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## ABOUT THE INITIATIVE

The Patient Centered Medical Home (PCMH) Initiative is a core component of the State Innovation Model (SIM) strategy for coordinated care delivery, focusing on the development and testing of multi-payer health care payment and service delivery models in order to achieve better care coordination, lower costs, and improved health outcomes for Michiganders.

## CONTACT US

General questions can be sent to: [SIMPCMH@mail.mihealth.org](mailto:SIMPCMH@mail.mihealth.org)

Visit the SIM website at: [www.michigan.gov/sim](http://www.michigan.gov/sim)

Questions regarding PCMH Initiative dashboards and portal access can be sent to: [MichiganDataCollaborative@med.umich.edu](mailto:MichiganDataCollaborative@med.umich.edu)

Questions regarding Care Manager and Care Coordinator training can be sent to: [micmrc-requests@med.umich.edu](mailto:micmrc-requests@med.umich.edu)

## Initiative Announcements

### Welcome

As we close out the first quarter of the PCMH Initiative, there are a number of opportunities for engagement and support for Participants. You can continue to find announcements for Initiative led activities listed within our monthly newsletters, as well as on the SIM website. Don't forget to join us for the Quarterly Update Meetings to hear more about what is happening Initiative wide. Details for the upcoming meeting are included within this publication.

### REGISTRATION CLOSING SOON: Practice Transformation Collaborative – Learning Session 1

**April 3-4, 2017 · East Lansing, MI**

The Practice Transformation Collaborative will provide a series of opportunities for engagement including face-to-face learning sessions, bi-monthly peer coaching webinars, and monthly action period teaching webinars. The first in this series of face-to-face learning sessions will focus on developing clinical-community linkages, team development, and building an infrastructure of quality improvement.

Over the two-days, teams from practices and physician organizations will work together to learn more about developing community partnerships to optimize meeting the socioeconomic needs of the patient population. Change management, team building, quality improvement tools, will be included in the sessions. Learning Session 1 features topic experts, best practice examples from participating practices, and opportunities for teams to network, learn, and plan together.

#### Who Should Participate:

This optional collaborative learning network is open to all Participating Practice and Physician Organization (PO) teams. Participation will be most effective if it is as part of a team, and includes key members representing:

- Clinical Leadership
- Administrative Leadership
- Providers, including Care Managers/Coordinators
- Practice Coaches/Consultants
- Patient Representative
- Other key staff in achieving practice change

It is important to keep in mind that an ideal team will include both key decision makers, and “boots on the ground” staff members.

#### **Note:**

- *It will be important to have the same core team members attend all Learning Sessions.*
- *PO teams are encouraged to include a few member practice representatives for face-to-face sessions, while virtual sessions could benefit from broader member practice participation.*

A [full agenda](#) for Learning Session 1 can be found on our website

**[REGISTER HERE](#)**

***Don't miss out, registration closes on Monday, March 27!***

### Self-Management Support Training Update

The MiCMRC has updated the reference document detailing approved self-management programs. You can find the updated Care Management Resource Center Approved Self-Management Support Training Programs by following [this link](#). This document includes details for each MiCMRC approved self-management program: location, objectives, modality, resources, course date/criteria to schedule, trainer qualifications, certification/CEs, and cost.

As detailed in the [2017 Participant Guide](#) Care Managers and Coordinators are required to attend Self-Management Support Training through a MiCMRC approved vendor. If participants choose to attend the MiCCSI Self-Management training, fees, as outlined in the Care Management Resource Center Approved Self-Management Support Training Programs summary, will be waived through support by the State Innovation Model.

MiCCSI has embraced the addition of new roles and responsibilities as defined in the State Innovation Model. Having multiple provider types participating in the training has added a new dimension of crossed learning and knowledge transfer, contributing to the integration of the team-based care challenges and concepts. See the [Upcoming Events](#) sections for details for the MiCCSI Self-Management Training dates.

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## **Michigan Data Collaborative**

### **PCMH Patient Lists**

The PCMH Patients Lists (PPL) provide a current list of patients who are attributed to a provider participating in the PCMH Initiative. As a reminder, the attribution is based on the Primary Care Provider on record with the Medicaid Health Plan. For information about this file, including field descriptions, see the [PCMH Patient List Information Guide](#) on the MDC Website. Note that some of the fields listed in the information guide are not populated on the current patient lists as some are dependent on multiple months of attribution, and others will be populated as commercial payer information is available (target date TBD).

### **PCMH Patient List Posting Dates**

- March PPL posted on March 16, 2017
- April PPL scheduled for April 13, 2017
- May PPL scheduled for May 11, 2017

### **User Access Reminder:**

- Michigan Data Collaborative uses two-factor authentication. You must complete the instructions in the [Installing Duo and Using Two-Factor Authentication Guide](#) in order to access your SIM Patient List. MDC recommends using the mobile device option for a more seamless setup and authentication process.
- The preferred option for an internet browser is Mozilla Firefox **version 51 (or earlier)**
- If your name has not been submitted to MDC by your managing organization's acknowledger, then you are not authorized to access the PCMH data.

**Note:** If you are having difficulty accessing the portal, MDC can provide the PPLs via secure file transfer.

### **Dashboard Release – COMING IN MAY**

In addition to the PCMH Patient Lists, the MDC will be producing dashboards for the PCMH Initiative. The first SIM PCMH Dashboard Release 1.0 is scheduled for the end of May 2017. This release will include the following:

#### **Measure Reporting:**

Breast Cancer Screening  
Cervical Cancer Screening  
Emergency Department Visits  
Diabetes Eye Exam  
Diabetes HbA1C Testing  
Hospital Admissions  
Readmissions within 30 days  
Use of Imaging Studies for Low Back Pain

#### **Chronic Condition Prevalence:**

Asthma  
Hypertension  
Obesity

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## **News**

### **NOW AVAILABLE: Required Self-Study Modules for Care Coordinators and Care Managers**

One component of the initial required training for the Care Coordinators and Care Managers is completion of a series of self-study recorded webinars. For full details about the Initial Required Training and to access the self-study recorded webinars [click here](#). For questions, please contact the MiCMRC.

### **COMING SOON: Billing and Coding Collaborative**

To facilitate and provide SIM PCMH Initiative practices with support and resources for billing care management services for eligible members, a national billing and coding expert, in partnership with the Initiative, will facilitate a series of webinars and live office hours. The first event will be in May!

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## **SIM Updates**

## **SIM Evaluation**

The SIM Evaluation Team has developed a patient experience survey tool to be distributed in May 2017 and is requesting that PCMH Initiative Participants post a flier notifying patients to look for the survey booklet by mail. Additional details and materials will be provided at the Practice Transformation Collaborative Learning Session on April 3 and 4, or via email if you cannot attend. Please email [SIM@mail.mihealth.org](mailto:SIM@mail.mihealth.org) with any additional questions.

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## **Upcoming Events**

### **MiCMRC Complex Care Management Courses**

Introductory webinar the first day of training. Total six-hour self-study modules and post-tests to be completed on the first two days of training, followed by the final two days of in person training.

**Note:** Registration deadlines

April 24 - 27 | Lansing, MI | [REGISTER HERE](#) | Registration deadline: April 20<sup>th</sup>, 2017.

May 15 - 18 | Lansing, MI | [REGISTER HERE](#) | Registration deadline: May 11<sup>th</sup>, 2017.

### **MiCCSI Self-Management Support Courses**

This course consists of a self-study component to be completed prior to the two day live, onsite training. The training topics include: teaching basic self-management to patients, motivational interviewing, and introduction to practice based and team-based care management.

#### **Grand Rapids, MI**

March 22 – 23 | [REGISTER HERE](#)

April 19 – 20 | [REGISTER HERE](#)

May 25 – 26 | [REGISTER HERE](#)

#### **Southeast MI**

April 24 – 25 | Southfield, MI | [REGISTER HERE](#)

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### **MiCMRC CARE MANAGEMENT EDUCATIONAL WEBINAR**

**Date and Time:** Wednesday, April 12 | 2:00 – 3:00pm

**Title:** Diabetes and Pregnancy

**Presenter:** Kim Lombard, MS, RD, CDE

[REGISTER HERE](#)

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### **Billing and Coding Collaborative: Live Webinar**

**Date and Time:** Tuesday, May 23 | 11:30 – 12:30pm

**Presenter:** Clinovations (a Division of the Advisory Board)

**REGISTRATION COMING SOON**

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### **Practice Transformation Collaborative – Learning Session 2**

**June 13-14, 2017 · East Lansing, MI**

**Learning Session 2** This session will focus on quality improvement tools, strategies to build the team, population health management, activating patients and care teams, access and continuity of care.

**Note:** Registration for session 2 will be available Monday, May 1, 2017

**East Lansing Marriott at University Place** is offering a special group rate for participants for \$149.00 per night. To register for the June Session, please follow this link. [Book your group rate for IHI Practice Transformation Learning -June](#)

**Note:** Last day to book for the group rate is May 19, 2017.

## **2017 SAVE THE DATES! SIM PCMH Regional Summits**

**The dates and venues for the 2017 Regional Summits are:**

**Summit North – Thompsonville, MI  
Tuesday, October 24, 2017**

Crystal Mountain Resort & Conference Center  
12500 Crystal Mountain Drive  
Thompsonville, MI 49683

**Summit West – Grand Rapids, MI  
Tuesday, October 10, 2017**

Frederik Meijer Gardens and Sculpture Park  
1000 E Beltline Ave NE  
Grand Rapids, MI 49525

**Summit Southeast – Ann Arbor, MI  
Tuesday, October 17, 2017**

University of Michigan North Campus Research Center (NCRC)  
2800 Plymouth Road, Building 18  
Ann Arbor, MI 48105

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