

Bulletin: MSA 10-20

Distribution: Dentists and Dental Clinics

Issued: November 12, 2010

Subject: Registered Dental Hygienists as an enrolled Medicaid Provider

Effective: January 1, 2011

Programs Affected: Medicaid

This bulletin provides information regarding Medicaid enrollment of registered dental hygienists (RDH) as rendering/servicing-only providers for the Medicaid Program. Enrollment is optional. RDHs are not required to enroll.

Upon receipt of this bulletin, an RDH may enroll as a provider via the Community Health Automated Medicaid Processing System (CHAMPS) Provider Enrollment subsystem.

How To Enroll and Access the CHAMPS system

Go to the Michigan Department of Community Health (MDCH) website at www.michigan.gov/mdch and click on the CHAMPS logo in the lower left corner of the page. Scroll down the page to the information on Accessing the CHAMPS System. To access the CHAMPS system, you must register for a Single Sign On (SSO) user identification (ID) and password. Log on to <https://sso.state.mi.us> to register.

In addition, this page provides information about the SSO instructions and an SSO/Domain webinar. There are other web-based trainings and resources listed on the CHAMPS page.

The CHAMPS Helpline is 1-800-292-2550 or CHAMPS@michigan.gov if additional technical help is needed.

National Provider Identification (NPI) and Billing Information

Prior to January 1, 2011, MDCH will test the enrollment and appropriate subsystems in CHAMPS through User Acceptance Testing (UAT) to ensure claims pay appropriately. Effective for dates of service on and after January 1, 2010, the billing provider can submit claims for services with the RDH as the rendering/servicing provider.

An RDH is required to have a Type 1 (Individual) NPI number to enroll. The RDH is considered a rendering/servicing-only provider.

Rendering/Servicing-Only Provider is a Type 1 (Individual) NPI who renders services strictly on behalf of an organization, clinic or group practice. They are required to affiliate themselves with a Type 2 (Group) NPI such as a Federally Qualified Health Center (FQHC), Local Health Department, clinic, sole dentist or dental group in CHAMPS.

Direct payment for services is issued to the Type 2 entity only and not to the individual. A Type 2 (Group) NPI is the number required for organizations under one tax ID. Payment for the RDH services is made to the entity to which the RDH provider is associated.

An RDH may operate in an approved Public Act 161 of 2005 (PA 161) program. The approved PA 161 program with an identified supervising dentist must be on file with the Oral Health Program within MDCH. In addition, all

the criteria including the referral protocol must be met and on file. The dentist that the patient is referred to for further treatment must be a Medicaid provider so that treatment services can be tracked by the Medicaid Program.

The RDH is limited to the scope of services that they can provide as allowed by their dental hygiene license. The RDH is allowed to perform preventive services such as prophylaxis, sealants and fluoride applications. Diagnostic services, such as exams, are not covered. Appropriate assessments and radiographs can be completed if they are part of the dental hygiene scope of practice. If an assessment and radiographs are completed, the beneficiary must be referred to a Medicaid dentist for follow-up care with the accompanying radiographs. This referral mechanism must exist to refer patients who require additional therapeutic and restorative treatment. In addition, emergency procedures and protocols must also exist.

This policy covers all benefit plans that have the Fee-for-Service dental benefit as part of the plan. The Healthy Kids Dental (HK-Dental) benefit plan administered by Delta Dental Plan may allow the RDH to enroll as their administrative policies allow. Public Act 161 programs will not otherwise be reimbursed for HK-Dental enrollees.

Provider Training

MDCH is incorporating the enrollment and billing information for dental hygienists into their existing dental training modules. Provider training dates are posted on the MDCH website.

Manual Maintenance

Retain this bulletin until the information has been incorporated into the Michigan Medicaid Provider Manual.

Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Community Health, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mail at ProviderSupport@michigan.gov. When you submit an e-mail, include your name, affiliation, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

APPROVED



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