

State of Michigan Employee Telemedicine Benefit Chart

Telemedicine visits allow you to meet with a US board-certified doctor online using a video-chat tool. It can help treat minor illnesses such as colds, sinus or respiratory infections, sprains, or rashes, making it perfect for times when your primary care physician is unavailable or leaving the house is difficult. Online doctors can even send prescriptions directly to your pharmacy.

As part of the COVID-19 public health response, telemedicine copays are being temporarily waived by all insurance carriers.

Note: Telemedicine and online healthcare does not replace your relationship with your primary care physician.

Health Plan	Contact Information	Additional Information
State Health Plan PPO: Blue Cross Blue Shield (BCBSM)	<ul style="list-style-type: none"> AmWell Mobile App bcbsmonlinevisits.com 	<p>Internet access is required for this service.</p> <p>Behavioral Health/Substance Abuse visits are covered under telemedicine.</p>
Blue Care Network	<ul style="list-style-type: none"> AmWell Mobile App bcbsmonlinevisits.com 	<p>Internet access is required for this service.</p> <p>Behavioral Health/Substance Abuse visits are covered under telemedicine.</p>
COPS Trust (MSPTA Only)	<ul style="list-style-type: none"> Teladoc Mobile App teladoc.com/coronavirus Phone: 800-835-2362 	<p>Teladoc access will be available 4/1/20.</p>
Health Alliance Plan	<ul style="list-style-type: none"> AmWell Mobile App hap.amwell.com Phone: 844-733-3627 	<p>Internet access is only needed for virtual visits requiring visual diagnosis. (Must use HAPMi code.)</p> <p>Telemedicine is not available for Behavioral Health/Substance Abuse visits.</p>
McLaren Health Plan	<ul style="list-style-type: none"> Virtuwell Online virtuwell.com Phone: 877-440-1001 	<p>Treatment plans are uploaded to a Virtuwell profile you must create after a nurse practitioner reviews a brief questionnaire you complete. Internet access is only needed for virtual visits requiring visual diagnosis.</p> <p>Telemedicine is not available for Behavioral Health/Substance Abuse visits.</p>
Physicians Health Plan	<ul style="list-style-type: none"> AmWell Mobile App php.amwell.com Phone: 844-SEE-DOCS 	<p>Members must use service key PHP for the \$0 telemedicine copay. Internet access is only needed for virtual visits requiring visual diagnosis.</p> <p>Behavioral Health/Substance Abuse visits are covered under telemedicine.</p>
Priority Health	<ul style="list-style-type: none"> Spectrum Health Now priorityhealth.com Phone: 844-322-7374 	<p>Spectrum Health Now is available online through a member's Priority Health account. Internet access is only needed for virtual visits requiring visual diagnosis.</p> <p>Behavioral Health/Substance Abuse visits are covered under telemedicine.</p>