

#### HOSPITAL VOLUNTEER MANAGEMENT AND CREDENTIALING CONFERENCES

The Office of Public Health Preparedness (OPHP) will hold two Hospital Volunteer Management and Credentialing Conferences on September 4 in Lansing and then again on October 7 in Traverse City.

Hospital Medical Staff Services, Human Resources Staff, and Emergency Preparedness Coordinators are invited to attend. Representatives from Connecticut, California, and Michigan will be speaking on emergency credentialing and volunteer management plans. Each Michigan healthcare coalition will be represented at one or both of these conferences. Conference attendees will be able to meet with their regional representatives and ask questions throughout the day.



For questions, contact Jennifer Tucker at tuckerj2@ michigan.gov.



Conference pre-registration is required. To become registered go to <u>https://MI.TRAIN.org</u>, and enter Course ID: 1043072.

#### HEALTHCARE COALITION NEWS

#### **REGION 8 HEALTHCARE COALITION**

On April 22, 2013, volunteers of the Schoolcraft County Medical Reserve Corp (MRC), Community Emergency Response Team (CERT), and Health Occupations Students of America (HOSA) assisted Schoolcraft Memorial Hospital with moving patients from its old facility to the new facility. An evacuation from one hospital building to another. MRC volunteers were essential in providing assistance with patient movement and patient tracking. CERT volunteers provided



assistance with visitor tracking and traffic control. HOSA students were paired up with the MRC and CERT volunteers, as well as nursing staff, to lend a hand. Thirty-four volunteers assisted at the hospital and several more were involved with the participating EMS units.

A month earlier, a full "hands-on," county-wide evacuation exercise was held to ensure the methods to be utilized on the real move date were effectively tested.

The assistance of the MRC and CERT volunteers made it possible to efficiently and safely move patients with the least amount of impact on patient care, minimizing the stress on the patients too.

#### **REGION 2N HEALTHCARE COALITION**

Volunteers from Region 2 North are an integral component in planning, exercising, and responding to real life incidents. The Macomb County MRC volunteers are coordinated through the Macomb County Health Department and the R2N MRC volunteers are coordinated through the Region 2 North Healthcare Coalition. Both units have been activated to help in exercises or events, such as providing basic first aid assistance or helping hand out water to participants in running events. These MRC volunteers are ready and willing to help in times of need.





Region 2 North used volunteers, including some from the MRC, to help in the Operation TOTO exercise last December. The exercise was made "real" by the outstanding support of volunteers and hospital staff participants.

Moulaged volunteers were staged as patients at Henry Ford Hospital, where the exercise had kicked off to the overhead announcement, "This is an exercise: Attention all personnel, the National Weather Service has issued a tornado watch until 3 p.m." Shelter-in-place plans were activated and due to generator failure, simulated injured patients were cared for by

flashlight. Suffering from a direct hit, the severly damaged hospital ultimately required patients be evacuated.

For more information on R2N volunteer efforts, the MRC, or R2N training opportunities; contact the R2N



#### **REGION 7 HEALTHCARE COALITION**

Region 7 Citizens Corp Advisory Council had a Winter Survival Training at Camp Grayling in February 2013. To increase participant registration, the Council accepted the Region 7 Healthcare Coalition Coordinator's offer to use the MI Volunteer Registry (Registry) for announcing this training and promoting volunteer participation.



Word of mouth, aided by the Registry announcement, helped make the Region 7 Winter Survival Training a huge success!

As the event would be valuable to a broad range of individuals, an initial mission message was sent to all Registry volunteers throughout the state in December 2012. The total number of volunteers who received the registration information was 5,064. Of the 5,064, 68 responded that they planned to attend and 32 were then assigned positions in the Registry. Utilizing the Registry functionality for checking in and out participants ultimately helped maintain accountability.

Individuals from all 8 Michigan regions were in attendance and learned a great deal from their participation. The first day focused on classroom topics on the physiology of cold weather and how to cope. The second day got everyone outside to put what they learned to use in a search and rescue operation. Overall the participants enjoyed their training!





#### **REGION 1 HEALTHCARE COALITION**



The Region 1 Volunteer Workgroup has been meeting regularly since December 2011 to support local and regional volunteer management efforts. The workgroup includes members of the healthcare

coalition, local public health, emergency management (EM), MI Volunteer Registry and other community volunteer groups.

Out of this workgroup, a Volunteer Reception Center (VRC) template was created to assist with the coordination and management of unaffiliated and spontaneous volunteers during any size or any type of disaster. MI Volunteer Registry procedures are integrated into the VRC template, which also supplement the Region 1 Public Health and Medical Volunteer Mobilization Protocol. The Regional Homeland Security Planning Board and Healthcare Coalition (D1RMRC) have approved the protocol, and are currently reviewing the new VRC template. Portions of the template were tested during the June Cities Readiness Initiative (CRI) statewide exercise, which will be assessed.

The Region 1 Volunteer Champion will continue local community outreach efforts; including county EMs, local Emergency Preparedness Coordinators, American Red Cross, faith-based organizations, universities, United Way, and Region 1 Volunteer Organizations Active in Disaster (VOAD). The development and hosting of community partnership luncheons by D1RMRC hospital partners will continue to be a strong focus.

#### **OTHER NEWS**

#### FEMA ONLINE COURSE: ACTIVE SHOOTER

An active shooter is an individual actively engaged in killing or attempting to kill people in a confined or other populated area. In most cases, firearms are used and there is no pattern or method in selection of victims. The situations are unpredictable and evolve quickly.



#### http://www.training.fema.gov/EMIWeb/IS/is907. asp

This course is written for non-law enforcement employees. It provides guidance to individuals, including managers and employees, so that they can prepare to respond to an active shooter situation. All employees can help prevent and prepare for potential active shooter situations.

#### FREE PREPAREDNESS APP



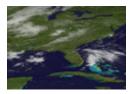
This issue's free preparedness app features Red Cross First Aid, for iPhone and Android. Additional apps will be featured in future releases of the MI Volunteer Registry Update.



#### LIFE SAVING TEXT MESSAGES

Stay ahead of severe weather with emergency text message alerts. These alerts can be life-saving because they inform the public to take preventive measures immediately. To get emergency alerts, first check to see if your mobile phone is equipped to receive Wireless Emergency Alerts.

Be sure to also subscribe for alerts in your area through <u>www.weather.gov/subscribe</u> and local



emergency management officials. For text message updates from FEMA, simply text PREPARE to 43362 and STOP to unsubscribe.

#### DISASTER DISTRESS HELPLINE

The Disaster Distress Helpline is the nation's first hotline dedicated to providing disaster crisis counseling. This free, confidential, and multilingual crisis support service is available 24/7 via telephone (1-800-985-5990) and Short Message Service (Text 'TalkWithUs' to 66746) to residents who are experiencing psychological distress as a result of natural or human caused disasters. The Helpline complements Health and Human Services (HHS), Federal Emergency Management Agency (FEMA), and other disaster response capacity.

#### **DISASTER SHELTER TRAINING**

The Medical Reserve Corps of Greater Kansas City (MRC-KC) has a series of award-winning training videos for volunteers in disaster shelters. Universal Precautions, Use of a Sliding Board, Patient Life, and Initiating a Conversation may be found at http://www.mrckc.org/shelter-videos.html.

#### AMERICAN SIGN LANGUAGE VIDEOS

The Illinois Emergency Management Agency and the Illinois Deaf and Hard of Hearing Commission collaborated to create a series of videos presenting vital preparedness messages in American Sign Language.



#### DEVELOPMENTAL DISABILITIES TRAINING

Emergency Preparedness Training for Volunteers and First Responders in an Emergency or Disaster is a free training conducted by the Developmental Disability Institute (DDI).

This training addresses the unique needs of people with disabilities including but not limited to shelter access, communication, sign language, equipment, transportation, and reunification with family and caregivers.

DDI staff and an individual with a disability facilitate the training event. All training uses adult learner experiential learning strategies, as well as competency based activities to



enhance the learning experience.

http:// ddi.wayne.edu/ emergencyprep.php