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## UPCOMING WEBINARS – JULY

- MiCMRC Educational Webinar: Applying a Patient-Centered Design to Improve Educational Materials on Advance Care Planning July 11 2:00PM – 3:00PM [REGISTER HERE](#)
- Informational Session: MI Patient Experience of Care July 12, 11:30AM – 12:30PM [REGISTER HERE](#)
- MiCMRC Educational Webinar: Tobacco Dependence Treatment - Putting the Guidelines into Practice July 12 2:00PM – 3:00PM [REGISTER HERE](#)
- SIM PCMH Billing and Coding Collaborative Webinar: Strategies to Overcome Patient Engagement Challenges Related to CMS' Incorporation of Patient Financial Liability July 25 11:30AM – 1:00PM [REGISTER HERE](#)
- MiCMRC Educational Webinar: Breast and Cervical Cancer Control Navigation Program July 26 2:00-3:00pm [REGISTER HERE](#)

## SAVE THE DATES

- Summit West – Grand Rapids, MI Tuesday October 10, 2017
- Summit Southeast – Ann Arbor, MI Tuesday, October 17, 2017

## Initiative Announcements

### Welcome

Welcome to the 2017 Patient Centered Medical Home Initiative, and the sixth release of our monthly newsletter. Each month we will bring together all the updates, news and upcoming events relevant to PCMH Initiative Participants. Additionally, we will provide updates on other happenings across the State Innovation Model.

You will continue to receive other regular communications and event reminders from the PCMH Initiative. This newsletter has been developed as a method to share information in one common location.

### Patient Lists and Other Data Resources Returning

The PCMH Initiative experienced a technical setback which resulted in PCMH Patient Lists (PPLs) being removed from the MDC SIM PCMH Portal, and causing a delay in the first PCMH Initiative Data Dashboard release. This setback has been resolved and the generation of PPLs and the data dashboard will resume. See Michigan Data Collaborative Article below for additional details on release timelines.

### Quarter 2 Payments

Due to the unforeseen technical setbacks in the generation of the PPLs, Quarter 2 (April – June, 2017) payments may be delayed minimally. MDHHS is actively working to minimize any potential delay, and will continue to communicate the anticipated payment schedule.

### PCMH Initiative Participants Invited to Join the MI Patient Experience of Care (MiPEC) Initiative

During the Second Quarterly Update Virtual Meeting, the Initiative announced the potential opportunity to support participants in pursuing a standardized Patient Experience of Care surveying methodology. Based on participant feedback during that call, the PCMH Initiative will be collaborating with the Greater Detroit Area Health Council to support participation in the Michigan Patient Experience of Care (MiPEC) Initiative.

MiPEC is a voluntary, statewide initiative established to fill unmet needs related to measuring, reporting and improving patient experience of care in the physician practice setting. This collaboration would give PCMH Initiative participants the opportunity to join the more than 1,000 primary care providers across Michigan who are already participating in MiPEC and obtaining valid and reliable experience of care information from patients, as well as access to the tools and resources needed for improving patient experience. Additionally, by participating in this opportunity, practices are also able to compare their patient experience results to those of the other participating practices.

To learn more, register to join a one-hour informational webinar on Wednesday, July 12th from 11:30AM to 12:30 PM. [REGISTER HERE](#) to join the discussion, and learn more about how your practice can participate.

### PCMH Initiative Initial Required Training – Social Determinants of Health Online Modules: **Available Late July**

Per the PCMH initiative, the Social Determinants of Health online initial training is to be completed by all Care Coordinators. Care Managers will also be required to complete the SDOH online training.

Please note this exception: Care Managers who complete the MiCMRC Complex Care Management course after June 19<sup>th</sup>, 2017 *do not* need to complete the SDOH online training. (i.e. the SDOH content will be included in future CCM courses).

Access the SDOH online required training [here](#).

- This on line training includes two recorded webinars and an interactive eLearning web based module and is available on demand.

- Summit North –  
Thompsonville, MI Tuesday,  
October 24, 2017

## ABOUT THE INITIATIVE

The Patient Centered Medical Home (PCMH) Initiative is a core component of the State Innovation Model (SIM) strategy for coordinated care delivery, focusing on the development and testing of multi-payer health care payment and service delivery models in order to achieve better care coordination, lower costs, and improved health outcomes for Michiganders.

## CONTACT US

General questions can be sent to: [SIMPcmh@mail.mihealth.org](mailto:SIMPcmh@mail.mihealth.org)

Visit the SIM website at: [www.michigan.gov/sim](http://www.michigan.gov/sim)

Questions regarding PCMH Initiative dashboards and portal access can be sent to: [MichiganDataCollaborative@med.umich.edu](mailto:MichiganDataCollaborative@med.umich.edu)

Questions regarding Care Manager and Care Coordinator training can be sent to: [micmrc-requests@med.umich.edu](mailto:micmrc-requests@med.umich.edu)

- Introduction to SDOH
- SDOH and Implications for Care Management
- Role of the Care Manager and Care Coordinator in Developing and Maintaining Clinical Community Linkages
- Approximate time to complete the online SDOH Initial training is 2 hours.
  - Upon completion of training, learner completes an on line evaluation and receives a certificate of completion
  - \*\*The Social Determinants of Health Online Modules must be completed 6 months after the “go live” date.

Please submit questions to [micmrc-requests@med.umich.edu](mailto:micmrc-requests@med.umich.edu).

## Michigan Data Collaborative

Michigan Data Collaborative (MDC) is the data analysis and visualization partner for the PCMH Initiative. This section includes key participant information that we will update each month.

**May PCMH Patient List (PPL):** The new PPL has a planned release for mid-July.

**New Data Dashboard:** Targeted for July, Release 1.0 of the data dashboard will include the following measures:

- Quality Measures
  - Breast Cancer Screening
  - Diabetes Eye Exam
  - Diabetes Hemoglobin A1c Testing
  - Diabetes Nephropathy
  - Use of Imaging for Low Back Pain
- Utilization Measures
  - All-Cause Readmission
  - Emergency Department Visits
  - Hospital Admissions
- Chronic Conditions
  - Asthma
  - Hypertension
  - Obesity (Any, Overweight, Moderate, and Severe)

**MDC Portal Connections:** Based on your feedback, a new streamlined option will soon be available. Beta testers are currently using this new option to connect to the SIM PCMH Site and download files successfully.

**Secure File Transfer for PPLs:** Secure FTP is now available for receiving the PPLs. Secure FTP provides an encrypted connection for safe file transfer. If you would like to use secure FTP to receive your PPL, please contact Susan Stephan at [susanmst@med.umich.edu](mailto:susanmst@med.umich.edu). You can also choose to use **MiShare**, the Michigan Medicine web-based file transfer system, for encrypted file transfer.

**MDC Documentation:** As new data and dashboards are made available, visit the [MDC website](#) for expanded documentation. Future resources will include:

- PCMH Patient List Information Guide
- Aggregated Patient Report Quick Reference
- SIM PCMH Dashboard User Guide
- SIM PCMH Measures Technical Guide (describing measure and chronic condition calculation)
- SIM PCMH Dashboard Release Notes (including timeline for data included in each measure and chronic condition)
- Accessing the SIM Project Site (original method)
- Accessing the SIM PCMH Project Site Using Virtual Places (revised connection method)
- Installing Duo to Use Two-Factor Authentication

**Note:** All target dates are dependent on the receipt of the filtered SIM Participation File (SPF).

## Upcoming Events

### MiCMRC Complex Care Management Courses

The training format for the MiCMRC CCM course consists of: a one-hour introductory live webinar, two days for recorded webinar self-study (approximately 6 hours of self-study) and two days of in person classroom instruction. To learn more about CCM courses click [here](#).

See upcoming course dates on page 3.

### Upcoming course dates and course registration:

July 10-13 | Lansing, MI | [Register here](#) | Registration deadline: July 6<sup>th</sup>, 2017  
July 24-27 | Grand Rapids, MI | [Register here](#) | Registration deadline: July 20<sup>th</sup>, 2017  
August 14-17 | Lansing, MI | [Register here](#) | Registration deadline: August 10<sup>th</sup>, 2017

**Note:** If you have 15 or more Care Managers in your area and would like the MiCMRC team to provide a regional training at your location please submit your request to [micmrc-ccm-course@med.umich.edu](mailto:micmrc-ccm-course@med.umich.edu).

For questions please contact [micmrc-ccm-course@med.umich.edu](mailto:micmrc-ccm-course@med.umich.edu).

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### MiCMRC 2017 Care Management Educational Webinars

**Date and Time:** Tuesday July 11<sup>th</sup> 2-3 pm  
**Title:** Applying a Patient-Centered Design to Improve Educational Materials on Advance Care Planning  
**Presenters:** Kathryn Shindeldecker and Kristen Hurst, University of Michigan  
**Register [here](#)**

**Date and Time:** Wednesday July 12<sup>th</sup> 2-3 pm  
**Title:** Tobacco Dependence Treatment - Putting the Guidelines into Practice  
**Presenter:** Patricia Heiler, MPH, Michigan Department of Health and Human Services  
**Register [here](#)**

**Date and Time:** Wednesday July 26<sup>th</sup> 2-3 pm  
**Title:** Breast and Cervical Cancer Control Navigation Program  
**Presenter:** E.J. Siegl, BSN, OCN, MA, CBCN, Program Director, MDHHS  
**Register [here](#)**

**Date and Time:** Wednesday August 9<sup>th</sup> 2-3 pm  
**Title:** Colorectal Screening  
**Presenter:** Abby Moler, American Cancer Society  
**Register [here](#)**

**Date and Time:** Wednesday August 23<sup>rd</sup> 2-3 pm  
**Title:** The Power of Prevention- Helping Your Patients Reduce Their Cancer Risk  
**Presenter:** Danielle Karsies, MS, RD, CSO, Michigan Medicine Cancer Center  
**Register [here](#)**

**Date and Time:** Wednesday September 20<sup>th</sup> 2-3 pm  
**Title:** HPV Vaccine  
**Presenter:** Abby Moler, American Cancer Society  
**Register [here](#)**

**Date and Time:** Wednesday October 11<sup>th</sup> 2-3 pm  
**Title:** Breast Cancer Screening  
**Presenter:** Abby Moler, American Cancer Society  
**Register [here](#)**

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### Mi-CCSI Self-Management Support Courses

#### **Self-Management Training: Introduction to the Roles of the Care Manager and Care Coordinator**

Mi-CCSI is an MiCMRC approved self-management training provider. MiCCSI is the only program for which MDHHS is providing financial support. Funds are capped but are available for the foreseeable future.

#### Upcoming Training Dates:

July 18 - 19 | Grand Rapids, MI  
July 22 - 23 | East China, MI (Saturday & Sunday training)  
July 31 & August 1 | Ann Arbor, MI  
August 3 - 4 | Southfield, MI  
August 10 -11 | Grand Rapids, MI

For registration and details: <http://www.miccsi.org/training/upcoming-events/>

**Northern Michigan:** Participants interested in a training session during July or August in the Traverse City, Sault Ste. Marie or Marquette areas, contact Amy Wales at [amy.wales@miccsi.org](mailto:amy.wales@miccsi.org) or 616-551-0795 ext. 11.

# Initiative Updates

## **Semiannual Practice Transformation Report**

The PCMH Initiative Semiannual Report link was distributed to participants on June 22, 2017. The submission deadline is **5pm, Monday, July 31, 2017**. As outlined in the 2017 Participation Agreement, Practice Transformation plans must be in place by November 1, 2017. As such, the Initiative does not expect participants to have fully developed and finalized information regarding Practice Transformation; rather, the expectation is that progress to-date in drafting the required elements would be captured in the report. The Semiannual report has two sections which focus respectively on Clinical-Community Linkages and Practice Transformation Objective(s).

## **PCMH Initiative Quarter 2 Report**

The PCMH Initiative Quarter 2 Report link was distributed to participants on June 22, 2017. The submission deadline is **5pm, Monday, July 31, 2017**. The Quarterly Report is intended to assess compliance with the SIM PCMH Participant Agreement and identify opportunities for the Initiative to support participants. Compared to the Quarter 1 Report, Quarter 2 report has two new sections: Medicaid Health Plan Contracting and Clinical Decision Support. In addition, participants are required to report PCMH Initiative-only FTE as well as the training activities of care managers and care coordinators in the section of care manager and care coordinator staffing information.

## **Compliance Guide**

The PCMH Initiative Compliance Guide was distributed to participants on June 22, 2017. To enable implementation of the core PCMH components, a wide range of compliance activities have been outlined. The guide categorizes the requirements into the following areas: Care Management, Learning Requirements, Technology, PCMH Status and Infrastructure, Practice Transformation and Participation and Reporting. For each requirement, the tracking mechanism is given, along with key dates, the corrective action process, and notes on audits if applicable.

## **Change Form**

PCMH Initiative participants will now have an additional way to submit PO, practice and provider changes to the SIM PCMH Initiative. Instead of filling out a change form and sending it in to the mailbox, data can now be entered directly at the following site: [https://umich.qualtrics.com/jfe/form/SV\\_d5015qVCFHixFwV](https://umich.qualtrics.com/jfe/form/SV_d5015qVCFHixFwV). POs or practices with multiple provider changes can still upload an excel sheet of the changes.

## **2017 SAVE THE DATES! SIM PCMH Regional Summits**

**The tentative dates and venues for the 2017 Regional Summits are:**

### **Summit West – Grand Rapids, MI**

Tuesday October 10, 2017  
Frederik Meijer Gardens and Sculpture Park  
1000 E Beltline Ave NE  
Grand Rapids, MI 49525


### **Summit Southeast – Ann Arbor, MI**

Tuesday, October 17, 2017  
University of Michigan North Campus Research Center (NCRC)  
2800 Plymouth Road, Building 18  
Ann Arbor, MI 48105

### **Summit North – Thompsonville, MI**

Tuesday, October 24, 2017  
Crystal Mountain Resort & Conference Center  
12500 Crystal Mountain Drive  
Thompsonville, Michigan 49683

## July 2017 SIM PCMH CALENDAR

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
		MICMRC Educational Webinar: Applying a Patient-Centered Design to Improve Educational Materials on Advance Care Planning 2:00-3:00pm <a href="#">REGISTER HERE</a>	Informational Session: MI Patient Experience of Care 11:30 - 12:30pm <a href="#">REGISTER HERE</a>  MICMRC Educational Webinar: "Tobacco Dependence Treatment - Putting the Guidelines into Practice" 2:00-3:00pm <a href="#">REGISTER HERE</a>			
16	17	18	19	20	21	22
23	24	25	26	27	28	29
		SIM PCMH Billing and Coding Collaborative Webinar: Strategies to Overcome Patient Engagement Challenges Related to CMI: Incorporation of Patient Financial Liability 11:30am-1:00pm <a href="#">REGISTER HERE</a>	MICMRC Educational Webinar: Breast & Cervical Cancer Control Navigation Program 2:00-3:00pm <a href="#">REGISTER HERE</a>			
30	31	30	31			
			PCMH Newsletter Publication  Quarterly Progress Report (Q2) Due  Semi-Annual Practice Transformation Report Due			

