

Bulletin: MSA 10-59

Distribution: Ventilator Dependent Care Units

Issued: December 1, 2010

Subject: Telephone Prior Authorization for Care in Medicaid-Enrolled Ventilator Dependent Care Units (VDCU)

Effective: As Indicated

Programs Affected: Medicaid

THIS BULLETIN MUST BE SHARED WITH THE STAFF RESPONSIBLE FOR OBTAINING PRIOR AUTHORIZATION FOR MEDICAID VENTILATOR DEPENDENT CARE CASES.

Telephone Prior Authorization

The Michigan Department of Community Health (MDCH) has established a new telephone prior authorization process to expedite approval of requests for care in Medicaid-enrolled VDCUs.

Prior Authorization Request

The Michigan Peer Review Organization (MPRO) will perform the telephone authorization. To obtain authorization for VDCU care, the VDCU must contact MPRO. MPRO will review the request for ventilator dependent unit care based on current Medicaid published policy. The request will be approved or denied immediately during the telephone call. If approved, MPRO will provide the VDCU with a prior authorization number for billing purposes.

Note: If approved, MPRO will request the VDCU's National Provider Identifier (NPI) for inclusion in the prior authorization record.

Effective Dates

MPRO prior authorization will voluntarily begin December 1, 2010. Final transition will be completed and mandatory telephone prior authorization will be effective January 1, 2011.

MPRO's toll-free number is: **1-800-727-7223**. MPRO will be staffed from 8:00 a.m. to 5:00 p.m., Monday through Friday, excluding holidays.

Public Comment

The public comment portion of the policy promulgation process is being conducted concurrently with the implementation of the change noted in this bulletin. Any interested party wishing to comment on the change may do so by submitting comments in writing to:

Marion Killingsworth
Michigan Department of Community Health
Medical Services Administration
P.O. Box 30479
Lansing, Michigan 48909-7979
Or
E-mail: killingsworth@michigan.gov

If responding by e-mail, please include "VDCU/MPRO" in the subject line. Comments received will be considered for revisions to the bulletin.

Manual Maintenance

Retain this bulletin until applicable information has been incorporated into the Michigan Medicaid Provider Manual.

Questions

Any questions regarding this bulletin should be directed to Provider Inquiry, Department of Community Health, P.O. Box 30731, Lansing, Michigan 48909-8231, or e-mail at ProviderSupport@michigan.gov. When you submit an e-mail, include your name, affiliation, and phone number so you may be contacted if necessary. Providers may phone toll-free 1-800-292-2550.

APPROVED



Stephen Fitton, Director
Medical Services Administration