## **Public School Academies (PSA) Unit Telephone Triage**

## All number are 517 area code

Michelle Watkins PSA Secretary 241-6960						
>	Assist in locating files/records	>	General procedural questions			
>	Charter contract maintenance		Grant award packets/letters			
>	Directions to other areas of MDE	>	Process for resolving complaints			
>	Directions to website	>	PSA travel			
>	FOIA questions	>	PSA unit supplies			
$\triangleright$	General assistance/support					

Jill Thompson	Neil Beckwith	Sue Landon	Vacant
Analyst	Consultant	Consultant	Consultant
241-6964	241-4833	335-2774	
- CMS MEGS+	AdvancED	Grant monitoring/oversight	Schools of Excellence
- EEM MAIN	Assurance & verification	Grant tracking	Seat Time
	Authorizer 101	Obtaining a CSP grant	Statutory/Policy Issues
Contract procedures/issues	Charter contract questions	PSA questions	Student records
CSP budget issues	Coordination w/BAA, CEPI	PSA unit tech initiatives	Technical assistance visits
CSP grant award notices	Coordination w/HAL	PSA Visits	Website management
CSP related Board items	Coordination with Treasury	Professional development	Windup & Dissolution
Grant procedures/issues	CSP budget issues	Public school questions	Workshops & conferences
PSA unit website	Cyber school issues	Record storage/retrieval	·
USED reporting	ESP questions	School Improvement	
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	Vacant PSA Supervisor	Tammy Hatfield PSA Manager 335-2797		
Coordinate w/senior staff	New MDE/OEII/PSA unit initiatives	➤ Assurance & verification		
Coordination w/Authorizers	Press/Media requests	➤ Coordination w/Authorizers		
Coordination w/external	PSAU budget	➤ Coordination w/external stakeholders		
stakeholders	PSAU HR/personnel issues	<ul> <li>Dissemination grants</li> <li>Technical assistance program</li> </ul>		
Coordination w/Legislature	➢ SBE	FAQ Development Webinar management		
CSP grant goal monitoring	Staff coordination	Professional Development Workshops & conferences		
Major policy issues	USED issues	PSA Best Practices Program		

Other Contact Information: <a href="mailto:MDEPSAGrant@michigan.gov">MDEPSAGrant@michigan.gov</a>; FAX: 517-241-0247; www.michigan.gov/charters