



Michigan Department of Education



Test Administration Training

Spring 2020



Agenda



- 1. Overview of ACT WorkKeys**
- 2. What's New in 2020**
- 3. Testing Staff Requirements**
- 4. Testing Facility Requirements**
- 5. Receipt and Check in of Test Materials**
- 6. Test Day Preparation**
- 7. Test Day Activities**
- 8. Post-Test Activities**
- 9. Tips for Success**
- 10. Resources**



Overview of ACT WorkKeys





Assessments

WorkKeys Assessments	Level Scores					
Workplace Documents	<3	3	4	5	6	7
Applied Math	<3	3	4	5	6	7
Graphic Literacy	<3	3	4	5	6	7

ACT® WorkKeys® National Career Readiness Certificate® (ACT WorkKeys NCRC®)



- Research based
- Industry recognized
- Portable
- Measures and certifies essential work skills

Certification Levels



Minimum Score of 6 on each of three tests



Minimum Score of 5 on each of three tests



Minimum Score of 4 on each of three tests



Minimum Score of 3 on each of three tests



Test Security

- #1 priority
- ACT WorkKeys tests are high stakes
- Integrity of the system is critical
- Read and understand the *ACT WorkKeys Administration Manual for State Paper Testing*



Test Security

- Constant monitoring is required
- Discussion of test items is not allowed
- Consequences of poor test security are high



What's New





What's New in 2020



Two new gender options:

- Another Gender**
- Prefer Not to Respond**

What's New in 2020

- **ACT WorkKeys Michigan state testing website:**
<http://www.act.org/stateanddistrict/Michigan>

ACT INFORMATION FOR Solutions Research News & Blog Contact Search Sign In

Michigan WorkKeys on Paper

Important Announcement
Documents will be replaced on Web site as they become available for spring 2020 testing

WorkKeys Taken on Paper: Michigan

Important Dates Quick Links Contact Us

Unless otherwise noted as a PDF, documents are now published as interactive content



Key Dates and Activities





Key Dates

ACT WorkKeys Schedule of Events posted on the ACT-hosted Michigan state testing website at www.act.org/stateanddistrict/michigan

MME List of Important Dates posted on the MME website at www.Michigan.gov/mme



Key Dates

Activity	Dates
Verify Pre-id Student Data	January 8 – February 12
Order Accommodations Materials	January 8 – February 12

OEAA Secure Site: www.michigan.gov/oeaa-secure



Ordering Test Materials

- Standard time test book quantities are based upon the number of students submitted for pre-identification
- Entering quantities of accommodations forms will automatically reduce the number of standard time test booklets
- Appropriate number of answer documents, administration manuals, and other ancillary materials will automatically be included in the initial shipment of test materials.



Ordering Test Materials

Accommodations in English:

- Extended Time test books
- Large Type (18 pt. font)
- Audio USB
- Braille (UEB only)
- Reader Script



Ordering Test Materials

Accommodations in Spanish:

- Standard Time
- Extended Time
- Large Type (18 pt. font)
- American Spanish Braille
- Audio USB
- Reader Script

https://www.michigan.gov/documents/mde/Michigan_Accommodations_Manual.final_480016_7.pdf



Ordering Test Materials

Accommodation in Arabic:

- Audio USB

Translated Test Directions (test items are not translated, only the instructions)

Arabic

Chinese (Simplified)

Chinese (Traditional)

French

German

Haitian Creole

Korean

Russian

Somali

Spanish

Tagalog

Vietnamese

Key Dates

Activity	Dates
Submit Off-Site Testing Requests	February 10 – May 5
Attend ACT-hosted Training Webinars	February 4 at 10:00 am ET March 10 at 3:30 pm ET
Receive Test Materials	March 9 - 13 or March 16 - 20
Order Additional Test Materials	March 23 – April 7

OEAA Secure Site: www.michigan.gov/oeaa-secure



Key Dates

Initial Testing	Dates
Standard Time Test Day	April 15
Answer Document Receipt Date	April 22
Accommodations Test Window	April 15 – 28
Answer Document Receipt Date	May 5

Key Dates

Makeup Testing	Dates
Order Makeup Standard Time and Accommodations Test Materials	April 15 -16
Makeup Standard Time Test Day	April 29
Answer Document Receipt Date	May 6
Makeup Accommodations Test Window	April 29 – May 5
Answer Document Receipt Date	May 12

OEAA Secure Site: www.michigan.gov/oeaa-secure



Key Dates

Activity	Dates
Answer Documents Received and Not Tested	Late May/Early June 2020
Score Reporting	August 2020



Testing Staff Requirements





Testing Staff Requirements

➤ WorkKeys Test Coordinator

- Responsible for all assessment activities
- Maintains continuity and administrative uniformity
- Selects and trains room supervisors and proctors

➤ Substitute Test Coordinator

- Assists test coordinator with all assessment activities
- Serves as test coordinator on test day if the test coordinator is unable to serve



Testing Staff Requirements

➤ Room Supervisor

- One room supervisor must be present in each room
- Responsible for:
 - Testing conditions
 - Admitting and seating students
 - Monitoring the test session
 - Completing required documentation

Testing Staff Requirements

➤ Proctor

- Assist room supervisor
- Responsible for:
 - Admitting and Seating Students
 - Monitoring Students and Reporting Irregularities
 - Accompanying Students to the Restroom

Standard Time Students	Accomms. Students	Minimum Staff Required
1-30	1 - 20	Room Supervisor
31-60	21 - 40	Room Supervisor + 1 Proctor
61-100	41 - 60	Room Supervisor + 2 Proctors



Who May Act as Staff

- Current or retired faculty members
- School employees
- Substitute teachers
- Student teachers
- Teachers' aides



Who May Not Act as Staff

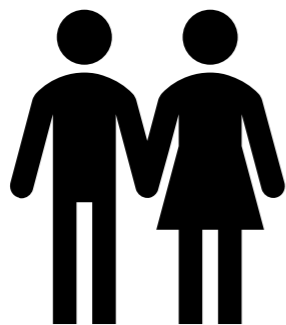
- High school students
- Volunteers
- Lower-division undergraduates
- Anyone who will take ACT WorkKeys within next 12 months
- Individuals involved in ACT WorkKeys test preparation for commercial gain
- Relatives or wards



Avoiding Conflicts of Interest

If any relative or ward will test at your site or any school on the same test date:

- You may not serve as test coordinator or substitute test coordinator for the administration of the tests that day. You must delegate all supervisory responsibilities for that date—including the receipt and return of test materials—to a qualified colleague.
- You may not have access to the secure test materials prior to test day.
- You may serve as a room supervisor or proctor, provided that the student is not assigned to test in a room where you are working.
- You must not have access to any of the student's test materials.



Relatives and wards include children, step-children, grandchildren, nieces, nephews, siblings, in-laws, spouses, and persons under your guardianship. Scores for an examinee will be canceled if any of these policies are violated.

Local Training

➤ Discuss before test day

- Policies and requirements
- Security of test materials
- Preparation
- Test administration activities
- Attentiveness during testing

➤ Review forms and required documentation

➤ Resources

- *ACT WorkKeys Administration Manual*

➤ Training videos and Q&A sessions

- www.act.org/stateanddistrict/michigan

Training Session Outline

The test coordinator is expected to discuss the following topics with staff during the training session. A separate session may be held with accommodations testing staff to cover topics relevant to accommodations. All training sessions must occur before test day and include information from training conducted by ACT.

Facilities Requirements and Setup:

- Demonstrate proper seating arrangements and test room preparation, including:
 - ~ Ease of staff observation and movement
 - ~ Seating left-handed examinees
 - ~ Timepieces
 - ~ Any items in the room that need to be covered/removed for testing

Test Materials:

- Discuss the difference between secure and non-secure materials
- Discuss the difference between standard time and accommodations materials and highlight that using the wrong test materials can result in the cancellation of scores
- Explain materials that will be supplied by:
 - ~ ACT
 - ~ The test site
 - ~ Examinees
- Describe the process for how materials will be distributed to and from room supervisors on test day and how room supervisors will distribute materials to examinees in the test room
- Outline the importance of:
 - ~ Never leaving materials unattended
 - ~ Verifying counts of secure materials before and after testing
 - ~ Not allowing unauthorized individuals access to test rooms or materials

Non-Test Activities:

- Discuss when and where all examinees, including those testing with accommodations and/or supports, will complete the non-test portions
- Discuss the sections that must be completed and the importance these sections play in score reporting

Test Administration:

- Discuss when and where staff members are to report on test day
- Explain how to use the Roster
- Review acceptable forms of identification
- Explain the process for seating examinees and the rules to follow when choosing where to seat an examinee
- Discuss start times and when to stop admitting examinees to the test room
- Discuss the policy for cell phones and other electronic devices

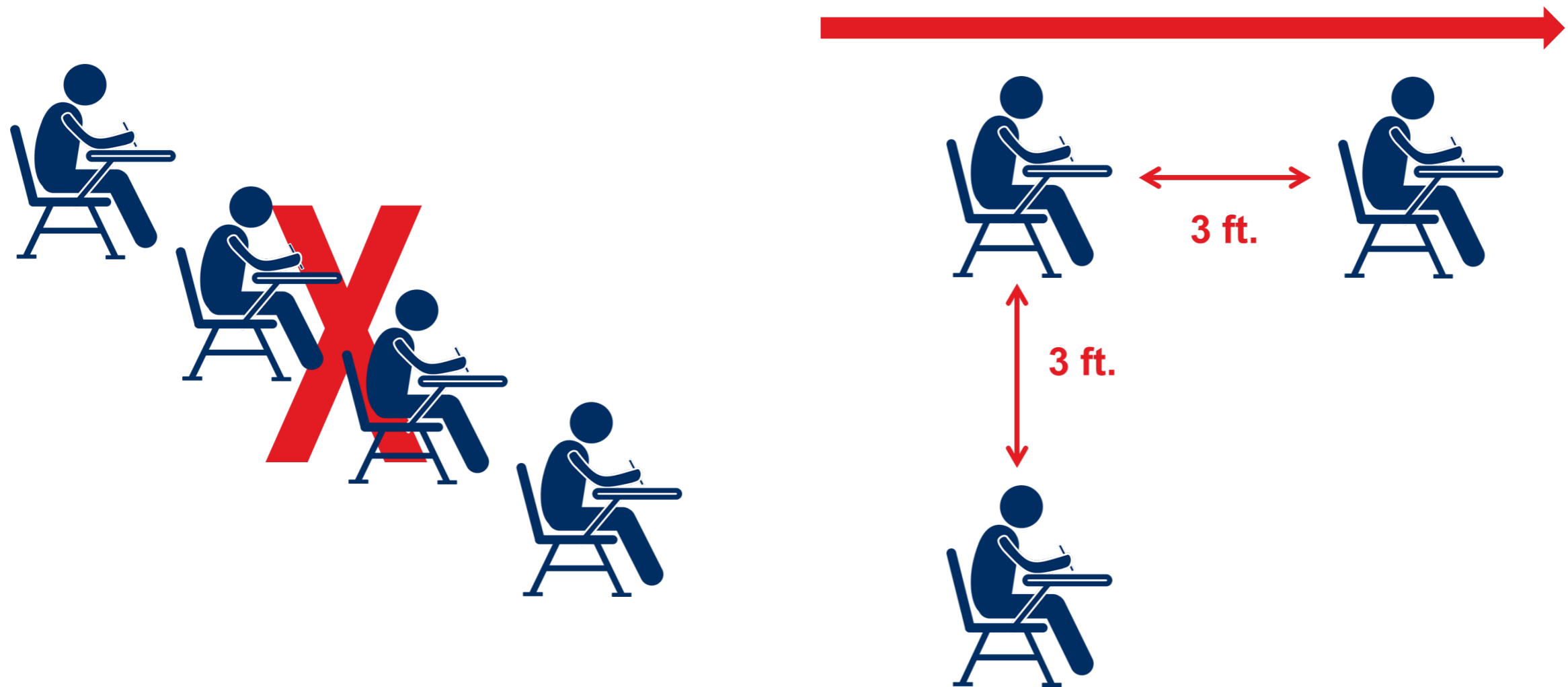


Testing Facility Requirements



Room Setup and Seating Arrangements

Recommend 15–30 students per room,
maximum of 100 students





Distractions

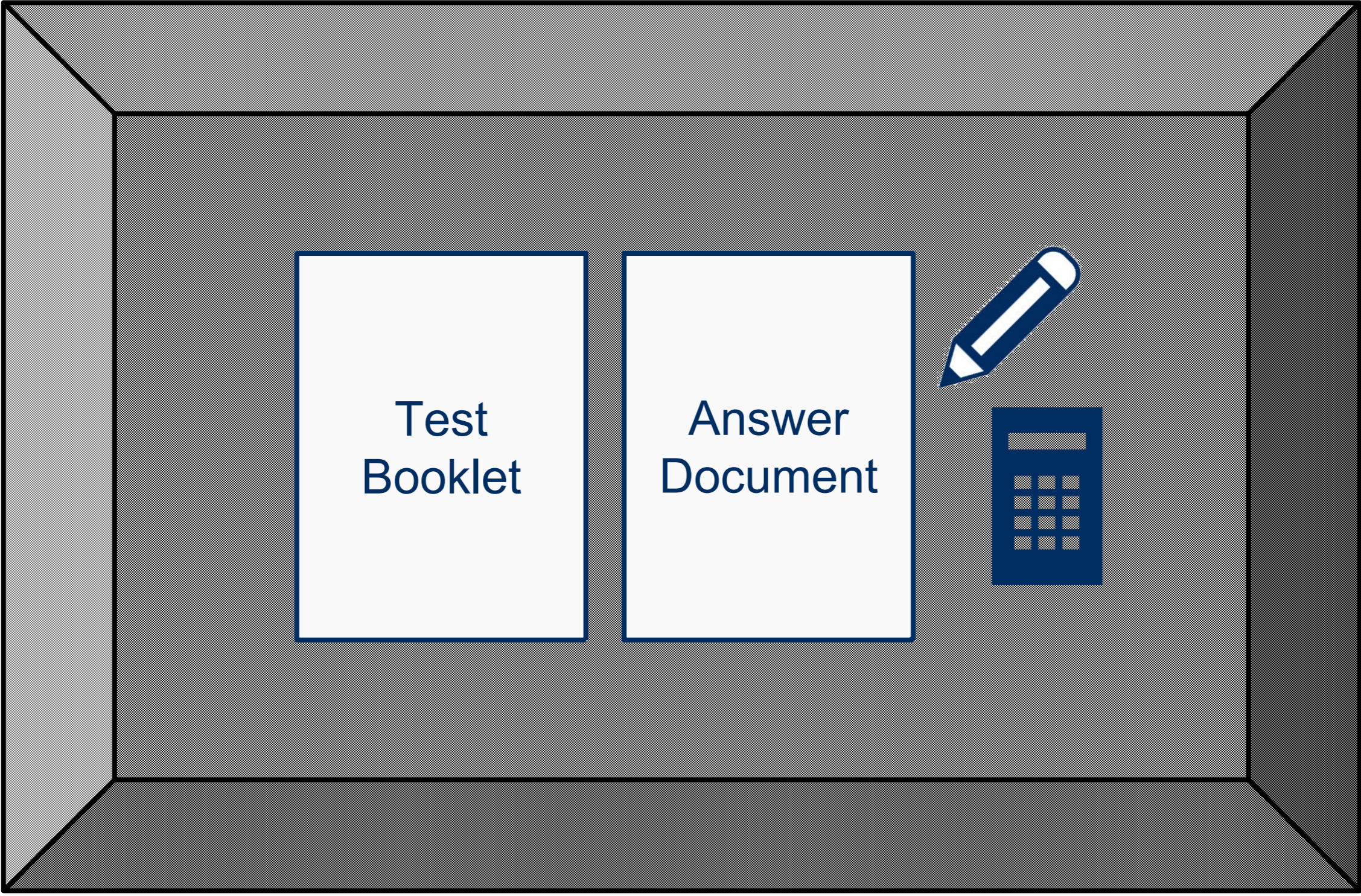
**Quiet,
Please!**

**Testing in
Progress!**



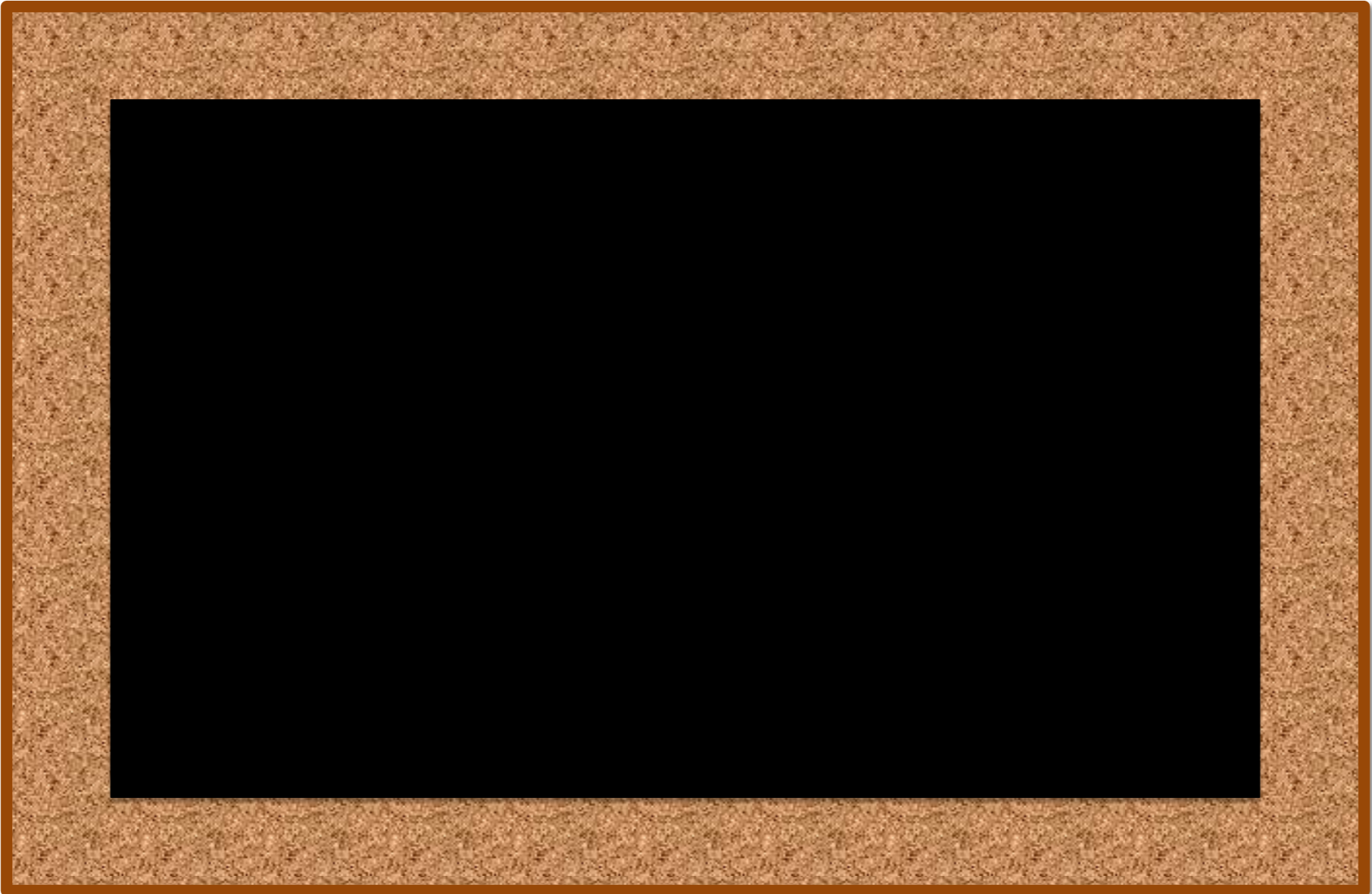


Writing Surfaces



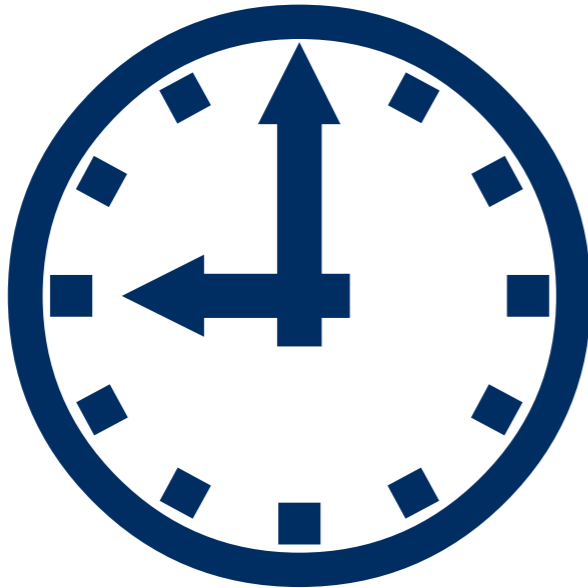


Bulletin Boards





Timepieces



9:00



Room Conditions



Administration Manuals


Spring 2020

Test Date(s): _____
Test Room: _____
Room Supervisor: _____
High School Name: _____

ACT[®] WorkKeys[®]
Administration Manual

State Testing
Standard Time
Paper Testing

ACT[®] WorkKeys[®]
www.act.org/workkeys




Spring 2020

Test Date(s): _____
Test Room: _____
Room Supervisor: _____
High School Name: _____

ACT[®] WorkKeys[®]
Administration Manual

State Testing
Accommodations and English Learner Supports
Paper Testing

ACT[®] WorkKeys[®]
www.act.org/workkeys



Student Roster

ACT WorkKeys® **Test Administration Forms**
Standard Time, Paper
Test Room Report

ACT High School Code _____ State _____

School Name _____ Test Date _____

Room Supervisor _____ Room _____

Testing at school Testing off-site—provide off-site location name and address:
 Location Name _____
 Address/City _____

Number of Examinees Seated in This Room _____ Number of Staff in This Room _____

BEFORE TESTING: Complete A through B to record and account for ALL TEST BOOKLETS provided to this room.

A. Test Booklets **First Serial Number** **Last Serial Number** **Total # Booklets**

_____ to _____ **A**
Additional serial numbers not within the sequence above, if any: _____

B. Sign and initial as indicated to confirm the transfer of test booklets to the room supervisor.

Room Supervisor Signature _____ Test Coordinator Initials _____

AFTER TESTING: Complete C through F to record and account for ALL MATERIALS returned to the test coordinator.

C. Test Booklets **# Used** **# Unused** **Total # Booklets**

_____ + _____ = _____
Must equal "A" above

D. Answer Documents **# To Score** **# Voided** **# Replaced**
 (used only) _____ _____ _____

Attach AD to Irregularity Report Attach AD to Irregularity Report

ACT WorkKeys® **Roster** Page ____ of ____

Attach extra pages as required.

Note: You may attach your own roster to this form instead of writing the information below, only if it includes the type of ID.

Examinee's Name (please print) List all examinees scheduled to test in this room.	Type of ID			
	P	F	R and Initials	—
1.				
2.				
3.				
4.				
5.				
6.				
7.				
8.				
9.				
10.				

Legend:
 P = Photo ID
 F = ACT Student Identification Form
 R and Staff Initials = Recognized
 — = Absent



Receipt and Check-in of Test Materials

Receipt and Check-in of Test Materials



➤ Shipped to Test Coordinator

- Test forms
- Answer documents
- Student Pre-id Barcode Labels
- ACT WorkKeys administration manuals
- Administration Supplement
- Test Administration Forms
- Processing Envelopes and return polymailers

Receipt and Check-in of Materials

24 hours



➤ Check contents within 24 hours

- Check against packing list
- Count test booklets individually
- Follow instructions in the *Test Coordinator Information Manual*
- Refer to Test Date Flyer for the valid test day(s) of the enclosed test forms

➤ IMMEDIATELY report shortages or evidence of tampering to ACT

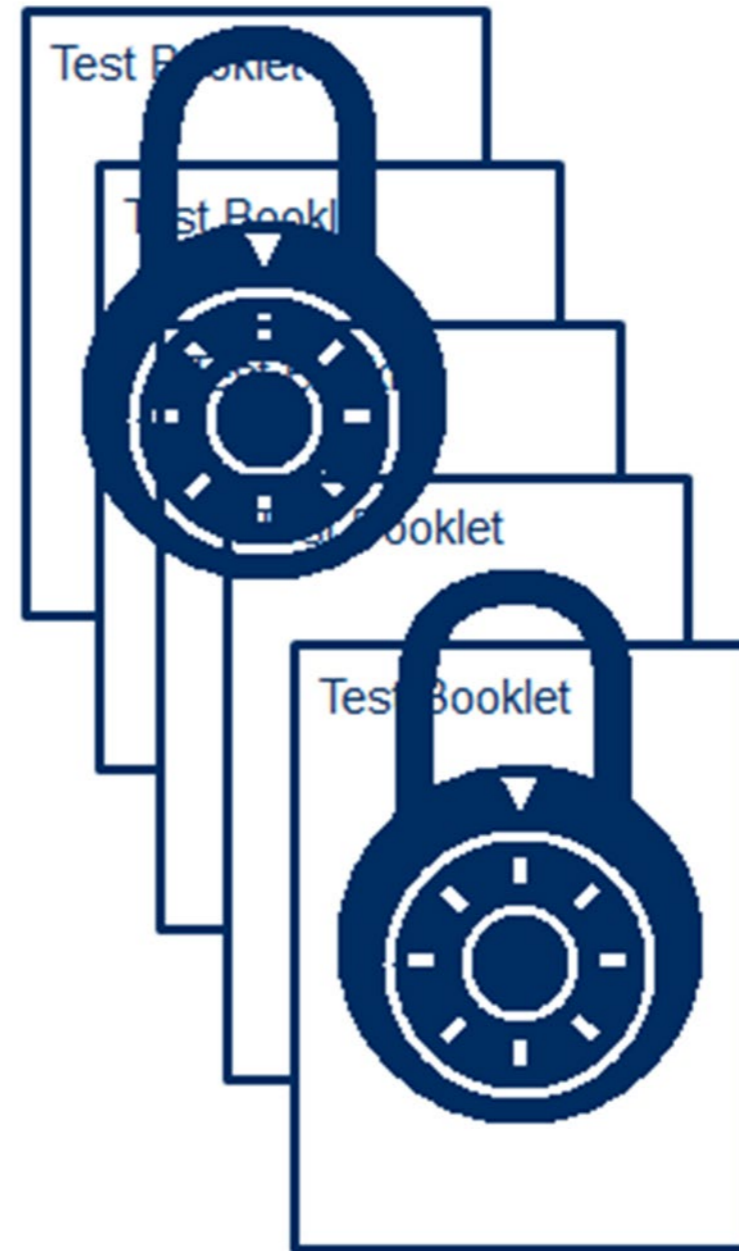
- Phone: 800.553.6244 ext. 2800



Security of Materials



1. Reseal in the same place as before.
2. Sign your name across the tape. Be sure your signature starts on the cardboard, goes across the tape, and ends on the cardboard.





Test Day Preparation

Answer Document Preparation by Testing Staff

ACT WorkKeys
State and District Testing Answer Document
 ACT, Inc.—Confidential Restricted when data present.

1 SITE NAME AND ADDRESS
 School/Company _____
 District/Institution _____
 City _____ State _____ ZIP Code _____

2 NAME
 Last Name _____ First Name _____ MI _____ Start here.

3 ID NUMBER

4 DATE OF BIRTH
 Month _____ Day _____ Year _____

5 GENDER
 Female Male

6 RACIETHNICITY BACKGROUND
 6a. Indicate if you are of Hispanic or Latino background.
 Yes No Prefer not to respond
 6b. Indicate your race. Mark all that apply.
 American Indian/Alaska Native
 Asian
 Black/African American
 Native Hawaiian/Other Pacific Islander
 White
 Prefer not to respond

7 What is your current or highest level of education? (Mark ONE only)
 8th Grade
 10th Grade
 11th Grade
 12th Grade
 Other

8 How would you describe your program of study during high school?
 College Preparatory Tech Prep
 General Other
 Vocational/Technical

9 What is your current educational status?
 In school/training full time
 In school/training part time
 Not currently attending school/training

10 Is English the language in which you communicate best?
 Yes No

11 What other educational programs or training are you currently attending? (Mark ALL that apply.)
 Tech Prep
 Apprenticeship
 On-the-Job Training
 Job Corps
 Co-op Education
 Adult Education
 Career Training
 Corporate Training

OFFICE USE ONLY (DO NOT MARK)
 1 (1)(2)(3)(4) 2 (1)(2)(3)(4) 3 (1)(2)(3)(4) 4 (1)(2)(3)(4) 5 (1)(2)(3)(4) 6 (1)(2)(3)(4) 7 (1)(2)(3)(4) 8 (1)(2)(3)(4) 9 (1)(2)(3)(4) 10 (1)(2)(3)(4)

DO NOT WRITE IN THIS SHADED AREA

PAGE 1



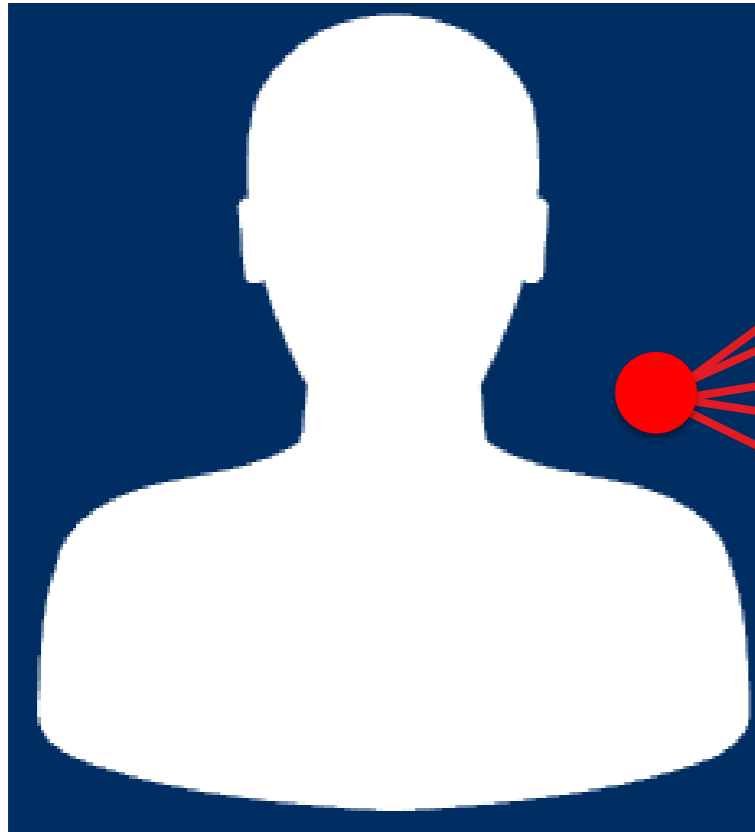
26 LOCAL ITEMS

1 (1)(2)(3)(4)(5) 11 (1)(2)(3)(4)(5)
 2 (1)(2)(3)(4)(5) 12 (1)(2)(3)(4)(5)
 3 (1)(2)(3)(4)(5) 13 (1)(2)(3)(4)(5)
 4 (1)(2)(3)(4)(5) 14 (1)(2)(3)(4)(5)
 5 (1)(2)(3)(4)(5) 15 (1)(2)(3)(4)(5)

6 (1)(2)(3)(4)(5) 16 (1)(2)(3)(4)(5)
 7 (1)(2)(3)(4)(5) 17 (1)(2)(3)(4)(5)
 8 (1)(2)(3)(4)(5) 18 (1)(2)(3)(4)(5)
 9 (1)(2)(3)(4)(5) 19 (1)(2)(3)(4)(5)
 10 (1)(2)(3)(4)(5) 20 (1)(2)(3)(4)(5)



Answer Document Preparation by Students



First name (Required)

Last name (Required)

Month of birth (Required)

Day of birth (Required)

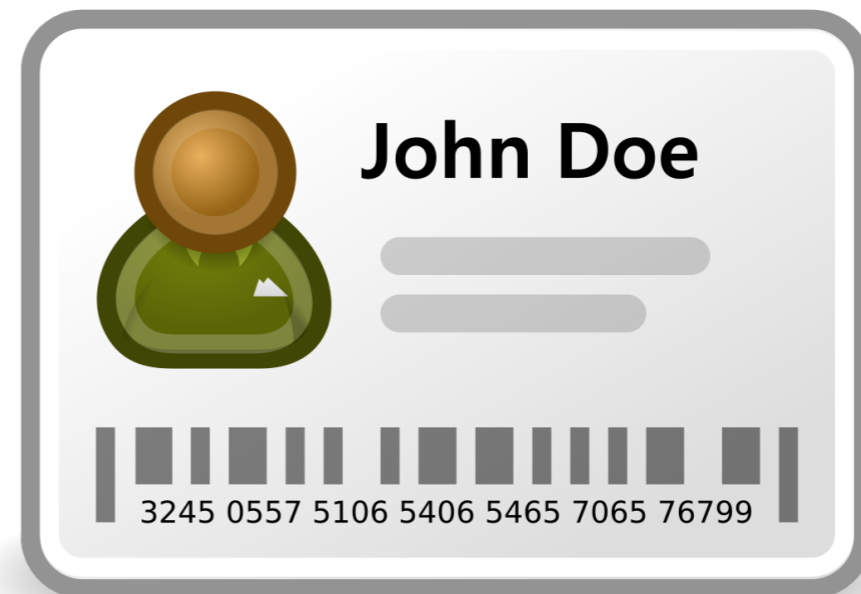
ID number from the barcode label
(Highly Recommended)



Provide Information to Students

➤ Provide information to students

- Bring #2 pencils
- Bring permitted calculator
- Provide acceptable ID
- Do not bring a cell phone
- When and where to report for testing



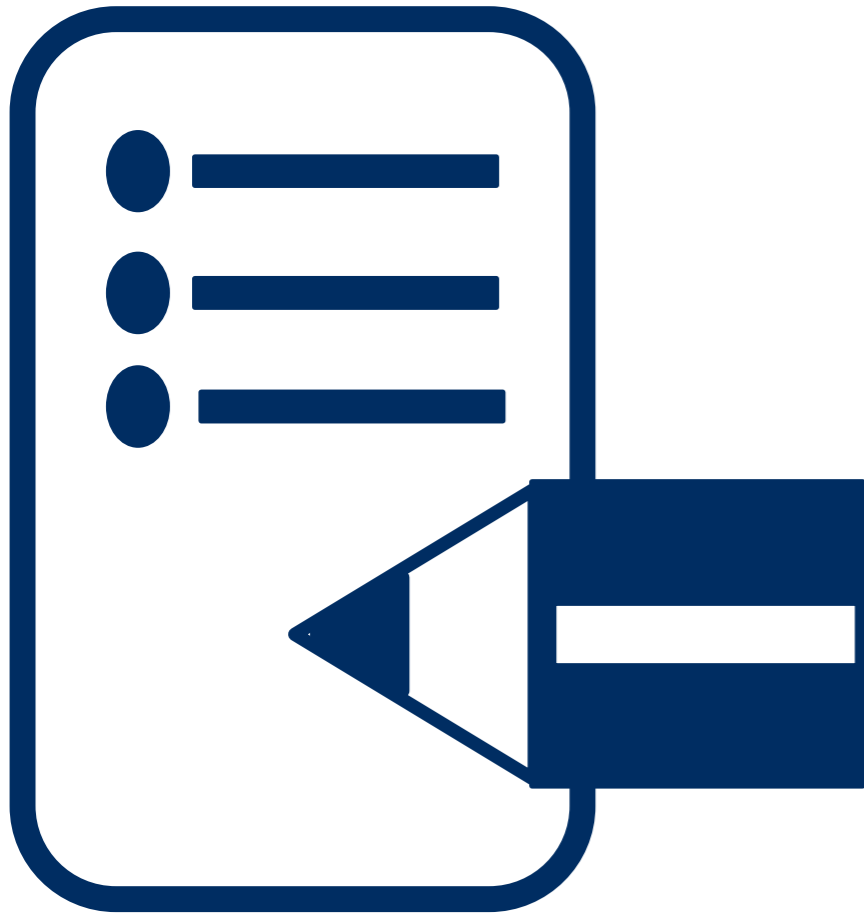
Permitted Calculators



ACT[®] Calculator Policy

- **Calculators may only be used on the Applied Math test.**
- **Examinees may use any 4-function, scientific, or graphing calculator not on the prohibited list.**
 - Examinees are responsible for knowing if their calculator is permitted.
- **Calculators cannot be shared during the test.**
- **Entire calculator policy is posted on the ACT hosted Michigan state testing website in the Administration stage.**

Testing Accommodations



- Reader / Audio USB
- Large-print testing materials
- Sign Language Interpreter
- Braille (UEB only)
- Extended time
- ACT-approved word-to-word bilingual dictionary without definitions, list is available at:
<http://www.act.org/content/dam/act/unsecured/documents/ACT-ApprovedBilingualDictionariesList.pdf>
- Translated Test Directions



Ineligible Accommodations





Testing Arrangements

➤ Local Arrangements

- Standard time limits with normal breaks
 - Regular type
 - No special test format
- Examples:
 - Wheelchair access
 - Front of room
 - Separate room



Documentation Needed for Accommodations

- **Must meet the following guidelines:**
 - States the specific disability
 - Is current (no older than 3 years)
 - Describes the present problem(s) and developmental history
 - Describes the comprehensive assessments
 - Describes the functional limitations or impairment
 - Describes specific recommended accommodations
 - Establishes the professional credentials of the evaluator
- **Collect, review, and keep on file for 1 year**
- **Questions? Call 1.800.553.6244 ext 1788**

Administration Codes

Accommodation— Single Day Testing	Admin. Code to Grid— Standard Time	Admin. Code to Grid—Time- and-a-Half	Admin. Code to Grid— Double Time	Admin. Code to Grid—Three Hour
Regular print	400	150	200	300
Large print	400	130	235	291
Pre-Recorded Audio	N/A	N/A	N/A	294
Reader Script	N/A	N/A	N/A	293
EBAE Braille or American Spanish Braille	N/A	N/A	N/A	292
UEB Braille with Nemeth	N/A	N/A	N/A	296
UEB Braille without Nemeth	N/A	N/A	N/A	297
Translated Instructions (not test items)	600	610	620	630



Test Day Activities





ACT Test Security Principles

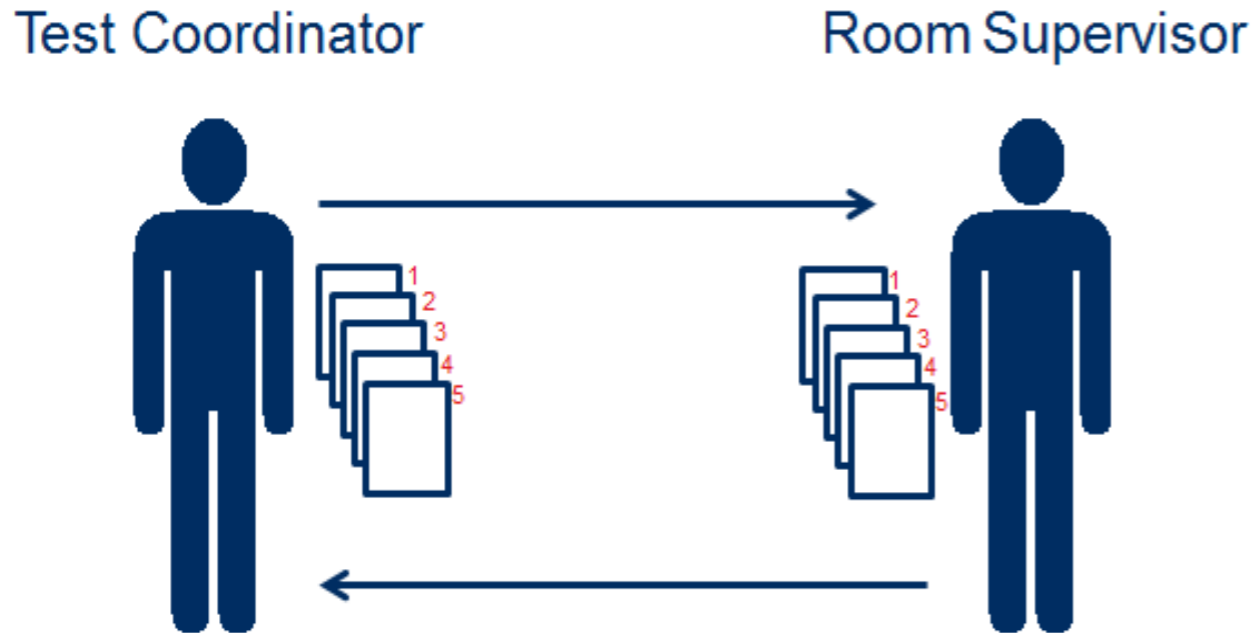
1. Ensure that ACT business processes, distribution models, tests, test scores, and the information and insights we provide are "secure by design."
2. Protect the integrity of our testing assets and the information and insights ACT provides throughout the entire life cycle of a test (from test concept to development, delivery, reporting, investigation, and remediation).
3. Promote conduct that enhances test security. Deter and detect conduct that will materially and negatively affect the reputation and integrity of our testing assets, test scores, the information and insights ACT provides, and the ACT brand.
4. Ensure that a reported test score and associated information are accurate and valid indicators of the test taker's own achievements, behaviors, and/or goals.
5. Foster effective communication that enables prompt reporting and resolution of test security concerns.
6. Ensure that everyone in the testing process is aware of, competent for, and supported in their roles. Avoid placing individuals or organizations in situations that may pose or appear to pose a conflict of interest or a safety concern.
7. Build a sense of community, collaboration, and trust that engages and empowers people to act upon these principles.

Briefing Session



- **Arrival of proctors**
 - At least 30 minutes prior to student check-in
- **Review procedures**
 - Test security
 - Checking in students
- **Make last-minute adjustments**

Security of Materials



ACT WorkKeys® **Test Administration Forms**
Standard Time, Paper
Test Room Report

ACT High School Code _____ State _____

School Name _____ Test Date _____

Room Supervisor _____ Room _____

Testing at school Testing off-site—provide off-site location name and address:
Location Name _____
Address/City _____

Number of Examinees Seated in This Room _____ Number of Staff in This Room _____

BEFORE TESTING: Complete A through B to record and account for ALL TEST BOOKLETS provided to this room.

A. Test Booklets	First Serial Number	Last Serial Number	Total # Booklets
	_____ to _____		A _____
<i>Additional serial numbers not within the sequence above, if any:</i>			

B. Sign and initial as indicated to confirm the transfer of test booklets to the room supervisor.

Room Supervisor Signature _____ Test Coordinator Initials _____

AFTER TESTING: Complete C through F to record and account for ALL MATERIALS returned to the test coordinator.

C. Test Booklets	# Used	# Unused	Total # Booklets

NEVER leave test booklets unattended when out of secure storage

Identifying and Admitting Students



- Check students' identification at the door
- Mark students' names on roster
- Direct students to their seats
- No late admittance
- No cell phones

Test Day Schedule

- Testing must occur only on the designated test dates and should begin no later than 9:00 a.m.

Test Administration	Test Dates
Initial Standard Time Test Day	April 15
Initial Accommodations Test Window	April 15 – 28
Makeup Standard Time Test Day	April 29
Makeup Accommodations Test Window	April 29 – May 5

Test Day Schedule

- Tests must be administered in order
- Must allow full time for Standard Time testing

Assessment	English	Spanish
Workplace Documents	55 minutes	70 minutes
Applied Math	55 minutes	70 minutes
15 minute break		
Graphic Literacy	55 minutes	70 minutes

- Accommodations students testing Time-and-a-Half, Double Time, and Three Hours may move ahead only when all students in the room have finished testing

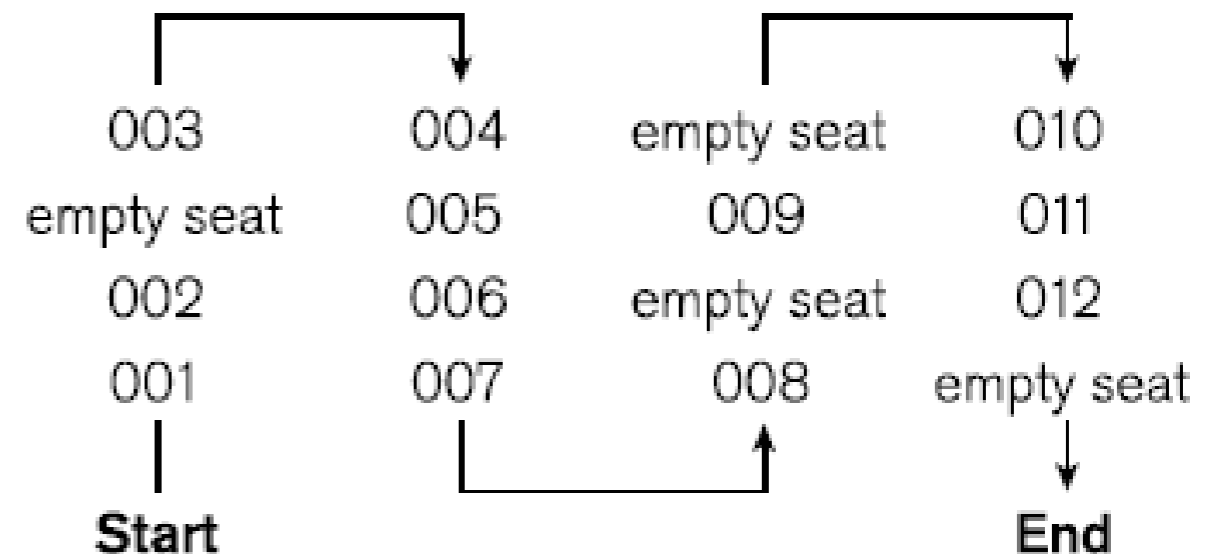
Distributing Test Booklets

Test booklet symbols:

- Standard time booklets
- Accommodations booklets



- After students are seated
- Only when prompted in verbal instructions
- Individually, one to each student
- Unbroken, sequential order



Exact Timing of Tests

- Use more than one timepiece
 - Do NOT use a cell phone
- Time each room separately
- Record times on the Test Administration Form
- Remember to give a 5-minute warning

ACT WorkKeys®

Timing Report

Record the actual time of day (e.g., 8:52 a.m.) these announcements are made for each test.

	Duration	Start	5 Minutes Remaining	Stop
<i>Example</i>		8:52 a.m.	9:42 a.m.	9:47 a.m.
Test 1 Workplace Documents	55			
Test 2 Applied Math	55			
Test 3 Graphic Literacy	55			

Is there an Irregularity Report regarding timing? Yes No

Timing Chart

All Tests—55 Minutes

Start	Stop	Start	Stop	Start	Stop	Start	Stop	Start	Stop
0:00	0:55	0:12	0:07	0:24	0:19	0:36	0:31	0:48	0:43
0:01	0:56	0:13	0:08	0:25	0:20	0:37	0:32	0:49	0:44
0:02	0:57	0:14	0:09	0:26	0:21	0:38	0:33	0:50	0:45
0:03	0:58	0:15	0:10	0:27	0:22	0:39	0:34	0:51	0:46
0:04	0:59	0:16	0:11	0:28	0:23	0:40	0:35	0:52	0:47
0:05	0:00	0:17	0:12	0:29	0:24	0:41	0:36	0:53	0:48
0:06	0:01	0:18	0:13	0:30	0:25	0:42	0:37	0:54	0:49
0:07	0:02	0:19	0:14	0:31	0:26	0:43	0:38	0:55	0:50
0:08	0:03	0:20	0:15	0:32	0:27	0:44	0:39	0:56	0:51
0:09	0:04	0:21	0:16	0:33	0:28	0:45	0:40	0:57	0:52
0:10	0:05	0:22	0:17	0:34	0:29	0:46	0:41	0:58	0:53
0:11	0:06	0:23	0:18	0:35	0:30	0:47	0:42	0:59	0:54



Staff Attentiveness



Irregularities

ACT WorkKeys Testing Irregularity Report

Individual and Group Irregularities (See *Irregularities* section of *Administration Manual* for complete information about irregularities. Copy this form as needed.)

Purpose of this form: This form is used by room supervisors to report any irregularities that occur in their test rooms on test day.
Instructions for the test coordinator: If you receive an Irregularity Report from a room supervisor, ensure that the appropriate procedures for reporting the irregularity were followed: Check the form for completeness; be sure that voided answer documents, if applicable, are attached; for group irregularities, be sure that a list or roster of examinees in that room is attached. Make a copy of the completed forms for your records and return the originals to ACT.
Instructions for room supervisors: If an irregularity occurs in your test room, complete all appropriate fields on this form and return the completed form to the test coordinator.

Test Site _____ Room #/Location _____ ACT High School Code _____
 City, State _____ Test Date _____

Staple any voided answer documents or defective test materials to this form. Return in envelope with other test administration forms.

Individual Irregularities
 Examples of individual irregularities include: • defective materials/equipment • failure to follow directions • illness • prohibited behavior (e.g., giving/receiving assistance; unauthorized calculator use; marking previous/future test sections) • challenged item/time (See complete explanation of irregularities in manual.)

Examinee Name and ID Number	Form Code/ Test Booklet Number	Description of Irregularity (include time the irregularity occurred)	Action Taken by Test Site Personnel (including any notification given to examinees)	Answer Document Voided? (Y/N)
Name: _____ ID Number: _____	Form Code: [][][][][] Booklet Number: [][][][][][][][][]			
Name: _____ ID Number: _____	Form Code: [][][][][] Booklet Number: [][][][][][][][][]			
Name: _____ ID Number: _____	Form Code: [][][][][] Booklet Number: [][][][][][][][][]			

Group Irregularities (attach names of examinees in room)
 Examples of group irregularities include: • mistiming • disturbances/distractions • emergency evacuation • power failure • missing/stolen test materials • inclement weather (See complete explanation of irregularities in manual.) **Call ACT immediately if there has been a mistiming.**

Number of Examinees Affected	Test Title	Time of Irregularity	Description of Irregularity	Action Taken by Test Site Personnel

Room Supervisor's Name (print) _____ Test Coordinator's Name (print) _____
 Room Supervisor's Signature _____ Test Coordinator's Signature _____





Irregularities

- Document and call ACT if:
 - Missing or defective secure test materials
 - Duplicating test materials
 - Mistiming
 - Inclement weather
 - Emergency evacuations
 - Power failure
 - Disturbances/distractions
 - Student illness
 - Irrational or prohibited behavior
- Phone: 800.553.6244 ext. 2800
- Complete an Irregularity Report



Prohibited Behavior

- Prohibited behaviors include:
 - Creating a disturbance
 - Giving or receiving help
 - Accessing a cell phone
 - Violating calculator rules
- File an Irregularity Report
- If there's been a security breach, call ACT at 800.553.6244 ext 2800
- Document everything



Reporting Security Issues

Testing staff are expected to report test administration irregularities and security issues to ACT Test Administration by completing an Irregularity Report or calling **800.553.6244 ext. 2800**. Immediate reporting to ACT Test Administration is critical to the standardized administration of the tests.

Testing staff who wish to file an anonymous report about concerns that tests may have been compromised may do so at **www.act.ethicspoint.com**.



Post-Test Activities



Check Test Administration Forms folders

➤ Test Room Report

- Account for all test booklets and signatures

ACT WorkKeys® **Test Administration Forms**
Standard Time, Paper
Test Room Report

ACT High School Code _____ State _____

School Name _____ Test Date _____

Room Supervisor _____ Room _____

Testing at school Testing off-site—provide off-site location name and address:
Location Name _____
Address/City _____

Number of Examinees Seated in This Room _____ Number of Staff in This Room _____

BEFORE TESTING: Complete A through B to record and account for ALL TEST BOOKLETS provided to this room.

A. Test Booklets	First Serial Number	Last Serial Number	Total # Booklets
	_____ to _____		A _____
<i>Additional serial numbers not within the sequence above, if any:</i>			

B. Sign and initial as indicated to confirm the transfer of test booklets to the room supervisor.

Room Supervisor Signature _____ Test Coordinator Initials _____

AFTER TESTING: Complete C through F to record and account for ALL MATERIALS returned to the test coordinator.

C. Test Booklets	# Used	# Unused	Total # Booklets
------------------	--------	----------	------------------

Check Test Administration Forms folders

➤ Seating Diagram

- Student names, test book serial numbers, unfinished ovals

ACT WorkKeys® **Test Administration Forms**
Standard Time, Paper
Seating Diagram

Instructions:

- Complete blocks 1 through 4 during testing.
- Enter test booklet serial numbers during the first test.
- If using tables, show which examinees are at the same table.
- Draw your own diagram and attach it to this form if this diagram doesn't fit your room.

Each box represents one seat.

Write test booklet number here

You may use scratch paper or the numbered spaces (1, 2, 3) to track unfinished ovals at the end of each test.

See the *Administration Manual* for acceptable seating arrangements and a sample completed form.

1 Room Type
 Single Level OR Multiple Level

2 Writing Surfaces
 Desks: _____ in. by _____ in.
 Tables: _____ in. by _____ in., # _____ per table

3 Distance between Examinees
Shoulder-to-Shoulder: _____ ft.
Head-to-Head: _____ ft.
Minimum 3 ft.
Minimum 3 ft. (single level)
5 ft. (multiple level)

4 BACK BACK

	1 2 3		1 2 3		1 2 3		1 2 3		1 2 3
	1 2 3		1 2 3		1 2 3		1 2 3		1 2 3
	1 2 3		1 2 3		1 2 3		1 2 3		1 2 3

Check Test Administration Forms folders

➤ Timing Report

- Accurate timing was kept

ACT WorkKeys® **Test Administration Forms**
Standard Time, Paper
Timing Report

Record the actual time of day (e.g., 8:52 a.m.) these announcements are made for each test.

	Duration	Start	5 Minutes Remaining	Stop
<i>Example</i>		8:52 A.M.	9:42 A.M.	9:47 A.M.
Test 1 Workplace Documents	55			
Test 2 Applied Math	55			
Test 3 Graphic Literacy	55			

Is there an Irregularity Report regarding timing? Yes No

➤ Administration Report

- Accurate timing was kept
- Administration codes documented

ACT WorkKeys® **Administration Report**

Enter the information requested for all examinees testing in this room. Attach additional pages if more than 10 examinees.

Enter the relevant Administration Code (from this table) on page 3 of the answer document and in the chart below, for each test administered with accommodations.	Administration Codes									
	Single-Day Testing					Testing Over Multiple Days				
	Regular Time (55 min)	Time-and-a-Half (83 min)	Double Time (110 min)	Three Hours (180 min)	Stop-the-Clock Breaks	Regular Time (55 min)	Time-and-a-Half (83 min)	Double Time (110 min)	Three Hours (180 min)	Stop-the-Clock Breaks
Regular Print Materials (including extended time)	400	150	200	300	450	500	510	520	530	
Large Print	400	130	235	291	451	501	511	521	531	
Audio DVDs or English Video DVDs				294	454				534	
Reader Script				293	453				533	
EBAE Braille				292	452				532	
UEB Braille				296	452				532	
Instructions Translated ONLY	600	610	620	630	640	550	551	552	553	
ACT-Provided (non-Spanish) Translation of Workplace Documents; or Applied Math; or Graphic Literacy				941*	942*				954*	
ACT* WorkKeys®-Ineligible Accommodation	900*	910*	920*	930*	940*	950*	951*	952*	953*	

Copy ^{Not eligible for ACT WorkKeys scores and the ACT® WorkKeys® National Career Readiness Certificate®}

List all examinees tested in this room. For each ACT WorkKeys test administered, give the test date, the start and stop times, and the administration code describing the accommodation provided exactly as it is marked on the examinee's answer document. Also note any accommodations provided not directly related to the test. You may use the Test Timing Chart in the Administration Manual to aid accurate timing.

Examinee Names Please print.	Accommodations Provided Describe all.	Workplace Documents				Applied Math				Graphic Literacy			
		Admin Code	Date	Start	Stop	Admin Code	Date	Start	Stop	Admin Code	Date	Start	Stop
1.													
2.													
3.													

Check Test Administration Forms folders

➤ Roster

- All students marked with ID type
- Mark absent students with a dash
- Personal Recognition (“R”) must include staff initials
- Student Identification Form collected and attached to roster for every “F”

ACT WorkKeys® **Test Administration Forms**
Standard Time, Paper
Roster Page ____ of ____

Attach extra pages as required.
Note: You may attach your own roster to this form instead of writing the information below, but only if it includes the type of ID.

Examinee's Name (please print) List all examinees scheduled to test in this room.	Type of ID			
	P	F	R and Initials	-
1.				
2.				
3.				
4.				
5.				
6.				
7.				
8.				
9.				

Copy

Check Test Administration Forms folders

- Verify answer documents received
- Review Irregularity Reports
 - Attach voided answer documents

ACT WorkKeys Testing Irregularity Report
Individual and Group Irregularities (See *Irregularities* section of *Administration Manual* for complete information about irregularities. Copy this form as needed.)

Purpose of this form: This form is used by room supervisors to report any irregularities that occur in their test rooms on test day.
Instructions for the test coordinator: If you receive an Irregularity Report from a room supervisor, ensure that the appropriate procedures for reporting the irregularity were followed: Check the form for completeness; be sure that voided answer documents, if applicable, are attached; for group irregularities, be sure that a list or roster of examinees in that room is attached. Make a copy of the completed forms for your records and return the originals to ACT.
Instructions for room supervisors: If an irregularity occurs in your test room, complete all appropriate fields on this form and return the completed form to the test coordinator.

Test Site _____ Room #/Location _____ ACT High School Code _____

City, State _____ Test Date _____

Staple any voided answer documents or defective test materials to this form. Return in envelope with other test administration forms.

Individual Irregularities
 Examples of individual irregularities include: • defective materials/equipment • failure to follow directions • illness • prohibited behavior (e.g., giving/receiving assistance; unauthorized calculator use; marking previous/future test sections) • challenged item/time (See *complete explanation of irregularities in manual*.)

Examinee Name and ID Number	Form Code/ Test Booklet Number	Description of Irregularity (include time the irregularity occurred)	Action Taken by Test Site Personnel (including any notification given to examinees)	Answer Document Voided? (Y/N)
Name: _____ ID Number: _____	Form Code: _____ Booklet Number: _____			
Name: _____ ID Number: _____	Form Code: _____ Booklet Number: _____			
Name: _____ ID Number: _____	Form Code: _____ Booklet Number: _____			

Group Irregularities (attach names of examinees in room)
 Examples of group irregularities include: • mistiming • disturbances/distractions • emergency evacuation • power failure • missing/stolen test materials • inclement weather (See *complete explanation of irregularities in manual*.) **Call ACT immediately if there has been a mistiming.**

Number of Examinees Affected	Test Title	Time of Irregularity	Description of Irregularity	Action Taken by Test Site Personnel

Room Supervisor's Name (print) _____ Test Coordinator's Name (print) _____

Room Supervisor's Signature _____ Test Coordinator's Signature _____



Documentation

- Retain documentation for 1 year
 - Rosters that include
 - Students that tested
 - Students absent from testing
 - Students dismissed for prohibited behavior
 - Irregularity Reports
 - Accommodations paperwork

Return Materials to ACT - Scorables

Packing the Processing Envelope

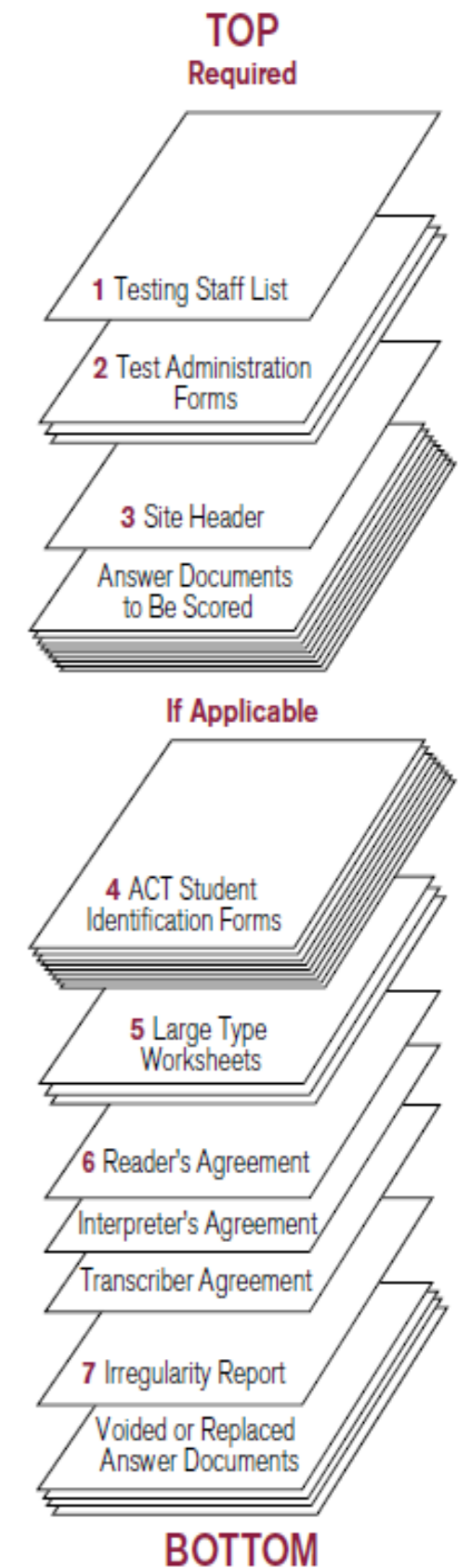
➤ Required Items:

- Testing Staff List
- Test Administration Forms folder
- Site Header
- Answer documents to be scored

➤ If Applicable, also include:

- Student Identification Forms
- Large Type Answer Documents
- Reader, Interpreter, and Transcriber Agreements
- Irregularity Report
- Voided or Replaced Answer Documents

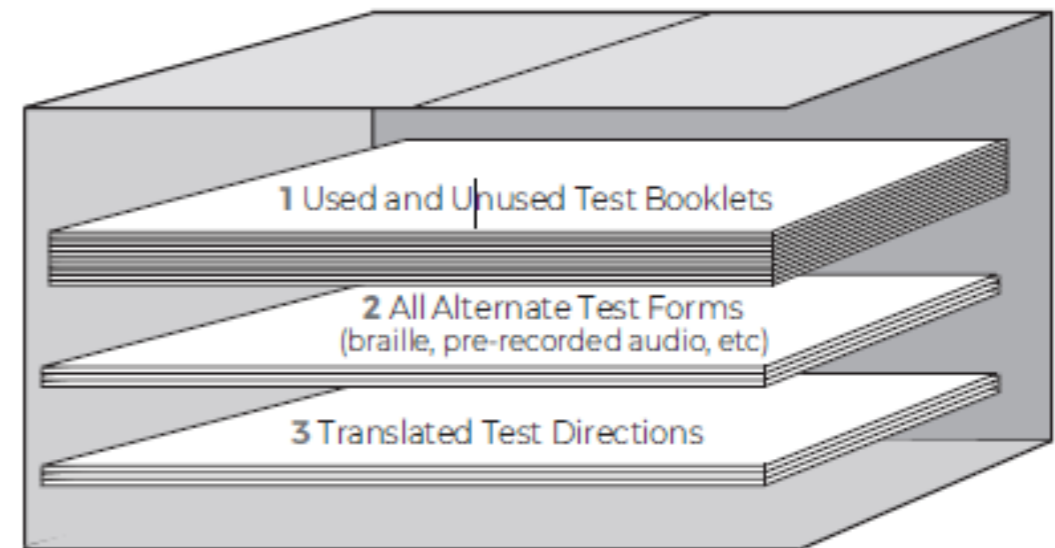
➤ Place all these items in the polmailer for return to ACT.



Return Materials to ACT – Test Forms

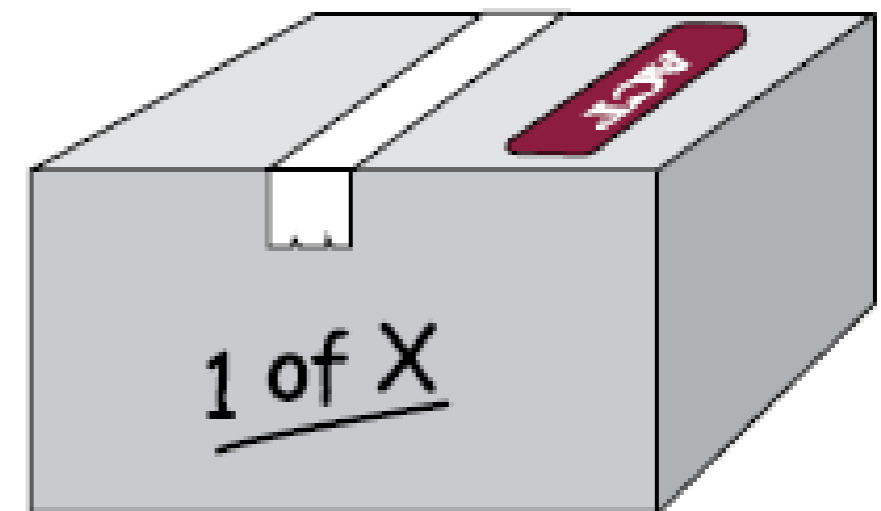
➤ Packing the carton

- **Used and Unused Test Booklets**
- **All Alternate Test Forms**
 - Braille, USBs, etc.
- **Translated Test Directions**



➤ Mark the cartons 1 of x, 2 of x, etc.

➤ Detailed instructions are in the *Administration Manual*





Score Reports

- Standard ACT WorkKeys Reports in August
 - Individual Summary Score Report
 - Summary Score Report
 - Roster Score Report



myworkkeys.com

- Students can print their own ACT WorkKeys National Career Readiness Certificate (ACT WorkKeys NCRC) from myworkkeys.com for **FREE**
 - Create their own account using these matching criteria:
 - First Name
 - Last Name
 - Month of Birth
 - Day of Birth
 - Examinee ID (state assigned UIC)
 - Go to Certificate Management
 - Under Actions, select Create Certificate
 - Quick Start Guide is available on the login page



Tips for Success



Success for You and Your Students

➤ Avoiding the Pitfalls

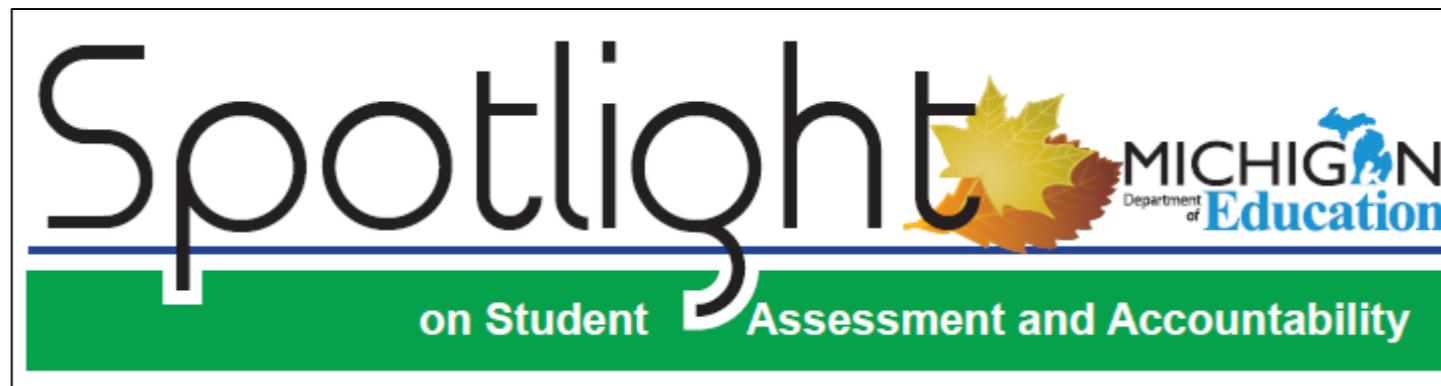
- Ensure every answer document has a barcode label!
- No cell phones or other electronic devices
- Administer tests in proper sequence
- No extra or extended breaks
- Do NOT throw away shipping cartons; use them to return test materials to ACT
- Use the preprinted site header
- Be ready for pickup of testing materials
- Answer documents received after May 12 will not be scored
- Ensure proper return packing



Resources



Spotlight on Student Assessment and Accountability



- www.michigan.gov/mde-spotlight
- Weekly newsletter highlighting upcoming events and important information



State Contact Information

For state policy and student eligibility inquiries contact...

Michigan Department of Education
Office of Educational Assessment and Accountability
(OEAA)

phone: 1.877.560.8378, option 3
email: MDE-OEAA@michigan.gov
website: www.michigan.gov/mme



ACT WorkKeys Information

➤ ACT-hosted Michigan State Testing

Website:

www.act.org/stateanddistrict/michigan

➤ ACT WorkKeys Website:

www.act.org/content/act/en/products-and-services/workkeys-for-job-seekers/assessments.html



ACT Contact Information

Thank you for joining us today!

➤ ACT Customer Care:

- Standard time:
 - 800.553.6244 ext. 2800
- Accommodations:
 - 800.553.6244 ext. 1788
- Contact Form:
 - www.act.org/stateanddistrict/contactus