



STATE OF MICHIGAN
DEPARTMENT OF CIVIL RIGHTS
EXECUTIVE

RICK SNYDER
GOVERNOR

DANIEL H. KRICHBAUM, PhD
DIRECTOR

For Immediate Release

Contact: Jacki Miller
Public Information Officer
Detroit 313/456-4694
Millerj31@Michigan.gov

**Michigan Department of Civil Rights Services
Now Easier to Access**
New web portal accepts on-line requests for assistance

LANSING—Beginning today, Michigan residents will have an easier time accessing important services from the Michigan Department of Civil Rights (MDCR), including filing a discrimination complaint, reporting an incident of bias or hate, requesting training or seeking information. The new MDCR web portal will allow anyone to access the services they need right from their computer.

This new online service will be available between 5 am and midnight, Monday through Saturday.

"Michigan residents deserve the most comprehensive, efficient customer service we can provide," said Daniel H. Krichbaum, MDCR Director. "By expanding to serve people online, we can serve more customers – and at their convenience. There are many requests and transactions that we can process online, and I am pleased to be able to offer this on behalf of our Department."

Michigan residents, interested in requesting assistance from MDCR online, should visit www.michigan.gov/mdcr and click on the "Get the Help You Need" link. From there, detailed instructions are provided, if needed, and requests can be submitted.

Customers are still welcome to contact the department by phone at 1-800-482-3604 or visit one of our local offices for assistance.

Only Fair is Fair.