



STATE OF MICHIGAN
DEPARTMENT OF COMMUNITY HEALTH
LANSING

RICK SNYDER
GOVERNOR

OLGA DAZZO
DIRECTOR

September 8, 2011

TO: CMHSP Executive Directors
PIHP Executive Directors

FROM: Elizabeth Knisely, Director *EK*
Bureau of Community Mental Health Services

SUBJECT: Recovery Enhancing Environment Statewide Report

In partnership with the Recovery Council, the Michigan Department of Community Health (MDCH) continues to move forward in strengthening services and supports for persons with serious mental illness and co-occurring disorders. We are pleased to release the final document of the Recovery Enhancing Environment (REE) statewide report.

As part of the ongoing process of strengthening recovery principles and practices, while building on the vision, mission and values of the Recovery Council, a recommendation was made to MDCH requesting the implementation of a quality improvement process based on a statewide evaluation of recovery for adults with serious mental illness. Through a consensus building process, the Recovery Enhancing Environment (REE) measure was selected based on the unique characteristic of the instrument in evaluating both individual and organizational outcomes.

The REE was administered to 6,146 adults with serious mental illness. The success of the project was a major accomplishment requiring the coordinated efforts of hundreds of staff, peer surveyors, contractors and survey participants. In addition to the hard work and efforts of individuals in the state, data collection and analysis was completed by Advocates for Human Potential (AHP) who partnered with the department and Council on both the design and implementation of the REE.

As part of the quality improvement process, each Community Mental Health Service Program (CMHSP) received a copy of individual agency results which included provider networks where applicable. In addition, results for the region were sent to the Pre-paid Inpatient Health Plan (PIHP) Directors to include in strategic planning efforts as part of the Application for Renewal and Recommitment (ARR).

The intended goals and outcomes of the REE were developed by a large group of stakeholders many of whom received public mental health services. Some of the goals included educating consumers and providers about recovery; encouraging an orientation to recovery in individual and systems planning; assessing the extent to which recovery enhancing elements are incorporated into current practice; assessing consumer needs to facilitate their movement toward recovery; providing summary data based upon REE survey results to local communities and supporting the Quality Improvement process for transforming the system toward a recovery orientation. Each of the goals were met and/or exceeded demonstrating a successful process that required collaborative efforts across the state.

We appreciate the active leadership and continued efforts to build upon the results of the REE including projects funded with the adult mental health block grant. As a collective group of individuals who support and celebrate recovery we appreciate your leadership in continuing to lead in systems transformation efforts while simultaneously strengthening mental health recovery in partnership with individuals served by the public mental health system.

Attachment

cc: Lynda Zeller
Elizabeth Knisely
Tom Renwick
Judy Webb
John Duvendeck

Pam Werner
David Waldo
Kendra Binkley
Management Team