An Introduction to NBSOnline Ordering System (NBSO)
for planned homebirths

What is needed to place my first order?
a) Registration in NBSO is required, along with payment using eCheck or a credit card. NBSO requires immediate payment for screening cards when an order is placed. Pamphlets and other education materials are free of charge, but still require registration.
b) Fee-waived cards are also available in NBSO with eligibility based on family size/income or full Medicaid.

Use this URL to access the NBS Orders website: www.michigan.gov/NBSorders

Then follow these steps to get started:
1) Click NBSOnline Web Store - Order NOW!
2) Click Register
3) For customer type, select “Birthmother”
4) Upon completion of the registration process, a link will be sent to the email address used to register. Click the link. This will take you to the online ordering system and you’re ready to place your first order.
a) Select payment type,
i) If you are using eCheck to make your purchase, please call 517-335-1400 to get your permanent eCheck verification code, which will need to be used for all future orders.
ii) If fee-waived is an option, you will need to know your household gross income or have your eight or ten-digit Medicaid number available which can be found on your green mihealth card.

Still have questions? For more instruction on using NBSO, please refer to the NBSO Registration and Order Guide, available at www.michigan.gov/nbsorders. You may also contact the NBSO Administrator at nbsorders@michigan.gov or by calling 517-335-1400 if you have trouble placing an order.

*NBSO Payment Options: Payment options include eCheck or credit card. These payments will be processed through the PayPlace, a secure site used by the State of Michigan for financial transactions. (Read the privacy policy at https://uat.thepayplace.com/epayconsumerweb/mi/dch/newbornscreenechk/cpprivacy.aspx).
EChecks are an efficient and secure form of payment. They are used just like a check but the bank routing number and account number will be entered electronically on the web-based payment form instead of on a paper check. ECheck is NOT the same as an electronic fund transfer (EFT). An eCheck is processed like a check and the account is not debited until the check clears. To learn more about eChecks, please see http://quickbooks.intuit.com/facts-about-electronic-checks/.
If you are using a credit card, make sure the approved credit limit on the card is sufficient to cover the full cost of cards being purchased, and that the name, billing address and zip code associated with the credit card account match the information you enter in NBSO and PayPlace.