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About the Initiative

The Patient Centered Medical Home (PCMH) Initiative is a core component of the State Innovation Model (SIM) strategy for coordinated care delivery, focusing on the development and testing of multi-payer health care payment and service delivery models in order to achieve better care coordination, lower costs, and improved health outcomes for Michiganders. For more information and resources, check out our webpage.

Contact Us

Questions can be sent to:
MDHHS-SIMPCMH@michigan.gov

Links

[SIM Initiative website](#)

[SIM Population Health webpage](#)

[SIM Care Delivery webpage](#)

Welcome to the 2018 Patient Centered Medical Home Initiative, and the eleventh release of our monthly newsletter. Each month we will bring together all the updates, news and upcoming events relevant to PCMH Initiative Participants. Additionally, we will provide updates on other happenings across the State Innovation Model.

You will continue to receive other regular communications and event reminders from the PCMH Initiative. This newsletter has been developed as a method to share information in one common location. Previous editions of the newsletter can be found [here](#).

Program News and Updates

Fourth Quarter 2017 Progress Report

The PCMH Initiative Quarterly Progress Report is intended to assess compliance with the SIM PCMH Participant Agreement and identify opportunities for the Initiative to support participants. The Report was released to the organization's key contact in December 2017, and included the unique link to access the report and information needing. Submission deadline is **5pm on January 31, 2018**. Contact [Yi Mao](#) if you have questions.

PCMH Summit 2018 Planning Committee Meeting

The SIM PCMH Initiative has formed a 2018 Regional Summit Planning Committee to shape the theme, speakers, locations and other essential parts of the 2018 Regional Summits to make them the best they can be. Our first meeting is January 29 from 12:00 – 1:00 via webinar. If you haven't reached out already, but would like to participate, there is still time. Please email MDHHS-SIMPCMH@michigan.gov for more information. We look forward to talking with you then!

February Office Hours: Michigan 2-1-1

We encourage you to join us for our February 2018 Office Hours Session: Michigan 2-1-1, Basic Concepts and Utilization on Wednesday, February 21 from 11:30-12:30. Representatives from Michigan 2-1-1 including Tom Page, Keisha Crenshaw-Walker and Emily Houk will provide an overview of the services 2-1-1 provides, the transformation currently underway within 2-1-1 and how to best engage with 2-1-1 to obtain resources. You may [register](#) and please take note: the registration will request specific questions that will be provided to 2-1-1 staff ahead of the presentation to ensure you receive specific actionable answers during the live session. Any questions? Please contact MDHHS-SIMPCMH@michigan.gov.

Practice Self-Assessment

The PCMH Initiative Self-Assessment [tool](#) is intended to assess Participating Practices on their current Patient Centered Medical Home capabilities and identify opportunities for the Initiative to support participants in the future. The PCMH Initiative Self-Assessment tool will also help sites track progress toward practice transformation when completed at regular intervals. The Self-Assessment should be completed by **5pm, February 6, 2018**. A PDF document with all the survey questions is [available](#) to preview. The completed information will be used to inform baseline capability and assess the areas of additional support and resources that would be most helpful to participants.

New Medicaid Care Management and Coordination Billing and Tracking Codes

As of January 1, 2018, the PCMH Initiative has added four new tracking codes to accurately and succinctly capture Care Management/Care Coordination efforts. The full code set is also included in Appendix C of the [2018 Participation Agreement](#), and in the [2018 Participation Guide](#). The new codes represent three new services including: end of life counseling, self-management education (2 codes), and physician oversight. Questions on how to use these codes? Plan on attending our March Office Hours session on Wednesday March 21 from 12:00-1:00. Please [register](#) to reserve your spot.

Dashboard Enhancement Planned for Late February

Michigan Data Collaborative plans to release a SIM PCMH Dashboard enhancement at the end of February. It will include the following:

- The remaining measures not updated in Release 2.0 will be updated from HEDIS 2015 to HEDIS 2018
- The addition of a new chronic condition for Diabetes
- The CHIR view of the PCMH Dashboard

We will provide more details as we get closer to the enhancement release date.

Upcoming Michigan Data Collaborative Deliverables

- February PCMH Patient Lists – targeted for 2/28
- Dashboard Enhancement 2.1 – targeted for late February
- November CM/CC reports – targeted for early March

Michigan Data Collaborative maintains a list of upcoming deliverables on the [SIM PCMH page](#) of the Michigan Data Collaborative website.

Institute for Healthcare Improvement Open School

Did you know that all SIM PCMH Initiative Participants have access to the Institute for Healthcare Improvement (IHI) Open School? IHI's Open School is a free resource for obtaining Continuing Education Credits, Quality Improvement information and other pertinent trainings to assist in staying current with healthcare trends. How do you access this resource? Check the [IHI Open School webpage](#) to learn more and [complete registration](#). (Please note: enter the SIM PCMH Initiative group passcode **DFDA8BE6** to access for free).

Upcoming Events and Initiative Resources

MiCMRC Complex Care Management Course Registration

The MiCMRC Complex Care Management (CCM) course is designed to prepare the healthcare professional for the role of Complex Care Manager. Course content is applicable to all Care Managers in the ambulatory care setting, working with complex patients. Click for CCM [course details](#).

Upcoming CCM course dates and course registration:

February 5 - 8 | Grand Rapids, MI | [REGISTER HERE](#) | Registration deadline: February 1st, 2018

February 12 - 15 | Lansing, MI | [REGISTER HERE](#) | Registration deadline: February 8th, 2018

March 5 - 8 | Lansing, MI | [REGISTER HERE](#) | Registration deadline: March 1st, 2018

NOTES: If you have 15 or more Care Managers in your area and would like the MiCMRC team to provide a regional training at your location please submit your request to: micmrc-ccm-course@med.umich.edu

For questions please contact: micmrc-ccm-course@med.umich.edu

MiCMRC 2018 Care Management Educational Webinars

Title: Quality Metrics in Ambulatory Care

Date and Time: Wednesday January 17th 2-3 pm

Presenter: Natalie Pirkola, Pharm D, MBA, CCM, CPHIMS, BCACP

[REGISTER HERE](#)

Title: Managing Hypertension

Date and Time: Wednesday February 14th 2-3 pm

Presenter: Kristina Dawkins, MPH, Clinical and Public Health Consultant

Michigan Department of Health and Human Services

Cardiovascular Health, Nutrition, and Physical Activity Section

Heart Disease and Stroke Prevention Unit

[REGISTER HERE](#)

Title: Heart Failure Self-Management Through Diet

Date and Time: Wednesday February 28th 2-3 pm

Presenters: Emily Matson, MS and Theresa Han-Markey, MS, RD Bio Nutrition Manager

U-M Nutrition Obesity Research Center

[REGISTER HERE](#)

MiCMRC Approved Self-Management Support Courses and Resources Update

To access the list of the MiCMRC approved Self-Management Support [courses](#). The list of MiCMRC approved Self-Management Support Courses provides a detailed summary of each course, with associated objectives, location, cost and more.

To provide flexibility and convenience for SIM PCMH Initiative participants, three organizations will be available for self-management training for Care Managers and Coordinators who have not been trained previously:

- Integrated Health Partners (IHP)
- Michigan Center for Clinical Systems Improvement (MiCCSI)
- Practice Transformation Institute (PTI)

If self-management training is completed through one of these vendors, the SIM PCMH Initiative will cover the cost of the course. Trainees must attest that they have not been previously trained in self-management. Those who completed self-management training with a MiCMRC-approved vendor with MiPCT or another initiative do not need to be retrained. (Travel and any other related expenses are the responsibility of the attendee or their organization.)

Coming Soon! MiCMRC Patient and Family Engagement New eLearning Course

Early in 2018 MiCMRC will release an eLearning module on Patient and Family Engagement (PFE) as part of its “Basic Care Management Program”. This online opportunity will allow you to learn at your own pace, whatever time is best for you! The “Basic Care Management Program” addresses Care Manager and Care Coordinator foundational skills for daily work, using an interactive format.

Patient engagement refers to the actions an individual takes to obtain the greatest benefit from the health care services available to them. This module will address concepts integral to PFE, list potential challenges to effective PFE, incorporate evidence-based engagement strategies when working with patients and families, and increase awareness of the positive outcomes for successful PFE.

Check back soon to www.micmrc.org to access this new MiCMRC Care Management eLearning course.

Michigan Community Health Worker Alliance Community Health Worker Training Program

The Michigan Community Health Worker Alliance, in collaboration with Kellogg Community College, is launching Community Health Worker training. The curriculum is designed to train front-line health workers to provide culturally responsive services in Michigan communities. Each of the 8 core competencies are presented in modules that promote the development of skills needed to become gainfully employed as a community health worker and enhance the knowledge base of those already employed.

Where: Kellogg Community College, Battle Creek, MI

When: Wednesdays, March 7 - May 23, 2018

Registration Deadline: February 23, 2018 (or until class is full)

[Click Here for Details](#)

February 2018 SIM PCMH CALENDAR

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1	2	3
4	5 MICMR CCM Course	6 MICMR CCM Course Practice Self-Assessment Submission Deadline	7 MICMR CCM Course	8 MICMR CCM Course	9 Oct '17 PMCH Care Coord. Reports Release	10
11	12 MICMR CCM Course	13 MICMR CCM Course	14 MICMRC: Managing Hypertension Webinar 2:00 - 3:00pm REGISTER HERE	15 MICMR CCM Course	16	17
18	19	20 March Newsletter Release	21 Office Hours: Michigan 2-1-1 11:30am - 12:30pm REGISTER HERE	22	23	24
25	26	27	28 February PPL Release			

For More Information

www.michigan.gov/SIM | MDHHS-SIMPCMH@michigan.gov

