Provider Enrollment New Individual/Sole Proprietor Provider



"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations

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Register for MiLogin and CHAMPS for New Providers

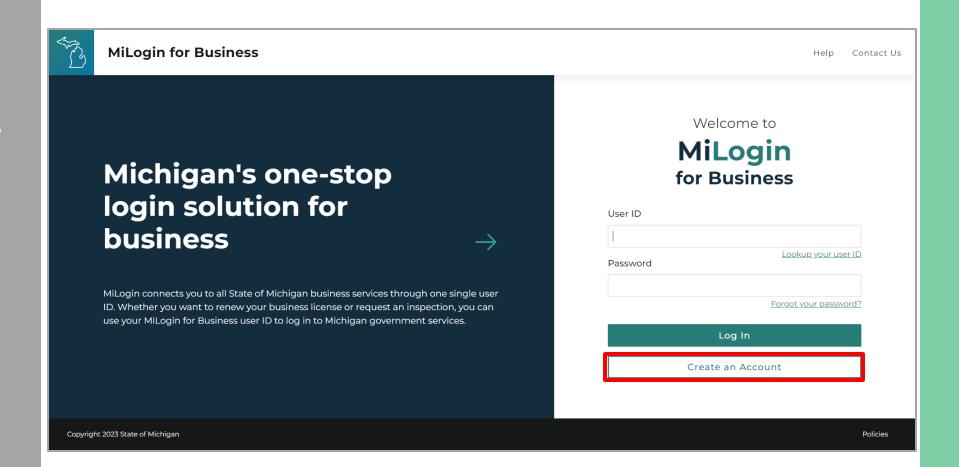
MiLogin is the State of Michigan Identity, Credential, and Access Management (MICAM) solution. All users who need access to the information within CHAMPS must obtain a MiLogin User ID and Password.

The Community Health Automated Medicaid Processing System (CHAMPS) is the MDHHS web-based, rules-driven, real-time adjudication Medicaid Management System. CHAMPS is comprised of the following subsystems: Provider Enrollment, Eligibility and Enrollment, Prior Authorization, Claims and Encounters, and Contracts Management.

As of October 28, 2023, MiLogin Third Party has been rebranded to MiLogin for Business.



- Open your web browser (e.g., Internet Explorer, Google Chrome, Mozilla Firefox, etc.).
- Enter
 <u>https://milogintp.Michigan.g</u>
 <u>ov</u> into the search bar.
- Click Create an Account



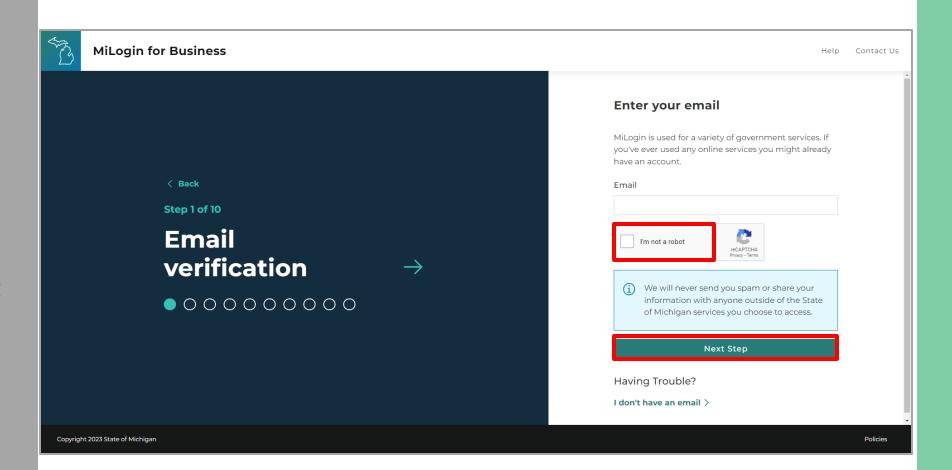


- Enter an email address.
- Check the 'I'm not a robot' checkmark.
- Click Next Step.

Don't have an email address? There are several email providers who offer an email address and services at no cost. A few popular email providers are listed below.

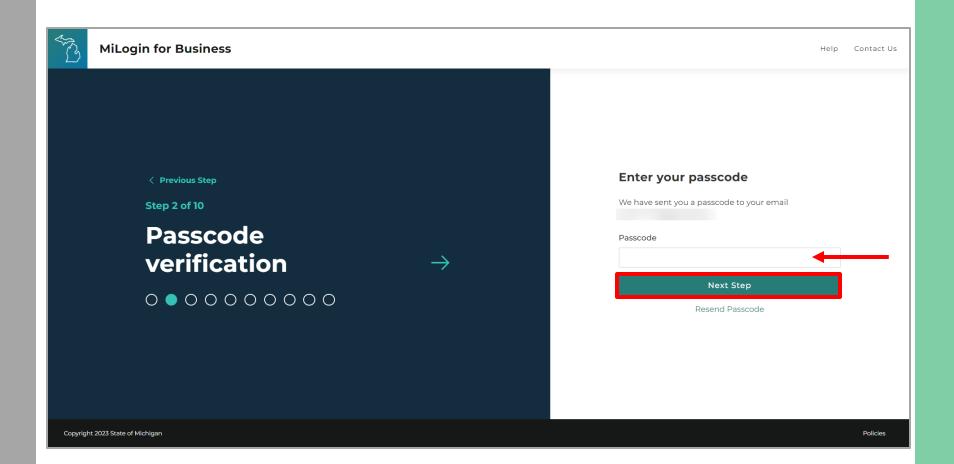
- Gmail: https://www.google.com/gmail/about/#
- Yahoo Mail: https://login.yahoo.com/account/create
- Microsoft Live Hotmail: https://outlook.live.com/owa/

These commercial provider organizations are **not affiliated with the State of Michigan.** Your email messages will not be stored on the State of Michigan systems.



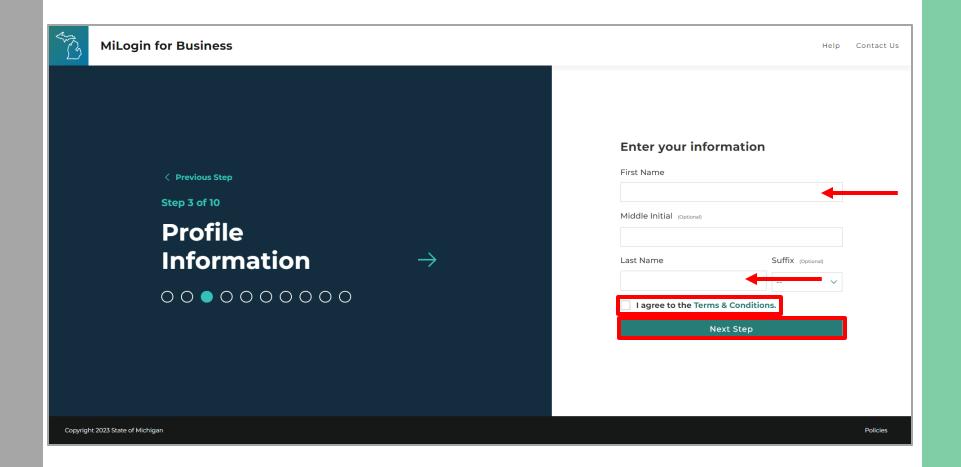


- An email will be sent to the email address provided with a passcode.
- Enter the Passcode.
- Click Next Step.
- If the passcode was not sent select the Resend Passcode link.



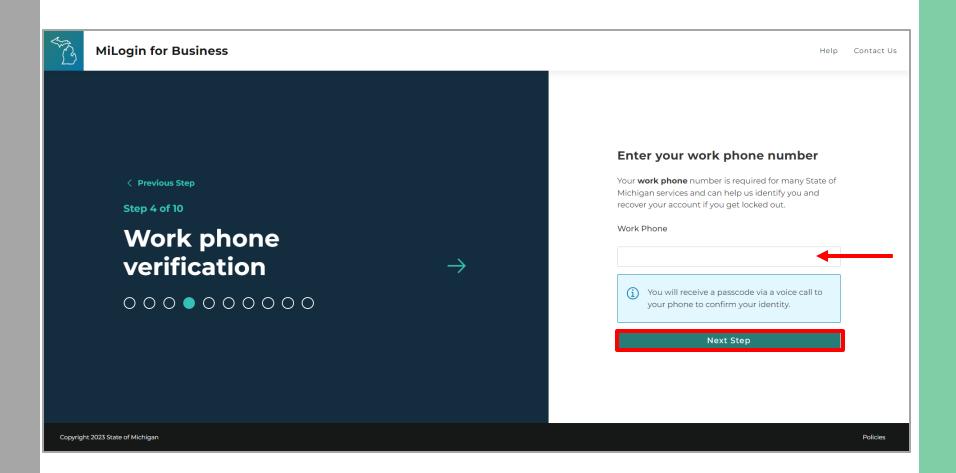


- Enter the User's First, Last, and optional Middle Initial.
- Review the terms and conditions and click the 'I agree' checkbox.
- Click Next Step.



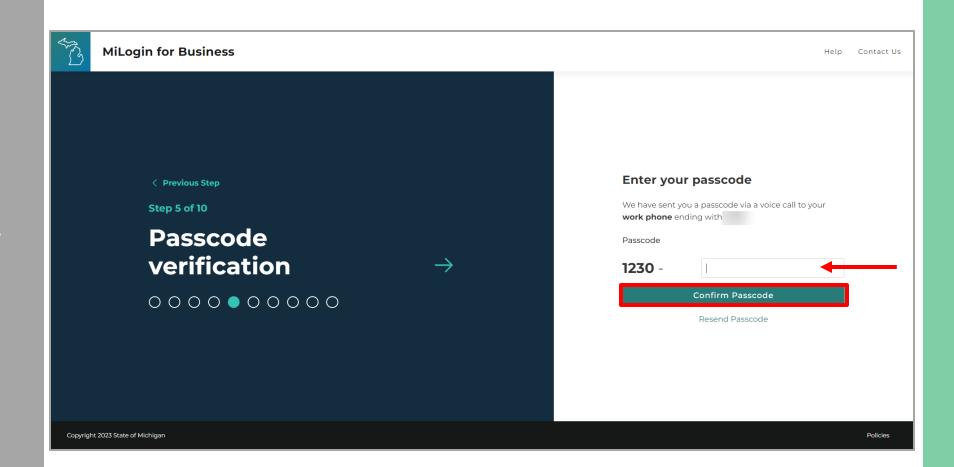


- Enter the work phone number.
- Click Next Step.



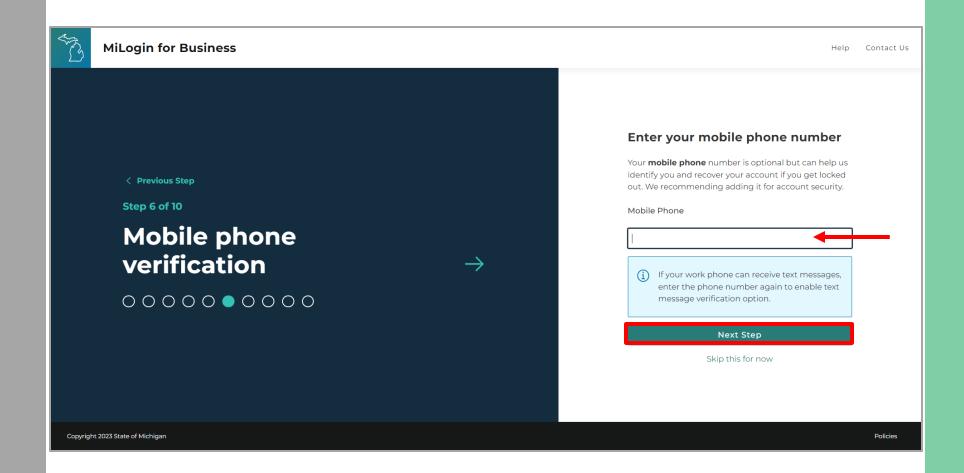


- A phone call will be made to the work phone number on file.
- Enter the passcode provided.
- Click Confirm Password.
- If the call was missed, click the Resend Passcode to receive another phone call.



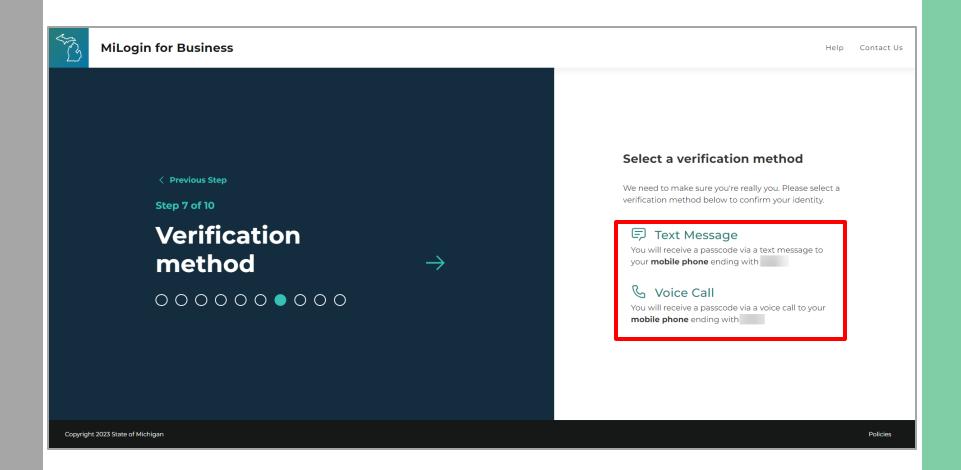


- Enter the mobile phone number.
 - This is an optional step and can be completed later by clicking the 'Skip this for now' link.
- Click Next Step.



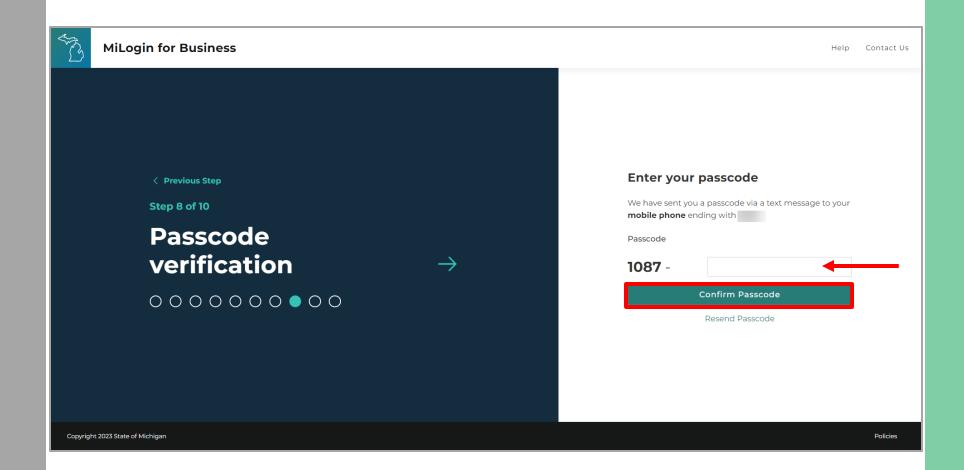


 Select either the text message or voice call verification method.



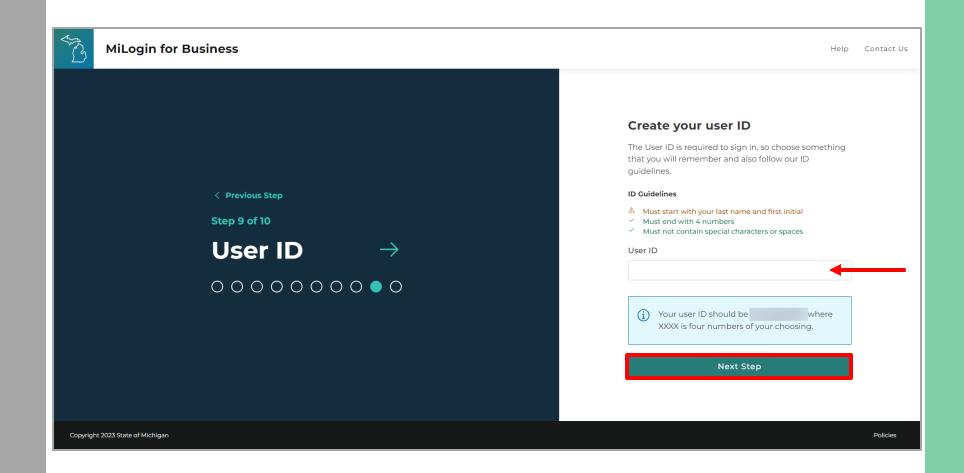


- Enter the Passcode.
- Click Confirm Passcode.



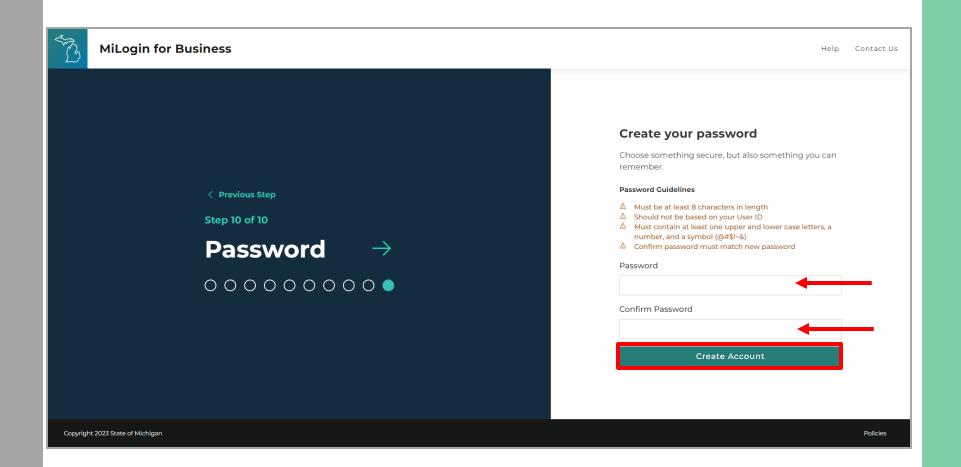


- Create the User ID following the guidelines provided.
- Click Next Step.





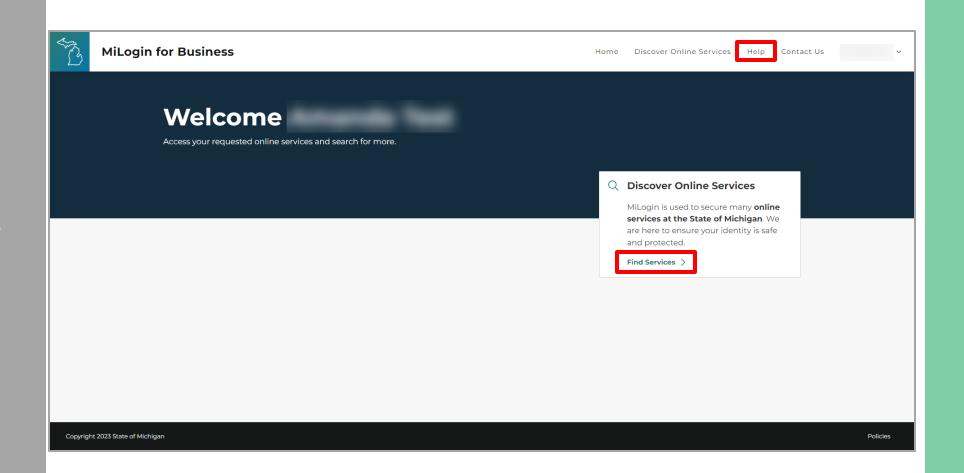
- Create a password following the guidelines.
- Enter the same password in the Confirm Password field.
- Click Create Account.





- Your MiLogin account has now been created successfully.
- Your MiLogin Welcome Page will not display any online services.
- Click Find Services.

*Additional MiLogin resources are available by clicking the Help link at the top of the page.

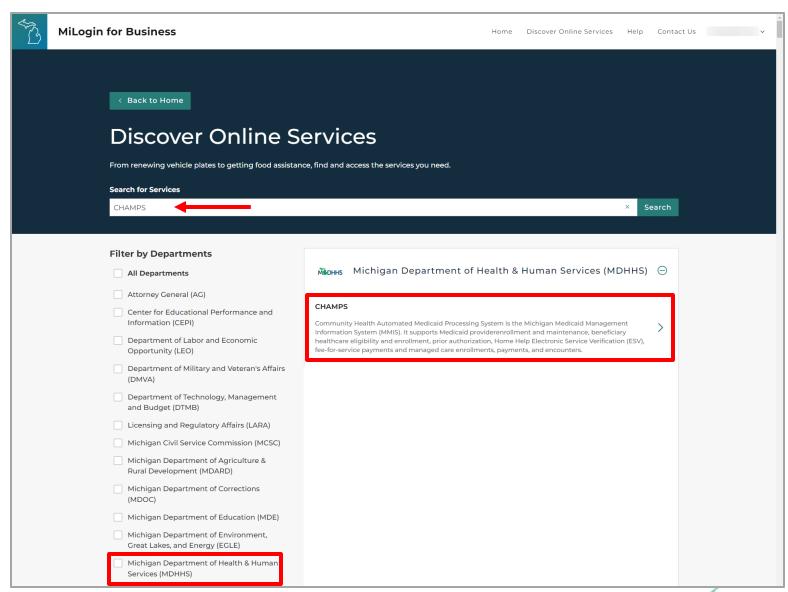




 Filter by Departments and select for Michigan
 Department of Health and Human Services

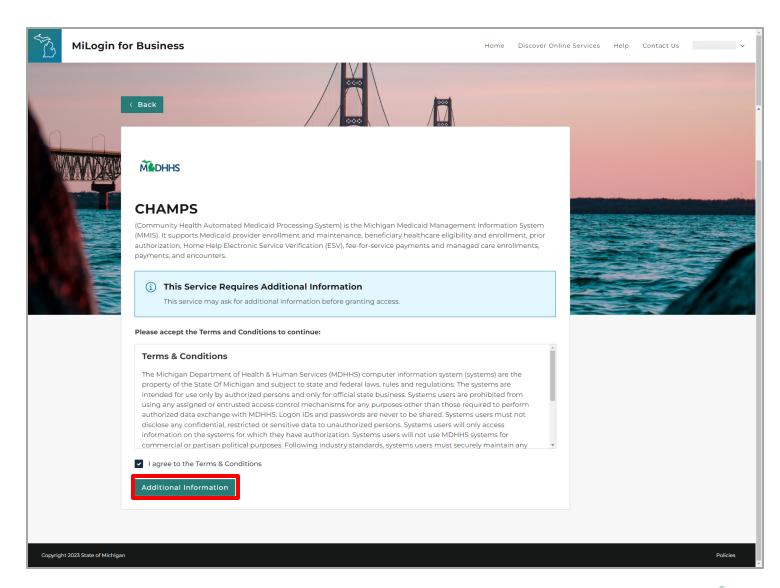
OR

- Enter CHAMPS in the search for services box and click Search.
- Click on CHAMPS.



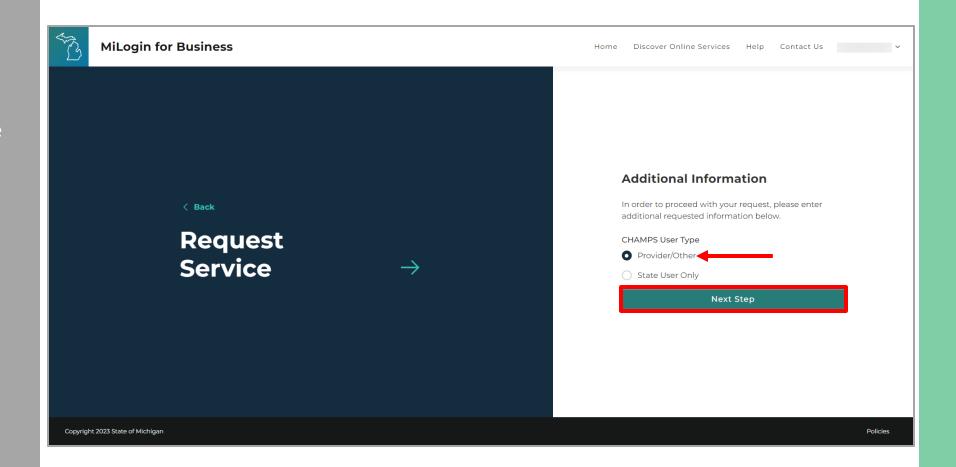


- Review the terms and conditions and select the 'I agree to the terms & conditions' checkbox.
- Click Additional Information.



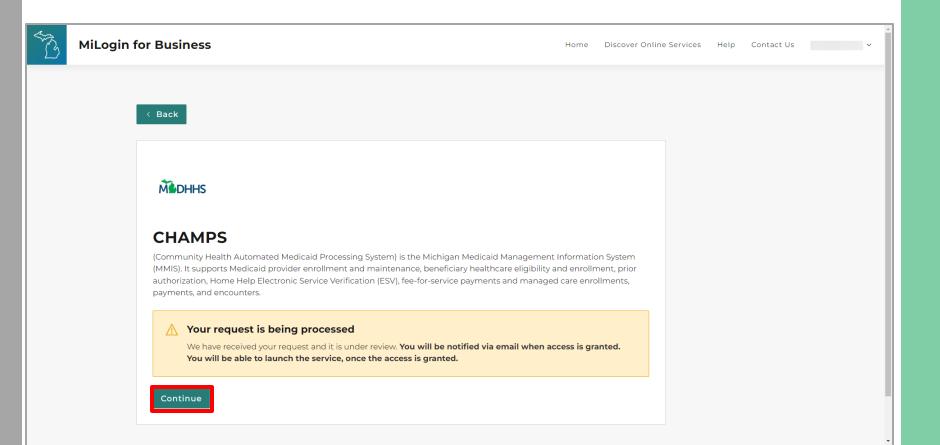


- Select the CHAMPS user type as 'Provider/Other' option.
- Click Next Step.



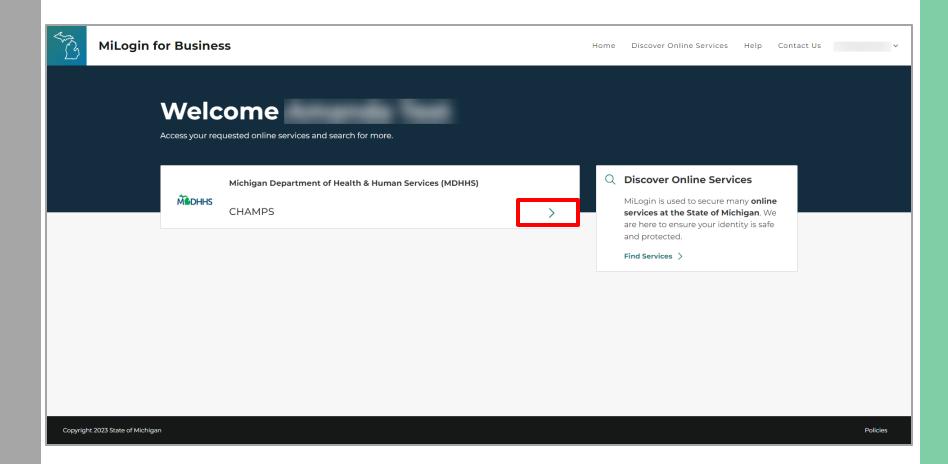


- You will be given
 confirmation that your
 request has been submitted
 successfully and is being
 processed.
- Click continue to return to the MiLogin Welcome Page.



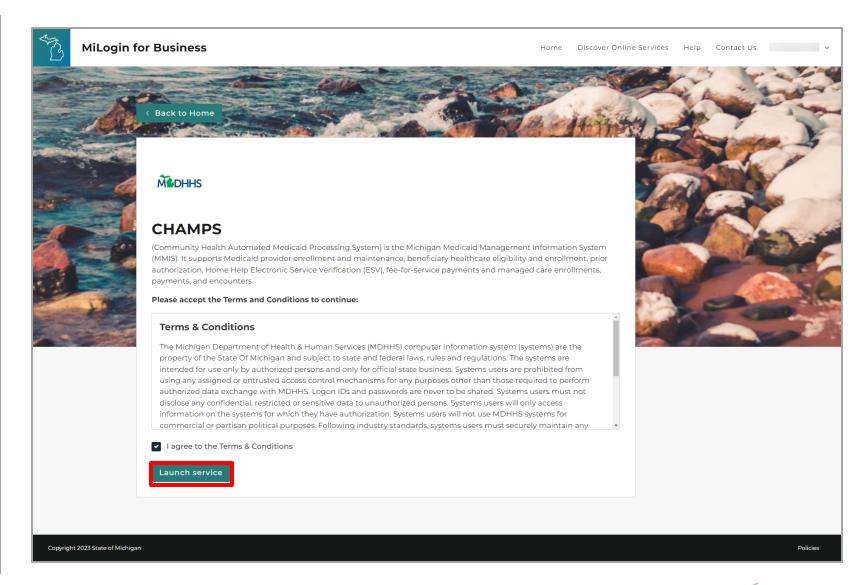


- You will be directed back to your MiLogin Welcome Page.
 - The user's list of online services approved will be displayed, in this example CHAMPS is listed.
- Click the CHAMPS hyperlink.





- Review the terms and conditions and check the 'I agree to the Terms & Conditions'.
- Click Launch service.





New Provider Enrollment

Steps on how to complete a new CHAMPS enrollment for an Individual/Sole Proprietor Provider type

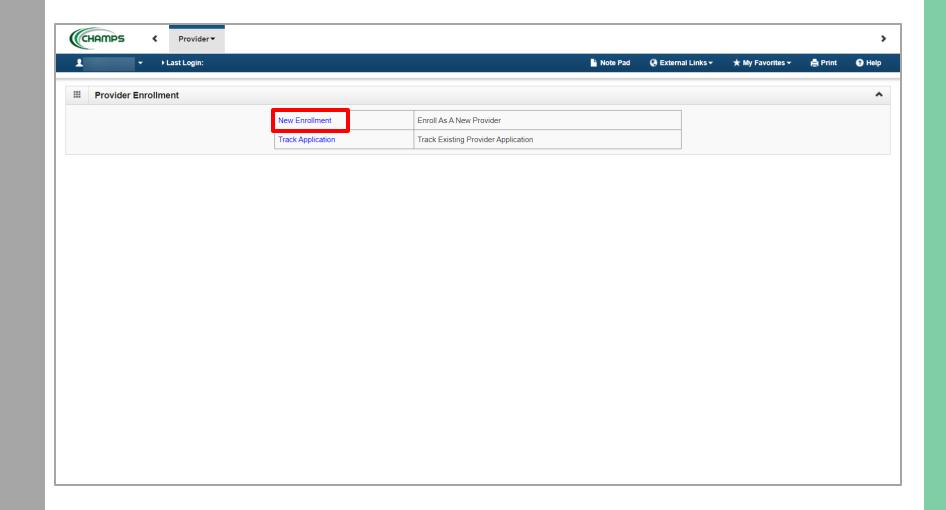


Prior to Enrolling in CHAMPS

- Individual/Sole providers will want to ensure they are enrolled in SIGMAVSS prior to enrolling within CHAMPS.
 - SIGMAVSS website: www.michigan.gov/SIGMAVSS
 - If you have questions regarding this current process, contact the Vendor Support Call Center at 1-888-734-9749 or email <u>SIGMA-Vendor@Michigan.gov</u>
- After completing SIGMA registration allow 3-5 business days to begin and complete the CHAMPS application. If you attempt to enroll in CHAMPS during this time, you may get an error when validating your information.
- Individual/Sole providers must also be licensed prior to enrolling in CHAMPS
 - LARA: http://www.michigan.gov/lara/0,4601,7-154-72600----,00.html

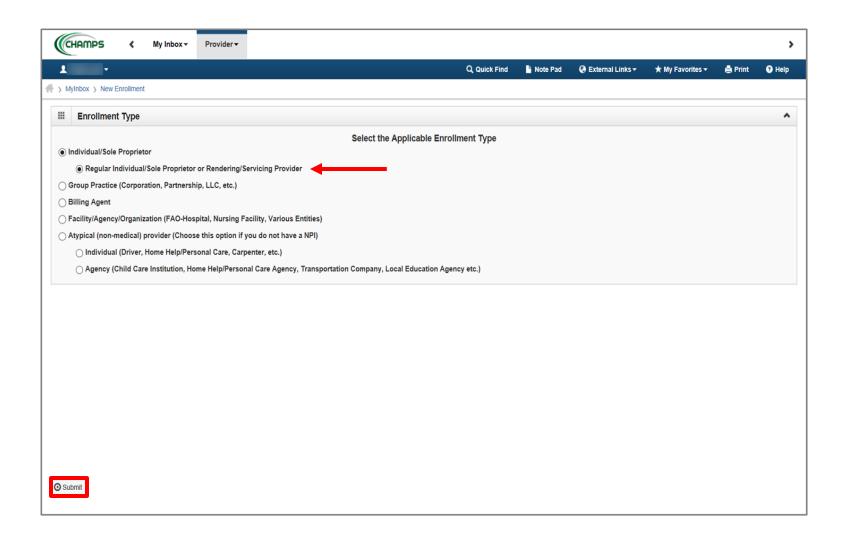


- For a new provider, the CHAMPS New Enrollment screen will display.
- The MiLogin user that completes the provider enrollment application will become the domain administrator for the provider.
- Click New Enrollment.



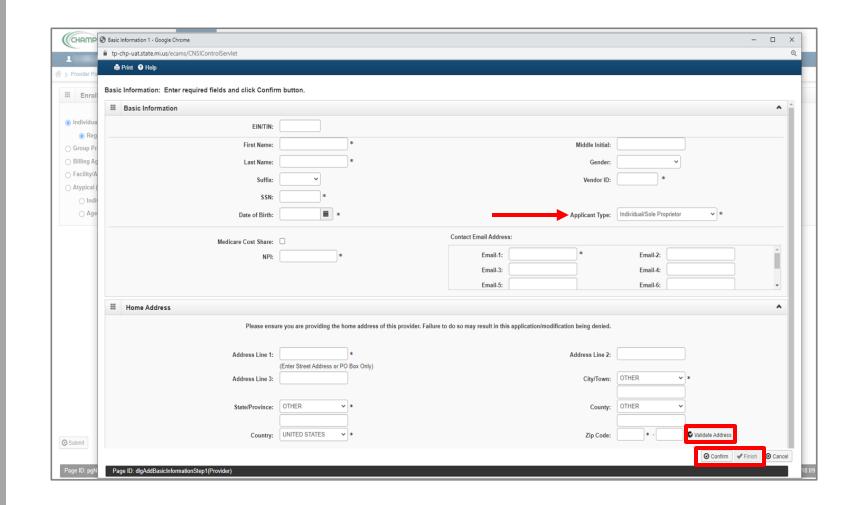


- Select RegularIndividual/Sole Proprietor
- Click Submit



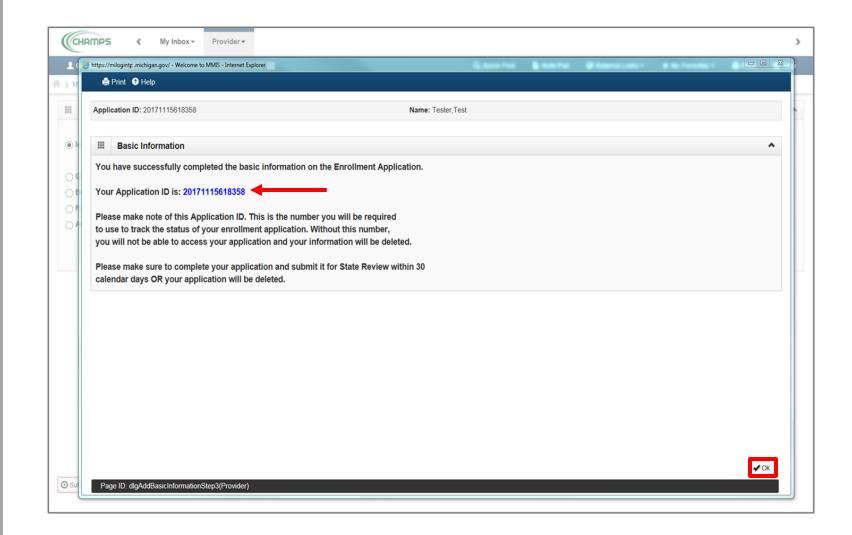


- Confirm Applicant Type:
 Individual/Sole Proprietor
- Provider/Owner information needed to enroll:
 - Basic Information: Fill in all fields marked with an asterisk (*)
 - Home Address: Fill in Address Line 1 and Zip Code, Click Validate Address
 - (Note: you should receive "Address Validation Successful")
- Click Confirm, Click Finish



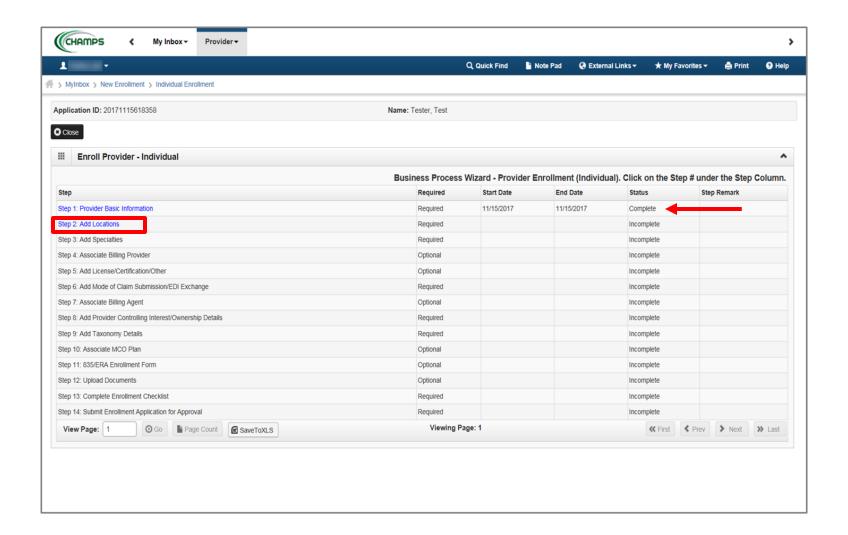


- Confirmation, BasicInformation is complete
- Take note of the Application
 ID, as this is used to track
 your application status
- Click Ok



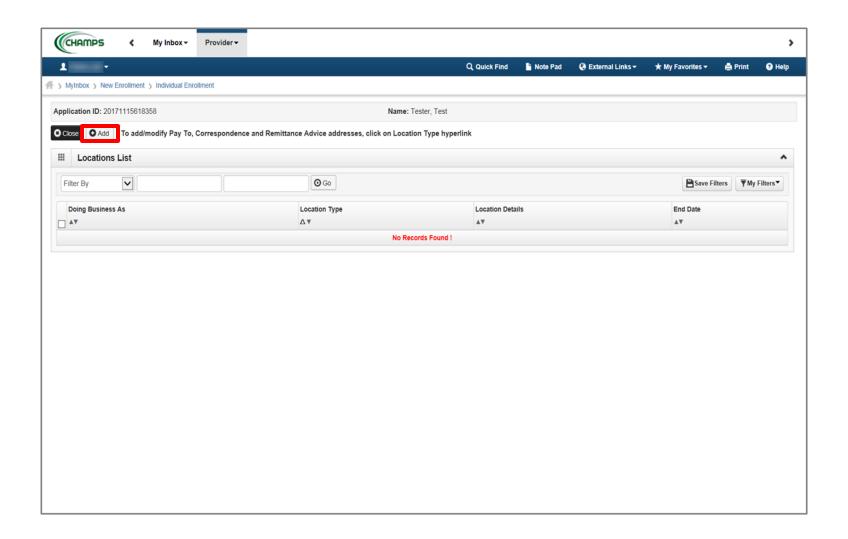


- Individual ProviderEnrollment steps are listed
 - (Note: some steps are required versus optional)
- Step 1 has a status of Complete
- Click on Step 2: Add Locations



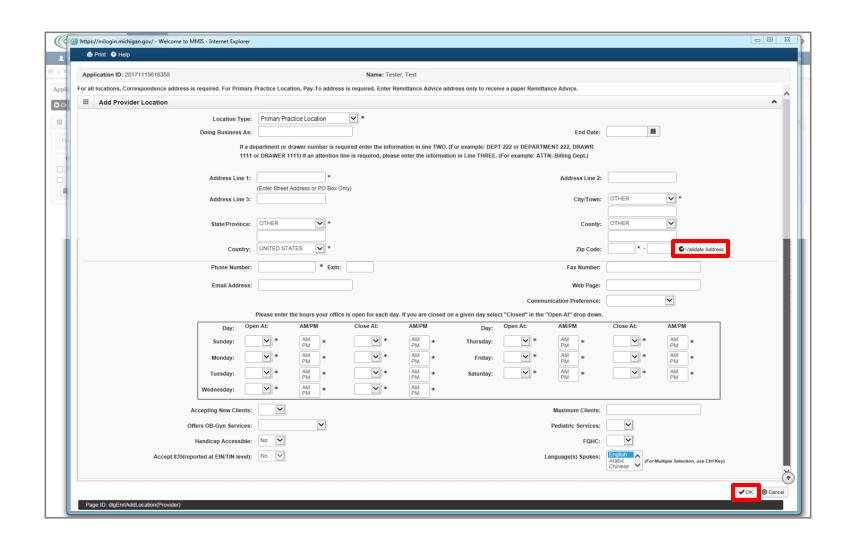


 Click Add, to enter Primary Location information



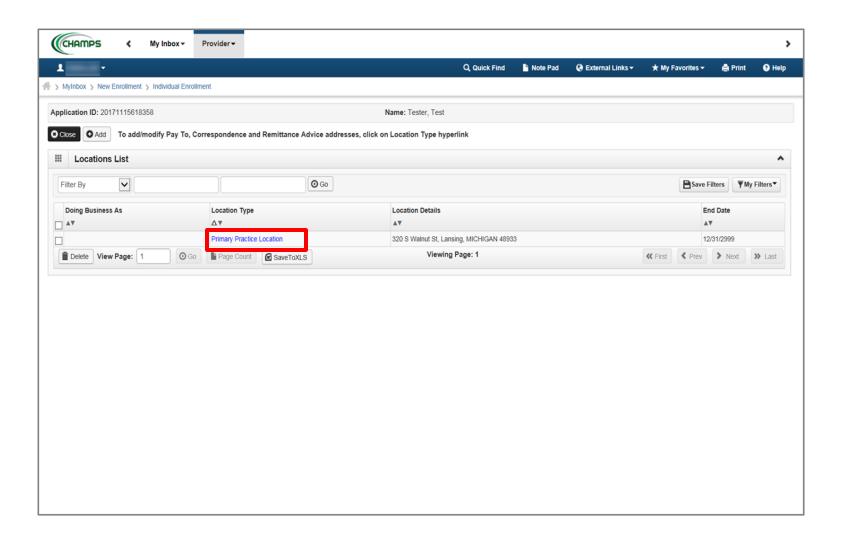


- Complete Address Line 1 and Zip Code, click Validate Address
 - (Note: you should receive confirmation "Address Validation Successful")
- Complete all other fields marked with an asterisk (*)
- Click Ok



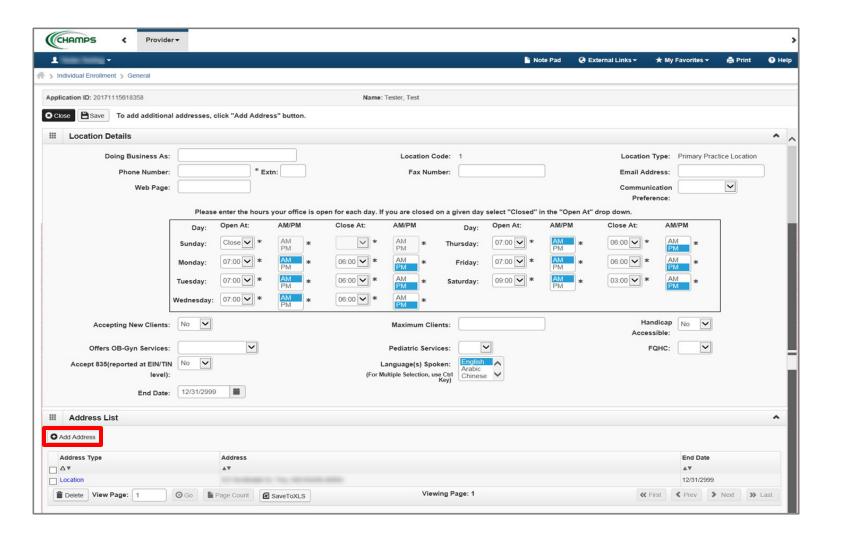


- Click Primary Practice
 Location to add Pay-To address
 - (Note: Correspondence address is required for all locations. Enter the Remittance Advise address only to receive a paper Remittance Advice)



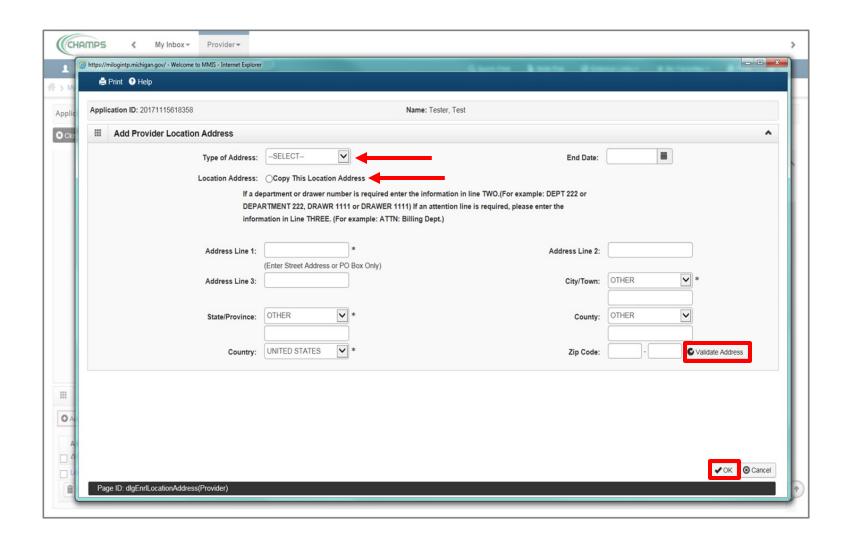


Click Add Address



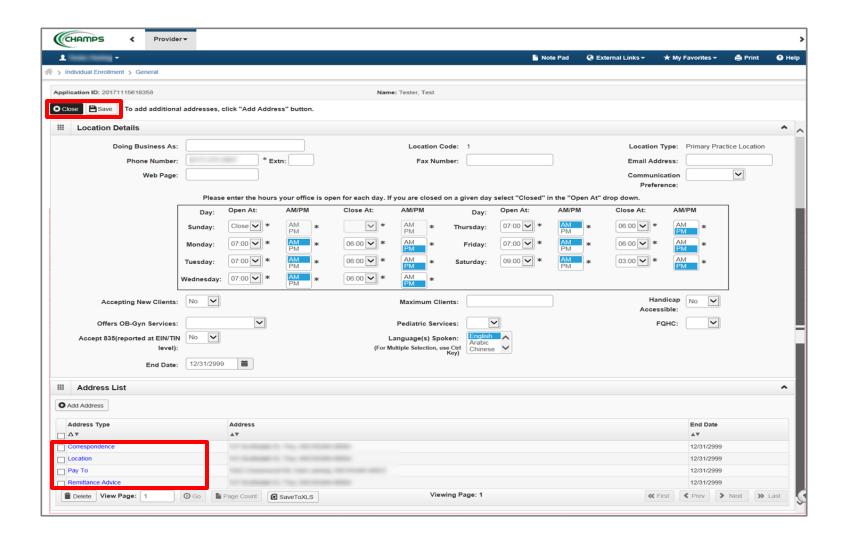


- From the drop-down list, select Type of Address
- Complete all fields marked with an asterisk (*)
- Click Validate Address
 - (Note: you should receive confirmation "Address Validation Successful")
- Click Ok



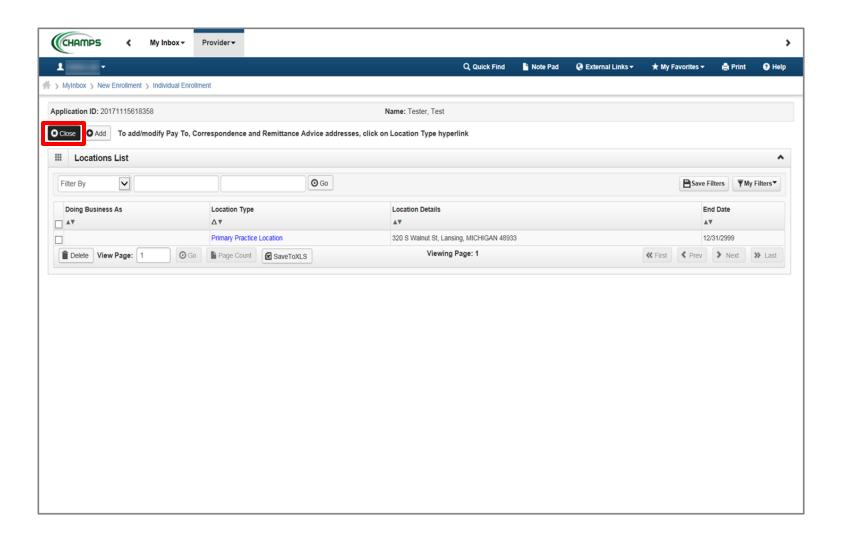


- When all address locations are complete, click Save
 - (Note: If the address is the same you can click on the radio button that says, Copy This Location Address; example on the previous slide.)
- Click Close



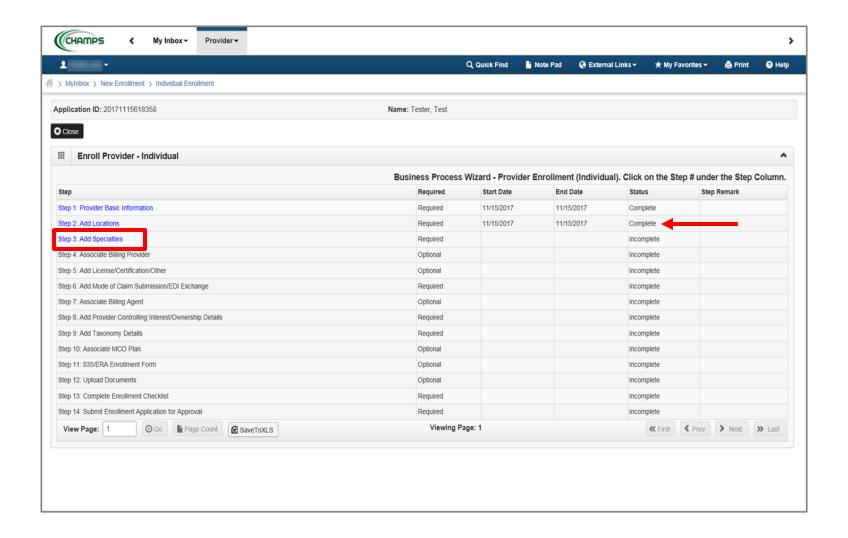


Click Close



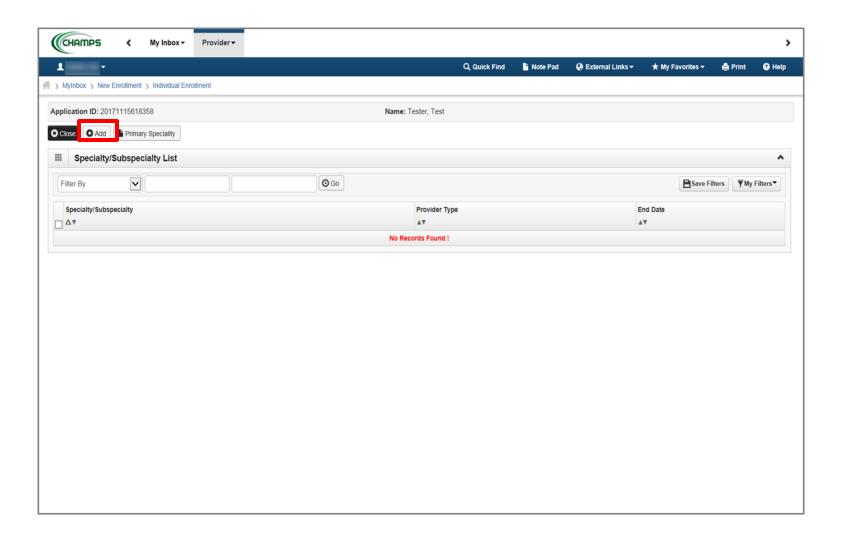


- Step 2 is complete
- Click on Step 3: Add Specialties



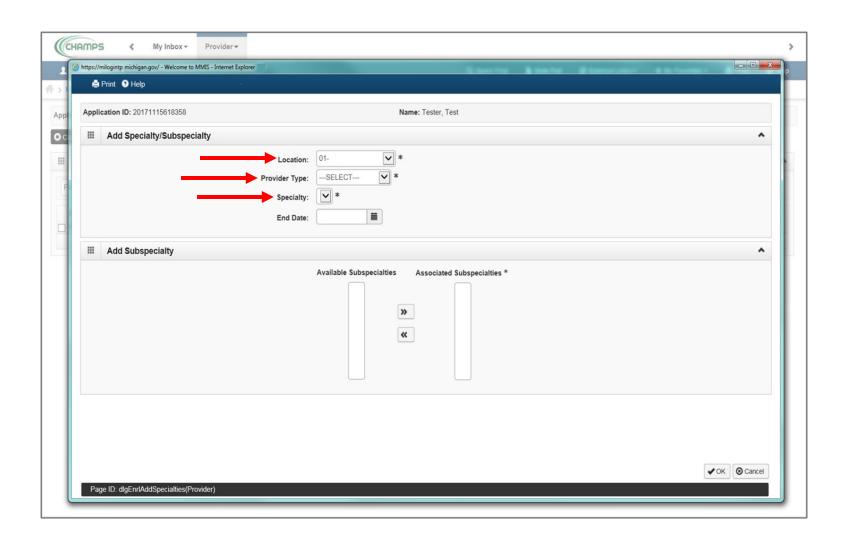


Click Add



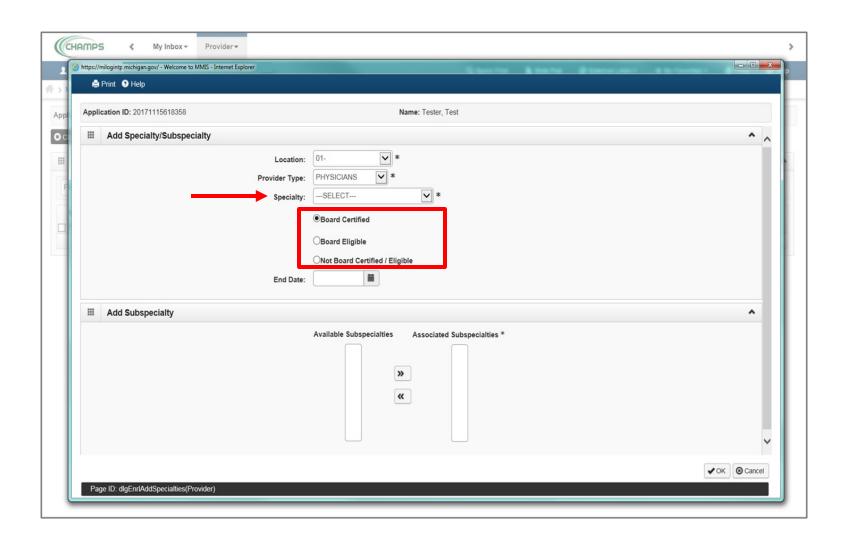


- Choose the appropriate Location, Provider Type, and Specialty
 - (Note: There is no need to fill in an End Date)
- Depending on the Specialty chosen, Available
 Subspecialties will populate



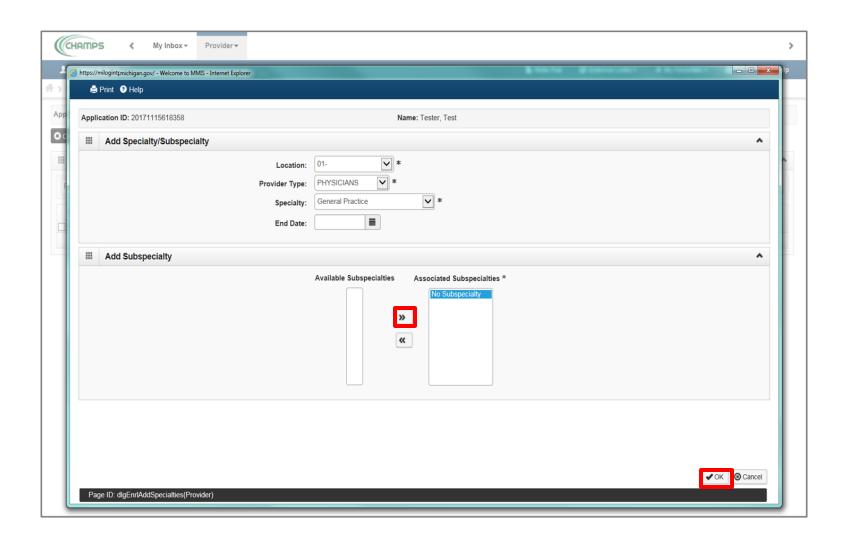


- Select the Specialty
- Dependent on the Specialty, select the appropriate board information



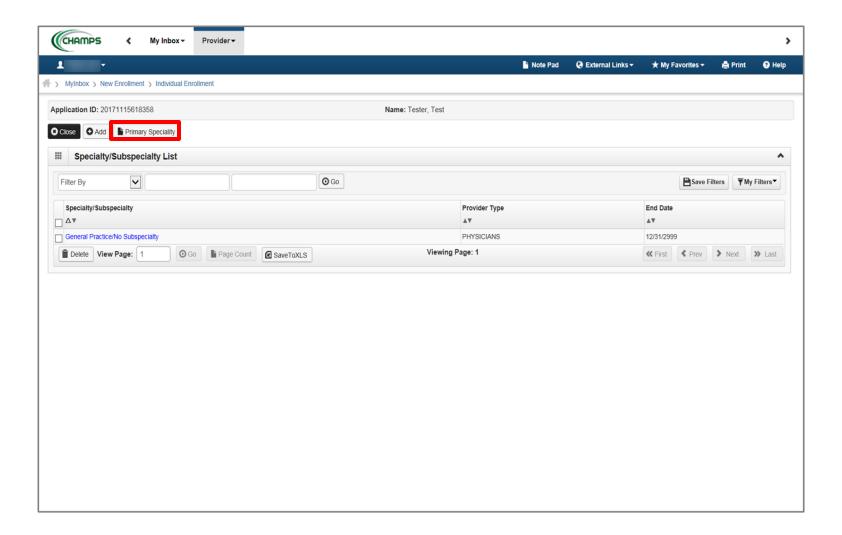


- When Provider Type and Specialty have been chosen, the available subspecialties will be listed
- Select AvailableSubspecialties, click >> toadd to AssociatedSubspecialties list
- When complete, click Ok



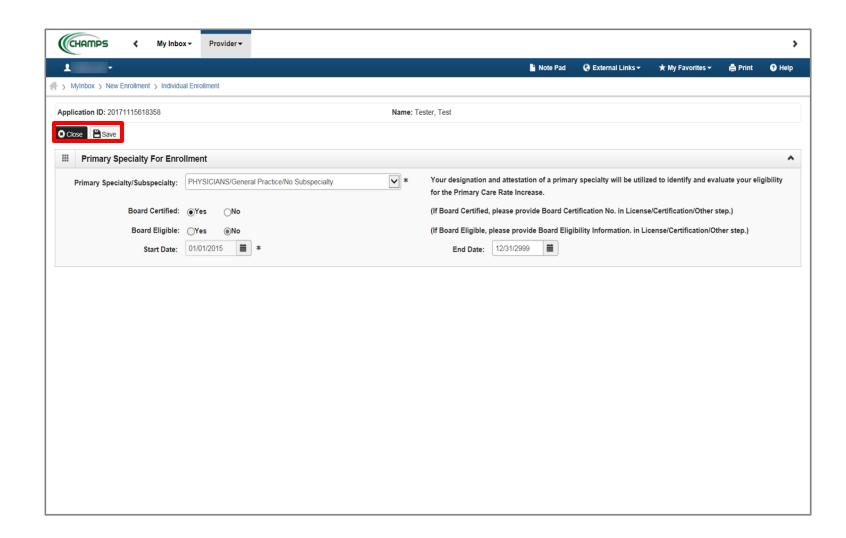


Once all
 Specialties/Subspecialties
 have been added, click
 Primary Specialty



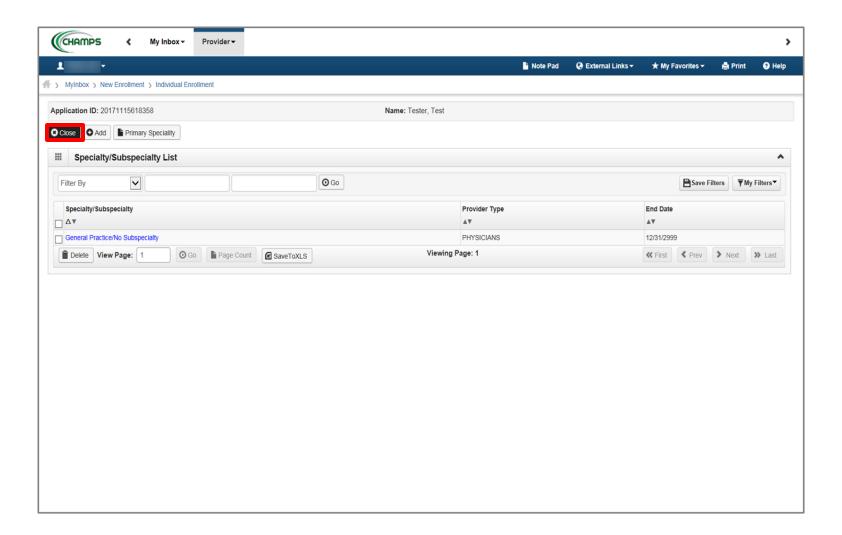


- Choose Primary
 Specialty/Subspecialty from the drop-down list of already added specialties
- Select Yes if Board Certified or Board Eligible
- Enter Start Date
- Click Save
- Click Close



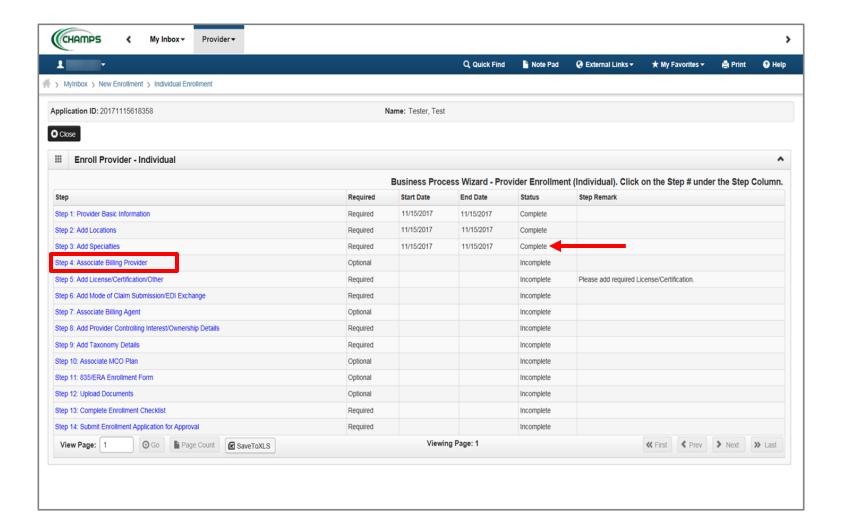


 To return to the enrollment steps, click Close



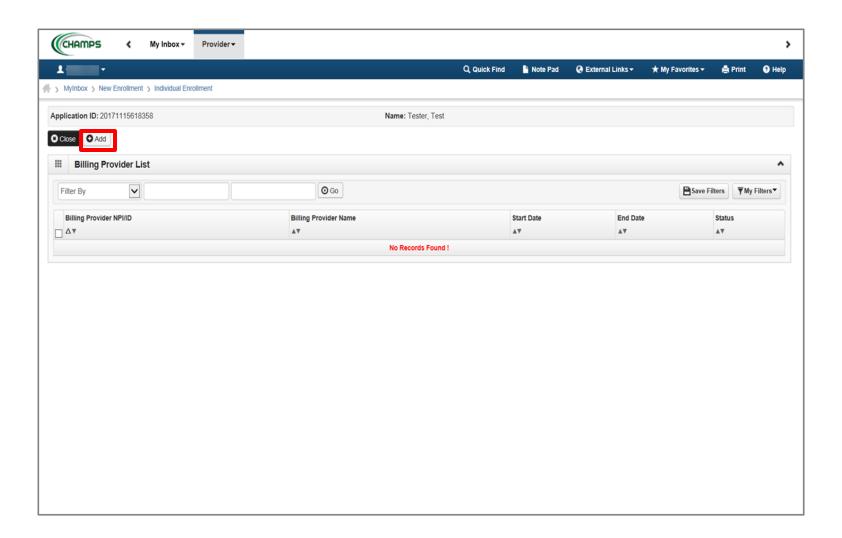


- Step 3 is complete
- Click on Step 4: Associate Billing Provider



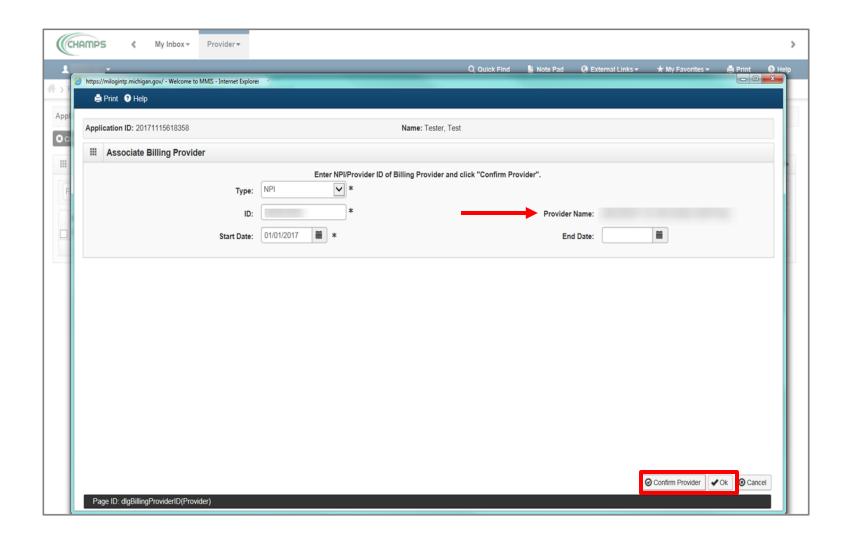


Click Add



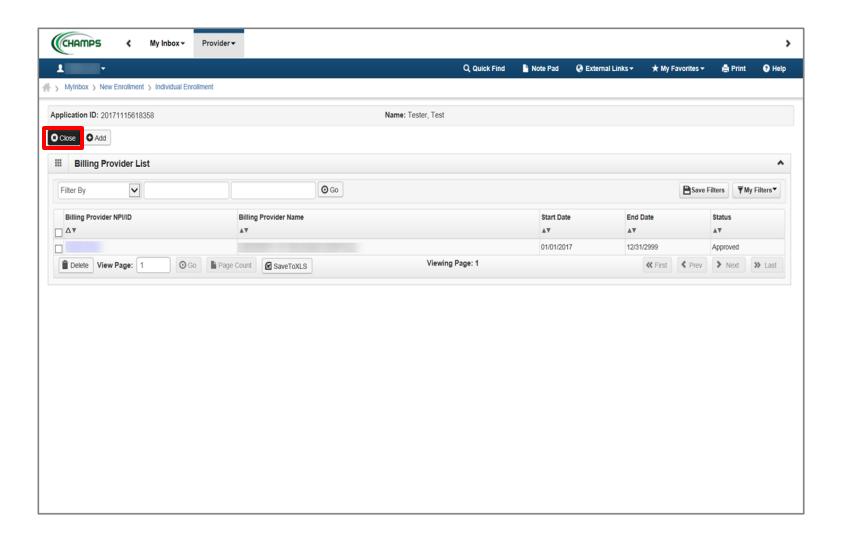


- Complete all fields marked with an asterisk (*)
- Click Confirm Provider;Provider Name will populate
- Click Ok



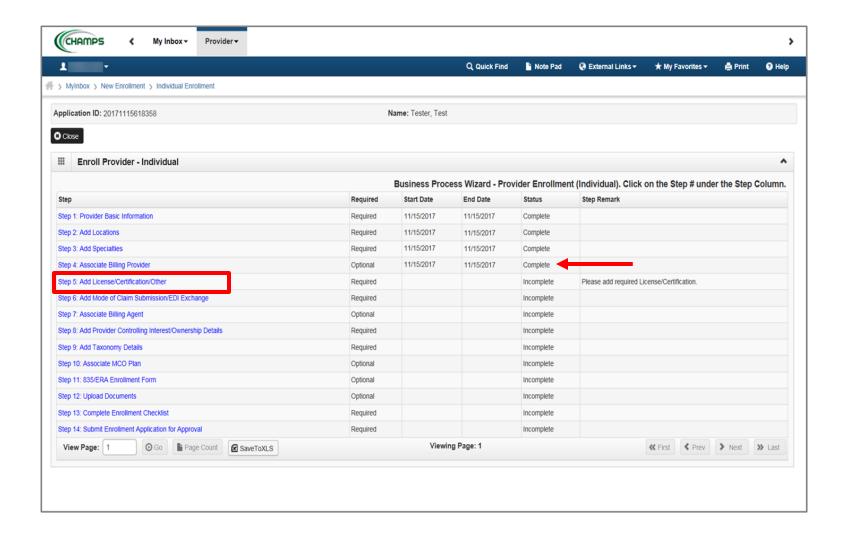


- The associated provider(s) information is now listed under the Billing Provider List
- Click Close



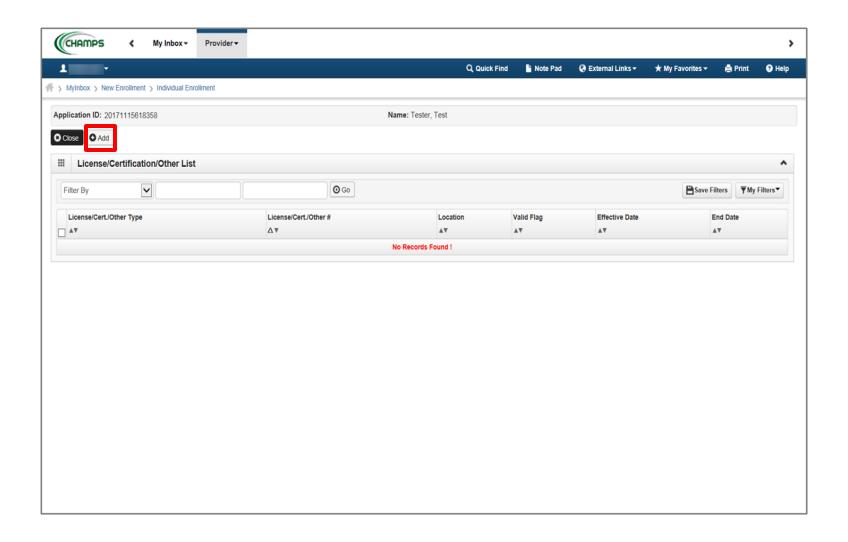


- Step 4 is complete
- Click on Step 5: Add License/Certification/Other



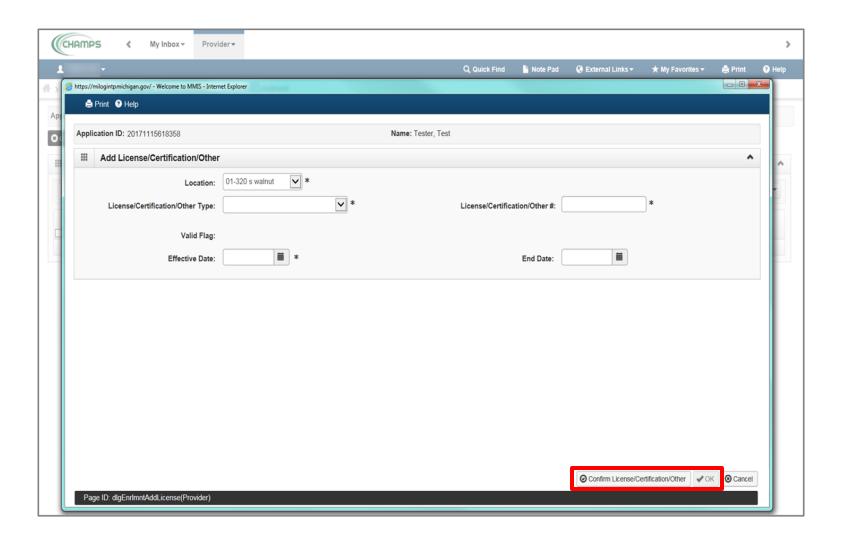


Click Add



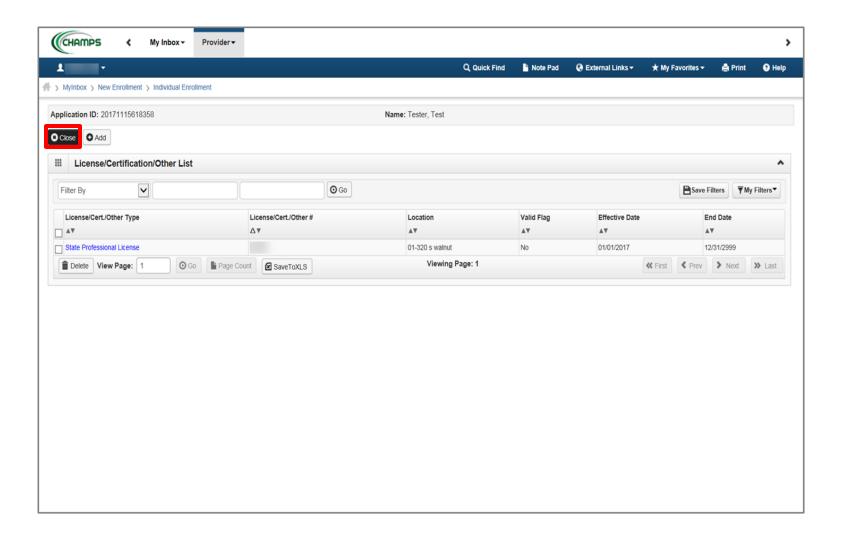


- Complete all fields marked with an asterisk (*)
- Click Confirm License/Certification/Other
- Click Ok



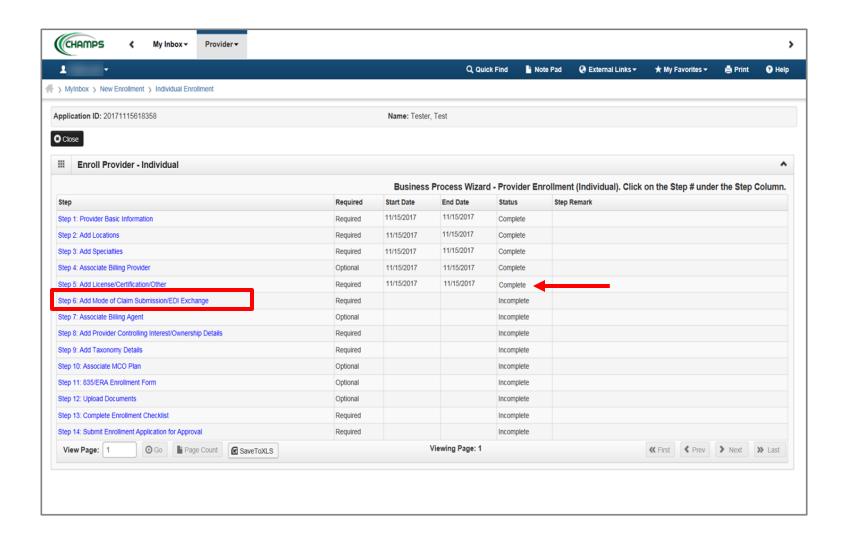


- The License/Certification/Other information will now be displayed
- To add additional License/Certification repeat the same process
- Click Close



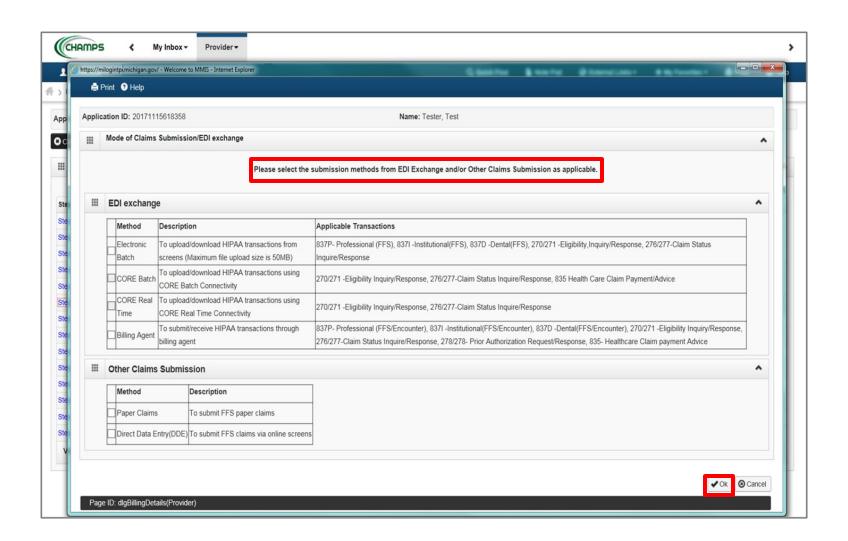


- Step 5 is complete
- Click on Step 6: Add Mode of Claim Submission/EDI Exchange



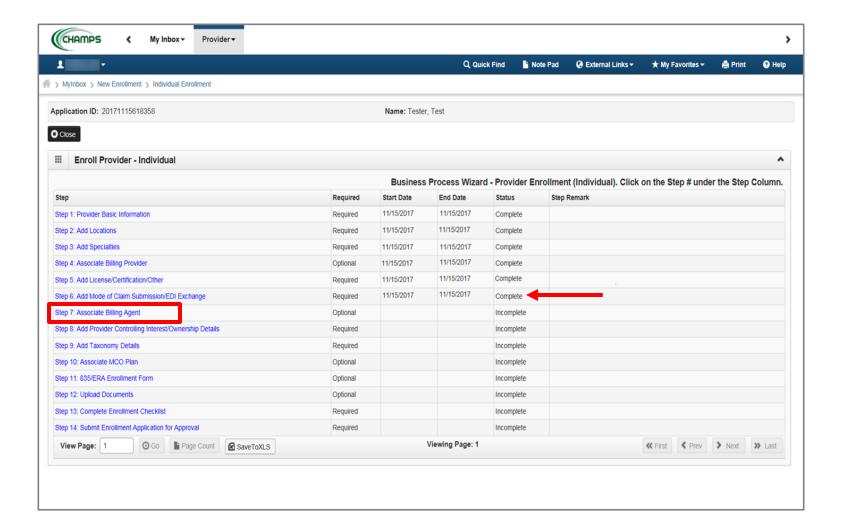


- Under EDI exchange select the appropriate claim submission method(s)
- Under Other Claims
 Submission select the appropriate claim submission method(s)
- Click Ok



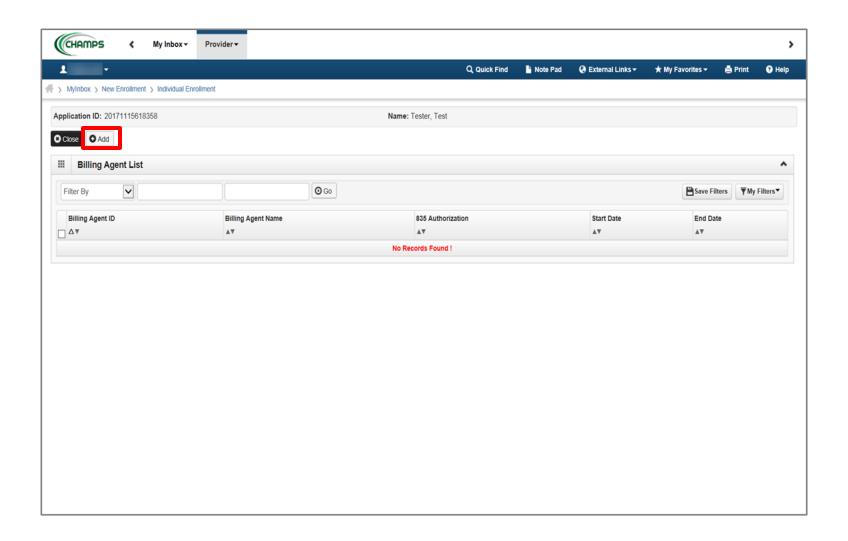


- Step 6 is complete
- Click on Step 7: Associate Billing Agent



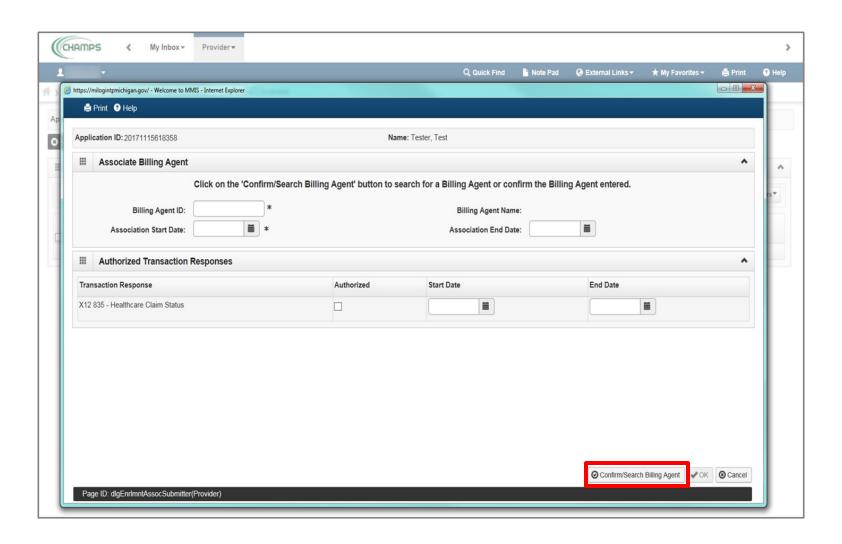


Click Add



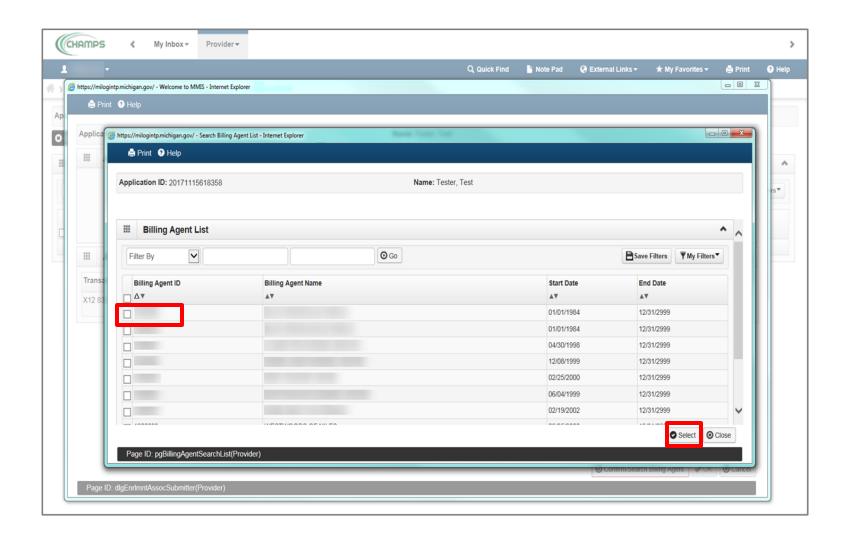


 To locate Billing Agent information, click Confirm/Search Billing Agent



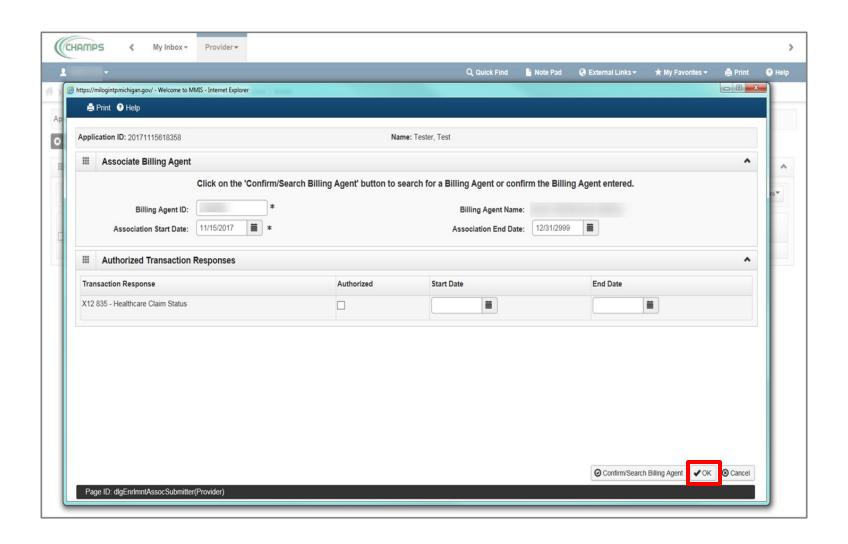


- Check the box next to the Billing Agent you want to select
 - (Note: There is more than one page of Billing Agents; you may select more than one)
- Click Select



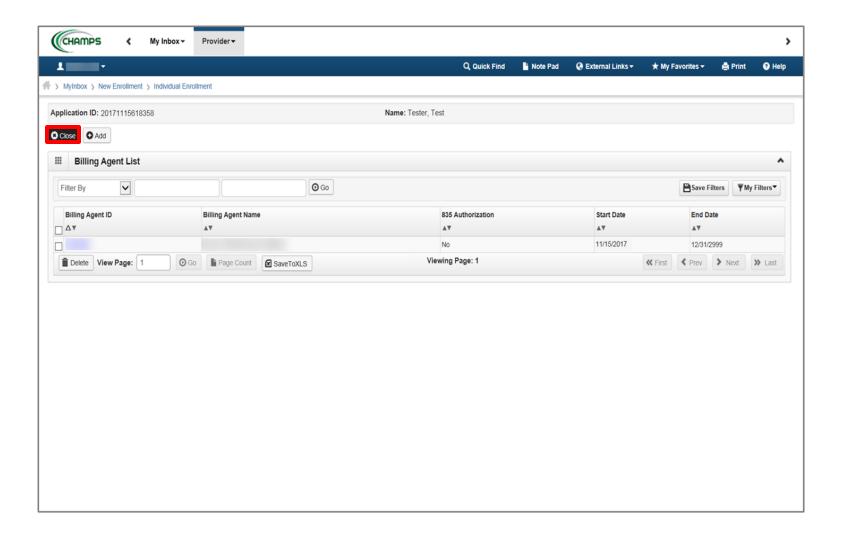


- Billing Agent information will populate
- Click Ok



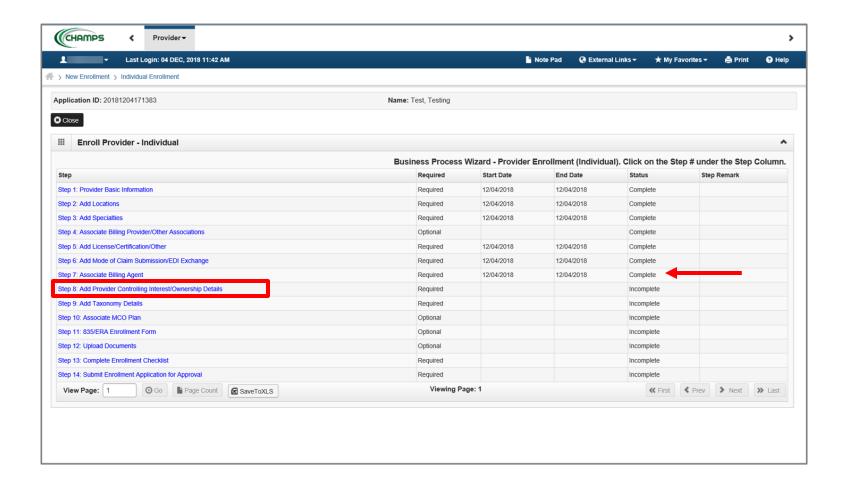


Billing Agent information has been added



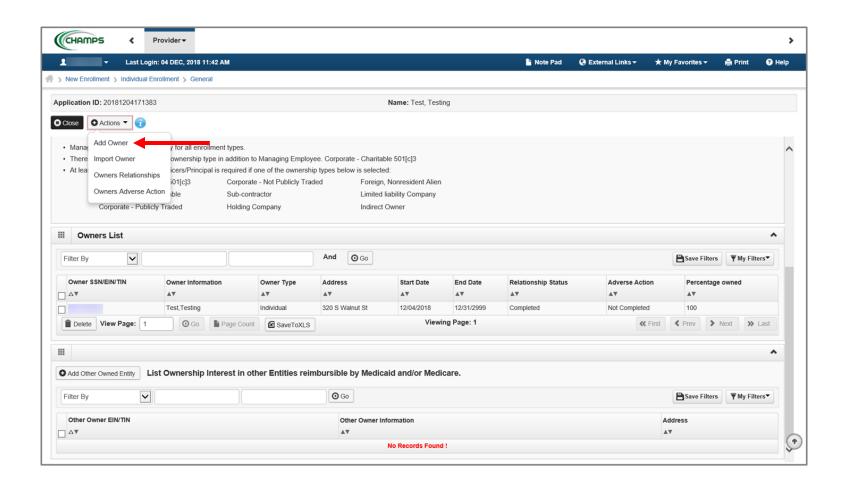


- Step 7 is complete
- Click on Step 8: Add Provider Controlling Interest/Ownership Details



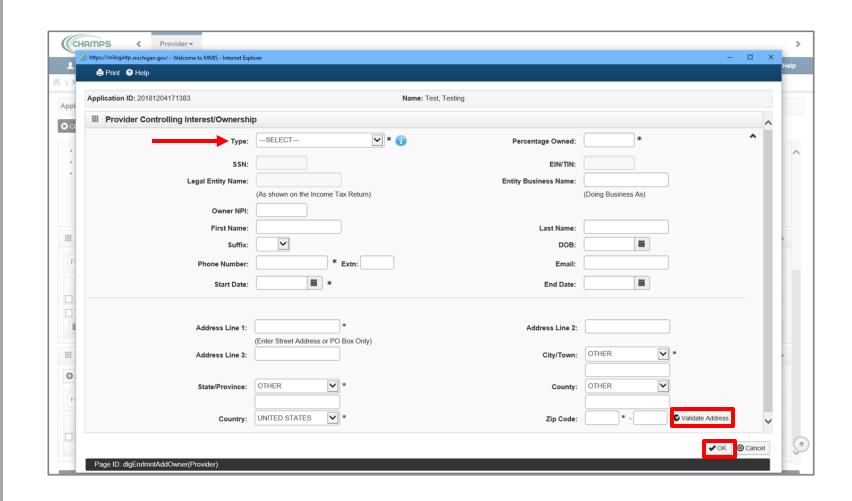


- To enter additional owner information, select Add Owner from the Actions drop-down menu
 - Note: The individual provider information prepopulates as a listed owner and the relationship status also prepopulates to completed.



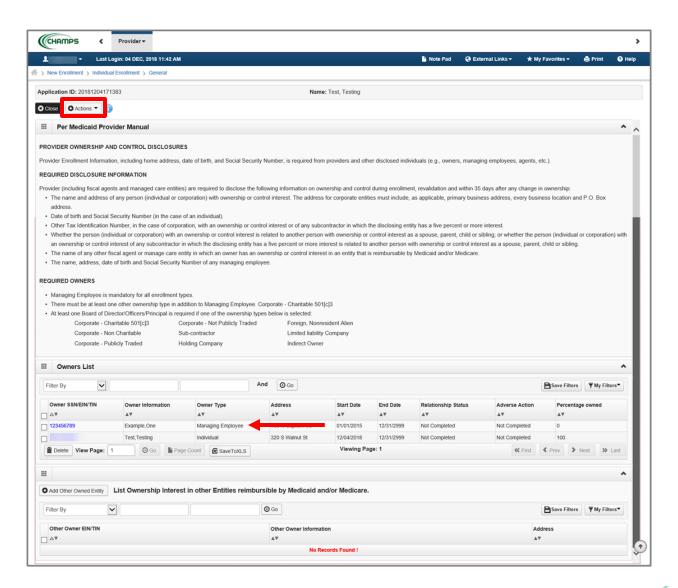


- Select an Owner Type from the drop-down menu
- Complete all fields marked with an asterisk (*)
- Complete Address Line 1 and Zip Code, click Validate Address
 - (Note: you should receive confirmation "Address Validation Successful")
- Click Ok



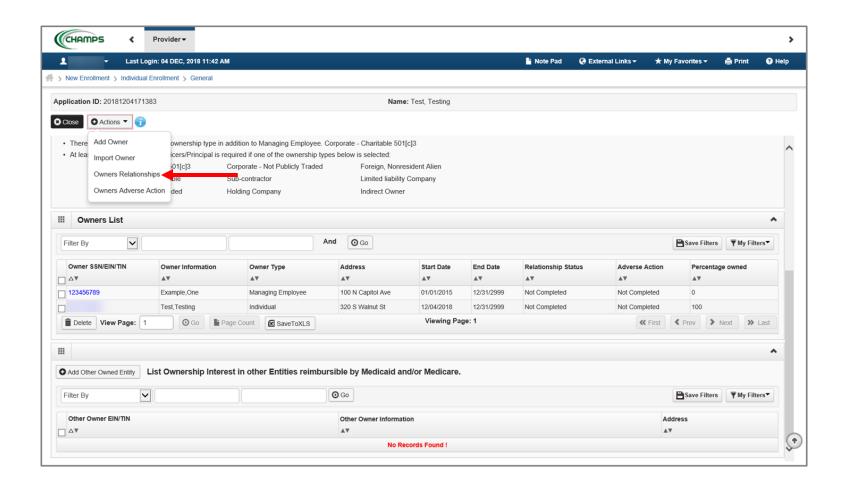


- The managing employee is now added to the list of owners
- To add the relationship, click the Actions drop-down menu
 - Note: The Relationship status for the individual provider enrolling is now marked as Not Completed



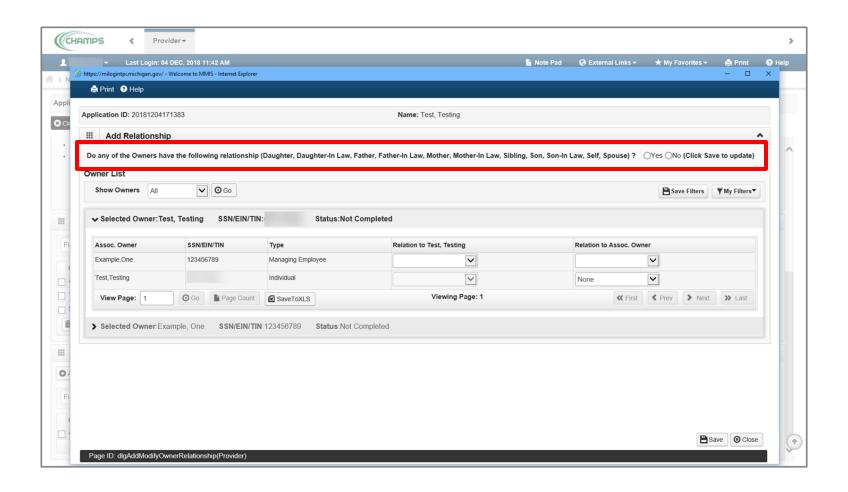


 Select Owners Relationships from the Actions drop-down menu



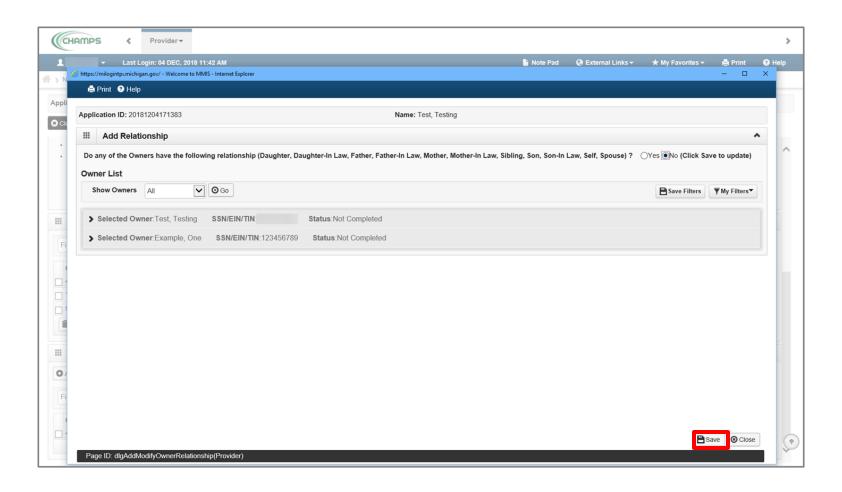


- Answer the question (at the top)
- If no relationships exist select No.
 - If the owners have a relationship to one another, refer to the <u>Step 8: Add</u> <u>Provider Controlling</u> <u>Interest/Ownership Details</u> <u>user guide</u>.



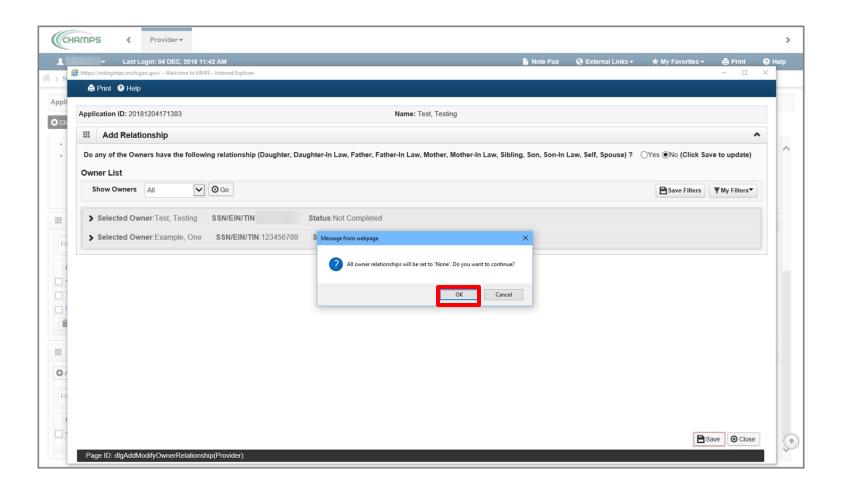


- The owner list boxes collapse
- Click Save



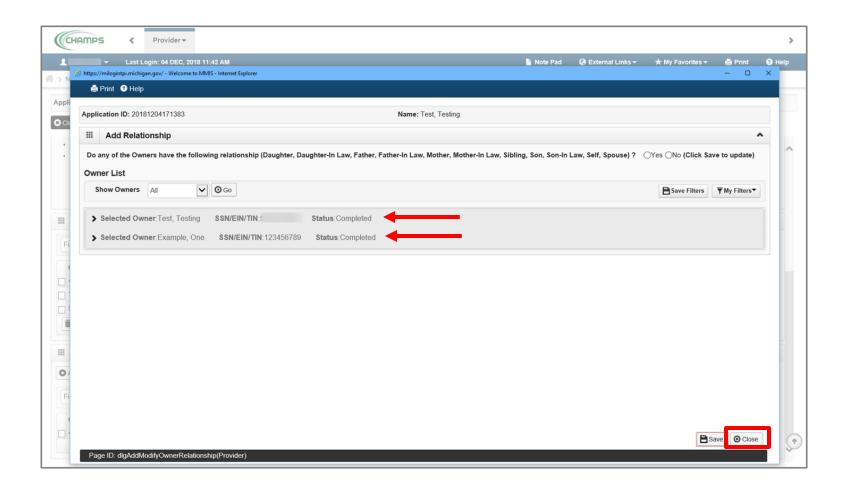


• After clicking save, click Ok.



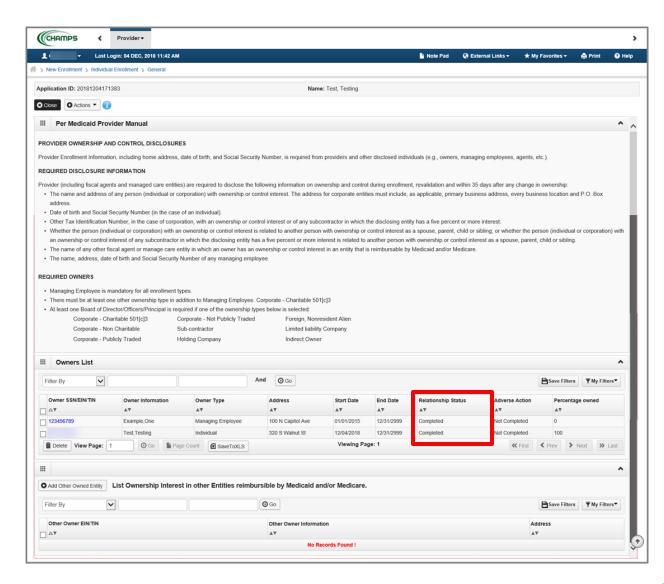


- The status for each owner will show Completed
- Click close to return to the owner list screen



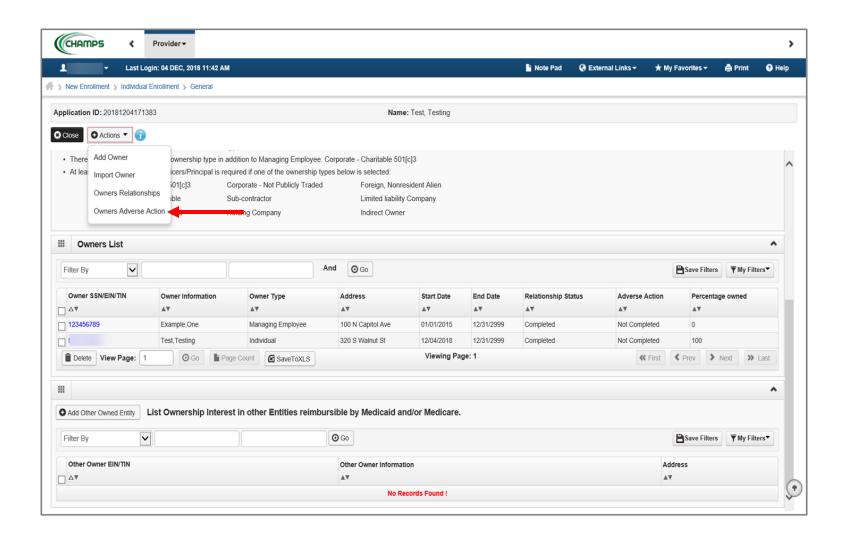


 The Relationship Status now shows Completed for both owners



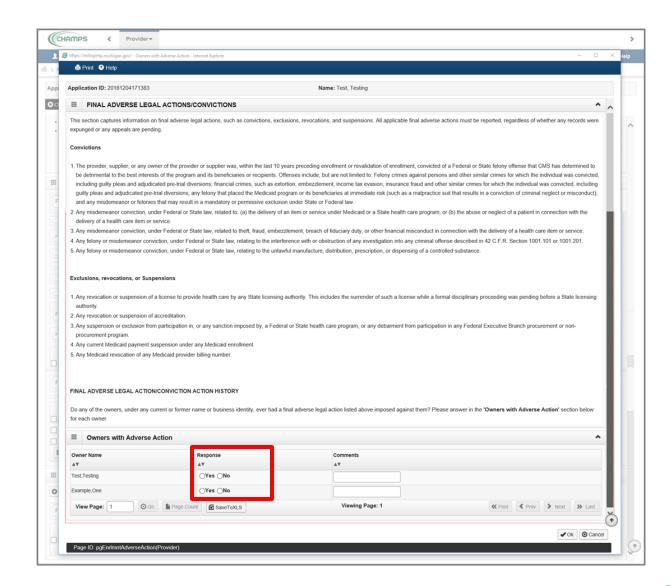


Select Owners Adverse
 Action from the Actions
 drop-down menu to
 complete the Final Adverse
 Legal/Action/Convictions
 Disclosure



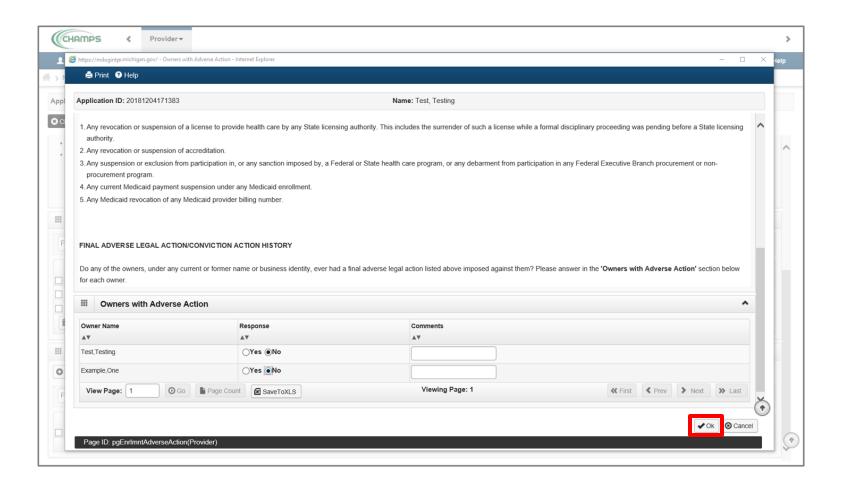


 Read through Final Adverse Legal Actions/Convictions statement for each owner listed, select Yes or No



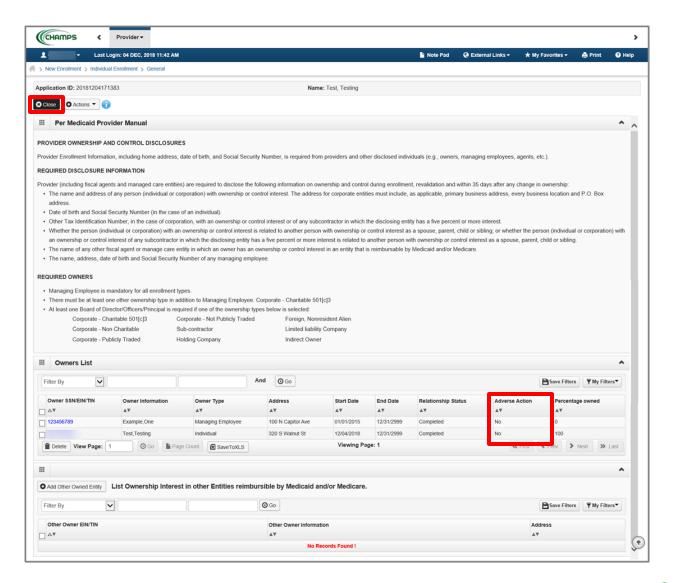


Click Ok



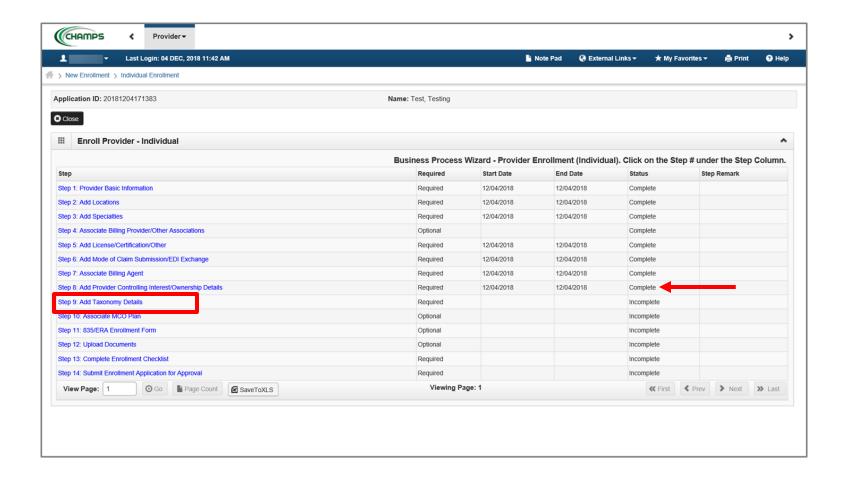


- The Adverse Action column will show Yes or No indicating it's complete.
- Click Close



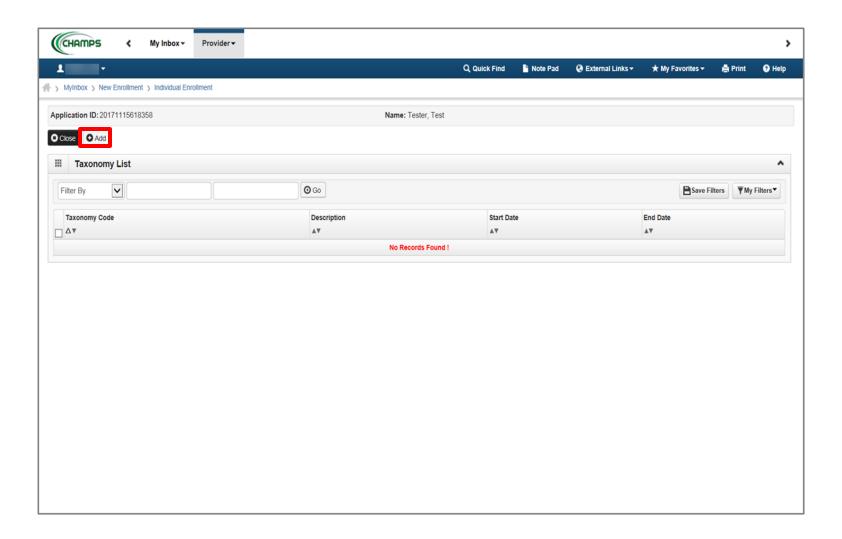


- Step 8 is complete
- Click on Step 9: Add Taxonomy Details



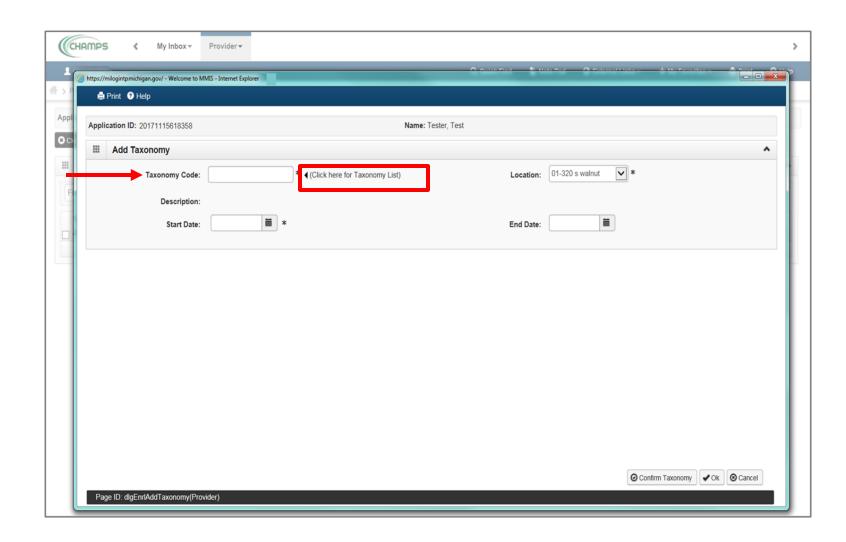


Click Add



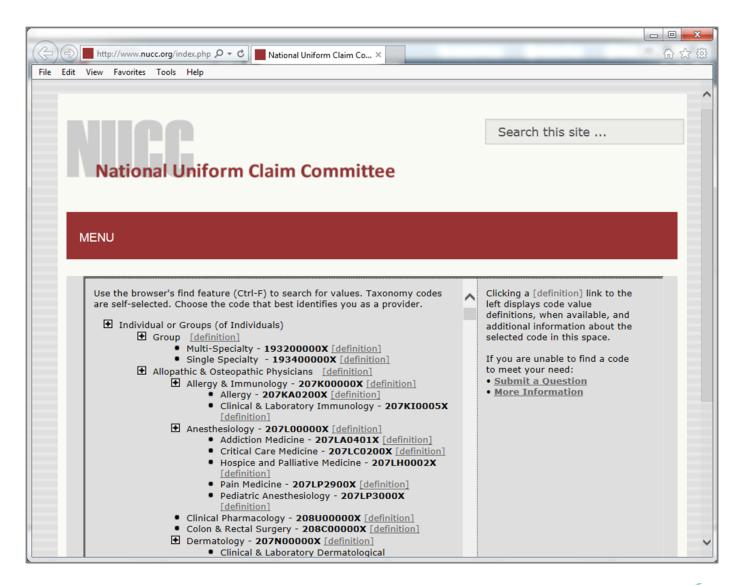


 Enter in Taxonomy Code or click on (◄) next to the words, Click here for Taxonomy List, to look up appropriate taxonomy code



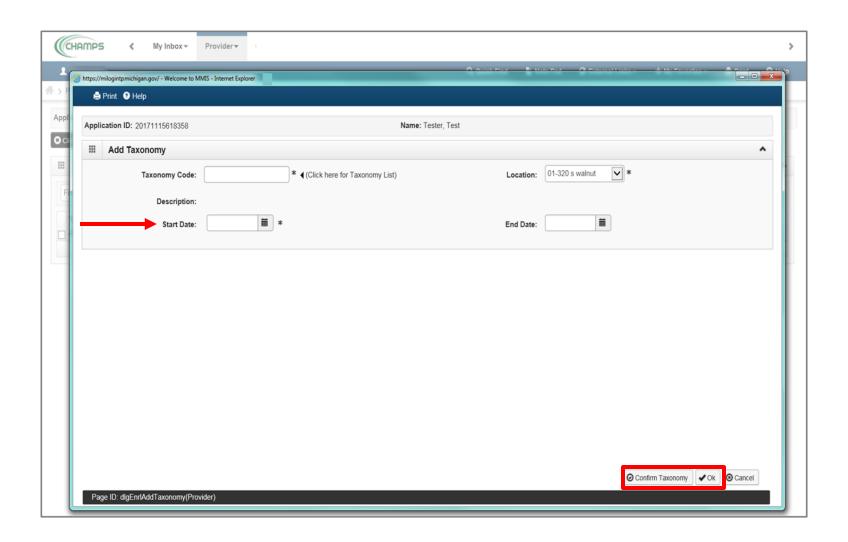


- After clicking (◄) the
 National Uniform Claim
 Committee webpage will popup
- Press (CTRL+F) to search for the appropriate taxonomy code



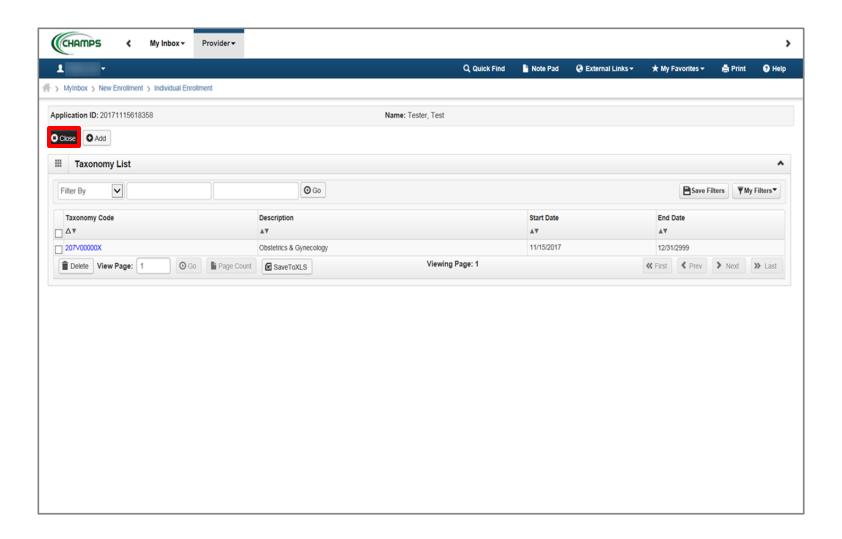


- Enter Start Date (Note: Must be the current date or date of application)
- Click Confirm Taxonomy
- Click Ok



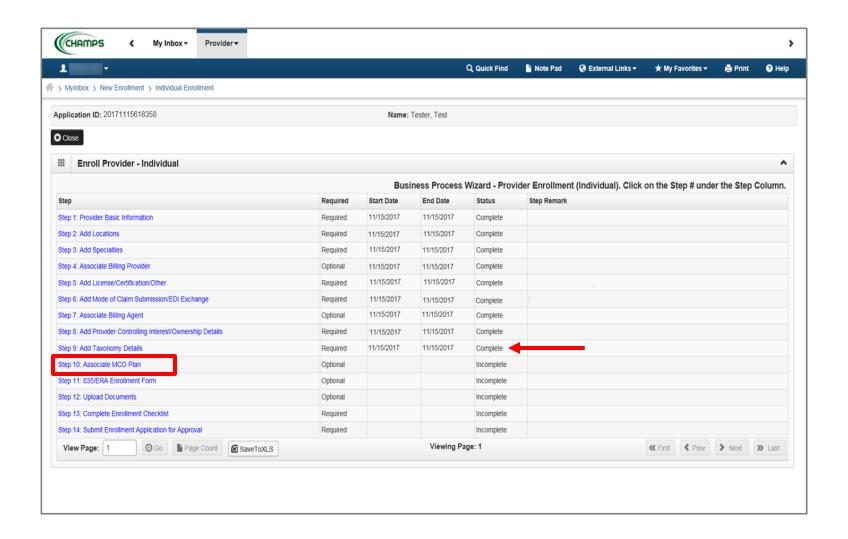


- The Taxonomy Code information will be displayed
- Click Close



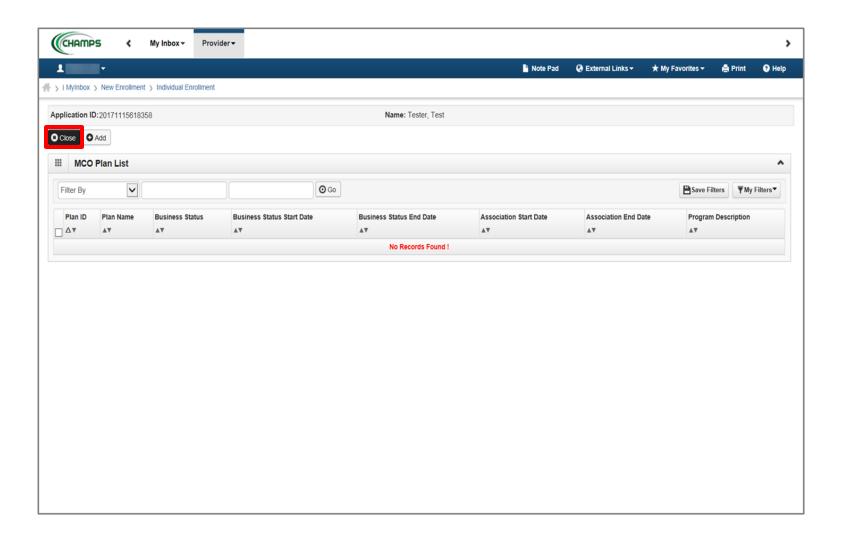


- Step 9 is complete
- Click on Step 10: Associate MCO Plan (Note: This step is optional)



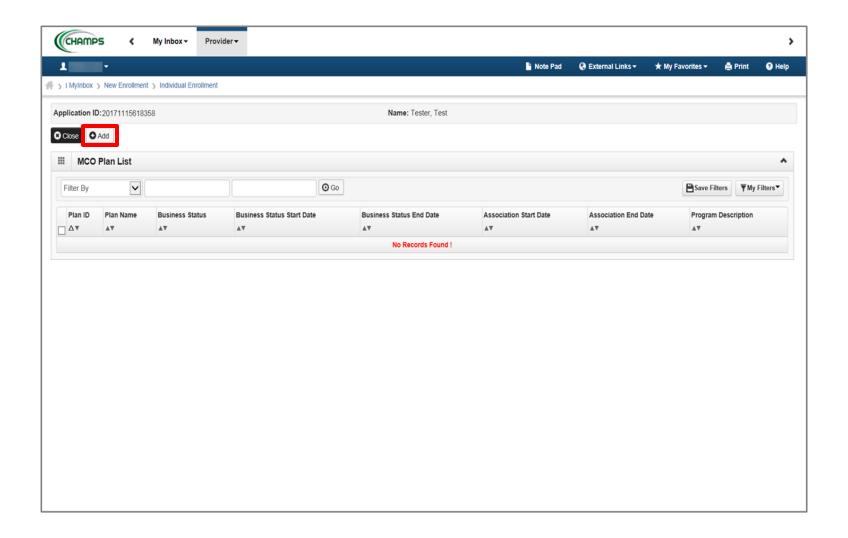


 Step is optional, if you do not work for a Managed Care Organization (MCO) plan, click Close



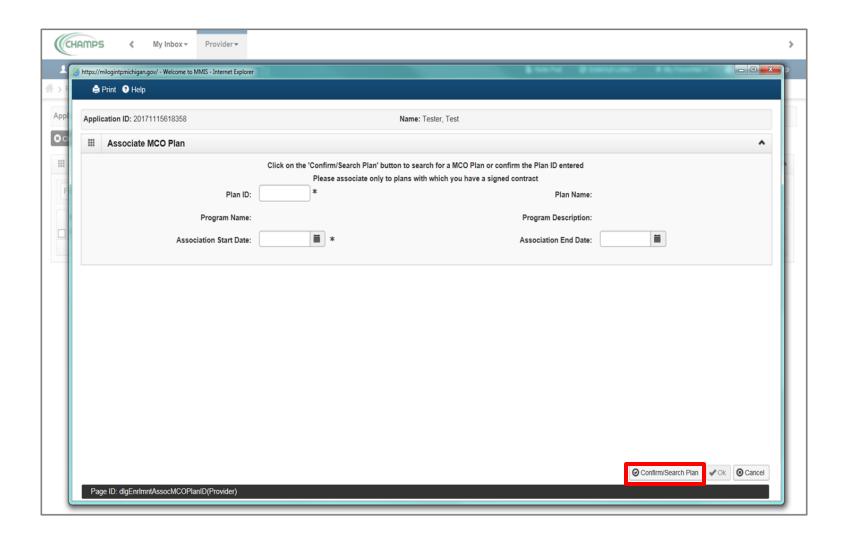


- If choosing to add an MCO Plan List;
- Click Add to associate an MCO plan



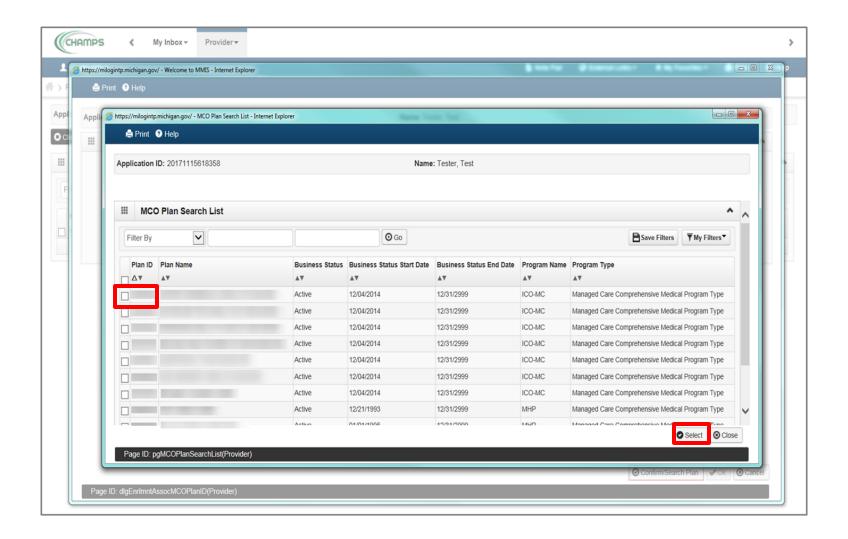


 To locate the MCO Plan , click Confirm/Search Plan



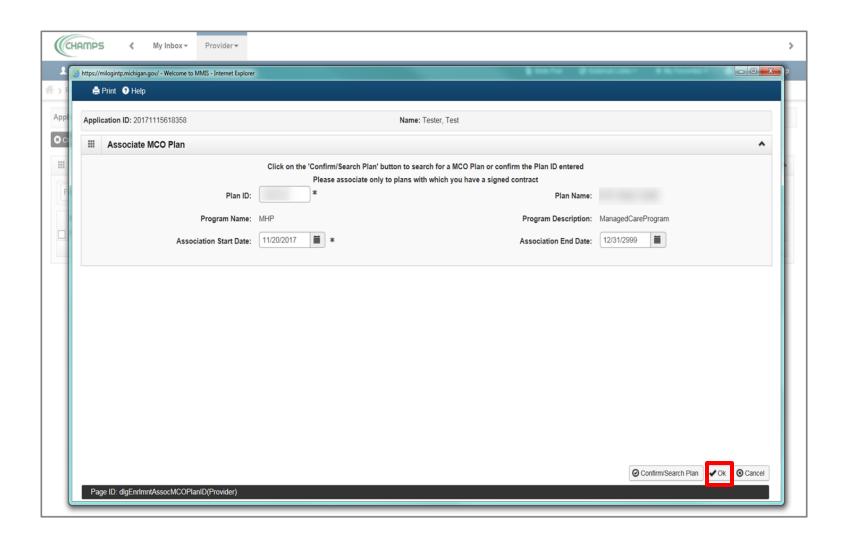


- Check the box next to the MCO Plan you want to select
 - (Note: There is more than one page of MCO plans; you may select more than one)
- Click Select



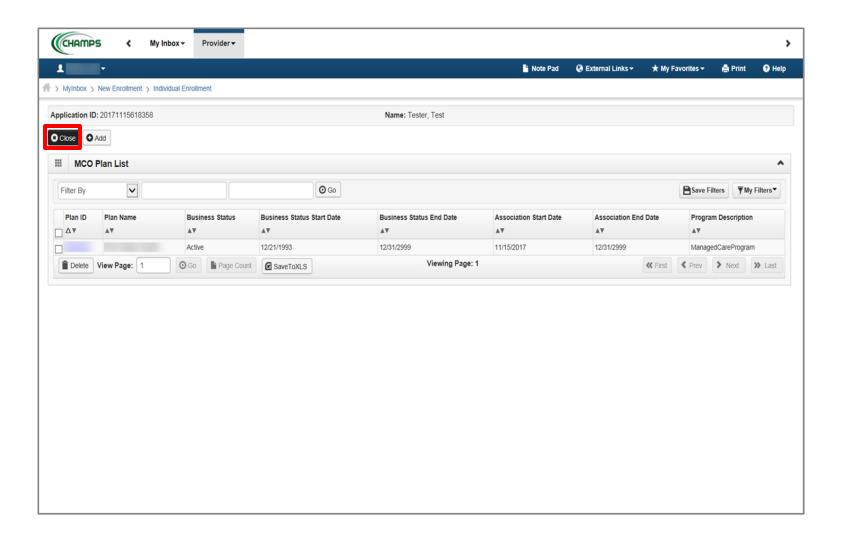


- MCO Plan information will populate
- Click Ok



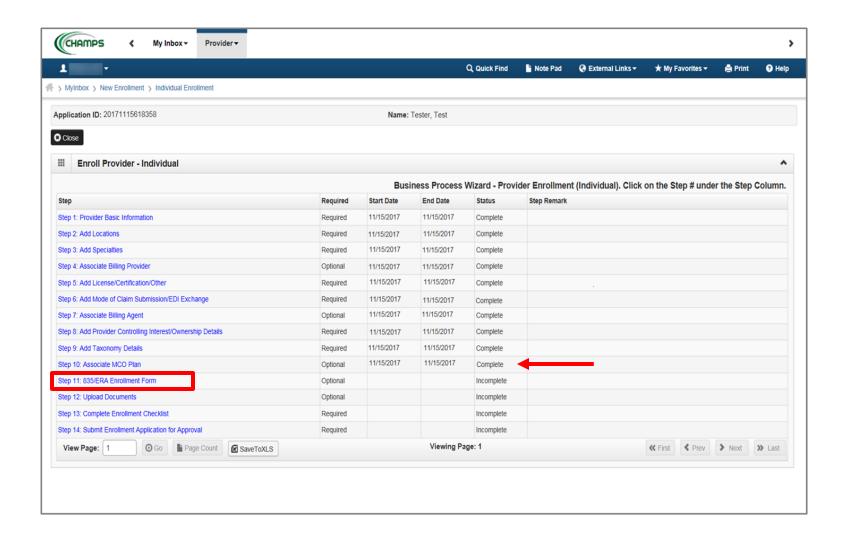


- MCO Plan information has been associated
- Click Close



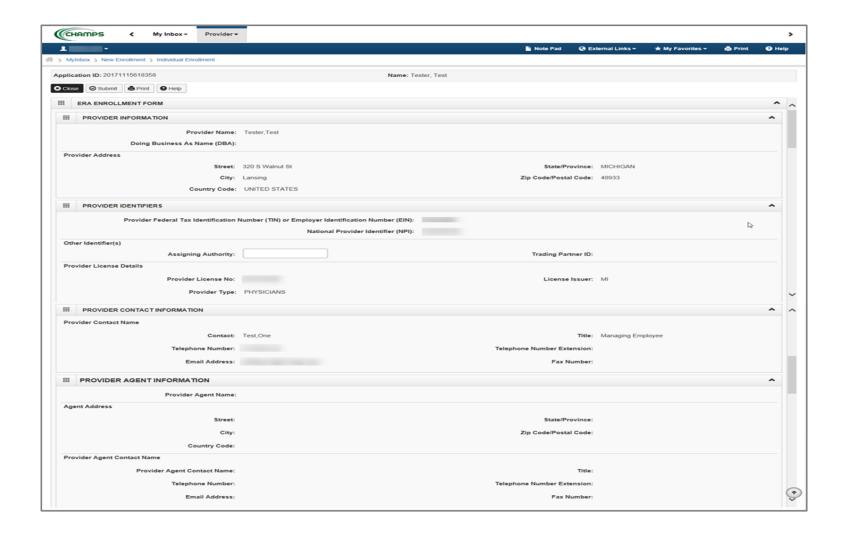


- Step 10 is complete
- Click on Step 11: 835/ERA
 Enrollment Form (Note: This
 step is optional and would
 only become required based
 on the options selected in
 Step 6.)



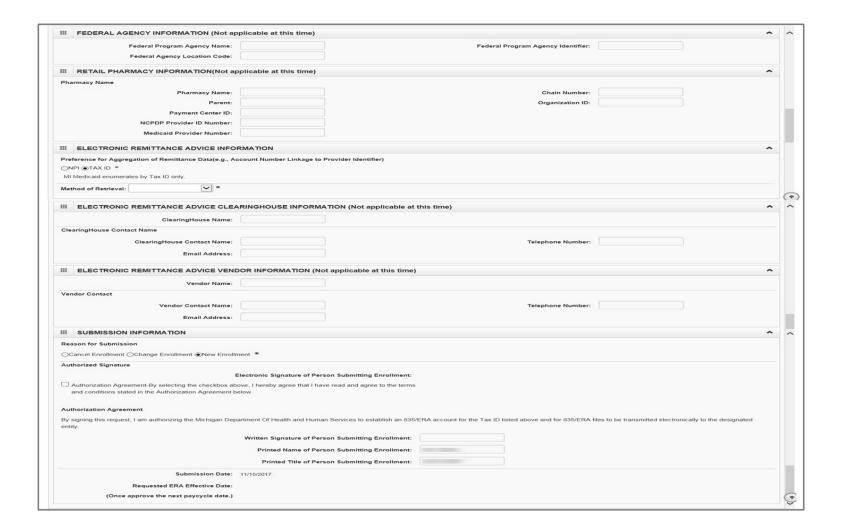


- Step is optional, fill out if the provider would like to directly receive their 835 (i.e., electronic remittance advice (ERA))
 - (Note: within step 2 providers would have needed to select Yes, to the question "Accept 835?")
- Complete all fields marked with an asterisk (*)



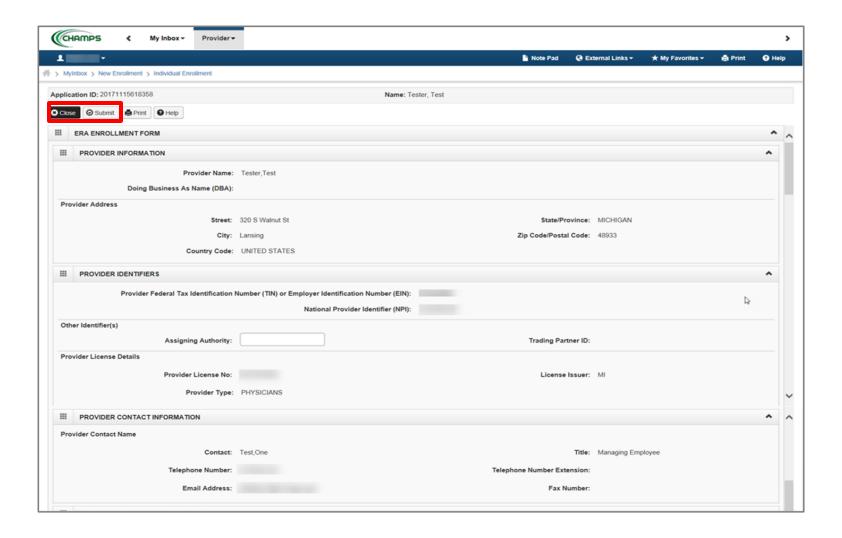


Complete all fields marked with an asterisk (*)



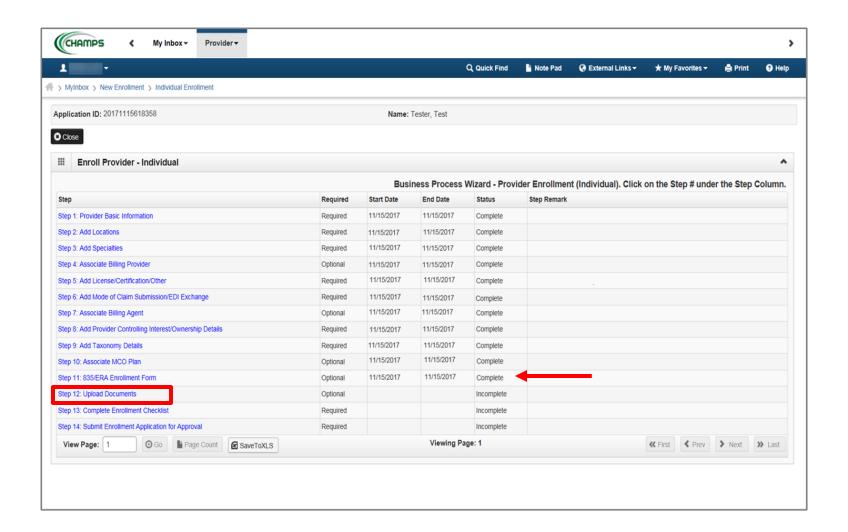


- Click Submit
- Click Close



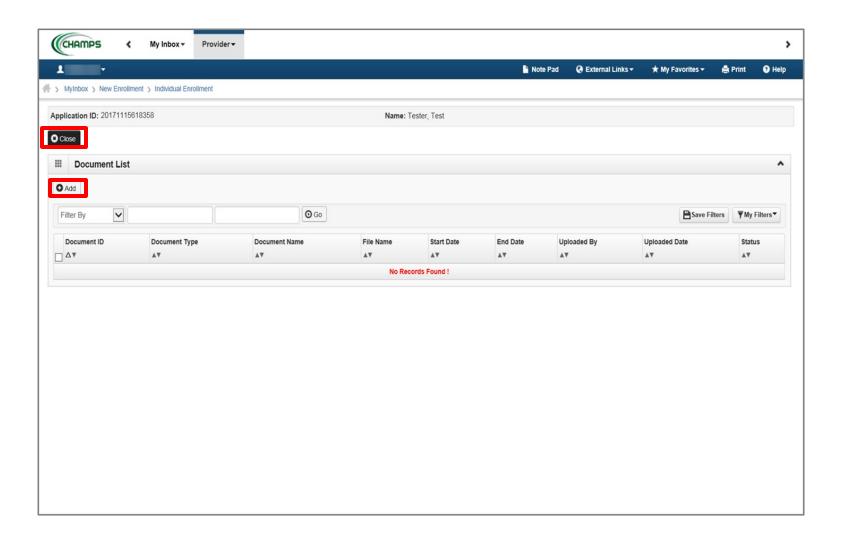


- Step 11 is complete
- Click on Step 12: Upload
 Documents
 - (Note: This step is optional)



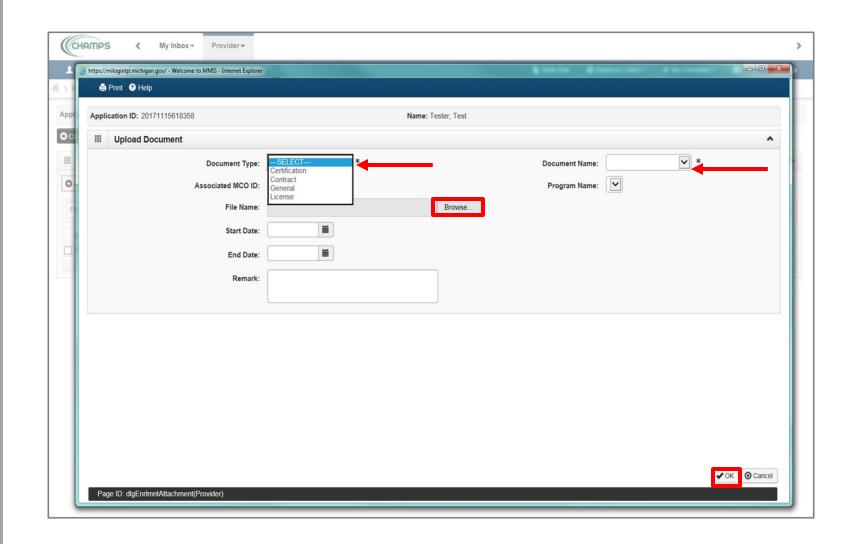


- This step is optional, if documentation needs to be uploaded, click Add
- If not, click Close



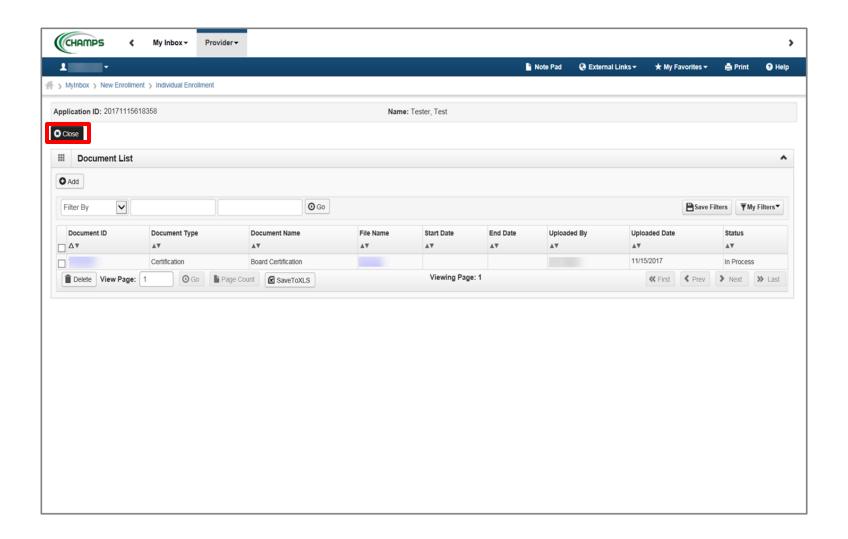


- If provider chooses to upload a document;
- Select the document type and document name
- Click Browse to find the saved document on your computer
- Enter any other additional information
- Click Ok



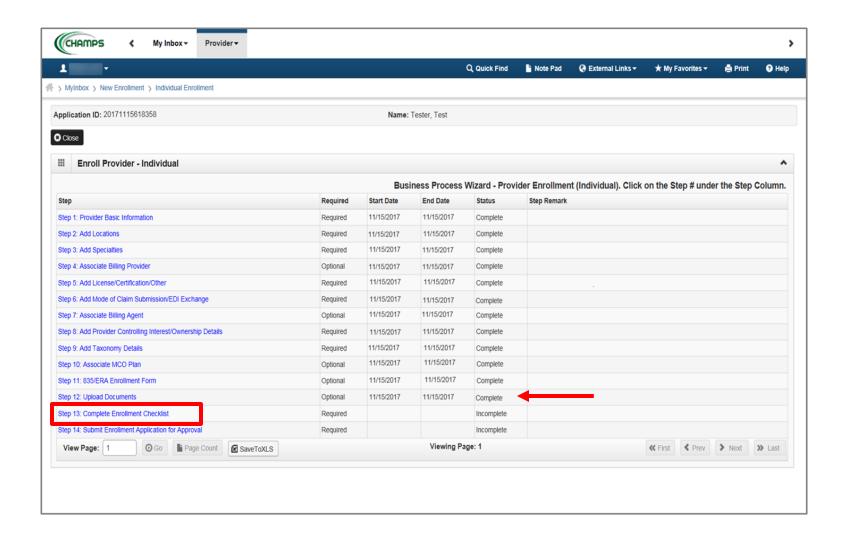


- The documentation has been added
- To return to the enrollment steps, click Close



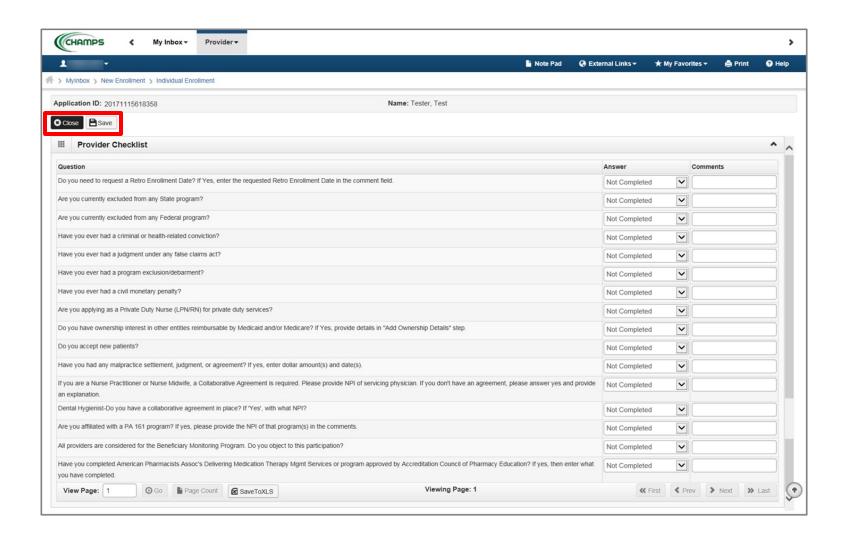


- Step 12 is complete
- Click on Step 13: Complete
 Enrollment Checklist





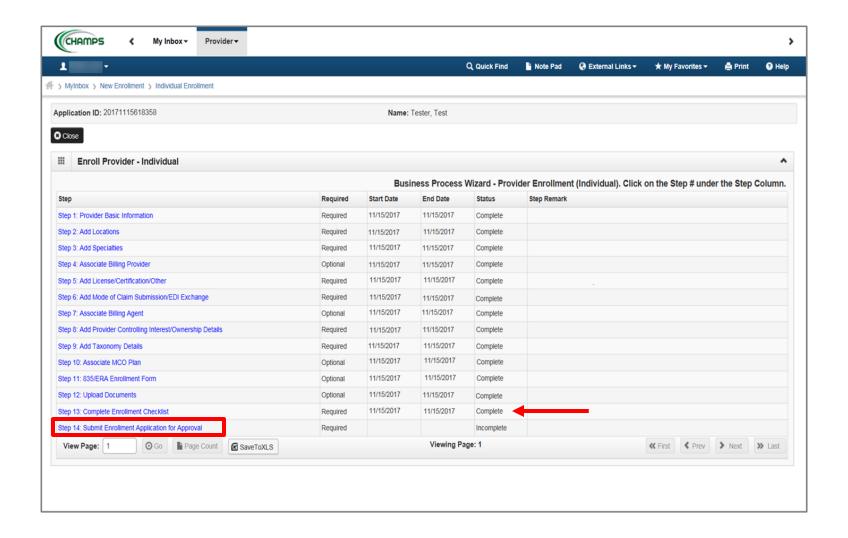
- Answer the questions in the Provider Checklist as appropriate
- Add Comments when necessary
- Click Save
- Click Close





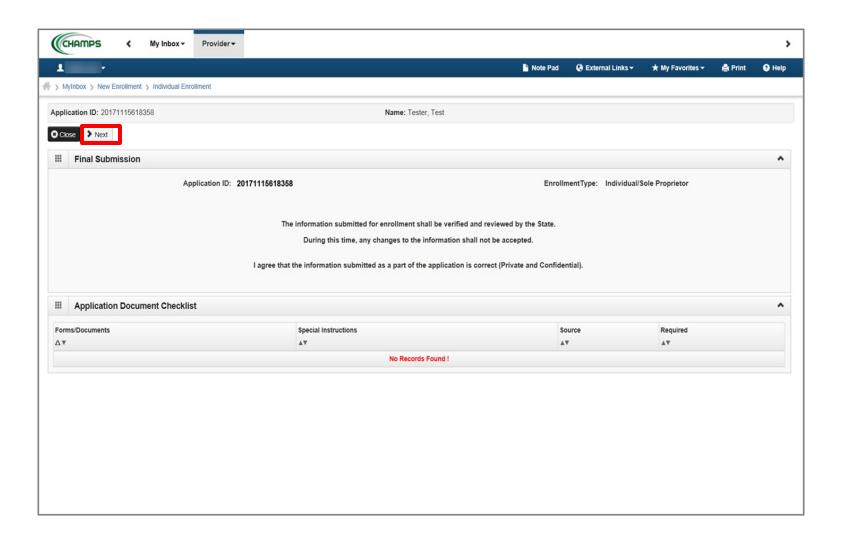
- Step 13 is complete
- Click on Step 14: Submit Enrollment Application for Approval
 - (Note: If you chose not to complete optional steps you can still submit your application)

You must complete step 14 to submit your application



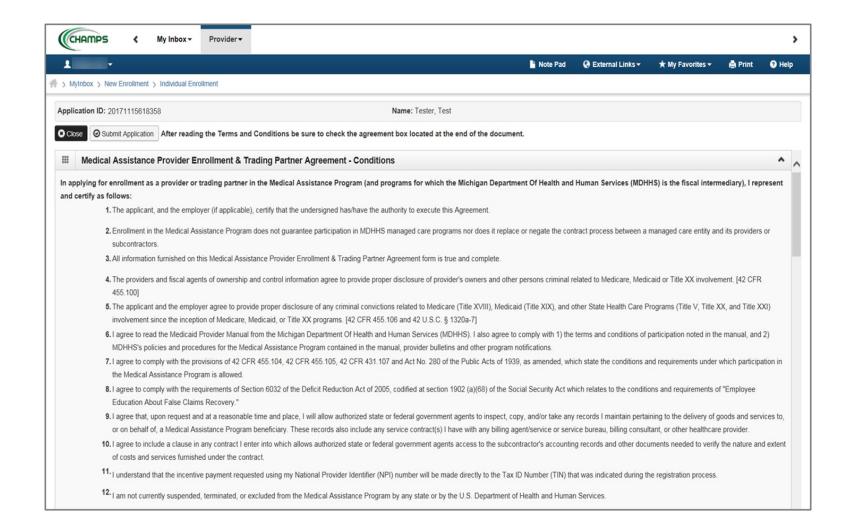


Final Submission: Click Next



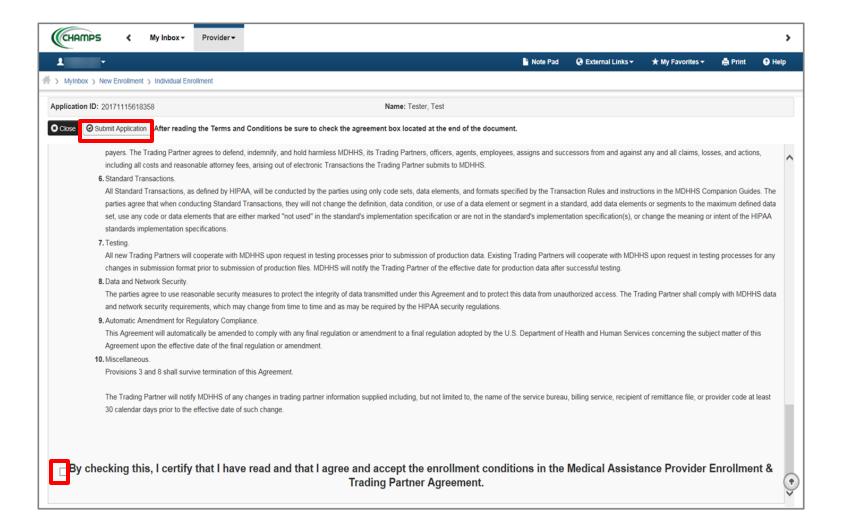


 Read through the entire list of Terms and Conditions



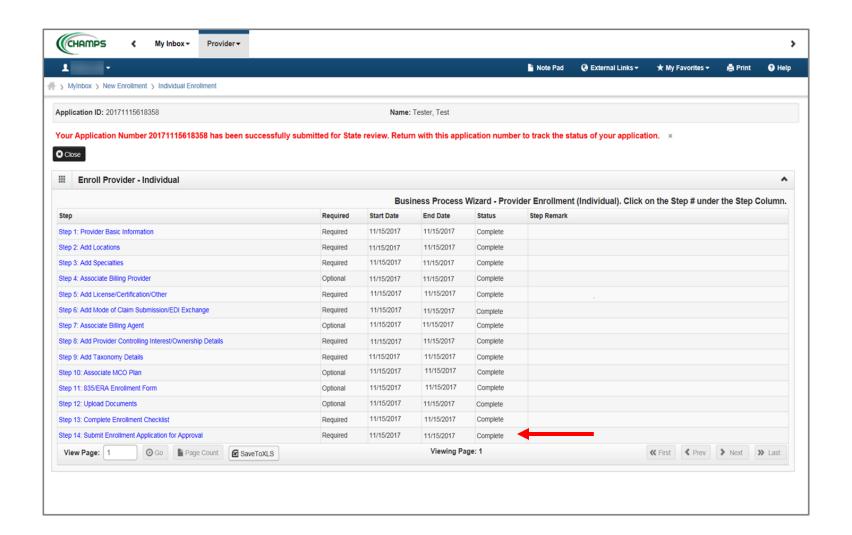


- Check the box at the end to agree to the Terms and Conditions
- Click Submit Application





- Step 14 is now complete and the application has been submitted to the State for review
- Take note of your Application
 ID for further tracking
- Click Close
 - (Note: Optional steps may show as incomplete if you chose not to complete. This is ok.)

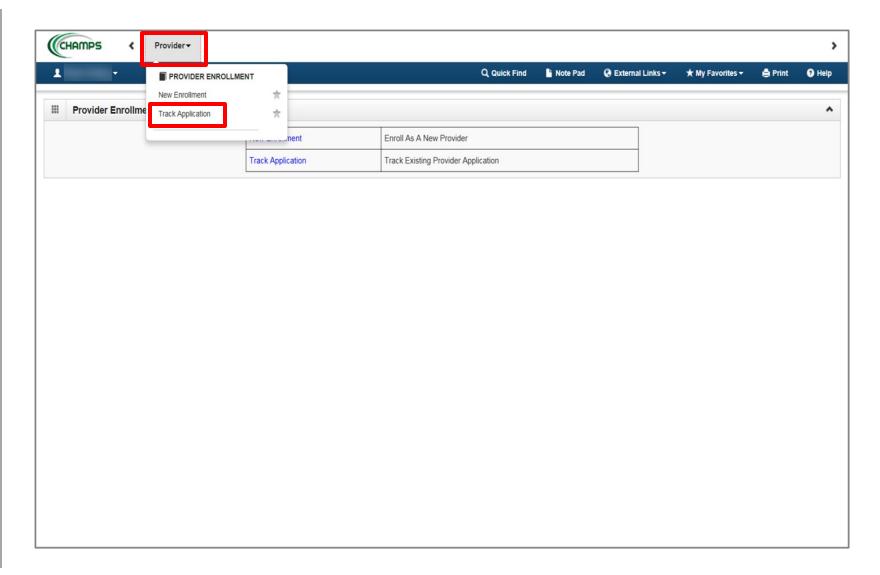




How to track a submitted application within CHAMPS

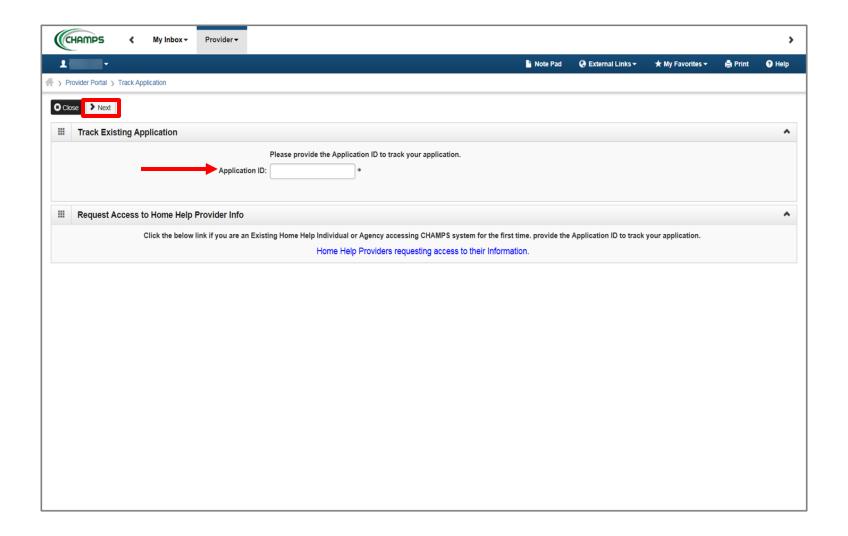


- Select Provider tab
- Click Track Application



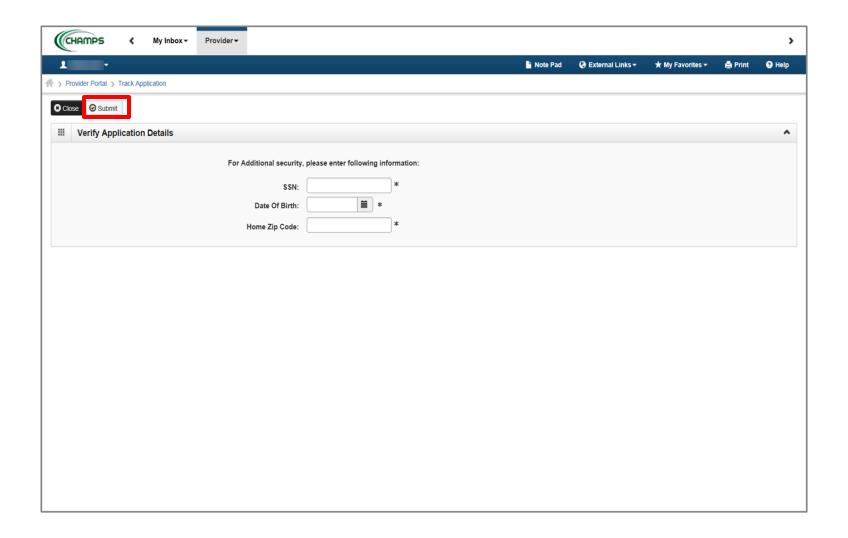


- Fill in Application ID
- Click Next



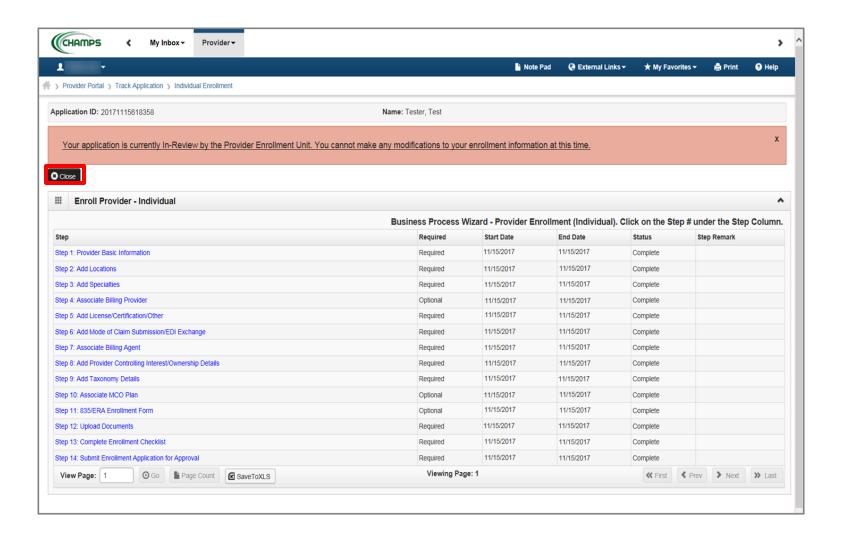


- Complete all fields marked with an asterisk (*)
- Click Submit





- Confirmation your Provider
 Enrollment Application has
 been submitted and is being
 reviewed by the state
- Click Close





Provider Enrollment Final Steps

- Allow the State time to review the Provider Enrollment Application.
- After the State has looked over the Provider Enrollment Application Providers will receive a letter letting them know whether they have been approved or denied.
 - Approval or denial letter is sent to the Correspondence address provided in the Provider Enrollment Application.



Provider Enrollment Resources



Provider Enrollment website: https://www.michigan.gov/mdhhs/doing-business/providers/providers/medicaid/provider-enrollment



SIGMA:

New Individual Providers must register with SIGMA as Vendors Visit: Michigan.gov/SIGMAVSS



Trainings:

CHAMPS Enrollment Application: Indiviudal/Sole Proprietor

Domain Administrator Functions -PDF

Track Application – PDF



Forms:

Electronic Signature Agreement Cover Sheet ($\underline{\mathsf{MDHHS-5405}}$)

Electronic Signature Agreement (DCH-1401)



Provider Enrollment:

1-800-292-2550

ProviderSupport@Michigan.gov

ProviderEnrollment@Michigan.gov



Thank you for participating in the Michigan Medicaid Program

