

## In this Issue

- Initiative Announcements
- Upcoming Events
- Monthly Calendar

## About the Initiative

The Patient Centered Medical Home (PCMH) Initiative is a core component of the State Innovation Model (SIM) strategy for coordinated care delivery, focusing on the development and testing of multi-payer health care payment and service delivery models in order to achieve better care coordination, lower costs, and improved health outcomes for Michiganders. For more information and resources, check out our webpage.

## Contact Us

Questions can be sent to:  
[MDHHS-SIMPCMH@michigan.gov](mailto:MDHHS-SIMPCMH@michigan.gov)

## Links

[SIM Initiative website](#)

[SIM Population Health webpage](#)

[SIM Care Delivery webpage](#)

Welcome to the 2017 Patient Centered Medical Home Initiative, and the eleventh release of our monthly newsletter. Each month we will bring together all the updates, news and upcoming events relevant to PCMH Initiative Participants. Additionally, we will provide updates on other happenings across the State Innovation Model.

You will continue to receive other regular communications and event reminders from the PCMH Initiative. This newsletter has been developed as a method to share information in one common location. Previous editions of the newsletter can be found [here](#).

---

## Program News and Updates

### Semiannual Practice Transformation Report

The PCMH Initiative Semiannual Report was released on November 13, 2017. Individual links and instructions have been distributed to participants by email. The submission deadline is 5pm, Friday, December 22, 2017. As outlined in the 2017 Participation Agreement, Practice Transformation plans must be in place by November 1, 2017. The Initiative expects participants to report fully developed and finalized information regarding Practice Transformation. The Semiannual report has two sections which focus respectively on Clinical-Community Linkages and Practice Transformation Objective(s).

### 2018 Agreement Process

The 2018 Participation Agreement process will be similar to what was completed for initial enrollment into the Initiative in 2017. The PCMH team will send out Agreements for participant review soon. In the following weeks, an MDHHS Bureau of Purchasing (BOP) liaison will reach out to the individual listed as the contact on the Intent to Continue Participation for a signature on the Agreement in order to complete the required MDHHS Memoranda of Understanding. Each participant will have three weeks upon receipt of the email from BOP to return the Agreement with the appropriate signatures to [MDHHS-BOP-MOU@michigan.gov](mailto:MDHHS-BOP-MOU@michigan.gov). If you have any questions on this process or the Agreement itself, please email us at [MDHHS-SIMPCMH@michigan.gov](mailto:MDHHS-SIMPCMH@michigan.gov) with the subject line "2018 Participation Agreement".

## Upcoming Survey to Support 2018 Care Coordination Collaborative Planning

In an effort to minimize the number of surveys and response burden, we wanted to provide advance awareness and a preview of a survey that will be distributed in early December to gather your thoughts and preferences about an opportunity to work together on improving care coordination efforts between Medicaid Health Plans and SIM PCMH Initiative Participants.

The survey will be electronically administered and brief. If in advance, you could discuss the following within your organizations it will make survey completion quite straightforward for you and your organization:

- Is anyone from your organization interested in participating on a Planning Committee dealing with coordination between practices, POs and Medicaid Health Plans?
- What issues are most challenging for your organization in coordinating care with Medicaid Health Plans
- Have you experienced success in coordination with Medicaid Health Plans? If so, what did that look like and are there shared lessons for other practices?

The planning committee referenced above will consist of five to seven members selected from interested nominees. The survey will be distributed as early in December as possible given holiday vacations, etc.

### PCMH Summit 2018 Planning Committee:

The SIM PCMH Initiative is looking for volunteers who would like to help plan our PCMH Initiative Regional Summits in 2018. This committee is for those who have a desire to shape the theme, speakers, locations and other essential parts of the Summit to make it the best it can be. We need you! The commitment includes participating in monthly calls (usually around 1 hour, but calls may be longer/more frequent closer to the Summit), following up on specific tasks related to the Summit (such as reaching out to speakers or other contacts) and serving as a key contact on the day of the event. If this is something you're interested in please email [MDHHS-SIMPCMH@michigan.gov](mailto:MDHHS-SIMPCMH@michigan.gov) with "Summit Planning Committee" in the subject line for more information.

### HEDIS 2018

Measures on the SIM PCMH Dashboard will be updated from HEDIS 2015 to [HEDIS 2018](#) for Dashboard Release 3.0, which is currently targeted for release at the end of January 2018.

Some of the changes that will occur because of the update include:

- In order to align with evaluation measures, Low Back Pain Imaging will be removed.
- Most measures have only small changes with the following exceptions:
  - Adolescent Immunization in HEDIS 2018 reports out both Combination 1 (compliant with meningococcal conjugate and Tdap) and Combination 2 (Combo 1 plus HPV)
  - All-Cause Readmission has the most logic changes.

The list above provides some of the major measure changes. As we get closer to release 3.0, MDC will provide additional change information. We will also include a high-level description of the changes and the details for each measure in the [Technical Guide](#) when it is updated for Release 3.0.

## Upcoming MDC Deliverables

Michigan Data Collaborative (MDC) is the data analysis and visualization partner for the PCMH Initiative. This section includes key participant information that is updated each month.

- 1Q17 CM/CC Reports - released on November 10, 2017  
(The first quarterly report was 2Q17 in October. With the 1Q reports, we are currently caught up. Going forward, these reports will be available on a regular schedule.)
- November PCMH Patient Lists - targeted for early December
- August CM/CC reports - targeted for early December
- December PCMH Patient Lists - targeted for late December

MDC maintains a list of upcoming deliverables on the [SIM PCMH page](#) of the [MDC website](#).

## SIM Executive Leadership Team Announcement

Chris Priest has stepped down as the State's Medicaid Director to take a position in the private sector effective November 22<sup>nd</sup>. Chris served on the executive leadership team for SIM, specifically responsible for overseeing the efforts of the Care Delivery component. Please join us in wishing Chris the best in his future endeavors and thanking him for his tireless dedication to serving Michigan residents.

Going forward, Kathy Stiffler will serve as Acting Medicaid Director. Kathy held this position previously and is a true leader in state government. Kathy has also been involved with SIM, serving as the Program Lead for the Care Delivery component. She will assume the same SIM leadership role previously held by Chris Priest.

---

## Upcoming Events and Initiative Resources

### SDoH Screening Initiation Tips

Ever find it difficult to start a conversation regarding Social Determinants of Health Screening? Want to make this easier and ensure your clients are getting the services needed? We have tools for that! The SIM PCMH Initiative, along with our partner Institute for Healthcare Improvement (IHI), has created the following tools [here](#) to help guide the conversation. Our hope is that one, two, or many a combination of the ideas will be of assistance to you. Have a need for other tools like this one? Do you have a tool you'd be willing to share? Please email suggestions/examples to [MDHHS-SIMPCMH@michigan.gov](mailto:MDHHS-SIMPCMH@michigan.gov) with "Tool Idea" in the subject line, or include them in your semi-annual practice transformation report.

### Multipayer Billing and Documentation Grid

SIM PCMH Initiative practices use G and CPT MHP Tracking Codes to document the delivery of care management and coordination services to Medicaid patients. Commercial payers (e.g., BCBSM and Priority Health) use G and CPT billing codes for the submission of claims for eligible services delivered to commercial patients. In an effort to be helpful to POs and practices, a G and CPT care management code guide is now available as a resource for POs and practices. It also includes information for CPC+ practices that also participate in SIM. The multipayer grid will be updated on a quarterly basis and posted on the [Care Management Resource Center website](#).

## **MiCMRC Approved Self-Management Support Courses and Resources Update**

You can access the list of the MiCMRC approved Self-Management support courses [here](#). The list of MiCMRC approved Self-Management Support Courses provides a detailed summary of each course, with associated objectives, location, cost and more.

Additionally, MiCMRC has collected resources for Self-Management Support including: websites of interest, publications, tools, videos, and even patient materials. MiCMRC's "Self-Management Support Tools and Resources" document offers an at-a-glance list and summary of these resources, along with descriptions and website links for quick access. You can access "Self-Management Support Tools and Resources" [here](#).

Both of these documents can also be accessed on the MiCMRC website home page <http://micmrc.org/>

## **MiCMRC Complex Care Management Course Registration**

The MiCMRC Complex Care Management (CCM) course is designed to prepare the healthcare professional for the role of Complex Care Manager. Course content is applicable to all Care Managers in the ambulatory care setting, working with complex patients. For CCM Course details [here](#).

## **Upcoming CCM course dates and course registration**

January 22- 25 | Lansing, MI | [REGISTER HERE](#) | Registration deadline: January 18<sup>th</sup>, 2017

February 5- 8 | Grand Rapids, MI | [REGISTER HERE](#) | Registration deadline: February 1<sup>st</sup>, 2017

February 12- 15 | Lansing, MI | [REGISTER HERE](#) | Registration deadline: February 8<sup>th</sup>, 2017

**NOTE:** If you have 15 or more Care Managers in your area and would like the MiCMRC team to provide a regional training at your location please submit your request to: [micmrc-ccm-course@med.umich.edu](mailto:micmrc-ccm-course@med.umich.edu)

## **Announcing Pediatrics Focus for the December 2017 SIM PCMH Initiative Office Hours**

SIM PCMH Initiative Leadership heard your request for additional Pediatric focused offerings. As a kick off to respond to this request, the December 2017 SIM PCMH Initiative Office Hours will focus on Pediatrics. There will be opportunity for questions and answers and a forum for discussion.

Title: SIM Pediatric Office Hours: Social Determinants of Health and Behavioral Health-Real Life Pediatric Practice Experiences

Date: Wednesday, December 13, 2017

Time: 12:00 noon – 1:00 pm

Presenters: Susan Wakefield MD, Claire Olgren MD, and Laurisa Cummings LMSW

[REGISTER HERE](#)


## **MiCHWA CHW Certificate Training Programs:**

The Michigan Community Health Worker Alliance training programs can be accessed via [this link](#). They will be hosting a CHW Certificate Training Program in Grand Rapids beginning in January 2018.

[REGISTER HERE](#) by **December 11, 2017**.

# December Calendar

## December 2017 SIM PCMH CALENDAR

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
					1	2
3	4 MICMRC CCM Course	5 MICMRC CCM Course	6 MICMRC CCM Course	7 MICMRC CCM Course	8	9
10	11 MICHWA CHW Certificate Training <a href="#">REGISTER HERE</a>	12	13 SIM Pediatric Office Hours 12:00 - 1:00pm <a href="#">REGISTER HERE</a>	14 SIM Quarterly Update 11:30 - 1:00pm <a href="#">REGISTER HERE</a>	15	16
17	18	19	20	21	22 Semi Annual P.T. Report Submission Deadline	23
24	25	26	27	28	29	30
31						

**For More Information**

[www.michigan.gov/SIM](http://www.michigan.gov/SIM) | [MDHHS-SIMPCMH@michigan.gov](mailto:MDHHS-SIMPCMH@michigan.gov)



