Coverage for: Individual or Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-422-4641 or visit <u>http://www.hap.org</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>https://www.healthcare.gov/sbc-glossary/</u> or call 1-800-422-4641 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$125 individual / \$250 family.	Generally, you must pay all of the costs from providers up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Emergency Services, Urgent care, Durable Medical Equipment, Lab Pathology, Chiropractic, Office Visits, Preventive services, Rehabilitation Services, Pharmacy	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive</u> <u>services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u> .
Are there other <u>deductibles</u> for specific services?	No	You don't have to meet deductibles for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	\$2,000 individual / \$4,000 family.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the <u>out-of-pocket limit</u> ?	Premiums, balance-billing charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <u>www.hap.org</u> or call 1- 800-422-4641 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plans network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider</u> 's charge and what your <u>plan</u> pays (<u>balance</u> <u>billing</u>). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	Yes	This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> .

All copayment and coinsurance costs shown in this chart are after your deductible has been met, if a deductible applies.

		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event Services You May Need		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Primary care visit to treat an injury or illness	\$20 <u>Copay</u> <u>Deductible</u> does not apply	Not Covered	Includes Physician home visits when <u>Medically Necessary</u> and Prior Authorized.	
If you visit a health care	<u>Specialist</u> visit	\$20 <u>Copay</u> <u>Deductible</u> does not apply	Not Covered	Includes Physician home visits when <u>Medically Necessary</u> and Prior Authorized.	
provider's office or clinic	Preventive care/screening/ immunization	No Charge <u>Deductible</u> does not apply	Not Covered	Coverage information available at <u>www.hap.org</u> . You may have to pay for services that aren't <u>preventive services</u> . Ask your <u>provider</u> if the services needed are <u>preventive services</u> . Then check what your <u>plan</u> will pay for.	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No Charge	Not Covered	Some services require preauthorization. <u>Deductible</u> does not apply to Laboratory Services.	
	Imaging (CT/PET scans, MRIs)	No Charge	Not Covered	Services require preauthorization.	
If you need drugs to	Generic drugs	\$10 <u>Copay</u> (retail) \$20 <u>Copay</u> (mail order) <u>Deductible</u> does not apply	Not Covered	A 00 day supply of non-maintenance drugs	
treat your illness or condition More information about prescription drug coverage is available at	Preferred brand drugs	\$30 <u>Copay</u> (retail) \$60 <u>Copay</u> (mail order) <u>Deductible</u> does not apply	Not Covered	A 90-day supply of non- maintenance drugs must be filled at our designated mail order pharmacy. Other <u>exclusions</u> & limitations may apply. Applies to all Generic and Brand type drugs. <u>Specialty drugs</u> are not available at 90 day or mail order.	
www.hap.org.	Non-preferred brand drugs	\$60 <u>Copay</u> (retail) \$120 <u>Copay</u> (mail order) <u>Deductible</u> does not apply	Not Covered		

		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No Charge	Not Covered	Some services require preauthorization.	
surgery	Physician/surgeon fees	No Charge	Not Covered	None	
	Emergency room care	\$200 <u>Copay</u> <u>Deductible</u> does not apply	\$200 <u>Copay</u> <u>Deductible</u> does not apply	Copay will be waived if admitted as inpatient.	
If you need immediate medical attention	Emergency medical transportation	No Charge	No Charge	Emergency transport only	
	Urgent care	\$20 <u>Copay</u> <u>Deductible</u> does not apply	\$20 <u>Copay</u> <u>Deductible</u> does not apply	None	
If you have a hospital	Facility fee (e.g., hospital room)	No Charge	Not Covered	Some services require preauthorization.	
stay	Physician/surgeon fees	No Charge	Not Covered	None	
If you need mental health, behavioral	Outpatient services	\$20 <u>Copay</u> <u>Deductible</u> does not apply	Not Covered	Some services require <u>preauthorization</u> . Services can be accessed by calling 1-800- 444-5755.	
health, or substance abuse services	Inpatient services	No Charge	Not Covered	Services require <u>preauthorization</u> . Services can be accessed by calling 1-800- 444-5755.	
	Office visits	No Charge <u>Deductible</u> does not apply	Not Covered	<u>Cost sharing</u> does not apply for <u>preventive</u> <u>services</u> . Depending on the type of services,	
lf you are pregnant	Childbirth/delivery professional services	No Charge	Not Covered	<u>copay</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (e.g. ultrasound). Prenatal covered under	
	Childbirth/delivery facility services	No Charge	Not Covered	Preventive Services. Some services require preauthorization	

		What You Will Pay		Limitations, Exceptions, & Other	
Common Medical Event Services You May Need		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Important Information	
	Home health care	\$20 <u>Copay</u>	Not Covered	Does not include <u>Rehabilitation Services</u> ; Unlimited visits, excludes Physical, Speech, and Occupational Therapy.	
	Rehabilitation services	No Charge <u>Deductible</u> does not apply	Not Covered	May be rendered at home. Limited to 100 combined visits per calendar year for any combination of Physical, Speech, and Occupational Therapy.	
If you need help recovering or have other special health needs	Habilitation services	No Charge <u>Deductible</u> does not apply	Not Covered	Limited to Applied Behavior Analysis (ABA) and Physical, Speech, and Occupational Therapy services associated with the treatment of Autism Spectrum Disorders through age 18. Covered for authorized services only. See Outpatient Mental Health for ABA <u>cost sharing</u> amount.	
	Skilled nursing care	No Charge	Not Covered	Covered for authorized services; Up to 120 days per confinement	
	Durable medical equipment	No Charge <u>Deductible</u> does not apply	Not Covered	Covered for approved equipment only; Wigs – Lifetime maximum \$300	
	Hospice services	No Charge	Not Covered	Unlimited.	
	Children's eye exam	\$20 <u>Copay</u> <u>Deductible</u> does not apply	Not Covered	One routine eye exam per benefit period at no cost share.	
lf your child needs dental or eye care	Children's glasses	Not Covered	Not Covered	None	
	Children's dental check-up	Not Covered	Not Covered	None	

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)				
Acupuncture	Dental Care (Adult)	 Non-Emergency Care Outside the U.S. 		
Cosmetic Surgery	Long-Term Care	Routine Foot Care		
Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)				
Bariatric Surgery	Infertility Treatment	Routine Eye Care (Adult)		

- Chiropractic Care
- Hearing Aids •

Private Duty Nursing

- Weight Loss Programs

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Insurance and Financial Services (DIFS) at 1-877-999- 6442 or difs-HICAP@michigan.gov; the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight at 1-877-267-2323 x61565 or www.cciio.cms.gov; or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice or assistance, contact the plan at 1-800-422-4641; you may also contact the Department of Insurance and Financial Services, Healthcare Appeals Section, Office of General Counsel, 611 Ottawa, 3rd Floor, P.O.Box 30220, Lansing, MI 48909-7720, http://michigan.gov/difs; call 1-877-999-6442 or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or http://www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal. Contact Michigan Health Insurance Consumer Assistance Program (HICAP), Michigan Department of Financial and Insurance Regulation, P.O.Box 30220, Lansing, MI 48909, phone 1-877-999-6442, website: http://michigan.gov/difs or e-mail difs-HICAP@michigan.gov.

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:



Language Assistance

We want you to easily get the information you need. To request assistance in a language other than English, call (800) 422-4641 (TTY: 711).

VINI RE: Nëse flisni shqip, ju ofrohen shërbime ndihme gjuhësore falas. Telefononi numrin (800) 422-4641 ose TTY: 711.

تنبيه: إذا كنت تتحدث اللغة العربية، فإننا نوفر لك خدمات المساحدة اللغوية مجانًا. اتصل بالرقم 4641-422 (800) أو خدمة الهاتف النصبي: 711.

নজর দিন: আপনি বাংলা ভাষায় কথা বললে, ভাষা সহায়তার পরিষেবা বিনামূল্যে আপনার জন্য উপলব্ধ। (৪০০) 422-4641 বা TTY: 711 নম্বরে কল করুন।

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電(800)422-4641或 TTY 用户請致電711。

HINWEIS: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos Sprachassistenzdienste zur Verfügung. Rufnummer: (800) 422-4641 oder TTY: 711.

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (800) 422-4641 (TTY: 711).

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。(800) 422-4641 まで、お電話にてご連絡ください。 TTY ユーザーは 711 までご連絡ください。

주의: 한국어를 사용하시는 경우, 무료 언어 지원 서비스를 이용하실 수 있습니다. 800-422-4641 번 또는 TTY: 711 번으로 연락해 주십시오.

UWAGA: jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer (800) 422-4641 lub TTY: 711. ВНИМАНИЕ! Если ваш родной язык русский, вам могут быть предоставлены бесплатные переводческие услуги. Обращайтесь по номеру (800) 422-4641 (телетайп: 711).

NAPOMENA: Ako govorite hrvatski/srpski, dostupna Vam je besplatna podrška na Vašem jeziku. Kontaktirajte (800) 422-4641 ili tekstualni telefon za osobe oštećena sluha: 711.

ATENCIÓN: si habla español, los servicios de asistencia de idiomas se encuentran disponibles gratuitamente para usted. Llame al (800) 422-4641, los usuarios TTY deben llamar al 711.

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PAG-UKULAN NG PANSIN: Kung Tagalog ang wikang ginagamit mo, may makukuha kang mga serbisyong tulong sa wika na walang bayad. Tumawag sa (800) 422-4641 o TTY: 711.

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Hãy gọi (800) 422-4641 hoặc TTY: 711.

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To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost-sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby	
(9 months of in-network pre-natal care and	
hospital delivery)	

\$125

\$20 0%

0%

The <u>plan's</u> overall <u>deductible</u>
Specialist [cost sharing]
Hospital (facility) [cost sharing]
Other [cost sharing]

This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
Deductibles	\$125	
<u>Copayments</u>	\$420	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$605	

Managing Joe's Type 2 Diabetes (a year of routine in-network care of a wellcontrolled condition)

The plan's overall deductible	\$125
Specialist [cost sharing]	\$20
Hospital (facility) [cost sharing]	0%
Other [cost sharing]	0%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) **Diagnostic tests** (blood work) **Prescription drugs** Durable medical equipment (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$0	
Copayments	\$900	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$55	
The total Joe would pay is	\$955	

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$
Specialist [cost sharing]	\$
Hospital (facility) [cost sharing]	%
■ Other [cost sharing]	%

This EXAMPLE event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
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In	this	example,	Mia	would	pay:	
			Co	ot Shar	ina	

Cost Sharing				
Deductibles	\$125			
Copayments	\$60			
Coinsurance	\$0			
What isn't covered				
Limits or exclusions	\$0			
The total Mia would pay is	\$185			

The plan would be responsible for the other costs of these EXAMPLE covered services.