

# **SIM PCMH Initiative Newsletter**

A publication of Michigan's State Innovation Model
October 2017

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# About the Initiative

The Patient Centered Medical Home (PCMH) Initiative is a core component of the State Innovation Model (SIM) strategy for coordinated care delivery, focusing on the development and testing of multi-payer health care payment and service delivery models in order to achieve better care coordination, lower costs, and improved health outcomes for Michiganders. For more information and resources, check out our webpage.

#### **Contact Us**

Questions can be sent to: mdhhs-simpcmh@michigan.gov

#### Links

SIM Initiative website

SIM Population Health webpage

SIM Care Delivery webpage

Welcome to the 2017 Patient Centered Medical Home Initiative, and the tenth release of our monthly newsletter. Each month we will bring together all the updates, news and upcoming events relevant to PCMH Initiative Participants. Additionally, we will provide updates on other happenings across the State Innovation Model.

You will continue to receive other regular communications and event reminders from the PCMH Initiative. This newsletter has been developed as a method to share information in one common location. Previous editions of the newsletter can be found here.

# **Program News and Updates**

#### 2017 Regional Summits – CE and Evaluation Information:

Thank you to those that attended the 2017 SIM PCMH Initiative Regional Summit "Taking Michigan Forward with Team-Based Care".

Please see below for evaluation completion due dates and the Summit evaluation links to request CME or IACET credit, Social Work CE contact hour, or a certificate of completion. These links can also be found on the MDHHS SIM Summit web page.

<u>NOTE</u>: Nurses in the State of Michigan may use CME credits toward relicensure. Nurses who who wish to request CE credit for this Summit, please request a CME certificate.

#### **West Summit Evaluation:**

Request CME or IACET contact hours click here.

Request Social Work CE contact hours OR certificate of completion <u>click here.</u>

Please submit evaluation and CE request prior to November 3<sup>rd</sup>, 2017.

### **Southeast Summit Evaluation:**

Request CME or IACET contact hours click here.

Request Social Work CE contact hours OR certificate of completion <u>click here</u>. Please submit evaluation and CE request prior to November 17<sup>th</sup>, 2017.

# **North Summit Evaluation:**

Request CME or IACET contact hours click here.

Request Social Work CE contact hours OR certificate of completion <u>click here</u>. Please submit evaluation and CE request prior to November 27<sup>th</sup>, 2017.

# **SIM PCMH Initiative Staff Updates:**

As the SIM PCMH Initiative wraps up its 2017 activities and prepares for the 2018 calendar year, we are excited to announce three new staff members that will be instrumental in our continued success. First we would like to introduce Lyndsay Tyler who will be joining the team as a business analyst. Lyndsay is employed by Michigan Public Health Institute (MPHI) and has been working with SIM project for the past 2 years as part of the evaluation team. She is transitioning to the Care Delivery team and will be integral in supporting all of the SIM PCMH Initiative activities. Over the past month, the initiative has gained support from Lydia Lantis, joining us from the MDHHS Medical Services Administration Actuarial Division. Lydia will provide support to the Initiative by managing the payment process communication to participating practices and POs, and participating payers. The Initiative is also very excited to announce our newest hire, Laura Kilfoyle. Laura will serve as the PCMH Initiative Coordinator and brings a wealth of knowledge and experiences to the team. She most recently worked as the MI-CHAP Director for the Michigan Association of United Ways and will begin work on the SIM PCMH Initiative on October 30th.

# Quarter 3 payment update:

As discussed during the Quarter 3 Virtual Update Meeting, participating payers will be processing the Quarter 3 PMPMs for Practice Transformation and Care Coordination, in addition to reconciliations for Quarter 1 payments. Each participant key contact will receive a message with the summary of the payments they should expect to receive a message with the summary of the payments they should expect to receive by participating payer. Additionally, the Michigan Data Collaborative has made a Q1 Difference Report available on the SIM PCMH Initiative Portal with detailed information about the reconciliations taking place. Plans are expected to make payments by November 20th, 2017.

#### Practice Transformation Collaborative: Phase 2 Update:

Thank you to all practice teams that submitted interest in participating in Phase 2 of the Practice Transformation Collaborative! We are excited to see the investment and drive your teams have in ensuring success in the continued development of your Clinical Community Linkages. A formal application for the Practice Transformation Collaborative: Phase 2 will be released via email on November 13th, additionally we will cohost an informational webinar with our partners at Institute for Healthcare Improvement on November 17th to support those interested in completing the application process. If your practice team did not submit your interest (via your Semi-Annual Practice Transformation Report submission) in participating, you will still be eligible to submit an application for participation.

#### **PCMH Care Coordination Reports:**

The first quarterly PCMH Care Coordination reports were recently released and a Quick Reference Guide is now available. MDC will be sending a survey soon to gather your input on any additional care management/care coordination reporting you may need.

#### **Upcoming MDC Deliverables:**

MDC Provides a list of upcoming deliverables on the <u>SIM PCMH page of the MDC Website</u>. For quick reference, a few of these deliverables include:

- Dashboard Release 2.0 Targeted for October 30th.
- July and 1Q-2017 Care Management and Coordination Reports are targeted for release in early November.
- November CMH Patient Lists are targeted for early December.

#### **HEDIS Benchmarks on Dashboard:**

The HEDIS benchmarks have been temporarily removed from the Dashboard while MDC explores options to display them for the expanding set of measures. Measures on the SIM PCMH Dashboard will be transitioned

to <u>HEDIS 2018</u> for Dashboard Release 3.0, which is currently targeted for the end of January 2018. We will provide more information about this change in the coming months.

#### **New SIM PCMH Initiative Email Address:**

The SIM PCMH Initiative has a new email address. You can now reach us at MDHHS-SIMPCMH@michigan.gov. Our previous email address (simpcmh@mail.mihealth.org) will continue to be monitored through the end of the year, but please update your contacts with our new address to ensure seamless communication.

# <u>Upcoming Events and Initiative Resources</u>

# Care Manager and Coordinator Affinity Groups:

The SIM PCMH Initiative is happy to announce the second round of Care Manager and Coordinator and Care Coordinators who participate in the Affinity Group can receive up to four longitudinal learning activity hours each calendar year. For more information about the CM/CC Affinity Group, please see the <u>flyer</u> on our <u>website</u>.

We request your assistance with distributing the flyer to Care Managers and Coordinators that are supporting the SIM PCMH Initiative work and who may have an interest in participating in this upcoming SIM PCMH Initiative Care Manager and Coordinator Affinity Group. The PCMH Initiative CC and CM Affinity Group meeting dates, topics and registration links will be available via the PCMH Initiative monthly newsletter and MDHSS SIM Care Delivery webpage. Please submit questions to <a href="MDHHS-SIMPCMH@michigan.gov">MDHHS-SIMPCMH@michigan.gov</a>.

# MiCMRC Complex Care Management Course Registration:

The MiCMRC Complex Care Management (CCM) course is designed to prepare the healthcare professional for the role of Complex Care Manager. Course content is applicable to all Care Managers in the ambulatory care setting, working with complex patients. For CCM Course details <u>click here.</u>

#### Upcoming CCM course dates and course registration:

December 4- 7 | Lansing, MI | <u>REGISTER HERE</u> | Registration deadline: November 30th, 2017 January 22-25 | Lansing, MI | <u>REGISTER HERE</u> | Registration deadline: January 18th, 2018

**NOTE**: If you have 15 or more Care Managers in your area and would like the MiCMRC team to provide a regional training at your location please submit your request to: <a href="mailto:micmrc-ccm-course@med.umich.edu">micmrc-ccm-course@med.umich.edu</a>

# MiCMRC Approved Self-Management Support Courses and Resources:

To access the list of MiCMRC approved Self-Management Support courses, <u>click here.</u> The list of MiCMRC approved Self-Management Support Courses provides a detailed summary of each course, with associated objectives, locations, cost and more.

Additionally, MiCMRC has collected resources for Self-Management Support including: websites of interest, publications, tools, videos, and even patient materials. MiCMRC's "Self-Management Support Tools and Resources" document offers an at a glance list of summary of these resources, along with descriptions and website links for quick access. For "Self-Management Support Tools and Resources" click here.

Both of these documents can also be accessed on the MiCMRC website home page http://micmrc.org

#### Easy e-Asthma Action Plans:

You know it's important for your patients with asthma to have an action plan – it's how they know what to do to stay in control, and what to do when asthma symptoms start. Does your practice struggle to find one plan all of the clinicians will like and use? Check out the Asthma Initiative of Michigan's new e-AAPs!

Three National Heart Lung and Blood Institution guidelines-based versions are available: adult, student (5 to 18 years old), and age 0-4 years old. These easy-to-use fillable PDF plans can be customized to your clinic and added to EHRs. Each plan features age-appropriate medications and doses in drop down menus for asthma, GERD and allergy medications, and includes a trigger section. The 0-4 year old version includes a place for parental permission to administer meds at school or daycare. The student version includes places for permission to self-carry and administer inhalers at school, and to share the AAP with others who need it.

Try them out today, and contact <u>Tisa Vorce</u> (517-335-9463) with any questions about their development or use.

#### **Additional Resources:**

The **SIM Social Determinants of Health Brief Screening Tool** template can be found on the SIM PCMH Initiative web page. To download the file, <u>click here.</u>

Sharing information about patients in an important aspect of delivering health care. **The MDHHS – Michigan Behavioral Health Standard Consent Form** is a useful tool, and can be found by <u>clicking here.</u>

**Leap Primary Care Team – "Primary Care Team Guide"** can be found on the Improving Primary Care website. <u>Click here</u> to visit the website to learn more.

# **Monthly Calendar**

# **November 2017 SIM PCMH CALENDAR**

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				2	3	4
5	6	7	8	9	10	11
12	13 Semi Annual P.T. Report Release P.T. Collaborative Phase 2 Application Released	14	15	16	17 P.T. Collaborative Phase 2 Weblian 12:00 - 1:00pm REGISTER HERE	18
19	20	21	22	23	24	25
26			29 MICMRC Educational Webinar: Sucessful DSME appointments 2:00 - 3:00pm REGISTER HERE	30 CM & CC Affinity Group 2:00 - 3:00pm REGISTER HERE		SIMS MDHHS State Innovation Model

For More Information

www.michigan.gov/SIM | SIM@mail.mihealth.org

