve individuals such as seniors, low-income individuals, patients on Medicaid, disabled, handicapped or institutionalized individuals, individuals with no dental insurance, children, individuals who are in nursing homes or are homebound, and others in need of dental care they could not otherwise afford. To learn more, go to www.smilemichigan.com and enter the public site, click on “find a dentist” then on “community dental programs.”
- **Newborn Screening** — Michigan law requires all newborn infants to be screened for more than 40 disorders at 24 to 36 hours of age. This prompt screening usually detects disorders before they are clinically identified which can prevent developmental delays or even death. The Newborn Screening Program ensures that all Michigan infants receive screening, and that follow-up for infants with positive tests is completed to ensure they have access to treatment and a medical home. The program also provides long-term follow-up of health outcomes.

Birth, Marriage, Death, and Divorce Records

- **Vital Records** — The State of Michigan Vital Records office has records of births, deaths, marriages and divorces, that occurred in Michigan since 1867. You can order a record online using a debit or credit card, print an application to order by mail or to change a record, or get information about available services. Visit <http://michigan.gov/mdch> and go to Birth, Death, Marriage and Divorce Records or call 517-335-8666. To visit the office, it is now located at 201 Townsend Street, Capitol View Building, 3rd Floor, Lansing MI 48913. Vital records

can no longer be requested at the Martin Luther King Jr. Blvd. Location in Lansing.

- **GENDIS** — MDCH has provided Internet access to information from archived death records through the Genealogical Death Indexing System (GENDIS). Dating back to 1867, this system allows the user to search for records using key pieces of information (decedent's name, father's last name and year of death, for example). GENDIS can be found at www.michigan.gov/mdch and by clicking on "GENDIS."

Health Facilities, Licensing and Health Systems Oversight

- **Health Professional Licensing and Regulation** — The Department's Bureau of Health Professions regulates over 340,000 Michigan health professionals who are licensed, registered or certified under various laws. In addition to licensing, the Bureau receives and investigates allegations against these professionals. The Bureau of Health Professions regulates health professionals in Michigan who are licensed, registered or certified for 32 health care occupations. Consumers can check to see whether their provider is licensed by visiting www.michigan.gov/healthlicense and clicking on "Verify a License." Licensed providers can click on www.michigan.gov/elicense to renew a professional license.
- **Bureau of Health Systems** — The Bureau of Health Systems licenses hospitals, medical clinics, nursing homes and facilities, and medical equipment, such as MRI and CAT scan machines. Consumers can check on their licensing applications, ensure that their provider is licensed, and register a complaint electronically and register a complaint against a licensed provider. Additional information can be found at www.michigan.gov/bhs.

- **Certificate of Need (CON)** — State law mandates that health facilities obtain CON approval before acquiring or starting a health facility and making changes in bed capacity or clinical services capital expenditures. This area develops and implements CON standards, reviews proposed project applications and supports the CON Commission, which is appointed by the Governor. www.michigan.gov/con.
- **Health Careers website**, www.michigan.gov/healthcareers, provides comprehensive information on various healthcare related fields of employment, licensing requirements, and the skills and education required to pursue a career in healthcare. The site also lists which healthcare related certificates and degrees various Michigan colleges and universities offer. It offers video profiles on more than 40 healthcare positions and information on in-demand occupations.
- **Michigan Healthcare Workforce Center website**, www.michigan.gov/mhwc, serves as a clearinghouse for information and data regarding healthcare workforce development at the state and national level. The site offers information on statewide workforce initiatives, data on supply trends, and provides links to employment and educational resources. Given current and anticipated workforce shortages, access to this information greatly facilitates the identification and implementation of strategies to address those shortages.
- **Chief Nurse Executive** advocates for nurses in Michigan, and works with the Michigan Opportunity Partnership, which funds Michigan universities and community colleges to train nurses; this initiative is in response to the anticipated national nursing shortage. Michigan's health care shortage is acute in nursing; we are predicted to have a shortage of 5,000 nurses by 2010. The Chief Nurse Executive also provides expertise in health policy development, patient

safety and health care quality, nursing education, licensing and nursing clinical evaluation.

Public Health

This area of the department endeavors to prevent disease, prolong life, and promote public health through organized programs. Much of the work of this area is accomplished through contracts with the network of 45 local public health departments that serve Michigan citizens. To locate a health department, visit the www.michigan.gov/mdch website, then under Quick Links, scroll down to "Local Health Department Map."

- **Office of the Surgeon General** — Michigan led the nation with the first state Surgeon General. Dr. Kimberlydawn Wisdom, appointed by Governor Granholm in 2003, advocates for public health and is a liaison to the public, health care providers, legislators and other stakeholders. She and her staff are committed to supporting lifestyle changes, showing people how to improve their eating and exercise habits, and improving the health status of Michigan citizens. Michigan Steps Up (www.michiganstepsup.org) includes information for businesses and individuals to create personal health plans, complete health risk appraisals and to support more accessible, affordable health care.
- **Chronic Disease and Injury Control** — Includes the prevention and control of significant chronic diseases and injury control. Major program areas include: cancer, cardiovascular disease, physical activity, nutrition, childhood and unintentional injury prevention, diabetes, kidney disease, dementia, arthritis, osteoporosis, and violence prevention.

Child passenger safety, fall injury prevention in older adults, suicide and violence prevention are some areas of emphasis. Tobacco prevention staff work with state

and local programs to encourage smoking cessation, smoke-free businesses and worksites.

The Cancer Prevention Program focuses on breast, prostate, cervical, lung, colorectal and other cancers, collaborating with the Michigan Cancer Consortium. Low-income women can access life-saving cancer screening services, including treatment if needed, through the Breast and Cervical Cancer Control Program by calling toll-free 1-800-922-MAMM.

Visit Michigan.gov/mdch and click on Physical Health & Prevention to learn more about MDCH's many prevention and control activities.

- **Health Disparity Reduction and Minority Health Program** — Responsible for developing, promoting, and administering health promotion programs for populations of color, including African Americans, Hispanic/Latinos, Arab/Chaldeans, American Indians, and Asian/Pacific Islanders. This responsibility is carried out primarily through grants to local health departments and community-based organizations. Funding supports highly targeted and evidenced-based prevention, health promotion, and screening services.
- **Laboratories** — State laboratories, located in Lansing and Houghton, perform almost one million tests annually, tracking and diagnosing disease, environmental testing and oversight of tests performed at local health departments. Some of the programs include chemistry and toxicology, newborn screening, blood lead, risk assessment laboratory, infectious disease division (including HIV), and quality assurance. Local health departments, in conjunction with the Department of Environmental Quality (DEQ), forward water samples to the state labs for testing. Visit www.michigan.gov/deq to learn more.

- **Public Health Preparedness** — The Office of Public Health Preparedness is charged with preparing for and responding to bioterrorism, outbreaks of infectious disease, and other public health threats and emergencies. Major program areas include preparedness, response, national pharmaceutical stockpile planning, epidemiology and disease surveillance, Health Alert Network, risk communications, education and training. This office coordinates health emergency planning and bioterrorism readiness with the Michigan State Police, local, state and federal partners. A new website, Michigan Prepares www.michigan.gov/prepare can help you and your family to be ready for a variety of emergencies.
- **Epidemiology** — Responsibilities includes epidemiologic research, field investigations, statewide public health surveillance programs and the provision of vital records and health statistics. Foodborne and disease outbreak investigations are conducted to determine the origin of disease and to develop tools for prevention.
- **HIV/AIDS and STD** — Comprised of HIV/AIDS prevention and treatment and sexually transmitted disease (STD) programs. HIV/AIDS includes the administration of HIV prevention and care programs. STD programming includes the reporting of, screening for, and reduction of STDs. To learn more, call 1-800-872-2437. www.michigan.gov/hivstd

Mental Health

In accordance with the Mental Health Code, access to all public mental health services and supports is delivered through contractual partnerships with 48 local Community Mental Health Services Programs (CMHSPs), and 18 prepaid health plans. The CMHSPs are gateways to receiving mental health services in Michigan. Using a managed care approach, they

may be administered as an agency of county government, or as a mental health authority. To find your local Community Mental Health Service provider, go to www.michigan.gov, then click on "Mental Health and Substance Abuse."

- **Inpatient Mental Hospitals** — The department directly operates three adult psychiatric hospitals, one children's psychiatric hospital, and one center for developmental disabilities that can be accessed through the Community Mental Health Service Programs.
- **Inmate Mental Health Services** — The department operates Huron Valley Center, a psychiatric hospital and clinical program for prison inmates. Thirteen outpatient mental health teams provide services to approximately 2,000 prisoners in correctional facilities throughout Michigan. The Center for Forensic Psychiatry provides court-ordered psychiatric pre-trial evaluations and treatment for individuals who have been found not guilty by reason of insanity.
- **Children's Mental Health Services** — Services are provided through the public mental health system for children with serious emotional disturbance and developmental disabilities, infants and children at risk of mental disability or disorder, and their families.
- **Recipient Rights** — When you receive mental health services, Michigan's Mental Health Code and other laws safeguard your rights. Staff are responsible to protect your rights when they provide services to you. You are encouraged to ask questions about your treatment and about your rights and to make suggestions that you feel are in your best interest. If you believe your rights have been violated, you should inform a Rights Officer or Advisor through your CMH or hospital.
- **Problem Gambling** — A 24-hour toll-free telephone helpline (1-800-270-7117) is available for people to

call for help with gambling problems. MDCH's website www.gamblersresponsibly.org teaches people about the signs of problem gambling and offers solutions on how to curb such behavior.

Substance Abuse

Michigan residents who need substance abuse prevention and/or treatment have a full array of services available. Each year, more than 100,000 people are screened and 80,000 receive treatment services for substance abuse problems. With the Office of Drug Control Policy (ODCP), more than 1.2 million high-risk adults and children receive substance abuse prevention and education services annually. The department also provides coordination, program monitoring, and evaluation.

- **Regional Coordinating Agencies** — Prepaid health plans and a statewide network of Regional Coordinating Agencies (CAs) plan and administer prevention, education and treatment services based upon local determination of need. Visit www.michigan.gov/mdch then click on "Providers", then "Substance Abuse Providers."
- **Office of Drug Control Policy** — The Office of Drug Control Policy (ODCP) oversees and administers federal funds in Michigan for drug law enforcement, treatment, and education and prevention programs. ODCP has responsibility and oversight for the statewide effort to reduce/eliminate the illegal use of drugs by all age groups, as well as alcohol and tobacco use by minors. The Director of the Office of Drug Control Policy, Donald L. Allen, Jr., is appointed by the Governor.
- A website, www.michiganmethwatch.org includes information on methamphetamine, how to spot use/addiction, tips for determining whether meth is being created in your area and how to report its manufacture.

Medicaid and Health Plan Services

The Medicaid Program includes such services as inpatient and outpatient hospital care, physician visits, clinic visits, pharmaceutical drugs, nursing home care, home health services, and immunization, among others. Most individuals covered by these programs receive health care services under a managed care approach through organized health care delivery systems, such as health maintenance organizations. The health programs are organized in the following manner:

- **Medical Affairs** — Medical and dental consultants assist with program administration.
- **Health Plan Contracts and Services** — The department specializes in health care delivery systems including the Comprehensive Health Plans, Children's Special Health Care Services, Long-Term Care Health Plans, MICHild and Fee For Service. In addition, MDCH is responsible for establishing beneficiary eligibility policy for the various health delivery programs.
- **Quality Improvement and Customer Services** — MDCH provides services and assistance to managed care enrollees and providers of health care programs. With the Insurance Bureau, MDCH develops and assures measurement and evaluation of the quality of care rendered by both fee for service providers and delivery systems.
- **Michigan Rx Price Finder** — Prescription drug prices can vary from one pharmacy to another. This website can help you compare prices between pharmacies. Provided on the site are the prices for 150 of the most commonly used drugs in Michigan. Go to www.michigandrugprices.com to compare prices.

- **The MiRx Card** is a drug discount program for Michigan residents who do not have any prescription drug coverage. This free program allows MiRx card holders to take their prescription and their MiRx card to their local participating pharmacy. The pharmacist will fill the prescription and charge the MiRx discounted price. The discount is good on any medicine the pharmacist stocks prescribed by a doctor. For more information call toll-free 1-866-755-6479.
- **MI Choice Waiver Program** — The department administers medical eligibility criteria for skilled nursing care as well as the MI Choice Waiver Program. While nursing homes used to be the only option for older or disabled persons who needed help caring for themselves, today there are options to stay at home or in a community setting with people receiving assistance to do so. Visit www.michigan.gov/mdch and click on "Health Care Coverage" and then look under "Services for Seniors".
- **The Office of Long Term Care Supports and Services** supports an innovative program, Single Points of Entry demonstration projects, funded for \$34.83 million over two years. The MDCH website offers many helpful tools for persons planning for long term care, including information on supports and services, finding an attorney, housing options, paying for care, etc. Go to www.michigan.gov/ltc and view information both for consumers and for professionals.
- **Michigan First** — This innovative health care plan is a public/private partnership. An approved Medicaid waiver will allow Michigan to cover uninsured citizens, reducing the trend in health care cost growth and encouraging personal responsibility. This will enable small businesses to cover more persons, and the uninsured to provide coverage for themselves and their

families. Such waivers, approved in other states, allow funding to care for uninsured people to be redirected to such insurance programs.

Aging Services

The Office of Services to the Aging (OSA) serves as a visible advocate for aging and older persons in Michigan. OSA operates independently of the department. The Governor appoints the OSA Director and MDCH provides business and administrative support. This area assists Michigan residents with aging services by developing a state service plan, maintaining the Aging Information System, and supports the Commission on Services to the Aging. This 15-member body, appointed by the Governor, advises on coordination and administration of state programs, changes in federal and state programs, and the nature and magnitude of aging priorities. Additional information can be found at www.michigan.gov/miseniors

- **Service providers** assist with the following program areas: Case Management for Home and Community-Based Services for the Elderly and Disabled Waiver Program, Nutrition Services Program (i.e., congregate and home-delivered meals), Senior Volunteer Services Program and Voluntary Organizations, Institutional Care (State Ombudsman Activity Services, Eden Alternative), Senior Community Service Employment Program, In-Home Services (i.e., home health aide, homemaker, personal and respite care), Access Services (i.e., information and referral, outreach, transportation), Support Services (i.e., adult day care, home repair, legal services, senior centers, and prescription drug programs). www.michigan.gov/miseniors provides the ability to search for services and agencies, and many resources for seniors, caregivers, family members and others.

These work areas support several areas in MDCH or they carry out responsibilities mandated by the Public Health Code.

Legal Affairs

- **Administrative Tribunal and Appeals** — Comprised of administrative law judges who are responsible for conducting administrative hearings and reviews related to a variety of MDCH programs. The administrative law judges provide a constitutionally and statutorily mandated appeals process.
- **Crime Victim Services Commission** — The crime victim compensation program was established to provide limited financial assistance to innocent persons who receive bodily injury from the commission of a crime in Michigan and who incur un-reimbursable financial losses as a result of the injury. The five-member Commission, appointed by the Governor, provides advice for the administration of three statutory service and grant programs for crime victims. The programs included are: compensation, a direct benefit claim program of last resort for injured victims; rights, a state-funded program of criminal justice advocacy and notification services; and assistance, a federally-funded program of direct service grants to community agencies. Visit www.michigan.gov then click on "Physical Health and Prevention", "Crime Victim Services."
- **Health Insurance Portability and Accountability Act (HIPAA) Compliance** — These rules help protect the privacy of your medical records. The rules restrict access to protected health information by anyone not involved in treatment, payment or health care operations without the patient's permission.

- **Health Information Technology** — Michigan is embarking on a health information exchange network, with the goal of developing a statewide health information infrastructure. This will establish a system of shared patient health information, while also protecting consumers' confidential information, in keeping with HIPAA. In the long run, this network will reduce errors in the health care setting, relieve the burden of paper record copying/sharing and reduce health care costs.
- **Developmental Disabilities Council** — The DD Council advocates for appropriate services and supports that will assist residents with developmental disabilities to reach their potential. Resources are developed to improve independence, productivity and integration of people with developmental disabilities within their communities.

Other helpful websites:

Michigan Department of Community Health:
www.michigan.gov/mdch

Michigan Association of Community Mental Health Boards:
<http://www.macmhb.org/>

Michigan Association for Local Public Health:
<http://www.malphp.org/>

Michigan Association of Health Plans:
www.mahp.org/

Official State of Michigan website:
www.michigan.gov

Michigan Department
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Jennifer M. Granholm, Governor
Janet Olszewski, Director

MDCH is an equal opportunity employer, services
and programs provider.