



STATE OF MICHIGAN  
DEPARTMENT OF COMMUNITY HEALTH  
LANSING

RICK SNYDER  
GOVERNOR

JAMES K. HAVEMAN  
DIRECTOR

MINUTES

RECIPIENT RIGHTS ADVISORY COMMITTEE

**May 8, 2014**

Our Mission

*It is the mission of the Michigan Department of Community Health Recipient Rights Advisory Committee to advise the Directors of the Michigan Department of Community Health and the State Office of Recipient Rights in order to ensure that the rights of individuals receiving public mental health services are protected and promoted.*

Our Vision

*It is the vision of the Michigan Department of Community Health Recipient Rights Advisory Committee that Michigan values a public mental health system in which individuals receiving services are treated with dignity and respect, enjoy full and fair access to the rights accorded them and are free to participate fully in all aspects of their lives.*

PRESENT

Basil Scott, Mark Reinstein, Margaret Stooksberry, Dr. John Board, Denice Virgo; Vendella Collins and Sue Witting via phone

John Sanford, Dianne Baker, Raymie Postema

The meeting was called to order at 1:08pm by Mark Reinstein, Chair

APPROVAL OF AGENDA

Basil – Motioned; John – Second; Motion carried

APPROVAL OF PREVIOUS MINUTES

Margaret – Motioned; Sue Seconds; Motion carried

DIRECTOR'S REPORT

No updates or communications regarding the Proposal for Change – FY15 submissions.  
OAG Audit update: slowing coming to an end; 10 audit memos were issued regarding operation of ORR; with one being pulled. John thanked staff for all of their hard work and efforts; along with Amy Zimmerman of DCH Internal Audit Division.  
ORR Procedures Manual was distributed to all ORR staff on May 5, 2014.  
New IT Project for ORR website. We will be meeting to enhance the site; which will allow individuals to click on the location/county of their complaint and complete the form online and then submit electronically. Jeff Ellsworth our IT liaison will be assisting us to develop this area.  
Annual Report is still being worked on, close to completion.

Trail Blazer – Protecting our Rights – a coloring book shared with Committee by Director Sanford, stating his excitement of the completed project and its distribution which was initiated approximately 15 years ago by Eunice Howard – DWCMHA, ORR.

DUAL ELIGIBILITY UPDATE: MARK REINSTEIN

Four demo regions: Macomb, Wayne, SW Michigan, UP  
January 2015 is start up for UP and SW Michigan  
Ombusman Service for program will be available.

STRATEGY – POLICY OF DEPT. RE: RIGHTS POLICY WRITING

Advice to Director and revision of DCH rights policies will not be through ORR but through Bureau of Hospitals and Centers; no resolution since previous meeting with Nick Lyon in attendance.

Suggestions were as follow:

Basil suggests a letter to Haveman stating the Committee's displeasure with outcome of meeting with Nick.

Raymie states that Nick was confused as to whom the policies applied to – she suggested that facilities do residential rights

Dianne suggests a letter Havemen rescinding policy on rights and go back to implementation of earlier agreement through Cindy.

Mark suggests to establish a paper trail, if anything comes from Cindy's office regarding compliance by a facility, ORR be given authority to disagree.

Members are asked when they would like to do from the suggested items and consensus is as follows: Letter to Haveman stating disagreement with policy

Motion – Basil; Seconded by Dr. Board. Motion carried.

Mark will send to members prior to sending to Haveman.

UPDATES ON COMMISSION – RIGHTS AND GRIEVANCES

1. CMHSP rights officers should report to third party; 2. Meditation first for complaints  
Department informed Lt. Governor's office that above two could be handled administratively.

There is a legislator that is interested in pursuing #2.

COOKIE GANT AWARD PROCESS: MARGARET

We need to get a broader base of applicants  
Maybe starting with: emails in May, July  
Margaret and Vendella be working will together

VACANCY ON RIGHTS COMMITTEE:

Darlene Logon has applied  
Johns recommendations goes to Haveman  
Haveman appointments members.

VACANCY ON APPEALS COMMITTEE:

One more member is needed from RRAC – Denise and Margaret will both apply

If any RRAC member is contacted by Sean Bennet, reference statement in March 13 meeting minutes, refer to legislator or Divisions Council

NEXT MEETING

July 10, 2014  
Lewis Cass Building  
3<sup>rd</sup> floor conference room  
Lansing, Michigan

ADJOURNMENT

3:10pm - Meeting Adjourned