

PROVIDER INQUIRER

March, 2010 Quarterly Edition

www.michigan.gov/mdch

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Payment Error Rate Measurement (PERM)

The Payment Error Rate Measurement program measures improper payments for the Medicaid and the State Children's Health Insurance Program (SCHIP).

PERM is a regulation issued by CMS as a result of Improper Payments and Information Act (IPIA) of 2002.

A random sample of paid claims will be selected for review. Livanta LLC is the national contractor that will collect medical records from Medicaid providers. Providers must submit medical record documentation pertinent to the claim(s) selected within 60 days. Failure to comply with the request is considered payment error. Michigan Medicaid will incur a penalty and may recoup the payments that were made on the selected claims from the providers.

Proposed Medicaid Changes

Below are the proposed Policy Bulletins that are posted online. Please review them online at www.michigan.gov/medicaidproviders >>Policy and Forms. Make sure all comments have been submitted by the Comment Due Date below.

Comment Due Date	Notice Number	Subject
March 6, 2010	1002-SBS	School Based Services Summer Quarter Random Moment Time Study (RMTS) Parameter Change

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New Policy Bulletins

The bulletins below were published during the previous month. It is very important that all providers are aware of new Policy Bulletins that are published. All applicable Policy Bulletins will be incorporated into the new quarter of the on-line updated Medicaid Manual. To view the new policy bulletins online you can visit www.michigan.gov/medicaidproviders >> Policy and Forms. If you have any questions on the Policy Bulletins above, please contact Provider Inquiry at 1-800-292-2550 or ProviderSupport@michigan.gov.

Issue Date	Bulletin Number	Subject
January 22, 2010	MSA 10-04	Provider Registration Requirements
January 21, 2010	MSA 10-02	Human Papillomavirus Vaccine (HPV) Coverage Update
January 19, 2010	MSA 10-03	Use of Occurrence Span Code 70 - "Qualifying Stay Dates for Skilled Nursing Facility (SNF)"
January 2010	MSA 10-01	January 2010 Sanctioned Provider Update
January 1, 2010	MSA 09-65	Coverage of Occupational Therapy Services in a Physician's Office
December 30, 2009	MSA 09-59	Home Help Provider Wage Increase
December 21, 2009	MSA 09-66	Citizenship Verification for Medical Assistance
December 15, 2009	MSA 09-64	January 1, 2010 Healthcare Common Procedure Coding System (HCPCS) Code Updates
December 8, 2009	MSA 09-63	Outpatient Prospective Payment System Reduction Factor
December 8, 2009	MSA 09-62	Public Act 131 of 2009 Medicaid Provider Rate Reductions
December 8, 2009	MSA 09-58	Change in Standard Dispensing Fee Reimbursement

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THE CORNER

Community Health Automated Medicaid Processing System

Do You Know Your Resources?

Are you new to Medicaid billing/CHAMPS? A complete list of resources is located on the CHAMPS website. Providers can visit this website by going to www.michigan.gov/mdch >>Click on the CHAMPS logo. This site contains numerous training resources to assist providers with the implementation of the CHAMPS system. A few tools included in these resources are: Interactive Web-based Trainings, Webcasts, Quick Reference Guides, and Frequently Asked Questions documents.

Wondering what the HIPAA Reason and Remark codes mean? A complete listing and description of the HIPAA standard Reason and Remark codes as well as other pertinent national code information can be found at <http://www.wpc-edi.com/codes>.

Don't know where to find CHAMPS updates? Check the [CHAMPS Provider Update Table](#) located on the CHAMPS webpage under the Updates Section at www.michigan.gov/medicaidproviders >>CHAMPS. This table is updated monthly, and includes system notices, changes and/or enhancements.

When is training available? In January, MDCH began offering Provider Specific Billing sessions, in addition to CHAMPS navigational training, in multiple cities around the state. These billing sessions are designed to not only offer providers a chance to hear a general overview of billing requirements and concerns, but also afford them the opportunity to meet with a staff member from the State of Michigan on a one on one basis. As MDCH and providers continue to fully transition to utilizing CHAMPS, these sessions are currently set up with a focus on one provider type per month. Please see our training and communications webpage by clicking on [Medicaid Provider Training Sessions website](#) on the CHAMPS webpage for additional information.

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Missed a training session? The outreach staff posts the complete presentation along with other helpful handouts provided at the session at www.michigan.gov/medicaidproviders >>Provider Tips (located under “Hot Topics”).

How do you know if a procedure is covered by Medicaid? Refer to our MDCH Fee Screens located at www.michigan.gov/medicaidproviders >>Billing and Reimbursement>>Provider Specific Information when providers need to determine reimbursement rates and whether special billing instructions are required (i.e. Prior Authorization, Medical Records, Consent Form, etc).

CHAMPS Unavailable March 25th – 28th

CHAMPS will be unavailable March 25th-28th to allow for the conversion of Encounter Claim data. During this time enrolled providers wishing to verify member eligibility may contact the CHAMPS Helpline at:
1-888-643-2408.

Topic Suggestions for the Provider Inquirer:

Do you have a particular billing topic you would like Outreach and Education to address in the next quarterly edition of the Provider Inquirer? If so, submit your suggestion to: provideroutreach@michigan.gov. In the subject line type: Provider Inquirer. Please submit your suggestion(s) at least one month prior to the next edition, Outreach and Education will try to accommodate your suggestion. The Provider Inquirer is released the third month of the quarter (i.e. March, June, September and December).