

State of Michigan
MICHIGAN DEPARTMENT OF COMMUNITY HEALTH
LANSING, MICHIGAN 48913

RECIPIENT RIGHTS ADVISORY COMMITTEE
MINUTES
May 10, 2012

Mission

It is the mission of the Michigan Department of Community Health, Recipient Rights Advisory Committee to advise the Directors of the Michigan Department of Community Health and the State Office of Recipient Rights in order to ensure that the rights of individuals receiving public mental health services are protected and promoted.

Vision

It is the vision of the Michigan Department of Community Health, Recipient Rights Advisory Committee that Michigan values a public mental health system in which individuals receiving services are treated with dignity and respect, enjoy full and fair access to the rights accorded them and are free to participate fully in all aspects of their lives.

ATTENDANCE: Basil Scott, Michelle Milligan, Vendella Collins (via telephone), John Board

ABSENT: Kathleen Gross, Abdallah Boumediene, Susan McParland, Mark Reinstein (called in absence), Wayne Hogan (called in absence) and Pamela Stants (called in absence)

STAFF PRESENT: John Sanford, Alma Staton, Raymie Postema, Andy Silver

PUBLIC: Denise Virgo, WCHO

CALL TO ORDER: The meeting was called to order at 1:20 p.m. by Chair, Basil Scott.

APPROVAL OF AGENDA: No quorum

APPROVAL OF PREVIOUS MINUTES: No quorum

PUBLIC COMMENTS: None

DIRECTOR'S REPORT:

John Sanford provided copies of Strategic Priorities for DCH 2011-2014. Only three address issues of behavioral health:

- Ensure access to excellent and compassionate behavioral and D.D. services
- Evaluate psychiatric hospitals
- Continue to promote electronic health record adoption and MiHIN implementation

The one applicable to ORR – ensure access to excellent and compassionate behavioral and D.D. services (This was pointed out to John by Olga).

Discussion with staff and determined we needed to identify our “customers” – This was done. Each unit will be sending out surveys to “customers”. In regard to compassionate services, ORR has been key in developing a trauma informed system of care and reduction/elimination of restraint and seclusion.

Issues on resources for ORR submitted request for three additional staff – request denied.

John is working with Finance to try and hire position for Walter Reuther Psychiatric Hospital (WRPH). Given historical background, in 1996 Code amendment requires ORR be adequately staffed. Rights Advisor at WRPH is struggling to keep up given vacant position. ORR needs somebody to raise issue of not just one position but three positions, increasing staffing is essential! Adequate staff essential to ensure excellent and compassionate behavioral and D.D. services.

Basil stated the Committee is supportive and letter could be sent to Director Dazzo.

John stated it would be more fruitful for Recipient Rights Advisory Committee to make concerted effort and take time to determine how the problem can be solved.

Community Rights Unit

Dianne Baker discussed CRU assessment process and ORR training standards work group/DCH 490 work group.

Assessments Completed:

Montcalm – March 6-8	Full Compliance
Monroe – March 20-22	Full Compliance
Woodlands – April 17-19	Substantial Compliance

Additions to Assessment Process for 2012

Focus meetings with each CMHSP-RRAC, to gain input on what it sees as the strengths and challenges of the internal rights protection system in Michigan.

- Responses will be reviewed to determine commonalities in each area for inclusion in the FY 2012 MDCH-ORR Annual Report, e.g., identifying patterns and trends and the state of rights protection system in Michigan.

Review of new rights training as to curricula content, methodology of training, time for training.

- Will assist DCH-ORR in determining consistent standards as to what needs to be taught, how it should be taught and length of time for the training.
- MDCH Appropriations Section 490 Boilerplate Report requires:

Sec. 490 (1) The department shall establish a workgroup to develop a plan to maximize uniformity and consistency in the standards required of providers contracting directly with PIHPs, CMHSPs, and substance abuse coordinating agencies. These standards shall apply to community living supports, personal care services, substance abuse services, skill-building services, and other similar supports and services providers who contract with PIHPs, CMHSPs, and substance abuse coordinating agencies and their contractors.

(2) The workgroup shall include representatives of the department, PIHPs, CMHSPs, substance abuse coordinating agencies, and affected providers. The standards shall include, but are not limited to, contract language, training requirements for direct support staff, performance indicators, financial and program audits, and billing procedures.

Raymie – CMHS-ORR supportive of DCH-ORR doing LPH/U rights assessment – maybe they should go to Board Association and send communication to Director Dazzo. Discussion ensued.

Training

Andy Silver updated the Committee on 2012 Annual Conference speakers and sessions. Andy will be sending out notices to all about the Director’s Awards and Cookie Gant Award nominations.

<u>Training</u>	<u>Attendees</u>
Basic Skills Training, Part I	
March 13, 14 & 15, 2012.....	10
April 30, May 1 & 2, 2012.....	6
Basic Skills Training, Part II	
March 27, 28 & 29, 2012.....	9
May 22, 23 & 24, 2012.....	6
Building Blocks of Report Writing	
May 18, 2012	14
Advisory Committee Training	
April 18, 2012.....	8
April 26, 2012.....	16
May 8, 2012	12
Appeals Committee Training	
March 7, 2012.....	8
Report Writing Essentials	
April 25, 2012.....	10

Field Unit

Restraint/Seclusion Process Improvement Steering Committee

SAMHSA consultants will be coming August 13, 2012, to do presentation on trauma/informed care and neurobiology of trauma and Lansing Community College (West Campus). The presentation will be open to the community with break out session in the afternoon with Washington, D.C., psychiatrist regarding neurobiology of trauma, 6 CMEs for the session.

“Save the Date” notice went out to CMH Directors and DCH hospitals/centers this week. Discussion ensued.

Raymie did presentation at NAMI Conference on Trauma and Recommendations by SAMHSA consultants following visits to each of state hospitals/centers.

Attendance Issues

Recipient Rights members take notice. Basil stated the Committee will be invoking the By-Laws regarding, if missed three consecutive unexcused meetings. Discussion ensued. Michelle added if in the meantime John could talk to Olga about needing to fill vacancies.

John to contact Committee members who have been absent to discuss this with them.

Establishing Meaningful Dialogue With MDCH Director – Continuing Discussion

- Tabled No quorum

Restraint/Seclusion Process Improvement Task Force – Status Update

Amendment to RRAC By-Laws

- Tabled No quorum

Pubic Comment

Denice Virgo supported Vendella Collins in idea that Olga be approached in positive manner. She also stated that DCH-ORR has been immobilized due to lack of attendance and she feels badly for us. Her committee is active and involved.

ADJOURNMENT/NEXT MEETING – The meeting adjourned at 3:00 p.m., next scheduled meeting is July 12, 2012, 1:00 p.m., 3rd Floor Large Conference Room, Lewis Cass Building.

